

# Common Feedback Platform - CFP

## About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

## IOM Methodology and Definitions:

**Methodology:** The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

## Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- **If the ticket can be resolved without referral.**

- **If the ticket is an emergency or sensitive issues.** The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- **If the ticket is not referable because of the nature of the request.** Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

## UNCHR Methodology and Definitions:

**Methodology:** The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

## Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

## Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

# Common Feedback Platform - CFP

## Monthly Camp Cumulative Report | March 2025 - February 2026

### Cumulative Data for Mar 2025 - Feb 2026

**395,591** tickets received across 34 sites  
**189,895** tickets closed on the spot  
**205,696** tickets referred by 6 actors  
**249,893** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

### Tickets Received each Month per Sector

Sector	March	April	May	June	July	August	September	October	November	December	January	February	Grand Total
Education	77	94	37	65	41	75	65	82	57	53	62	25	733
Energy & Environment	1,922	2,943	2,089	2,009	4,034	1,988	2,931	3,582	5,379	4,661	5,560	3,859	40,957
Food Security	318	1,833	1,074	1,340	760	780	664	663	700	622	1,200	589	10,543
Health	776	926	649	738	741	1,085	1,139	1,372	1,468	970	1,286	650	11,800
ID Documents	4,110	517	562	399	496	438	486	495	506	346	2,758	403	11,516
Livelihood	226	192	153	182	139	153	211	377	393	600	528	231	3,385
Nutrition	1,069	8	3	7	4	9	19	26	7	3	436	2	1,593
Protection	2,207	5,640	2,686	2,592	4,319	4,254	4,414	4,757	3,326	2,808	4,459	1,403	42,865
Shelter & NFI	8,963	13,973	13,754	16,310	14,352	13,551	14,114	11,005	7,160	4,973	16,751	8,748	143,654
Site Development	3,955	5,407	5,455	6,149	6,363	5,889	4,975	5,416	4,316	3,209	8,943	3,587	63,664
Site Management	4,745	3,443	3,981	3,810	1,996	3,002	2,409	1,941	6,637	5,720	7,438	1,995	47,117
WASH	2,012	1,391	1,278	1,111	1,409	1,417	1,241	1,441	1,557	1,155	2,361	1,391	17,764

### Cumulative Tickets per Month

	March	April	May	June	July	August	September	October	November	December	January	February	Grand Total
<b>Total Received</b>	30,380	36,367	31,721	34,712	34,654	32,641	32,668	31,157	31,506	25,120	51,782	22,883	395,591
<b>Total Closed on the Spot</b>	17,459	14,088	12,539	15,804	12,851	16,070	16,577	15,371	17,272	14,580	25,753	11,531	189,895
<b>Total Referred</b>	12,921	22,279	19,182	18,908	21,803	16,571	16,091	15,786	14,234	10,540	26,029	11,352	205,696
<b>Total Replies</b>	26,290	18,224	16,384	22,160	19,516	23,246	20,368	21,033	20,253	17,163	30,595	14,661	249,893

### Top Tickets Received by Gender

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	22,036	30,797		
Damage to shelter - Shelter damaged by weather	12,337	20,357		1
Pathway - Damaged, broken, or needs improvement	5,851	9,504		
Slope Protection (erosion) - Requested	5,954	7,390	5	
Slope Protection (erosion) - Damaged, broken, or needs improvement	4,528	8,620		
Cash for Work - Has not been selected for CFw in long time	3,503	8,815	4	
LPG Gas - Not enough for family	3,080	7,017		
NFI - Request additional materials	2,429	7,174	2	
Shelter Materials - Request additional materials	2,252	5,096	2	
Cash for Work - Requested CFw	1,733	5,129	4	
Shelter Materials - Missed Distribution	2,824	3,927		
Cash for Work - Has not been enrolled	937	2,418	1	
Cooking Stove - Broken or not working	502	1,761		
SMART Card & Family Attestation - Add New Born	581	1,383		

### Cumulative Tickets by Camp | AOR

	HCR																	IOM										Grand Total							
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16		Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25
<b>Total Received</b>	16,394	18,495	9,869	8,099	8,513	18,657	4,396	9,359	11,293	17,133	11,076	9,965	15,499	14,010	7,179	11,595	2,726	8,356	12,329	10,709	10,724	11,032	10,711	9,980	12,202	14,866	11,116	12,474	10,997	8,057	7,858	26,202	13,603	10,117	395,591
<b>Total Closed on the Spot</b>	3,301	3,656	1,319	1,066	4,543	11,302	2,142	4,584	5,469	1,705	6,450	3,165	3,385	4,438	2,039	5,072	1,912	3,029	7,088	6,816	5,160	5,116	5,352	2,119	9,929	9,503	7,058	9,195	5,955	5,175	4,850	22,006	7,566	8,430	189,895
<b>Total Referred</b>	13,093	14,839	8,550	7,033	3,970	7,355	2,254	4,775	5,824	15,428	4,626	6,800	12,114	9,572	5,140	6,523	814	5,327	5,241	3,893	5,564	5,916	5,359	7,861	2,273	5,363	4,058	3,279	5,042	2,882	3,008	4,196	6,037	1,687	205,696
<b>Total Replies</b>	6,232	10,543	2,913	3,884	5,271	14,727	2,689	5,174	7,946	4,952	7,102	5,413	10,276	10,107	4,174	6,875	2,150	9,145	10,114	7,991	10,564	9,170	10,083	9,532	4,044	12,181	9,623	8,186	6,031	3,503	3,369	9,612	10,665	5,652	249,893

CFM Implementers and Data Contributors:



CFM Report Designed and Produced by NPM:



#### Disclaimer:

IOM: The data is collected in all the 17 IOM AoR camps where the submitted tickets either closed on the spot or referred. Once a referred ticket is replied to, the feedback is shared with the beneficiary concerned. The beneficiary confirms if they consider their ticket resolved or not. Zite manager Link - <https://www.zitemanager.org/bangladesh>

UNCHR: UNHCR collects data from all 33 camps. Queries by refugees are either answered on the spot or they generate a ticket that is referred to the relevant focal point for follow up. Once action has been taken in line with the UNHCR CAIPP Standard Operating Procedures (SOPs), the ticket is closed.



# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 01E**

## Summary for February 2026

**864** tickets received in this camp

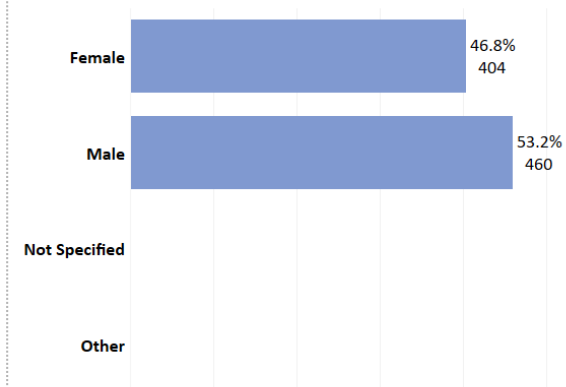
**264** tickets closed on the spot\*

**600** tickets referred to relevant actors

**519** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

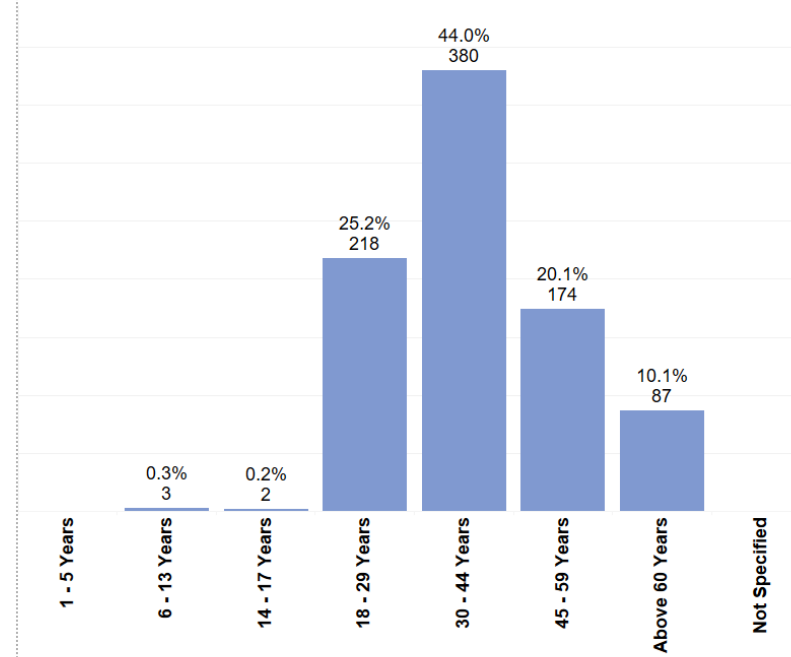
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	411	0	411	212	199
Shelter & NFI - Request for the information	130	130	0	130	0
Pathway - Damaged, broken, or needs improvement	78	0	78	10	68
Energy & Environment - Request for Information	40	40	0	40	0
Protection - Request for Protection Interventions	34	0	34	22	12
Site Management - Request for information	32	32	0	32	0
Food Security - Request for information	23	23	0	23	0
LPG Gas - Not enough for family	23	0	23	0	23
Site Development - Request for information	16	16	0	16	0
Health - Request for information	15	15	0	15	0
Relocation & Repatriation - Relocation within camp	8	0	8	0	8
Latrine - Needs desludging	6	0	6	0	6
Damage to shelter - Shelter damaged by weather	5	0	5	5	0
Drainage - Blocked or Water logging	5	0	5	0	5
Request for additional room - Request for new room	5	0	5	4	1
Protection - Request for information	4	4	0	4	0
Food distributions - Household has not received food	3	0	3	0	3

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Site Management	Protection	Food Security	Health	WASH	Livelihood	Nutrition	Education	ID Documents
Tickets Received	554	105	67	40	38	26	18	14	1	1	0	0
Total Closed on the Spot	131	16	40	32	4	23	15	2	1	0	0	0
Total Referred	423	89	27	8	34	3	3	12	0	1	0	0
Total Replies	352	28	40	32	26	23	15	2	1	0	0	0
Open Tickets	71	61	0	0	8	0	0	10	0	1	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged over time	199
Pathway - Damaged, broken, or needs improvement	68
LPG Gas - Not enough for family	23
Protection - Request for Protection Interventions	12
Relocation & Repatriation - Relocation within camp	8
Latrine - Needs desludging	6
Drainage - Blocked or Water logging	5
Food distributions - Household has not received food	3
LPG Porters - Requested	3
Health - Assessment of medical conditions required	2
Latrine - New toilet requested	2
Pathway - Requested	2
Shelter Materials - Request additional materials	2
Water tap - Poor quality water	2
Health - Health Facility is not maintaining standards	1
Nutrition Assistance - Did not receive distribution	1
Pressure Cooker - Did not receive	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 01W**

## Summary for February 2026

**695** tickets received in this camp

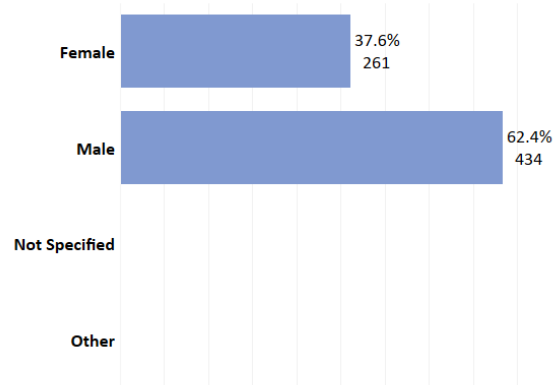
**140** tickets closed on the spot\*

**555** tickets referred to relevant actors

**519** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

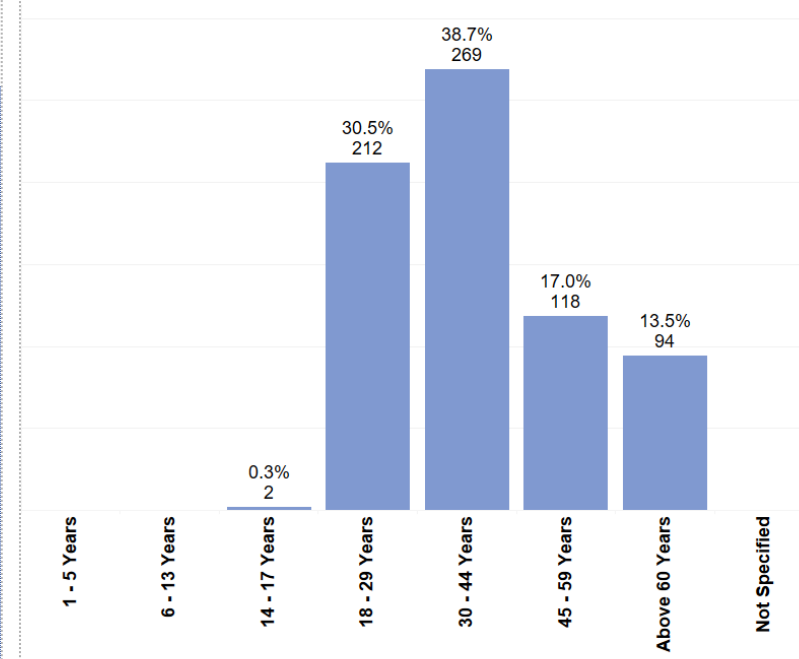
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	323	0	323	213	110
Pathway - Damaged, broken, or needs improvement	83	0	83	53	30
Energy & Environment - Request for Information	57	37	20	57	0
Food Security - Request for information	54	30	24	54	0
Shelter & NFI - Request for the information	49	45	4	49	0
Protection - Request for information	34	17	17	34	0
Protection - Request for Protection Interventions	19	0	19	14	5
LPG Gas - Not enough for family	16	0	16	0	16
Site Development - Request for information	15	4	11	15	0
Shelter & NFI - Request for Information	11	4	7	11	0
Drainage - Blocked or Water logging	7	0	7	0	7
Damage to shelter - Shelter damaged by weather	5	0	5	5	0
Health - Request for information	3	2	1	3	0
Latrine - Needs desludging	3	0	3	3	0
Shelter Materials - Request additional materials	3	0	3	2	1
Request for additional room - Request for new room	2	0	2	2	0
Education -Tertiary Education requested	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Food Security	Protection	WASH	Health	Education	Site Management	ID Documents	Livelihood	Nutrition
Tickets Received	393	106	75	56	53	6	4	1	1	0	0	0
Total Closed on the Spot	49	4	37	30	17	0	2	0	1	0	0	0
Total Referred	344	102	38	26	36	6	2	1	0	0	0	0
Total Replies	282	69	57	54	48	5	3	0	1	0	0	0
Open Tickets	62	33	0	0	0	1	0	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	110
Pathway - Damaged, broken, or needs improvement	30
LPG Gas - Not enough for family	16
Drainage - Blocked or Water logging	7
Protection - Request for Protection Interventions	5
Education -Tertiary Education requested	1
Food distributions - Household has not received food	1
Food Security - Issue with collector	1
Health - Health Facility is not maintaining standards	1
Latrine - Latrine not working properly	1
LPG Porters - Requested	1
Pressure Cooker - Did not receive	1
Shelter Materials - Request additional materials	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 02E**

## Summary for February 2026

**240** tickets received in this camp

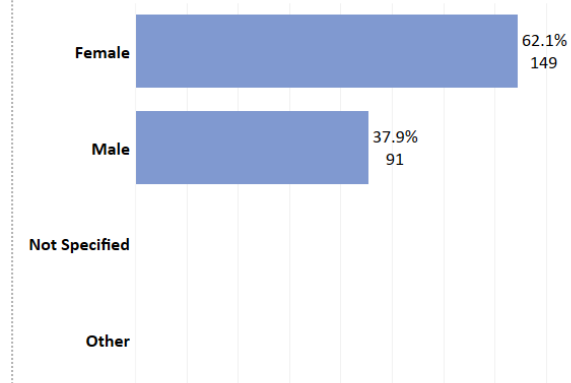
**24** tickets closed on the spot\*

**216** tickets referred to relevant actors

**57** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

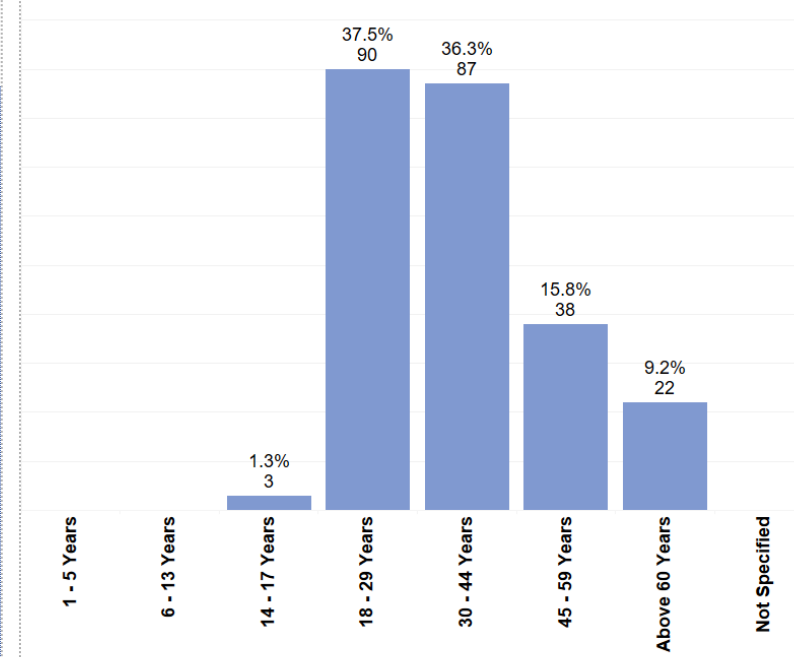
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	113	0	113	2	111
Damage to shelter - Shelter damaged over time	36	0	36	4	32
Shelter & NFI - Request for Information	18	5	13	18	0
Energy & Environment - Request for Information	17	17	0	17	0
LPG Gas - Not enough for family	17	0	17	9	8
Pathway - Damaged, broken, or needs improvement	14	0	14	0	14
Protection - Request for Protection Interventions	9	0	9	1	8
Protection - Request for information	3	2	1	3	0
Shelter Materials - Request additional materials	3	0	3	0	3
Pressure Cooker - Did not receive	2	0	2	0	2
Request for additional room - Request for new room	2	0	2	0	2
Shelter Materials - Received amount is not enough	2	0	2	1	1
WASH - Request for information	2	0	2	2	0
Health - Assessment of medical conditions required	1	0	1	0	1
Relocation & Repatriation - Relocation within camp	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Site Development	Protection	WASH	Health	Site Management	Education	Food Security	ID Documents	Livelihood	Nutrition
Tickets Received	174	36	14	12	2	1	1	0	0	0	0	0
Total Closed on the Spot	5	17	0	2	0	0	0	0	0	0	0	0
Total Referred	169	19	14	10	2	1	1	0	0	0	0	0
Total Replies	25	26	0	4	2	0	0	0	0	0	0	0
Open Tickets	144	0	14	6	0	1	1	0	0	0	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged by weather	111
Damage to shelter - Shelter damaged over time	32
Pathway - Damaged, broken, or needs improvement	14
LPG Gas - Not enough for family	8
Protection - Request for Protection Interventions	8
Shelter Materials - Request additional materials	3
Pressure Cooker - Did not receive	2
Request for additional room - Request for new room	2
Health - Assessment of medical conditions required	1
Relocation & Repatriation - Relocation within camp	1
Shelter Materials - Received amount is not enough	1

# Common Feedback Platform - CFP

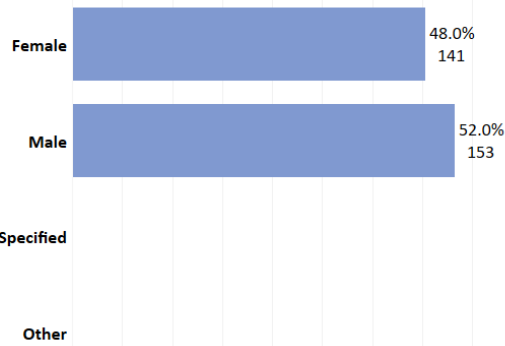
Monthly Camp Report | February 2026 | **Camp 02W**

## Summary for February 2026

- 294** tickets received in this camp
- 11** tickets closed on the spot\*
- 283** tickets referred to relevant actors
- 27** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

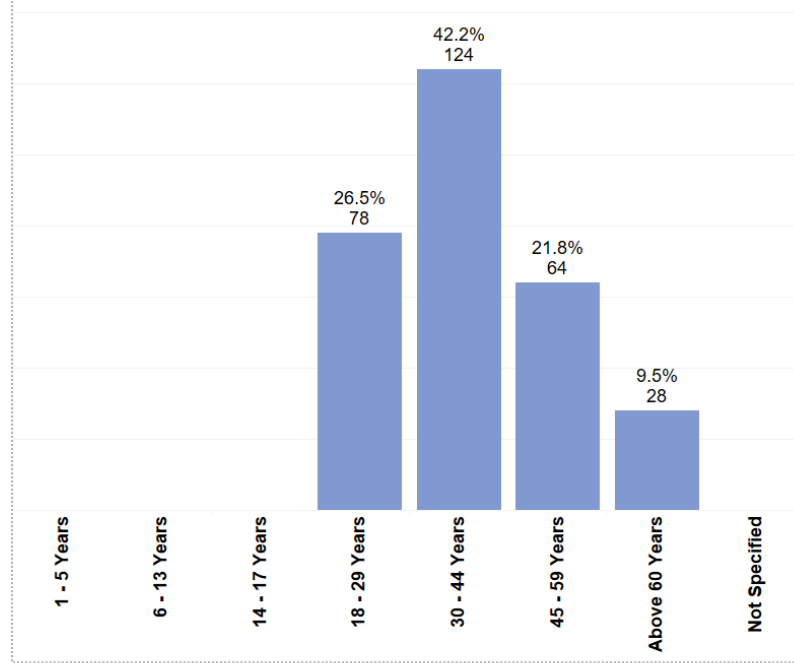
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	235	0	235	1	234
Pathway - Requested	14	0	14	0	14
Protection - Request for Protection Interventions	11	0	11	8	3
Shelter & NFI - Request for Information	7	6	1	7	0
LPG Gas - Not enough for family	6	0	6	2	4
Energy & Environment - Request for Information	5	1	4	5	0
Pathway - Damaged, broken, or needs improvement	5	0	5	0	5
Damage to shelter - Shelter damaged by weather	4	0	4	0	4
Protection - Request for information	4	4	0	4	0
Latrine - Needs desludging	1	0	1	0	1
Request for additional room - Request for new room	1	0	1	0	1
Stairs - Requested	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Energy & Environment	WASH	Education	Food Security	Health	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	247	20	15	11	1	0	0	0	0	0	0	0
Total Closed on the Spot	6	0	4	1	0	0	0	0	0	0	0	0
Total Referred	241	20	11	10	1	0	0	0	0	0	0	0
Total Replies	8	0	12	7	0	0	0	0	0	0	0	0
Open Tickets	233	20	0	3	1	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	234
Pathway - Requested	14
Pathway - Damaged, broken, or needs improvement	5
Damage to shelter - Shelter damaged by weather	4
LPG Gas - Not enough for family	4
Protection - Request for Protection Interventions	3
Latrine - Needs desludging	1
Request for additional room - Request for new room	1
Stairs - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 03**

## Summary for February 2026

**506** tickets received in this camp

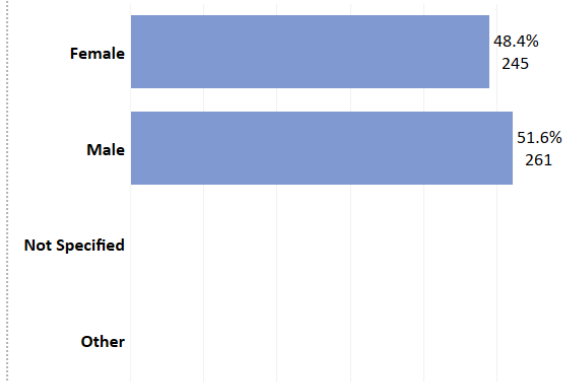
**244** tickets closed on the spot\*

**262** tickets referred to relevant actors

**288** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

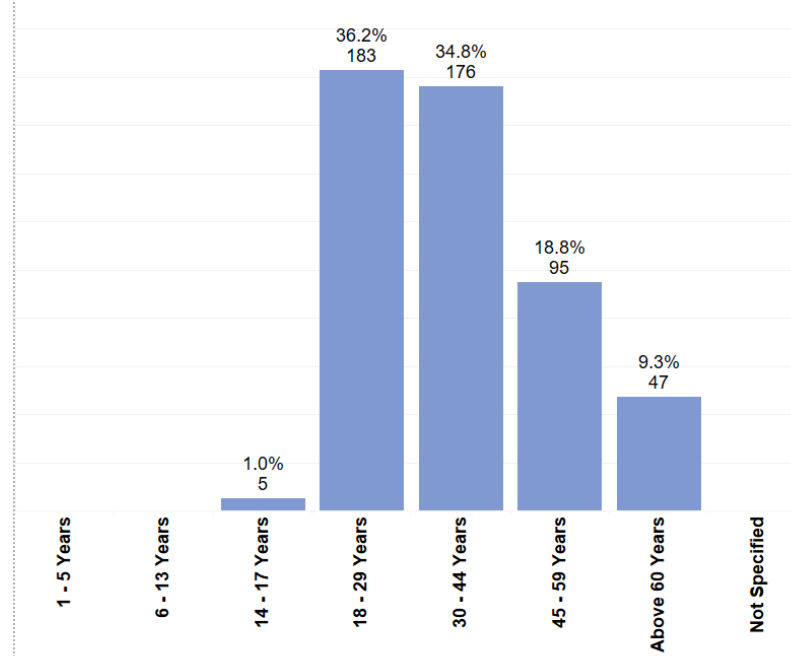
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	150	0	150	7	143
Shelter & NFI - Request for the information	107	107	0	107	0
Energy & Environment - Request for Information	55	55	0	55	0
LPG Porters - Requested	26	0	26	2	24
Protection - Request for Protection Interventions	26	1	25	21	4
LPG Gas - Not enough for family	20	0	20	13	7
Health - Request for information	19	18	1	18	0
Shelter & NFI - Request for Information	17	17	0	17	0
Pathway - Damaged, broken, or needs improvement	16	0	16	0	16
Protection - Request for information	14	14	0	14	0
Site Management - Request for information	14	14	0	14	0
Food Security - Request for information	8	8	0	8	0
Site Development - Request for information	7	7	0	7	0
Damage to shelter - Shelter damaged by weather	5	0	5	0	5
Request for additional room - Request for new room	4	0	4	0	4
Shelter Materials - Request additional materials	4	0	4	0	4
Not working - Solar supply	3	0	3	0	3

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Development	Health	Site Management	Food Security	Livelihood	WASH	Education	ID Documents	Nutrition
Tickets Received	287	103	40	24	21	17	9	2	2	1	0	0
Total Closed on the Spot	124	55	15	7	18	14	8	2	1	0	0	0
Total Referred	163	48	25	17	3	3	1	0	1	1	0	0
Total Replies	131	71	35	7	18	14	9	2	1	0	0	0
Open Tickets	32	0	0	10	0	0	0	0	0	1	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged over time	143
LPG Porters - Requested	24
Pathway - Damaged, broken, or needs improvement	16
LPG Gas - Not enough for family	7
Damage to shelter - Shelter damaged by weather	5
Protection - Request for Protection Interventions	4
Request for additional room - Request for new room	4
Shelter Materials - Request additional materials	4
Not working - Solar supply	3
Health - Assessment of medical conditions required	2
Education - Tertiary Education requested	1
Pressure Cooker - Did not receive	1
Stairs - Damaged, broken, or needs improvement	1
Water tap - Poor quality water	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 04**

## Summary for February 2026

**1,222** tickets received in this camp

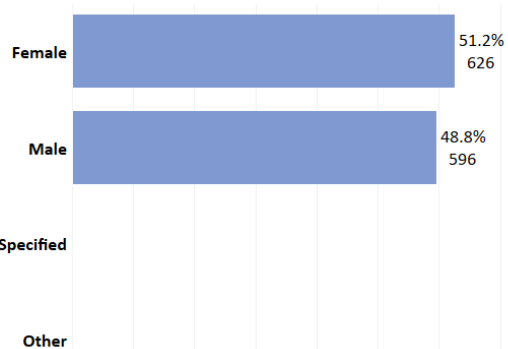
**782** tickets closed on the spot\*

**440** tickets referred to relevant actors

**1,060** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

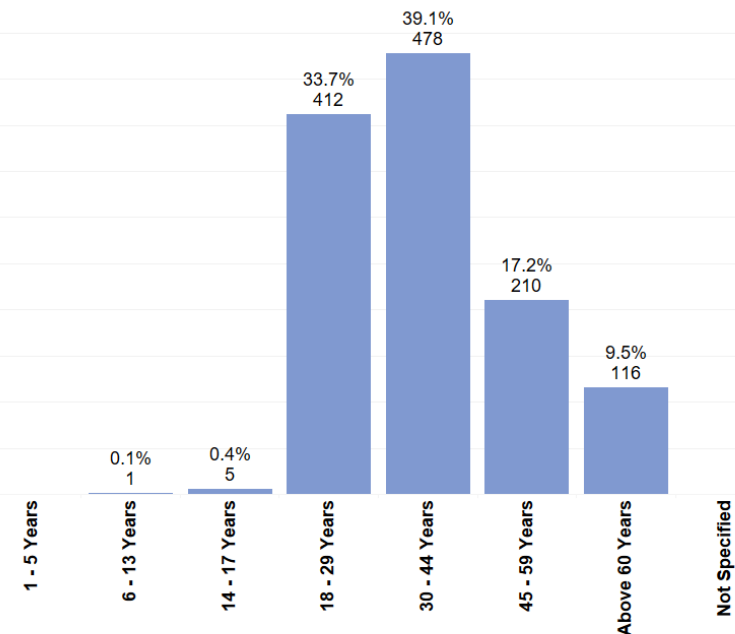
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for the information	362	362	0	362	0
Damage to shelter - Shelter damaged over time	294	0	294	208	86
Energy & Environment - Request for Information	200	200	0	200	0
Site Management - Request for information	54	54	0	54	0
Food Security - Request for information	36	36	0	36	0
Protection - Request for information	34	32	2	34	0
LPG Gas - Not enough for family	32	1	31	1	30
Pathway - Damaged, broken, or needs improvement	30	0	30	20	10
Protection - Request for Protection Interventions	29	0	29	21	8
Site Development - Request for information	25	25	0	25	0
WASH - Request for information	23	23	0	23	0
Shelter & NFI - Request for Information	21	21	0	21	0
Health - Request for information	18	17	1	17	0
Livelihood - Request for information	11	11	0	11	0
Request for additional room - Request for new room	10	0	10	8	2
Damage to shelter - Shelter damaged by weather	9	0	9	8	1
General Health Card - Did not receive	8	0	8	4	4

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Development	Site Management	Food Security	Health	WASH	Livelihood	Education	ID Documents	Nutrition
Tickets Received	704	235	63	60	57	40	26	26	11	0	0	0
Total Closed on the Spot	383	201	32	25	54	36	17	23	11	0	0	0
Total Referred	321	34	31	35	3	4	9	3	0	0	0	0
Total Replies	610	201	55	49	54	36	21	23	11	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged over time	86
LPG Gas - Not enough for family	30
Pathway - Damaged, broken, or needs improvement	10
Protection - Request for Protection Interventions	8
Shelter Materials - Request additional materials	5
General Health Card - Did not receive	4
Electricity Supply - Not working	2
Food distributions - Household has not received food	2
Food Porters - Requested	2
LPG Porters - Requested	2
Request for additional room - Request for new room	2
Damage to shelter - Shelter damaged by weather	1
Latrine - Needs desludging	1
Not working - Solar supply	1
Pressure Cooker - Did not receive	1
Stairs - Damaged, broken, or needs improvement	1
Water tap & Tubewell - Not Working	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 04 Ext.**

## Summary for February 2026

**324** tickets received in this camp

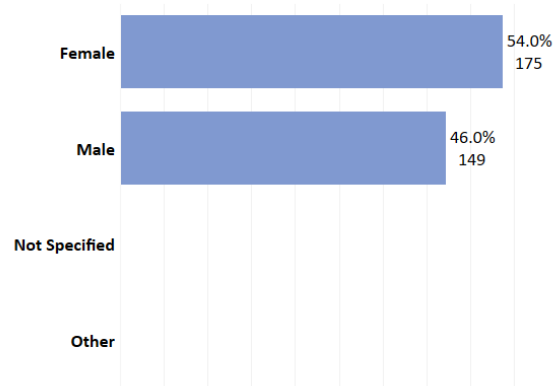
**113** tickets closed on the spot\*

**211** tickets referred to relevant actors

**255** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

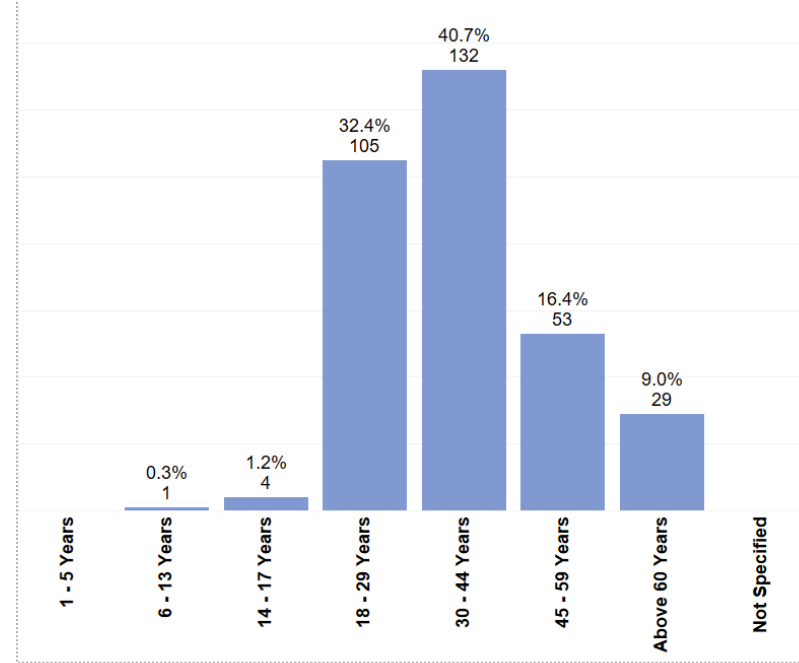
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	163	0	163	124	39
Energy & Environment - Request for Information	36	35	1	36	0
Shelter & NFI - Request for the information	29	29	0	29	0
Shelter & NFI - Request for Information	25	25	0	25	0
LPG Gas - Not enough for family	16	0	16	0	16
Protection - Request for information	14	13	1	14	0
Protection - Request for Protection Interventions	11	0	11	8	3
Damage to shelter - Shelter damaged by weather	7	0	7	6	1
Health - Request for information	6	5	1	6	0
Relocation & Repatriation - Relocation within camp	5	0	5	0	5
Livelihood - Request for information	2	2	0	2	0
Shelter Materials - Request additional materials	2	0	2	1	1
Site Management - Request for information	2	2	0	2	0
Food Security - Request for information	1	1	0	1	0
General Health Card - Did not receive	1	0	1	0	1
Pathway - Damaged, broken, or needs improvement	1	0	1	0	1
Site Management - Solar light (Requesting the new light)	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Health	Site Management	Livelihood	Food Security	Site Development	WASH	Education	ID Documents	Nutrition
Tickets Received	226	52	25	8	8	2	1	1	1	0	0	0
Total Closed on the Spot	54	35	13	5	2	2	1	0	1	0	0	0
Total Referred	172	17	12	3	6	0	0	1	0	0	0	0
Total Replies	185	36	22	6	2	2	1	0	1	0	0	0
Open Tickets	0	0	0	0	4	0	0	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	39
LPG Gas - Not enough for family	16
Relocation & Repatriation - Relocation within camp	5
Protection - Request for Protection Interventions	3
Damage to shelter - Shelter damaged by weather	1
General Health Card - Did not receive	1
Pathway - Damaged, broken, or needs improvement	1
Shelter Materials - Request additional materials	1
Site Management - Solar light (Requesting the new light)	1
Treatment - Waited too long	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 05**

## Summary for February 2026

**347** tickets received in this camp

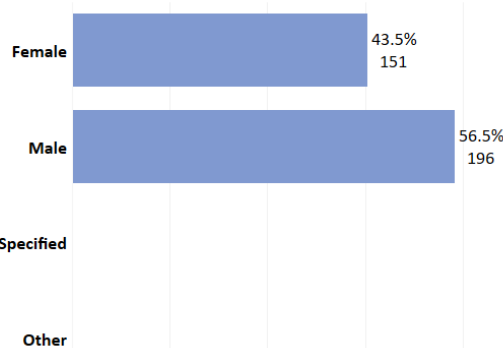
**198** tickets closed on the spot\*

**149** tickets referred to relevant actors

**201** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

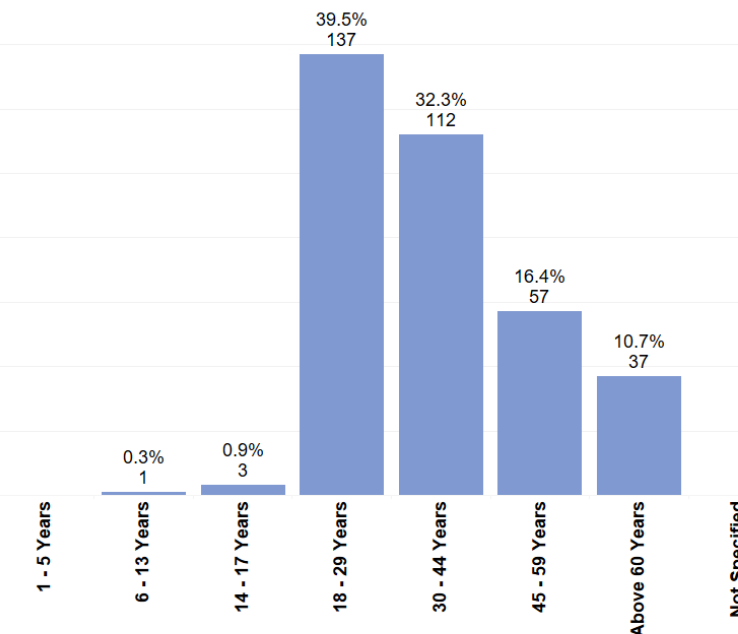
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	84	0	84	0	84
Energy & Environment - Request for Information	70	70	0	70	0
Shelter & NFI - Request for the information	56	56	0	56	0
LPG Gas - Not enough for family	22	0	22	2	20
Site Management - Request for information	16	16	0	16	0
Pathway - Damaged, broken, or needs improvement	15	0	15	0	15
Protection - Request for information	15	15	0	15	0
NFI and shelter request for the information	9	9	0	9	0
WASH - Request for information	9	9	0	9	0
Health - Request for information	8	8	0	8	0
Protection - Request for Protection Interventions	6	0	6	1	5
Site Development - Request for information	6	6	0	6	0
Food Security - Request for information	5	5	0	5	0
Damage to shelter - Shelter damaged by weather	4	0	4	0	4
Pathway - Requested	3	0	3	0	3
Relocation & Repatriation - Relocation within camp	3	0	3	0	3
Shelter & NFI - Request for Information	3	3	0	3	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Site Development	Protection	Site Management	Health	WASH	Food Security	ID Documents	Livelihood	Education	Nutrition
Tickets Received	158	93	27	21	20	10	10	6	1	1	0	0
Total Closed on the Spot	68	70	6	15	16	8	9	5	0	1	0	0
Total Referred	90	23	21	6	4	2	1	1	1	0	0	0
Total Replies	68	72	6	16	16	8	9	5	0	1	0	0
Open Tickets	22	0	15	0	0	0	0	0	1	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	84
LPG Gas - Not enough for family	20
Pathway - Damaged, broken, or needs improvement	15
Protection - Request for Protection Interventions	5
Damage to shelter - Shelter damaged by weather	4
Pathway - Requested	3
Relocation & Repatriation - Relocation within camp	3
General Health Card - Did not receive	2
Request for additional room - Request for new room	2
Slope Protection (erosion) - Requested	2
Food distributions - Household has not received food	1
Latrine - Needs desludging	1
LPG Porters - Requested	1
SCOPE Card - Lost	1
Site Management - Solar light (Requesting the new light)	1
Stairs - Damaged, broken, or needs improvement	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 06**

## Summary for February 2026

**431** tickets received in this camp

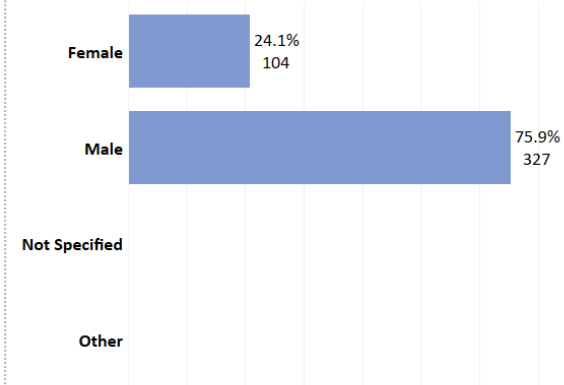
**3** tickets closed on the spot\*

**428** tickets referred to relevant actors

**210** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

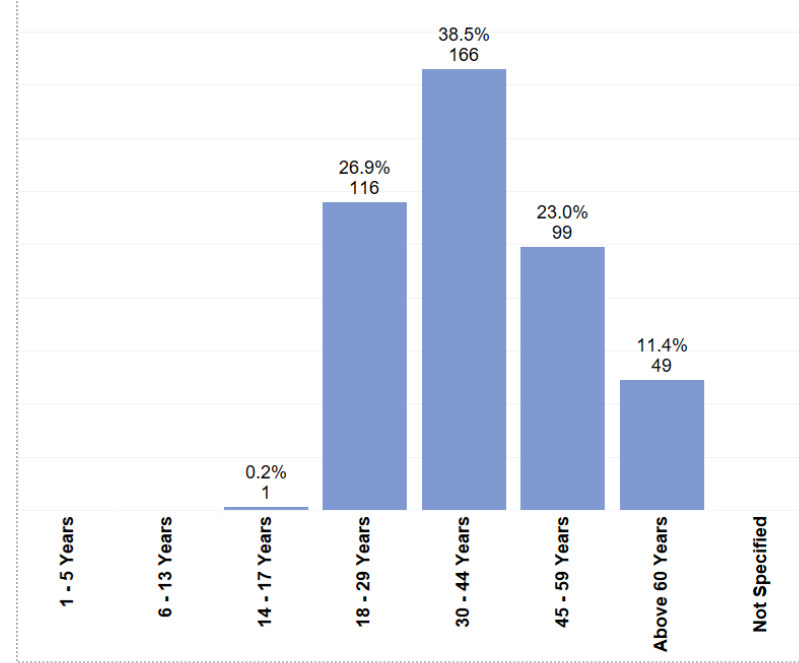
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	333	0	333	178	155
Pathway - Damaged, broken, or needs improvement	26	0	26	4	22
Damage to shelter - Shelter damaged by weather	18	0	18	11	7
LPG Gas - Not enough for family	18	0	18	1	17
Shelter Materials - Request additional materials	11	0	11	4	7
Protection - Request for Protection Interventions	6	0	6	5	1
Stairs - Damaged, broken, or needs improvement	3	0	3	0	3

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Protection	Food Security	Health	Site Management	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	366	33	19	6	2	2	2	1	0	0	0	0
Total Closed on the Spot	2	1	0	0	0	0	0	0	0	0	0	0
Total Referred	364	32	19	6	2	2	2	1	0	0	0	0
Total Replies	197	6	1	5	1	0	0	0	0	0	0	0
Open Tickets	167	26	18	1	1	2	2	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	155
Pathway - Damaged, broken, or needs improvement	22
LPG Gas - Not enough for family	17
Damage to shelter - Shelter damaged by weather	7
Shelter Materials - Request additional materials	7
Stairs - Damaged, broken, or needs improvement	3
General Health Card - Did not receive	2
Relocation & Repatriation - Relocation within camp	2
LPG Porters - Requested	1
Protection - Request for Protection Interventions	1
Request for fresh food enlistment - Request for fresh food	1
Slope Protection (erosion) - Requested	1
Stairs - Requested	1
Water tap - Poor quality water	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 07**

## Summary for February 2026

**895** tickets received in this camp

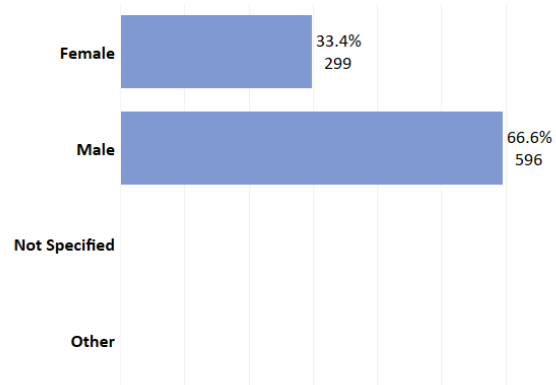
**77** tickets closed on the spot\*

**818** tickets referred to relevant actors

**284** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

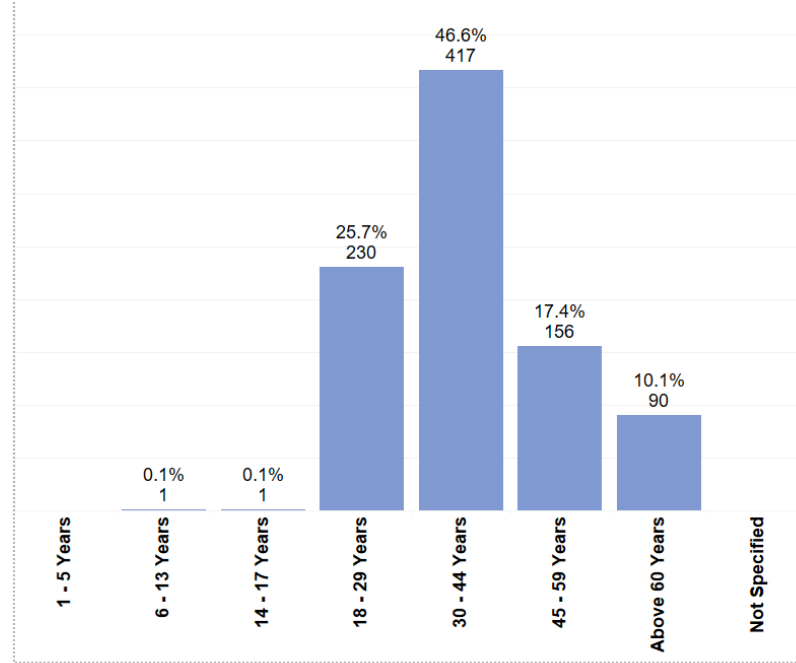
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	450	0	450	99	351
Damage to shelter - Shelter damaged by weather	137	0	137	36	101
Pathway - Damaged, broken, or needs improvement	123	0	123	0	123
Energy & Environment - Request for Information	98	67	31	98	0
Shelter & NFI - Request for Information	21	10	11	21	0
LPG Gas - Not enough for family	20	0	20	18	2
Protection - Request for Protection Interventions	12	0	12	0	12
Shelter Materials - Request additional materials	6	0	6	2	4
LPG Porters - Requested	5	0	5	3	2
Request for additional room - Request for new room	5	0	5	5	0
Stairs - Damaged, broken, or needs improvement	4	0	4	0	4
Drainage - Blocked or Water logging	2	0	2	0	2
Health - Assessment of medical conditions required	2	0	2	0	2
Pathway - Requested	2	0	2	0	2
Slope Protection (erosion) - Requested	2	0	2	0	2

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Protection	Health	WASH	Education	Food Security	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	619	133	123	12	4	3	1	0	0	0	0	0
Total Closed on the Spot	10	0	67	0	0	0	0	0	0	0	0	0
Total Referred	609	133	56	12	4	3	1	0	0	0	0	0
Total Replies	163	0	119	0	1	1	0	0	0	0	0	0
Open Tickets	446	133	0	12	3	2	1	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	351
Pathway - Damaged, broken, or needs improvement	123
Damage to shelter - Shelter damaged by weather	101
Protection - Request for Protection Interventions	12
Shelter Materials - Request additional materials	4
Stairs - Damaged, broken, or needs improvement	4
Drainage - Blocked or Water logging	2
Health - Assessment of medical conditions required	2
LPG Gas - Not enough for family	2
LPG Porters - Requested	2
Pathway - Requested	2
Slope Protection (erosion) - Requested	2
Education -Tertiary Education requested	1
Health - Health Facility is not maintaining standards	1
WASH - Latrine not accessible	1
Water tap & Tubewell - Not Working	1

# Common Feedback Platform - CFP

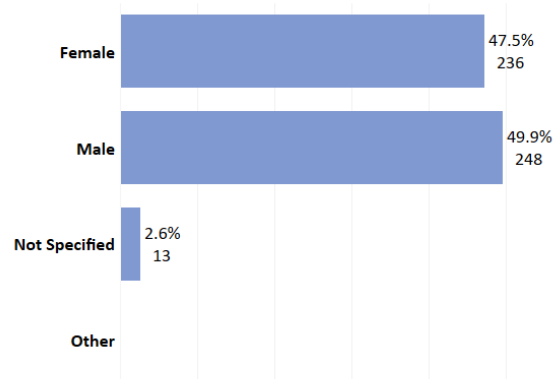
Monthly Camp Report | February 2026 | **Camp 08E**

## Summary for February 2026

- 497** tickets received in this camp
- 107** tickets closed on the spot\*
- 390** tickets referred to relevant actors
- 556** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

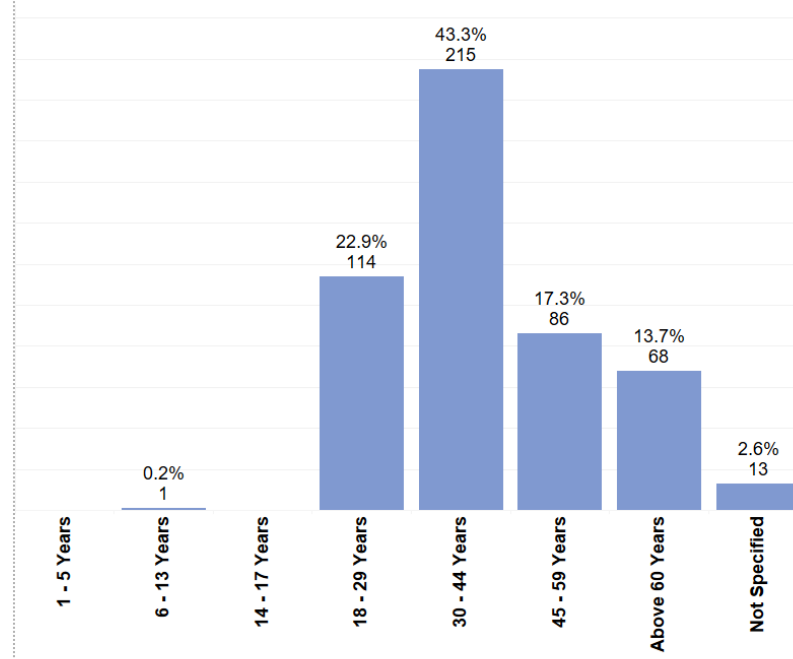
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	89	0	89	113	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	61	0	61	69	0
Cash for Work - Has not been enrolled	48	0	48	70	0
Drainage - Drain Requested	27	0	27	42	0
Shelter & NFI - Request for Information	18	18	0	18	0
Cooking Stove - Did not receive	17	0	17	20	0
Lamp post or Street light - Damaged, broken, or needs improvement	15	0	15	10	5
Protection - Request for information	15	15	0	15	0
Stairs - Requested	15	0	15	24	0
WASH - Request for information	14	14	0	14	0
Energy & Environment - Request for Information	13	13	0	13	0
Protection Referral (DRC)	13	13	0	0	0
Site Development - Request for information	13	13	0	13	0
LPG Gas - Did not receive refill	12	0	12	27	0
Stairs - Damaged, broken, or needs improvement	12	0	12	5	7
Bathing Station - Requested	9	0	9	0	9
Protection - Request for Protection Interventions	9	0	9	7	2

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	Site Management	Energy & Environment	WASH	Protection	Shelter & NFI	ID Documents	Food Security	Health	Education	Livelihood	Nutrition
Tickets Received	266	57	46	43	38	33	6	5	3	0	0	0
Total Closed on the Spot	13	1	15	15	29	29	2	0	3	0	0	0
Total Referred	253	56	31	28	9	4	4	5	0	0	0	0
Total Replies	334	78	68	15	22	25	4	7	3	0	0	0
Open Tickets	0	0	0	13	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Bathing Station - Requested	9
Stairs - Damaged, broken, or needs improvement	7
Lamp post or Street light - Damaged, broken, or needs improvement	5
Trash Disposal - Trash pick-up needed	5
Tubewell - Not Working	5
Shelter Number - Requested	4
Bathing Station - Broken or Damaged	3
Latrine - Needs desludging	3
Community Conflict - Tree Cutting	2
Drainage Cover (Slab) - Damaged, broken, or needs improvement	2
Drainage Cover (Slab) - Requested	2
Pathway - Damaged, broken, or needs improvement	2
Protection - Request for Protection Interventions	2
Cash for Work - Has received less payment than days worked	1
Latrine - Needs cleaning	1
Latrine - New toilet requested	1
Plantation - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 08W**

## Summary for February 2026

**721** tickets received in this camp

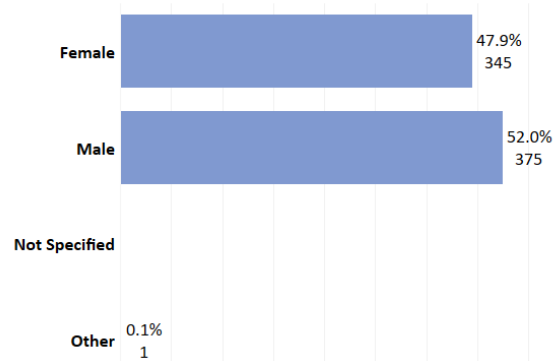
**381** tickets closed on the spot\*

**340** tickets referred to relevant actors

**516** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

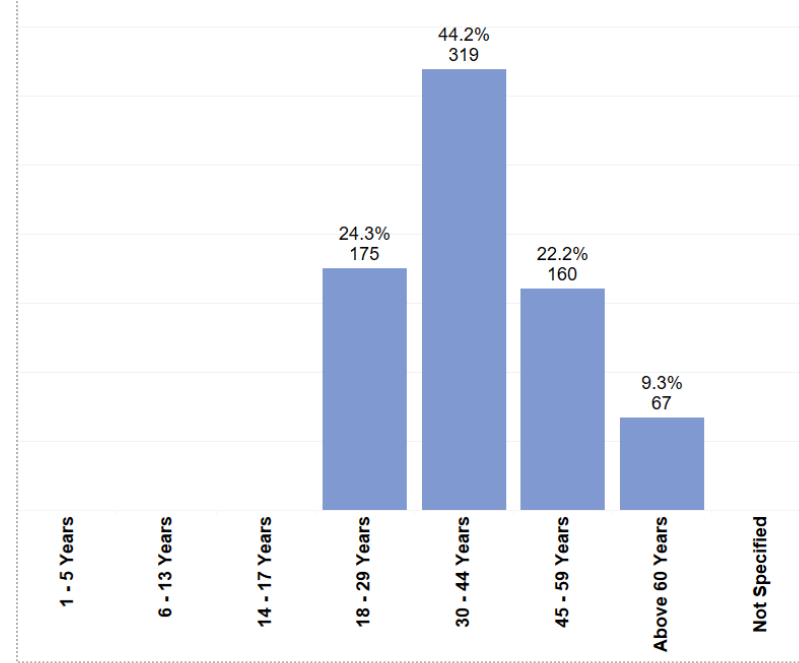
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	190	0	190	126	64
LPG Gas - Not enough for family	106	106	0	0	0
Shelter & NFI - Request for Information	80	80	0	80	0
Energy & Environment - Request for Information	59	59	0	59	0
WASH - Request for information	44	44	0	44	0
Stairs - Requested	36	0	36	25	11
Shelter & NFI - Request for the information	30	30	0	30	0
Shelter Materials - Request additional materials	21	21	0	0	0
Pathway - Requested	18	0	18	13	5
LPG Gas - Did not receive cylinder	17	0	17	17	0
Drainage - Drain Requested	14	0	14	12	2
Protection - Request for Protection Interventions	14	0	14	11	3
Site Development - Request for information	14	14	0	14	0
Food Security - Request for information	12	12	0	12	0
Shelter Materials - Missed Distribution	9	0	9	14	0
Health - Request for information	8	8	0	8	0
Water tap - Requested	6	0	6	3	3

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	Energy & Environment	Shelter & NFI	WASH	Protection	Food Security	Health	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	285	187	151	55	15	13	8	7	0	0	0	0
Total Closed on the Spot	14	166	134	44	1	12	8	2	0	0	0	0
Total Referred	271	21	17	11	14	1	0	5	0	0	0	0
Total Replies	217	80	133	53	12	12	8	0	0	1	0	0
Open Tickets	54	0	0	0	2	0	0	5	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Requested	64
Stairs - Requested	11
Cash for Work - Payment delayed	5
Pathway - Requested	5
Protection - Request for Protection Interventions	3
Water tap - Requested	3
Drainage - Drain Requested	2
Pathway - Damaged, broken, or needs improvement	2
Shelter Kit - Requested (new arrival)	2
Shelter Number - Requested	2
Cooking Stove - Did not receive	1
Drainage - Blocked or Water logging	1
Food distributions - HH wants someone outside their family to collect food	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Shelter Number - Needs to be changed	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 09**

## Summary for February 2026

**611** tickets received in this camp

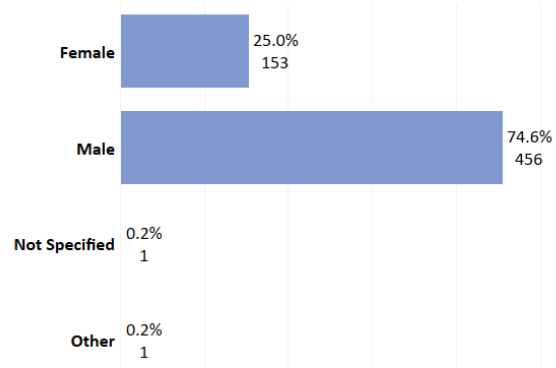
**415** tickets closed on the spot\*

**196** tickets referred to relevant actors

**429** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

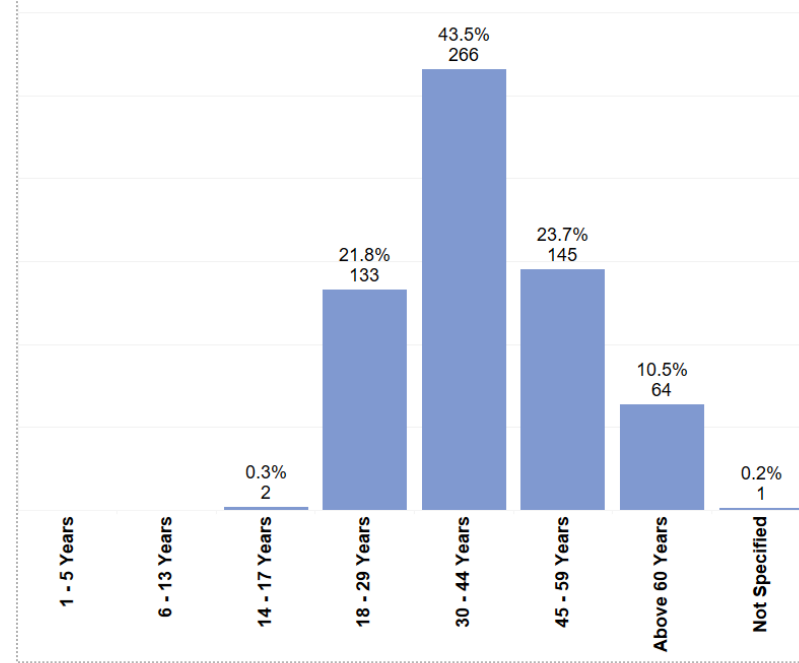
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
LPG Gas - Not enough for family	56	56	0	0	0
Shelter & NFI - Request for the information	53	53	0	53	0
Energy & Environment - Request for Information	51	51	0	51	0
WASH - Request for information	47	47	0	47	0
Cash for Work - Has not been selected for CFW in long time	34	34	0	0	0
Site Development - Request for information	29	29	0	29	0
Damage to shelter - Shelter damaged over time	27	27	0	0	0
Food Security - Request for information	24	24	0	24	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	24	0	24	26	0
Protection - Request for information	23	22	1	23	0
Latrine - Needs desludging	20	0	20	13	7
Shelter Materials - Request additional materials	20	20	0	0	0
Protection - Request for Protection Interventions	19	0	19	3	16
Health - Request for information	18	18	0	18	0
Drainage - Drain Requested	16	0	16	17	0
Shelter & NFI - Request for Information	16	16	0	16	0
Stairs - Requested	13	0	13	8	5

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Energy & Environment	Shelter & NFI	Site Development	WASH	Site Management	Protection	Food Security	Health	ID Documents	Education	Livelihood	Nutrition
Tickets Received	132	132	128	80	49	43	26	19	2	0	0	0
Total Closed on the Spot	109	123	29	47	39	23	25	18	2	0	0	0
Total Referred	23	9	99	33	10	20	1	1	0	0	0	0
Total Replies	73	95	108	70	11	26	24	22	0	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	16
Latrine - Needs desludging	7
Slope Protection (erosion) - Requested	5
Stairs - Requested	5
Drainage - Blocked or Water logging	4
LPG Gas - Lost or stolen cylinder	4
Bridge - Damaged, broken, or needs improvement	2
Drainage Cover (Slab) - Requested	2
Fence or railing for path or stairs - Requested	2
Lamp post or Street light - Damaged, broken, or needs improvement	2
Pathway - Requested	2
Bathing Station - Locked by someone	1
Food distributions - Household has not received food	1
Lamp post or Street light - Requested	1
Latrine - Locked by someone	1
LPG Gas - Lost token	1
Trash Disposal - Trash pick-up needed	1

# Common Feedback Platform - CFP

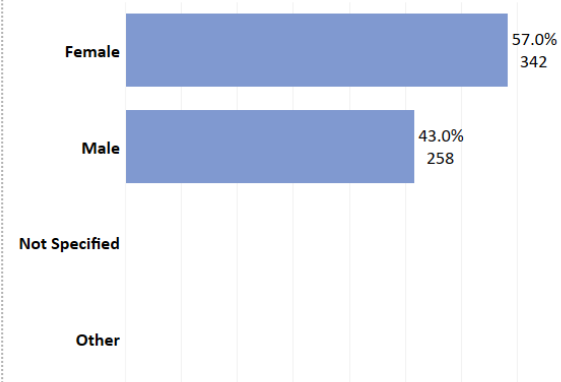
Monthly Camp Report | February 2026 | **Camp 10**

## Summary for February 2026

- 600** tickets received in this camp
- 248** tickets closed on the spot\*
- 352** tickets referred to relevant actors
- 620** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

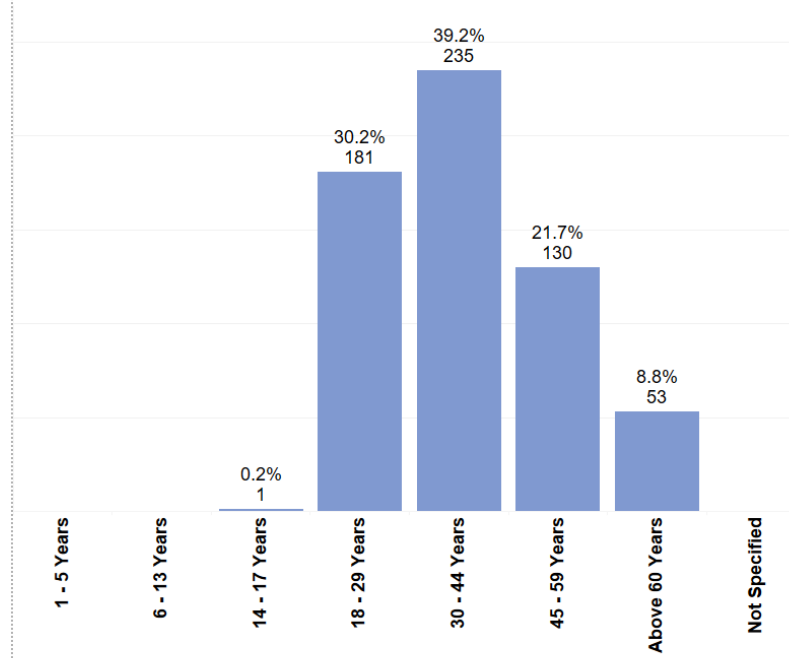
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	92	0	92	155	0
Shelter & NFI - Request for Information	68	68	0	68	0
Site Development - Request for information	67	67	0	67	0
Trash Disposal - Trash bins requested	40	0	40	28	12
Stairs - Requested	36	0	36	46	0
Shelter Materials - Missed Distribution	24	0	24	74	0
LPG Gas - Did not receive cylinder	23	0	23	20	3
WASH - Request for information	23	23	0	23	0
Food Security - Request for information	17	17	0	17	0
Drainage - Blocked or Water logging	16	0	16	13	3
When will my issue be prioritized for resolving?	15	14	1	1	0
Protection - Request for Protection Interventions	13	0	13	11	2
Lamp post or Street light - Requested	11	0	11	3	8
Stairs - Damaged, broken, or needs improvement	11	0	11	6	5
Energy & Environment - Request for Information	9	9	0	9	0
Latrine - New toilet requested	8	0	8	2	6
Drainage - Drain Requested	7	0	7	13	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	WASH	Shelter & NFI	Energy & Environment	Food Security	Protection	ID Documents	Site Management	Health	Education	Nutrition	Livelihood
Tickets Received	277	107	103	38	21	18	15	14	4	2	1	0
Total Closed on the Spot	81	30	76	13	20	4	15	2	4	2	1	0
Total Referred	196	77	27	25	1	14	0	12	0	0	0	0
Total Replies	322	76	152	30	19	15	0	3	3	0	0	0
Open Tickets	0	1	0	0	0	0	0	9	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Trash Disposal - Trash bins requested	12
Lamp post or Street light - Requested	8
Latrine - New toilet requested	6
Relocation & Repatriation - Relocation to another camp	5
Stairs - Damaged, broken, or needs improvement	5
Water tap - Requested	5
Bridge - Damaged, broken, or needs improvement	4
Latrine - Broken	4
Community Conflict - Tree Cutting	3
Drainage - Blocked or Water logging	3
Lamp post or Street light - Damaged, broken, or needs improvement	3
LPG Gas - Did not receive cylinder	3
Tubewell - Not Working	3
Pathway - Requested	2
Protection - Request for Protection Interventions	2
Bridge - Requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 11**

## Summary for February 2026

**783** tickets received in this camp

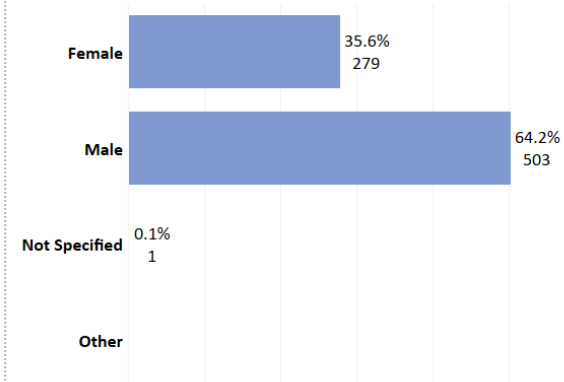
**416** tickets closed on the spot\*

**367** tickets referred to relevant actors

**610** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

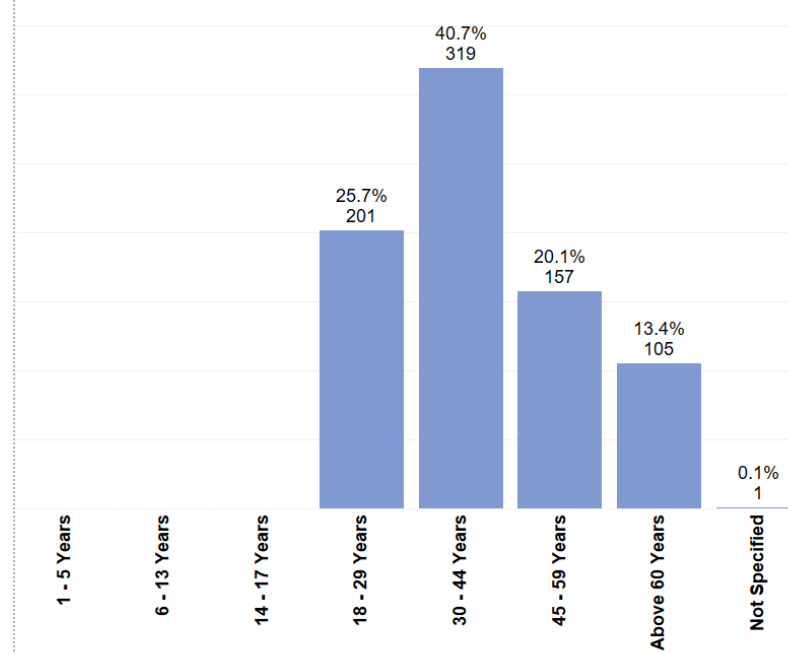
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Missed Distribution	92	0	92	16	76
Slope Protection (erosion) - Damaged, broken, or needs improvement	70	0	70	96	0
Shelter & NFI - Request for the information	65	65	0	65	0
WASH - Request for information	63	63	0	63	0
Energy & Environment - Request for Information	62	62	0	62	0
LPG Gas - Lost or stolen cylinder	53	0	53	0	53
Protection - Request for information	52	51	1	52	0
Cash for Work - Has not been selected for CFW in long time	47	47	0	0	0
Health - Request for information	32	32	0	32	0
Site Development - Request for information	32	32	0	32	0
Cash for Work - Has not been enrolled	27	0	27	34	0
Protection - Request for Protection Interventions	17	0	17	16	1
Slope Protection (erosion) - Requested	16	0	16	21	0
LPG Gas - Did not receive cylinder	14	0	14	3	11
Shelter Kit - Requested (general households)	11	11	0	0	0
NFI - Missed Distribution	10	0	10	0	10
SMART Card & Family Attestation - Lost family attestation card	10	10	0	0	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Site Management	WASH	Protection	Health	ID Documents	Education	Food Security	Livelihood	Nutrition
Tickets Received	211	146	136	78	75	70	32	26	6	3	0	0
Total Closed on the Spot	95	33	64	47	63	52	32	24	5	1	0	0
Total Referred	116	113	72	31	12	18	0	2	1	2	0	0
Total Replies	105	198	65	38	95	68	34	1	5	1	0	0
Open Tickets	11	0	7	0	0	0	0	1	0	1	0	0

## Top Open Tickets this Month

Ticket Description	Count
Shelter Materials - Missed Distribution	76
LPG Gas - Lost or stolen cylinder	53
LPG Gas - Did not receive cylinder	11
NFI - Missed Distribution	10
Cash for Work - Payment delayed	3
Latrine - Needs cleaning	3
Drainage - Damaged, broken, or needs improvement	2
Fence or railing for path or stairs - Damaged, broken, or needs improvement	2
LPG Gas - Did not receive refill	2
LPG Gas - Lost token	2
SCOPE Card - Lost	2
Shelter Kit - Requested (new arrival)	2
Bridge - Damaged, broken, or needs improvement	1
Cooking Stove - Lost or stolen	1
Drainage Cover (Slab) - Requested	1
Education - Tertiary Education requested	1
Food distributions - Household has not received food	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 12**

## Summary for February 2026

**756** tickets received in this camp

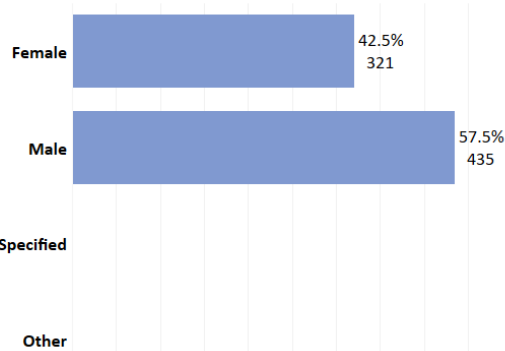
**328** tickets closed on the spot\*

**428** tickets referred to relevant actors

**682** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

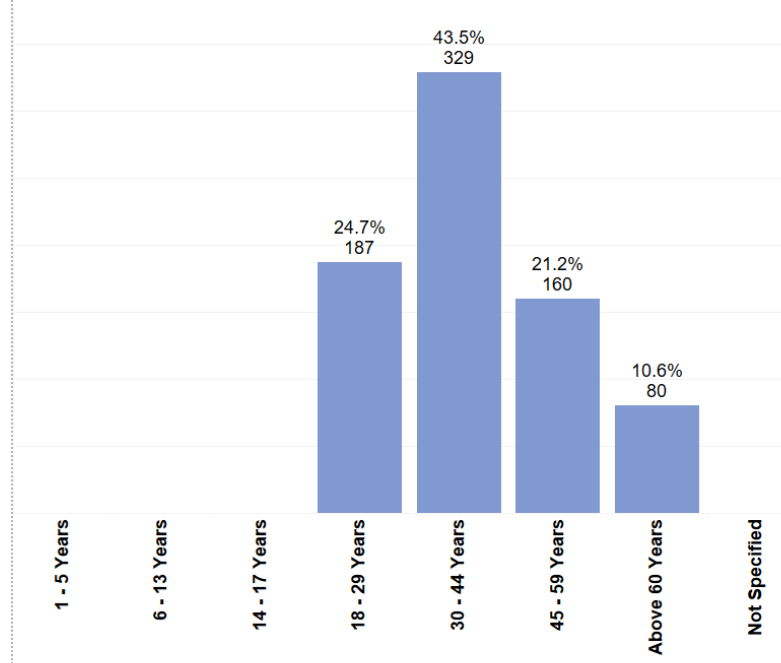
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Missed Distribution	116	0	116	25	91
Slope Protection (erosion) - Requested	96	0	96	112	0
Shelter & NFI - Request for the information	73	73	0	73	0
Energy & Environment - Request for Information	62	62	0	62	0
Shelter & NFI - Request for Information	54	54	0	54	0
Site Development - Request for information	50	50	0	50	0
Protection - Request for information	45	44	1	45	0
LPG Gas - Did not receive cylinder	27	0	27	22	5
Slope Protection (erosion) - Damaged, broken, or needs improvement	21	0	21	24	0
Drainage - Drain Requested	20	0	20	23	0
WASH - Request for information	19	19	0	19	0
Cooking Stove - Did not receive	14	0	14	8	6
Protection - Request for Protection Interventions	14	0	14	3	11
Stairs - Requested	13	0	13	23	0
SCOPE Card - Has not received new SCOPE Card	12	0	12	5	7
Soap & Hygiene Kit - Did not receive	12	0	12	12	0
Food distributions - Household has not received food	11	0	11	6	5

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	WASH	Protection	Food Security	ID Documents	Health	Site Management	Education	Livelihood	Nutrition
Tickets Received	245	226	110	60	59	19	18	11	8	0	0	0
Total Closed on the Spot	127	50	63	19	44	8	6	11	0	0	0	0
Total Referred	118	176	47	41	15	11	12	0	8	0	0	0
Total Replies	153	280	97	63	48	14	5	11	11	0	0	0
Open Tickets	0	0	0	0	0	0	7	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Shelter Materials - Missed Distribution	91
Protection - Request for Protection Interventions	11
SCOPE Card - Has not received new SCOPE Card	7
Cooking Stove - Did not receive	6
Food distributions - Household has not received food	5
LPG Gas - Did not receive cylinder	5
Latrine - Needs desludging	3
Bathing Station - Broken or Damaged	1
Bridge - Damaged, broken, or needs improvement	1
Clearing and levelling ground - Requested	1
LPG Gas - Lost token	1
Shelter Number - Requested	1
Trash Disposal - Trash pick-up needed	1

# Common Feedback Platform - CFP

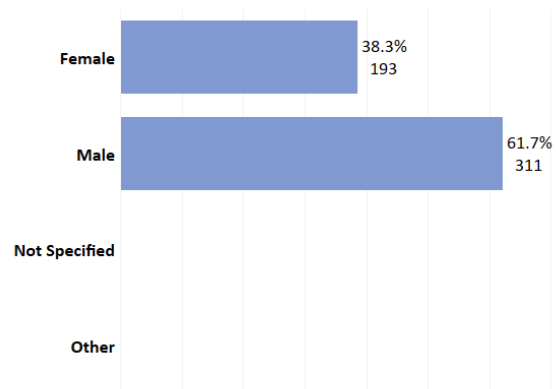
Monthly Camp Report | February 2026 | **Camp 13**

## Summary for February 2026

- 504** tickets received in this camp
- 124** tickets closed on the spot\*
- 380** tickets referred to relevant actors
- 367** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

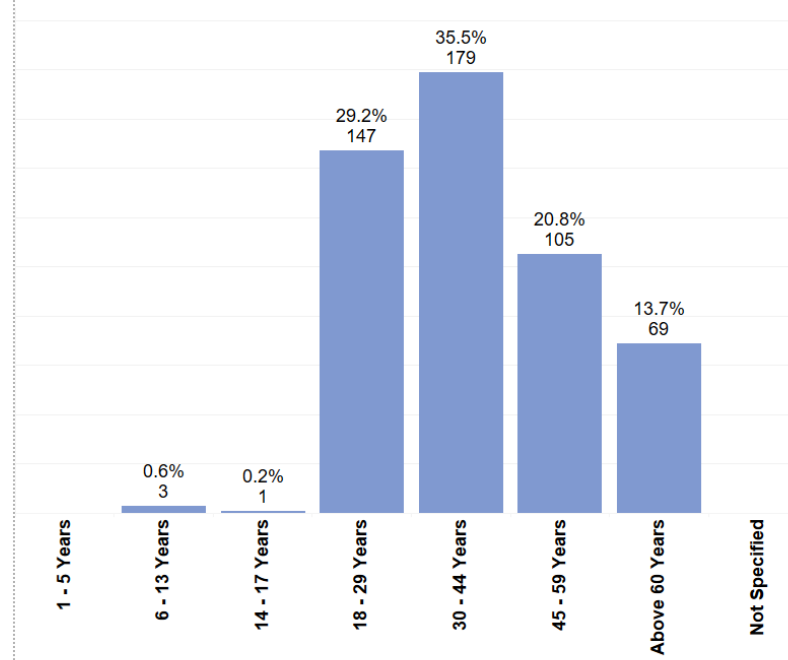
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Missed Distribution	120	0	120	112	8
Slope Protection (erosion) - Damaged, broken, or needs improvement	93	0	93	66	27
Protection - Request for information	23	20	3	23	0
Cash for Work - Has not been selected for CFW in long time	22	22	0	0	0
Slope Protection (erosion) - Requested	21	0	21	11	10
Site Development - Request for information	20	19	1	20	0
Protection - Request for Protection Interventions	19	0	19	15	4
Shelter Number - Requested	19	0	19	13	6
Health - Request for information	18	16	2	18	0
Cash for Work - Has not been enrolled	15	0	15	4	11
Cash for Work - Requested CFW	13	13	0	0	0
Drainage - Drain Requested	13	0	13	5	8
Energy & Environment - Request for Information	13	11	2	13	0
Stairs - Damaged, broken, or needs improvement	13	0	13	2	11
WASH - Request for information	13	13	0	13	0
LPG Gas - Did not receive cylinder	7	0	7	5	2
Stairs - Requested	7	0	7	1	6

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	Shelter & NFI	Site Management	Protection	WASH	Energy & Environment	Health	Food Security	ID Documents	Education	Livelihood	Nutrition
Tickets Received	193	147	52	42	26	24	18	1	1	0	0	0
Total Closed on the Spot	19	6	35	20	13	14	16	0	1	0	0	0
Total Referred	174	141	17	22	13	10	2	1	0	0	0	0
Total Replies	125	134	6	38	27	18	18	1	0	0	0	0
Open Tickets	49	7	11	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	27
Cash for Work - Has not been enrolled	11
Stairs - Damaged, broken, or needs improvement	11
Slope Protection (erosion) - Requested	10
Drainage - Drain Requested	8
Shelter Materials - Missed Distribution	8
Shelter Number - Requested	6
Stairs - Requested	6
Protection - Request for Protection Interventions	4
Bridge - Damaged, broken, or needs improvement	3
Drainage Cover (Slab) - Damaged, broken, or needs improvement	2
Drainage Cover (Slab) - Requested	2
Lamp post or Street light - Requested	2
LPG Gas - Did not receive cylinder	2
Tubewell - Not Working	2
Water tap - Not Working	2
Cash for Work - Payment delayed	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 14**

## Summary for February 2026

**1,046** tickets received in this camp

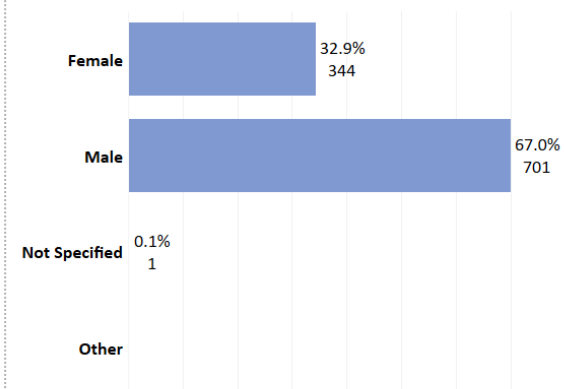
**882** tickets closed on the spot\*

**164** tickets referred to relevant actors

**448** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

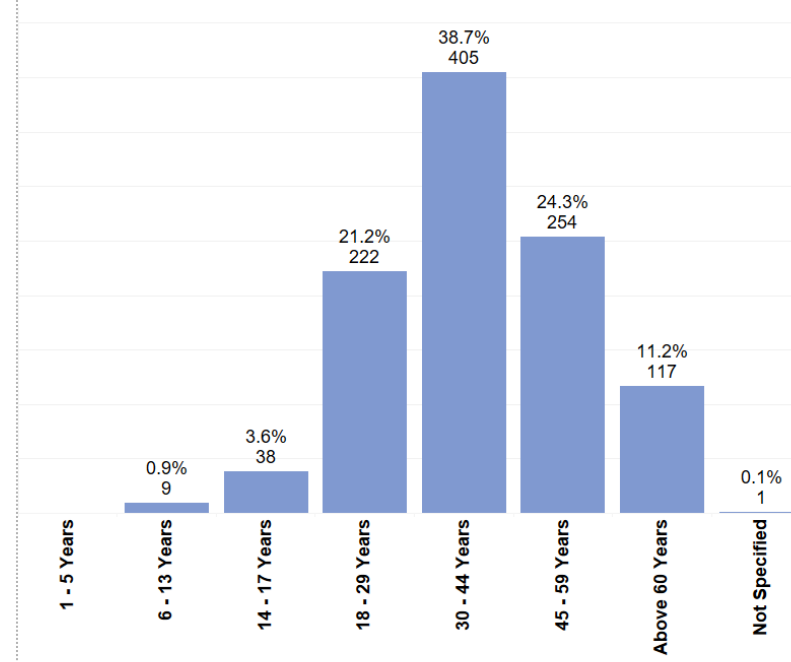
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	127	127	0	0	0
LPG Gas - Not enough for family	101	101	0	0	0
Health - Request for information	98	98	0	98	0
Cash for Work - Requested CFW	73	73	0	0	0
SMART Card & Family Attestation - Request for individual SMART card	67	67	0	0	0
Site Development - Request for information	63	63	0	63	0
Soap & Hygiene Kit - Not enough	59	59	0	0	0
NFI - Request additional materials	54	54	0	0	0
Cooking set (gas & stove) - Requested	45	45	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	40	0	40	40	0
Protection - Request for information	38	38	0	38	0
Slope Protection (erosion) - Requested	36	0	36	47	0
Energy & Environment - Request for Information	27	27	0	27	0
Shelter & NFI - Request for the information	24	24	0	24	0
Drainage - Drain Requested	19	0	19	17	2
SMART Card & Family Attestation - Lost ID Card	13	13	0	0	0
Food distributions - Request for more food each month	10	10	0	0	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Management	Site Development	Energy & Environment	Health	ID Documents	Shelter & NFI	WASH	Protection	Food Security	Education	Livelihood	Nutrition
Tickets Received	217	190	184	98	97	97	79	48	35	1	0	0
Total Closed on the Spot	211	63	176	98	97	90	72	39	35	1	0	0
Total Referred	6	127	8	0	0	7	7	9	0	0	0	0
Total Replies	4	209	27	98	0	47	8	46	9	0	0	0
Open Tickets	2	0	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Cooking Stove - Did not receive	3
LPG Gas - Lost token	2
Community Conflict - Tree Cutting	2
Community Conflict - Waste water & drainage	2
Drainage - Drain Requested	2
Latrine - New toilet requested	2
LPG Gas - Did not receive cylinder	2
Stairs - Requested	2
Drainage Cover (Slab) - Requested	1
Fence or railing for path or stairs - Requested	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
NFI - Missed Distribution	1
Protection - Request for Protection Interventions	1
Tubewell - Not Working	1
Water tap - Not Working	1
Water tap - Poor quality water	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 15**

## Summary for February 2026

**942** tickets received in this camp

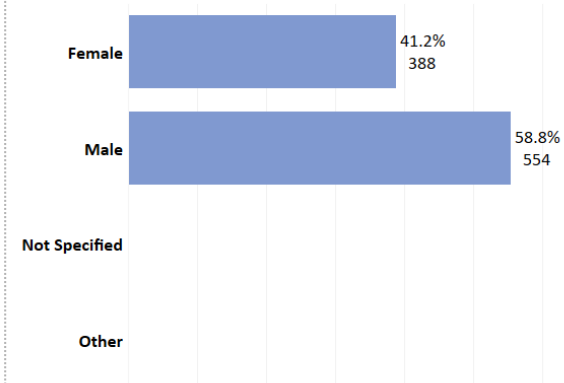
**711** tickets closed on the spot\*

**231** tickets referred to relevant actors

**735** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

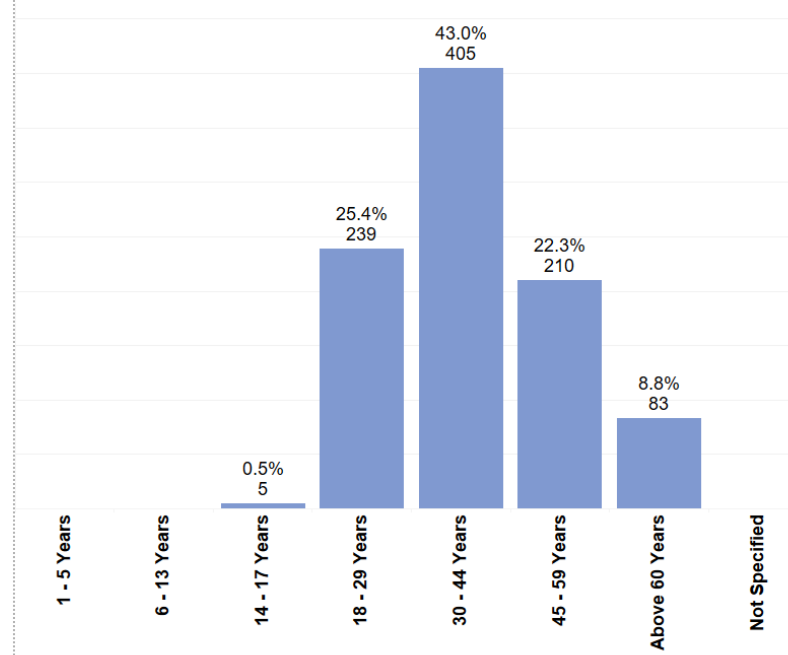
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	125	125	0	0	0
Livelihood - Request for information	99	99	0	99	0
Food Security - Request for information	94	94	0	94	0
Shelter & NFI - Request for the information	71	71	0	71	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	66	0	66	88	0
WASH - Request for information	58	58	0	58	0
Energy & Environment - Request for Information	52	52	0	52	0
Slope Protection (erosion) - Requested	51	0	51	48	3
Health - Request for information	50	50	0	50	0
LPG Gas - Not enough for family	40	39	1	0	1
Cash for Work - Requested CFW	37	37	0	0	0
Protection - Request for information	29	29	0	29	0
Drainage - Drain Requested	20	0	20	10	10
Cash for Work - Has not been enrolled	17	0	17	3	14
Site Development - Request for information	17	17	0	17	0
NFI - Request additional materials	14	14	0	0	0
Protection - Request for Protection Interventions	12	0	12	4	8

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	Site Management	Energy & Environment	Shelter & NFI	Livelihood	Food Security	WASH	Health	Protection	Education	ID Documents	Nutrition
Tickets Received	190	180	107	107	99	97	62	52	41	7	0	0
Total Closed on the Spot	17	162	95	97	99	97	58	50	29	7	0	0
Total Referred	173	18	12	10	0	0	4	2	12	0	0	0
Total Replies	203	6	60	102	99	94	75	60	33	3	0	0
Open Tickets	0	12	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	14
Drainage - Drain Requested	10
Protection - Request for Protection Interventions	8
Pathway - Requested	4
Pathway - Damaged, broken, or needs improvement	3
Slope Protection (erosion) - Requested	3
Drainage - Damaged, broken, or needs improvement	1
LPG Gas - Did not receive refill	1
LPG Gas - Lost or stolen cylinder	1
LPG Gas - Lost token	1
LPG Gas - Not enough for family	1
Mosque - Shelter Materials requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 16**

## Summary for February 2026

**685** tickets received in this camp

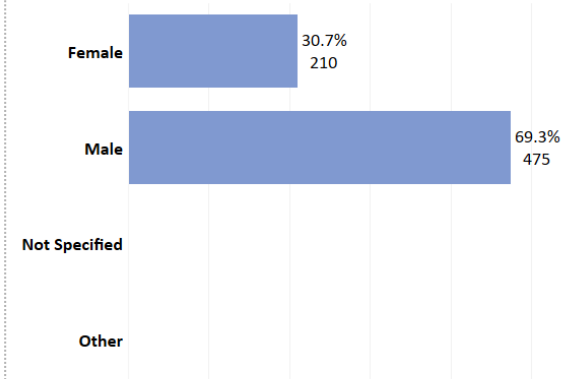
**509** tickets closed on the spot\*

**176** tickets referred to relevant actors

**1,104** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

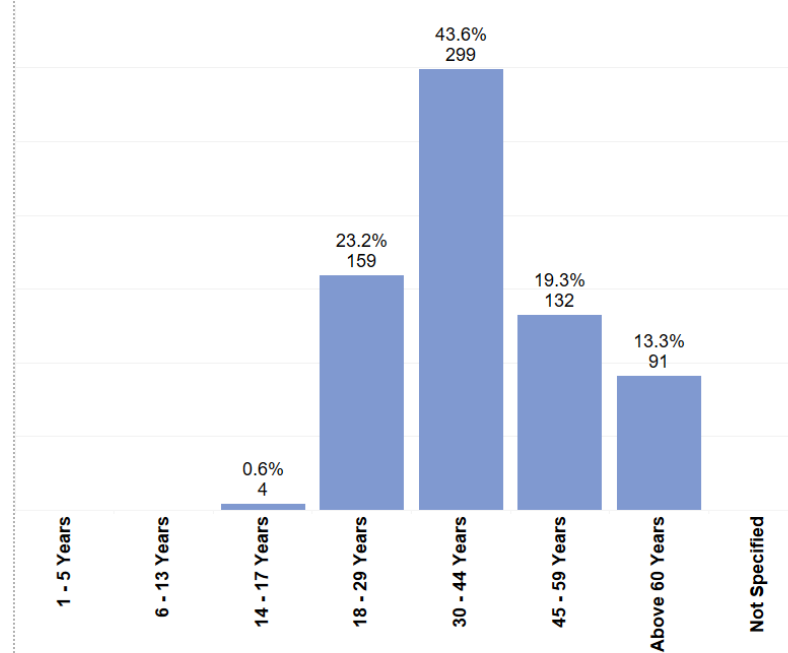
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for the information	167	167	0	167	0
Shelter Materials - Request additional materials	80	80	0	0	0
Shelter & NFI - Request for Information	70	70	0	70	0
Health - Request for information	51	51	0	51	0
WASH - Request for information	46	46	0	46	0
Energy & Environment - Request for Information	41	41	0	41	0
Slope Protection (erosion) - Requested	24	0	24	5	19
Slope Protection (erosion) - Damaged, broken, or needs improvement	19	0	19	7	12
Drainage - Blocked or Water logging	16	0	16	0	16
LPG Gas - Lost or stolen cylinder	12	0	12	155	0
Pathway - Requested	12	0	12	5	7
Bathing Station - Broken or Damaged	11	0	11	6	5
Cash for Work - Has not been selected for CFW in long time	10	10	0	0	0
Drainage - Drain Requested	10	0	10	0	10
Food Security - Request for information	9	9	0	9	0
Latrine - Broken	9	0	9	6	3
Site Management - Request for information	9	9	0	9	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	WASH	Energy & Environment	Health	Site Management	ID Documents	Food Security	Protection	Education	Livelihood	Nutrition
Tickets Received	328	96	86	69	52	27	13	9	5	0	0	0
Total Closed on the Spot	320	1	46	48	51	20	13	9	1	0	0	0
Total Referred	8	95	40	21	1	7	0	0	4	0	0	0
Total Replies	664	26	77	229	73	22	0	9	4	0	0	0
Open Tickets	0	69	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Requested	19
Drainage - Blocked or Water logging	16
Slope Protection (erosion) - Damaged, broken, or needs improvement	12
Drainage - Drain Requested	10
Pathway - Requested	7
Bathing Station - Broken or Damaged	5
LPG Gas - Did not receive refill	4
Latrine - Broken	3
Pathway - Damaged, broken, or needs improvement	3
Water tap - Not enough water	3
Latrine - Needs desludging	2
Latrine - New toilet requested	2
Stairs - Damaged, broken, or needs improvement	2
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Protection - Request for Protection Interventions	1
Water tap - Not Working	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 17**

## Summary for February 2026

**398** tickets received in this camp

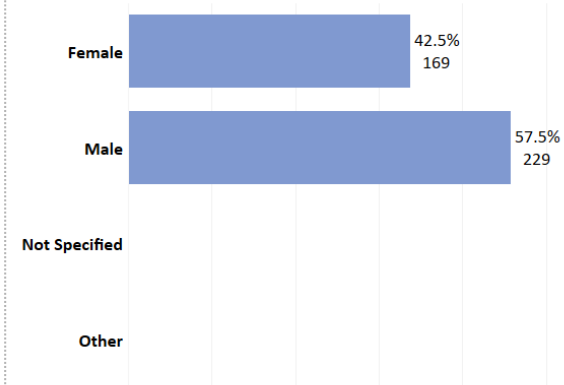
**167** tickets closed on the spot\*

**231** tickets referred to relevant actors

**169** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

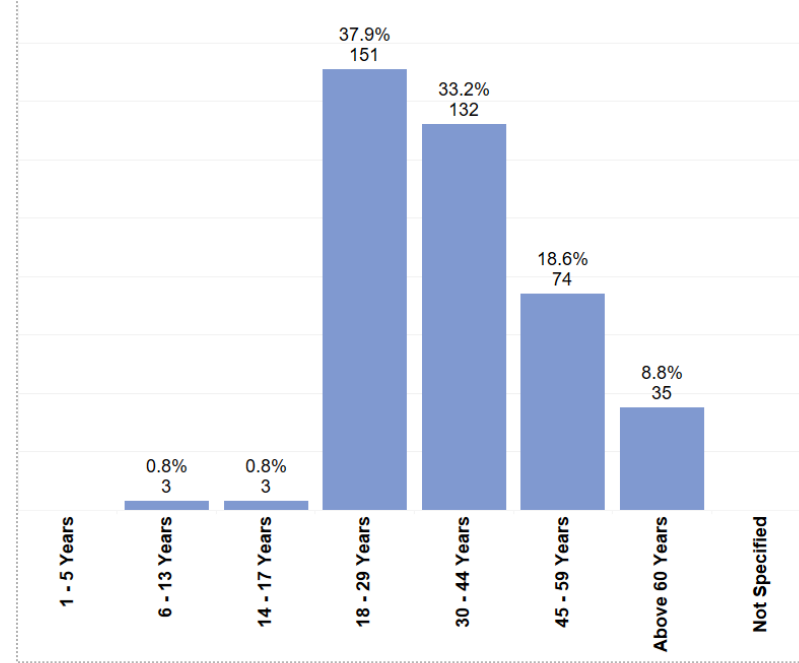
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	140	0	140	0	140
Shelter & NFI - Request for the information	68	68	0	68	0
LPG Gas - Not enough for family	61	0	61	0	61
Energy & Environment - Request for Information	41	41	0	41	0
Shelter & NFI - Request for Information	18	18	0	18	0
Protection - Request for information	17	17	0	17	0
Protection - Request for Protection Interventions	11	0	11	1	10
Site Management - Request for information	9	9	0	9	0
Site Development - Request for information	6	6	0	6	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Development	Site Management	WASH	Food Security	Health	Education	ID Documents	Livelihood	Nutrition
Tickets Received	232	102	28	14	9	7	3	3	0	0	0	0
Total Closed on the Spot	86	41	17	6	9	4	3	1	0	0	0	0
Total Referred	146	61	11	8	0	3	0	2	0	0	0	0
Total Replies	86	41	18	6	9	4	3	2	0	0	0	0
Open Tickets	60	20	0	2	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	140
LPG Gas - Not enough for family	61
Protection - Request for Protection Interventions	10
Request for additional room - Request for new room	5
Pathway - Damaged, broken, or needs improvement	4
Slope Protection (erosion) - Requested	3
Damage to shelter - Shelter damaged by weather	1
Latrine - New toilet requested	1
Stairs - Damaged, broken, or needs improvement	1
Treatment - Waited too long	1
WASH - Latrine not accessible	1
Water tap & Tubewell - Requesting new facility	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 18**

## Summary for February 2026

**883** tickets received in this camp

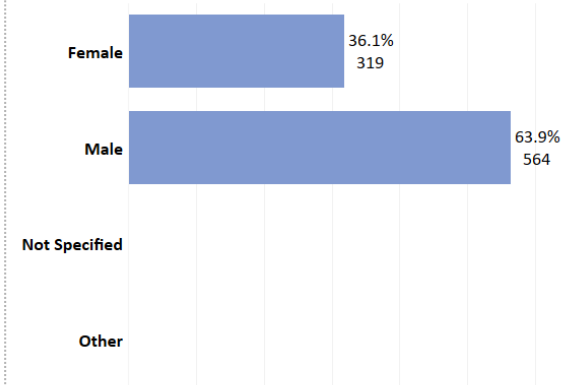
**646** tickets closed on the spot\*

**237** tickets referred to relevant actors

**544** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

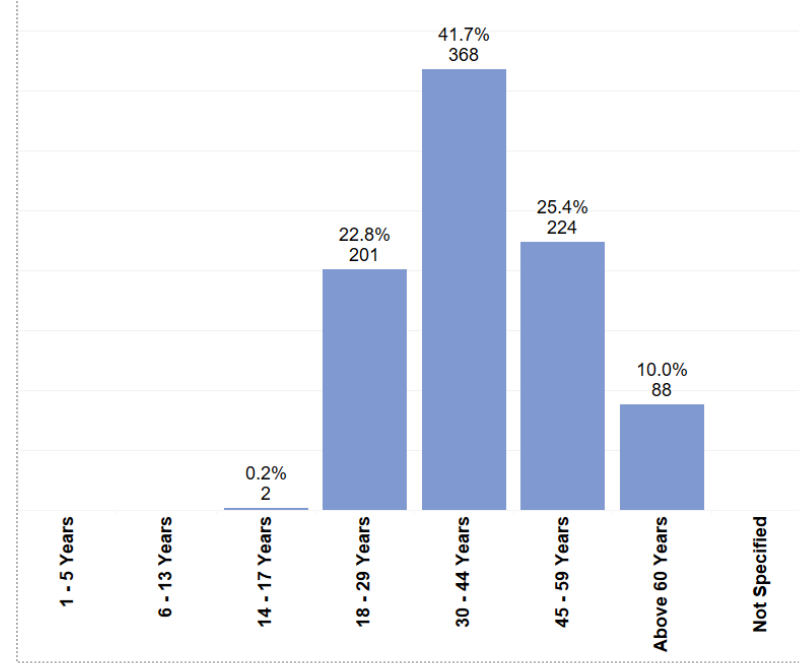
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for the information	164	164	0	164	0
Cash for Work - Has not been selected for CFW in long time	76	76	0	0	0
Health - Request for information	63	63	0	63	0
Slope Protection (erosion) - Requested	57	0	57	43	14
Slope Protection (erosion) - Damaged, broken, or needs improvement	56	0	56	50	6
WASH - Request for information	56	56	0	56	0
Shelter & NFI - Request for Information	40	40	0	40	0
Energy & Environment - Request for Information	39	39	0	39	0
When is the next LPG distribution day?	36	36	0	0	0
Shelter Number - Requested	28	0	28	2	26
Shelter Materials - Request additional materials	27	27	0	0	0
LPG Gas - Not enough for family	26	26	0	0	0
Soap & Hygiene Kit - Not enough	21	21	0	0	0
Cooking set (gas & stove) - Broken or not working	19	19	0	0	0
Damage to shelter - Shelter damaged over time	14	13	1	0	1
Drainage - Drain Requested	14	0	14	15	0
Soap & Hygiene Kit - Additional Requested	13	13	0	0	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	WASH	Site Management	Health	Protection	Food Security	Education	ID Documents	Livelihood	Nutrition
Tickets Received	292	160	151	115	77	63	15	10	0	0	0	0
Total Closed on the Spot	263	2	136	90	76	63	6	10	0	0	0	0
Total Referred	29	158	15	25	1	0	9	0	0	0	0	0
Total Replies	206	148	45	65	0	65	6	9	0	0	0	0
Open Tickets	0	10	0	0	1	0	3	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Shelter Number - Requested	26
Slope Protection (erosion) - Requested	14
Protection - Request for Protection Interventions	9
Slope Protection (erosion) - Damaged, broken, or needs improvement	6
LPG Gas - Did not receive cylinder	5
Soap & Hygiene Kit - Did not receive	5
Drainage - Damaged, broken, or needs improvement	3
Latrine - New toilet requested	3
Water tap - Requested	3
LPG Gas - Lost token	2
Stairs - Requested	2
Tubewell - Not Working	2
Bridge - Damaged, broken, or needs improvement	1
Community Conflict - Tree Cutting	1
Cooking Stove - Did not receive	1
Damage to shelter - Shelter damaged over time	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 19**

## Summary for February 2026

**314** tickets received in this camp

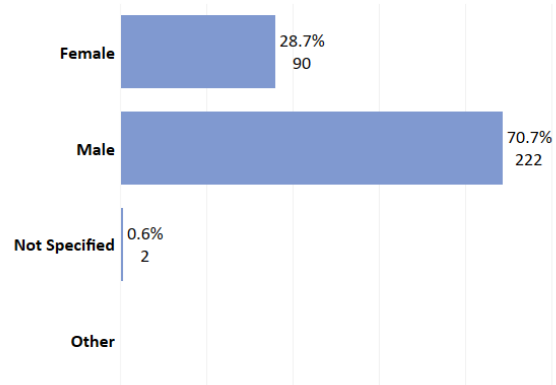
**109** tickets closed on the spot\*

**205** tickets referred to relevant actors

**251** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

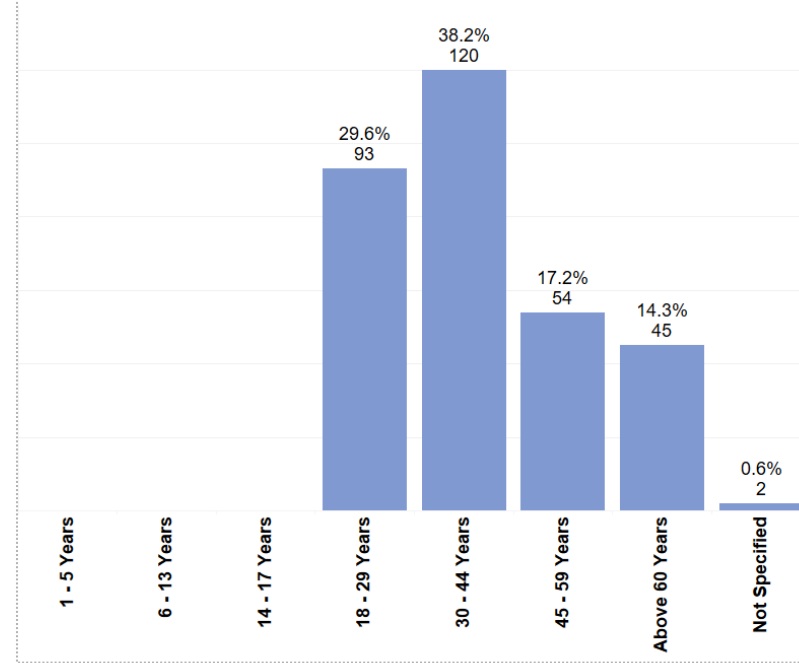
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	71	0	71	102	0
Cash for Work - Has not been selected for CFW in long time	44	44	0	0	0
Soap & Hygiene Kit - Did not receive	40	0	40	7	33
LPG Gas - Did not receive cylinder	18	0	18	24	0
Stairs - Damaged, broken, or needs improvement	18	0	18	11	7
Shelter Materials - Request additional materials	15	15	0	0	0
Drainage - Damaged, broken, or needs improvement	13	0	13	18	0
Shelter & NFI - Request for Information	11	11	0	11	0
Health - Request for information	9	9	0	9	0
Drainage - Drain Requested	6	0	6	5	1
Drainage - Blocked or Water logging	5	0	5	5	0
Energy & Environment - Request for Information	5	5	0	5	0
Protection - Request for information	5	5	0	5	0
Shelter Number - Requested	5	0	5	5	0
Cash for Work - Requested CFW	4	4	0	0	0
Cooking set (gas & stove) - Requested	4	4	0	0	0
Shelter Materials - Missed Distribution	4	0	4	0	4

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	Site Management	WASH	Shelter & NFI	Energy & Environment	Health	Protection	ID Documents	Food Security	Education	Livelihood	Nutrition
Tickets Received	127	50	43	37	32	9	9	6	1	0	0	0
Total Closed on the Spot	0	48	0	28	12	9	7	4	1	0	0	0
Total Referred	127	2	43	9	20	0	2	2	0	0	0	0
Total Replies	163	0	20	18	31	9	7	2	1	0	0	0
Open Tickets	0	2	23	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Soap & Hygiene Kit - Did not receive	33
Stairs - Damaged, broken, or needs improvement	7
Shelter Materials - Missed Distribution	4
Cash for Work - Payment delayed	2
Slope Protection (erosion) - Requested	2
Drainage - Drain Requested	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
LPG Gas - Lost or stolen cylinder	1
Stairs - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 20**

## Summary for February 2026

**427** tickets received in this camp

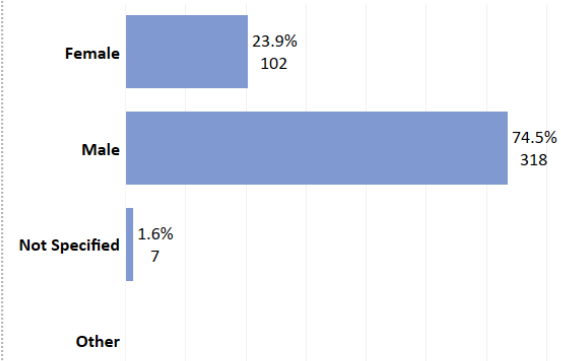
**276** tickets closed on the spot\*

**151** tickets referred to relevant actors

**119** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

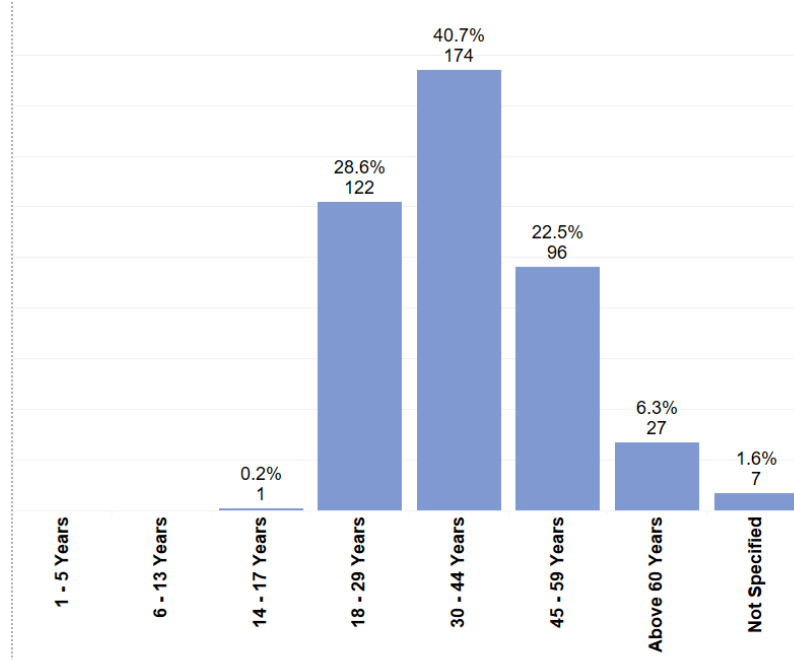
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	84	84	0	0	0
Cash for Work - Requested CFW	60	60	0	0	0
Cash for Work - Has not been enrolled	33	0	33	2	31
LPG Gas - Not enough for family	28	28	0	0	0
Slope Protection (erosion) - Requested	23	0	23	2	21
Slope Protection (erosion) - Damaged, broken, or needs improvement	18	0	18	9	9
Drainage - Damaged, broken, or needs improvement	10	0	10	2	8
NFI - Request additional materials	10	10	0	0	0
Stairs - Damaged, broken, or needs improvement	10	0	10	3	7
Cooking set (gas & stove) - Broken or not working	9	9	0	0	0
Damage to shelter - Shelter damaged over time	9	9	0	0	0
Health - Request for information	9	9	0	9	0
Pathway - Damaged, broken, or needs improvement	9	0	9	2	7
Shelter & NFI - Request for the information	8	8	0	8	0
Energy & Environment - Request for Information	7	7	0	7	0
Protection Referral (IOM)	7	7	0	0	0
Protection - Request for Protection Interventions	6	0	6	4	2

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Management	Site Development	Energy & Environment	Shelter & NFI	Protection	WASH	ID Documents	Health	Food Security	Livelihood	Education	Nutrition
Tickets Received	177	87	64	43	17	15	12	9	2	1	0	0
Total Closed on the Spot	144	1	53	38	11	8	11	9	0	1	0	0
Total Referred	33	86	11	5	6	7	1	0	2	0	0	0
Total Replies	2	25	30	12	8	28	4	9	0	1	0	0
Open Tickets	31	61	0	0	0	0	0	0	2	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	31
Slope Protection (erosion) - Requested	21
Slope Protection (erosion) - Damaged, broken, or needs improvement	9
Drainage - Damaged, broken, or needs improvement	8
Pathway - Damaged, broken, or needs improvement	7
Stairs - Damaged, broken, or needs improvement	7
Shelter Number - Requested	5
LPG Gas - Did not receive refill	4
Lamp post or Street light - Damaged, broken, or needs improvement	3
Stairs - Requested	3
Drainage - Drain Requested	2
Food distributions - Household has not received food	2
Lamp post or Street light - Requested	2
Protection - Request for Protection Interventions	2
Cooking Stove - Did not receive	1
Damaged Community Facility - Damaged, broken, or needs improvement	1
Drainage - Blocked or Water logging	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 20 Ext**

## Summary for February 2026

**410** tickets received in this camp

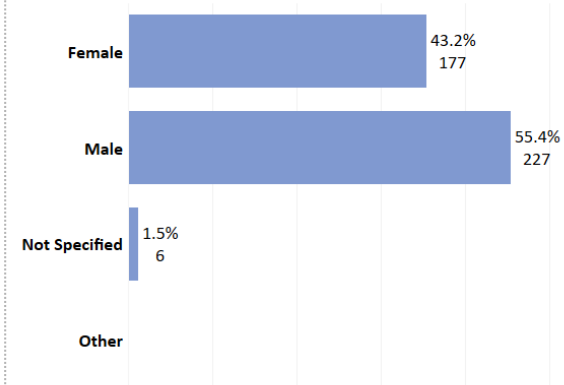
**214** tickets closed on the spot\*

**196** tickets referred to relevant actors

**173** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

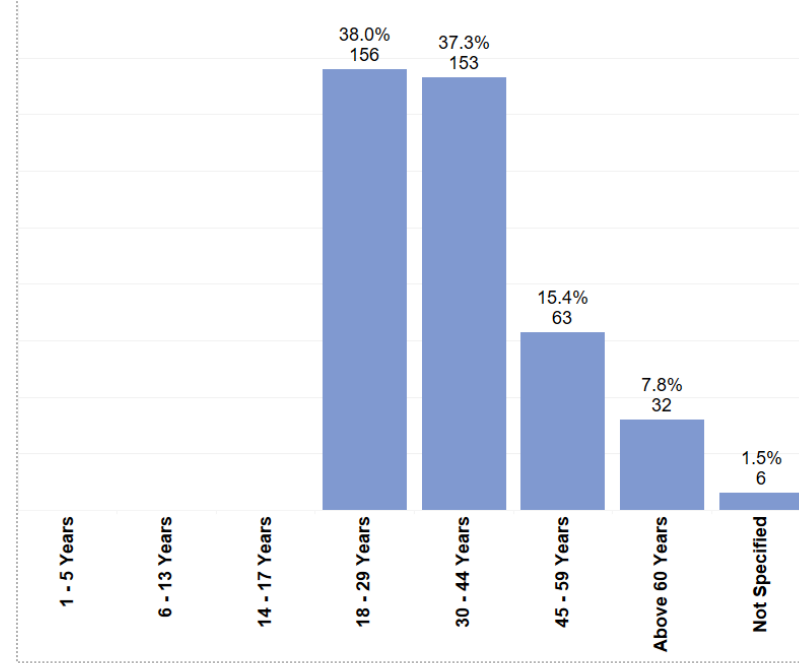
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Requested CFW	93	93	0	0	0
Cash for Work - Has not been enrolled	56	0	56	1	55
Pathway - Damaged, broken, or needs improvement	23	0	23	14	9
LPG Gas - Did not receive refill	18	0	18	4	14
Shelter & NFI - Request for Information	18	18	0	18	0
Shelter & NFI - Request for the information	18	18	0	18	0
Drainage - Damaged, broken, or needs improvement	17	0	17	15	2
Cash for Work - Has not been selected for CFW in long time	15	15	0	0	0
NFI - Request additional materials	15	15	0	0	0
LPG Gas - Not enough for family	11	11	0	0	0
LPG Gas - Did not receive cylinder	10	0	10	15	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	10	0	10	2	8
Slope Protection (erosion) - Requested	8	0	8	8	0
Damage to shelter - Shelter damaged over time	7	7	0	0	0
Protection Referral (IOM)	6	6	0	0	0
Bridge - Damaged, broken, or needs improvement	5	0	5	3	2
Food distributions - Household has not received food	5	0	5	1	4

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Management	Site Development	Shelter & NFI	Energy & Environment	WASH	ID Documents	Protection	Food Security	Health	Education	Livelihood	Nutrition
Tickets Received	165	84	58	47	20	17	10	5	4	0	0	0
Total Closed on the Spot	108	0	58	17	5	12	10	0	4	0	0	0
Total Referred	57	84	0	30	15	5	0	5	0	0	0	0
Total Replies	1	69	36	25	30	3	4	1	4	0	0	0
Open Tickets	56	15	0	5	0	2	0	4	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Has not been enrolled	55
LPG Gas - Did not receive refill	14
Pathway - Damaged, broken, or needs improvement	9
Slope Protection (erosion) - Damaged, broken, or needs improvement	8
Food distributions - Household has not received food	4
Bridge - Damaged, broken, or needs improvement	2
Drainage - Damaged, broken, or needs improvement	2
SCOPE Card - Lost	2
Water tap - Not Working	2
Bridge - Requested	1
Cash for Work - Payment delayed	1
Drainage - Drain Requested	1
LPG Gas - Lost token	1
Pathway - Requested	1
SCOPE Card - Damaged	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 21**

## Summary for February 2026

**977** tickets received in this camp

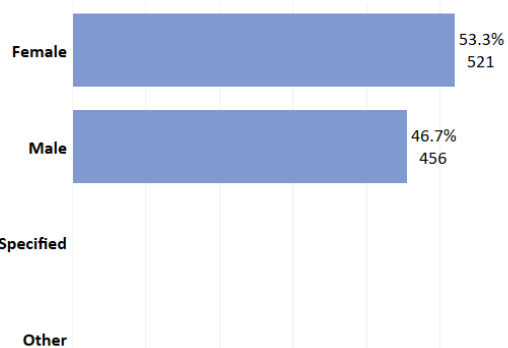
**427** tickets closed on the spot\*

**550** tickets referred to relevant actors

**773** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

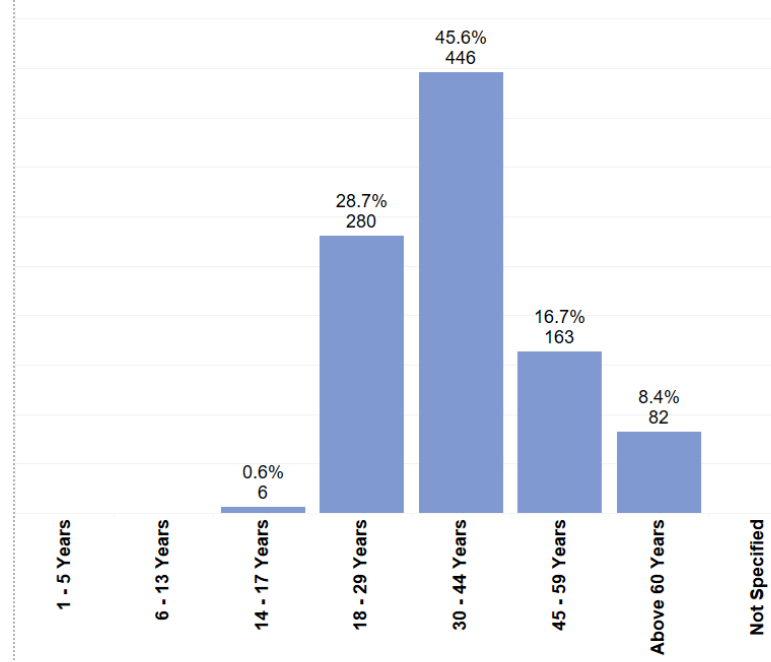
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Energy & Environment - Request for Information	498	365	133	498	0
Damage to shelter - Shelter damaged over time	224	0	224	130	94
Pathway - Damaged, broken, or needs improvement	104	0	104	53	51
Food Security - Request for information	17	14	3	17	0
LPG Gas - Not enough for family	17	1	16	1	15
Protection - Request for information	15	14	1	15	0
Health - Request for information	13	13	0	13	0
Damage to shelter - Shelter damaged by weather	12	0	12	11	1
Shelter & NFI - Request for Information	9	7	2	9	0
Stairs - Damaged, broken, or needs improvement	8	0	8	2	6
WASH - Request for information	8	8	0	8	0
Latrine - New toilet requested	5	0	5	0	5
Protection - Request for Protection Interventions	5	0	5	1	4
Shelter & NFI - Request for the information	5	3	2	5	0
Bathing Station - Requested	4	0	4	0	4
Slope Protection (erosion) - Requested	4	0	4	3	1
WASH - Solid Waste Communal waste pick up needed	4	0	4	0	4

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Energy & Environment	Shelter & NFI	Site Development	WASH	Protection	Food Security	Health	Education	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	517	256	118	33	20	19	14	0	0	0	0	0
Total Closed on the Spot	366	10	2	8	14	14	13	0	0	0	0	0
Total Referred	151	246	116	25	6	5	1	0	0	0	0	0
Total Replies	499	160	60	8	16	17	13	0	0	0	0	0
Open Tickets	0	86	56	17	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	94
Pathway - Damaged, broken, or needs improvement	51
LPG Gas - Not enough for family	15
Stairs - Damaged, broken, or needs improvement	6
Latrine - New toilet requested	5
Bathing Station - Requested	4
Protection - Request for Protection Interventions	4
WASH - Solid Waste Communal waste pick up needed	4
Water tap & Tubewell - Requesting new facility	4
Bathing Station - Broken or Damaged	3
Latrine - Latrine not working properly	3
LPG Porters - Requested	2
Damage to shelter - Shelter damaged by weather	1
Food distributions - Household has not received food	1
Food Porters - Requested	1
Health - Assessment of medical conditions required	1
Latrine - Needs desludging	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 22**

## Summary for February 2026

**2,030** tickets received in this camp

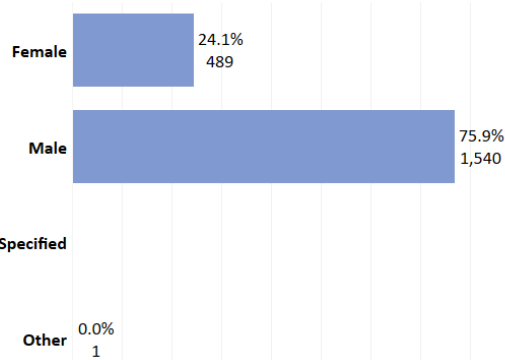
**1,823** tickets closed on the spot\*

**207** tickets referred to relevant actors

**681** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

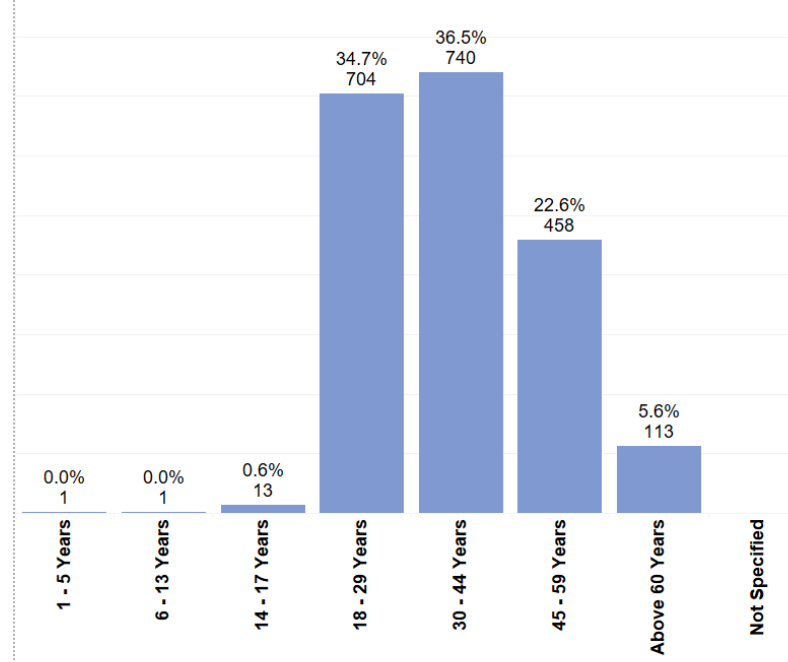
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
NFI - Request additional materials	404	404	0	0	0
LPG Gas - Not enough for family	335	335	0	0	0
Cash for Work - Has not been selected for CFW in long time	212	212	0	0	0
Protection - Request for information	156	156	0	156	0
Cooking Stove - Broken or not working	130	130	0	0	0
SMART Card & Family Attestation - Add New Born	107	107	0	0	0
Shelter & NFI - Request for the information	80	80	0	80	0
WASH - Request for information	78	78	0	78	0
Shelter & NFI - Request for Information	75	75	0	75	0
Cash for Work - Requested CFW	71	71	0	0	0
Electricity Supply - Not working	45	0	45	41	4
Energy & Environment - Request for Information	38	38	0	38	0
Soap & Hygiene Kit - Additional Requested	35	35	0	0	0
SMART Card & Family Attestation - Lost ID Card	27	27	0	0	0
Farming supplies - Requested	22	22	0	0	0
Slope Protection (erosion) - Requested	18	0	18	43	0
Drainage Cover (Slab) - Requested	17	0	17	33	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Site Management	Protection	ID Documents	WASH	Site Development	Food Security	Education	Health	Livelihood	Nutrition
Tickets Received	579	524	339	163	162	137	96	30	0	0	0	0
Total Closed on the Spot	573	508	294	156	135	127	0	30	0	0	0	0
Total Referred	6	16	45	7	27	10	96	0	0	0	0	0
Total Replies	163	52	42	162	5	78	171	8	0	0	0	0
Open Tickets	0	0	3	0	22	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
SCOPE Card - Family Attestation doesn't match SCOPE	13
SCOPE Card - Has not received new SCOPE Card	8
Electricity Supply - Not working	4
Latrines - Needs desludging	4
Bathing Station - Requested	2
Latrines - New toilet requested	2
Cooking Stove - Did not receive	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Requested	1
Lamp post or Street light - Requested	1
LPG Gas - Lost token	1
Protection - Request for Protection Interventions	1
SCOPE Card - HH wants to change the people who can collect food or LPG	1
Soap & Hygiene Kit - Did not receive	1
Water tap - Not enough water	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 24**

## Summary for February 2026

**1,016** tickets received in this camp

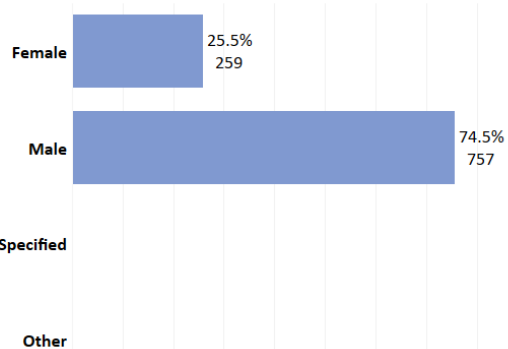
**743** tickets closed on the spot\*

**273** tickets referred to relevant actors

**265** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

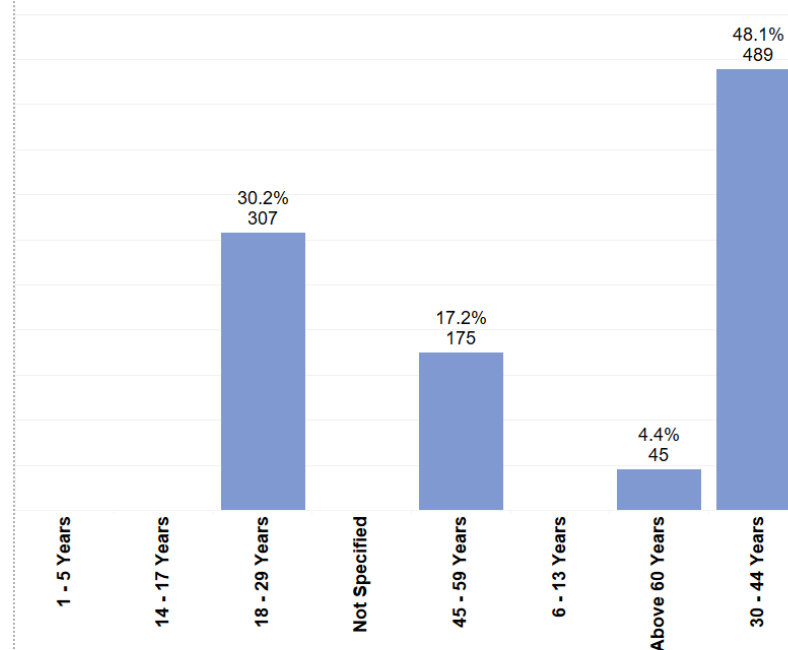
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
NFI - Request additional materials	300	300	0	0	0
Cash for Work - Has not been selected for CFW in long time	160	160	0	0	0
When is the next LPG distribution day?	56	56	0	0	0
When is the next Hygiene Kit distribution day?	40	40	0	0	0
Cash for Work - Requested CFW	35	35	0	0	0
NFI - Received damaged materials	31	31	0	0	0
Cooking Stove - Did not receive	30	0	30	13	17
LPG Gas - Did not receive cylinder	30	0	30	14	16
Pathway - Requested	27	0	27	26	1
Pathway - Damaged, broken, or needs improvement	25	0	25	15	10
SCOPE Card - Has not received new SCOPE Card	25	0	25	8	17
When is my next Cash for Work rotation day?	25	25	0	0	0
Soap & Hygiene Kit - Did not receive	23	0	23	11	12
Protection - Request for Protection Interventions	19	0	19	7	12
When is the next Cash for Work payment day?	19	19	0	0	0
Protection - Request for information	18	17	1	18	0
Latrine - Needs desludging	12	0	12	5	7

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Management	Energy & Environment	Site Development	WASH	Protection	ID Documents	Health	Livelihood	Education	Food Security	Nutrition
Tickets Received	358	242	127	117	95	37	25	9	3	2	1	0
Total Closed on the Spot	357	239	66	7	43	17	0	9	3	2	0	0
Total Referred	1	3	61	110	52	20	25	0	0	0	1	0
Total Replies	29	3	38	114	34	25	8	9	3	2	0	0
Open Tickets	0	0	23	0	18	0	17	0	0	0	1	0

## Top Open Tickets this Month

Ticket Description	Count
Cooking Stove - Did not receive	17
SCOPE Card - Has not received new SCOPE Card	17
LPG Gas - Did not receive cylinder	16
Protection - Request for Protection Interventions	12
Soap & Hygiene Kit - Did not receive	12
Pathway - Damaged, broken, or needs improvement	10
Latrine - Needs desludging	7
Latrine - Broken	2
Bathing Station - Broken or Damaged	1
Fence or railing for path or stairs - Requested	1
Food distributions - Poor quality food items	1
LPG Gas - Lost token	1
Pathway - Requested	1
Slope Protection (erosion) - Requested	1
Water tap - Not enough water	1
Water tap - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 25**

## Summary for February 2026

**511** tickets received in this camp

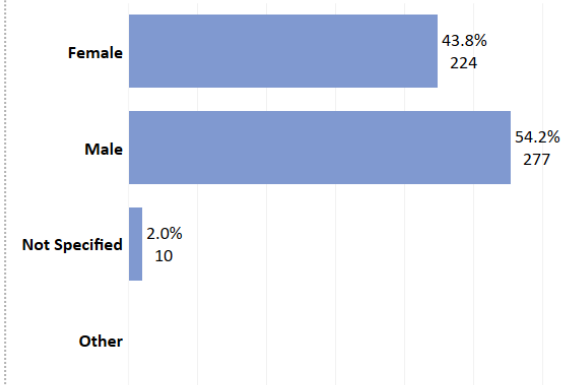
**434** tickets closed on the spot\*

**77** tickets referred to relevant actors

**213** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

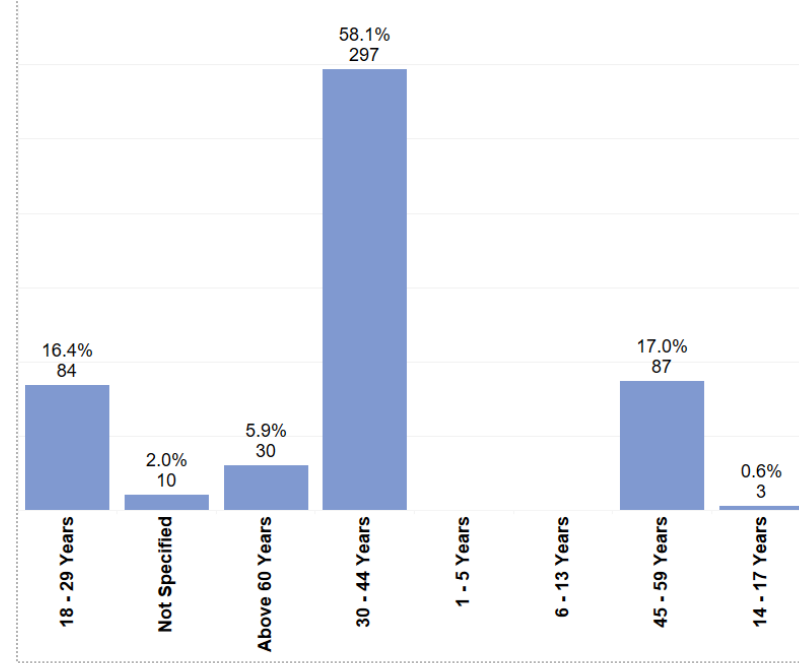
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
LPG Gas - Not enough for family	116	116	0	6	0
Cash for Work - Has not been selected for CFW in long time	67	67	0	0	0
Soap & Hygiene Kit - Not enough	34	34	0	0	0
Shelter & NFI - Request for the information	33	33	0	33	0
NFI - Request additional materials	32	32	0	0	0
Food distributions - Request for more food each month	26	26	0	0	0
LPG Gas - Did not receive refill	20	0	20	3	17
Shelter Materials - Request additional materials	18	18	0	0	0
Cash for Work - Requested CFW	14	14	0	0	0
Livelihood - Request for information	14	14	0	14	0
Energy & Environment - Request for Information	11	11	0	11	0
Food distributions - Want to purchase more but not allowed	11	11	0	0	0
Protection Referral (IOM)	10	10	0	0	0
Shelter Materials - Received damaged materials	10	10	0	0	0
Latrine - Needs desludging	9	0	9	6	3
Drainage Cover (Slab) - Requested	8	0	8	16	0
Shelter & NFI - Request for Information	8	8	0	8	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Energy & Environment	Shelter & NFI	Site Management	WASH	Food Security	Site Development	Livelihood	Protection	ID Documents	Education	Health	Nutrition
Tickets Received	163	109	82	58	42	30	14	11	2	0	0	0
Total Closed on the Spot	137	108	81	41	42	0	14	10	1	0	0	0
Total Referred	26	1	1	17	0	30	0	1	1	0	0	0
Total Replies	35	53	2	26	0	82	14	0	1	0	0	0
Open Tickets	0	0	0	0	0	0	0	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
LPG Gas - Did not receive refill	17
Latrine - Needs desludging	3
LPG Gas - Did not receive cylinder	1
Protection - Request for Protection Interventions	1
Relocation & Repatriation - Relocation to another camp	1
Slope Protection (erosion) - Damaged, broken, or needs improvement	1
Soap & Hygiene Kit - Did not receive	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 26**

## Summary for February 2026

**1,324** tickets received in this camp

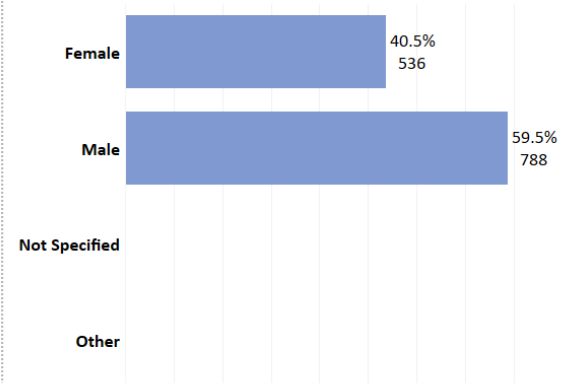
**296** tickets closed on the spot\*

**1,028** tickets referred to relevant actors

**984** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

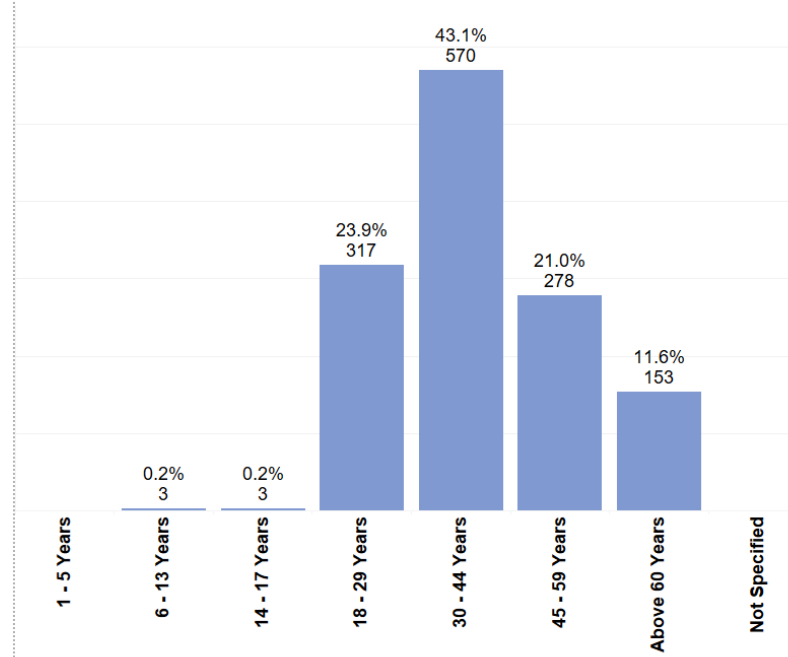
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	542	0	542	265	277
Shelter & NFI - Request for the information	206	173	33	206	0
Energy & Environment - Request for Information	100	22	78	100	0
Livelihood - Request for information	96	10	86	96	0
Health - Request for information	80	18	62	80	0
WASH - Request for information	67	28	39	67	0
Protection - Request for information	65	18	47	65	0
Food Security - Request for information	44	14	30	44	0
Protection - Request for Protection Interventions	25	0	25	4	21
Site Development - Request for information	23	6	17	23	0
Shelter & NFI - Request for Information	21	5	16	21	0
Site Management - Request for information	9	1	8	9	0
Pathway - Damaged, broken, or needs improvement	8	0	8	0	8
LPG Gas - Not enough for family	7	0	7	0	7
Pathway - Requested	5	0	5	0	5
Relocation & Repatriation - Relocation within camp	5	0	5	0	5
Education - Request for information	4	1	3	4	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Livelihood	Protection	Health	WASH	Food Security	Site Development	Site Management	Education	ID Documents	Nutrition
Tickets Received	773	108	96	90	81	74	46	38	14	4	0	0
Total Closed on the Spot	178	22	10	18	18	28	14	6	1	1	0	0
Total Referred	595	86	86	72	63	46	32	32	13	3	0	0
Total Replies	492	100	96	69	80	67	44	23	9	4	0	0
Open Tickets	103	0	0	3	0	0	0	9	4	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	277
Protection - Request for Protection Interventions	21
Pathway - Damaged, broken, or needs improvement	8
LPG Gas - Not enough for family	7
Pathway - Requested	5
Relocation & Repatriation - Relocation within camp	5
Latrine - Latrine not working properly	2
Shelter Materials - Request additional materials	2
Slope Protection (erosion) - Requested	2
Water tap & Tubewell - Requesting new facility	2
Bathing Station - Broken or Damaged	1
Bathing Station - Requested	1
Damage to shelter - Shelter damaged by weather	1
Food distributions - Household has not received food	1
Food distributions - Poor quality food items	1
Pressure Cooker - Did not receive	1
Request for additional room - Request for new room	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Camp 27**

## Summary for February 2026

**494** tickets received in this camp

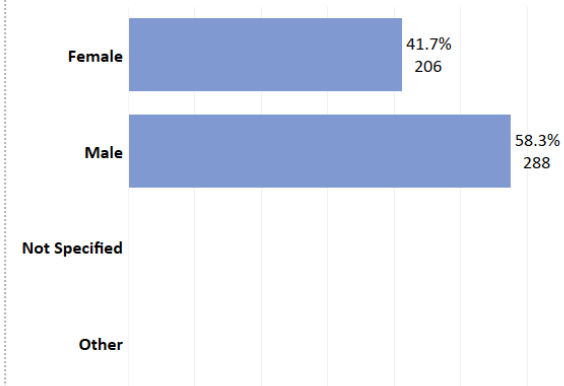
**41** tickets closed on the spot\*

**453** tickets referred to relevant actors

**320** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

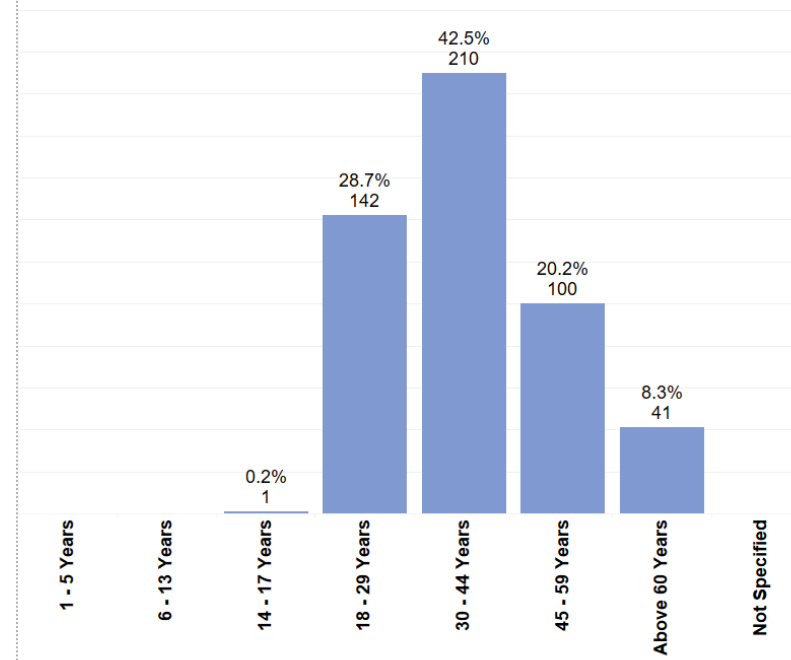
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	182	0	182	69	113
Energy & Environment - Request for Information	112	16	96	112	0
Site Development - Request for information	29	2	27	29	0
WASH - Request for information	28	4	24	28	0
Pathway - Damaged, broken, or needs improvement	25	0	25	10	15
Food Security - Request for information	20	0	20	20	0
Shelter & NFI - Request for the information	19	16	3	19	0
LPG Gas - Not enough for family	15	1	14	2	12
Health - Request for information	10	0	10	10	0
Latrine - Needs desludging	10	0	10	4	6
Protection - Request for Protection Interventions	10	0	10	5	5
Drainage - Blocked or Water logging	8	0	8	0	8
Pathway - Requested	7	0	7	0	7
Latrine - Latrine not working properly	5	0	5	4	1
Shelter & NFI - Request for Information	5	2	3	5	0
Protection - Request for information	2	0	2	2	0
Bathing Station - Broken or Damaged	1	0	1	1	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Site Development	WASH	Food Security	Protection	Health	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	209	128	70	44	20	12	10	1	0	0	0	0
Total Closed on the Spot	18	17	2	4	0	0	0	0	0	0	0	0
Total Referred	191	111	68	40	20	12	10	1	0	0	0	0
Total Replies	93	114	39	37	20	7	10	0	0	0	0	0
Open Tickets	98	0	29	3	0	5	0	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	113
Pathway - Damaged, broken, or needs improvement	15
LPG Gas - Not enough for family	12
Drainage - Blocked or Water logging	8
Pathway - Requested	7
Latrine - Needs desludging	6
Protection - Request for Protection Interventions	5
Damage to shelter - Shelter damaged by weather	1
Latrine - Latrine not working properly	1
LPG Porters - Requested	1
Relocation & Repatriation - Relocation within camp	1
Request for additional room - Request for new room	1
Shelter Materials - Request additional materials	1
Slope Protection (erosion) - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | Kutupalong RC

## Summary for February 2026

**415** tickets received in this camp

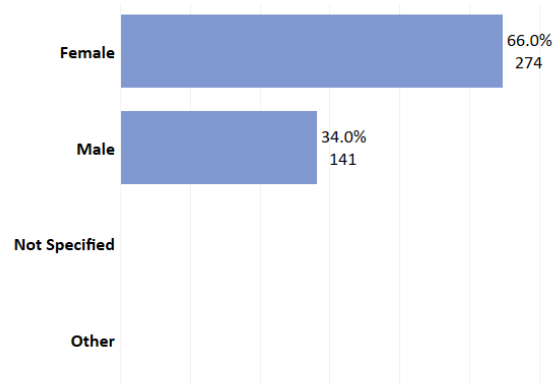
**141** tickets closed on the spot\*

**274** tickets referred to relevant actors

**148** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

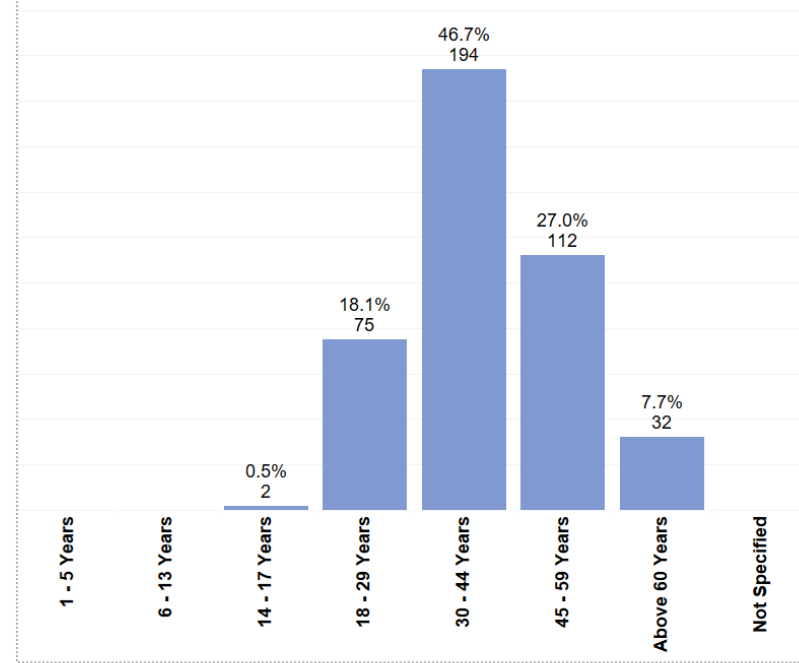
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	147	0	147	0	147
Protection - Request for Protection Interventions	55	0	55	1	54
Shelter & NFI - Request for the information	39	39	0	39	0
Protection - Request for information	29	25	4	29	0
Pathway - Damaged, broken, or needs improvement	28	0	28	0	28
Energy & Environment - Request for Information	25	25	0	25	0
Food distributions - Poor quality food items	14	14	0	14	0
LPG Gas - Not enough for family	14	4	10	4	6
Food Security - Request for information	12	12	0	12	0
Shelter & NFI - Request for Information	8	8	0	8	0
Site Development - Request for information	7	7	0	7	0
Health - Assessment of medical conditions required	6	0	6	0	6
Health - Request for information	4	4	0	4	0
Latrine - Needs desludging	4	0	4	1	3
Drainage - Blocked or Water logging	3	0	3	0	3
Request for additional room - Request for new room	3	0	3	0	3
Slope Protection (erosion) - Requested	3	0	3	0	3

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	Site Development	Food Security	Health	WASH	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	198	84	41	41	28	11	9	3	0	0	0	0
Total Closed on the Spot	47	25	29	7	26	4	3	0	0	0	0	0
Total Referred	151	59	12	34	2	7	6	3	0	0	0	0
Total Replies	47	30	29	7	26	4	5	0	0	0	0	0
Open Tickets	104	29	0	27	0	3	1	3	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	147
Protection - Request for Protection Interventions	54
Pathway - Damaged, broken, or needs improvement	28
Health - Assessment of medical conditions required	6
LPG Gas - Not enough for family	6
Drainage - Blocked or Water logging	3
Latrine - Needs desludging	3
Request for additional room - Request for new room	3
Slope Protection (erosion) - Requested	3
Food distributions - Household has not received food	2
LPG Porters - Requested	2
Not working - Solar supply	2
Health - Health Facility is not maintaining standards	1
Shelter Materials - Request additional materials	1
Site Management - Solar light (Requesting the new light)	1
WASH - Solid Waste Communal waste pick up needed	1

# Common Feedback Platform - CFP

Monthly Camp Report | February 2026 | **Nayapara RC**

## Summary for February 2026

**682** tickets received in this camp

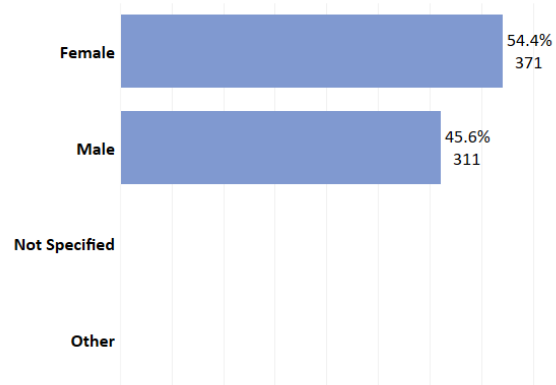
**220** tickets closed on the spot\*

**462** tickets referred to relevant actors

**505** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

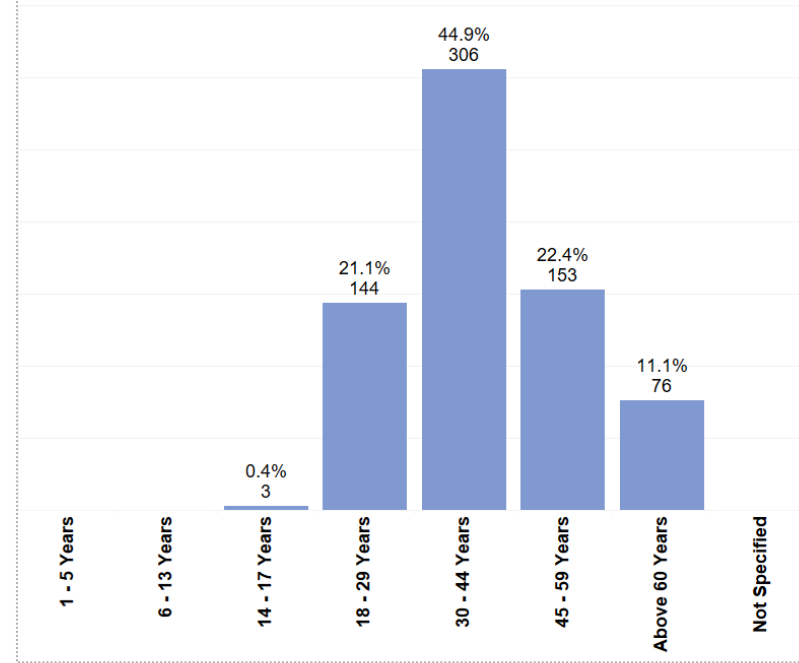
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	248	0	248	122	126
Protection - Request for information	187	85	102	187	0
Site Development - Request for information	75	35	40	75	0
Shelter & NFI - Request for the information	66	65	1	66	0
Health - Request for information	40	27	13	40	0
Protection - Request for Protection Interventions	38	0	38	6	32
Drainage - Blocked or Water logging	7	0	7	0	7
Shelter & NFI - Request for Information	6	6	0	6	0
Health - Assessment of medical conditions required	5	0	5	0	5
Pathway - Damaged, broken, or needs improvement	2	0	2	0	2
WASH - Request for information	2	2	0	2	0
Livelihood - Request for information	1	0	1	1	0
LPG Gas - Not enough for family	1	0	1	0	1
Relocation & Repatriation - Relocation within camp	1	0	1	0	1
Request for additional room - Request for new room	1	0	1	0	1
Slope Protection (erosion) - Requested	1	0	1	0	1
Treatment - Waited too long	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Health	WASH	Energy & Environment	Livelihood	Site Management	Education	Food Security	ID Documents	Nutrition
Tickets Received	321	225	85	46	2	1	1	1	0	0	0	0
Total Closed on the Spot	71	85	35	27	2	0	0	0	0	0	0	0
Total Referred	250	140	50	19	0	1	1	1	0	0	0	0
Total Replies	194	193	75	40	2	0	1	0	0	0	0	0
Open Tickets	56	0	0	0	0	1	0	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	126
Protection - Request for Protection Interventions	32
Drainage - Blocked or Water logging	7
Health - Assessment of medical conditions required	5
Pathway - Damaged, broken, or needs improvement	2
LPG Gas - Not enough for family	1
Relocation & Repatriation - Relocation within camp	1
Request for additional room - Request for new room	1
Slope Protection (erosion) - Requested	1
Treatment - Waited too long	1

# Common Feedback Platform - CFP

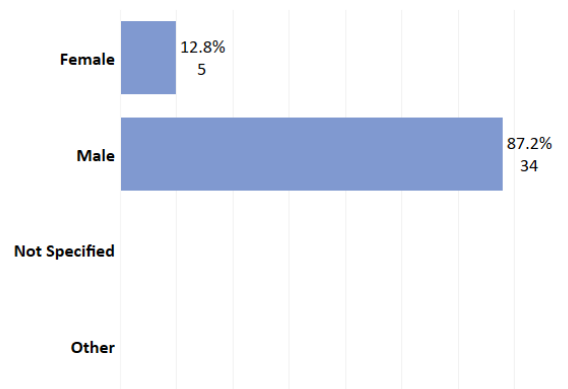
Monthly Camp Report | February 2026 | **Transit Center**

## Summary for February 2026

- 39** tickets received in this camp
- 17** tickets closed on the spot\*
- 22** tickets referred to relevant actors
- 29** responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.

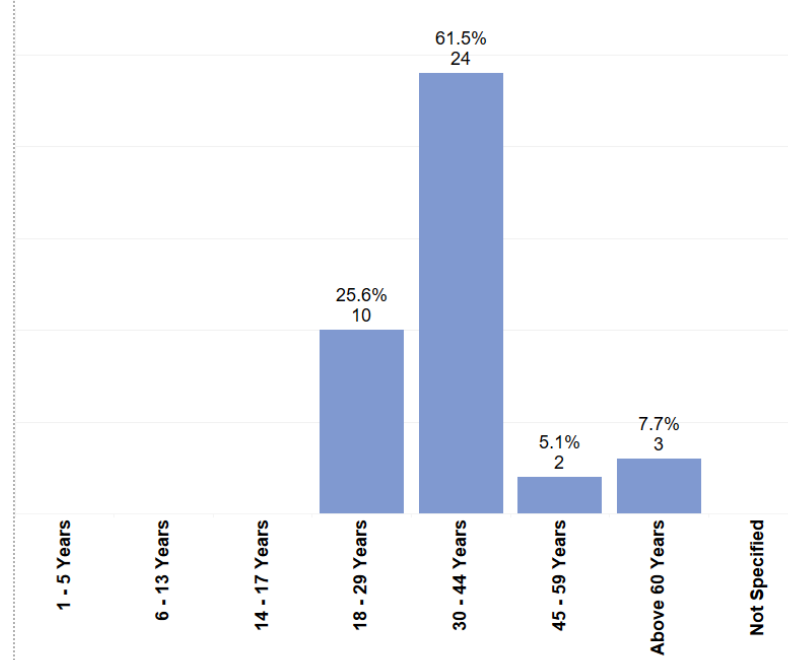
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	11	11	0	11	0
LPG Gas - Not enough for family	7	2	5	5	0
Protection - Request for Protection Interventions	7	0	7	2	5
Food distributions - Poor quality food items	6	4	2	6	0
Food distributions - Household has not received food	4	0	4	4	0
Food Security - Issue with collector	2	0	2	1	1
Damage to shelter - Shelter damaged over time	1	0	1	0	1
Request for fresh food enlistment - Request for fresh food	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Protection	Food Security	Energy & Environment	Shelter & NFI	Education	Health	ID Documents	Livelihood	Nutrition	Site Development	Site Management	WASH
Tickets Received	18	13	7	1	0	0	0	0	0	0	0	0
Total Closed on the Spot	11	4	2	0	0	0	0	0	0	0	0	0
Total Referred	7	9	5	1	0	0	0	0	0	0	0	0
Total Replies	13	11	5	0	0	0	0	0	0	0	0	0
Open Tickets	0	0	0	1	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	5
Damage to shelter - Shelter damaged over time	1
Food Security - Issue with collector	1
Request for fresh food enlistment - Request for fresh food	1