

Common Feedback Platform - CFP

About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

IOM Methodology and Definitions:

Methodology: The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- **If the ticket can be resolved without referral.**

- **If the ticket is an emergency or sensitive issues.** The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- **If the ticket is not referable because of the nature of the request.** Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

UNCHR Methodology and Definitions:

Methodology: The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

Common Feedback Platform - CFP

Monthly Camp Cumulative Report | April 2025 - March 2026

Cumulative Data for Apr 2025 - Mar 2026
364,438 tickets received across 34 sites
171,375 tickets closed on the spot
193,063 tickets referred by 6 actors
223,947 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received each Month per Sector

Sector	April	May	June	July	August	September	October	November	December	January	February	March	Grand Total
Education	94	37	65	41	75	65	82	57	53	36	25	34	664
Energy & Environment	2,943	2,089	2,009	4,034	1,988	2,931	3,582	5,379	4,661	3,292	3,859	3,407	40,174
Food Security	1,833	1,074	1,340	760	780	664	663	700	622	846	589	912	10,783
Health	926	649	738	741	1,085	1,139	1,372	1,468	970	565	650	786	11,089
ID Documents	517	562	399	496	438	486	495	506	346	503	403	378	5,529
Livelihood	192	153	182	139	153	211	377	393	600	228	231	353	3,212
Nutrition	8	3	7	4	9	19	26	7	3	2	2	1	91
Protection	5,640	2,686	2,592	4,319	4,254	4,414	4,757	3,326	2,808	1,599	1,403	2,465	40,263
Shelter & NFI	13,973	13,754	16,310	14,352	13,551	14,114	11,005	7,160	4,973	8,352	8,748	10,672	136,964
Site Development	5,407	5,455	6,149	6,363	5,889	4,975	5,416	4,316	3,209	4,249	3,587	5,050	60,065
Site Management	3,443	3,981	3,810	1,996	3,002	2,409	1,941	6,637	5,720	2,315	1,995	2,342	39,591
WASH	1,391	1,278	1,111	1,409	1,417	1,241	1,441	1,557	1,155	1,142	1,391	1,480	16,013

Cumulative Tickets per Month

	April	May	June	July	August	September	October	November	December	January	February	March	Grand Total
Total Received	36,367	31,721	34,712	34,654	32,641	32,668	31,157	31,506	25,120	23,129	22,883	27,880	364,438
Total Closed on the Spot	14,088	12,539	15,804	12,851	16,070	16,577	15,371	17,272	14,580	11,855	11,531	12,837	171,375
Total Referred	22,279	19,182	18,908	21,803	16,571	16,091	15,786	14,234	10,540	11,274	11,352	15,043	193,063
Total Replies	18,224	16,384	22,160	19,516	23,246	20,368	21,033	20,253	17,163	13,135	14,661	17,804	223,947

Top Tickets Received by Gender

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	20,572	29,032		
Damage to shelter - Shelter damaged by weather	11,796	19,817		
Pathway - Damaged, broken, or needs improvement	5,328	8,767		
Slope Protection (erosion) - Requested	5,466	6,743	3	
Slope Protection (erosion) - Damaged, broken, or needs improvement	4,136	8,020		
Cash for Work - Has not been selected for CfW in long time	3,184	7,996	4	
LPG Gas - Not enough for family	2,980	6,705		
NFI - Request additional materials	2,079	6,081	2	
Shelter Materials - Request additional materials	2,221	5,040	2	
Shelter Materials - Missed Distribution	2,695	3,811		
Cash for Work - Requested CfW	1,537	4,549	4	
Cash for Work - Has not been enrolled	755	2,018	1	
Cooking Stove - Broken or not working	403	1,505		
SMART Card & Family Attestation - Add New Born	504	1,313		

Cumulative Tickets by Camp | AOR

	HCR																	IOM										Grand Total							
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16		Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25
Total Received	15,094	17,332	8,176	7,229	7,550	17,106	4,191	8,700	10,879	16,166	9,944	9,174	14,549	13,988	6,844	11,111	2,270	7,540	11,370	9,530	9,567	9,823	9,918	9,305	10,983	13,941	10,392	11,511	9,849	7,376	7,073	23,545	12,775	9,637	364,438
Total Closed on the Spot	2,957	3,008	610	623	4,072	9,912	1,993	4,117	4,902	1,255	5,953	3,087	3,019	4,176	1,986	4,614	1,663	2,660	6,377	5,918	4,530	4,314	4,896	2,040	8,909	9,112	6,621	8,358	5,269	4,786	4,274	19,843	7,463	8,058	171,375
Total Referred	12,137	14,324	7,566	6,606	3,478	7,194	2,198	4,583	5,977	14,911	3,991	6,087	11,530	9,812	4,858	6,497	607	4,880	4,993	3,612	5,037	5,509	5,022	7,265	2,074	4,829	3,771	3,153	4,580	2,590	2,799	3,702	5,312	1,579	193,063
Total Replies	5,535	7,771	1,742	2,921	4,555	13,031	2,505	4,662	7,023	4,171	6,531	4,894	9,843	10,330	3,848	6,314	1,793	8,275	9,275	7,044	9,385	8,040	9,245	8,925	3,849	11,043	8,675	7,720	5,560	3,506	3,325	8,446	8,724	5,441	223,947

CFM Implementers and Data Contributors:

CFM Report Designed and Produced by NPM:

Disclaimer:
 IOM: The data is collected in all the 17 IOM AoR camps where the submitted tickets either closed on the spot or referred. Once a referred ticket is replied to, the feedback is shared with the beneficiary concerned. The beneficiary confirms if they consider their ticket resolved or not. Zite manager Link - <https://www.zitemanager.org/bangladesh>
 UNCHR: UNHCR collects data from all 33 camps. Queries by refugees are either answered on the spot or they generate a ticket that is referred to the relevant focal point for follow up. Once action has been taken in line with the UNHCR CAIPP Standard Operating Procedures (SOPs), the ticket is closed.

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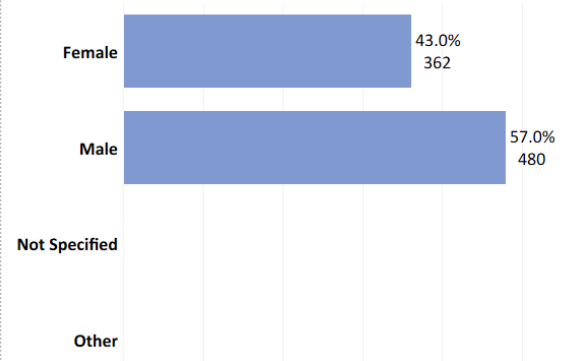
Monthly Camp Report | March 2026 | **Camp 01E**

Summary for March 2026

- 842** tickets received in this camp
- 324** tickets closed on the spot*
- 518** tickets referred to relevant actors
- 534** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

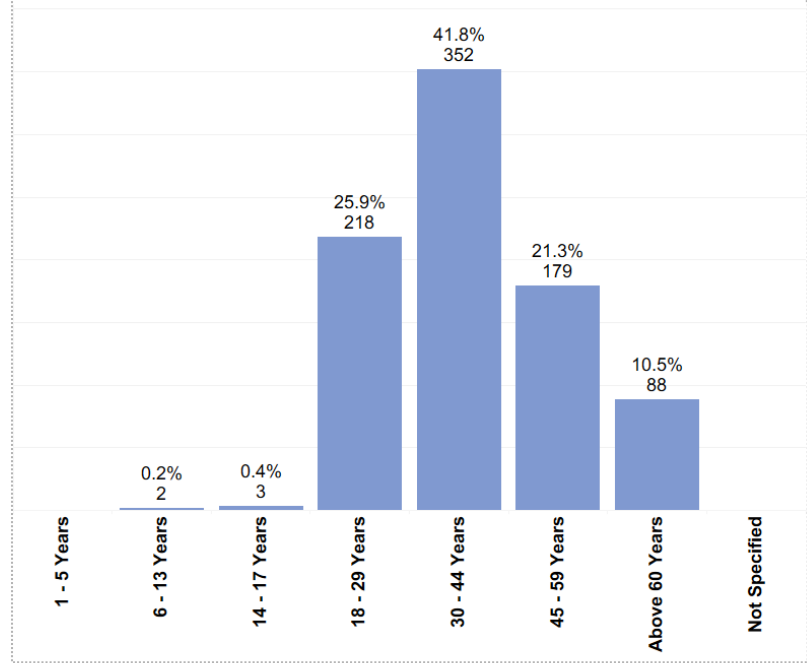
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	396	0	396	159	237
Shelter & NFI - Request for information	178	178	0	178	0
Site Development Pathway - Damaged, broken, or needs improvement	57	0	57	18	39
Protection - Request for information	54	53	1	54	0
Site Management - Request for information	34	34	0	34	0
Food Security - Request for information	31	31	0	31	0
Protection - Request for Protection Interventions	24	4	20	18	2
Energy & Environment - Request for Information	18	18	0	18	0
LPG Gas - Not enough for family	8	0	8	1	7
Latrine - Needs desludging	5	0	5	5	0
Food distributions - Household has not received food	4	0	4	0	4
Shelter Materials - Request additional materials	4	0	4	3	1
Damage to shelter - Shelter damaged by weather	3	0	3	2	1
Livelihood - Request for information	3	2	1	3	0
Shelter & NFI - NFI Concern related to distribution modality facility quality location	3	0	3	0	3
Water tap & Tubewell - Not Working	3	0	3	3	0
Health - Health Facility is not maintaining standards	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Food Security	Energy & Environment	Site Management	WASH	Health	Livelihood	Education	ID Documents	Nutrition
Tickets Received	585	78	74	35	26	25	12	4	3	0	0	0
Total Closed on the Spot	178	57	12	31	18	22	2	2	2	0	0	0
Total Referred	407	21	62	4	8	3	10	2	1	0	0	0
Total Replies	342	72	31	31	19	22	12	2	3	0	0	0
Open Tickets	65	0	31	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	237
Site Development Pathway - Damaged, broken, or needs improvement	39
LPG Gas - Not enough for family	7
Food distributions - Household has not received food	4
Shelter & NFI - NFI Concern related to distribution modality facility quality location	3
Health - Health Facility is not maintaining standards	2
Protection - Request for Protection Interventions	2
Relocation & Repatriation - Relocation within camp	2
Damage to shelter - Shelter damaged by weather	1
Request for additional room - Request for new room	1
Shelter Materials - Request additional materials	1
Site Development Drainage - Blocked or Water logging	1
Site Development Pathway - Requested	1
Site Development Slope/Ramp - Damaged, broken, or needs improvement	1
Site Development Stairs - Damaged, broken, or needs improvement	1
Solar supply - Not working	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 01W**

Summary for March 2026

1,401 tickets received in this camp

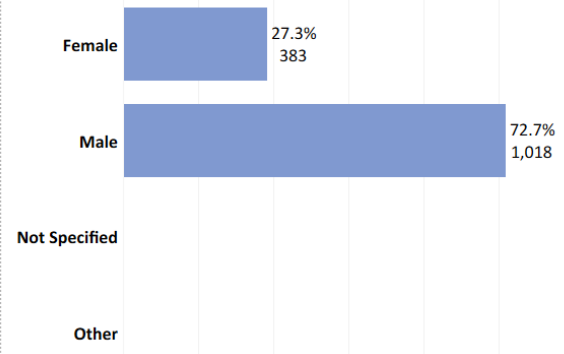
228 tickets closed on the spot*

1,173 tickets referred to relevant actors

747 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

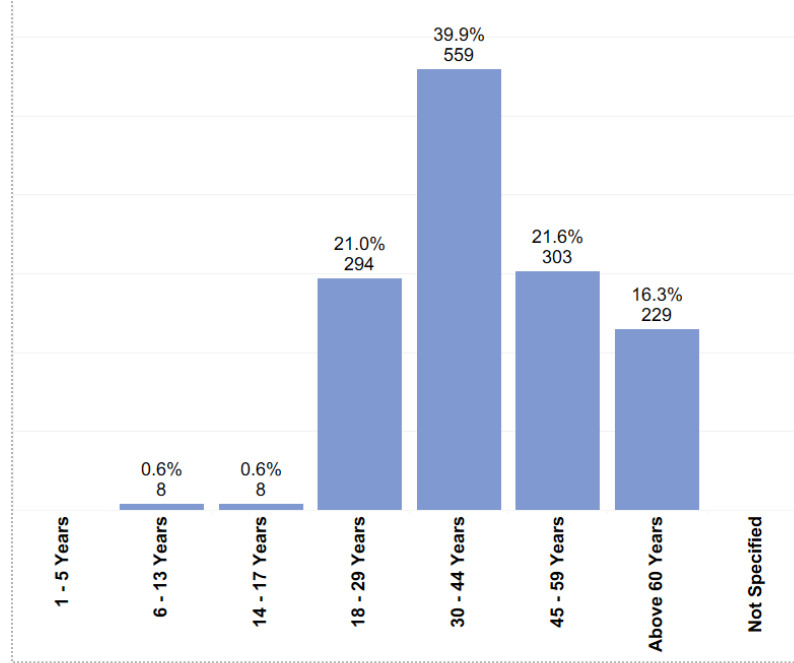
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	629	0	629	171	458
Site Development Pathway - Damaged, broken, or needs improvement	215	0	215	61	154
Food Security - Request for information	123	30	93	123	0
Protection - Request for information	116	59	57	116	0
Shelter & NFI - Request for information	98	69	29	98	0
Site Management - Request for information	65	19	46	65	0
Energy & Environment - Request for Information	58	41	17	58	0
Health - Request for information	17	6	11	17	0
LPG Gas - Not enough for family	14	0	14	0	14
Protection - Request for Protection Interventions	13	0	13	11	2
Site Development Drainage - Blocked or Water logging	8	0	8	0	8
Site Development Stairs - Damaged, broken, or needs improvement	8	0	8	4	4
Damage to shelter - Shelter damaged by weather	7	0	7	1	6
Latrine - Needs desludging	6	0	6	4	2
Latrine - Latrine not working properly	5	0	5	5	0
WASH - Request for information	5	4	1	5	0
Request for additional room - Request for new room	3	0	3	2	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Food Security	Energy & Environment	WASH	Site Management	Health	Education	ID Documents	Livelihood	Nutrition
Tickets Received	739	279	129	125	72	22	18	17	0	0	0	0
Total Closed on the Spot	69	16	59	30	41	4	3	6	0	0	0	0
Total Referred	670	263	70	95	31	18	15	11	0	0	0	0
Total Replies	272	113	127	123	58	19	18	17	0	0	0	0
Open Tickets	398	150	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

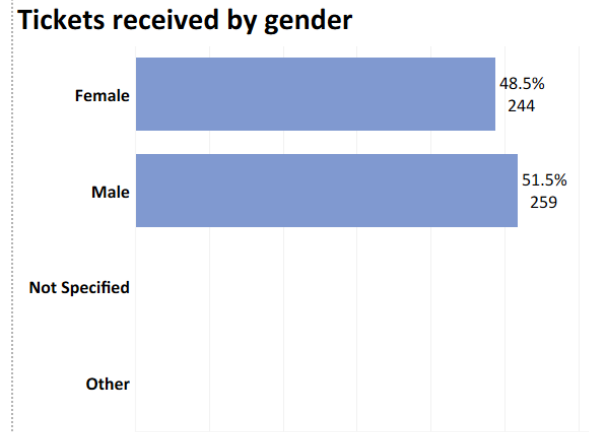
Ticket Description	Count
Damage to shelter - Shelter damaged over time	458
Site Development Pathway - Damaged, broken, or needs improvement	154
LPG Gas - Not enough for family	14
Site Development Drainage - Blocked or Water logging	8
Damage to shelter - Shelter damaged by weather	6
Site Development Stairs - Damaged, broken, or needs improvement	4
Latrine - Needs desludging	2
Protection - Request for Protection Interventions	2
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	2
Food distributions - Household has not received food	1
Food Security - Issue with collector	1
Request for additional room - Request for new room	1
WASH - Bathing Station is not accessible	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 02E**

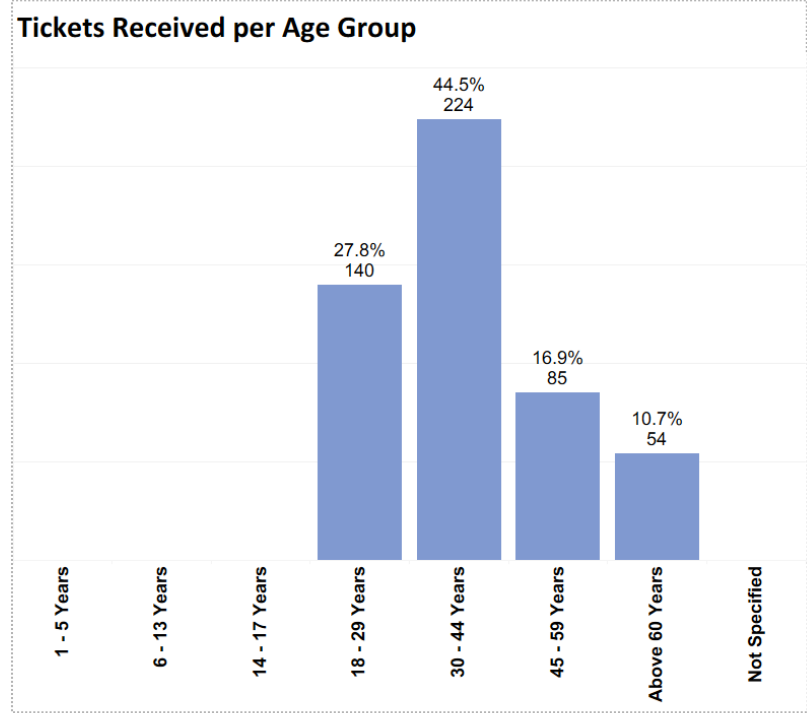
Summary for March 2026
503 tickets received in this camp
30 tickets closed on the spot*
473 tickets referred to relevant actors
117 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	327	0	327	0	327
Site Development Pathway - Damaged, broken, or needs improvement	79	0	79	47	32
Energy & Environment - Request for Information	22	15	7	22	0
Shelter Materials - Request additional materials	16	1	15	15	0
Protection - Request for Protection Interventions	15	6	9	10	0
Shelter & NFI - Request for information	14	7	7	14	0
LPG Gas - Not enough for family	7	0	7	0	7
Damage to shelter - Shelter damaged over time	5	0	5	0	5
Site Development Stairs - Damaged, broken, or needs improvement	3	0	3	1	2
Latrine - Needs desludging	2	0	2	2	0
Pressure Cooker - Did not receive	2	0	2	0	2
Solid Waste - Communal waste pick up needed	2	0	2	2	0
Health - Health Facility is not maintaining standards	1	0	1	0	1
Health - Request for information	1	1	0	1	0
Latrine - New toilet requested	1	0	1	1	0
Request for additional room - Request for new room	1	0	1	0	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1	0	1	1	0



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Protection	WASH	Health	Education	Food Security	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	364	84	31	15	7	2	0	0	0	0	0	0
Total Closed on the Spot	8	0	15	6	0	1	0	0	0	0	0	0
Total Referred	356	84	16	9	7	1	0	0	0	0	0	0
Total Replies	30	48	22	10	6	1	0	0	0	0	0	0
Open Tickets	326	36	0	0	1	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	327
Site Development Pathway - Damaged, broken, or needs improvement	32
LPG Gas - Not enough for family	7
Damage to shelter - Shelter damaged over time	5
Pressure Cooker - Did not receive	2
Site Development Stairs - Damaged, broken, or needs improvement	2
Health - Health Facility is not maintaining standards	1
Request for additional room - Request for new room	1
Site Development Drainage - Blocked or Water logging	1
Site Development Stairs - Requested	1
Water tap & Tubewell - Requesting new facility	1

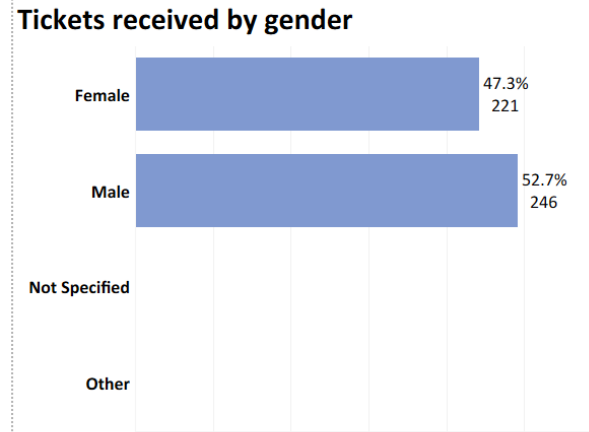
Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 02W**

Summary for March 2026

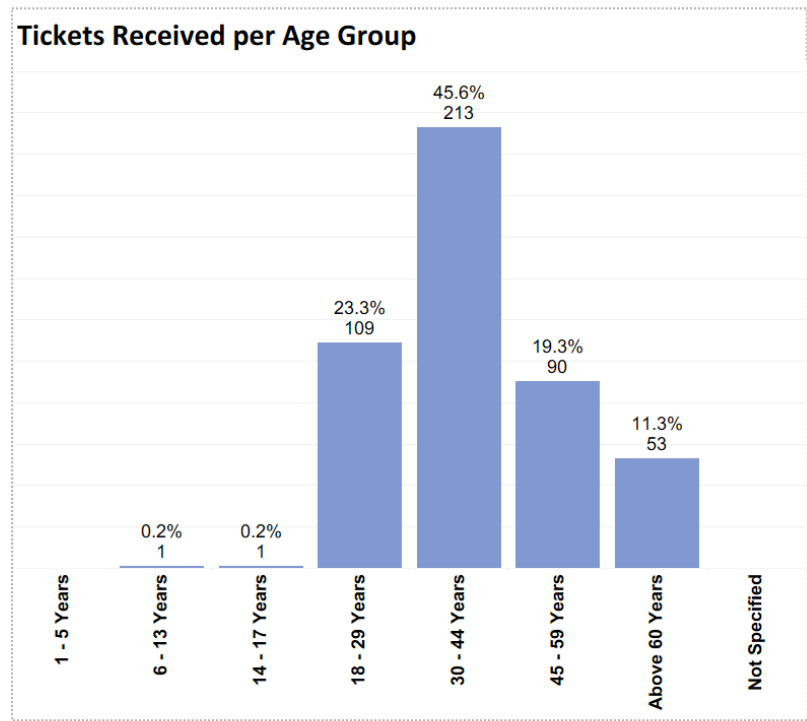
- 467** tickets received in this camp
- 21** tickets closed on the spot*
- 446** tickets referred to relevant actors
- 40** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	358	0	358	2	356
Site Development Pathway - Damaged, broken, or needs improvement	26	0	26	0	26
Site Development Pathway - Requested	21	0	21	0	21
Damage to shelter - Shelter damaged by weather	12	0	12	0	12
Shelter & NFI - Request for information	11	10	1	11	0
Protection - Request for Protection Interventions	10	1	9	7	2
Protection - Request for information	6	5	1	6	0
LPG Gas - Not enough for family	5	0	5	2	3
WASH - Request for information	3	3	0	3	0
Energy & Environment - Request for Information	2	2	0	2	0
Request for additional room - Request for new room	2	0	2	0	2
Shelter Materials - Request additional materials	2	0	2	0	2
Site Development Drainage - Blocked or Water logging	2	0	2	2	0
Water tap & Tubewell - Not Working	2	0	2	2	0
Health - Assessment of medical conditions required	1	0	1	0	1
Health - Request for information	1	0	1	1	0
Latrine - Needs desludging	1	0	1	1	0



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Energy & Environment	WASH	Health	Education	Food Security	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	386	50	16	7	6	2	0	0	0	0	0	0
Total Closed on the Spot	10	0	6	2	3	0	0	0	0	0	0	0
Total Referred	376	50	10	5	3	2	0	0	0	0	0	0
Total Replies	14	2	13	4	6	1	0	0	0	0	0	0
Open Tickets	362	48	0	1	0	1	0	0	0	0	0	0

Top Open Tickets this Month

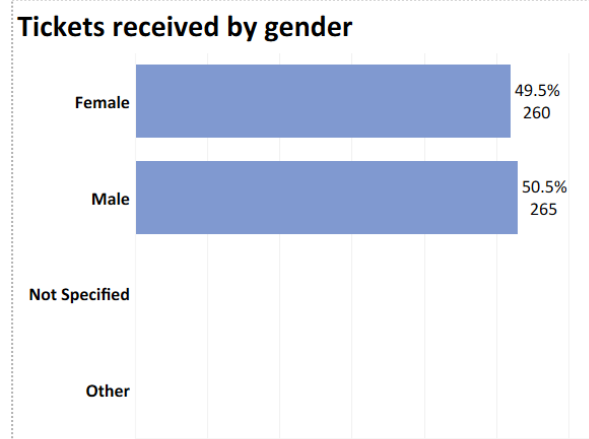
Ticket Description	Count
Damage to shelter - Shelter damaged over time	356
Site Development Pathway - Damaged, broken, or needs improvement	26
Site Development Pathway - Requested	21
Damage to shelter - Shelter damaged by weather	12
LPG Gas - Not enough for family	3
Protection - Request for Protection Interventions	2
Request for additional room - Request for new room	2
Shelter Materials - Request additional materials	2
Health - Assessment of medical conditions required	1
Site Development Stairs - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 03**

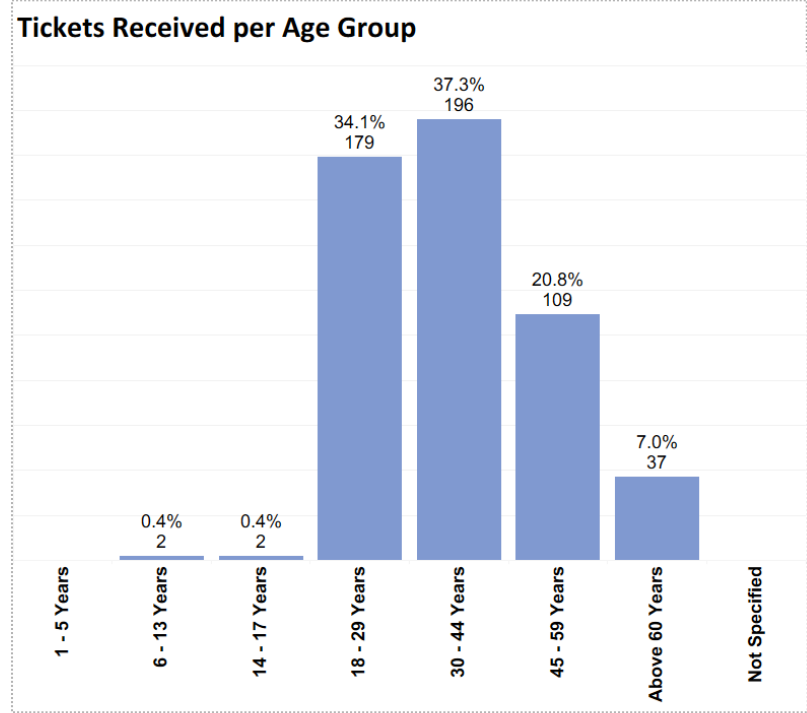
Summary for March 2026
525 tickets received in this camp
339 tickets closed on the spot*
186 tickets referred to relevant actors
414 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for information	157	157	0	157	0
Damage to shelter - Shelter damaged over time	123	0	123	35	88
Energy & Environment - Request for Information	66	66	0	66	0
Protection - Request for information	45	45	0	45	0
Health - Request for information	24	24	0	24	0
Site Management - Request for information	22	22	0	22	0
LPG Gas - Not enough for family	16	0	16	16	0
Protection - Request for Protection Interventions	16	0	16	12	4
Site Development Pathway - Damaged, broken, or needs improvement	16	0	16	5	11
Food Security - Request for information	14	14	0	14	0
WASH - Request for information	11	10	1	11	0
Damage to shelter - Shelter damaged by weather	3	0	3	0	3
Shelter Materials - Request additional materials	3	0	3	2	1
Livelihood - Request for information	2	1	1	2	0
Cash for Work - Payment delayed	1	0	1	0	1
Food Porters - Requested	1	0	1	1	0
Latrine - Needs desludging	1	0	1	1	0



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Development	Health	Food Security	Site Management	WASH	Livelihood	Education	ID Documents	Nutrition
Tickets Received	287	82	61	26	24	16	15	12	2	0	0	0
Total Closed on the Spot	157	66	45	9	24	14	13	10	1	0	0	0
Total Referred	130	16	16	17	0	2	2	2	1	0	0	0
Total Replies	195	82	57	14	24	15	13	12	2	0	0	0
Open Tickets	0	0	0	3	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	88
Site Development Pathway - Damaged, broken, or needs improvement	11
Protection - Request for Protection Interventions	4
Damage to shelter - Shelter damaged by weather	3
Cash for Work - Payment delayed	1
Request for fresh food enlistment - Request for fresh food	1
Shelter Materials - Request additional materials	1
Site Development Slope/Ramp - Damaged, broken, or needs improvement	1
Solar supply - Not working	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 04**

Summary for March 2026

1,340 tickets received in this camp

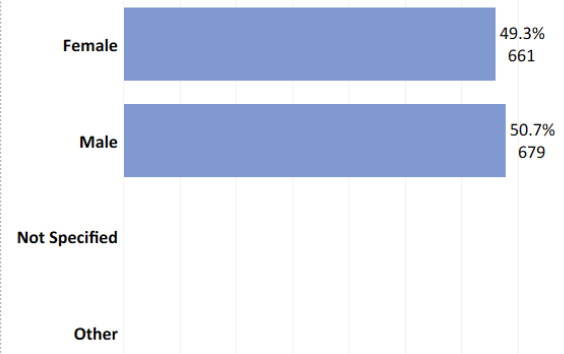
916 tickets closed on the spot*

424 tickets referred to relevant actors

1,000 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

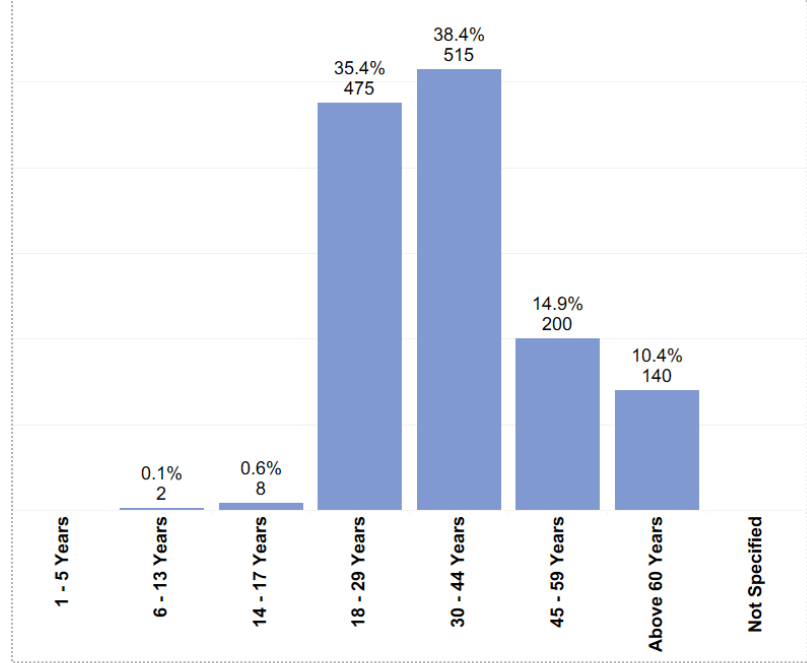
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for information	426	426	0	426	0
Damage to shelter - Shelter damaged over time	283	0	283	38	245
Energy & Environment - Request for Information	176	176	0	176	0
Protection - Request for information	130	130	0	130	0
Site Management - Request for information	83	83	0	83	0
Food Security - Request for information	63	63	0	63	0
Site Development Pathway - Damaged, broken, or needs improvement	37	0	37	0	37
LPG Gas - Not enough for family	32	0	32	20	12
WASH - Request for information	27	27	0	27	0
Protection - Request for Protection Interventions	19	2	17	12	5
Relocation & Repatriation - Relocation within camp	11	0	11	0	11
Damage to shelter - Shelter damaged by weather	9	0	9	2	7
Health - Request for information	9	9	0	9	0
General Health Card - Did not receive	7	0	7	7	0
Request for additional room - Request for new room	7	0	7	1	6
Shelter Materials - Request additional materials	5	0	5	1	4
Water tap & Tubewell - Not Working	3	0	3	2	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Management	Food Security	Site Development	WASH	Health	Education	ID Documents	Livelihood	Nutrition
Tickets Received	731	209	149	72	64	64	32	18	1	0	0	0
Total Closed on the Spot	426	176	132	59	63	24	27	9	0	0	0	0
Total Referred	305	33	17	13	1	40	5	9	1	0	0	0
Total Replies	468	197	142	59	63	24	30	17	0	0	0	0
Open Tickets	0	0	0	0	0	16	0	0	1	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	245
Site Development Pathway - Damaged, broken, or needs improvement	37
LPG Gas - Not enough for family	12
Relocation & Repatriation - Relocation within camp	11
Damage to shelter - Shelter damaged by weather	7
Request for additional room - Request for new room	6
Protection - Request for Protection Interventions	5
Shelter Materials - Request additional materials	4
Education - Tertiary Education requested	1
Food distributions - Household has not received food	1
Health Treatment - Waited too long	1
Latrine - Needs desludging	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1
Site Development Drainage - Blocked or Water logging	1
Site Development Pathway - Requested	1
Site Development Stairs - Damaged, broken, or needs improvement	1
Solar light - Requesting the new light	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 04 Ext.**

Summary for March 2026

333 tickets received in this camp

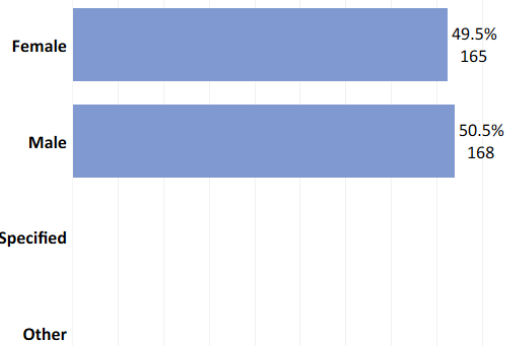
178 tickets closed on the spot*

155 tickets referred to relevant actors

218 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

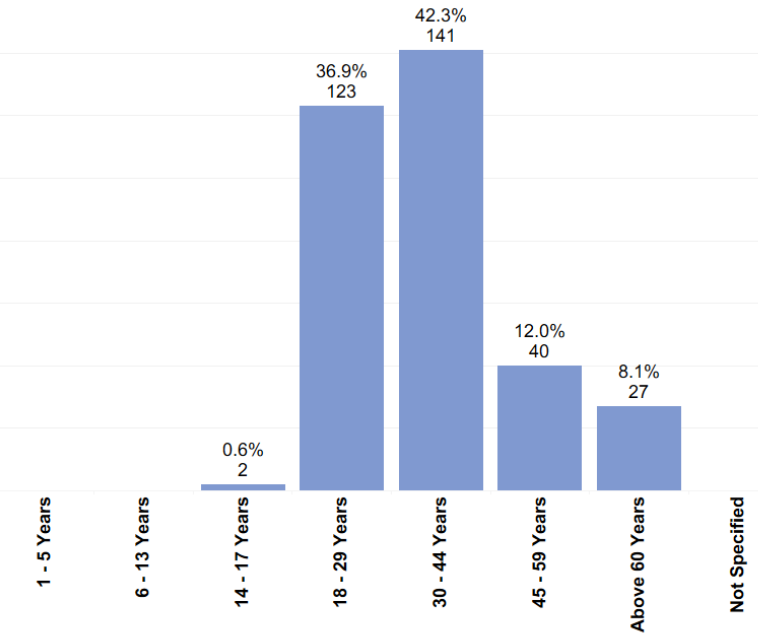
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for information	92	91	1	92	0
Damage to shelter - Shelter damaged over time	85	0	85	0	85
Energy & Environment - Request for Information	38	36	2	38	0
Protection - Request for information	29	20	9	29	0
LPG Gas - Not enough for family	21	0	21	8	13
Protection - Request for Protection Interventions	20	0	20	15	5
Site Management - Request for information	17	17	0	17	0
Food Security - Request for information	10	10	0	10	0
Request for additional room - Request for new room	6	0	6	0	6
Food distributions - Household has not received food	4	0	4	2	2
Health - Request for information	4	4	0	4	0
Water tap & Tubewell - Not Working	3	0	3	3	0
Relocation & Repatriation - Relocation within camp	2	0	2	0	2
Site Development Drainage - Blocked or Water logging	1	0	1	0	1
Site Development Stairs - Damaged, broken, or needs improvement	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Management	Food Security	Health	WASH	Site Development	Education	ID Documents	Livelihood	Nutrition
Tickets Received	183	59	49	19	14	4	3	2	0	0	0	0
Total Closed on the Spot	91	36	20	17	10	4	0	0	0	0	0	0
Total Referred	92	23	29	2	4	0	3	2	0	0	0	0
Total Replies	92	46	44	17	12	4	3	0	0	0	0	0
Open Tickets	0	0	0	0	0	0	0	2	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	85
LPG Gas - Not enough for family	13
Request for additional room - Request for new room	6
Protection - Request for Protection Interventions	5
Food distributions - Household has not received food	2
Relocation & Repatriation - Relocation within camp	2
Site Development Drainage - Blocked or Water logging	1
Site Development Stairs - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

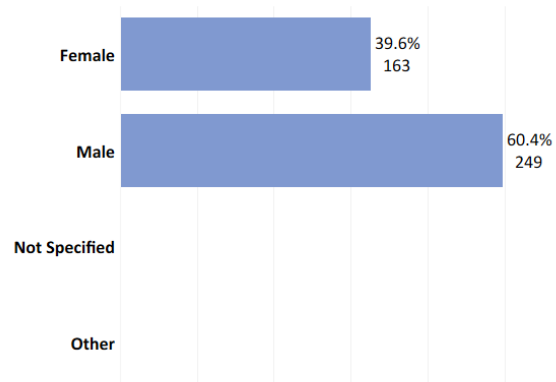
Monthly Camp Report | March 2026 | **Camp 05**

Summary for March 2026

- 412** tickets received in this camp
- 265** tickets closed on the spot*
- 147** tickets referred to relevant actors
- 275** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

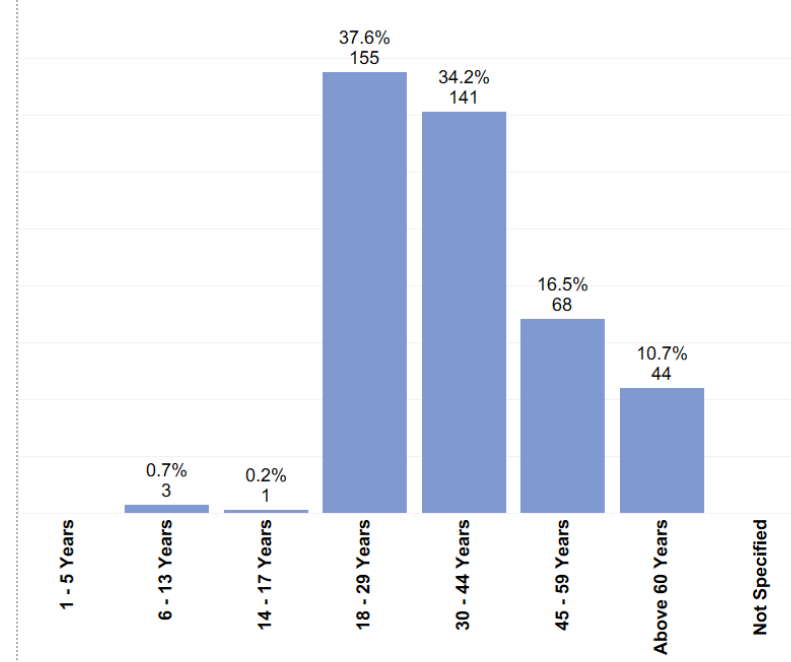
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for information	105	105	0	105	0
Damage to shelter - Shelter damaged over time	88	0	88	0	88
Energy & Environment - Request for Information	59	59	0	59	0
Protection - Request for information	54	54	0	54	0
Site Management - Request for information	19	19	0	19	0
Site Development Pathway - Damaged, broken, or needs improvement	14	0	14	0	14
Food Security - Request for information	13	13	0	13	0
LPG Gas - Not enough for family	12	0	12	0	12
Protection - Request for Protection Interventions	12	0	12	8	4
Health - Request for information	9	9	0	9	0
WASH - Request for information	6	6	0	6	0
Site Development Slope Protection (erosion) - Requested	5	0	5	0	5
Shelter Materials - Request additional materials	3	0	3	0	3
Site Development Stairs - Damaged, broken, or needs improvement	3	0	3	0	3
Damage to shelter - Shelter damaged by weather	2	0	2	0	2
Food distributions - Household has not received food	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Development	Food Security	Health	Site Management	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	200	71	66	33	15	10	9	8	0	0	0	0
Total Closed on the Spot	105	59	54	10	13	9	9	6	0	0	0	0
Total Referred	95	12	12	23	2	1	0	2	0	0	0	0
Total Replies	105	59	62	10	13	9	9	8	0	0	0	0
Open Tickets	0	0	0	13	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	88
Site Development Pathway - Damaged, broken, or needs improvement	14
LPG Gas - Not enough for family	12
Site Development Slope Protection (erosion) - Requested	5
Protection - Request for Protection Interventions	4
Shelter Materials - Request additional materials	3
Site Development Stairs - Damaged, broken, or needs improvement	3
Damage to shelter - Shelter damaged by weather	2
Food distributions - Household has not received food	2
General Health Card - Did not receive	1
Request for additional room - Request for new room	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1
Site Development Stairs - Requested	1

Common Feedback Platform - CFP

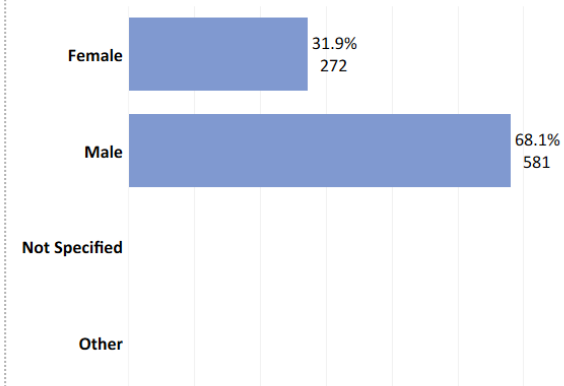
Monthly Camp Report | March 2026 | **Camp 06**

Summary for March 2026

- 853** tickets received in this camp
- 23** tickets closed on the spot*
- 830** tickets referred to relevant actors
- 256** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

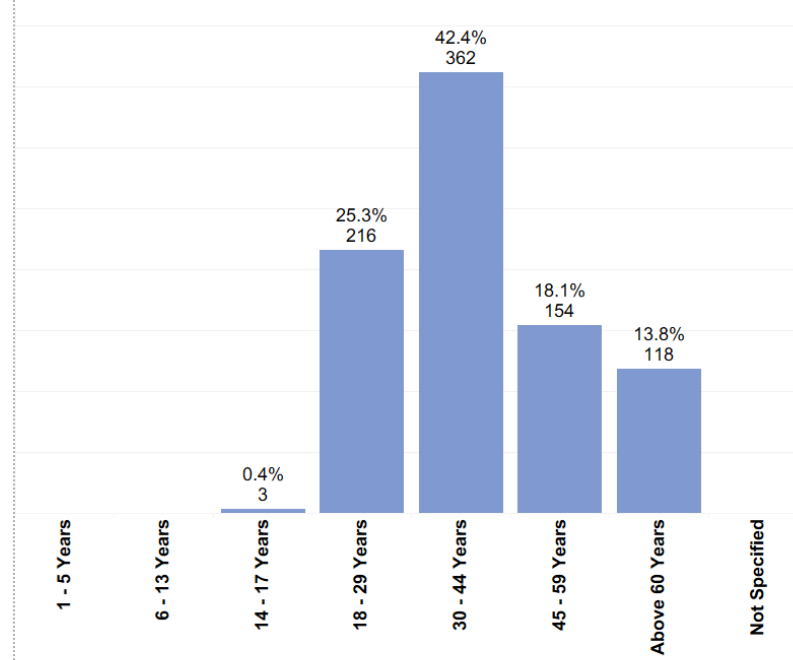
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	690	0	690	202	488
Site Development Pathway - Damaged, broken, or needs improvement	33	0	33	8	25
Site Development Slope Protection (erosion) - Requested	24	0	24	1	23
Shelter & NFI - Request for information	13	13	0	13	0
Damage to shelter - Shelter damaged by weather	12	0	12	6	6
LPG Gas - Not enough for family	10	0	10	0	10
Protection - Request for Protection Interventions	10	0	10	6	4
Shelter Materials - Request additional materials	9	0	9	4	5
Site Development Slope/Ramp - Damaged, broken, or needs improvement	7	0	7	1	6
General Health Card - Did not receive	5	0	5	0	5
Relocation & Repatriation - Relocation within camp	4	0	4	0	4
Request for additional room - Request for new room	4	0	4	0	4
Site Development Pathway - Requested	4	0	4	1	3
Food Security - Request for information	3	3	0	3	0
Site Development Stairs - Damaged, broken, or needs improvement	3	0	3	0	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Protection	Health	Food Security	Site Management	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	729	74	13	12	7	6	6	6	0	0	0	0
Total Closed on the Spot	13	0	2	2	1	3	0	2	0	0	0	0
Total Referred	716	74	11	10	6	3	6	4	0	0	0	0
Total Replies	225	11	2	8	1	3	0	6	0	0	0	0
Open Tickets	491	63	9	2	5	0	6	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	488
Site Development Pathway - Damaged, broken, or needs improvement	25
Site Development Slope Protection (erosion) - Requested	23
LPG Gas - Not enough for family	10
Damage to shelter - Shelter damaged by weather	6
Site Development Slope/Ramp - Damaged, broken, or needs improvement	6
General Health Card - Did not receive	5
Shelter Materials - Request additional materials	5
Protection - Request for Protection Interventions	4
Relocation & Repatriation - Relocation within camp	4
Request for additional room - Request for new room	4
Site Development Pathway - Requested	3
Site Development Stairs - Damaged, broken, or needs improvement	3
Site Development Bridge - Requested	2
Electricity Supply - Not working	1
Food distributions - Household has not received food	1
Food Porters - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 07**

Summary for March 2026

1,446 tickets received in this camp

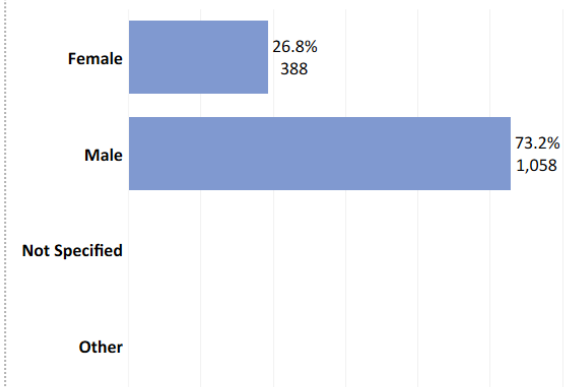
103 tickets closed on the spot*

1,343 tickets referred to relevant actors

280 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

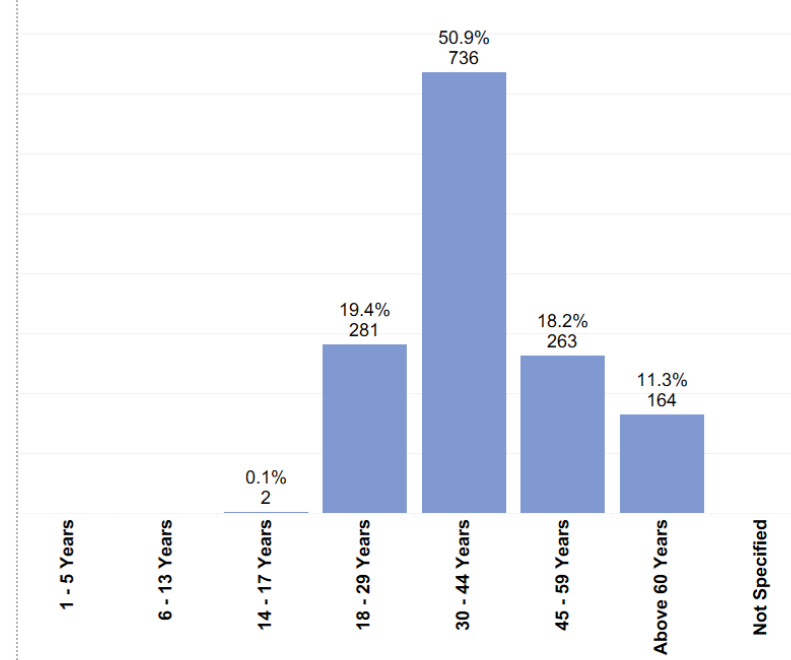
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	872	0	872	63	809
Site Development Pathway - Damaged, broken, or needs improvement	255	0	255	50	205
Damage to shelter - Shelter damaged by weather	120	0	120	7	113
Energy & Environment - Request for Information	86	65	21	86	0
Shelter & NFI - Request for information	50	37	13	50	0
LPG Gas - Not enough for family	20	0	20	14	6
Site Development Stairs - Damaged, broken, or needs improvement	14	0	14	0	14
Protection - Request for Protection Interventions	7	0	7	1	6
Site Development Slope Protection (erosion) - Requested	7	0	7	0	7
Latrine - Needs desludging	2	0	2	2	0
Protection - Request for information	2	1	1	2	0
Shelter Materials - Request additional materials	2	0	2	0	2
Site Development Drainage - Blocked or Water logging	2	0	2	1	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Protection	WASH	Food Security	Health	Education	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	1,046	279	107	9	3	1	1	0	0	0	0	0
Total Closed on the Spot	37	0	65	1	0	0	0	0	0	0	0	0
Total Referred	1,009	279	42	8	3	1	1	0	0	0	0	0
Total Replies	121	52	101	3	3	0	0	0	0	0	0	0
Open Tickets	888	227	0	5	0	1	1	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	809
Site Development Pathway - Damaged, broken, or needs improvement	205
Damage to shelter - Shelter damaged by weather	113
Site Development Stairs - Damaged, broken, or needs improvement	14
Site Development Slope Protection (erosion) - Requested	7
LPG Gas - Not enough for family	6
Protection - Request for Protection Interventions	6
Shelter Materials - Request additional materials	2
Food distributions - Household has not received food	1
Health - Assessment of medical conditions required	1
Request for additional room - Request for new room	1
Site Development Drainage - Blocked or Water logging	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 08E**

Summary for March 2026

630 tickets received in this camp

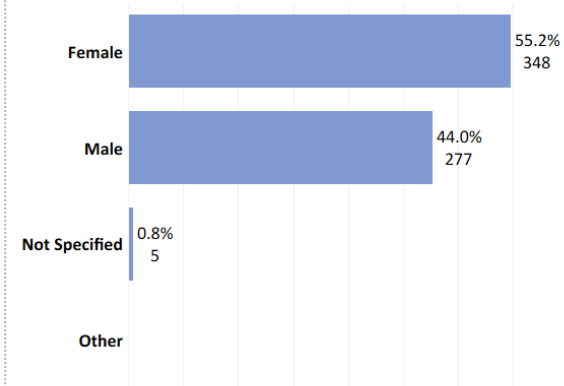
253 tickets closed on the spot*

377 tickets referred to relevant actors

598 responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

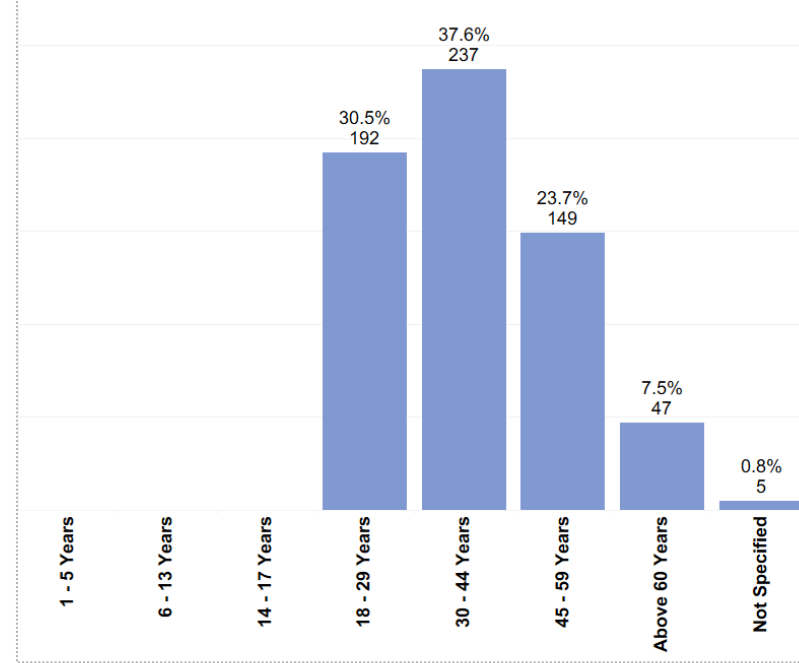
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	82	0	82	89	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	66	0	66	73	0
Protection - Request for information	47	47	0	47	0
Cash for Work - Has not been enrolled	46	0	46	8	38
Shelter & NFI - Request for information	43	43	0	43	0
Site Management - Request for information	40	40	0	40	0
Drainage - Drain Requested	30	0	30	29	1
WASH - Request for information	27	27	0	27	0
Stairs - Requested	22	0	22	16	6
Cooking Stove - Did not receive	18	0	18	27	0
Health - Request for information	14	14	0	14	0
Shelter Number - Requested	13	0	13	5	8
Latrine - New toilet requested	11	0	11	8	3
When will my issue be prioritized for resolving?	10	10	0	0	0
Community Conflict - Tree Cutting	9	0	9	4	5
Pathway - Requested	9	0	9	6	3
Drainage - Damaged, broken, or needs improvement	8	0	8	11	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Site Management	Shelter & NFI	WASH	Protection	Energy & Environment	ID Documents	Health	Food Security	Education	Livelihood	Nutrition
Tickets Received	278	75	66	60	58	37	27	18	11	0	0	0
Total Closed on the Spot	47	16	53	32	52	14	17	18	4	0	0	0
Total Referred	231	59	13	28	6	23	10	0	7	0	0	0
Total Replies	303	20	48	93	48	44	11	14	17	0	0	0
Open Tickets	0	39	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	38
Shelter Number - Requested	8
Stairs - Requested	6
Community Conflict - Tree Cutting	5
Protection - Request for Protection Interventions	5
Latrine - New toilet requested	3
Pathway - Requested	3
Cash for Work - Payment delayed	2
SCOPE Card - HH wants to change the people who can collect food or LPG	2
Drainage - Drain Requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Requested	1
Relocation & Repatriation - Relocation to another camp	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 08W**

Summary for March 2026

798 tickets received in this camp

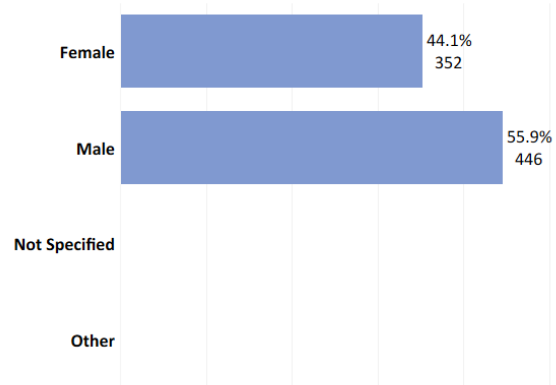
395 tickets closed on the spot*

403 tickets referred to relevant actors

611 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

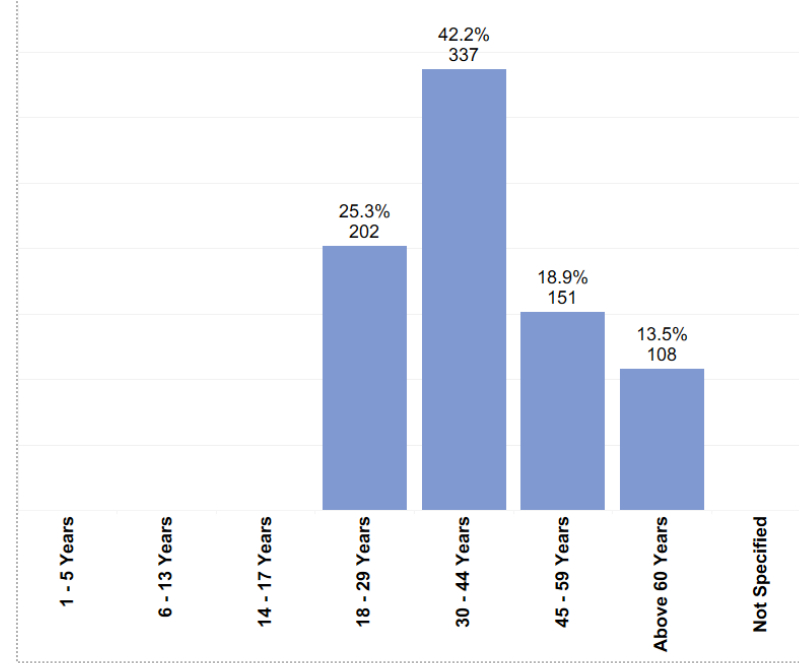
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	213	0	213	170	43
Shelter & NFI - Request for information	107	107	0	107	0
LPG Gas - Not enough for family	81	81	0	0	0
Energy & Environment - Request for Information	49	49	0	49	0
WASH - Request for information	49	49	0	49	0
Site Management - Request for information	43	43	0	43	0
Drainage - Drain Requested	35	0	35	13	22
Stairs - Requested	32	0	32	26	6
Shelter Materials - Request additional materials	24	24	0	0	0
Pathway - Requested	23	0	23	16	7
LPG Gas - Did not receive cylinder	20	0	20	18	2
Shelter Materials - Missed Distribution	17	0	17	12	5
Protection - Request for information	12	12	0	12	0
Health - Request for information	11	11	0	11	0
NFI - Request additional materials	11	11	0	0	0
Protection - Request for Protection Interventions	11	0	11	9	2
Lamp post or Street light - Requested	7	0	7	2	5

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Shelter & NFI	Energy & Environment	WASH	Protection	Site Management	Health	Food Security	Education	ID Documents	Livelihood	Nutrition
Tickets Received	364	167	154	54	23	13	11	10	1	1	0	0
Total Closed on the Spot	33	144	131	49	12	10	11	4	0	1	0	0
Total Referred	331	23	23	5	11	3	0	6	1	0	0	0
Total Replies	285	131	74	53	21	19	11	17	0	0	0	0
Open Tickets	46	0	0	0	0	0	0	0	1	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Requested	43
Drainage - Drain Requested	22
Pathway - Requested	7
Stairs - Requested	6
Lamp post or Street light - Requested	5
Shelter Materials - Missed Distribution	5
Stairs - Damaged, broken, or needs improvement	4
Pathway - Damaged, broken, or needs improvement	3
Drainage - Damaged, broken, or needs improvement	2
LPG Gas - Did not receive cylinder	2
Protection - Request for Protection Interventions	2
Bathing Station - Requested	1
Education - Tertiary Education requested	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Latrine - Broken	1
Latrine - Needs cleaning	1
Latrine - Needs desludging	1

Common Feedback Platform - CFP

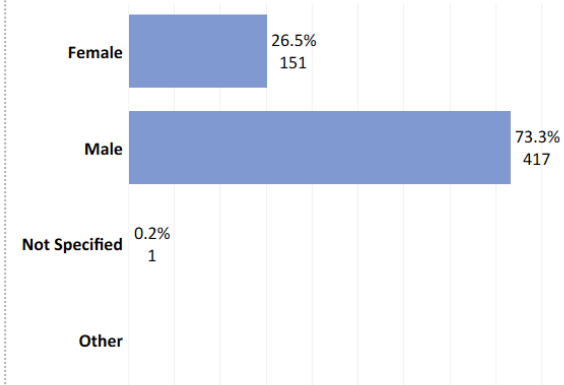
Monthly Camp Report | March 2026 | **Camp 09**

Summary for March 2026

- 569** tickets received in this camp
- 361** tickets closed on the spot*
- 208** tickets referred to relevant actors
- 520** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

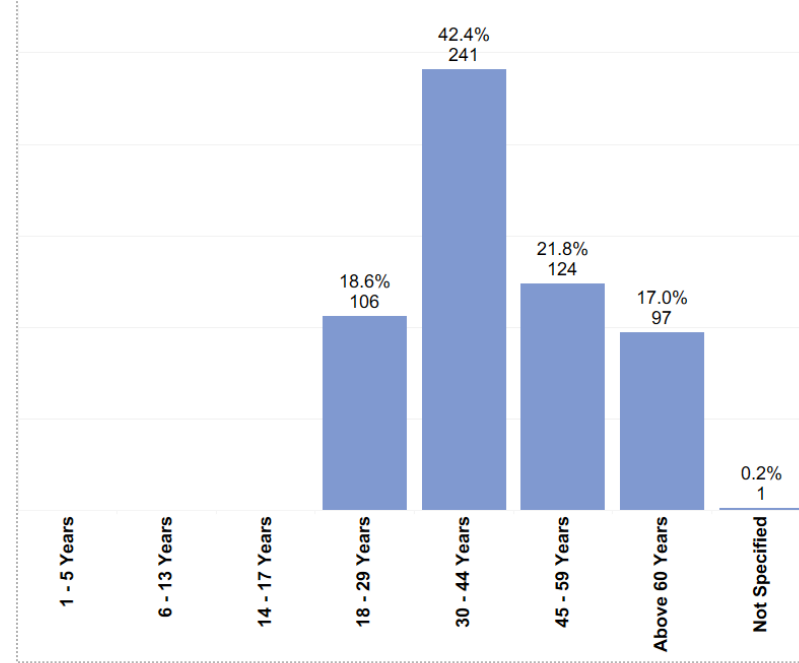
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for information	58	58	0	58	0
Protection - Request for information	48	47	1	48	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	40	0	40	47	0
WASH - Request for information	39	39	0	39	0
Site Management - Request for information	34	34	0	34	0
LPG Gas - Not enough for family	33	33	0	0	0
Latrine - Needs desludging	29	0	29	28	1
Energy & Environment - Request for Information	27	27	0	27	0
Damage to shelter - Shelter damaged over time	26	26	0	0	0
Shelter Materials - Request additional materials	21	21	0	0	0
Health - Request for information	20	20	0	20	0
LPG Gas - Did not receive refill	20	0	20	9	11
Food Security - Request for information	16	16	0	16	0
Drainage - Drain Requested	15	0	15	30	0
Cash for Work - Has not been selected for CFW in long time	14	14	0	0	0
Stairs - Damaged, broken, or needs improvement	13	0	13	18	0
Cash for Work - Requested CFW	11	11	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Shelter & NFI	Energy & Environment	WASH	Protection	Site Management	Health	Food Security	ID Documents	Education	Livelihood	Nutrition
Tickets Received	136	116	92	82	57	47	20	18	1	0	0	0
Total Closed on the Spot	20	112	63	39	48	40	20	18	1	0	0	0
Total Referred	116	4	29	43	9	7	0	0	0	0	0	0
Total Replies	207	64	46	86	54	22	20	18	3	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
LPG Gas - Did not receive refill	11
Protection - Request for Protection Interventions	2
Tubewell - Not Working	2
Bathing Station - Requested	1
Latrine - Needs desludging	1
LPG Porters - Requested	1
Pathway - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 10**

Summary for March 2026

624 tickets received in this camp

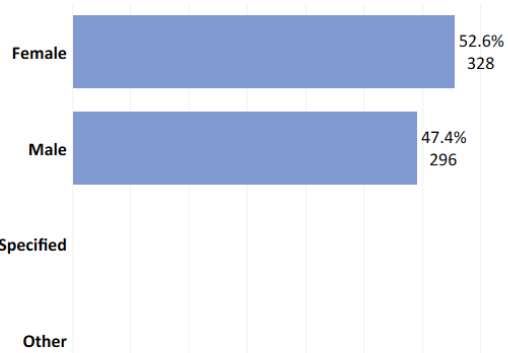
146 tickets closed on the spot*

478 tickets referred to relevant actors

536 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

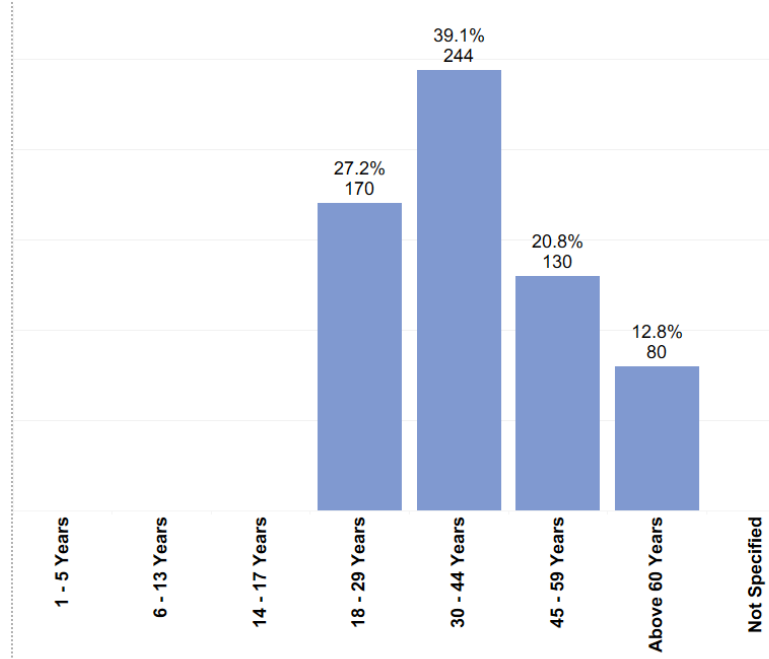
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	178	0	178	76	102
Stairs - Requested	59	0	59	35	24
Shelter Materials - Missed Distribution	57	0	57	50	7
Site Management - Request for information	50	50	0	50	0
Trash Disposal - Trash bins requested	32	0	32	59	0
Food Security - Request for information	31	31	0	31	0
LPG Gas - Did not receive cylinder	29	0	29	47	0
Protection - Request for information	23	23	0	23	0
Drainage - Drain Requested	19	0	19	8	11
Shelter & NFI - Request for information	16	16	0	16	0
Drainage - Blocked or Water logging	13	0	13	12	1
Shelter Number - Requested	11	0	11	7	4
Protection - Request for Protection Interventions	8	0	8	8	0
Bridge - Requested	7	0	7	3	4
Drainage Cover (Slab) - Requested	7	0	7	3	4
Stairs - Damaged, broken, or needs improvement	6	0	6	9	0
Energy & Environment - Request for Information	5	5	0	5	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Shelter & NFI	WASH	Energy & Environment	Food Security	Protection	ID Documents	Site Management	Health	Education	Livelihood	Nutrition
Tickets Received	364	85	53	38	35	32	7	7	3	0	0	0
Total Closed on the Spot	53	17	5	5	32	24	5	2	3	0	0	0
Total Referred	311	68	48	33	3	8	2	5	0	0	0	0
Total Replies	224	73	104	60	34	31	0	7	3	0	0	0
Open Tickets	87	0	0	0	0	0	2	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Requested	102
Stairs - Requested	24
Drainage - Drain Requested	11
Shelter Materials - Missed Distribution	7
Bridge - Requested	4
Cash for Work - Has not been enrolled	4
Drainage Cover (Slab) - Requested	4
Shelter Number - Requested	4
SCOPE Card - Has not received new SCOPE Card	2
Slope Protection (erosion) - Damaged, broken, or needs improvement	2
Bridge - Damaged, broken, or needs improvement	1
Drainage - Blocked or Water logging	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 11**

Summary for March 2026

669 tickets received in this camp

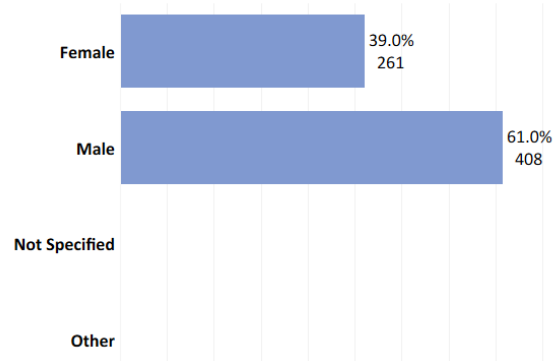
254 tickets closed on the spot*

415 tickets referred to relevant actors

616 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

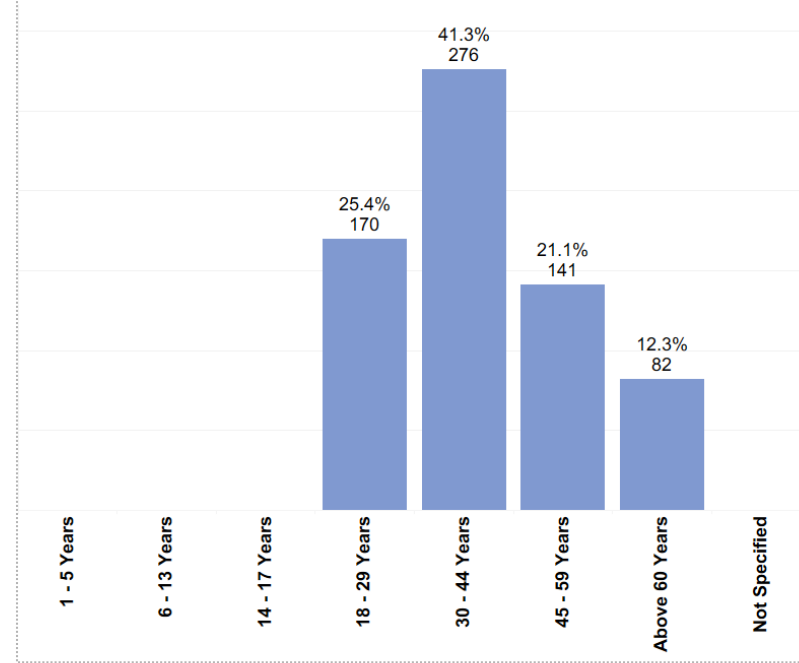
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	146	0	146	191	0
Protection - Request for information	64	64	0	64	0
LPG Gas - Did not receive refill	52	0	52	14	38
WASH - Request for information	48	48	0	48	0
Cash for Work - Has not been selected for CFW in long time	33	33	0	0	0
LPG Gas - Did not receive cylinder	30	0	30	15	15
Cash for Work - Has not been enrolled	29	0	29	33	0
Shelter & NFI - Request for information	25	25	0	25	0
Slope Protection (erosion) - Requested	24	0	24	33	0
Health - Request for information	21	21	0	21	0
Energy & Environment - Request for Information	19	19	0	19	0
Stairs - Requested	19	0	19	10	9
Shelter Materials - Missed Distribution	16	0	16	0	16
Site Management - Request for information	15	15	0	15	0
Drainage - Blocked or Water logging	13	0	13	9	4
Protection - Request for Protection Interventions	10	0	10	8	2
Drainage - Drain Requested	8	0	8	12	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Energy & Environment	Protection	WASH	Site Management	Shelter & NFI	Health	ID Documents	Education	Food Security	Livelihood	Nutrition
Tickets Received	244	113	74	72	65	59	21	17	2	2	0	0
Total Closed on the Spot	12	23	64	49	36	35	21	12	2	0	0	0
Total Referred	232	90	10	23	29	24	0	5	0	2	0	0
Total Replies	301	58	72	78	43	38	21	0	2	3	0	0
Open Tickets	0	32	0	0	0	0	0	5	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
LPG Gas - Did not receive refill	38
Shelter Materials - Missed Distribution	16
LPG Gas - Did not receive cylinder	15
Stairs - Requested	9
Drainage - Blocked or Water logging	4
SCOPE Card - Lost	4
Drainage Cover (Slab) - Requested	2
LPG Gas - Lost token	2
Protection - Request for Protection Interventions	2
Tubewell - Not Working	2
Bathing Station - Requested	1
Food Porters - Requested	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Latrine - Broken	1
Latrine - Needs desludging	1
Latrine - New toilet requested	1
SCOPE Card - Has not received new SCOPE Card	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 12**

Summary for March 2026

1,005 tickets received in this camp

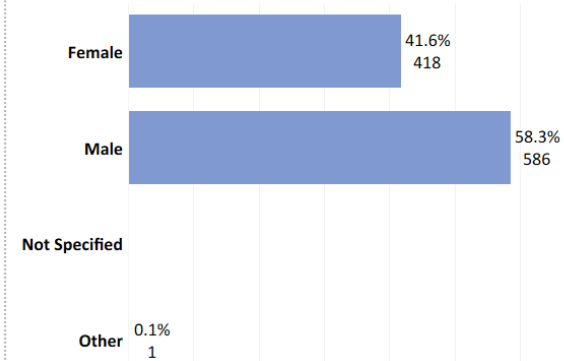
421 tickets closed on the spot*

584 tickets referred to relevant actors

988 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

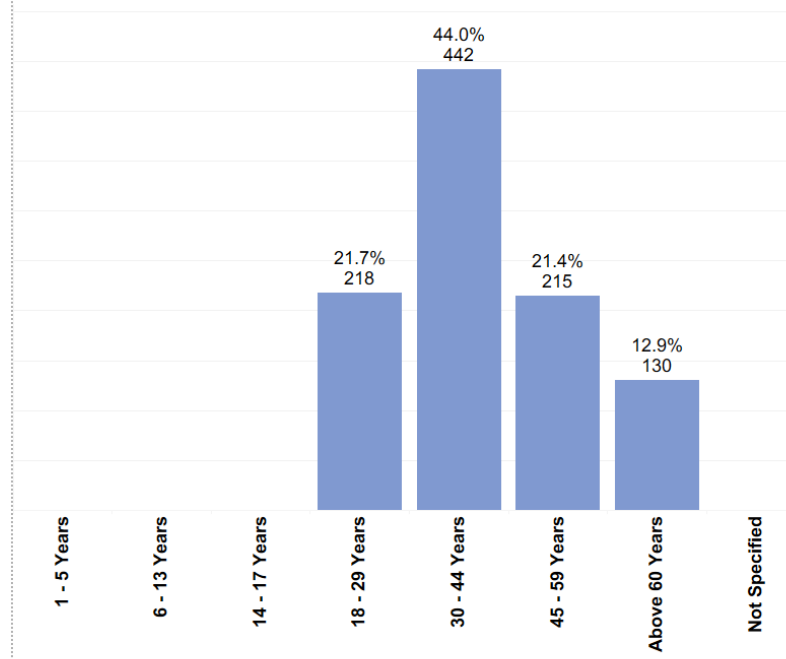
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Missed Distribution	187	0	187	254	0
Shelter & NFI - Request for information	155	155	0	155	0
Slope Protection (erosion) - Requested	112	0	112	66	46
Energy & Environment - Request for Information	85	85	0	85	0
LPG Gas - Did not receive refill	82	0	82	49	33
Site Management - Request for information	55	55	0	55	0
WASH - Request for information	51	51	0	51	0
Protection - Request for information	34	34	0	34	0
LPG Gas - Did not receive cylinder	32	0	32	46	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	29	0	29	16	13
Food Security - Request for information	20	20	0	20	0
Stairs - Requested	18	0	18	7	11
Drainage - Drain Requested	17	0	17	16	1
Health - Request for information	17	17	0	17	0
Cooking Stove - Did not receive	11	0	11	27	0
Food distributions - Household has not received food	9	0	9	16	0
SCOPE Card - Has not received new SCOPE Card	9	0	9	11	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	WASH	Protection	Food Security	Health	ID Documents	Site Management	Education	Livelihood	Nutrition
Tickets Received	349	256	218	80	39	29	17	15	2	0	0	0
Total Closed on the Spot	155	55	85	51	34	20	17	4	0	0	0	0
Total Referred	194	201	133	29	5	9	0	11	2	0	0	0
Total Replies	410	173	211	84	39	37	17	14	3	0	0	0
Open Tickets	0	28	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Requested	46
LPG Gas - Did not receive refill	33
Slope Protection (erosion) - Damaged, broken, or needs improvement	13
Stairs - Requested	11
Shelter Number - Requested	5
LPG Gas - Lost or stolen cylinder	4
Drainage - Blocked or Water logging	3
Pathway - Damaged, broken, or needs improvement	3
Drainage Cover (Slab) - Requested	2
Latrine - Broken	2
Cash for Work - Payment delayed	1
Drainage - Damaged, broken, or needs improvement	1
Drainage - Drain Requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Requested	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Lamp post or Street light - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 13**

Summary for March 2026

576 tickets received in this camp

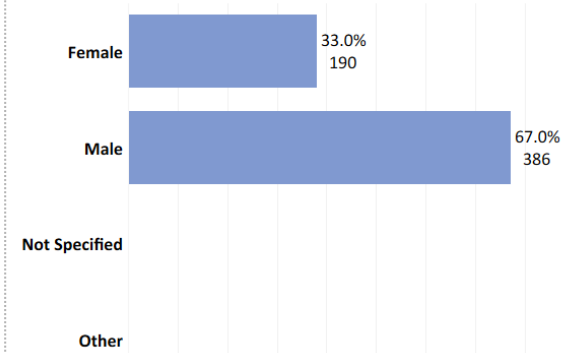
117 tickets closed on the spot*

459 tickets referred to relevant actors

756 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

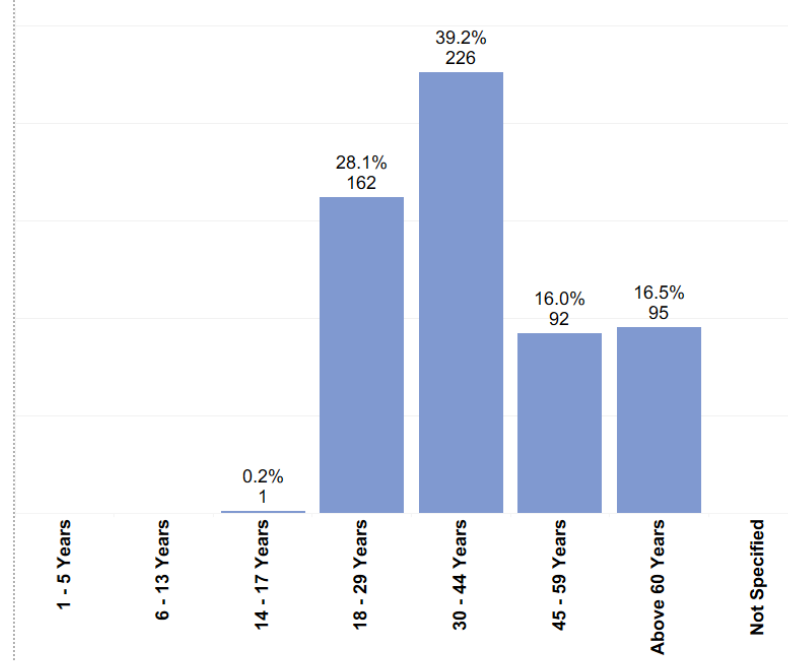
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	95	0	95	135	0
Shelter Materials - Missed Distribution	92	0	92	309	0
Shelter Number - Requested	45	0	45	56	0
Slope Protection (erosion) - Requested	42	0	42	36	6
Cash for Work - Has not been enrolled	38	0	38	29	9
Cash for Work - Has not been selected for CFW in long time	35	35	0	0	0
Shelter & NFI - Request for information	22	22	0	22	0
LPG Gas - Did not receive cylinder	19	0	19	11	8
Health - Request for information	18	18	0	18	0
Drainage - Drain Requested	13	0	13	15	0
Protection - Request for information	13	13	0	13	0
Drainage - Blocked or Water logging	12	0	12	7	5
Drainage Cover (Slab) - Requested	11	0	11	8	3
Tubewell - Not Working	11	0	11	5	6
Cash for Work - Requested CFW	8	8	0	0	0
Stairs - Requested	8	0	8	12	0
Pathway - Requested	7	0	7	3	4

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Shelter & NFI	Site Management	WASH	Energy & Environment	Protection	Health	ID Documents	Education	Food Security	Livelihood	Nutrition
Tickets Received	225	163	84	30	28	20	19	7	0	0	0	0
Total Closed on the Spot	4	25	43	4	3	13	18	7	0	0	0	0
Total Referred	221	138	41	26	25	7	1	0	0	0	0	0
Total Replies	261	390	29	20	17	19	18	2	0	0	0	0
Open Tickets	0	0	12	6	8	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	9
LPG Gas - Did not receive cylinder	8
Slope Protection (erosion) - Requested	6
Tubewell - Not Working	6
Drainage - Blocked or Water logging	5
Latrine - Needs desludging	4
Pathway - Requested	4
Clearing and levelling ground - Requested	3
Drainage Cover (Slab) - Requested	3
Cash for Work - Payment delayed	2
Lamp post or Street light - Damaged, broken, or needs improvement	2
LPG Gas - Did not receive refill	2
Trash Disposal - Trash pick-up needed	2
Bathing Station - Broken or Damaged	1
Community Conflict - Land & shelter extension	1
Drainage - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 14**

Summary for March 2026

906 tickets received in this camp

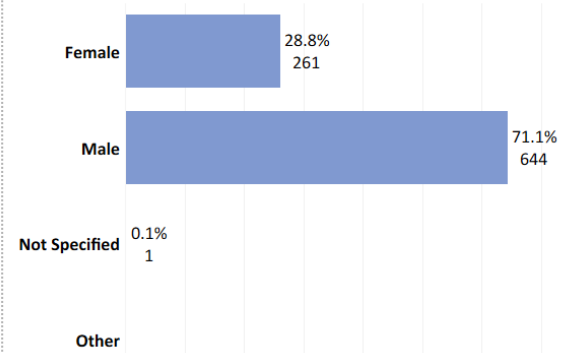
697 tickets closed on the spot*

209 tickets referred to relevant actors

456 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

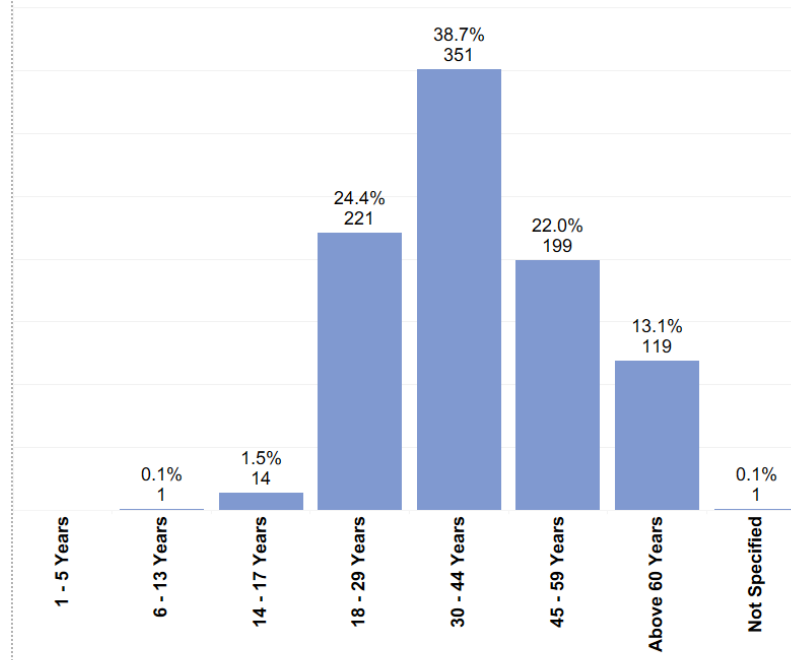
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Requested CFW	111	111	0	0	0
Protection - Request for information	101	101	0	101	0
Site Management - Request for information	68	68	0	68	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	64	0	64	34	30
Cash for Work - Has not been selected for CFW in long time	63	63	0	0	0
LPG Gas - Not enough for family	63	63	0	0	0
Health - Request for information	56	56	0	56	0
SMART Card & Family Attestation - Request for individual SMART card	46	46	0	0	0
Food Security - Request for information	39	39	0	39	0
Slope Protection (erosion) - Requested	38	0	38	29	9
Shelter & NFI - Request for information	25	25	0	25	0
Shelter Number - Requested	21	0	21	12	9
Damage to shelter - Shelter damaged over time	19	19	0	0	0
Soap & Hygiene Kit - Not enough	19	19	0	0	0
NFI - Request additional materials	12	12	0	0	0
Drainage - Drain Requested	10	0	10	13	0
Stairs - Damaged, broken, or needs improvement	10	0	10	4	6

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Site Management	Protection	Energy & Environment	Shelter & NFI	ID Documents	Health	Food Security	WASH	Education	Livelihood	Nutrition
Tickets Received	222	194	110	83	83	65	58	52	36	3	0	0
Total Closed on the Spot	68	190	102	75	62	65	56	50	26	3	0	0
Total Referred	154	4	8	8	21	0	2	2	10	0	0	0
Total Replies	168	10	109	15	38	0	60	41	15	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	30
Shelter Number - Requested	9
Slope Protection (erosion) - Requested	9
Stairs - Damaged, broken, or needs improvement	6
Pathway - Damaged, broken, or needs improvement	5
Community Conflict - Waste water & drainage	3
Drainage - Damaged, broken, or needs improvement	3
Water tap - Requested	2
Bridge - Requested	1
Community Conflict - Latrine	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
General Health Card - Requested	1
Lamp post or Street light - Requested	1
Lamp post or Street light - Stolen	1
Latrine - Needs desludging	1
LPG Gas - Did not receive cylinder	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 15**

Summary for March 2026

1,175 tickets received in this camp

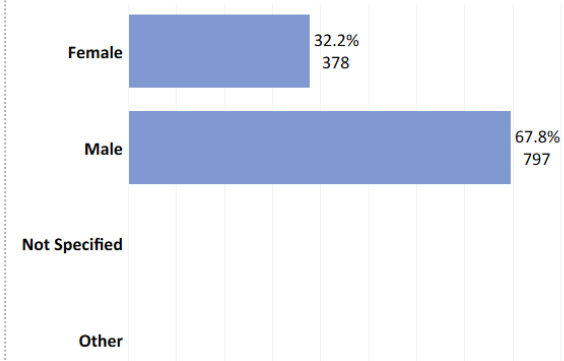
863 tickets closed on the spot*

312 tickets referred to relevant actors

773 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

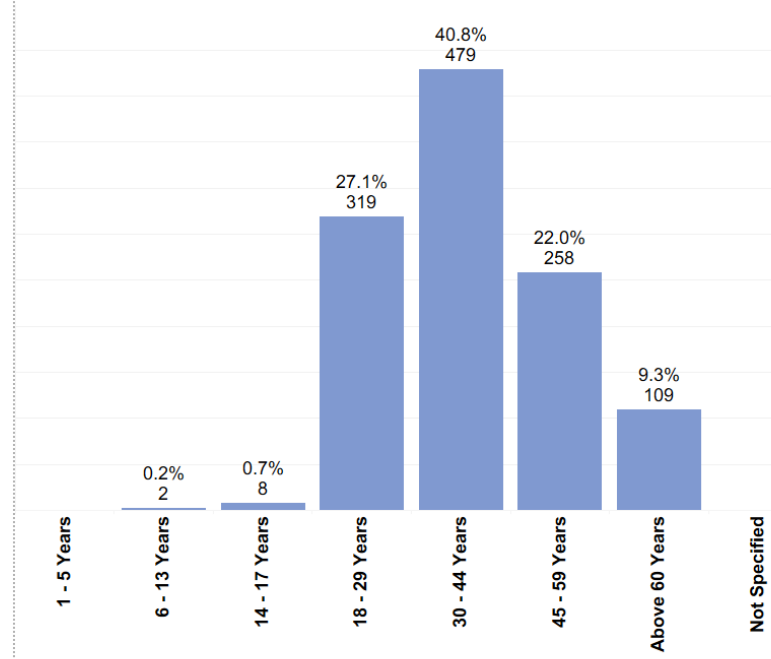
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	147	147	0	0	0
Shelter & NFI - Request for information	101	101	0	101	0
Livelihood - Request for information	98	98	0	98	0
Slope Protection (erosion) - Requested	86	0	86	75	11
Food Security - Request for information	83	83	0	83	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	76	0	76	98	0
Health - Request for information	74	74	0	74	0
LPG Gas - Not enough for family	58	58	0	0	0
Cash for Work - Requested CFW	56	56	0	0	0
Shelter Materials - Request additional materials	55	55	0	0	0
WASH - Request for information	41	41	0	41	0
Protection - Request for information	38	38	0	38	0
Site Management - Request for information	37	37	0	37	0
NFI - Request additional materials	36	36	0	0	0
Pathway - Damaged, broken, or needs improvement	18	0	18	11	7
Protection - Request for Protection Interventions	17	0	17	10	7
Drainage - Drain Requested	15	0	15	30	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Site Management	Shelter & NFI	Livelihood	Food Security	Energy & Environment	Health	WASH	Protection	Education	ID Documents	Nutrition
Tickets Received	254	237	211	98	87	77	76	65	55	12	3	0
Total Closed on the Spot	15	226	199	98	87	70	74	41	38	12	3	0
Total Referred	239	11	12	0	0	7	2	24	17	0	0	0
Total Replies	273	28	102	98	84	14	76	50	48	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Shelter Number - Requested	12
Slope Protection (erosion) - Requested	11
Stairs - Damaged, broken, or needs improvement	9
Cash for Work - Has not been enrolled	7
Pathway - Damaged, broken, or needs improvement	7
Protection - Request for Protection Interventions	7
Pathway - Requested	5
Bathing Station - Requested	3
Tubewell - Not Working	3
Water tap - Requested	3
Latrine - Needs desludging	2
Water tap - Not Working	2
Bathing Station - Broken or Damaged	1
Bridge - Damaged, broken, or needs improvement	1
Drainage - Damaged, broken, or needs improvement	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Lamp post or Street light - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 16**

Summary for March 2026

751 tickets received in this camp

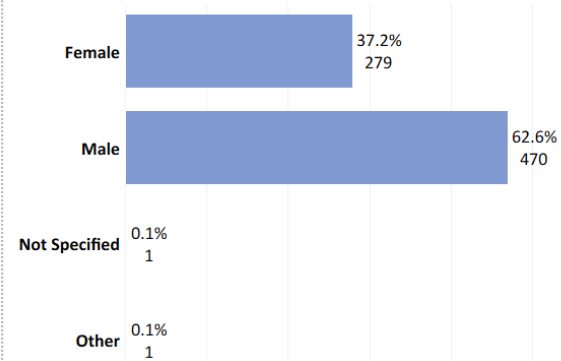
556 tickets closed on the spot*

195 tickets referred to relevant actors

771 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

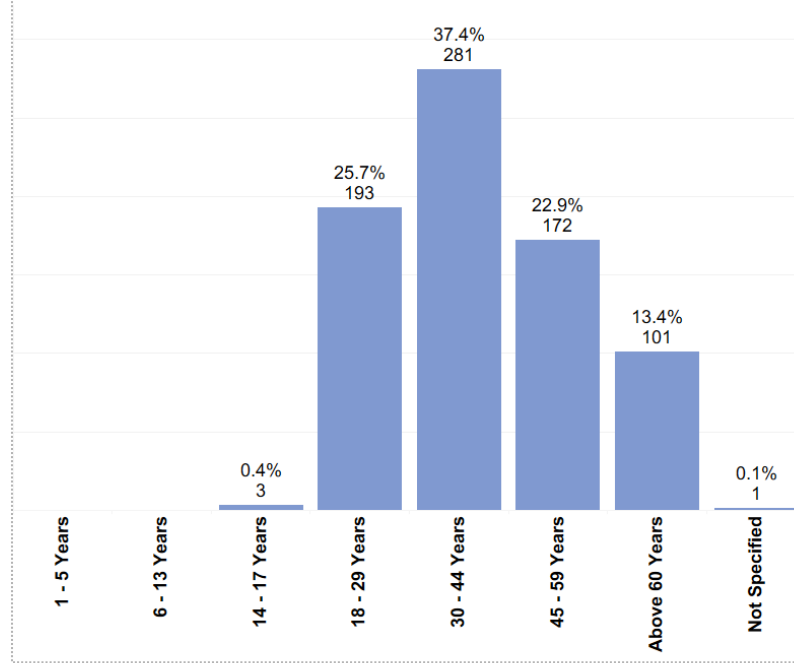
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for information	113	113	0	113	0
Shelter Materials - Request additional materials	102	102	0	0	0
Site Management - Request for information	78	78	0	78	0
Health - Request for information	60	60	0	60	0
WASH - Request for information	55	55	0	55	0
Cash for Work - Has not been selected for CFW in long time	41	41	0	0	0
Protection - Request for information	40	40	0	40	0
Slope Protection (erosion) - Requested	39	0	39	29	10
Energy & Environment - Request for Information	38	38	0	38	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	29	0	29	22	7
Cash for Work - Has not been enrolled	18	0	18	0	18
Cooking set (gas & stove) - Requested	17	17	0	0	0
Bathing Station - Requested	10	0	10	6	4
Drainage - Blocked or Water logging	10	0	10	3	7
Drainage - Drain Requested	9	0	9	6	3
Drainage Cover (Slab) - Requested	8	0	8	5	3
Pathway - Requested	8	0	8	8	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Site Management	WASH	Energy & Environment	Health	Protection	Food Security	Education	ID Documents	Livelihood	Nutrition
Tickets Received	220	166	99	88	66	61	44	7	0	0	0	0
Total Closed on the Spot	218	41	78	55	56	60	41	7	0	0	0	0
Total Referred	2	125	21	33	10	1	3	0	0	0	0	0
Total Replies	201	126	37	75	216	65	43	7	0	1	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	18
Slope Protection (erosion) - Requested	10
Bathing Station - Broken or Damaged	7
Drainage - Blocked or Water logging	7
Slope Protection (erosion) - Damaged, broken, or needs improvement	7
Stairs - Requested	5
Bathing Station - Requested	4
Stairs - Damaged, broken, or needs improvement	4
Drainage - Drain Requested	3
Drainage Cover (Slab) - Requested	3
Latrine - Needs cleaning	3
Lamp post or Street light - Damaged, broken, or needs improvement	2
Latrine - Broken	2
Pathway - Damaged, broken, or needs improvement	2
Shelter Number - Requested	2
Cash for Work - Payment delayed	1
Cash for Work - Was charged to enroll or be selected	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 17**

Summary for March 2026

453 tickets received in this camp

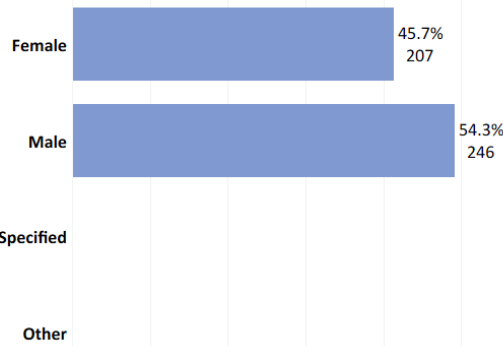
282 tickets closed on the spot*

171 tickets referred to relevant actors

289 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

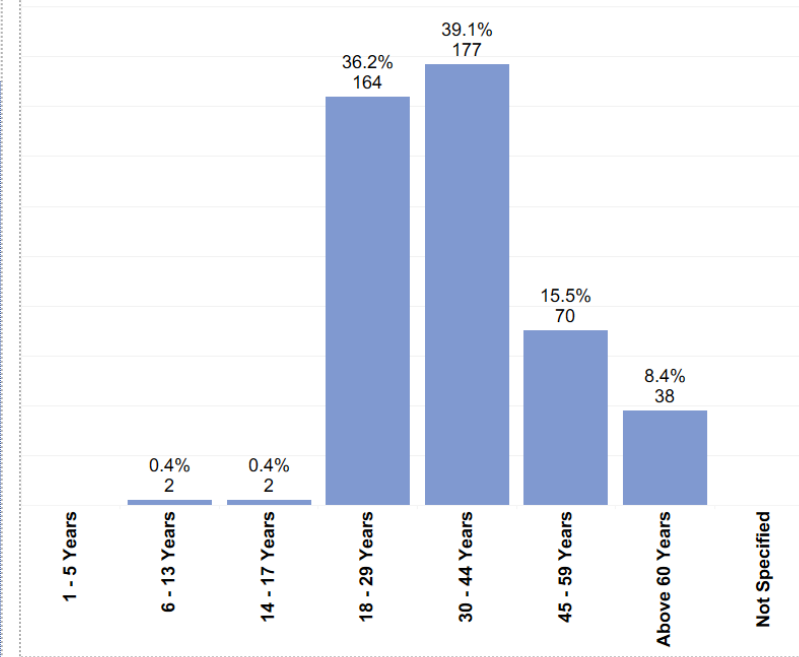
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	120	0	120	0	120
Energy & Environment - Request for Information	94	94	0	94	0
Shelter & NFI - Request for information	86	86	0	86	0
Protection - Request for information	52	52	0	52	0
Site Management - Request for information	23	23	0	23	0
LPG Gas - Not enough for family	18	0	18	0	18
Food Security - Request for information	12	12	0	12	0
Site Development Pathway - Damaged, broken, or needs improvement	12	0	12	0	12
Protection - Request for Protection Interventions	6	0	6	5	1
WASH - Request for information	6	6	0	6	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Development	Site Management	Food Security	WASH	Health	Livelihood	Education	ID Documents	Nutrition
Tickets Received	211	112	58	23	19	14	8	4	4	0	0	0
Total Closed on the Spot	86	94	52	5	18	13	6	4	4	0	0	0
Total Referred	125	18	6	18	1	1	2	0	0	0	0	0
Total Replies	86	94	57	5	18	13	8	4	4	0	0	0
Open Tickets	39	0	0	13	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	120
LPG Gas - Not enough for family	18
Site Development Pathway - Damaged, broken, or needs improvement	12
Request for additional room - Request for new room	5
Site Development Stairs - Damaged, broken, or needs improvement	4
Site Development Slope Protection (erosion) - Requested	2
Food distributions - Household has not received food	1
Protection - Request for Protection Interventions	1
Relocation & Repatriation - Relocation within camp	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 18**

Summary for March 2026

1,165 tickets received in this camp

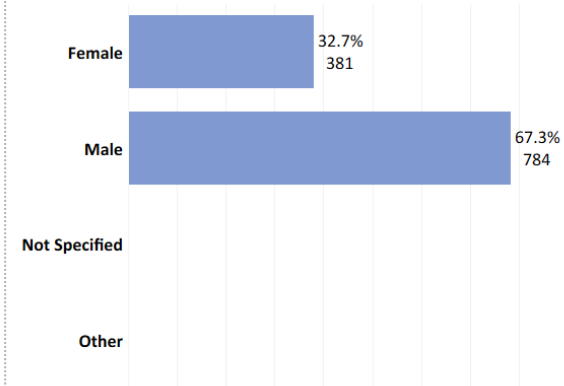
669 tickets closed on the spot*

496 tickets referred to relevant actors

740 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

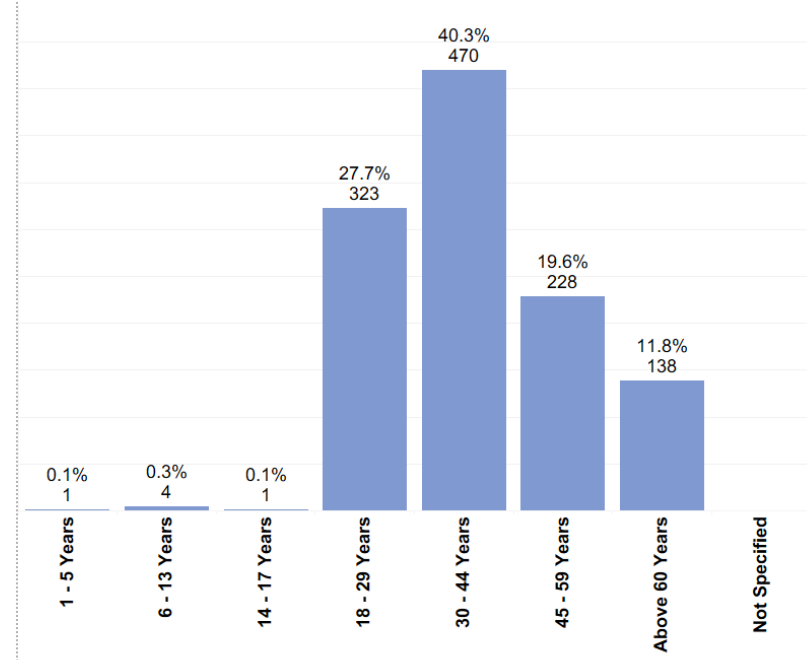
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	212	0	212	65	147
Slope Protection (erosion) - Damaged, broken, or needs improvement	142	0	142	63	79
Shelter & NFI - Request for information	118	118	0	118	0
Protection - Request for information	102	102	0	102	0
Energy & Environment - Request for Information	89	89	0	89	0
Cash for Work - Has not been selected for CFW in long time	73	73	0	0	0
WASH - Request for information	55	55	0	55	0
Food Security - Request for information	29	29	0	29	0
Health - Request for information	28	28	0	28	0
Cooking set (gas & stove) - Requested	26	26	0	0	0
Shelter Number - Requested	25	0	25	67	0
Shelter Materials - Request additional materials	24	24	0	0	0
Stairs - Damaged, broken, or needs improvement	23	0	23	16	7
Stairs - Requested	20	0	20	13	7
Drainage - Drain Requested	19	0	19	14	5
Cooking set (gas & stove) - Broken or not working	17	17	0	0	0
Site Management - Request for information	17	17	0	17	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Shelter & NFI	Energy & Environment	Protection	WASH	Site Management	Food Security	Health	Education	ID Documents	Livelihood	Nutrition
Tickets Received	458	190	182	106	87	85	29	28	0	0	0	0
Total Closed on the Spot	16	165	172	102	74	83	29	28	0	0	0	0
Total Referred	442	25	10	4	13	2	0	0	0	0	0	0
Total Replies	202	185	108	102	80	3	30	28	0	2	0	0
Open Tickets	240	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Requested	147
Slope Protection (erosion) - Damaged, broken, or needs improvement	79
Stairs - Damaged, broken, or needs improvement	7
Stairs - Requested	7
Drainage - Drain Requested	5
Pathway - Requested	4
Protection - Request for Protection Interventions	4
Drainage - Damaged, broken, or needs improvement	3
Pathway - Damaged, broken, or needs improvement	3
Cash for Work - Has received less payment than days worked	1
Electricity Supply - Not working	1
Lamp post or Street light - Stolen	1
Road (for vehicles, cars, trucks) - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

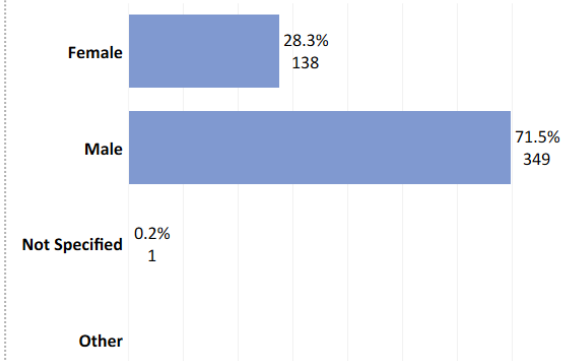
Monthly Camp Report | March 2026 | **Camp 19**

Summary for March 2026

- 488** tickets received in this camp
- 219** tickets closed on the spot*
- 269** tickets referred to relevant actors
- 367** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

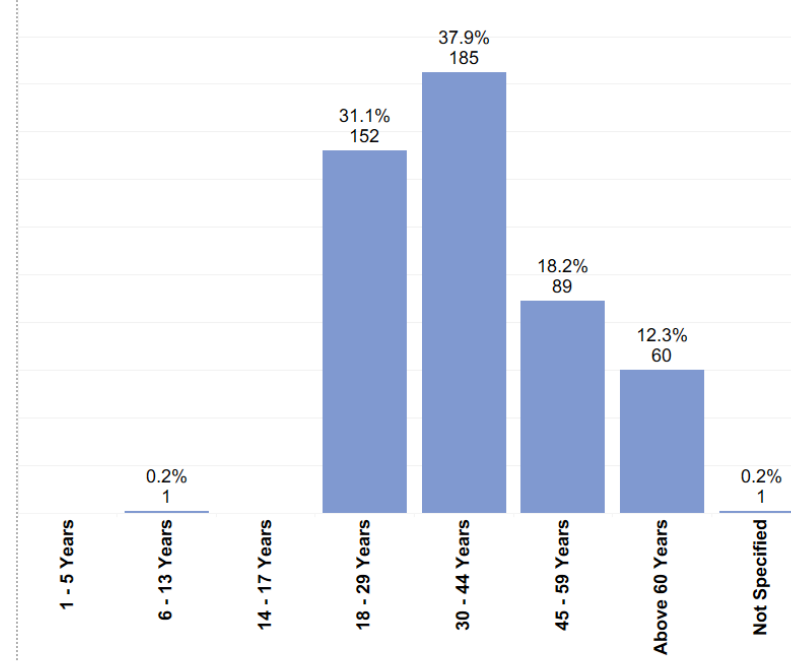
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	119	0	119	88	31
Cash for Work - Has not been selected for CFW in long time	92	92	0	0	0
Health - Request for information	47	47	0	47	0
Soap & Hygiene Kit - Did not receive	37	0	37	62	0
LPG Gas - Did not receive cylinder	22	0	22	28	0
Protection - Request for information	22	22	0	22	0
Drainage - Damaged, broken, or needs improvement	12	0	12	15	0
Shelter Materials - Request additional materials	12	12	0	0	0
Drainage - Drain Requested	11	0	11	10	1
Shelter & NFI - Request for information	11	11	0	11	0
Shelter Number - Requested	10	0	10	4	6
Cash for Work - Requested CFW	8	8	0	0	0
Energy & Environment - Request for Information	7	7	0	7	0
Lamp post or Street light - Damaged, broken, or needs improvement	6	0	6	1	5
Latrine - Needs desludging	6	0	6	3	3
Drainage - Blocked or Water logging	5	0	5	6	0
Slope Protection (erosion) - Requested	5	0	5	3	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Site Management	WASH	Health	Energy & Environment	Shelter & NFI	Protection	ID Documents	Education	Food Security	Livelihood	Nutrition
Tickets Received	182	104	54	47	37	36	24	4	0	0	0	0
Total Closed on the Spot	4	100	1	47	14	26	23	4	0	0	0	0
Total Referred	178	4	53	0	23	10	1	0	0	0	0	0
Total Replies	156	5	83	47	37	15	22	2	0	0	0	0
Open Tickets	22	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	31
Shelter Number - Requested	6
Lamp post or Street light - Damaged, broken, or needs improvement	5
Latrine - Needs desludging	3
Drainage Cover (Slab) - Damaged, broken, or needs improvement	2
Lamp post or Street light - Requested	2
Latrine - Broken	2
Slope Protection (erosion) - Requested	2
Drainage - Drain Requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
LPG Gas - Lost token	1
Protection - Request for Protection Interventions	1
Water tap - Not Working	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 20**

Summary for March 2026

472 tickets received in this camp

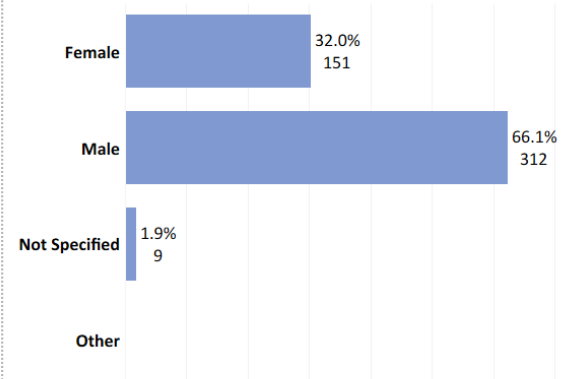
312 tickets closed on the spot*

160 tickets referred to relevant actors

269 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

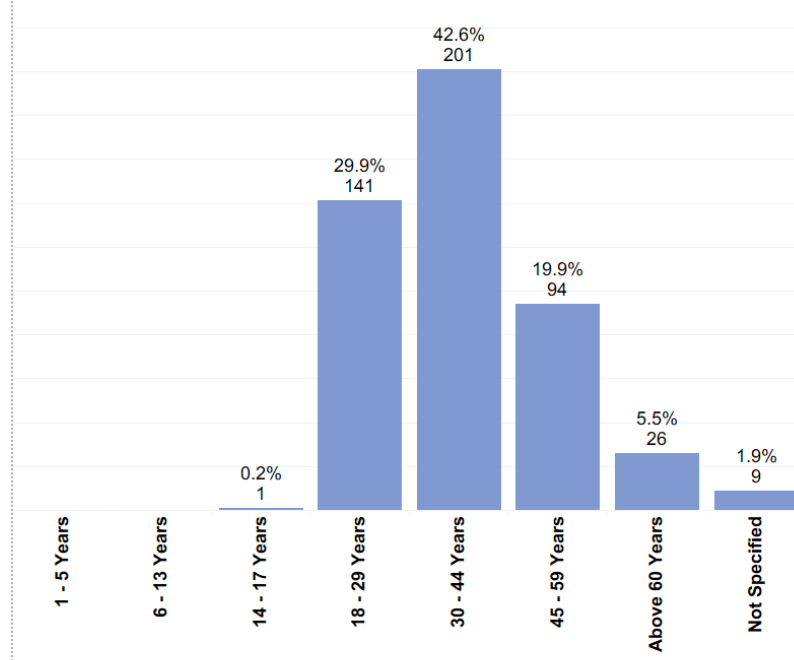
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	76	76	0	0	0
Cash for Work - Requested CFW	48	48	0	0	0
Protection - Request for information	34	34	0	34	0
Shelter & NFI - Request for information	34	34	0	34	0
LPG Gas - Not enough for family	30	30	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	18	0	18	26	0
Stairs - Damaged, broken, or needs improvement	18	0	18	12	6
Cash for Work - Has not been enrolled	17	0	17	2	15
Damage to shelter - Shelter damaged over time	17	17	0	0	0
Slope Protection (erosion) - Requested	16	0	16	28	0
Health - Request for information	15	15	0	15	0
LPG Gas - Did not receive cylinder	14	0	14	13	1
Food distributions - Household has not received food	9	0	9	3	6
Protection Referral (IOM)	9	9	0	0	0
Soap & Hygiene Kit - Not enough	9	9	0	0	0
Pathway - Damaged, broken, or needs improvement	8	0	8	12	0
Protection - Request for Protection Interventions	7	0	7	5	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Management	Site Development	Energy & Environment	Shelter & NFI	Protection	WASH	Health	ID Documents	Food Security	Livelihood	Nutrition	Education
Tickets Received	141	86	62	60	50	31	17	11	10	3	1	0
Total Closed on the Spot	124	1	42	57	43	15	15	11	1	3	0	0
Total Referred	17	85	20	3	7	16	2	0	9	0	1	0
Total Replies	2	117	25	37	39	23	15	4	4	3	0	0
Open Tickets	15	0	0	0	0	0	0	0	5	0	1	0

Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	15
Food distributions - Household has not received food	6
Stairs - Damaged, broken, or needs improvement	6
General Health Card - Lost, damaged or stolen	2
LPG Gas - Lost or stolen cylinder	2
Protection - Request for Protection Interventions	2
Stairs - Requested	2
Water tap - Requested	2
Cooking Stove - Lost or stolen	1
Drainage Cover (Slab) - Requested	1
Lamp post or Street light - Solar panel needs cleaning	1
Latrine - Broken	1
LPG Gas - Did not receive cylinder	1
Nutrition Assistance - Did not receive distribution	1
Pathway - Requested	1
Shelter Number - Requested	1
Soap & Hygiene Kit - Did not receive	1

Common Feedback Platform - CFP

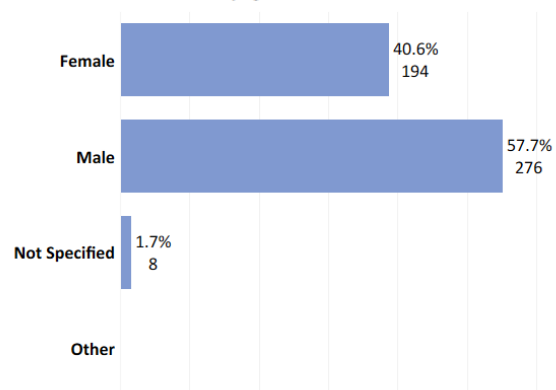
Monthly Camp Report | March 2026 | **Camp 20 Ext**

Summary for March 2026

- 478** tickets received in this camp
- 261** tickets closed on the spot*
- 217** tickets referred to relevant actors
- 247** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

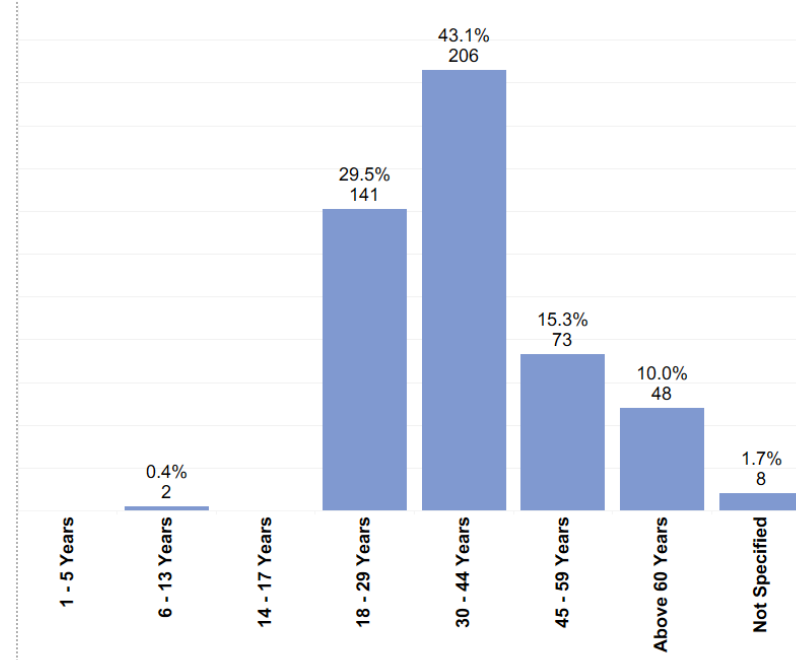
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been enrolled	81	0	81	16	65
Shelter & NFI - Request for information	68	68	0	68	0
Cash for Work - Requested CFW	63	63	0	0	0
Cash for Work - Has not been selected for CFW in long time	27	27	0	0	0
Damage to shelter - Shelter damaged over time	23	23	0	0	0
Slope Protection (erosion) - Requested	16	0	16	8	8
LPG Gas - Did not receive cylinder	15	0	15	21	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	14	0	14	7	7
Pathway - Damaged, broken, or needs improvement	13	0	13	19	0
SMART Card & Family Attestation - Lost ID Card	10	10	0	0	0
Drainage - Damaged, broken, or needs improvement	9	0	9	16	0
Protection - Request for Protection Interventions	9	2	7	7	0
SMART Card & Family Attestation - Request for individual SMART card	9	9	0	0	0
Energy & Environment - Request for Information	8	8	0	8	0
NFI - Request additional materials	8	8	0	0	0
Protection Referral (IOM)	8	8	0	0	0
Protection - Request for information	7	7	0	7	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Management	Shelter & NFI	Site Development	ID Documents	Energy & Environment	Protection	WASH	Health	Education	Food Security	Livelihood	Nutrition
Tickets Received	172	102	89	35	33	24	18	5	0	0	0	0
Total Closed on the Spot	91	99	2	33	11	17	6	2	0	0	0	0
Total Referred	81	3	87	2	22	7	12	3	0	0	0	0
Total Replies	17	69	72	7	51	14	9	2	0	6	0	0
Open Tickets	64	0	15	0	0	0	3	1	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	65
Slope Protection (erosion) - Requested	8
Slope Protection (erosion) - Damaged, broken, or needs improvement	7
Bridge - Damaged, broken, or needs improvement	5
Lamp post or Street light - Requested	4
General Health Card - Lost, damaged or Stolen	3
Lamp post or Street light - Damaged, broken, or needs improvement	3
Latrine - Needs desludging	3
Water tap - Not enough water	3
Drainage Cover (Slab) - Requested	2
Shelter Number - Requested	2
Bathing Station - Requested	1
Cooking Stove - Did not receive	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Lamp post or Street light - Stolen	1
Latrine - Broken	1
LPG Porters - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 21**

Summary for March 2026

986 tickets received in this camp

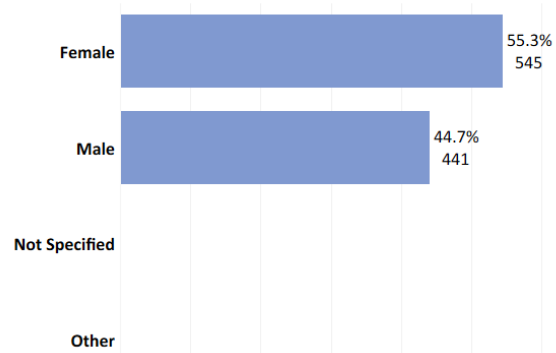
367 tickets closed on the spot*

619 tickets referred to relevant actors

621 responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

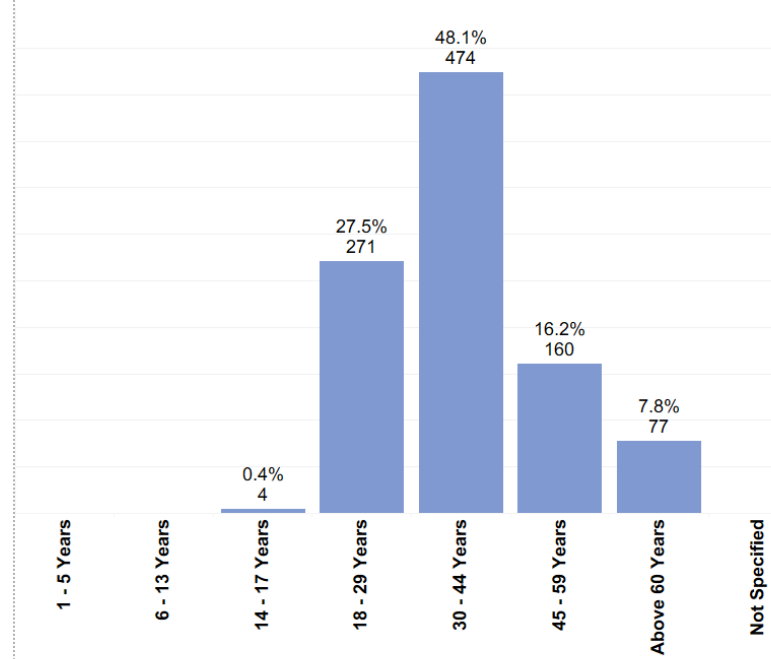
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Energy & Environment - Request for Information	409	271	138	409	0
Damage to shelter - Shelter damaged over time	269	0	269	68	201
Site Development Pathway - Damaged, broken, or needs improvement	98	0	98	1	97
Shelter & NFI - Request for information	33	29	4	33	0
LPG Gas - Not enough for family	27	0	27	0	27
Site Management - Request for information	22	21	1	22	0
Food Security - Request for information	19	18	1	19	0
Protection - Request for information	19	18	1	19	0
Site Development Stairs - Damaged, broken, or needs improvement	14	0	14	0	14
Protection - Request for Protection Interventions	11	1	10	11	0
Damage to shelter - Shelter damaged by weather	10	0	10	6	4
Request for additional room - Request for new room	10	0	10	4	6
Health - Request for information	9	7	2	9	0
Bathing Station - Requested	6	0	6	5	1
Site Development Slope Protection (erosion) - Requested	4	0	4	0	4
Solid Waste - Communal waste pick up needed	4	0	4	4	0
WASH - Request for information	4	2	2	4	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Energy & Environment	Shelter & NFI	Site Development	Protection	WASH	Food Security	Site Management	Health	Education	ID Documents	Livelihood	Nutrition
Tickets Received	437	324	121	30	24	20	20	10	0	0	0	0
Total Closed on the Spot	271	29	3	19	2	18	18	7	0	0	0	0
Total Referred	166	295	118	11	22	2	2	3	0	0	0	0
Total Replies	409	111	4	30	20	19	19	9	0	0	0	0
Open Tickets	0	184	114	0	2	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	201
Site Development Pathway - Damaged, broken, or needs improvement	97
LPG Gas - Not enough for family	27
Site Development Stairs - Damaged, broken, or needs improvement	14
Request for additional room - Request for new room	6
Damage to shelter - Shelter damaged by weather	4
Site Development Slope Protection (erosion) - Requested	4
Bathing Station - Requested	1
Food distributions - Household has not received food	1
Health - Assessment of medical conditions required	1
Latrine - Latrine not working properly	1
Latrine - New toilet requested	1
Pressure Cooker - Did not receive	1
Shelter & NFI - NFI Concern related to distribution modality facility quality location	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1
Site Development Drainage - Blocked or Water logging	1
Site Development Pathway - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 22**

Summary for March 2026

1,571 tickets received in this camp

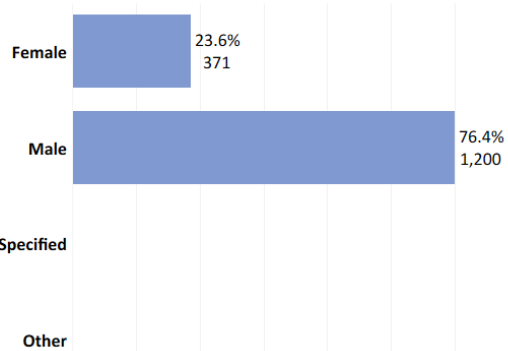
1,405 tickets closed on the spot*

166 tickets referred to relevant actors

544 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

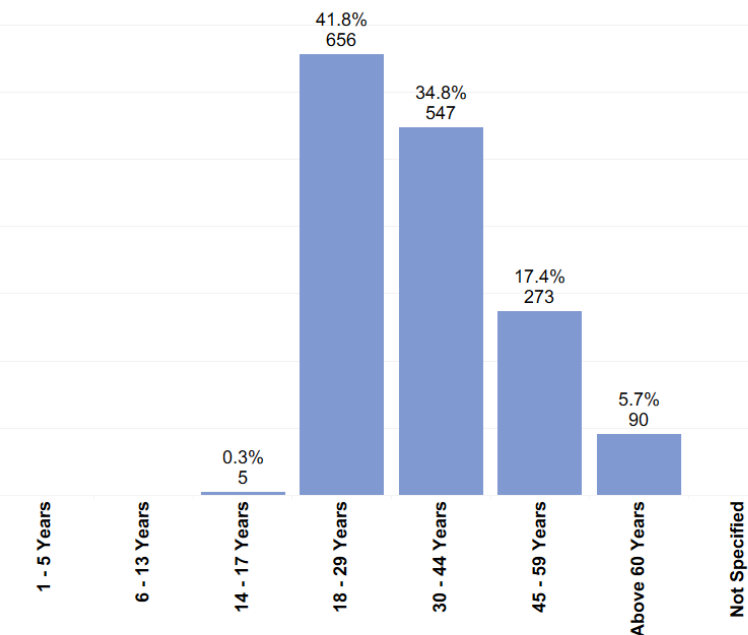
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
NFI - Request additional materials	312	312	0	0	0
LPG Gas - Not enough for family	242	242	0	0	0
Cash for Work - Has not been selected for CFW in long time	149	149	0	0	0
Shelter & NFI - Request for information	125	125	0	125	0
Protection - Request for information	118	118	0	118	0
SMART Card & Family Attestation - Add New Born	93	93	0	0	0
Cooking Stove - Broken or not working	77	77	0	0	0
Cash for Work - Requested CFW	71	71	0	0	0
WASH - Request for information	68	68	0	68	0
Electricity Supply - Not working	58	0	58	23	35
Farming supplies - Requested	29	29	0	0	0
SMART Card & Family Attestation - Lost ID Card	26	26	0	0	0
Soap & Hygiene Kit - Additional Requested	24	24	0	0	0
Drainage Cover (Slab) - Requested	21	0	21	21	0
Energy & Environment - Request for Information	19	19	0	19	0
Slope Protection (erosion) - Requested	18	0	18	20	0
Cooking Stove - Requested	15	15	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Site Management	ID Documents	Protection	WASH	Site Development	Food Security	Health	Livelihood	Education	Nutrition
Tickets Received	443	369	288	141	119	100	71	37	2	1	0	0
Total Closed on the Spot	440	357	230	120	118	99	1	37	2	1	0	0
Total Referred	3	12	58	21	1	1	70	0	0	0	0	0
Total Replies	130	34	25	41	119	83	99	10	2	1	0	0
Open Tickets	0	0	33	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Electricity Supply - Not working	35
Drainage - Blocked or Water logging	2
Bridge - Damaged, broken, or needs improvement	1
LPG Gas - Lost or stolen cylinder	1
Stairs - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 24**

Summary for March 2026

1,573 tickets received in this camp

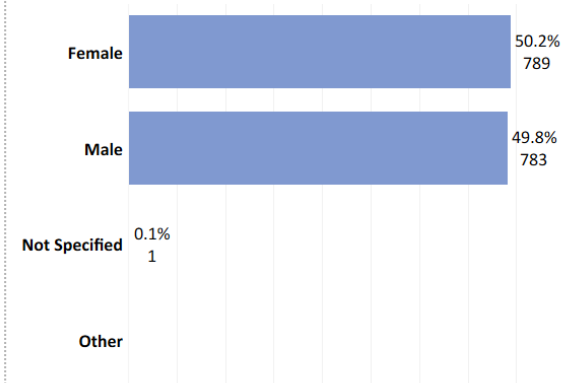
1,126 tickets closed on the spot*

447 tickets referred to relevant actors

924 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

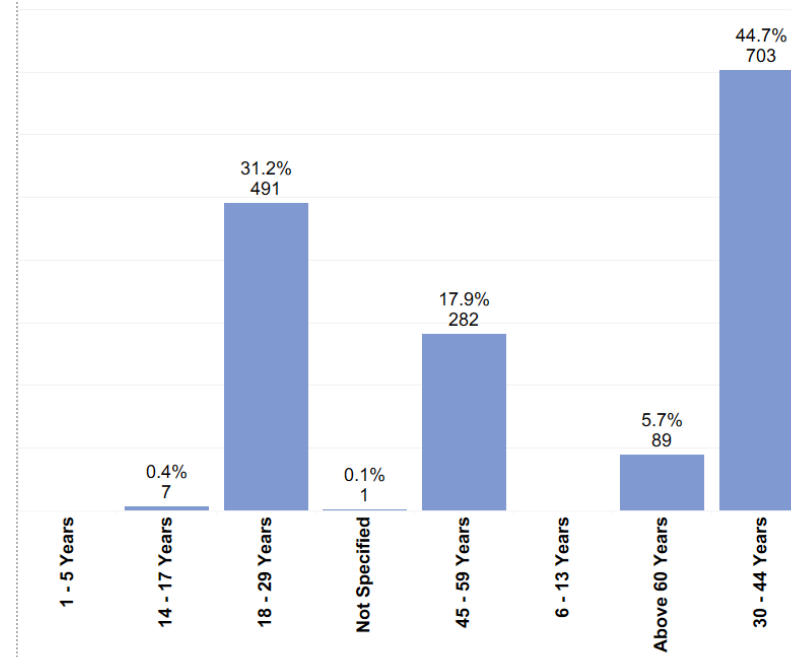
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
NFI - Request additional materials	219	219	0	0	0
Protection - Request for information	181	135	46	181	0
Cash for Work - Has not been selected for CFW in long time	141	141	0	0	0
Site Management - Request for information	121	80	41	121	0
Health - Request for information	102	66	36	102	0
Shelter & NFI - Request for information	84	63	21	84	0
Energy & Environment - Request for Information	74	58	16	74	0
WASH - Request for information	54	53	1	54	0
Shelter Materials - Request additional materials	53	53	0	0	0
Cash for Work - Requested CFW	52	52	0	0	0
When is the next hygiene kit distribution day?	52	52	0	0	0
Livelihood - Request for information	48	42	6	48	0
Protection - Request for Protection Interventions	38	0	38	23	15
When is the next LPG distribution day?	38	38	0	0	0
Site Development Drainage - Blocked or Water logging	34	0	34	0	34
When is my next Cash for Work rotation day?	33	33	0	0	0
Cooking Stove - Did not receive	28	0	28	25	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Management	Protection	Energy & Environment	WASH	Site Development	Health	Livelihood	ID Documents	Food Security	Education	Nutrition
Tickets Received	372	307	220	169	158	150	102	48	18	15	14	0
Total Closed on the Spot	347	279	136	97	106	31	66	42	0	11	11	0
Total Referred	25	28	84	72	52	119	36	6	18	4	3	0
Total Replies	89	69	204	130	98	130	102	48	30	10	14	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Site Development Drainage - Blocked or Water logging	34
Protection - Request for Protection Interventions	15
Latrine - Latrine not working properly	7
Cash for Work - Has not been enrolled	5
Latrine - Needs desludging	5
Slope Protection (erosion) - Requested	4
Cash for Work - Has received less payment than days worked	3
Cooking Stove - Did not receive	3
Latrine - New toilet requested	3
Drainage - Blocked or Water logging	2
Drainage Cover (Slab) - Requested	2
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 25**

Summary for March 2026

1,154 tickets received in this camp

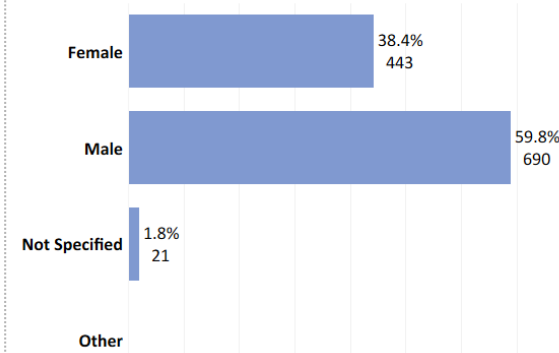
1,062 tickets closed on the spot*

92 tickets referred to relevant actors

785 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

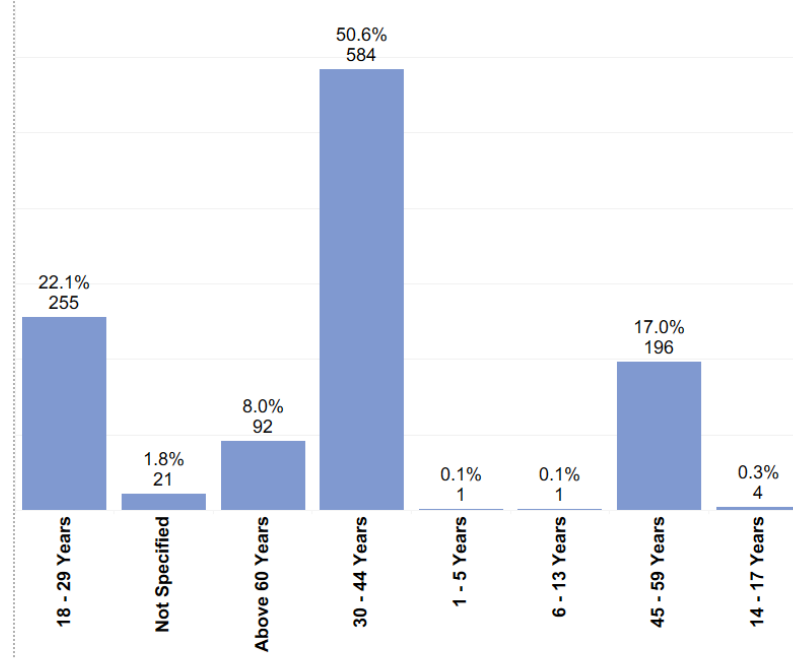
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for information	220	219	1	220	0
Shelter Materials - Received amount is not enough	193	193	0	193	0
Livelihood - Request for information	136	136	0	136	0
Cash for Work - Has not been selected for CFW in long time	97	97	0	0	0
LPG Gas - Not enough for family	95	95	0	0	0
Protection - Request for information	82	82	0	82	0
Soap & Hygiene Kit - Not enough	36	36	0	0	0
NFI - Request additional materials	25	25	0	0	0
Protection Referral (IOM)	21	21	0	0	0
Site Management - Request for information	20	20	0	20	0
Shelter Materials - Request additional materials	18	18	0	0	0
Cooking Stove - Did not receive	14	0	14	10	4
Food distributions - Want to purchase more but not allowed	14	14	0	0	0
Shelter Materials - Received damaged materials	13	13	0	0	0
Food distributions - Request for more food each month	12	12	0	0	0
Soap & Hygiene Kit - Additional Requested	10	10	0	0	0
WASH - Request for information	10	10	0	10	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Livelihood	Site Management	Energy & Environment	Protection	WASH	Site Development	Food Security	ID Documents	Health	Education	Nutrition
Tickets Received	487	136	125	119	112	77	37	33	26	2	0	0
Total Closed on the Spot	481	136	125	104	103	56	0	32	23	2	0	0
Total Referred	6	0	0	15	9	21	37	1	3	0	0	0
Total Replies	455	136	21	33	90	26	21	0	1	2	0	0
Open Tickets	0	0	0	0	0	0	16	1	2	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Pathway - Requested	6
Water tap - Not enough water	6
Drainage - Drain Requested	5
Cooking Stove - Did not receive	4
Drainage - Damaged, broken, or needs improvement	3
Lamp post or Street light - Damaged, broken, or needs improvement	2
SCOPE Card - Has not received new SCOPE Card	2
Slope Protection (erosion) - Damaged, broken, or needs improvement	2
Bathing Station - Requested	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Food distributions - Household has not received food	1
LPG Porters - Requested	1
Protection - Request for Protection Interventions	1
Stairs - Damaged, broken, or needs improvement	1
WASH - Bathing Station requesting privacy fence	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 26**

Summary for March 2026

957 tickets received in this camp

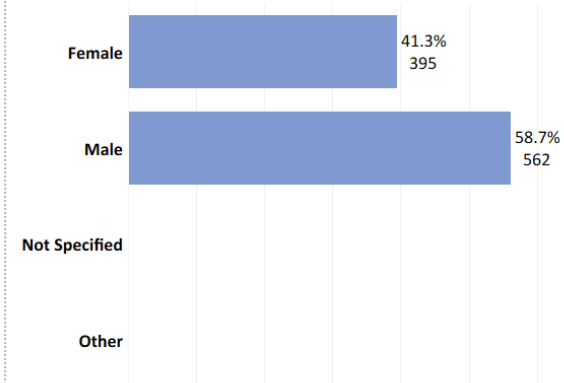
158 tickets closed on the spot*

799 tickets referred to relevant actors

605 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

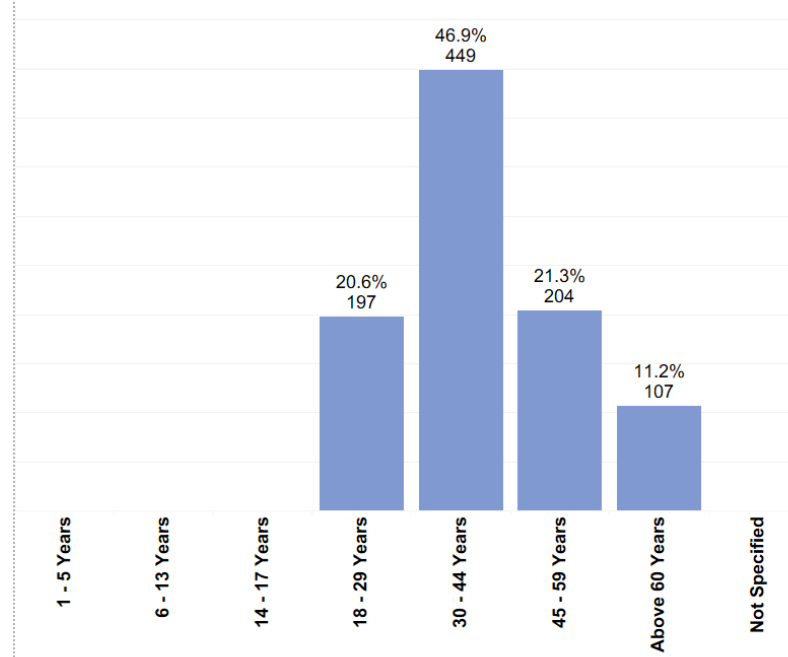
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	432	0	432	132	300
Shelter & NFI - Request for information	119	83	36	119	0
Protection - Request for information	82	22	60	82	0
Energy & Environment - Request for Information	68	15	53	68	0
Livelihood - Request for information	58	4	54	58	0
Site Management - Request for information	42	14	28	42	0
Health - Request for information	41	6	35	41	0
WASH - Request for information	35	6	29	35	0
Site Development Pathway - Damaged, broken, or needs improvement	19	0	19	0	19
Protection - Request for Protection Interventions	16	1	15	12	3
Food Security - Request for information	15	6	9	15	0
Relocation & Repatriation - Relocation within camp	15	0	15	0	15
LPG Gas - Not enough for family	6	0	6	0	6
Health - Assessment of medical conditions required	2	0	2	0	2
Water tap - Poor quality water	2	0	2	0	2
Education - Request for information	1	1	0	1	0
Latrine - Needs desludging	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	Livelihood	Site Development	Health	WASH	Site Management	Food Security	Education	ID Documents	Nutrition
Tickets Received	551	98	74	58	46	43	40	31	15	1	0	0
Total Closed on the Spot	83	23	15	4	8	6	6	6	6	1	0	0
Total Referred	468	75	59	54	38	37	34	25	9	0	0	0
Total Replies	251	94	68	58	26	41	35	16	15	1	0	0
Open Tickets	217	0	0	0	12	0	0	9	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	300
Site Development Pathway - Damaged, broken, or needs improvement	19
Relocation & Repatriation - Relocation within camp	15
LPG Gas - Not enough for family	6
Protection - Request for Protection Interventions	3
Health - Assessment of medical conditions required	2
Water tap - Poor quality water	2
Latrine - Needs desludging	1
Latrine - New toilet requested	1
Site Development Pathway - Requested	1
Water tap & Tubewell - Requesting new facility	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Camp 27**

Summary for March 2026

1,639 tickets received in this camp

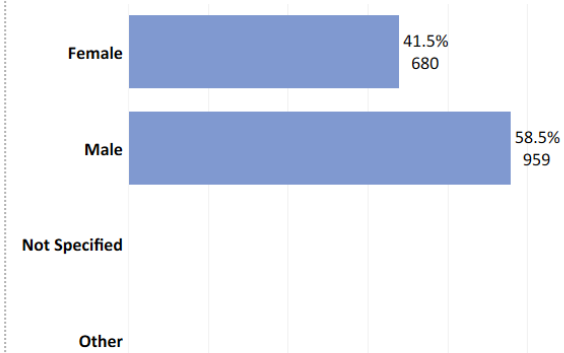
65 tickets closed on the spot*

1,574 tickets referred to relevant actors

1,097 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

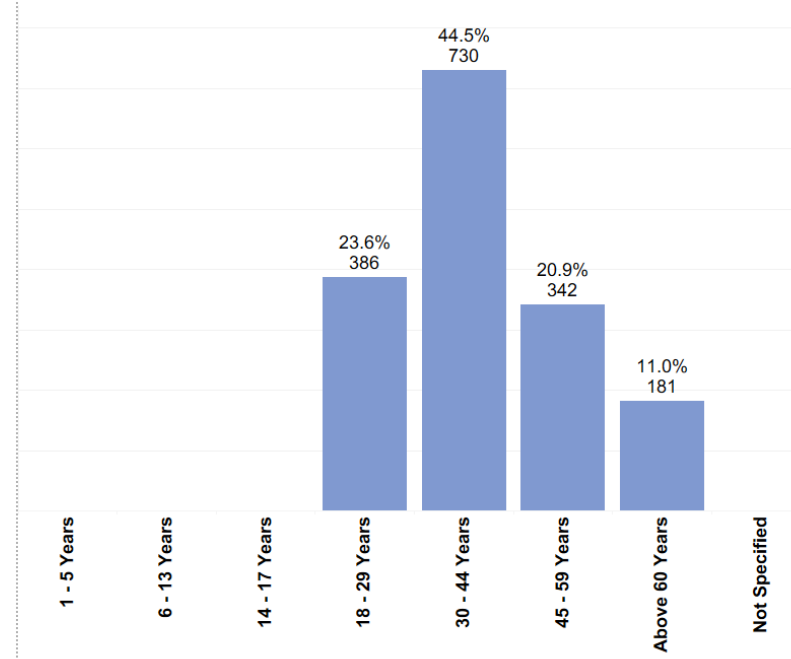
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	484	0	484	62	422
Protection - Request for information	211	15	196	211	0
Energy & Environment - Request for Information	188	11	177	188	0
Site Management - Request for information	172	8	164	172	0
Food Security - Request for information	150	4	146	150	0
WASH - Request for information	117	4	113	117	0
Health - Request for information	100	1	99	100	0
Shelter & NFI - Request for information	81	22	59	81	0
Site Development Pathway - Damaged, broken, or needs improvement	42	0	42	3	39
Site Development Drainage - Blocked or Water logging	21	0	21	0	21
Latrine - Needs desludging	17	0	17	7	10
Site Development Pathway - Requested	9	0	9	0	9
LPG Gas - Not enough for family	7	0	7	0	7
Site Development Stairs - Damaged, broken, or needs improvement	7	0	7	3	4
Solar supply - Not working	5	0	5	0	5
Latrine - Latrine not working properly	4	0	4	1	3
Latrine - New toilet requested	4	0	4	1	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	Food Security	WASH	Health	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	569	212	201	195	150	147	105	60	0	0	0	0
Total Closed on the Spot	22	15	6	11	4	4	1	2	0	0	0	0
Total Referred	547	197	195	184	146	143	104	58	0	0	0	0
Total Replies	143	212	126	188	150	126	100	52	0	0	0	0
Open Tickets	404	0	69	0	0	17	4	6	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	422
Site Development Pathway - Damaged, broken, or needs improvement	39
Site Development Drainage - Blocked or Water logging	21
Latrine - Needs desludging	10
Site Development Pathway - Requested	9
LPG Gas - Not enough for family	7
Solar supply - Not working	5
Site Development Stairs - Damaged, broken, or needs improvement	4
Latrine - Latrine not working properly	3
Latrine - New toilet requested	3
Solar light - Requesting the new light	3
Water tap & Tubewell - Requesting new facility	3
Health - Assessment of medical conditions required	2
Health - Health Facility is not maintaining standards	2
Request for additional room - Request for new room	2
Site Development Stairs - Requested	2
Bathing Station - Broken or Damaged	1

Common Feedback Platform - CFP

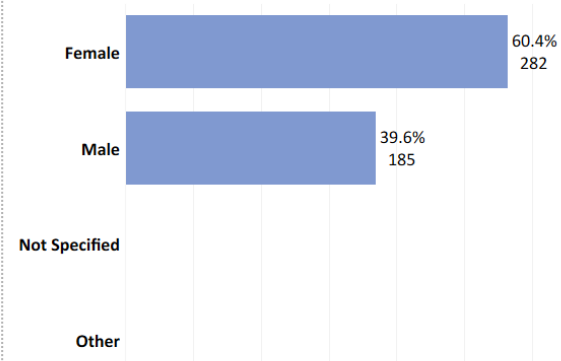
Monthly Camp Report | March 2026 | Kutupalong RC

Summary for March 2026

- 467** tickets received in this camp
- 253** tickets closed on the spot*
- 214** tickets referred to relevant actors
- 375** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

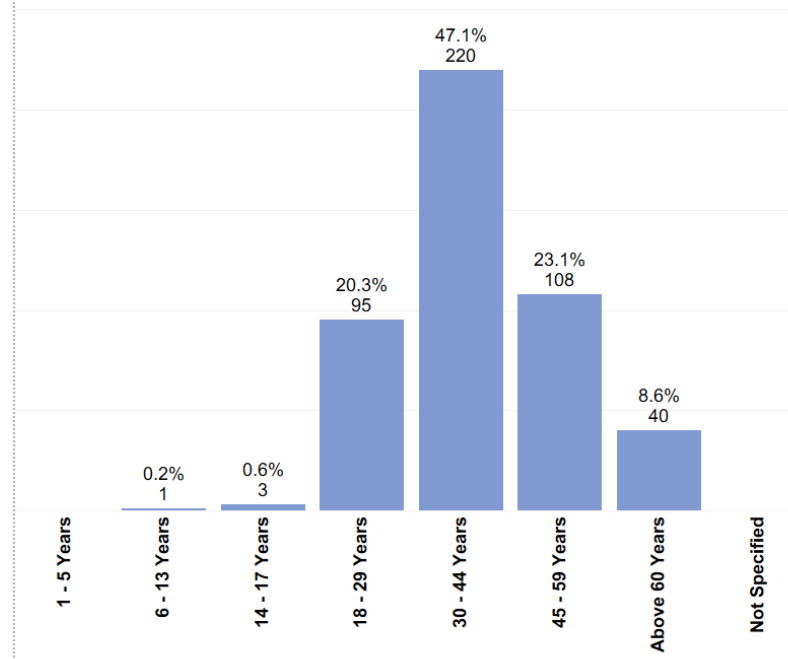
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	129	0	129	119	10
Shelter & NFI - Request for information	100	100	0	100	0
Protection - Request for information	57	57	0	57	0
Protection - Request for Protection Interventions	56	0	56	1	55
Food Security - Request for information	40	40	0	40	0
Energy & Environment - Request for Information	25	25	0	25	0
Site Development Pathway - Damaged, broken, or needs improvement	19	0	19	0	19
Food distributions - Poor quality food items	15	15	0	15	0
Site Management - Request for information	10	10	0	10	0
Health - Request for information	5	5	0	5	0
LPG Gas - Not enough for family	2	0	2	0	2
Request for additional room - Request for new room	2	0	2	2	0
Cash for Work - Payment delayed	1	0	1	0	1
Health - Assessment of medical conditions required	1	0	1	0	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1	0	1	0	1
Site Development Slope Protection (erosion) - Requested	1	0	1	0	1
Solar supply - Not working	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Food Security	Site Development	Energy & Environment	Health	Site Management	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	232	113	55	29	27	6	3	2	0	0	0	0
Total Closed on the Spot	100	57	55	9	25	5	1	1	0	0	0	0
Total Referred	132	56	0	20	2	1	2	1	0	0	0	0
Total Replies	221	58	55	9	25	5	1	1	0	0	0	0
Open Tickets	0	0	0	11	0	0	1	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	55
Site Development Pathway - Damaged, broken, or needs improvement	19
Damage to shelter - Shelter damaged over time	10
LPG Gas - Not enough for family	2
Cash for Work - Payment delayed	1
Health - Assessment of medical conditions required	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1
Site Development Slope Protection (erosion) - Requested	1
Solar supply - Not working	1
Water tap - Poor quality water	1

Common Feedback Platform - CFP

Monthly Camp Report | March 2026 | **Nayapara RC**

Summary for March 2026

631 tickets received in this camp

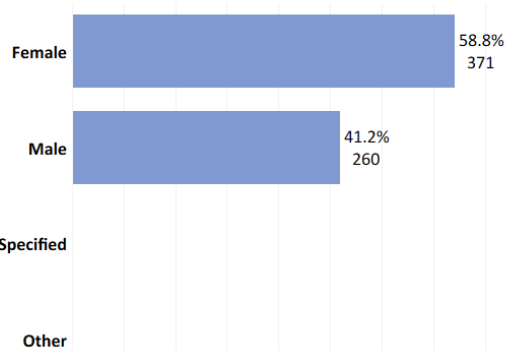
166 tickets closed on the spot*

465 tickets referred to relevant actors

424 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

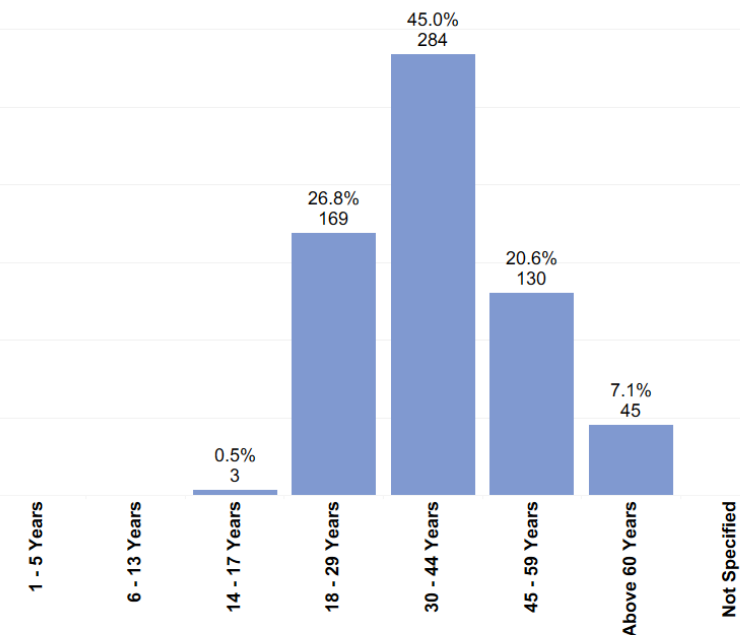
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	272	0	272	118	154
Protection - Request for information	136	87	49	136	0
Site Management - Request for information	72	19	53	72	0
Protection - Request for Protection Interventions	57	0	57	23	34
Shelter & NFI - Request for information	50	49	1	50	0
Health - Request for information	17	11	6	17	0
Site Development Pathway - Damaged, broken, or needs improvement	8	0	8	3	5
LPG Gas - Not enough for family	6	0	6	0	6
Food Security - Request for information	2	0	2	2	0
Health - Assessment of medical conditions required	2	0	2	0	2
Site Development Drainage - Blocked or Water logging	2	0	2	0	2
WASH - Request for information	2	0	2	2	0
Damage to shelter - Shelter damaged by weather	1	0	1	1	0
Latrine - Needs desludging	1	0	1	0	1
Shelter & NFI - NFI Concern related to distribution modality facility quality location	1	0	1	0	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1	0	1	0	1
Site Development Slope Protection (erosion) - Requested	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Health	Energy & Environment	WASH	Food Security	Education	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	325	193	83	19	6	3	2	0	0	0	0	0
Total Closed on the Spot	49	87	19	11	0	0	0	0	0	0	0	0
Total Referred	276	106	64	8	6	3	2	0	0	0	0	0
Total Replies	169	159	75	17	0	2	2	0	0	0	0	0
Open Tickets	107	0	0	0	6	1	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	154
Protection - Request for Protection Interventions	34
LPG Gas - Not enough for family	6
Site Development Pathway - Damaged, broken, or needs improvement	5
Health - Assessment of medical conditions required	2
Site Development Drainage - Blocked or Water logging	2
Latrine - Needs desludging	1
Shelter & NFI - NFI Concern related to distribution modality facility quality location	1
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	1
Site Development Slope Protection (erosion) - Requested	1

Common Feedback Platform - CFP

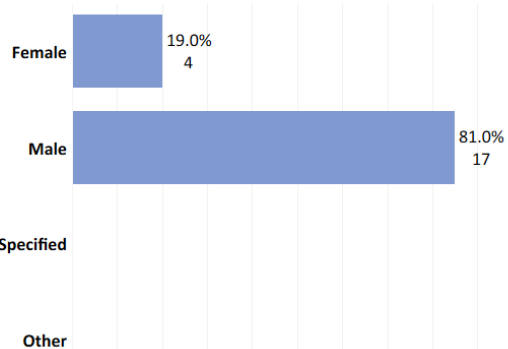
Monthly Camp Report | March 2026 | **Transit Center**

Summary for March 2026

- 21** tickets received in this camp
- 2** tickets closed on the spot*
- 19** tickets referred to relevant actors
- 11** responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

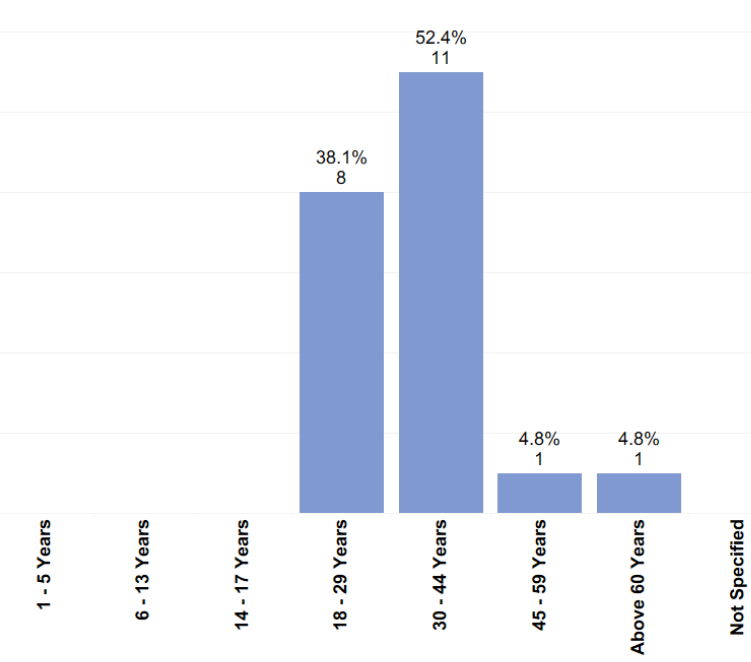
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for Protection Interventions	10	0	10	8	2
Food distributions - Household has not received food	3	0	3	1	2
Food distributions - Poor quality food items	2	2	0	2	0
Health - Assessment of medical conditions required	2	0	2	0	2
LPG Gas - Not enough for family	2	0	2	0	2
Damage to shelter - Shelter damaged over time	1	0	1	0	1
Health post - Clinic not open	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Protection	Food Security	Health	Energy & Environment	Shelter & NFI	Education	ID Documents	Livelihood	Nutrition	Site Development	Site Management	WASH
Tickets Received	10	5	3	2	1	0	0	0	0	0	0	0
Total Closed on the Spot	0	2	0	0	0	0	0	0	0	0	0	0
Total Referred	10	3	3	2	1	0	0	0	0	0	0	0
Total Replies	8	3	0	0	0	0	0	0	0	0	0	0
Open Tickets	2	0	3	2	1	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Food distributions - Household has not received food	2
Health - Assessment of medical conditions required	2
LPG Gas - Not enough for family	2
Protection - Request for Protection Interventions	2
Damage to shelter - Shelter damaged over time	1
Health post - Clinic not open	1