

Common Feedback Platform - CFP

About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

IOM Methodology and Definitions:

Methodology: The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- If the ticket can be resolved without referral.

- If the ticket is an emergency or sensitive issues. The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- If the ticket is not referable because of the nature of the request. Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

UNCHR Methodology and Definitions:

Methodology: The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

Common Feedback Platform - CFP

Monthly Sector Cumulative Report | May 2025 - April 2026

Cumulative Data for May 2025 - Apr 2026

390,128 tickets received across 34 sites

194,127 tickets closed on the spot

196,001 tickets referred by 6 actors

249,671 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received each Month per Sector

Sector	May	June	July	August	September	October	November	December	January	February	March	April	Grand Total
Education	37	65	41	75	65	82	57	53	36	25	34	102	672
Energy & Environment	2,089	2,009	4,034	1,988	2,931	3,582	5,379	4,661	3,292	3,859	3,407	2,922	40,153
Food Security	1,074	1,340	760	780	664	663	700	622	846	589	912	2,283	11,233
Health	649	738	741	1,085	1,139	1,372	1,468	970	565	650	786	1,550	11,713
ID Documents	562	399	496	438	486	495	506	346	503	403	378	278	5,290
Livelihood	153	182	139	153	211	377	393	600	228	231	353	564	3,584
Nutrition	3	7	4	9	19	26	7	3	2	2	1	4	87
Protection	2,686	2,592	4,319	4,254	4,414	4,757	3,326	2,808	1,599	1,403	2,465	21,826	56,449
Shelter & NFI	13,754	16,310	14,352	13,551	14,114	11,005	7,160	4,973	8,352	8,748	10,672	23,180	146,171
Site Development	5,455	6,149	6,363	5,889	4,975	5,416	4,316	3,209	4,249	3,587	5,050	5,154	59,812
Site Management	3,981	3,810	1,996	3,002	2,409	6,637	1,941	5,720	2,315	1,995	2,342	2,459	38,607
WASH	1,278	1,111	1,409	1,417	1,241	1,441	1,557	1,155	1,142	1,391	1,480	1,735	16,357

Cumulative Tickets per Month

	May	June	July	August	September	October	November	December	January	February	March	April	Grand Total
Total Received	31,721	34,712	34,654	32,641	32,668	31,157	31,506	25,120	23,129	22,883	27,880	62,057	390,128
Total Closed on the Spot	12,539	15,804	12,851	16,070	16,577	15,371	17,272	14,580	11,855	11,531	12,837	36,840	194,127
Total Referred	19,182	18,908	21,803	16,571	16,091	15,786	14,234	10,540	11,274	11,352	15,043	25,217	196,001
Total Replies	16,384	22,160	19,516	23,246	20,368	21,033	20,253	17,163	13,135	14,661	17,804	43,948	249,671

Top Tickets Received by Gender

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	21,654	30,147	3	1
Damage to shelter - Shelter damaged by weather	12,282	20,090	1	2
Pathway - Damaged, broken, or needs improvement	5,716	9,157	1	
Slope Protection (erosion) - Requested	5,364	6,628	3	
Slope Protection (erosion) - Damaged, broken, or needs improvement	3,965	7,749		
Cash for Work - Has not been selected for CfW in long time	3,146	7,916	5	
LPG Gas - Not enough for family	3,025	6,567		
NFI - Request additional materials	1,906	5,717	2	
Shelter Materials - Request additional materials	2,262	5,013	4	
Shelter Materials - Missed Distribution	2,556	3,507		
Cash for Work - Requested CfW	1,518	4,495	4	
Cash for Work - Has not been enrolled	747	1,969	1	
Stairs - Requested	1,084	1,498	1	
Cooking Stove - Broken or not working	371	1,429		
SMART Card & Family Attestation - Add New Born	475	1,231		

Cumulative Tickets by Camp | AOR

	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	HCR				Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	IOM				Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25	Grand Total
Total Received	15,545	18,352	9,235	8,420	8,806	18,317	4,292	10,260	12,166	17,101	10,606	10,039	15,535	15,846	7,547	12,298	2,106	8,224	12,129	10,257	9,892	10,548	11,286	9,628	11,924	14,915	10,788	12,105	9,919	8,361	7,458	23,164	12,970	10,089	390,128						
Total Closed on the Spot	3,730	3,825	1,238	1,349	4,950	11,023	2,181	5,271	5,204	1,971	6,374	3,802	3,702	4,569	2,649	5,083	1,518	3,383	7,543	6,678	4,948	5,366	6,005	2,750	9,755	10,314	7,168	8,858	5,709	6,028	4,621	19,595	8,455	8,512	194,127						
Total Referred	11,815	14,527	7,997	7,071	3,856	7,294	2,111	4,989	6,962	15,130	4,232	6,237	11,833	11,277	4,898	7,215	588	4,841	4,586	3,579	4,944	5,182	5,281	6,878	2,169	4,601	3,620	3,247	4,210	2,333	2,837	3,569	4,515	1,577	196,001						
Total Replies	6,390	8,872	2,268	3,764	5,535	14,085	2,650	5,793	7,208	5,206	6,990	5,857	10,726	11,949	4,266	7,428	1,650	8,237	10,633	7,849	9,734	8,953	10,333	9,609	5,198	11,985	9,107	8,649	6,274	4,457	3,644	8,813	9,612	5,947	249,671						

CFM Implementers and Data Contributors:



CFM Report Designed and Produced by NPM:



Disclaimer:

IOM: The data is collected in all the 17 IOM AoR camps where the submitted tickets either closed on the spot or referred. Once a referred ticket is replied to, the feedback is shared with the beneficiary concerned. The beneficiary confirms if they consider their ticket resolved or not. Zite manager Link - <https://www.zitemanager.org/bangladesh>

UNCHR: UNHCR collects data from all 33 camps. Queries by refugees are either answered on the spot or they generate a ticket that is referred to the relevant focal point for follow up. Once action has been taken in line with the UNHCR CAIPP Standard Operating Procedures (SOPs), the ticket is closed.

Common Feedback Platform - CFP

Monthly Overview | April 2026

Summary for April 2026

62,057 tickets received across **34** sites

36,840 tickets closed on the spot*

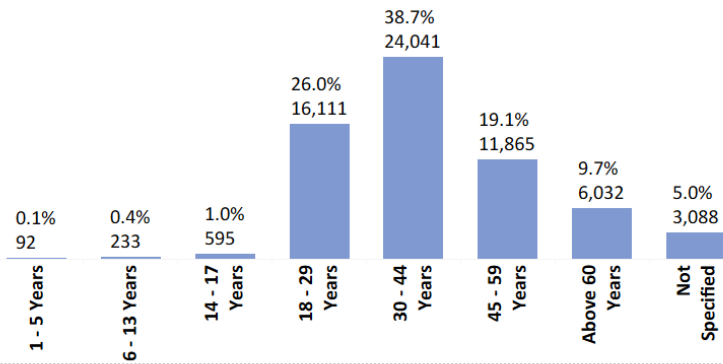
25,217 tickets referred to relevant actors

43,948 responses given by relevant actors

**Tickets closed on the spot are not referred because they are resolved at the time of submission, sensitive, or not referable (see Methodology section at end of report).*

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received this Month by Age of Beneficiary



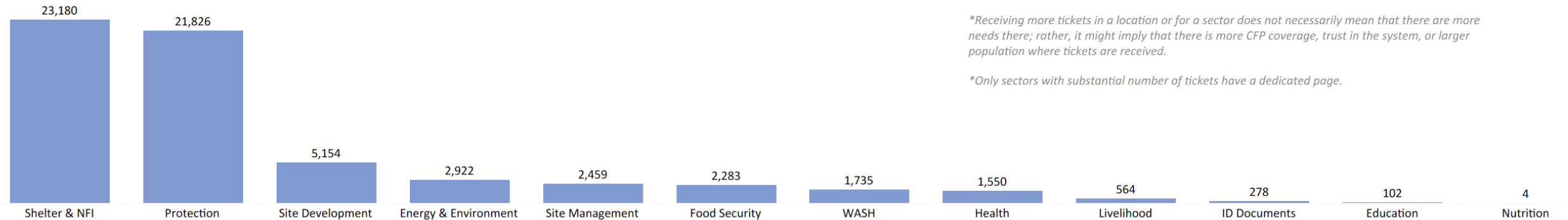
Top Tickets Received this Month

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	4,350	5,945	3	1
Damage to shelter - Shelter damaged by weather	1,772	1,894	1	2
Pathway - Damaged, broken, or needs improvement	692	966	1	
Slope Protection (erosion) - Requested	544	638		
Slope Protection (erosion) - Damaged, broken, or needs improvement	293	577		
Shelter Materials - Missed Distribution	365	384		
Shelter Materials - Request additional materials	230	483	2	
Cash for Work - Has not been selected for CfW in long time	182	469	2	
LPG Gas - Not enough for family	199	384		
Cash for Work - Requested CfW	105	282		
NFI - Request additional materials	62	256		
Cash for Work - Has not been enrolled	84	159		
Stairs - Requested	101	115		
Pathway - Requested	48	92		
Cooking Stove - Broken or not working	11	78		
SMART Card & Family Attestation - Add New Born	22	34		

Tickets Received this Month by Camp

		Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets	
HCR	Camp 01E	2,369	1,120	1,249	1,581	0	
	Camp 01W	2,713	1,118	1,595	1,813	0	
	Camp 02E	2,236	805	1,431	855	576	
	Camp 02W	2,163	927	1,236	1,085	151	
	Camp 03	1,987	1,228	759	1,358	0	
	Camp 04	3,041	2,019	1,022	2,262	0	
	Camp 04 Ext.	820	499	321	551	0	
	Camp 05	2,108	1,375	733	1,397	0	
	Camp 06	2,413	626	1,787	794	993	
	Camp 07	2,916	991	1,925	1,490	435	
	Camp 17	1,589	868	721	881	0	
	Camp 21	1,838	851	987	1,146	0	
	Camp 26	2,488	1,032	1,456	1,739	0	
	Camp 27	2,475	558	1,917	1,963	0	
	Kutupalong RC	1,404	910	494	941	0	
	Nayapara RC	2,337	808	1,529	1,655	0	
	Transit Center	131	104	27	115	0	
	IOM	Camp 08E	1,429	969	460	1,320	0
		Camp 08W	1,860	1,474	386	1,862	0
		Camp 09	1,544	1,260	284	1,206	0
		Camp 10	1,331	869	462	1,330	0
		Camp 11	1,719	1,214	505	1,430	0
		Camp 12	2,232	1,302	930	1,750	0
		Camp 13	1,253	824	429	990	0
		Camp 14	1,885	1,620	265	1,603	0
Camp 15		2,213	1,920	293	1,922	0	
Camp 16		1,153	993	160	1,199	0	
Camp 18		1,831	1,399	432	1,640	0	
Camp 19		1,335	1,066	269	1,101	0	
Camp 20		1,770	1,598	172	1,234	0	
Camp 20 Ext		1,059	745	314	568	0	
Camp 22		1,700	1,497	203	1,016	0	
Camp 24	1,582	1,257	325	1,347	0		
Camp 25	1,133	994	139	804	0		

Tickets Received this Month by Sector



**Receiving more tickets in a location or for a sector does not necessarily mean that there are more needs there; rather, it might imply that there is more CFP coverage, trust in the system, or larger population where tickets are received.*

**Only sectors with substantial number of tickets have a dedicated page.*

Common Feedback Platform - CFP

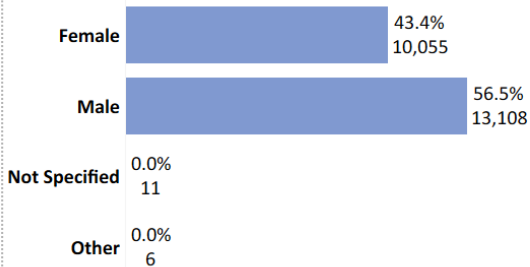
Monthly Sector Report | April 2026 | Shelter & NFI

Summary for April 2026

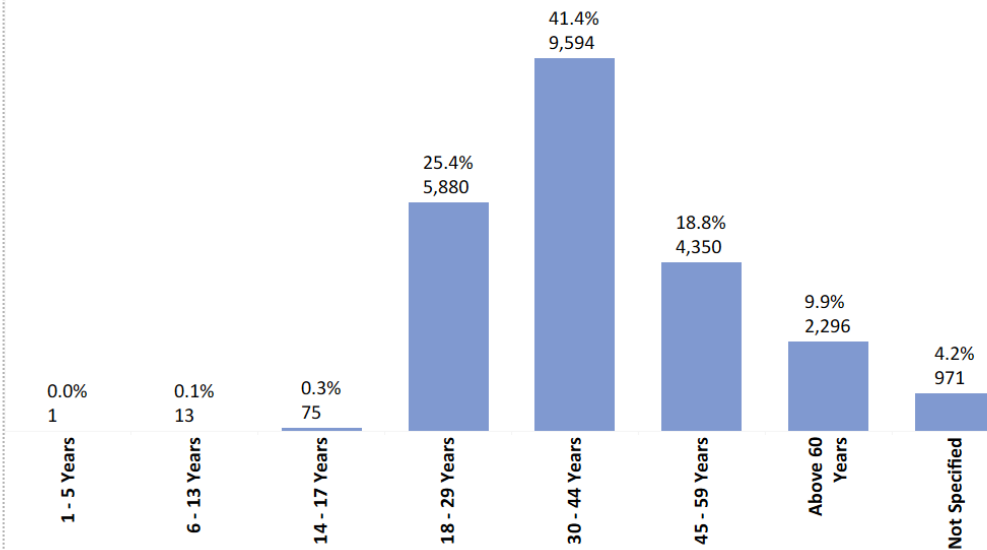
- 23,180** tickets received across 34 sites
- 8,034** tickets closed on the spot
- 15,146** tickets referred to relevant actors
- 9,659** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	1,340	276	1,064	691	373
Camp 01W	1,283	229	1,054	643	411
Camp 02E	1,293	54	1,239	68	1,171
Camp 02W	1,142	33	1,109	165	944
Camp 03	1,205	573	632	652	0
Camp 04	1,633	834	799	997	0
Camp 04 Ext.	401	152	249	159	90
Camp 05	848	303	545	305	240
Camp 06	1,695	135	1,560	250	1,310
Camp 07	1,670	124	1,546	560	986
Camp 08E	134	119	15	97	0
Camp 08W	409	383	26	288	0
Camp 09	358	349	9	171	0
Camp 10	227	167	60	197	0
Camp 11	317	202	115	173	0
Camp 12	693	242	451	256	195
Camp 13	196	17	179	89	90
Camp 14	255	214	41	199	0
Camp 15	411	398	13	263	0
Camp 16	368	352	16	259	0
Camp 17	850	232	618	232	386
Camp 18	437	385	52	255	0
Camp 19	167	154	13	86	0
Camp 20	389	380	9	193	0
Camp 20 Ext	281	278	3	114	0
Camp 21	651	55	596	176	420
Camp 22	378	363	15	158	0
Camp 24	250	209	41	164	0
Camp 25	488	463	25	413	0
Camp 26	1,086	138	948	411	537
Camp 27	821	51	770	392	378
Kutupalong RC	413	77	336	78	258
Nayapara RC	1,085	87	998	499	499
Transit Center	6	6	0	6	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	10,299	693	9,606	1,940	7,666
Shelter & NFI - Request for information	6,623	5,976	647	6,623	0
Damage to shelter - Shelter damaged by weather	3,669	0	3,669	334	3,335
Shelter Materials - Missed Distribution	749	0	749	230	519
Shelter Materials - Request additional materials	715	656	59	8	51
Shelter & NFI - Feedback	327	308	19	327	0
NFI - Request additional materials	318	318	0	0	0
Shelter Number - Requested	247	0	247	147	100
Request for additional room - Request for new room	67	0	67	7	60
Shelter Materials - Too far to distribution	26	26	0	0	0
NFI - Missed Distribution	23	0	23	14	9
Shelter Materials - Received damaged materials	22	22	0	0	0
Shelter Kit - Requested (general households)	18	18	0	0	0
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	17	0	17	4	13
Shelter & NFI - NFI Concern related to distribution modality facility quality location	12	0	12	8	4
Shelter Kit - Requested (new arrival)	9	0	9	6	3
Shelter Number - Needs to be changed	8	0	8	5	3

Common Feedback Platform - CFP

Monthly Sector Report | April 2026 | Protection

Summary for April 2026

21,826 tickets received across **34** sites

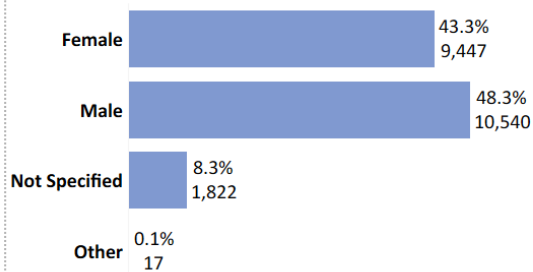
20,105 tickets closed on the spot

1,721 tickets referred to relevant actors

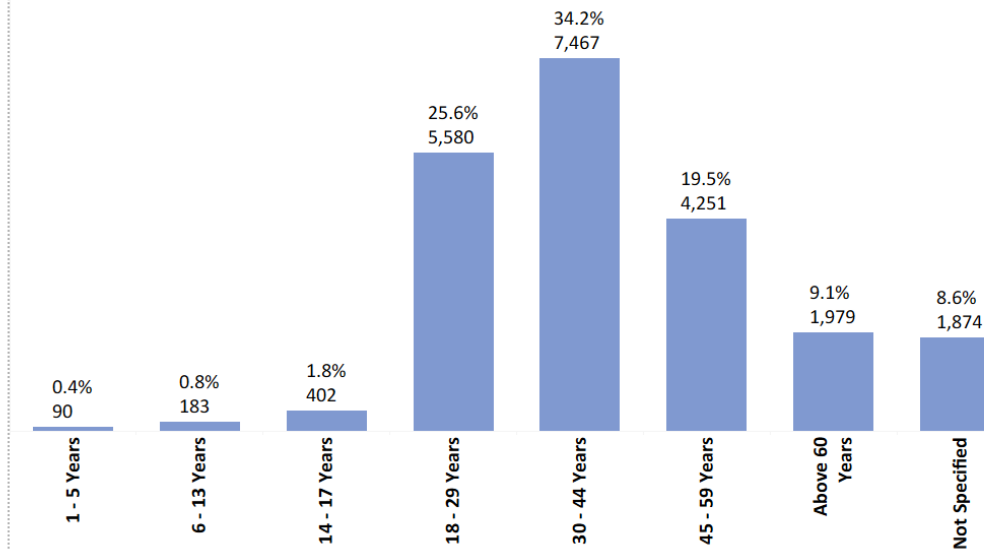
21,361 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	719	665	54	684	0
Camp 01W	869	749	120	863	0
Camp 02E	630	615	15	626	0
Camp 02W	827	797	30	822	0
Camp 03	495	456	39	479	0
Camp 04	752	692	60	732	0
Camp 04 Ext.	255	213	42	243	0
Camp 05	788	765	23	780	0
Camp 06	418	404	14	407	0
Camp 07	774	748	26	753	0
Camp 08E	751	737	14	741	0
Camp 08W	714	696	18	707	0
Camp 09	600	572	28	598	0
Camp 10	545	529	16	543	0
Camp 11	879	851	28	857	0
Camp 12	856	834	22	845	0
Camp 13	724	707	17	717	0
Camp 14	950	928	22	933	0
Camp 15	877	840	37	846	0
Camp 16	398	388	10	394	0
Camp 17	413	397	16	409	0
Camp 18	628	615	13	621	0
Camp 19	692	689	3	684	0
Camp 20	420	406	14	416	0
Camp 20 Ext	290	279	11	281	0
Camp 21	551	516	35	548	0
Camp 22	493	478	15	489	0
Camp 24	786	713	73	782	0
Camp 25	161	156	5	152	0
Camp 26	932	776	156	904	0
Camp 27	658	415	243	657	0
Kutupalong RC	836	751	85	756	0
Nayapara RC	1,047	653	394	1,007	0
Transit Center	98	75	23	85	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for Protection Interventions	14,661	13,831	830	14,230	0
Protection - Request for information	7,065	6,175	890	7,065	0
Feedback - Protection	66	65	1	66	0
Protection Referral (IOM)	25	25	0	0	0
Protection Referral (DRC)	6	6	0	0	0
Code of Conduct	2	2	0	0	0
Protection Referral (UNHCR)	1	1	0	0	0

Common Feedback Platform - CFP

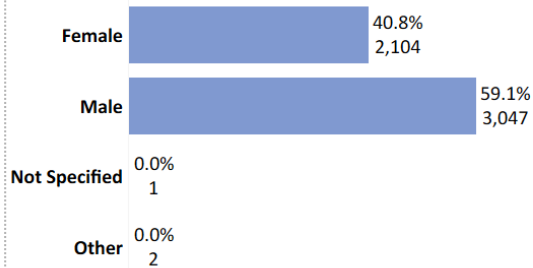
Monthly Sector Report | April 2026 | Site Development

Summary for April 2026

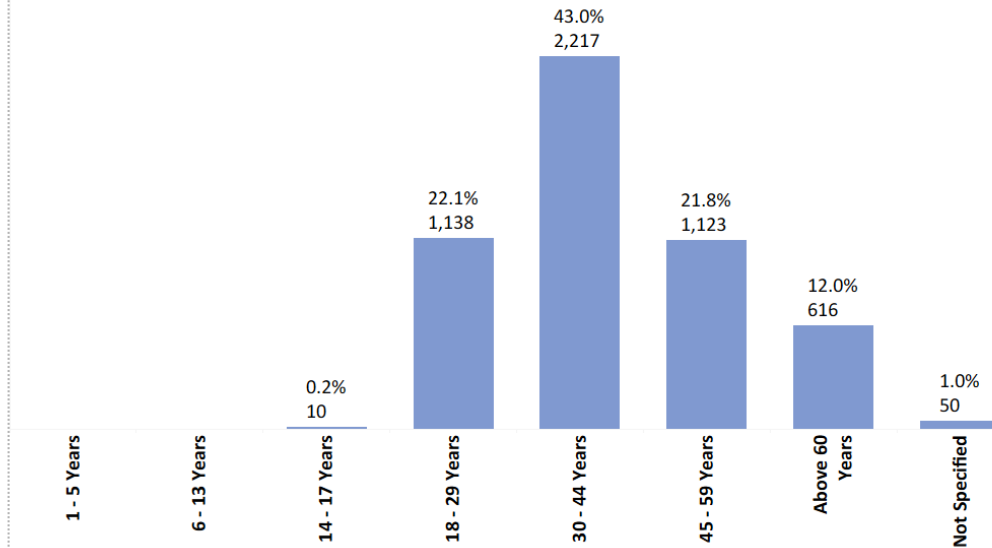
5,154 tickets received across **34** sites
125 tickets closed on the spot
5,029 tickets referred to relevant actors
3,217 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	100	0	100	21	79
Camp 01W	299	0	299	51	248
Camp 02E	150	0	150	2	148
Camp 02W	64	0	64	0	64
Camp 03	58	0	58	5	53
Camp 04	100	1	99	5	94
Camp 04 Ext.	5	0	5	1	4
Camp 05	140	0	140	0	140
Camp 06	173	0	173	23	150
Camp 07	297	0	297	14	283
Camp 08E	323	0	323	167	156
Camp 08W	297	0	297	491	0
Camp 09	170	1	169	105	64
Camp 10	374	76	298	436	0
Camp 11	274	0	274	113	161
Camp 12	281	0	281	239	42
Camp 13	196	0	196	108	88
Camp 14	181	3	178	202	0
Camp 15	196	0	196	251	0
Camp 16	94	0	94	188	0
Camp 17	49	0	49	0	49
Camp 18	320	0	320	431	0
Camp 19	194	0	194	141	53
Camp 20	131	41	90	42	48
Camp 20 Ext	115	0	115	22	93
Camp 21	183	0	183	0	183
Camp 22	76	0	76	72	4
Camp 24	66	2	64	45	19
Camp 25	65	1	64	39	25
Camp 26	35	0	35	0	35
Camp 27	58	0	58	0	58
Kutupalong RC	42	0	42	3	39
Nayapara RC	48	0	48	0	48
Transit Center	0	0	0	0	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Pathway - Damaged, broken, or needs improvement	1,659	0	1,659	183	1,476
Slope Protection (erosion) - Requested	1,182	0	1,182	1,208	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	870	0	870	680	190
Drainage - Drain Requested	278	0	278	237	41
Stairs - Damaged, broken, or needs improvement	248	0	248	96	152
Stairs - Requested	216	0	216	233	0
Pathway - Requested	140	0	140	118	22
Drainage - Blocked or Water logging	137	0	137	92	45
Site Development - Request for Information	121	120	1	121	0
Drainage - Damaged, broken, or needs improvement	110	0	110	66	44
Drainage Cover (Slab) - Requested	73	0	73	65	8
Lamp post or Street light - Damaged, broken, or needs improvement	34	0	34	32	2
Lamp post or Street light - Requested	19	0	19	17	2
Fence or railing for path or stairs - Requested	15	0	15	8	7
Fence or railing for path or stairs - Damaged, broken, or needs improvement	12	0	12	11	1
Bridge - Damaged, broken, or needs improvement	9	0	9	14	0
Drainage Cover (Slab) - Damaged, broken, or needs improvement	9	0	9	12	0

Common Feedback Platform - CFP

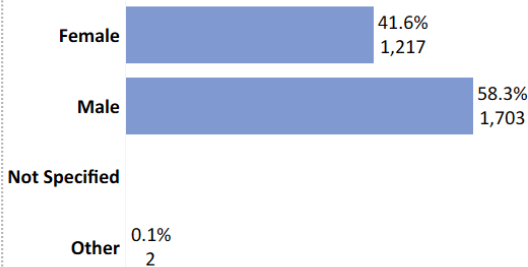
Monthly Sector Report | April 2026 | Energy & Environment

Summary for April 2026

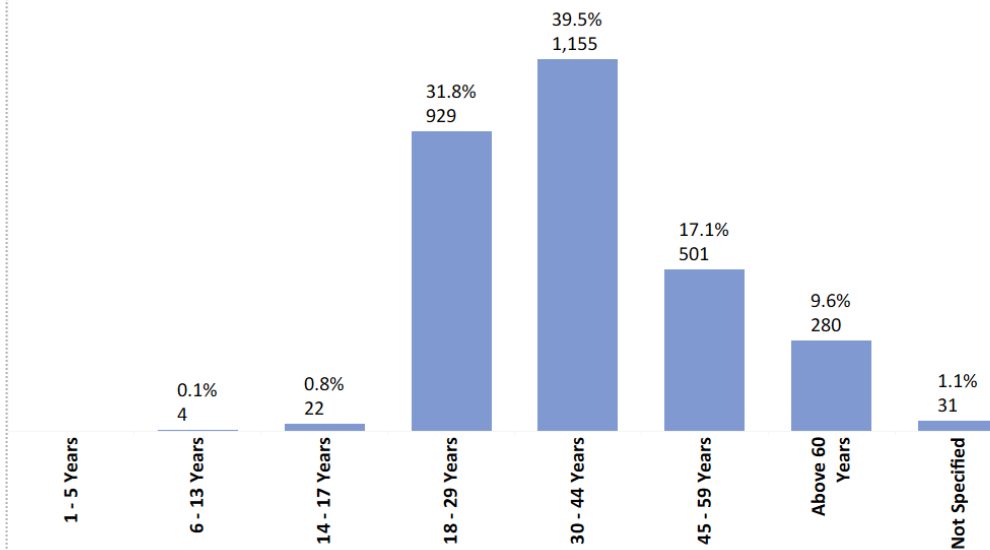
- 2,922** tickets received across 34 sites
- 1,699** tickets closed on the spot
- 1,223** tickets referred to relevant actors
- 2,392** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	11	7	4	8	0
Camp 01W	20	10	10	16	0
Camp 02E	43	27	16	43	0
Camp 02W	20	0	20	0	20
Camp 03	65	41	24	63	0
Camp 04	171	137	34	159	0
Camp 04 Ext.	48	28	20	40	0
Camp 05	137	126	11	131	0
Camp 06	33	1	32	25	7
Camp 07	73	29	44	72	0
Camp 08E	10	1	9	21	0
Camp 08W	158	132	26	108	0
Camp 09	85	56	29	61	0
Camp 10	21	2	19	23	0
Camp 11	59	10	49	155	0
Camp 12	193	89	104	225	0
Camp 13	11	2	9	14	0
Camp 14	52	44	8	6	2
Camp 15	59	52	7	7	0
Camp 16	25	19	6	56	0
Camp 17	116	85	31	85	0
Camp 18	94	75	19	45	0
Camp 19	36	17	19	9	10
Camp 20	152	140	12	115	0
Camp 20 Ext	36	13	23	10	13
Camp 21	322	185	137	308	0
Camp 22	233	217	16	26	0
Camp 24	55	1	54	47	7
Camp 25	118	104	14	52	0
Camp 26	91	9	82	89	0
Camp 27	348	32	316	347	0
Kutupalong RC	27	8	19	26	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Energy & Environment - Request for Information	1,747	1,192	555	1,747	0
LPG Gas - Not enough for family	583	345	238	128	110
LPG Gas - Did not receive cylinder	152	0	152	128	24
LPG Gas - Did not receive refill	116	0	116	178	0
Cooking Stove - Broken or not working	89	89	0	0	0
Cooking Stove - Did not receive	74	0	74	66	8
Cooking set (gas & stove) - Requested	34	33	1	0	1
LPG Gas - Lost or stolen cylinder	33	0	33	96	0
LPG Gas - Lost token	27	0	27	23	4
Cooking set (gas & stove) - Broken or not working	21	21	0	0	0
LPG Porters - Requested	19	0	19	11	8
Cooking Stove - Requested	13	13	0	0	0
Pressure Cooker - Did not receive	7	0	7	4	3
When is the next LPG distribution day?	5	5	0	0	0
Cooking Stove - Lost or stolen	1	0	1	10	0
Energy And Environment - Feedback	1	1	0	1	0

Common Feedback Platform - CFP

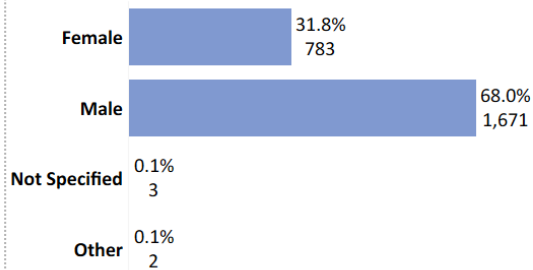
Monthly Sector Report | April 2026 | Site Management

Summary for April 2026

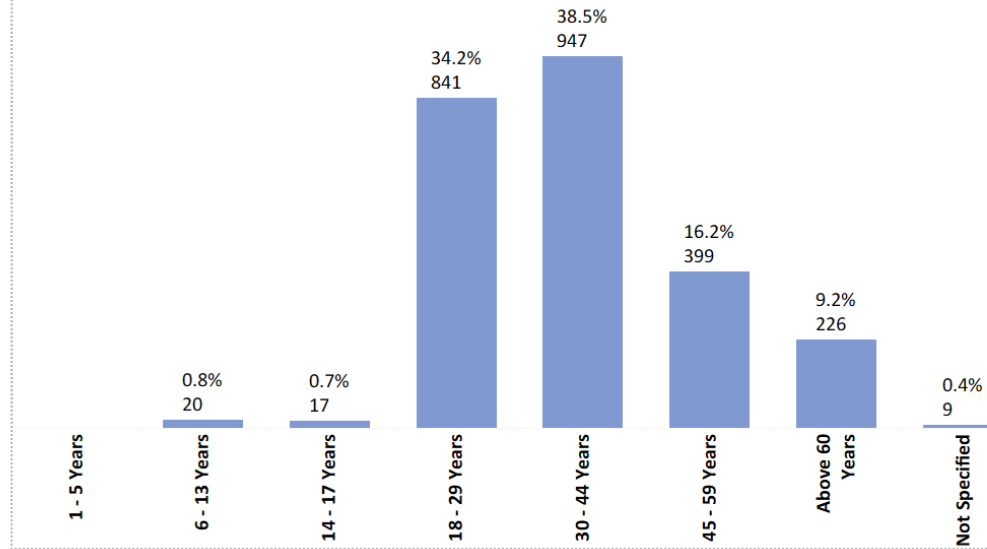
2,459 tickets received across **34** sites
2,072 tickets closed on the spot
387 tickets referred to relevant actors
1,418 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	58	56	2	57	0
Camp 01W	56	48	8	56	0
Camp 02E	31	31	0	31	0
Camp 02W	39	38	1	38	0
Camp 03	47	43	4	44	0
Camp 04	120	110	10	118	0
Camp 04 Ext.	43	42	1	43	0
Camp 05	43	43	0	43	0
Camp 06	31	31	0	31	0
Camp 07	32	30	2	30	0
Camp 08E	72	15	57	155	0
Camp 08W	77	76	1	76	0
Camp 09	52	48	4	25	0
Camp 10	32	18	14	32	0
Camp 11	84	60	24	27	0
Camp 12	25	14	11	22	0
Camp 13	74	59	15	15	0
Camp 14	147	141	6	21	0
Camp 15	127	121	6	36	0
Camp 16	43	29	14	37	0
Camp 17	61	59	2	59	0
Camp 18	67	64	3	30	0
Camp 19	88	88	0	15	0
Camp 20	282	266	16	101	0
Camp 20 Ext	235	106	129	71	58
Camp 21	25	23	2	23	0
Camp 22	177	148	29	57	0
Camp 24	116	109	7	28	0
Camp 25	95	95	0	24	0
Camp 26	38	28	10	38	0
Camp 27	12	8	4	8	0
Kutupalong RC	15	11	4	12	0
Nayapara RC	3	3	0	3	0
Transit Center	12	11	1	12	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Site Management - Request for information	1,028	1,014	14	1,028	0
Cash for Work - Has not been selected for CFW in long time	653	653	0	0	0
Cash for Work - Requested CFW	387	387	0	0	0
Cash for Work - Has not been enrolled	243	0	243	258	0
Community Conflict - Tree Cutting	48	0	48	38	10
Electricity Supply - Not working	30	0	30	47	0
Relocation & Repatriation - Relocation within camp	25	0	25	17	8
When is my next Cash for Work rotation day?	11	11	0	0	0
Solar supply - Not working	9	0	9	0	9
Relocation & Repatriation - Relocation to another camp	5	0	5	2	3
Relocation & Repatriation - Repatriation to Myanmar	4	4	0	0	0
Solar light - Requesting the new light	4	0	4	0	4
Cash for Work - Payment delayed	3	0	3	20	0
Skill Training - Requested	3	3	0	0	0
Cash for Work - Has received less payment than days worked	2	0	2	5	0
Community Conflict - Land & shelter extension	2	0	2	1	1
Cash for Work - Was charged to enroll or be selected	1	0	1	1	0

Common Feedback Platform - CFP

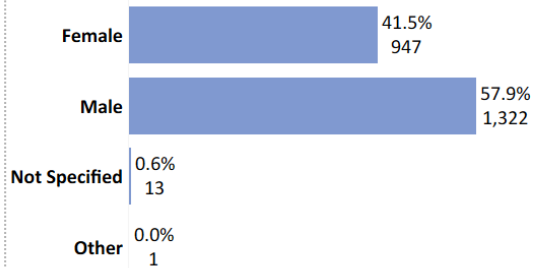
Monthly Sector Report | April 2026 | Food Security

Summary for April 2026

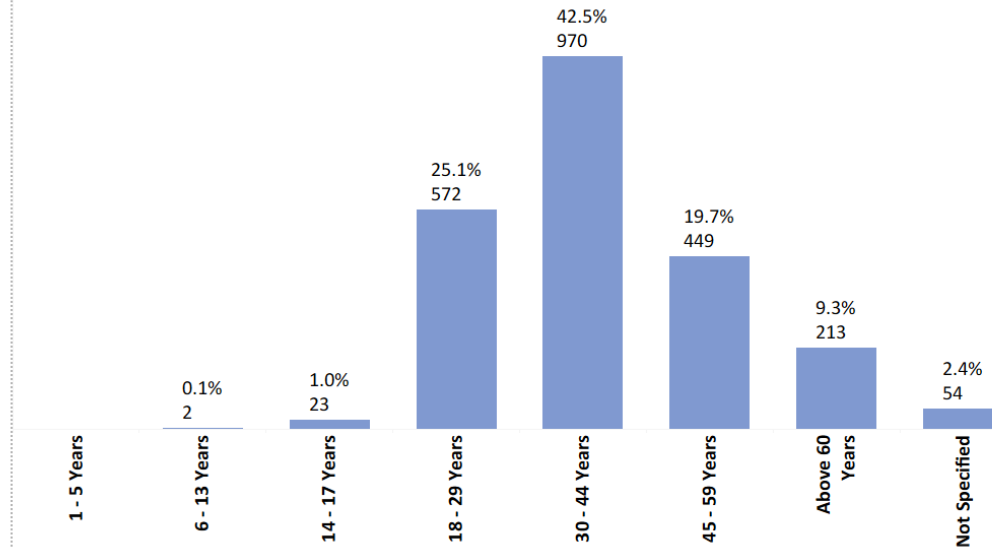
2,283 tickets received across **34** sites
1,894 tickets closed on the spot
389 tickets referred to relevant actors
2,140 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	92	84	8	84	0
Camp 01W	104	52	52	104	0
Camp 02E	43	41	2	42	0
Camp 02W	23	23	0	23	0
Camp 03	72	72	0	72	0
Camp 04	146	142	4	146	0
Camp 04 Ext.	38	35	3	36	0
Camp 05	93	88	5	88	0
Camp 06	37	34	3	36	0
Camp 07	38	38	0	38	0
Camp 08E	37	33	4	40	0
Camp 08W	43	40	3	43	0
Camp 09	108	108	0	89	0
Camp 10	50	48	2	51	0
Camp 11	37	37	0	35	0
Camp 12	49	41	8	51	0
Camp 13	14	14	0	14	0
Camp 14	103	102	1	90	0
Camp 15	161	159	2	150	0
Camp 16	48	48	0	48	0
Camp 17	46	42	4	42	0
Camp 18	137	136	1	135	0
Camp 19	18	18	0	16	0
Camp 20	45	40	5	50	0
Camp 20 Ext	26	24	2	22	0
Camp 21	61	48	13	60	0
Camp 22	93	93	0	70	0
Camp 24	82	71	11	75	0
Camp 25	57	57	0	12	0
Camp 26	65	37	28	64	0
Camp 27	243	18	225	243	0
Kutupalong RC	44	43	1	43	0
Nayapara RC	20	18	2	18	0
Transit Center	10	10	0	10	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Food Security - Request for information	1,905	1,594	311	1,905	0
Food Security - Feedback	190	179	11	190	0
Food distributions - Request for more food each month	49	49	0	0	0
Food distributions - Household has not received food	43	0	43	34	9
Food distributions - Want to purchase more but not allowed	36	36	0	0	0
Farming supplies - Requested	25	25	0	0	0
Food distributions - Request for different items or quantities	9	9	0	0	0
Food Porters - Requested	8	0	8	1	7
Request for fresh food enlistment - Request for fresh food	5	0	5	0	5
Food distributions - Missed Token	4	0	4	5	0
Food Security - Issue with collector	4	0	4	0	4
Food distributions - HH wants someone outside their family to collect food	1	0	1	3	0
Food distributions - Poor quality food items	1	0	1	2	0
Food Security - Issue with distribution item	1	0	1	0	1
When is the next food distribution day? When are the food distribution centres open?	1	1	0	0	0
Why has the food entitlement been reduced?	1	1	0	0	0

Common Feedback Platform - CFP

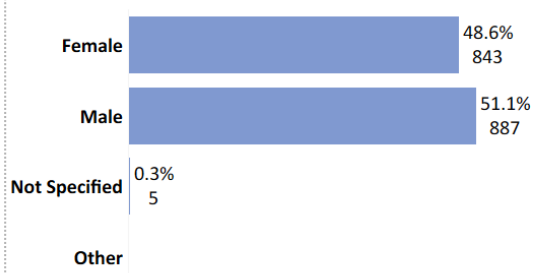
Monthly Sector Report | April 2026 | WASH

Summary for April 2026

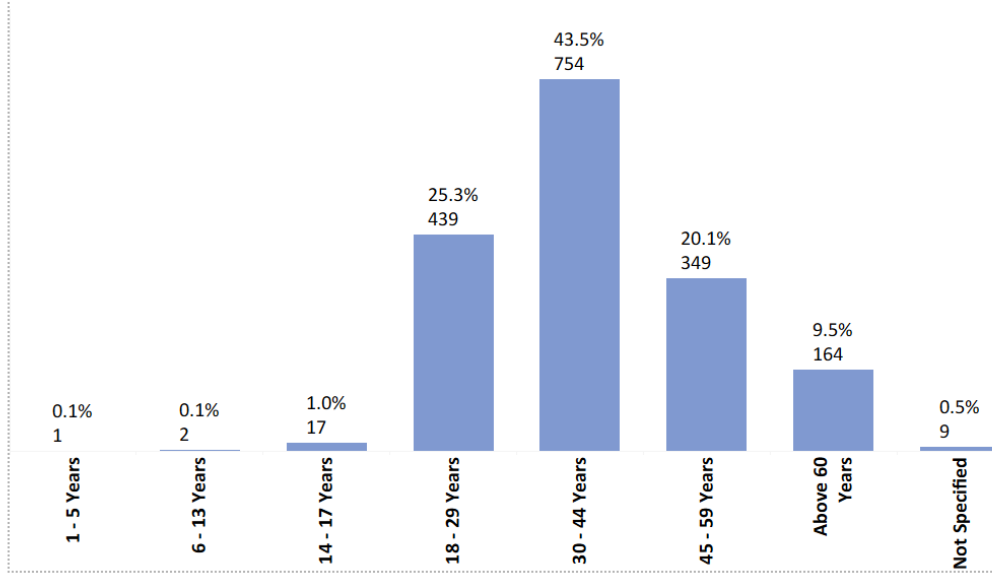
- 1,735** tickets received across **34** sites
- 941** tickets closed on the spot
- 794** tickets referred to relevant actors
- 1,542** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

Camp	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	23	15	8	18	0
Camp 01W	38	3	35	37	0
Camp 02E	14	7	7	12	0
Camp 02W	13	7	6	7	0
Camp 03	9	9	0	9	0
Camp 04	58	54	4	54	0
Camp 04 Ext.	11	11	0	11	0
Camp 05	21	20	1	20	0
Camp 06	6	5	1	5	0
Camp 07	15	8	7	8	0
Camp 08E	63	28	35	69	0
Camp 08W	125	114	11	117	0
Camp 09	125	82	43	113	0
Camp 10	58	7	51	28	23
Camp 11	28	14	14	29	0
Camp 12	77	33	44	55	0
Camp 13	17	5	12	14	0
Camp 14	45	37	8	43	0
Camp 15	60	39	21	64	0
Camp 16	103	84	19	135	0
Camp 17	20	20	0	20	0
Camp 18	67	44	23	43	0
Camp 19	46	7	39	58	0
Camp 20	93	73	20	82	0
Camp 20 Ext	25	6	19	29	0
Camp 21	29	10	19	16	3
Camp 22	126	124	2	110	0
Camp 24	50	9	41	26	15
Camp 25	56	27	29	23	6
Camp 26	72	9	63	66	0
Camp 27	229	24	205	211	0
Kutupalong RC	8	2	6	5	1
Nayapara RC	4	3	1	4	0
Transit Center	1	1	0	1	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
WASH - Request for information	1,103	849	254	1,103	0
Soap & Hygiene Kit - Did not receive	103	0	103	85	18
Latrine - Needs desludging	95	0	95	85	10
Soap & Hygiene Kit - Not enough	62	62	0	0	0
Water tap - Requested	57	0	57	37	20
Latrine - New toilet requested	43	0	43	37	6
Latrine - Broken	39	0	39	30	9
Bathing Station - Requested	29	0	29	24	5
Bathing Station - Broken or Damaged	23	0	23	32	0
Water tap - Poor quality water	20	0	20	4	16
Trash Disposal - Trash bins requested	19	0	19	12	7
Soap & Hygiene Kit - Additional Requested	17	17	0	0	0
Water tap & Tubewell - Not Working	17	0	17	11	6
Latrine - Latrine not working properly	16	0	16	5	11
Water tap - Not enough water	15	0	15	16	0
Tubewell - Not Working	14	0	14	18	0
Trash Disposal - Trash pick-up needed	13	0	13	8	5

Common Feedback Platform - CFP

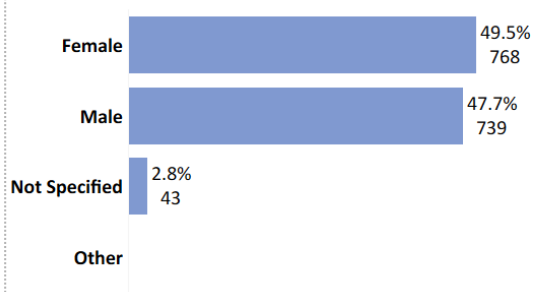
Monthly Sector Report | April 2026 | Health

Summary for April 2026

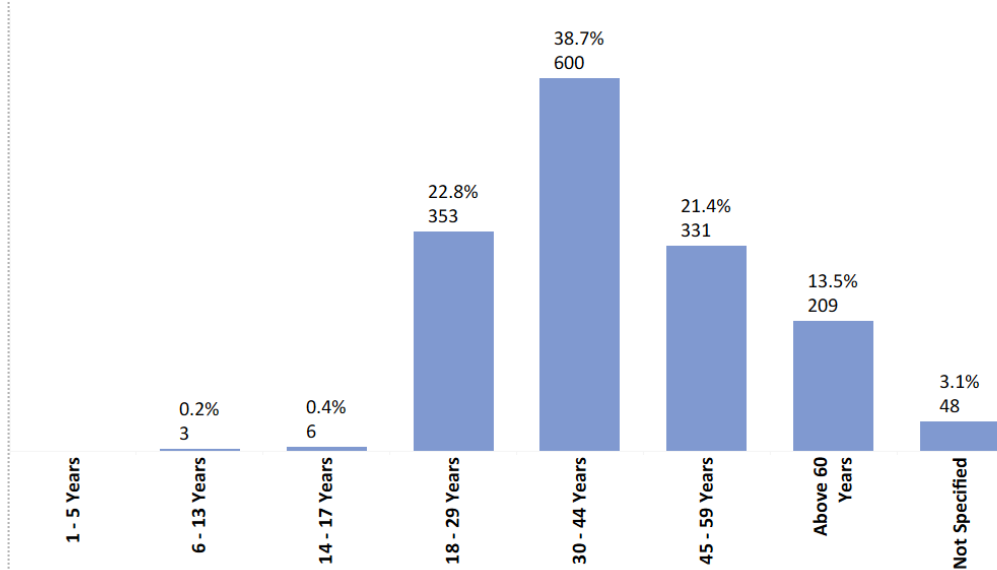
- 1,550** tickets received across **34** sites
- 1,224** tickets closed on the spot
- 326** tickets referred to relevant actors
- 1,483** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	20	12	8	12	0
Camp 01W	31	17	14	30	0
Camp 02E	20	19	1	19	0
Camp 02W	27	21	6	22	0
Camp 03	30	28	2	28	0
Camp 04	46	36	10	37	0
Camp 04 Ext.	14	13	1	13	0
Camp 05	31	23	8	23	0
Camp 06	10	7	3	7	0
Camp 07	11	9	2	9	0
Camp 08E	19	19	0	19	0
Camp 08W	31	29	2	31	0
Camp 09	38	36	2	36	0
Camp 10	16	16	0	16	0
Camp 11	28	28	0	28	0
Camp 12	36	36	0	36	0
Camp 13	18	18	0	18	0
Camp 14	102	101	1	101	0
Camp 15	126	121	5	124	0
Camp 16	70	69	1	69	0
Camp 17	31	30	1	31	0
Camp 18	79	79	0	79	0
Camp 19	89	89	0	89	0
Camp 20	148	144	4	146	0
Camp 20 Ext	18	13	5	13	0
Camp 21	9	7	2	8	0
Camp 22	7	7	0	7	0
Camp 24	120	108	12	120	0
Camp 25	4	4	0	4	0
Camp 26	71	20	51	69	0
Camp 27	102	6	96	101	0
Kutupalong RC	15	14	1	14	0
Nayapara RC	129	44	85	123	0
Transit Center	4	1	3	1	2

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Health - Request for information	1,470	1,218	252	1,470	0
Health - Assessment of medical conditions required	25	0	25	2	23
General Health Card - Did not receive	15	0	15	1	14
General Health Card - Lost, damaged or Stolen	10	0	10	3	7
Health - Health Facility is not maintaining standards	7	0	7	0	7
Health - Feedback	6	6	0	6	0
Health - MHPSS Self harm, harm others	6	0	6	0	6
Treatment - Treatment not good quality	3	0	3	1	2
General Health Card - Fully filled up	2	0	2	0	2
General Health Card - Requested	2	0	2	0	2
Health - MHPSS continuity of care	1	0	1	0	1
Health - MHPSS signs and symptoms of distress in the last 4 5 weeks	1	0	1	0	1
Health post - Clinic not open	1	0	1	0	1
Health Treatment - Waited too long	1	0	1	0	1

Common Feedback Platform - CFP

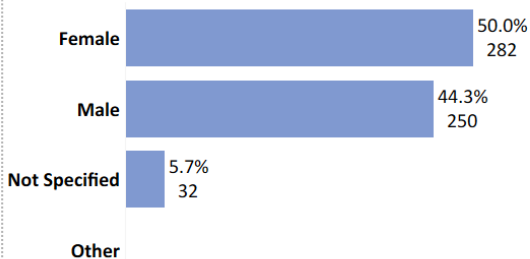
Monthly Sector Report | April 2026 | Livelihood

Summary for April 2026

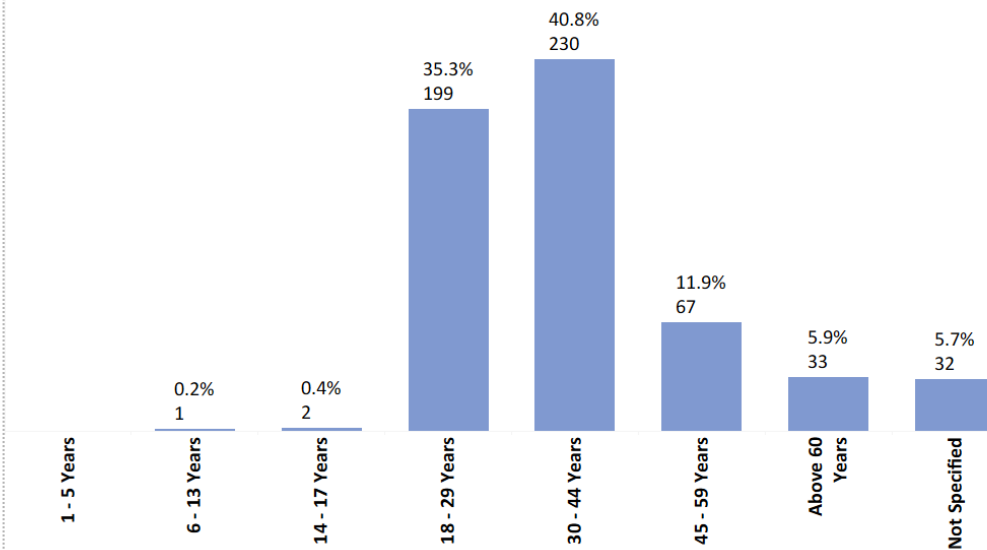
- 564** tickets received across **34** sites
- 478** tickets closed on the spot
- 86** tickets referred to relevant actors
- 564** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	5	4	1	5	0
Camp 01W	9	7	2	9	0
Camp 02E	7	7	0	7	0
Camp 02W	6	6	0	6	0
Camp 03	5	5	0	5	0
Camp 04	12	12	0	12	0
Camp 04 Ext.	2	2	0	2	0
Camp 05	6	6	0	6	0
Camp 06	3	2	1	3	0
Camp 07	4	4	0	4	0
Camp 08E	1	1	0	1	0
Camp 08W	0	0	0	0	0
Camp 09	5	5	0	5	0
Camp 10	1	1	0	1	0
Camp 11	4	4	0	4	0
Camp 12	6	6	0	6	0
Camp 13	0	0	0	0	0
Camp 14	6	6	0	6	0
Camp 15	175	175	0	175	0
Camp 16	2	2	0	2	0
Camp 17	2	2	0	2	0
Camp 18	0	0	0	0	0
Camp 19	1	1	0	1	0
Camp 20	78	78	0	78	0
Camp 20 Ext	2	2	0	2	0
Camp 21	6	6	0	6	0
Camp 22	3	3	0	3	0
Camp 24	32	31	1	32	0
Camp 25	82	81	1	82	0
Camp 26	95	15	80	95	0
Camp 27	2	2	0	2	0
Kutupalong RC	2	2	0	2	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Livelihood - Request for information	555	472	83	555	0
Livelihood - Feedback	6	6	0	6	0
Livelihood - Access to skills	1	0	1	1	0
Livelihood - Access to volunteering opportunity	1	0	1	1	0
Livelihood - Self employment	1	0	1	1	0

Common Feedback Platform - CFP

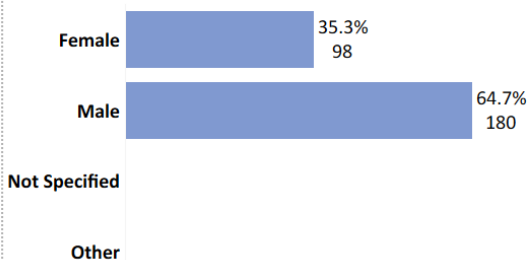
Monthly Sector Report | April 2026 | ID Documents

Summary for April 2026

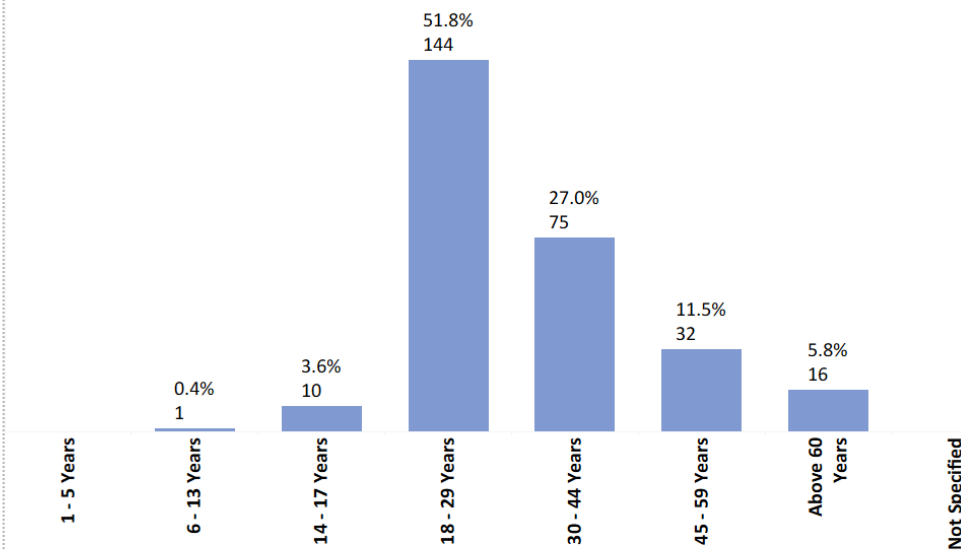
- 278** tickets received across 34 sites
- 181** tickets closed on the spot
- 97** tickets referred to relevant actors
- 83** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	0	0	0	0	0
Camp 02E	1	0	1	1	0
Camp 02W	0	0	0	0	0
Camp 03	0	0	0	0	0
Camp 04	0	0	0	0	0
Camp 04 Ext.	0	0	0	0	0
Camp 05	0	0	0	0	0
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	16	13	3	7	0
Camp 08W	5	4	1	0	1
Camp 09	0	0	0	0	0
Camp 10	4	4	0	0	0
Camp 11	3	2	1	3	0
Camp 12	12	4	8	11	0
Camp 13	2	2	0	0	0
Camp 14	40	40	0	0	0
Camp 15	2	0	2	0	2
Camp 16	0	0	0	9	0
Camp 17	0	0	0	0	0
Camp 18	1	0	1	0	1
Camp 19	4	3	1	2	0
Camp 20	21	19	2	0	2
Camp 20 Ext	31	24	7	4	3
Camp 21	0	0	0	0	0
Camp 22	110	60	50	20	30
Camp 24	20	0	20	23	0
Camp 25	6	6	0	3	0
Camp 26	0	0	0	0	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
SCOPE Card - Has not received new SCOPE Card	56	0	56	52	4
SMART Card & Family Attestation - Add New Born	56	56	0	0	0
SMART Card & Family Attestation - Lost ID Card	46	46	0	0	0
SMART Card & Family Attestation - Request for individual SMART card	37	37	0	0	0
SCOPE Card - Family Attestation doesn't match SCOPE	28	0	28	10	18
SCOPE Card - Lost	11	0	11	19	0
SMART Card & Family Attestation - Lost Smart card and family attestation	9	9	0	0	0
SMART Card & Family Attestation - Lost family attestation card	8	8	0	0	0
SMART Card & Family Attestation - Add New Member	5	5	0	0	0
SMART Card & Family Attestation - Biographical Error	5	5	0	0	0
SMART Card & Family Attestation - Address Change	4	4	0	0	0
SMART Card & Family Attestation - HH requests for vulnerability verification (e.g., Elderly headed HH, Child headed HH, Woman ..	4	4	0	0	0
SMART Card & Family Attestation - HH requests for vulnerability verification (only for HH that includes person with disability)	4	4	0	0	0
SMART Card & Family Attestation - Death Case	2	2	0	0	0
SCOPE Card - Fingerprint scan is not working	1	0	1	0	1
SCOPE Card - No balance on card	1	0	1	0	1
SMART Card & Family Attestation - Merge and split	1	1	0	0	0

Common Feedback Platform - CFP

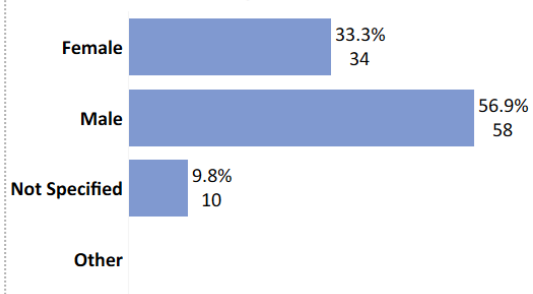
Monthly Sector Report | April 2026 | Education

Summary for April 2026

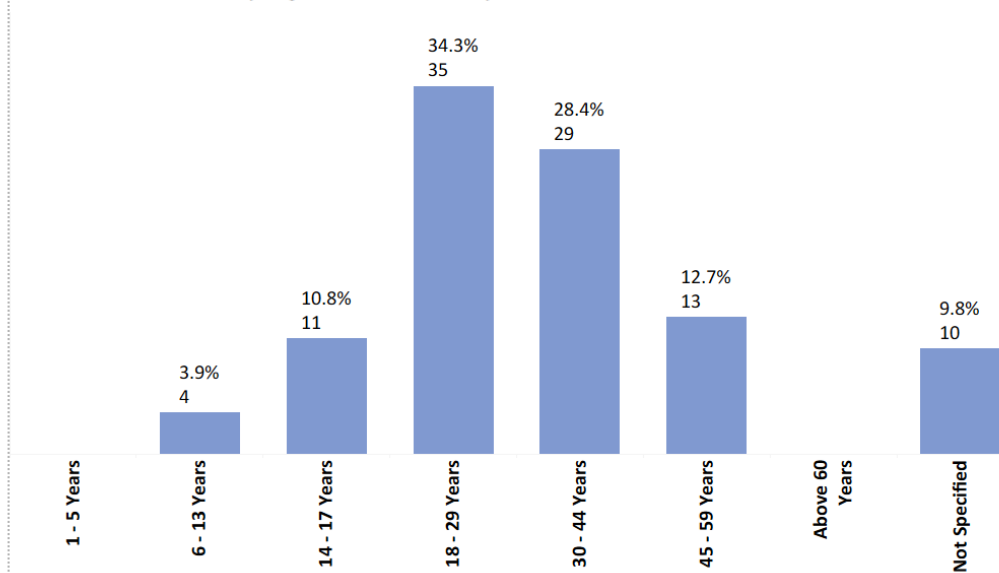
- 102** tickets received across **34** sites
- 86** tickets closed on the spot
- 16** tickets referred to relevant actors
- 87** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	1	1	0	1	0
Camp 01W	4	3	1	4	0
Camp 02E	4	4	0	4	0
Camp 02W	2	2	0	2	0
Camp 03	0	0	0	0	0
Camp 04	2	1	1	2	0
Camp 04 Ext.	3	3	0	3	0
Camp 05	1	1	0	1	0
Camp 06	7	7	0	7	0
Camp 07	2	1	1	2	0
Camp 08E	3	3	0	3	0
Camp 08W	1	0	1	1	0
Camp 09	3	3	0	3	0
Camp 10	3	1	2	3	0
Camp 11	6	6	0	6	0
Camp 12	3	3	0	3	0
Camp 13	1	0	1	1	0
Camp 14	4	4	0	2	0
Camp 15	19	15	4	6	0
Camp 16	2	2	0	2	0
Camp 17	1	1	0	1	0
Camp 18	1	1	0	1	0
Camp 19	0	0	0	0	0
Camp 20	11	11	0	11	0
Camp 20 Ext	0	0	0	0	0
Camp 21	1	1	0	1	0
Camp 22	4	4	0	4	0
Camp 24	5	4	1	5	0
Camp 25	0	0	0	0	0
Camp 26	3	0	3	3	0
Camp 27	2	2	0	2	0
Kutupalong RC	2	2	0	2	0
Nayapara RC	1	0	1	1	0
Transit Center	0	0	0	0	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Education - Request for information	76	72	4	76	0
Changes to Education - Secondary education requested	14	14	0	0	0
Education -Tertiary Education requested	10	0	10	10	0
Temporary Learning Centre - Enrolment Requested	1	0	1	1	0
Temporary Learning Centre - Poor quality teaching or instruction	1	0	1	0	1

Common Feedback Platform - CFP

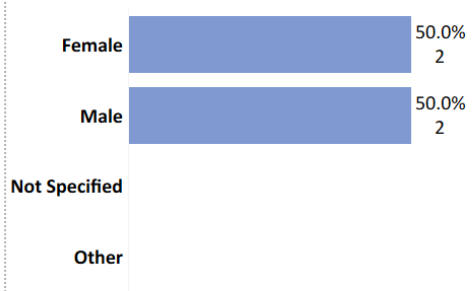
Monthly Sector Report | April 2026 | Nutrition

Summary for April 2026

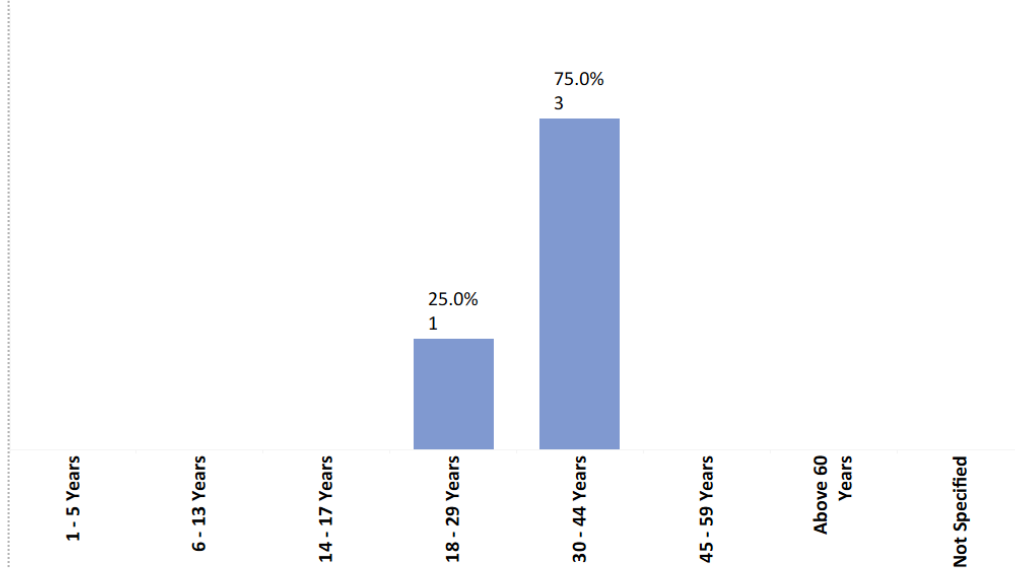
- 4** tickets received across **34** sites
- 1** tickets closed on the spot
- 3** tickets referred to relevant actors
- 2** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

Tickets Received by Gender



Tickets Received by Age of Beneficiary



Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	0	0	0	0	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	1	1	0	1	0
Camp 04	1	0	1	0	1
Camp 04 Ext.	0	0	0	0	0
Camp 05	0	0	0	0	0
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	0	0	0	0	0
Camp 08W	0	0	0	0	0
Camp 09	0	0	0	0	0
Camp 10	0	0	0	0	0
Camp 11	0	0	0	0	0
Camp 12	1	0	1	1	0
Camp 13	0	0	0	0	0
Camp 14	0	0	0	0	0
Camp 15	0	0	0	0	0
Camp 16	0	0	0	0	0
Camp 17	0	0	0	0	0
Camp 18	0	0	0	0	0
Camp 19	0	0	0	0	0
Camp 20	0	0	0	0	0
Camp 20 Ext	0	0	0	0	0
Camp 21	0	0	0	0	0
Camp 22	0	0	0	0	0
Camp 24	0	0	0	0	0
Camp 25	1	0	1	0	1
Camp 26	0	0	0	0	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Nutrition Assistance - Did not receive distribution	3	0	3	1	2
Nutrition - Feedback	1	1	0	1	0