

# Common Feedback Platform - CFP

## About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

## IOM Methodology and Definitions:

**Methodology:** The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

### Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- **If the ticket can be resolved without referral.**

- **If the ticket is an emergency or sensitive issues.** The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- **If the ticket is not referable because of the nature of the request.** Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

## UNCHR Methodology and Definitions:

**Methodology:** The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

### Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

### Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

# Common Feedback Platform - CFP

## Monthly Sector Cumulative Report | January 2025 - December 2025

**Cumulative Data for Jan 2025 - Dec 2025**  
**382,145** tickets received across 34 sites  
**184,090** tickets closed on the spot  
**198,055** tickets referred by 6 actors  
**244,820** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Sector	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Education	26	37	77	94	37	65	41	75	65	82	57	53	709
Energy & Environment	2,268	2,879	1,922	2,943	2,089	2,009	4,034	1,988	2,931	3,582	5,379	4,661	36,685
Food Security	354	429	318	1,833	1,074	1,340	760	780	664	663	700	622	9,537
Health	721	919	776	926	649	738	741	1,085	1,139	1,372	1,468	970	11,504
ID Documents	2,255	4,305	4,110	517	562	399	496	438	486	495	506	346	14,915
Livelihood	300	141	226	192	153	182	139	153	211	377	393	600	3,067
Nutrition	434	1,579	1,069	8	3	7	4	9	19	26	7	3	3,168
Protection	2,860	2,508	2,207	5,640	2,686	2,592	4,319	4,254	4,414	4,757	3,326	2,808	42,371
Shelter & NFI	8,400	9,449	8,963	13,973	13,754	16,310	14,352	13,551	14,114	11,005	7,160	4,973	136,004
Site Development	4,694	4,426	3,955	5,407	5,455	6,149	6,363	5,889	4,975	5,416	4,316	3,209	60,254
Site Management	5,124	4,359	4,745	3,443	3,981	3,810	1,996	3,002	2,409	1,941	6,637	5,720	47,167
WASH	1,219	1,533	2,012	1,391	1,278	1,111	1,409	1,417	1,241	1,441	1,557	1,155	16,764

	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
<b>Total Received</b>	28,655	32,564	30,380	36,367	31,721	34,712	34,654	32,641	32,668	31,157	31,506	25,120	382,145
<b>Total Closed on the Spot</b>	13,899	17,580	17,459	14,088	12,539	15,804	12,851	16,070	16,577	15,371	17,272	14,580	184,090
<b>Total Referred</b>	14,756	14,984	12,921	22,279	19,182	18,908	21,803	16,571	16,091	15,786	14,234	10,540	198,055
<b>Total Replies</b>	17,462	22,721	26,290	18,224	16,384	22,160	19,516	23,246	20,368	21,033	20,253	17,163	244,820

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	21,216	29,887		
Damage to shelter - Shelter damaged by weather	12,536	20,492		1
Pathway - Damaged, broken, or needs improvement	5,700	9,265		
Slope Protection (erosion) - Requested	5,641	7,114	3	
Slope Protection (erosion) - Damaged, broken, or needs improvement	4,340	8,185	1	
Cash for Work - Has not been selected for CFW in long time	3,181	7,955	3	
NFI - Request additional materials	2,305	6,590	2	
LPG Gas - Not enough for family	2,576	6,044		
Shelter Materials - Request additional materials	2,099	4,825	2	
Cash for Work - Requested CFW	1,608	4,872	4	
Shelter Materials - Missed Distribution	2,545	3,464		
Cash for Work - Has not been enrolled	925	2,331	1	
Stairs - Requested	1,114	1,585	1	
Cooking Stove - Broken or not working	462	1,673		
SMART Card & Family Attestation - Add New Born	571	1,232		

	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	HCR Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	IOM Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25	Grand Total
<b>Total Received</b>	16,125	18,640	10,794	8,523	8,115	17,661	4,112	8,930	11,528	17,393	10,737	9,062	14,258	14,278	6,861	10,903	2,943	8,582	11,978	10,337	10,450	10,548	10,032	9,553	11,222	14,108	9,340	11,822	10,997	7,831	7,595	23,846	13,190	9,851	382,145
<b>Total Closed on the Spot</b>	3,057	3,725	1,763	1,287	4,373	10,720	2,121	4,429	5,822	1,936	6,234	2,726	3,254	4,664	1,975	4,936	2,079	3,150	7,230	6,722	5,164	4,990	5,160	2,052	9,145	8,818	6,334	8,795	6,111	5,170	4,834	19,909	7,047	8,358	184,090
<b>Total Referred</b>	13,068	14,915	9,031	7,236	3,742	6,941	1,991	4,501	5,706	15,457	4,503	6,336	11,004	9,614	4,886	5,967	864	5,432	4,748	3,615	5,286	5,558	4,872	7,501	2,077	5,290	3,006	3,027	4,886	2,661	2,761	3,937	6,143	1,493	198,055
<b>Total Replies</b>	6,402	10,655	3,366	4,210	5,176	14,186	2,602	5,052	8,516	5,706	6,891	5,127	9,568	10,320	4,384	6,442	2,312	8,693	9,920	7,854	10,183	8,708	9,528	9,341	3,615	11,917	8,478	7,658	5,859	3,374	3,157	8,832	11,120	5,668	244,820

CFM Implementers and Data Contributors:

CFM Report Designed and Produced by NPM:

**Disclaimer:**  
 IOM : The data is collected in all the 17 IOM AoR camps where the submitted tickets either closed on the spot or referred. Once a referred ticket is replied to, the feedback is shared with the beneficiary concerned. The beneficiary confirms if they consider their ticket resolved or not. Zite manager Link - <https://www.zitemanager.org/bangladesh>  
 UNCHR: UNHCR collects data from all 33 camps. Queries by refugees are either answered on the spot or they generate a ticket that is referred to the relevant focal point for follow up. Once action has been taken in line with the UNHCR CAIPP Standard Operating Procedures (SOPs), the ticket is closed.

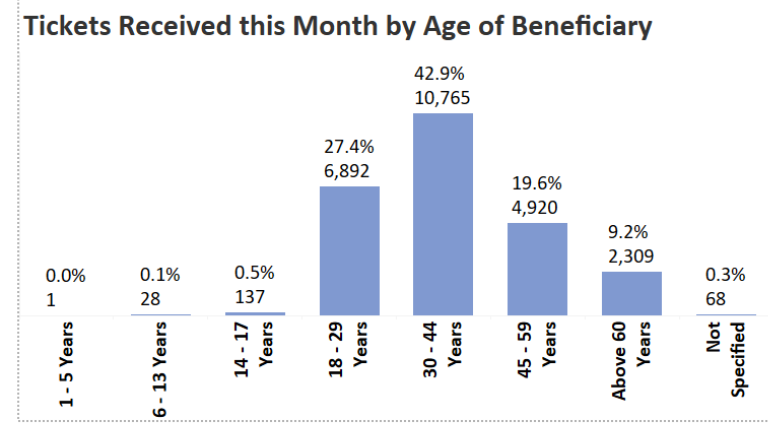
# Common Feedback Platform - CFP

Monthly Overview | December 2025

**Summary for December 2025**  
**25,120** tickets received across **34** sites  
**14,580** tickets closed on the spot\*  
**10,540** tickets referred to relevant actors  
**17,163** responses given by relevant actors

*\*Tickets closed on the spot are not referred because they are resolved at the time of submission, sensitive, or not referable (see Methodology section at end of report).*

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

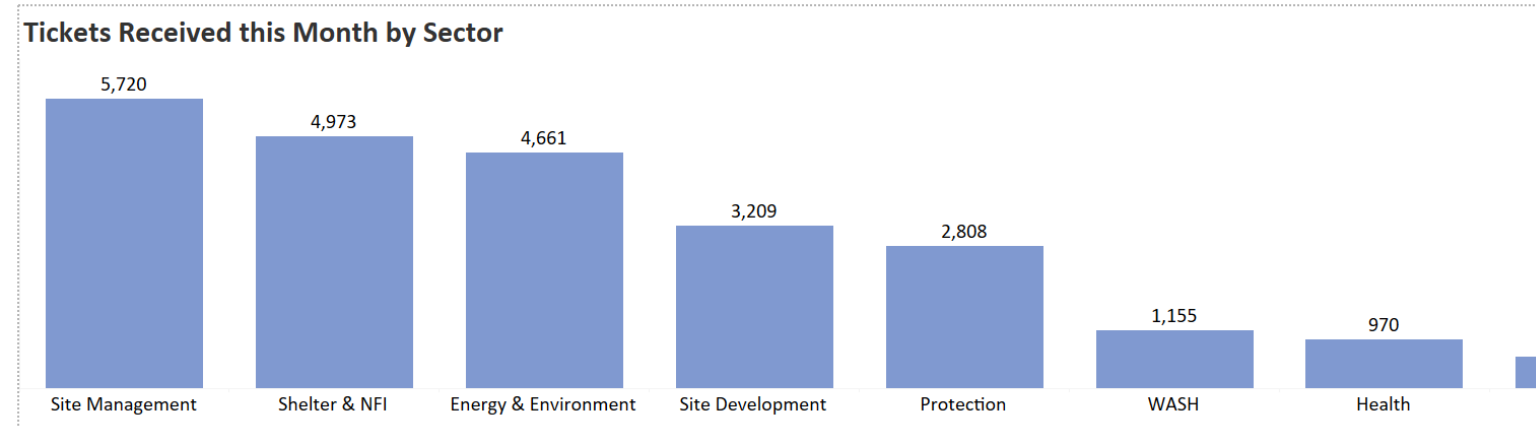


### Top Tickets Received this Month

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	1,007	1,335		
Damage to shelter - Shelter damaged by weather	440	557		
Cash for Work - Has not been selected for CFW in long time	280	574		
Pathway - Damaged, broken, or needs improvement	329	451		
Slope Protection (erosion) - Damaged, broken, or needs improvement	231	459		
Slope Protection (erosion) - Requested	310	353		
LPG Gas - Not enough for family	220	414		
NFI - Request additional materials	161	430	2	
Cash for Work - Requested CFW	119	333		
Shelter Materials - Missed Distribution	175	166		
Shelter Materials - Request additional materials	95	233		
Stairs - Requested	69	115		
Cash for Work - Has not been enrolled	66	81		
Pathway - Requested	57	89		
Cooking Stove - Broken or not working	36	102		
SMART Card & Family Attestation - Add New Born	21	88		

### Tickets Received this Month by Camp

		Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets	
HCR	Camp 01E	562	102	460	429	31	
	Camp 01W	729	67	662	440	222	
	Camp 02E	398	18	380	248	132	
	Camp 02W	351	26	325	280	45	
	Camp 03	1,102	746	356	834	0	
	Camp 04	1,613	1,208	405	1,477	0	
	Camp 04 Ext.	89	49	40	51	0	
	Camp 05	920	566	354	603	0	
	Camp 06	1,025	913	112	1,010	0	
	Camp 07	703	48	655	489	166	
	Camp 17	825	674	151	738	0	
	Camp 21	584	345	239	417	0	
	Camp 26	1,238	281	957	918	39	
	Camp 27	874	254	620	760	0	
	Kutupalong RC	482	268	214	273	0	
	Nayapara RC	647	509	138	571	0	
	Transit Center	170	87	83	97	0	
	IOM	Camp 08E	495	198	297	494	0
		Camp 08W	850	511	339	492	0
		Camp 09	712	413	299	499	0
		Camp 10	685	403	282	683	0
		Camp 11	686	323	363	392	0
		Camp 12	634	219	415	327	88
		Camp 13	401	71	330	222	108
		Camp 14	682	523	159	133	26
Camp 15		1,093	867	226	889	0	
Camp 16		751	616	135	646	0	
Camp 18	991	772	219	653	0		
Camp 19	440	196	244	218	26		
Camp 20	460	256	204	124	80		
Camp 20 Ext	408	194	214	125	89		
Camp 22	1,722	1,463	259	701	0		
Camp 24	1,073	812	261	496	0		
Camp 25	725	582	143	434	0		



*\*Receiving more tickets in a location or for a sector does not necessarily mean that there are more needs there; rather, it might imply that there is more CFP coverage, trust in the system, or larger population where tickets are received.*

*\*Only sectors with substantial number of tickets have a dedicated page.*

# Common Feedback Platform - CFP

Monthly Sector Report | December 2025 | Site Management

## Summary for December 2025

**5,720** tickets received across 34 sites

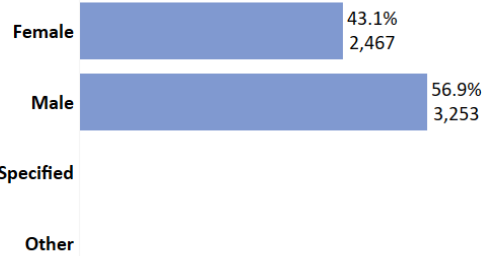
**5,107** tickets closed on the spot

**613** tickets referred to relevant actors

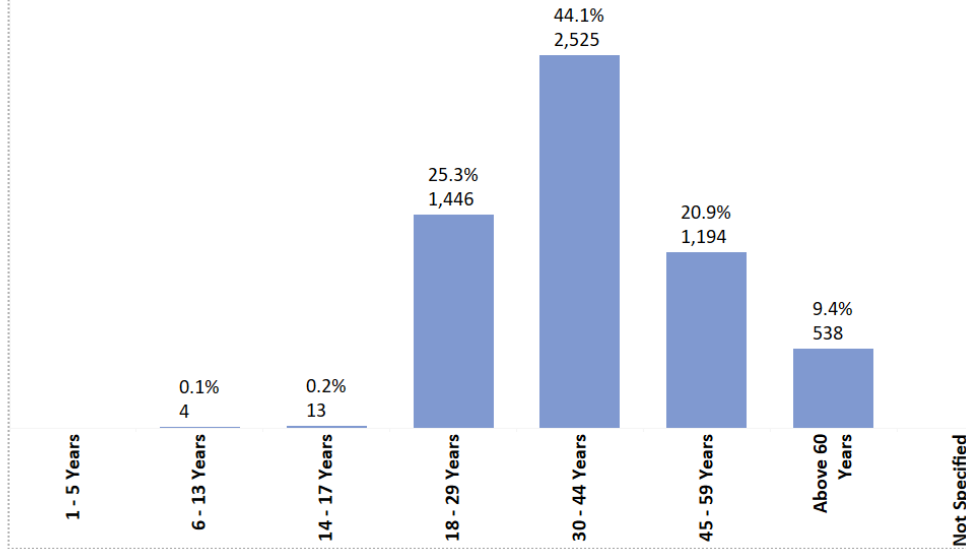
**4,186** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	17	7	10	8	2
Camp 01W	28	3	25	27	0
Camp 02E	2	1	1	1	0
Camp 02W	2	0	2	2	0
Camp 03	569	569	0	569	0
Camp 04	537	533	4	535	0
Camp 04 Ext.	3	1	2	1	1
Camp 05	267	265	2	266	0
Camp 06	247	247	0	247	0
Camp 07	3	2	1	2	0
Camp 08E	122	90	32	107	0
Camp 08W	98	95	3	108	0
Camp 09	153	139	14	104	0
Camp 10	108	104	4	112	0
Camp 11	91	79	12	41	0
Camp 12	70	65	5	65	0
Camp 13	54	45	9	44	0
Camp 14	291	287	4	6	0
Camp 15	163	152	11	80	0
Camp 16	34	32	2	31	0
Camp 17	377	367	10	367	0
Camp 18	151	149	2	91	0
Camp 19	107	103	4	5	0
Camp 20	187	172	15	6	9
Camp 20 Ext	190	122	68	9	59
Camp 21	100	89	11	99	0
Camp 22	415	318	97	184	0
Camp 24	240	231	9	78	0
Camp 25	164	163	1	83	0
Camp 26	223	147	76	219	0
Camp 27	335	165	170	317	0
Kutupalong RC	214	213	1	214	0
Nayapara RC	158	152	6	158	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Site Management - Request for information	3,992	3,724	268	3,992	0
Cash for Work - Has not been selected for CfW in long time	854	854	0	0	0
Cash for Work - Requested CfW	452	452	0	0	0
Cash for Work - Has not been enrolled	147	0	147	69	78
Electricity Supply - Not working	98	0	98	70	28
When is my next Cash for Work rotation day?	39	39	0	1	0
Relocation & Repatriation - Relocation within camp	35	0	35	5	30
Skill Training - Requested	19	19	0	0	0
Cash for Work - Payment delayed	17	0	17	24	0
Relocation & Repatriation - Repatriation to Myanmar	16	16	0	0	0
Not working - Solar supply	15	0	15	3	12
Community Conflict - Tree Cutting	10	0	10	7	3
Community Conflict - Land & shelter extension	8	0	8	7	1
Cash for Work - Has received less payment than days worked	5	0	5	2	3
Relocation & Repatriation - Temporary relocation	4	0	4	0	4
Site Management - Solar light (Requesting the new light)	4	0	4	4	0
When is the next Cash for Work payment day?	3	3	0	0	0

# Common Feedback Platform - CFP

Monthly Sector Report | December 2025 | Shelter & NFI

## Summary for December 2025

**4,973** tickets received across 34 sites

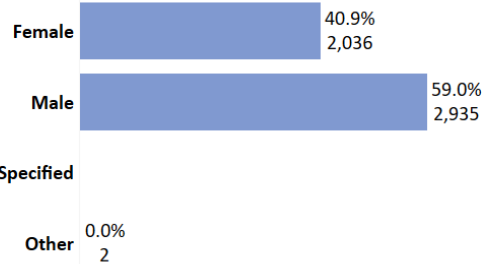
**1,126** tickets closed on the spot

**3,847** tickets referred to relevant actors

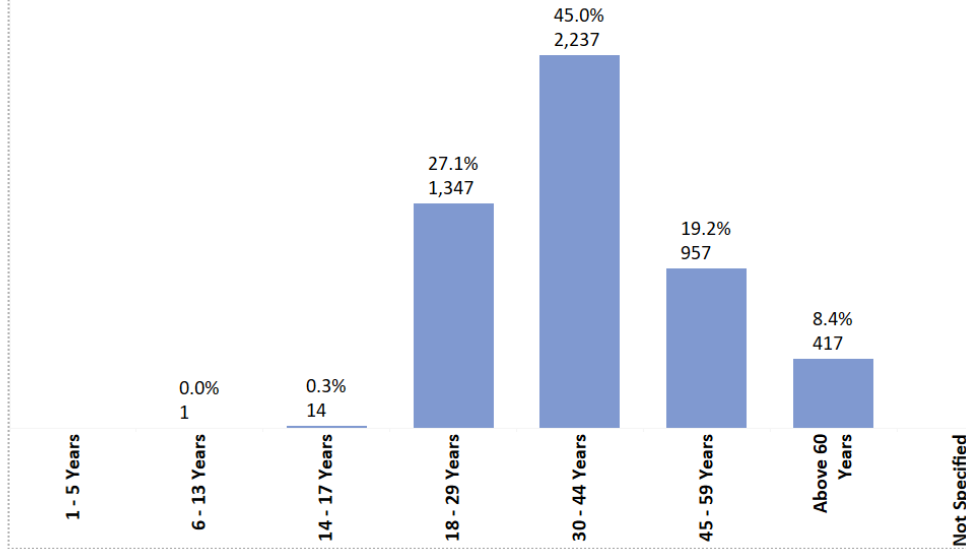
**1,983** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	297	9	288	231	57
Camp 01W	362	1	361	222	139
Camp 02E	299	1	298	213	85
Camp 02W	240	1	239	232	7
Camp 03	261	0	261	56	205
Camp 04	248	0	248	175	73
Camp 04 Ext.	14	0	14	0	14
Camp 05	219	0	219	2	217
Camp 06	71	0	71	70	1
Camp 07	479	17	462	285	177
Camp 08E	0	0	0	0	0
Camp 08W	72	41	31	31	0
Camp 09	100	86	14	2	12
Camp 10	60	0	60	34	26
Camp 11	52	25	27	14	13
Camp 12	103	0	103	82	21
Camp 13	164	0	164	0	164
Camp 14	76	55	21	6	15
Camp 15	58	50	8	7	1
Camp 16	83	72	11	12	0
Camp 17	77	0	77	47	30
Camp 18	88	82	6	0	6
Camp 19	68	64	4	7	0
Camp 20	27	21	6	0	6
Camp 20 Ext	31	30	1	0	1
Camp 21	102	0	102	14	88
Camp 22	346	344	2	1	1
Camp 24	190	190	0	1	0
Camp 25	35	35	0	0	0
Camp 26	383	0	383	136	247
Camp 27	163	0	163	87	76
Kutupalong RC	123	1	122	1	121
Nayapara RC	23	1	22	15	7
Transit Center	59	0	59	0	59

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	2,342	101	2,241	1,165	1,076
Damage to shelter - Shelter damaged by weather	997	0	997	558	439
NFI - Request additional materials	593	593	0	0	0
Shelter Materials - Missed Distribution	341	0	341	140	201
Shelter Materials - Request additional materials	328	304	24	15	9
Shelter Number - Requested	97	0	97	41	56
Shelter & NFI - NFI Concern related to distribution modality facility quality location	71	0	71	1	70
Shelter Materials - Received amount is not enough	42	31	11	39	0
Shelter & NFI - Request for new room	32	0	32	8	24
When is the next NFI distribution day?	17	17	0	0	0
When is the next Shelter Materials distribution day	15	15	0	0	0
NFI - Received damaged materials	14	14	0	0	0
NFI - Too far to distribution	12	12	0	0	0
Shelter - Destroyed	11	11	0	0	0
Shelter & NFI - NFI Concern related to distribution entitlement amount timing	11	0	11	0	11
Shelter Materials - Too far to distribution	9	9	0	0	0
NFI - Missed Distribution	6	0	6	4	2

# Common Feedback Platform - CFP

Monthly Sector Report | December 2025 | Energy & Environment

## Summary for December 2025

**4,661** tickets received across 34 sites

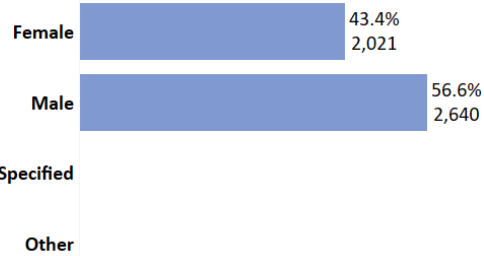
**3,777** tickets closed on the spot

**884** tickets referred to relevant actors

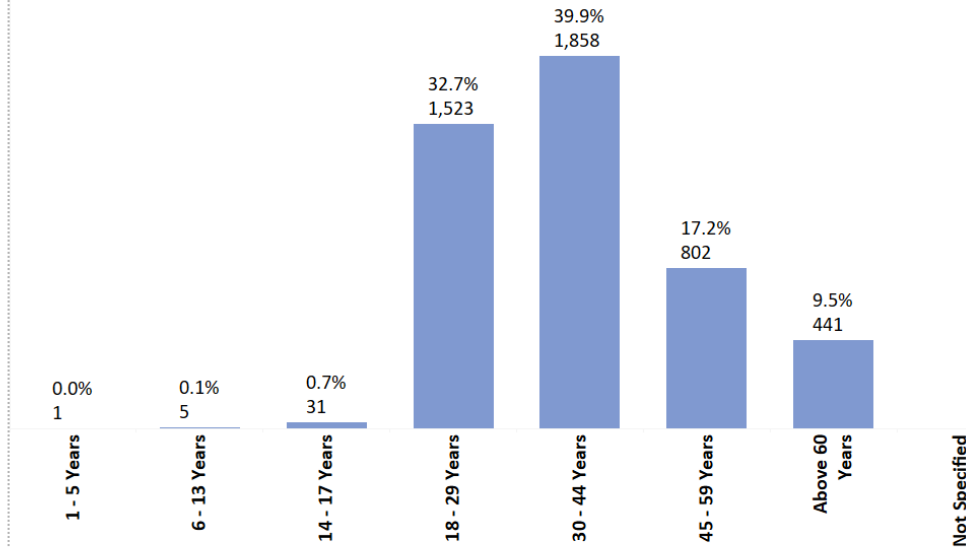
**3,609** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	43	26	17	26	0
Camp 01W	56	35	21	49	0
Camp 02E	20	7	13	14	0
Camp 02W	26	7	19	17	2
Camp 03	61	51	10	51	0
Camp 04	310	293	17	293	0
Camp 04 Ext.	24	21	3	21	0
Camp 05	150	133	17	144	0
Camp 06	296	296	0	296	0
Camp 07	30	21	9	26	0
Camp 08E	66	35	31	89	0
Camp 08W	303	269	34	215	0
Camp 09	101	94	7	68	0
Camp 10	256	227	29	262	0
Camp 11	42	19	23	29	0
Camp 12	121	71	50	81	0
Camp 13	15	2	13	1	12
Camp 14	71	67	4	6	0
Camp 15	22	17	5	5	0
Camp 16	478	478	0	465	0
Camp 17	124	100	24	103	0
Camp 18	426	414	12	352	0
Camp 19	35	13	22	43	0
Camp 20	39	21	18	8	10
Camp 20 Ext	37	18	19	26	0
Camp 21	151	114	37	124	0
Camp 22	413	398	15	124	0
Camp 24	260	134	126	117	9
Camp 25	278	200	78	163	0
Camp 26	163	39	124	156	0
Camp 27	109	30	79	104	0
Kutupalong RC	32	29	3	30	0
Nayapara RC	97	94	3	97	0
Transit Center	6	4	2	4	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Energy & Environment - Request for Information	3,214	2,972	242	3,214	0
LPG Gas - Not enough for family	634	477	157	81	76
LPG Gas - Did not receive cylinder	174	0	174	166	8
Cooking Stove - Did not receive	154	0	154	90	64
Cooking Stove - Broken or not working	138	138	0	0	0
When is the next LPG distribution day?	84	84	0	0	0
Cooking set (gas & stove) - Requested	82	82	0	0	0
LPG Gas - Lost or stolen cylinder	50	0	50	13	37
Cooking Stove - Lost or stolen	45	0	45	2	43
LPG Gas - Did not receive refill	22	0	22	15	7
LPG Porters - Requested	22	0	22	12	10
LPG Gas - Lost token	16	0	16	14	2
Cooking set (gas & stove) - Broken or not working	14	14	0	0	0
Cooking Stove - Requested	10	10	0	0	0
Pressure Cooker - Did not receive	2	0	2	1	1

# Common Feedback Platform - CFP

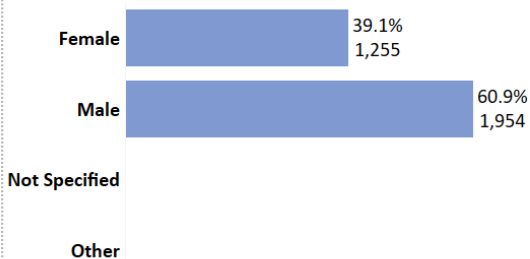
Monthly Sector Report | December 2025 | Site Development

## Summary for December 2025

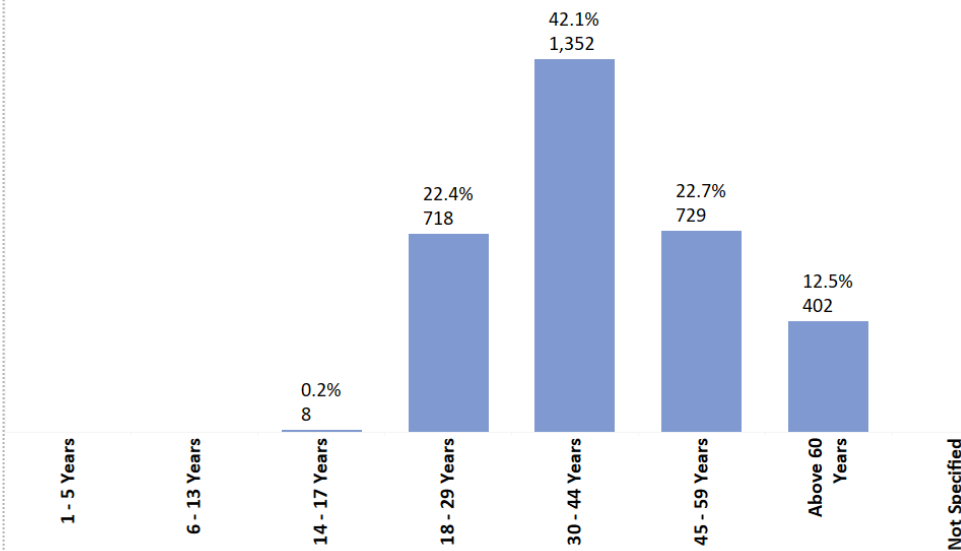
- 3,209** tickets received across **34** sites
- 31** tickets closed on the spot
- 3,178** tickets referred to relevant actors
- 2,006** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	81	7	74	69	5
Camp 01W	149	0	149	41	108
Camp 02E	44	0	44	0	44
Camp 02W	36	0	36	0	36
Camp 03	49	0	49	0	49
Camp 04	52	0	52	37	15
Camp 04 Ext.	0	0	0	0	0
Camp 05	89	0	89	0	89
Camp 06	27	0	27	22	5
Camp 07	147	0	147	140	7
Camp 08E	178	0	178	192	0
Camp 08W	234	0	234	15	219
Camp 09	191	0	191	178	13
Camp 10	131	0	131	141	0
Camp 11	246	0	246	88	158
Camp 12	175	0	175	0	175
Camp 13	118	0	118	137	0
Camp 14	107	0	107	87	20
Camp 15	144	0	144	124	20
Camp 16	76	0	76	41	35
Camp 17	27	0	27	12	15
Camp 18	166	0	166	101	65
Camp 19	165	0	165	140	25
Camp 20	141	0	141	81	60
Camp 20 Ext	99	0	99	69	30
Camp 21	42	0	42	8	34
Camp 22	103	0	103	155	0
Camp 24	43	24	19	36	0
Camp 25	47	0	47	48	0
Camp 26	12	0	12	2	10
Camp 27	40	0	40	34	6
Kutupalong RC	36	0	36	0	36
Nayapara RC	12	0	12	8	4
Transit Center	2	0	2	0	2

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Pathway - Damaged, broken, or needs improvement	780	0	780	371	409
Slope Protection (erosion) - Damaged, broken, or needs improvement	690	0	690	522	168
Slope Protection (erosion) - Requested	663	7	656	389	267
Stairs - Requested	184	0	184	117	67
Drainage - Drain Requested	157	0	157	112	45
Stairs - Damaged, broken, or needs improvement	155	0	155	111	44
Pathway - Requested	146	0	146	95	51
Drainage - Blocked or Water logging	107	0	107	35	72
Drainage - Damaged, broken, or needs improvement	101	0	101	58	43
Drainage Cover (Slab) - Requested	70	0	70	77	0
Lamp post or Street light - Requested	31	0	31	19	12
Lamp post or Street light - Damaged, broken, or needs improvement	25	0	25	21	4
Fire	24	24	0	0	0
Bridge - Damaged, broken, or needs improvement	20	0	20	27	0
Drainage Cover (Slab) - Damaged, broken, or needs improvement	16	0	16	19	0
Fence or railing for path or stairs - Damaged, broken, or needs improvement	12	0	12	10	2
Fence or railing for path or stairs - Requested	10	0	10	11	0

# Common Feedback Platform - CFP

Monthly Sector Report | December 2025 | Protection

## Summary for December 2025

**2,808** tickets received across **34** sites

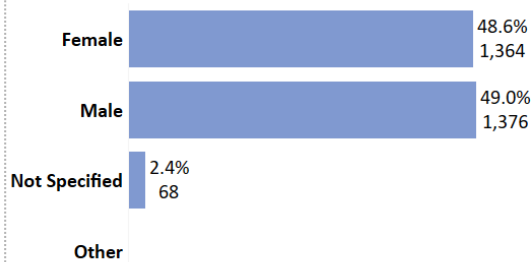
**1,693** tickets closed on the spot

**1,115** tickets referred to relevant actors

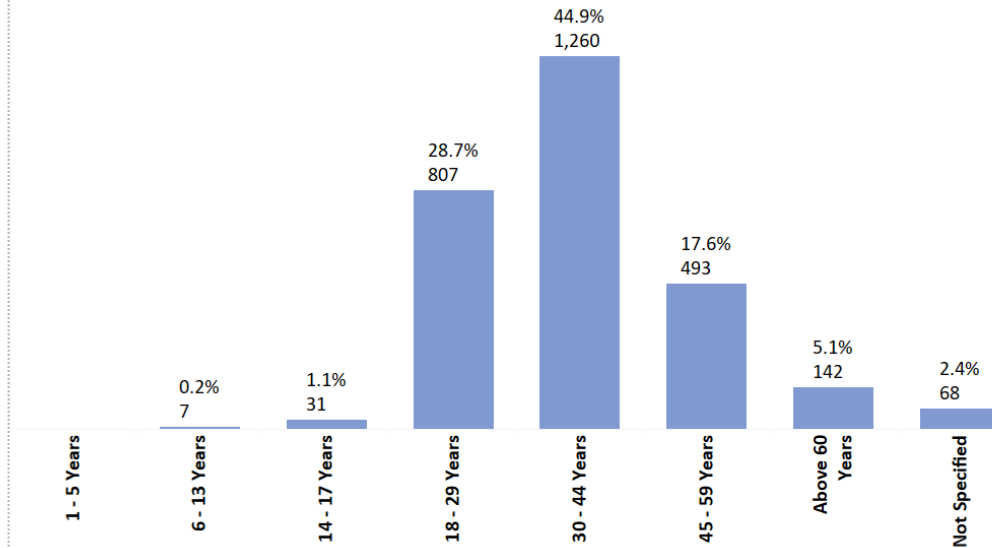
**2,273** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	104	45	59	83	0
Camp 01W	78	16	62	68	0
Camp 02E	24	7	17	18	0
Camp 02W	39	13	26	24	2
Camp 03	124	91	33	123	0
Camp 04	296	224	72	279	0
Camp 04 Ext.	26	5	21	7	14
Camp 05	115	92	23	114	0
Camp 06	175	166	9	170	0
Camp 07	23	2	21	19	2
Camp 08E	54	36	18	34	0
Camp 08W	27	4	23	10	13
Camp 09	113	60	53	92	0
Camp 10	90	64	26	73	0
Camp 11	121	87	34	103	0
Camp 12	60	22	38	22	16
Camp 13	35	20	15	34	0
Camp 14	23	8	15	17	0
Camp 15	111	77	34	90	0
Camp 16	26	18	8	23	0
Camp 17	74	61	13	63	0
Camp 18	38	27	11	26	0
Camp 19	15	8	7	1	6
Camp 20	23	16	7	10	0
Camp 20 Ext	20	14	6	10	0
Camp 21	53	32	21	50	0
Camp 22	105	91	14	91	0
Camp 24	147	86	61	131	0
Camp 25	19	14	5	3	2
Camp 26	208	32	176	158	18
Camp 27	52	14	38	45	0
Kutupalong RC	54	7	47	10	37
Nayapara RC	301	213	88	241	0
Transit Center	35	21	14	31	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	1,833	1,612	221	1,833	0
Request for Protection Interventions	904	11	893	440	453
Protection Referral (IOM)	45	45	0	0	0
Protection Referral (DRC)	11	11	0	0	0
Protection Referral (UNHCR)	3	3	0	0	0
Code of Conduct	2	2	0	0	0
Complaint against Agency or Staff	2	2	0	0	0
Protection Referral (BITA)	2	2	0	0	0
Protection Referral (BRAC)	2	2	0	0	0
How can I find handicap office ?	1	1	0	0	0
Protection Referral (MUKTI)	1	1	0	0	0
Where is the protection office?	1	1	0	0	0
Why do beneficiaries have to go for night patrolling?	1	0	1	0	1

# Common Feedback Platform - CFP

Monthly Sector Report | December 2025 | WASH

## Summary for December 2025

**1,155** tickets received across **34** sites

**741** tickets closed on the spot

**414** tickets referred to relevant actors

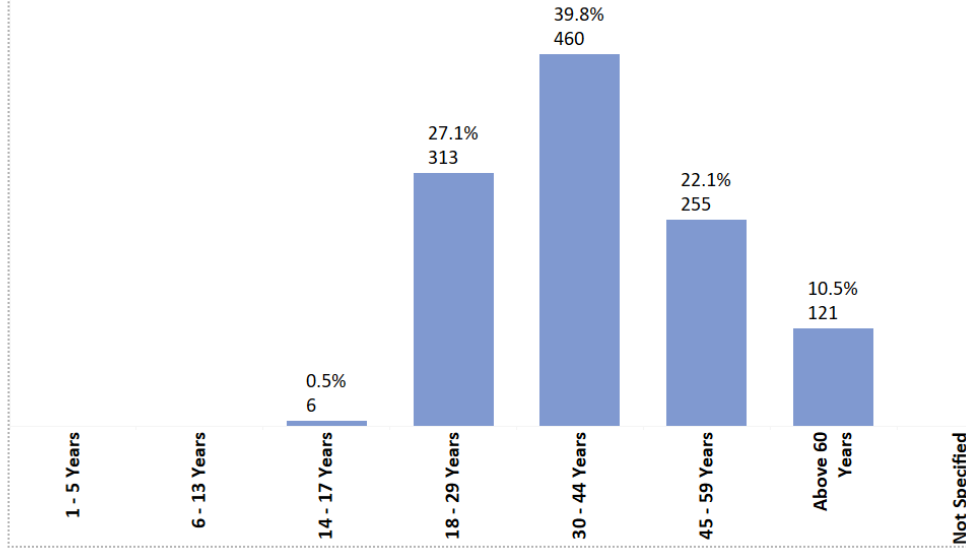
**971** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	11	6	5	10	0
Camp 01W	17	0	17	17	0
Camp 02E	4	1	3	1	2
Camp 02W	2	1	1	1	0
Camp 03	10	9	1	9	0
Camp 04	85	85	0	85	0
Camp 04 Ext.	8	8	0	8	0
Camp 05	25	24	1	24	0
Camp 06	9	9	0	9	0
Camp 07	2	1	1	1	0
Camp 08E	46	29	17	41	0
Camp 08W	58	50	8	53	0
Camp 09	44	26	18	47	0
Camp 10	30	0	30	51	0
Camp 11	15	2	13	5	8
Camp 12	34	10	24	16	8
Camp 13	12	2	10	6	4
Camp 14	19	13	6	5	1
Camp 15	31	13	18	28	0
Camp 16	39	4	35	60	0
Camp 17	92	92	0	92	0
Camp 18	67	49	18	32	0
Camp 19	43	3	40	20	20
Camp 20	19	7	12	0	12
Camp 20 Ext	14	0	14	3	11
Camp 21	41	21	20	31	0
Camp 22	130	123	7	105	0
Camp 24	67	53	14	50	0
Camp 25	72	62	10	58	0
Camp 26	40	10	30	39	0
Camp 27	60	22	38	58	0
Kutupalong RC	3	1	2	1	1
Nayapara RC	5	5	0	5	0
Transit Center	1	0	1	0	1

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
WASH - Request for information	680	613	67	680	0
Soap & Hygiene Kit - Did not receive	70	0	70	33	37
Soap & Hygiene Kit - Not enough	68	68	0	0	0
Latrine - New toilet requested	52	0	52	30	22
Latrine - Needs desludging	46	0	46	56	0
Bathing Station - Requested	38	0	38	34	4
When is the next Hygiene Kit distribution day?	33	33	0	0	0
Soap & Hygiene Kit - Additional Requested	26	26	0	0	0
Water tap - Requested	25	0	25	15	10
Latrine - Broken	22	0	22	28	0
Bathing Station - Broken or Damaged	17	0	17	20	0
Latrine - Latrine not working properly	12	0	12	7	5
Trash Disposal - Trash pick-up needed	12	0	12	6	6
Trash Disposal - Trash bins requested	11	0	11	38	0
Tubewell - Not Working	9	0	9	7	2
Water tap - Not working	6	0	6	1	5
Latrine - Locked by someone	4	0	4	2	2

# Common Feedback Platform - CFP

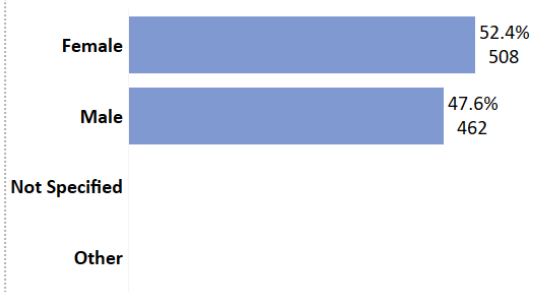
Monthly Sector Report | December 2025 | Health

## Summary for December 2025

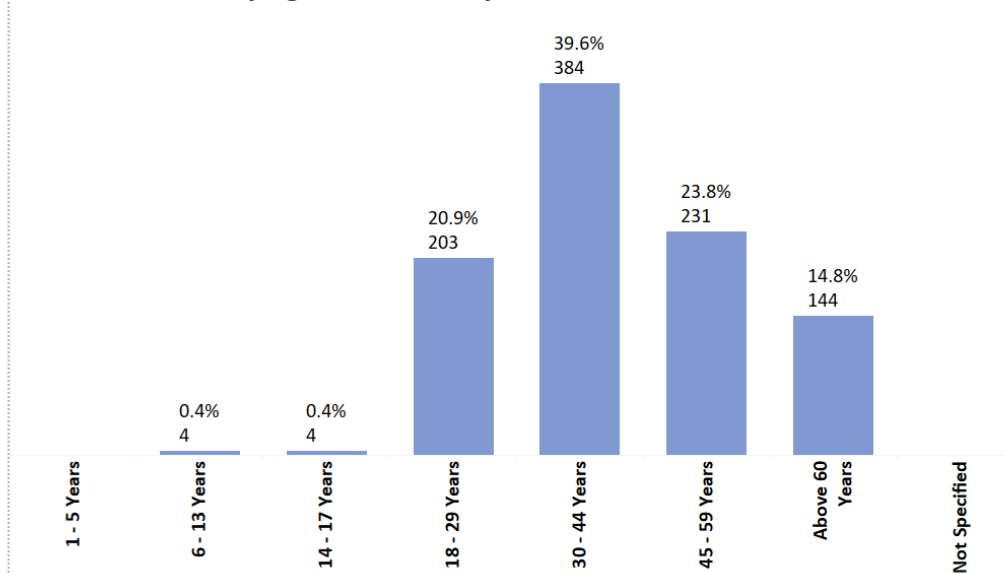
**970** tickets received across 34 sites  
**760** tickets closed on the spot  
**210** tickets referred to relevant actors  
**901** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	6	1	5	1	4
Camp 01W	34	9	25	12	13
Camp 02E	5	1	4	1	3
Camp 02W	5	3	2	3	0
Camp 03	15	13	2	13	0
Camp 04	38	31	7	31	0
Camp 04 Ext.	7	7	0	7	0
Camp 05	19	17	2	17	0
Camp 06	98	94	4	94	0
Camp 07	17	5	12	16	0
Camp 08E	6	6	0	5	0
Camp 08W	18	18	0	18	0
Camp 09	8	7	1	7	0
Camp 10	6	6	0	6	0
Camp 11	6	4	2	4	0
Camp 12	32	32	0	32	0
Camp 13	0	0	0	0	0
Camp 14	6	4	2	4	0
Camp 15	179	173	6	178	0
Camp 16	8	6	2	8	0
Camp 17	42	42	0	42	0
Camp 18	46	44	2	44	0
Camp 19	2	2	0	2	0
Camp 20	15	15	0	15	0
Camp 20 Ext	1	1	0	1	0
Camp 21	56	53	3	53	0
Camp 22	3	3	0	3	0
Camp 24	54	50	4	54	0
Camp 25	3	3	0	3	0
Camp 26	85	15	70	85	0
Camp 27	57	13	44	57	0
Kutupalong RC	9	8	1	8	0
Nayapara RC	51	44	7	47	0
Transit Center	33	30	3	30	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Health - Request for information	862	727	135	862	0
Health - Health facility not open	32	32	0	32	0
General Health Card - Did not receive	22	0	22	0	22
Health - Assessment of medical conditions required	16	0	16	0	16
Health - Identification of Persons with Specific Needs of Female headed HH	13	0	13	0	13
General Health Card - Lost, damaged or Stolen	8	0	8	4	4
Health - Identification of Persons with Specific Needs of Elderly refugee	7	0	7	0	7
Health - Health Facility is not maintaining standards	5	0	5	0	5
Health - Identification of Persons with Specific Needs of Other types of PSN	2	0	2	0	2
General Health Card - Fully filled up	1	0	1	2	0
How can I receive a replacement for lost General Health Card?	1	1	0	0	0
Treatment - Treatment not good quality	1	0	1	0	1

# Common Feedback Platform - CFP

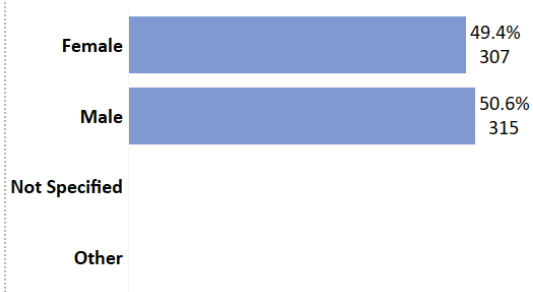
Monthly Sector Report | December 2025 | Food Security

## Summary for December 2025

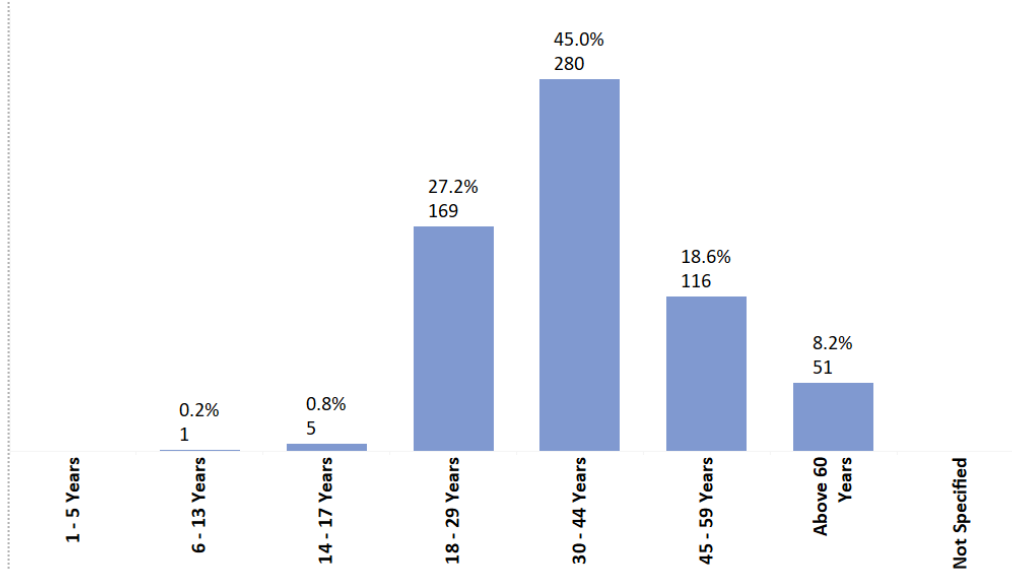
- 622** tickets received across **34** sites
- 474** tickets closed on the spot
- 148** tickets referred to relevant actors
- 544** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	2	1	1	1	0
Camp 01W	3	2	1	2	0
Camp 02E	0	0	0	0	0
Camp 02W	1	1	0	1	0
Camp 03	11	11	0	11	0
Camp 04	34	31	3	31	0
Camp 04 Ext.	6	6	0	6	0
Camp 05	36	35	1	36	0
Camp 06	17	16	1	17	0
Camp 07	2	0	2	0	2
Camp 08E	13	2	11	18	0
Camp 08W	29	24	5	40	0
Camp 09	1	1	0	1	0
Camp 10	2	0	2	3	0
Camp 11	108	105	3	106	0
Camp 12	23	13	10	21	0
Camp 13	0	0	0	0	0
Camp 14	25	25	0	0	0
Camp 15	1	1	0	0	0
Camp 16	6	6	0	6	0
Camp 17	12	12	0	12	0
Camp 18	7	6	1	5	0
Camp 19	0	0	0	0	0
Camp 20	0	0	0	0	0
Camp 20 Ext	3	0	3	0	3
Camp 21	39	36	3	38	0
Camp 22	33	33	0	16	0
Camp 24	5	5	0	3	0
Camp 25	30	30	0	1	0
Camp 26	71	21	50	70	0
Camp 27	58	10	48	58	0
Kutupalong RC	11	9	2	9	0
Nayapara RC	0	0	0	0	0
Transit Center	33	32	1	32	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Food Security - Request for information	458	358	100	458	0
Food distributions - Poor quality food items	40	39	1	39	0
Food distributions - Household has not received food	29	0	29	31	0
Food distributions - Request for more food each month	24	24	0	0	0
Farming supplies - Requested	21	21	0	0	0
Food distributions - Want to purchase more but not allowed	14	14	0	0	0
Food distributions - Request for different items or quantities	9	9	0	0	0
When is the next food distribution day? When are the food distribution centres open?	9	9	0	0	0
Food distributions - Missed Token	7	0	7	5	2
Food Porters - Requested	6	0	6	7	0
Food distributions - HH wants someone outside their family to collect food	3	0	3	4	0
Food Security - Issue with collector	1	0	1	0	1
Food Security - Request for fresh food enlistment	1	0	1	0	1

# Common Feedback Platform - CFP

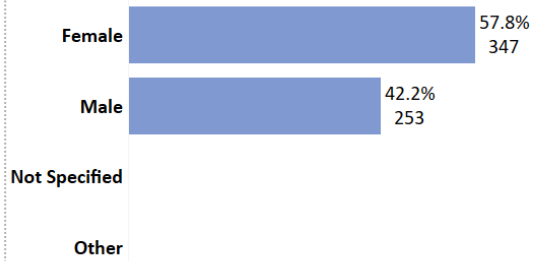
Monthly Sector Report | December 2025 | **Livelihood**

## Summary for December 2025

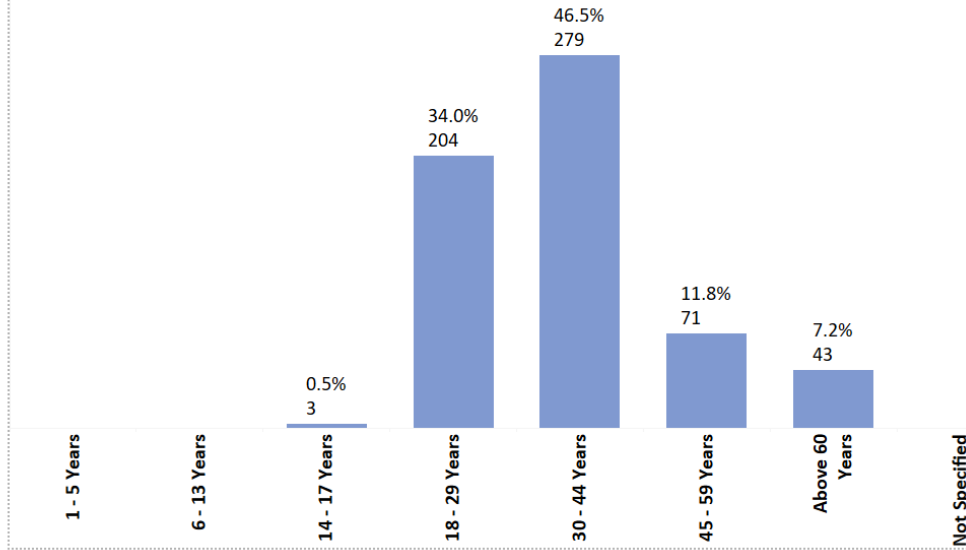
- 600** tickets received across **34** sites
- 577** tickets closed on the spot
- 23** tickets referred to relevant actors
- 600** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	1	0	1	1	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	2	2	0	2	0
Camp 04	10	10	0	10	0
Camp 04 Ext.	1	1	0	1	0
Camp 05	0	0	0	0	0
Camp 06	85	85	0	85	0
Camp 07	0	0	0	0	0
Camp 08E	0	0	0	0	0
Camp 08W	0	0	0	0	0
Camp 09	0	0	0	0	0
Camp 10	0	0	0	0	0
Camp 11	1	1	0	1	0
Camp 12	0	0	0	0	0
Camp 13	0	0	0	0	0
Camp 14	0	0	0	0	0
Camp 15	376	376	0	376	0
Camp 16	0	0	0	0	0
Camp 17	0	0	0	0	0
Camp 18	0	0	0	0	0
Camp 19	0	0	0	0	0
Camp 20	1	1	0	1	0
Camp 20 Ext	5	5	0	5	0
Camp 21	0	0	0	0	0
Camp 22	2	2	0	2	0
Camp 24	10	9	1	10	0
Camp 25	75	75	0	75	0
Camp 26	31	10	21	31	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Livelihood - Request for information	600	577	23	600	0

# Common Feedback Platform - CFP

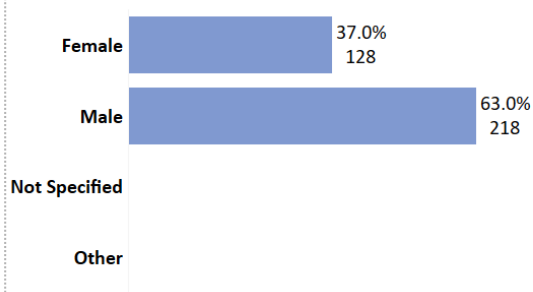
Monthly Sector Report | December 2025 | ID Documents

## Summary for December 2025

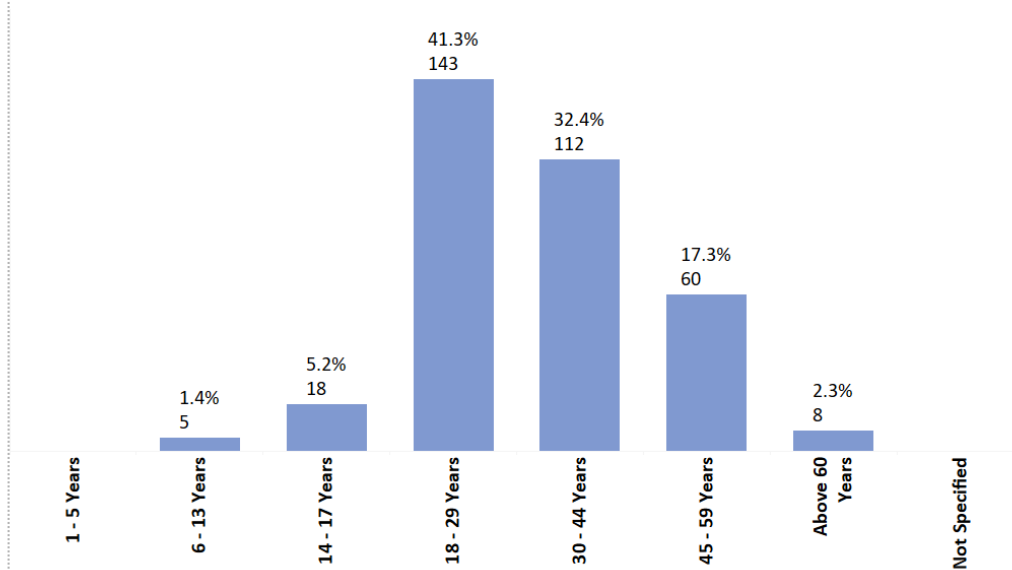
- 346** tickets received across 34 sites
- 263** tickets closed on the spot
- 83** tickets referred to relevant actors
- 54** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	0	0	0	0	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	0	0	0	0	0
Camp 04	0	0	0	0	0
Camp 04 Ext.	0	0	0	0	0
Camp 05	0	0	0	0	0
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	10	0	10	8	2
Camp 08W	11	10	1	2	0
Camp 09	0	0	0	0	0
Camp 10	1	1	0	0	0
Camp 11	1	0	1	0	1
Camp 12	16	6	10	8	2
Camp 13	2	2	0	0	0
Camp 14	57	57	0	1	0
Camp 15	2	2	0	0	0
Camp 16	0	0	0	0	0
Camp 17	0	0	0	0	0
Camp 18	1	0	1	1	0
Camp 19	5	3	2	0	2
Camp 20	8	3	5	3	2
Camp 20 Ext	8	4	4	2	2
Camp 21	0	0	0	0	0
Camp 22	172	151	21	20	1
Camp 24	50	24	26	9	17
Camp 25	2	0	2	0	2
Camp 26	0	0	0	0	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
SMART Card & Family Attestation - Add New Born	109	109	0	0	0
SMART Card & Family Attestation - Lost ID Card	83	83	0	0	0
SCOPE Card - Has not received new SCOPE Card	54	0	54	36	18
SMART Card & Family Attestation - Request for individual SMART card	27	27	0	0	0
SCOPE Card - Lost	16	0	16	6	10
SCOPE Card - Family Attestation doesn't match SCOPE	12	0	12	10	2
SMART Card & Family Attestation - Lost Smart card and family attestation	12	12	0	0	0
SMART Card & Family Attestation - Lost family attestation card	10	10	0	0	0
SMART Card & Family Attestation - HH requests for vulnerability verification (e.g., Elderly headed HH, Child headed HH, Woman ..	7	7	0	0	0
SMART Card & Family Attestation - Address Change	5	5	0	0	0
SMART Card & Family Attestation - Biographical Error	3	3	0	0	0
SMART Card & Family Attestation - HH requests for vulnerability verification (only for HH that includes person with disability)	3	3	0	0	0
SMART Card & Family Attestation - Merge and split	2	2	0	0	0
Why am I still not receiving SCOPE Card?	2	2	0	0	0
SCOPE Card - Fingerprint scan is not working	1	0	1	1	0

# Common Feedback Platform - CFP

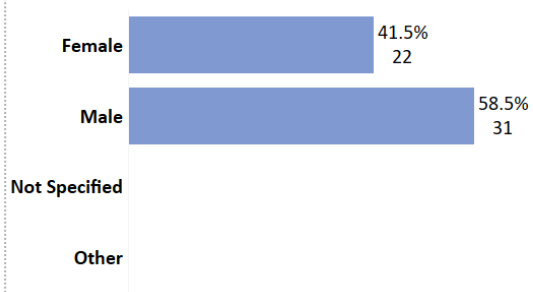
Monthly Sector Report | December 2025 | Education

## Summary for December 2025

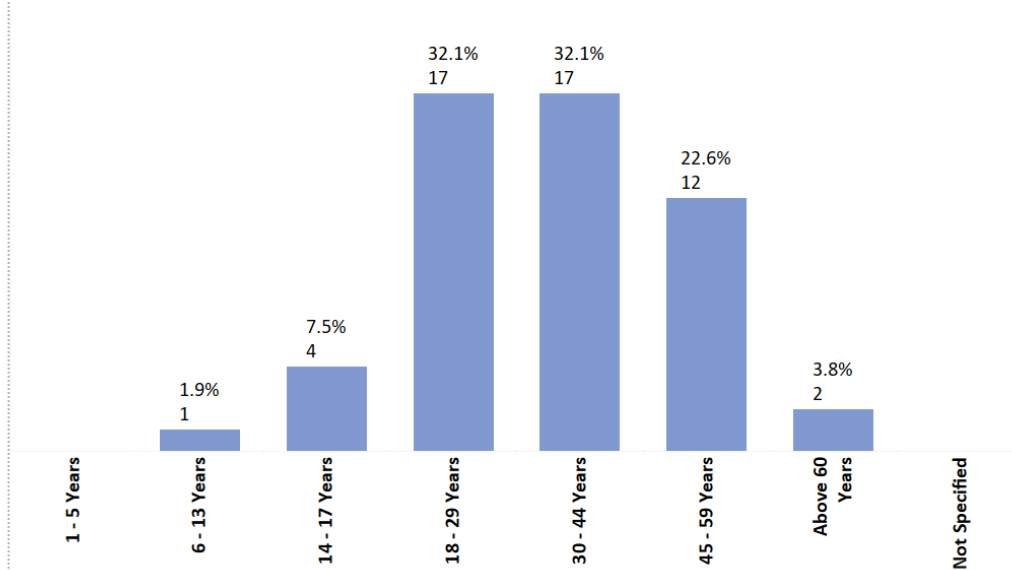
- 53** tickets received across **34** sites
- 30** tickets closed on the spot
- 23** tickets referred to relevant actors
- 35** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	1	0	1	0	1
Camp 01W	1	1	0	1	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	0	0	0	0	0
Camp 04	0	0	0	0	0
Camp 04 Ext.	0	0	0	0	0
Camp 05	0	0	0	0	0
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	0	0	0	0	0
Camp 08W	0	0	0	0	0
Camp 09	1	0	1	0	1
Camp 10	1	1	0	1	0
Camp 11	3	1	2	1	1
Camp 12	0	0	0	0	0
Camp 13	1	0	1	0	1
Camp 14	7	7	0	1	0
Camp 15	6	6	0	1	0
Camp 16	1	0	1	0	1
Camp 17	0	0	0	0	0
Camp 18	1	1	0	1	0
Camp 19	0	0	0	0	0
Camp 20	0	0	0	0	0
Camp 20 Ext	0	0	0	0	0
Camp 21	0	0	0	0	0
Camp 22	0	0	0	0	0
Camp 24	7	6	1	7	0
Camp 25	0	0	0	0	0
Camp 26	22	7	15	22	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	1	0	1	0	1

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Education - Request for information	34	18	16	34	0
Changes to Education - Literacy classes requested	7	7	0	0	0
Education -Tertiary Education requested	5	0	5	0	5
Changes to Education - Secondary education requested	4	4	0	0	0
Temporary Learning Centre - Enrolment Requested	2	0	2	1	1
Changes to Education - Myanmar based curriculum requested	1	1	0	0	0

# Common Feedback Platform - CFP

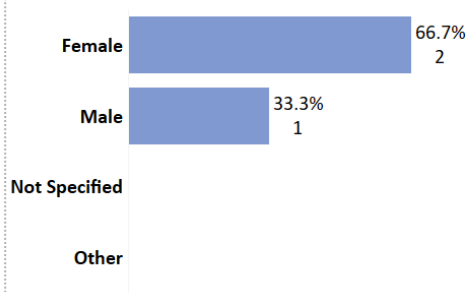
Monthly Sector Report | December 2025 | Nutrition

## Summary for December 2025

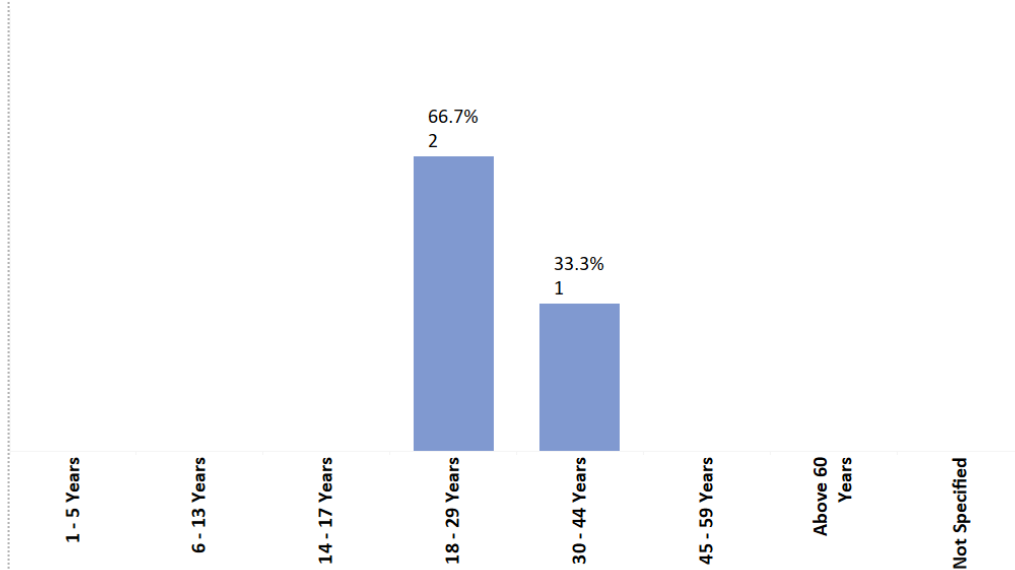
- 3** tickets received across **34** sites
- 1** tickets closed on the spot
- 2** tickets referred to relevant actors
- 1** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	0	0	0	0	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	0	0	0	0	0
Camp 04	3	1	2	1	1
Camp 04 Ext.	0	0	0	0	0
Camp 05	0	0	0	0	0
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	0	0	0	0	0
Camp 08W	0	0	0	0	0
Camp 09	0	0	0	0	0
Camp 10	0	0	0	0	0
Camp 11	0	0	0	0	0
Camp 12	0	0	0	0	0
Camp 13	0	0	0	0	0
Camp 14	0	0	0	0	0
Camp 15	0	0	0	0	0
Camp 16	0	0	0	0	0
Camp 17	0	0	0	0	0
Camp 18	0	0	0	0	0
Camp 19	0	0	0	0	0
Camp 20	0	0	0	0	0
Camp 20 Ext	0	0	0	0	0
Camp 21	0	0	0	0	0
Camp 22	0	0	0	0	0
Camp 24	0	0	0	0	0
Camp 25	0	0	0	0	0
Camp 26	0	0	0	0	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Nutrition Assistance - Did not receive distribution	2	1	1	1	0
Nutrition - Issue with nutrition facility	1	0	1	0	1