

# Common Feedback Platform - CFP

## About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

## IOM Methodology and Definitions:

**Methodology:** The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

### Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- If the ticket can be resolved without referral.

- If the ticket is an emergency or sensitive issues. The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- If the ticket is not referable because of the nature of the request. Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

## UNCHR Methodology and Definitions:

**Methodology:** The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

### Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

### Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

Common Feedback Platform - CFP

Monthly Sector Cumulative Report | December 2024 - November 2025

Cumulative Data for Dec 2024 - Nov 2025

389,832 tickets received across 34 sites

187,658 tickets closed on the spot

202,174 tickets referred by 6 actors

240,969 responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

Tickets Received each Month per Sector

Sector	December	January	February	March	April	May	June	July	August	September	October	November	Grand Total
Education	22	26	37	77	94	37	65	41	75	65	82	57	678
Energy & Environment	2,314	2,268	2,879	1,922	2,943	2,089	2,009	4,034	1,988	2,931	3,582	5,379	34,338
Food Security	785	354	429	318	1,833	1,074	1,340	760	780	664	663	700	9,700
Health	801	721	919	776	926	649	738	741	1,085	1,139	1,372	1,468	11,335
ID Documents	3,423	2,255	4,305	4,110	517	562	399	496	438	486	495	506	17,992
Livelihood	254	300	141	226	192	153	182	139	153	211	377	393	2,721
Nutrition	368	434	1,579	1,069	8	3	7	4	9	19	26	7	3,533
Protection	2,628	2,860	2,508	2,207	5,640	2,686	2,592	4,319	4,254	4,414	4,757	3,326	42,191
Shelter & NFI	8,556	8,400	9,449	8,963	13,973	13,754	16,310	14,352	13,551	14,114	11,005	7,160	139,587
Site Development	4,340	4,694	4,426	3,955	5,407	5,455	6,149	6,363	5,889	4,975	5,416	4,316	61,385
Site Management	7,340	5,124	4,359	4,745	3,443	3,981	3,810	1,996	3,002	2,409	1,941	6,637	48,787
WASH	1,976	1,219	1,533	2,012	1,391	1,278	1,111	1,409	1,417	1,241	1,441	1,557	17,585

Cumulative Tickets per Month

	December	January	February	March	April	May	June	July	August	September	October	November	Grand Total
Total Received	32,807	28,655	32,564	30,380	36,367	31,721	34,712	34,654	32,641	32,668	31,157	31,506	389,832
Total Closed on the Spot	18,148	13,899	17,580	17,459	14,088	12,539	15,804	12,851	16,070	16,577	15,371	17,272	187,658
Total Referred	14,659	14,756	14,984	12,921	22,279	19,182	18,908	21,803	16,571	16,091	15,786	14,234	202,174
Total Replies	13,312	17,462	22,721	26,290	18,224	16,384	22,160	19,516	23,246	20,368	21,033	20,253	240,969

Top Tickets Received by Gender

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	21,005	29,462		
Damage to shelter - Shelter damaged by weather	12,555	20,785		2
Pathway - Damaged, broken, or needs improvement	5,558	9,054		
Slope Protection (erosion) - Requested	5,801	7,423	3	
Slope Protection (erosion) - Damaged, broken, or needs improvement	4,510	8,447	3	
Cash for Work - Has not been selected for CfW in long time	3,216	8,273	3	
NFI - Request additional materials	2,347	6,998		
LPG Gas - Not enough for family	2,682	6,440		1
Shelter Materials - Request additional materials	2,161	4,964	2	
Cash for Work - Requested CfW	1,703	5,097	4	
Shelter Materials - Missed Distribution	2,524	3,454		
Cash for Work - Has not been enrolled	1,069	2,603	1	
Stairs - Requested	1,143	1,607	1	
Cooking Stove - Broken or not working	465	1,680		
SMART Card & Family Attestation - Add New Born	617	1,247		

Cumulative Tickets by Camp | AOR

	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	HCR Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	IOM Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25	Grand Total
Total Received	16,162	22,034	10,614	8,732	8,145	18,454	4,122	8,862	11,485	16,950	11,278	9,115	13,961	14,573	6,627	10,559	2,987	8,853	11,760	10,480	10,584	10,691	10,122	9,886	11,574	14,717	9,582	11,766	11,299	7,986	7,871	24,522	13,414	10,065	389,832
Total Closed on the Spot	3,056	4,561	1,757	1,518	4,335	11,592	2,091	4,457	5,424	1,925	6,787	2,867	3,364	4,889	1,708	4,483	1,992	3,212	7,022	6,835	5,122	5,117	5,185	2,029	9,401	9,038	6,419	8,647	6,257	5,419	5,133	20,419	7,023	8,574	187,658
Total Referred	13,106	17,473	8,857	7,214	3,810	6,862	2,031	4,405	6,061	15,025	4,491	6,248	10,597	9,684	4,919	6,076	995	5,641	4,738	3,645	5,462	5,574	4,937	7,857	2,173	5,679	3,163	3,119	5,042	2,567	2,738	4,103	6,391	1,491	202,174
Total Replies	6,663	11,543	4,043	4,121	5,301	12,869	2,671	4,744	8,072	5,979	6,391	4,779	9,629	9,867	4,214	5,995	2,225	8,753	9,695	7,646	10,033	8,602	9,565	9,798	3,784	11,343	7,953	7,291	5,962	3,346	3,169	8,515	11,009	5,399	240,969

CFM Implementers and Data Contributors:



CFM Report Designed and Produced by NPM:



Disclaimer:

IOM : The data is collected in all the 17 IOM AoR camps where the submitted tickets either closed on the spot or referred. Once a referred ticket is replied to, the feedback is shared with the beneficiary concerned. The beneficiary confirms if they consider their ticket resolved or not. Zite manager Link - <https://www.zitemanager.org/bangladesh>

UNHCR: UNHCR collects data from all 33 camps. Queries by refugees are either answered on the spot or they generate a ticket that is referred to the relevant focal point for follow up. Once action has been taken in line with the UNHCR CAIPP Standard Operating Procedures (SOPs), the ticket is closed.

# Common Feedback Platform - CFP

Monthly Overview | November 2025

Summary for November 2025

31,506

tickets received across 34 sites

17,272

tickets closed on the spot\*

14,234

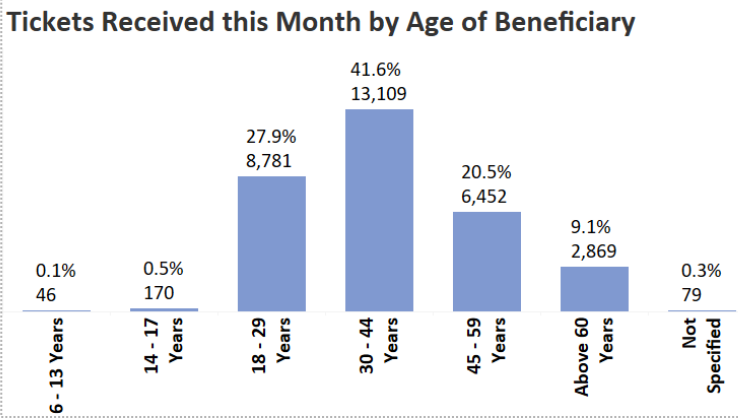
tickets referred to relevant actors

20,253

responses given by relevant actors

\*Tickets closed on the spot are not referred because they are resolved at the time of submission, sensitive, or not referable (see Methodology section at end of report).

\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

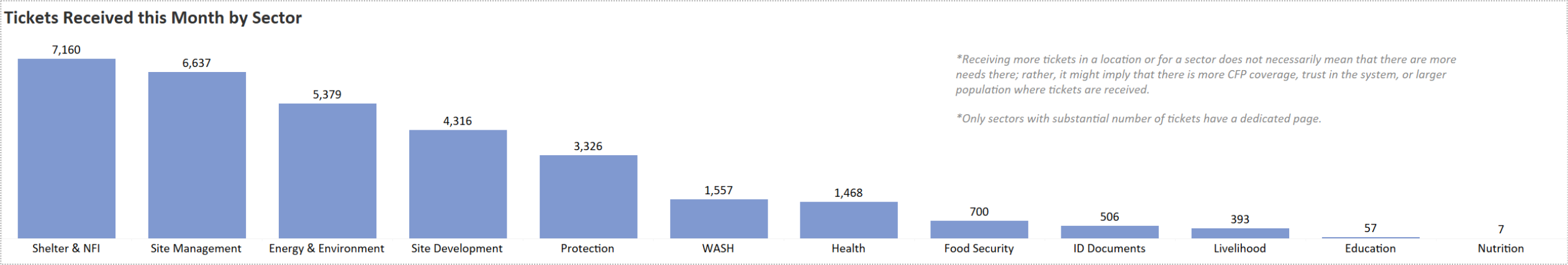


Top Tickets Received this Month

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	1,486	1,810		
Damage to shelter - Shelter damaged by weather	702	915		
Pathway - Damaged, broken, or needs improvement	586	814		
Cash for Work - Has not been selected for CfW in long time	371	713		
LPG Gas - Not enough for family	285	620		
NFI - Request additional materials	258	632		
Slope Protection (erosion) - Damaged, broken, or needs improvement	321	557		
Slope Protection (erosion) - Requested	349	405		
Cash for Work - Requested CFW	152	423		
Shelter Materials - Request additional materials	153	268		
Shelter Materials - Missed Distribution	143	197		
Pathway - Requested	83	139		
SMART Card & Family Attestation - Add New Born	57	131		
Stairs - Requested	86	99		
Cash for Work - Has not been enrolled	55	87		
Cooking Stove - Broken or not working	31	108		

Tickets Received this Month by Camp

		Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
HCR	Camp 01E	1,103	150	953	439	514
	Camp 01W	1,641	153	1,488	662	826
	Camp 02E	464	11	453	38	415
	Camp 02W	465	23	442	243	199
	Camp 03	555	342	213	373	0
	Camp 04	1,434	974	460	1,162	0
	Camp 04 Ext.	187	132	55	165	0
	Camp 05	876	585	291	617	0
	Camp 06	1,268	857	411	982	0
	Camp 07	1,138	77	1,061	211	850
	Camp 17	985	787	198	790	0
	Camp 21	542	274	268	356	0
	Camp 26	1,439	323	1,116	1,095	21
	Camp 27	1,594	343	1,251	1,238	13
IOM	Kutupalong RC	657	260	397	368	29
	Nayapara RC	1,068	853	215	930	0
	Transit Center	329	167	162	169	0
	Camp 08E	578	226	352	435	0
	Camp 08W	800	469	331	931	0
	Camp 09	788	450	338	531	0
	Camp 10	1,282	856	426	1,137	0
	Camp 11	698	304	394	543	0
	Camp 12	882	551	331	772	0
	Camp 13	643	207	436	586	0
	Camp 14	844	704	140	327	0
	Camp 15	939	681	258	786	0
	Camp 16	864	651	213	640	0
	Camp 18	1,019	811	208	722	0
	Camp 19	712	404	308	460	0
	Camp 20	631	449	182	276	0
	Camp 20 Ext	504	288	216	276	0
	Camp 22	2,441	2,139	302	960	0
	Camp 24	1,226	968	258	580	0
	Camp 25	910	803	107	453	0





# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | Shelter & NFI

## Summary for November 2025

**7,160** tickets received across **34** sites

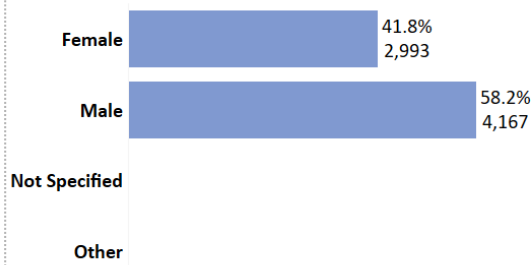
**1,617** tickets closed on the spot

**5,543** tickets referred to relevant actors

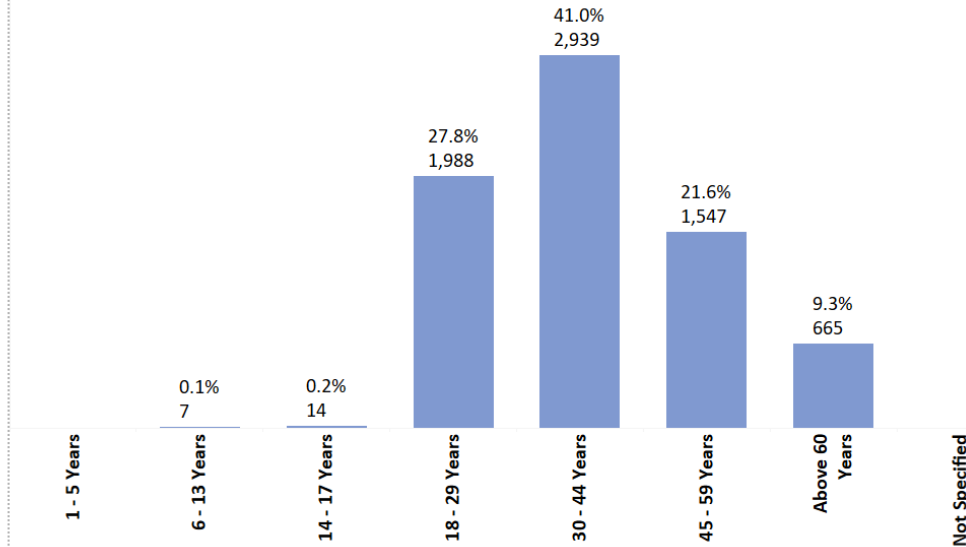
**1,690** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	666	16	650	147	503
Camp 01W	736	10	726	146	580
Camp 02E	344	1	343	10	333
Camp 02W	309	4	305	207	98
Camp 03	134	0	134	3	131
Camp 04	288	0	288	149	139
Camp 04 Ext.	34	6	28	33	0
Camp 05	160	0	160	4	156
Camp 06	268	0	268	59	209
Camp 07	806	15	791	70	721
Camp 08E	1	1	0	0	0
Camp 08W	88	55	33	51	0
Camp 09	66	63	3	3	0
Camp 10	100	1	99	22	77
Camp 11	98	59	39	79	0
Camp 12	57	2	55	16	39
Camp 13	165	4	161	185	0
Camp 14	51	42	9	15	0
Camp 15	62	59	3	0	3
Camp 16	143	131	12	9	3
Camp 17	101	0	101	0	101
Camp 18	117	109	8	18	0
Camp 19	130	125	5	8	0
Camp 20	18	17	1	3	0
Camp 20 Ext	39	39	0	0	0
Camp 21	92	0	92	20	72
Camp 22	611	606	5	11	0
Camp 24	170	169	1	0	1
Camp 25	80	80	0	0	0
Camp 26	474	0	474	204	270
Camp 27	337	0	337	97	240
Kutupalong RC	223	3	220	109	111
Nayapara RC	43	0	43	12	31
Transit Center	149	0	149	0	149

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	3,296	111	3,185	928	2,257
Damage to shelter - Shelter damaged by weather	1,617	0	1,617	208	1,409
NFI - Request additional materials	890	890	0	0	0
Shelter Materials - Request additional materials	421	381	40	11	29
Shelter Materials - Missed Distribution	340	0	340	327	13
Shelter & NFI - NFI Concern related to distribution modality facility quality location	137	0	137	1	136
Shelter Materials - Received amount is not enough	122	53	69	115	0
Shelter Number - Requested	73	0	73	72	1
Request for additional room - Request for new room	51	0	51	8	43
NFI - Received damaged materials	37	37	0	0	0
NFI - Received poor quality materials	24	24	0	0	0
Shelter Materials - Received damaged materials	24	24	0	0	0
When is the next NFI distribution day?	24	24	0	0	0
When is the next Shelter Materials distribution day	22	22	0	0	0
Shelter Kit - Requested (general households)	19	19	0	0	0
NFI - Waited too long at distribution	12	12	0	0	0
NFI - Too far to distribution	11	11	0	0	0

# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | Site Management

## Summary for November 2025

**6,637** tickets received across **34** sites

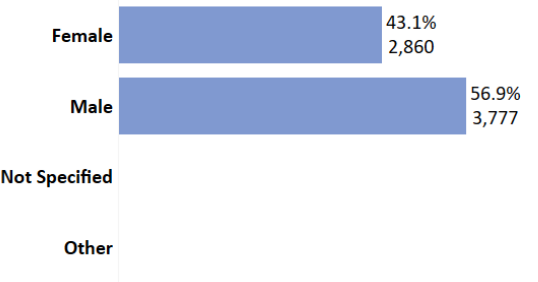
**5,882** tickets closed on the spot

**755** tickets referred to relevant actors

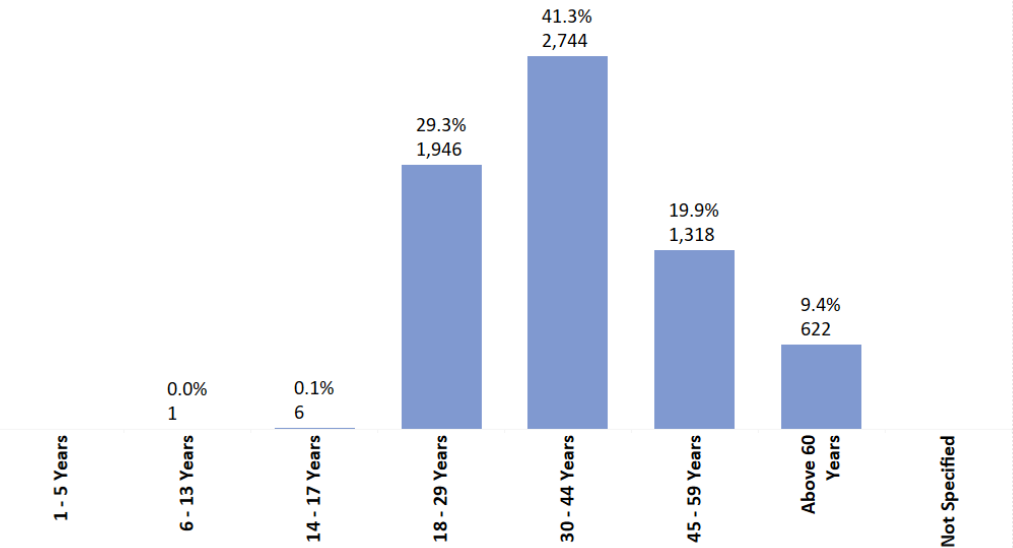
**4,956** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	28	3	25	24	1
Camp 01W	86	3	83	54	29
Camp 02E	0	0	0	0	0
Camp 02W	1	1	0	1	0
Camp 03	196	194	2	194	0
Camp 04	548	534	14	534	0
Camp 04 Ext.	4	3	1	3	0
Camp 05	280	267	13	275	0
Camp 06	317	310	7	317	0
Camp 07	4	0	4	1	3
Camp 08E	98	71	27	92	0
Camp 08W	79	69	10	64	0
Camp 09	109	100	9	70	0
Camp 10	257	251	6	251	0
Camp 11	90	81	9	41	0
Camp 12	175	169	6	176	0
Camp 13	142	139	3	152	0
Camp 14	339	327	12	47	0
Camp 15	157	143	14	7	7
Camp 16	148	143	5	142	0
Camp 17	518	502	16	502	0
Camp 18	230	227	3	172	0
Camp 19	51	46	5	28	0
Camp 20	293	286	7	45	0
Camp 20 Ext	227	163	64	67	0
Camp 21	42	37	5	38	0
Camp 22	455	334	121	294	0
Camp 24	326	315	11	65	0
Camp 25	158	148	10	24	0
Camp 26	184	133	51	184	0
Camp 27	344	165	179	343	0
Kutupalong RC	208	206	2	207	0
Nayapara RC	542	512	30	542	0
Transit Center	1	0	1	0	1

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Site Management - Request for information	4,362	4,096	266	4,362	0
Cash for Work - Has not been selected for CfW in long time	1,084	1,084	0	0	0
Cash for Work - Requested CfW	575	575	0	0	0
Cash for Work - Has not been enrolled	142	0	142	145	0
Electricity Supply - Not working	121	0	121	291	0
Site Management -Solar light (Requesting the new light)	80	7	73	78	0
When is my next Cash for Work rotation day?	64	63	1	0	1
Solar supply - Not working	47	0	47	4	43
Relocation & Repatriation - Self-relocation (camp to camp)	41	0	41	9	32
Cash for WWork - Payment delayed	21	0	21	36	0
Relocation & Repatriation - Repatriation to Myanmar	20	20	0	0	0
Skill Training - Requested	19	19	0	0	0
When is the next Cash for Work payment day?	17	17	0	0	0
Community Conflict - Tree Cutting	15	0	15	11	4
Community Conflict - Land & shelter extension	8	0	8	5	3
Relocation & Repatriation - Relocation within camp	7	0	7	2	5
Relocation & Repatriation - Temporary relocation	5	0	5	0	5

# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | Energy & Environment

## Summary for November 2025

**5,379** tickets received across **34** sites

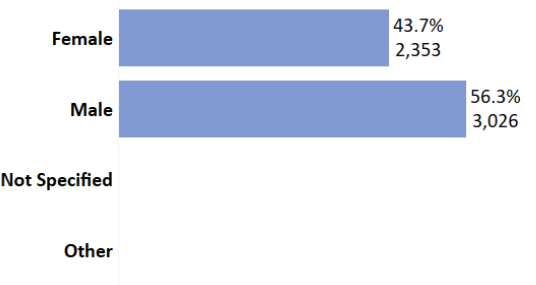
**4,263** tickets closed on the spot

**1,116** tickets referred to relevant actors

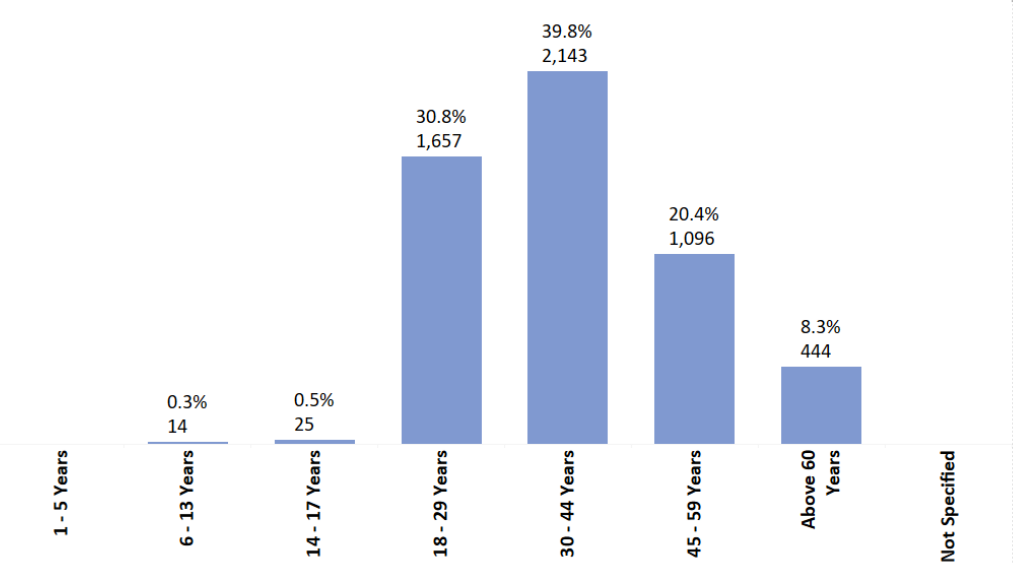
**4,146** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	64	50	14	59	0
Camp 01W	142	84	58	141	0
Camp 02E	8	2	6	7	0
Camp 02W	24	9	15	23	0
Camp 03	41	34	7	34	0
Camp 04	206	195	11	195	0
Camp 04 Ext.	71	69	2	69	0
Camp 05	109	102	7	104	0
Camp 06	287	284	3	287	0
Camp 07	33	19	14	27	0
Camp 08E	122	62	60	85	0
Camp 08W	286	238	48	210	0
Camp 09	171	147	24	90	0
Camp 10	440	396	44	417	0
Camp 11	40	28	12	43	0
Camp 12	232	194	38	214	0
Camp 13	13	4	9	43	0
Camp 14	105	101	4	12	0
Camp 15	55	46	9	11	0
Camp 16	152	151	1	136	0
Camp 17	104	83	21	85	0
Camp 18	269	263	6	191	0
Camp 19	133	94	39	135	0
Camp 20	59	49	10	10	0
Camp 20 Ext	56	45	11	25	0
Camp 21	147	115	32	129	0
Camp 22	675	661	14	231	0
Camp 24	262	204	58	194	0
Camp 25	321	306	15	201	0
Camp 26	238	45	193	235	0
Camp 27	404	88	316	402	0
Kutupalong RC	26	17	9	17	0
Nayapara RC	84	78	6	84	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Energy & Environment - Request for Information	3,599	2,999	600	3,599	0
LPG Gas - Not enough for family	905	790	115	100	15
LPG Gas - Did not receive cylinder	194	0	194	285	0
When is the next LPG distribution day?	145	145	0	0	0
Cooking Stove - Broken or not working	139	139	0	0	0
Cooking set (gas & stove) - Requested	127	127	0	0	0
Cooking Stove - Did not receive	124	0	124	105	19
Cooking set (gas & stove) - Broken or not working	39	39	0	0	0
LPG Gas - Did not receive refill	27	0	27	11	16
Cooking Stove - Requested	23	23	0	0	0
LPG Gas - Lost or stolen cylinder	19	0	19	11	8
LPG Gas - Lost token	17	0	17	16	1
LPG Porters - Requested	16	0	16	15	1
Cooking Stove - Lost or stolen	2	0	2	3	0
LPG Gas - Not enough for household	1	0	1	0	1
Pressure Cooker - Did not receive	1	0	1	0	1
When will I receive cooking set?	1	1	0	0	0

# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | **Site Development**

## Summary for November 2025

**4,316** tickets received across **34** sites

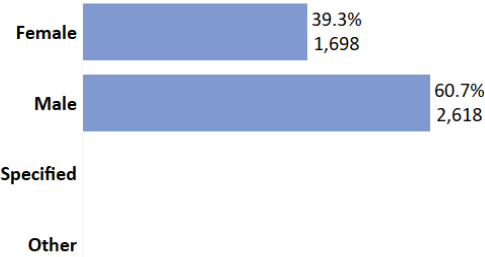
**6** tickets closed on the spot

**4,310** tickets referred to relevant actors

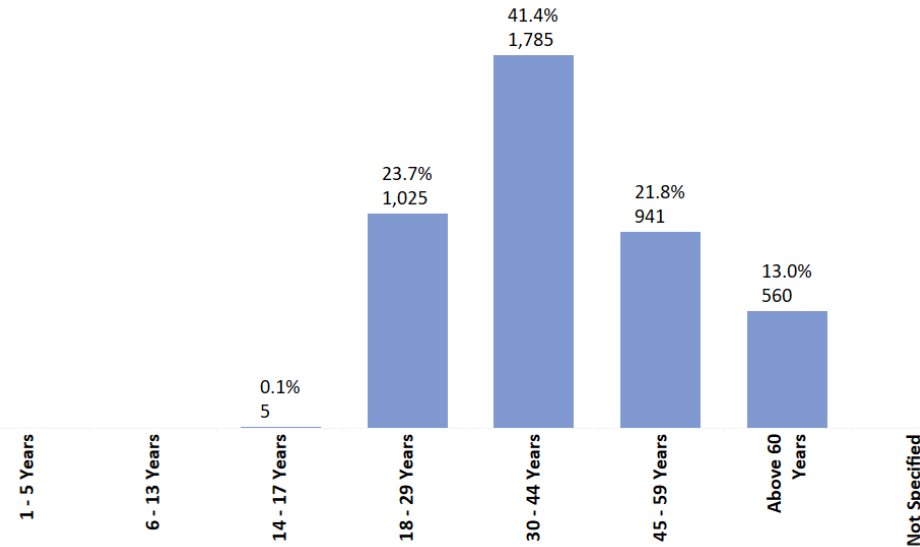
**3,264** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	189	1	188	81	107
Camp 01W	383	2	381	90	291
Camp 02E	80	0	80	1	79
Camp 02W	79	0	79	2	77
Camp 03	19	0	19	0	19
Camp 04	74	0	74	6	68
Camp 04 Ext.	6	0	6	6	0
Camp 05	86	0	86	3	83
Camp 06	110	0	110	51	59
Camp 07	222	1	221	66	155
Camp 08E	200	0	200	150	50
Camp 08W	188	0	188	486	0
Camp 09	197	0	197	179	18
Camp 10	175	0	175	191	0
Camp 11	290	0	290	226	64
Camp 12	167	0	167	161	6
Camp 13	231	0	231	129	102
Camp 14	80	1	79	159	0
Camp 15	188	0	188	317	0
Camp 16	121	0	121	91	30
Camp 17	44	0	44	0	44
Camp 18	166	0	166	149	17
Camp 19	223	0	223	151	72
Camp 20	139	0	139	145	0
Camp 20 Ext	124	0	124	127	0
Camp 21	72	0	72	15	57
Camp 22	141	0	141	185	0
Camp 24	53	1	52	20	32
Camp 25	54	0	54	75	0
Camp 26	27	0	27	0	27
Camp 27	88	0	88	0	88
Kutupalong RC	72	0	72	0	72
Nayapara RC	25	0	25	2	23
Transit Center	3	0	3	0	3

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Pathway - Damaged, broken, or needs improvement	1,400	0	1,400	360	1,040
Slope Protection (erosion) - Damaged, broken, or needs improvement	878	0	878	863	15
Slope Protection (erosion) - Requested	754	4	750	900	0
Pathway - Requested	222	0	222	184	38
Stairs - Damaged, broken, or needs improvement	188	0	188	153	35
Stairs - Requested	185	0	185	183	2
Drainage - Drain Requested	175	0	175	198	0
Drainage - Blocked or Water logging	104	0	104	63	41
Drainage - Damaged, broken, or needs improvement	103	0	103	88	15
Drainage Cover (Slab) - Requested	103	0	103	93	10
Lamp post or Street light - Requested	48	0	48	49	0
Bridge - Damaged, broken, or needs improvement	40	0	40	27	13
Lamp post or Street light - Damaged, broken, or needs improvement	34	0	34	38	0
Drainage Cover (Slab) - Damaged, broken, or needs improvement	19	0	19	14	5
Fence or railing for path or stairs - Damaged, broken, or needs improvement	19	0	19	14	5
Fence or railing for path or stairs - Requested	17	0	17	15	2
Lamp post or Street light - Stolen	12	0	12	8	4



# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | Protection

## Summary for November 2025

**3,326** tickets received across **34** sites

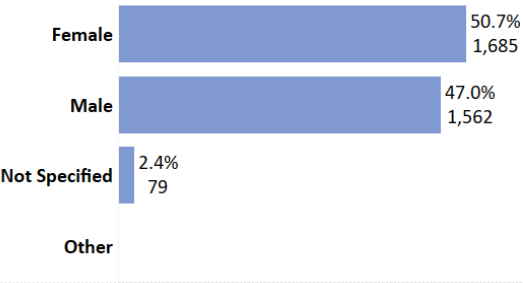
**2,125** tickets closed on the spot

**1,201** tickets referred to relevant actors

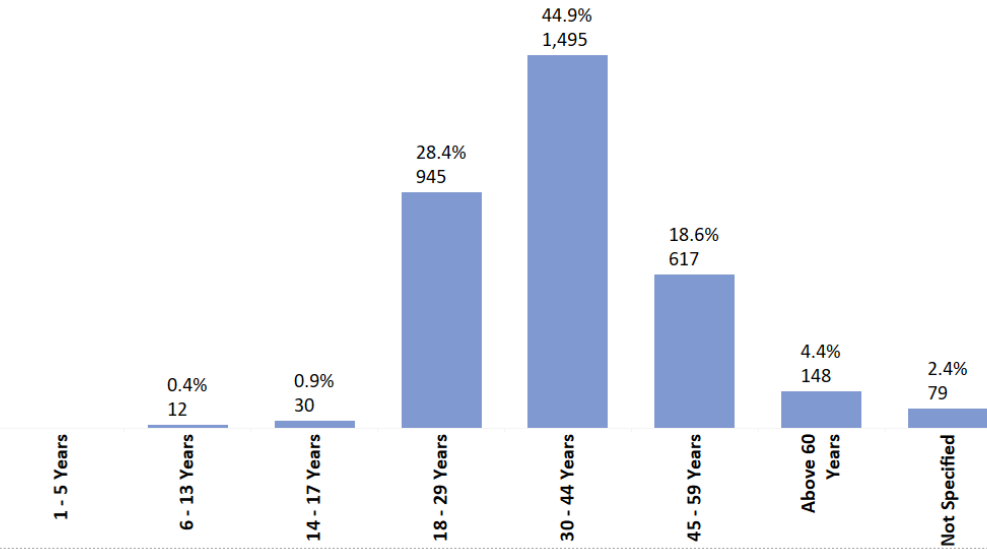
**2,568** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	125	76	49	117	0
Camp 01W	151	39	112	135	0
Camp 02E	23	5	18	15	3
Camp 02W	43	9	34	10	24
Camp 03	139	94	45	121	0
Camp 04	218	155	63	188	0
Camp 04 Ext.	42	24	18	24	0
Camp 05	181	161	20	176	0
Camp 06	153	135	18	138	0
Camp 07	27	3	24	3	21
Camp 08E	66	46	20	41	0
Camp 08W	28	1	27	10	17
Camp 09	145	78	67	100	0
Camp 10	177	156	21	168	0
Camp 11	154	118	36	134	0
Camp 12	62	36	26	35	0
Camp 13	71	49	22	54	0
Camp 14	66	38	28	50	0
Camp 15	139	118	21	116	0
Camp 16	78	64	14	72	0
Camp 17	93	77	16	78	0
Camp 18	59	51	8	51	0
Camp 19	22	5	17	3	14
Camp 20	45	35	10	32	0
Camp 20 Ext	20	16	4	8	0
Camp 21	70	42	28	50	0
Camp 22	114	113	1	112	0
Camp 24	138	78	60	84	0
Camp 25	39	37	2	19	0
Camp 26	234	61	173	197	0
Camp 27	6	2	4	3	1
Kutupalong RC	112	25	87	25	62
Nayapara RC	270	170	100	189	0
Transit Center	16	8	8	10	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	2,312	2,040	272	2,312	0
Protection - Request for Protection Interventions	934	5	929	256	673
Protection Referral (IOM)	53	53	0	0	0
Protection Referral (DRC)	15	15	0	0	0
Complaint against Agency or Staff	4	4	0	0	0
Protection Referral (BRAC)	2	2	0	0	0
Protection Referral (UNHCR)	2	2	0	0	0
Protection Referral (BITA)	1	1	0	0	0
Protection Referral (NRC)	1	1	0	0	0
Protection Referral (Save_The_Children_International)	1	1	0	0	0
Where is the protection office?	1	1	0	0	0



# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | WASH

## Summary for November 2025

**1,557** tickets received across **34** sites

**943** tickets closed on the spot

**614** tickets referred to relevant actors

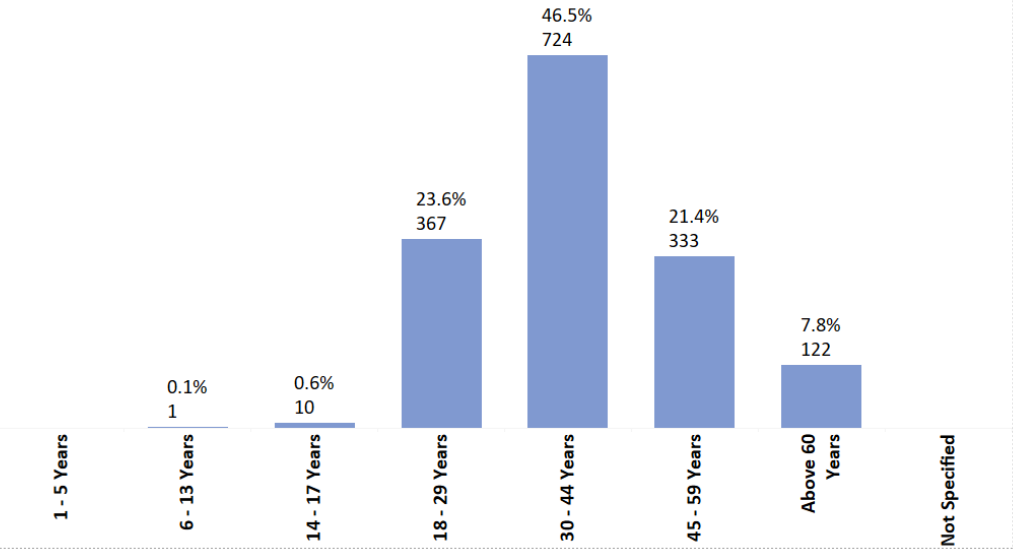
**1,202** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	17	4	13	5	8
Camp 01W	46	1	45	31	14
Camp 02E	4	2	2	4	0
Camp 02W	2	0	2	0	2
Camp 03	5	5	0	5	0
Camp 04	55	54	1	54	0
Camp 04 Ext.	14	14	0	14	0
Camp 05	23	23	0	23	0
Camp 06	2	2	0	2	0
Camp 07	3	3	0	3	0
Camp 08E	52	39	13	47	0
Camp 08W	53	42	11	66	0
Camp 09	60	25	35	52	0
Camp 10	85	7	78	52	26
Camp 11	16	10	6	15	0
Camp 12	54	32	22	54	0
Camp 13	12	2	10	16	0
Camp 14	36	31	5	6	0
Camp 15	26	8	18	28	0
Camp 16	141	83	58	109	0
Camp 17	90	90	0	90	0
Camp 18	74	60	14	44	0
Camp 19	21	2	19	11	8
Camp 20	28	17	11	13	0
Camp 20 Ext	8	0	8	27	0
Camp 21	50	22	28	42	0
Camp 22	156	153	3	111	0
Camp 24	100	63	37	32	5
Camp 25	122	101	21	65	0
Camp 26	53	9	44	53	0
Camp 27	145	36	109	124	0
Kutupalong RC	1	0	1	1	0
Nayapara RC	3	3	0	3	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
WASH - Request for information	821	692	129	821	0
Soap & Hygiene Kit - Not enough	131	131	0	0	0
Latrine - Needs desludging	114	0	114	75	39
Latrine - Broken	50	0	50	44	6
When is the next Hygiene Kit distribution day?	50	50	0	1	0
Soap & Hygiene Kit - Did not receive	45	0	45	47	0
Soap & Hygiene Kit - Additional Requested	43	43	0	0	0
Trash Disposal - Trash bins requested	40	0	40	3	37
Latrine - New toilet requested	39	0	39	26	13
Bathing Station - Requested	38	0	38	23	15
Latrine - Latrine not working properly	36	0	36	15	21
Bathing Station - Broken or Damaged	30	0	30	13	17
WASH - Feedback	25	24	1	25	0
Water tap - Requested	25	0	25	34	0
Trash Disposal - Trash pick-up needed	13	0	13	6	7
Tubewell - Not Working	13	0	13	13	0
Water tap & Tubewell - Not Working	10	0	10	5	5

# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | Health

## Summary for November 2025

- 1,468

tickets received across 34 sites
- 1,142

tickets closed on the spot
- 326

tickets referred to relevant actors
- 1,391

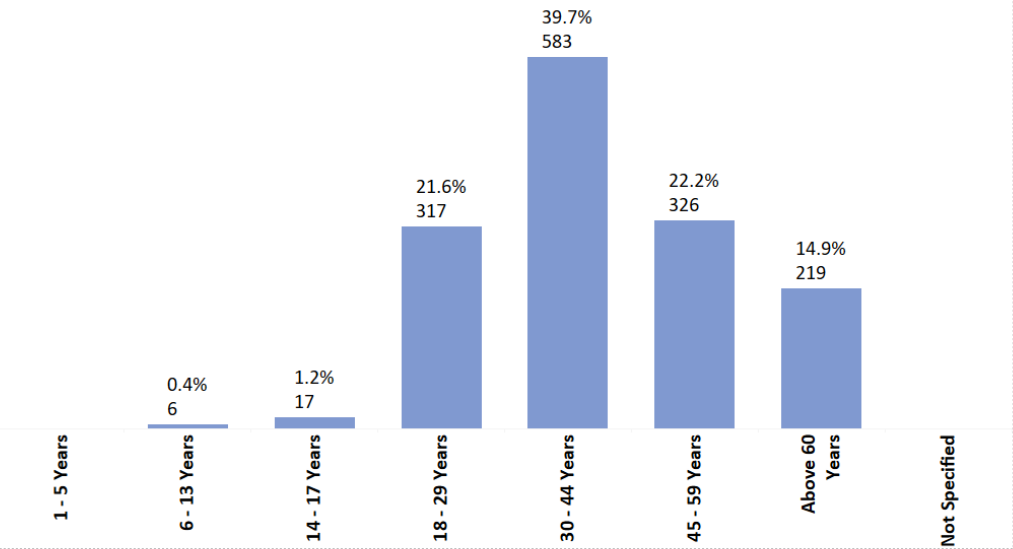
responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	4	0	4	0	4
Camp 01W	92	12	80	61	19
Camp 02E	2	0	2	0	2
Camp 02W	7	0	7	0	7
Camp 03	8	6	2	6	0
Camp 04	36	30	6	30	0
Camp 04 Ext.	9	9	0	9	0
Camp 05	26	22	4	22	0
Camp 06	57	53	4	54	0
Camp 07	42	36	6	40	0
Camp 08E	5	4	1	4	0
Camp 08W	8	7	1	7	0
Camp 09	31	30	1	30	0
Camp 10	32	31	1	28	0
Camp 11	3	2	1	3	0
Camp 12	69	69	0	69	0
Camp 13	6	6	0	6	0
Camp 14	31	29	2	35	0
Camp 15	104	99	5	106	0
Camp 16	78	77	1	77	0
Camp 17	33	33	0	33	0
Camp 18	83	83	0	84	0
Camp 19	122	122	0	122	0
Camp 20	18	18	0	18	0
Camp 20 Ext	2	2	0	2	0
Camp 21	27	23	4	23	0
Camp 22	5	5	0	5	0
Camp 24	81	71	10	81	0
Camp 25	7	7	0	7	0
Camp 26	143	54	89	141	0
Camp 27	97	17	80	96	0
Kutupalong RC	8	4	4	4	0
Nayapara RC	100	90	10	97	0
Transit Center	92	91	1	91	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Health - Request for information	1,277	1,040	237	1,277	0
Health - Health facility not open	98	98	0	98	0
Health - Assessment of medical conditions required	26	0	26	1	25
Health - Identification of Persons with Specific Needs Female headed HH	20	0	20	0	20
General Health Card - Did not receive	15	0	15	2	13
Health - Identification of Persons with Specific Needs Elderly refugee	6	0	6	0	6
General Health Card - Lost, damaged or Stolen	5	0	5	10	0
Health - Identification of Persons with Specific Needs Other types of PSN	3	0	3	0	3
General Health Card - Fully filled up	2	0	2	2	0
General Health Card - Requested	2	0	2	0	2
Health - Health Facility is not maintaining standards	2	0	2	0	2
Health - Identification of Persons with Specific Needs	2	0	2	0	2
Treatment - Treatment not good quality	2	0	2	1	1
Treatment - Waited too long	2	0	2	0	2
Why is the waiting time too long at the hospital?	2	2	0	0	0
Health - MHPSS continuity of care	1	0	1	0	1
Health - MHPSS Self harm harm others	1	0	1	0	1

# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | Food Security

## Summary for November 2025

**700** tickets received across **34** sites

**445** tickets closed on the spot

**255** tickets referred to relevant actors

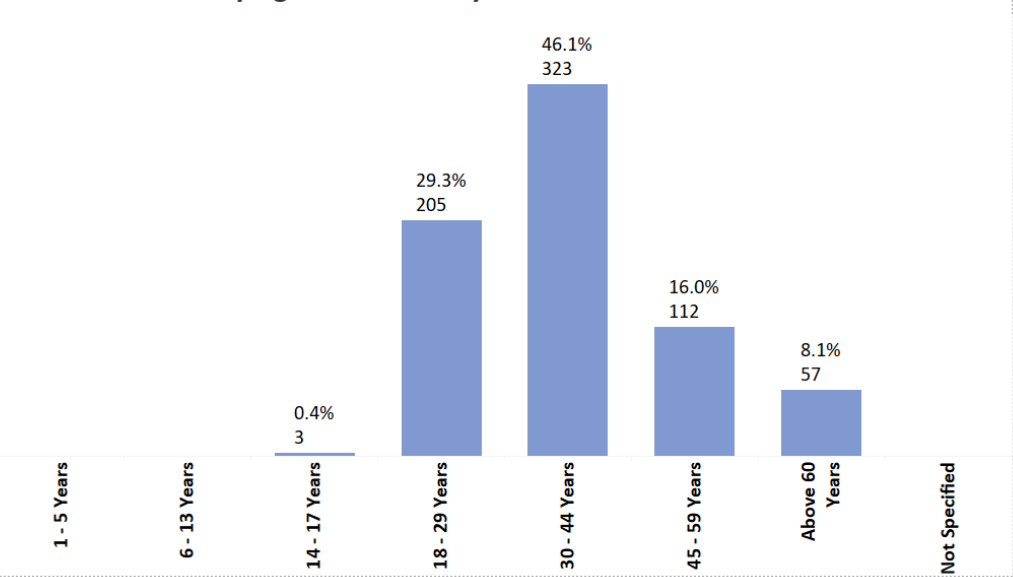
**527** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	7	0	7	5	2
Camp 01W	3	2	1	3	0
Camp 02E	2	0	2	0	2
Camp 02W	0	0	0	0	0
Camp 03	10	8	2	8	0
Camp 04	4	2	2	2	0
Camp 04 Ext.	6	6	0	6	0
Camp 05	10	10	0	10	0
Camp 06	14	13	1	14	0
Camp 07	1	0	1	1	0
Camp 08E	20	2	18	10	8
Camp 08W	43	31	12	33	0
Camp 09	8	6	2	7	0
Camp 10	5	5	0	6	0
Camp 11	3	3	0	1	0
Camp 12	47	40	7	43	0
Camp 13	0	0	0	0	0
Camp 14	30	30	0	2	0
Camp 15	2	2	0	0	0
Camp 16	2	2	0	2	0
Camp 17	2	2	0	2	0
Camp 18	15	14	1	10	0
Camp 19	0	0	0	1	0
Camp 20	3	2	1	2	0
Camp 20 Ext	2	0	2	2	0
Camp 21	40	34	6	38	0
Camp 22	25	25	0	0	0
Camp 24	16	16	0	7	0
Camp 25	65	65	0	2	0
Camp 26	68	17	51	64	0
Camp 27	173	35	138	173	0
Kutupalong RC	6	5	1	5	0
Nayapara RC	0	0	0	0	0
Transit Center	68	68	0	68	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Food Security - Request for information	418	229	189	418	0
Food distributions - Poor quality food items	72	72	0	72	0
Food distributions - Request for more food each month	43	43	0	0	0
Food distributions - Household has not received food	38	0	38	16	22
When is the next food distribution day? When are the food distribution centres open?	31	31	0	0	0
Farming supplies - Requested	29	29	0	0	0
Food distributions - Request for different items or quantities	20	20	0	0	0
Food distributions - Want to purchase more but not allowed	15	15	0	0	0
Food Porters - Requested	11	0	11	9	2
Food distributions - Missed Token	8	0	8	7	1
Food distributions - HH wants someone outside their family to collect food	5	0	5	0	5
Request for fresh food enlistment - Request for fresh food	5	5	0	5	0
Food Security - Issue with collector	3	0	3	0	3
Food Security - Issue with distribution item	1	0	1	0	1
When will I get ration for my new added children?	1	1	0	0	0



# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | ID Documents

## Summary for November 2025

**506** tickets received across **34** sites

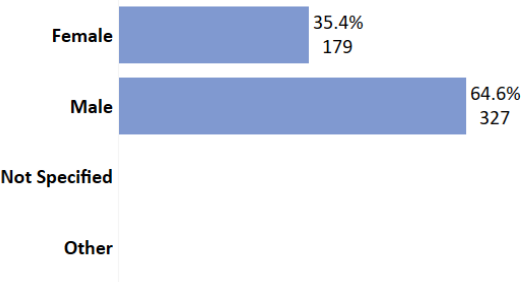
**433** tickets closed on the spot

**73** tickets referred to relevant actors

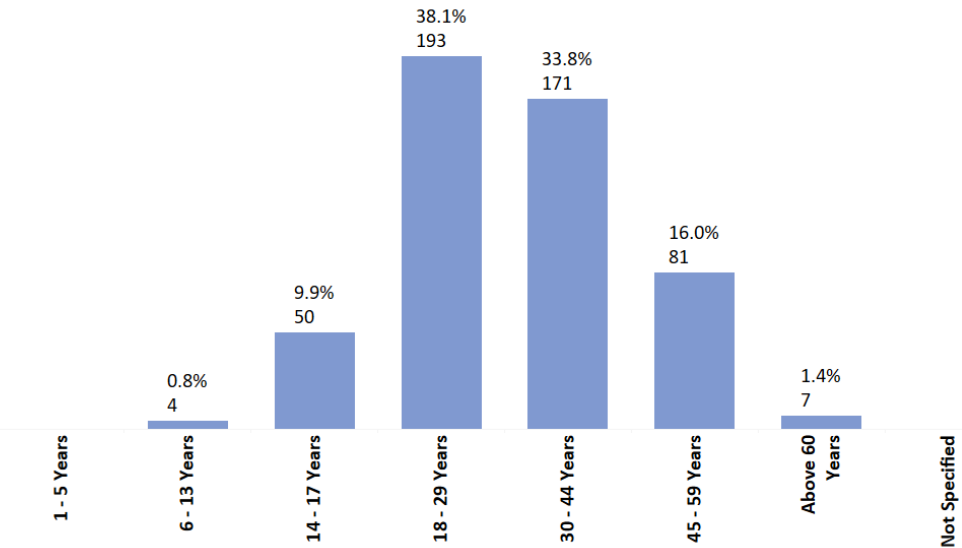
**68** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	3	0	3	1	2
Camp 01W	0	0	0	0	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	0	0	0	0	0
Camp 04	0	0	0	0	0
Camp 04 Ext.	0	0	0	0	0
Camp 05	1	0	1	0	1
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	14	1	13	6	7
Camp 08W	27	26	1	4	0
Camp 09	1	1	0	0	0
Camp 10	9	8	1	1	0
Camp 11	3	3	0	0	0
Camp 12	19	9	10	4	6
Camp 13	2	2	0	0	0
Camp 14	103	103	0	0	0
Camp 15	0	0	0	2	0
Camp 16	1	0	1	2	0
Camp 17	0	0	0	0	0
Camp 18	5	3	2	2	0
Camp 19	10	10	0	1	0
Camp 20	20	17	3	0	3
Camp 20 Ext	11	8	3	3	0
Camp 21	0	0	0	0	0
Camp 22	259	242	17	11	6
Camp 24	13	0	13	30	0
Camp 25	5	0	5	1	4
Camp 26	0	0	0	0	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
SMART Card & Family Attestation - Add New Born	188	188	0	0	0
SMART Card & Family Attestation - Lost ID Card	98	98	0	0	0
SMART Card & Family Attestation - Request for individual SMART card	76	76	0	4	0
SCOPE Card - Has not received new SCOPE Card	53	0	53	45	8
SMART Card & Family Attestation - HH requests for vulnerability verification (e.g., Elderly headed HH, Child headed HH, Woman ..	25	25	0	0	0
SCOPE Card - Family Attestation doesn't match SCOPE	10	0	10	6	4
SMART Card & Family Attestation - HH requests for vulnerability verification (only for HH that includes person with disability)	10	10	0	0	0
SMART Card & Family Attestation - Merge and split	10	10	0	0	0
SCOPE Card - Lost	9	0	9	11	0
SMART Card & Family Attestation - Marriage case	8	8	0	0	0
SMART Card & Family Attestation - Biographical Error	5	5	0	0	0
SMART Card & Family Attestation - Add New Member	4	4	0	0	0
SMART Card & Family Attestation - Lost family attestation card	4	4	0	0	0
SMART Card & Family Attestation - Lost Smart card and family attestation	2	2	0	0	0
SCOPE Card - HH did not receive correct amount of food based on Family Attestation	1	0	1	0	1
SMART Card & Family Attestation - Death Case	1	1	0	0	0
SMART Card & Family Attestation - HH waiting to receive new family attestation	1	1	0	0	0

# Common Feedback Platform - CFP

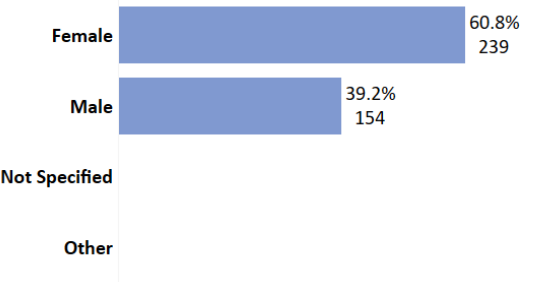
Monthly Sector Report | November 2025 | Livelihood

## Summary for November 2025

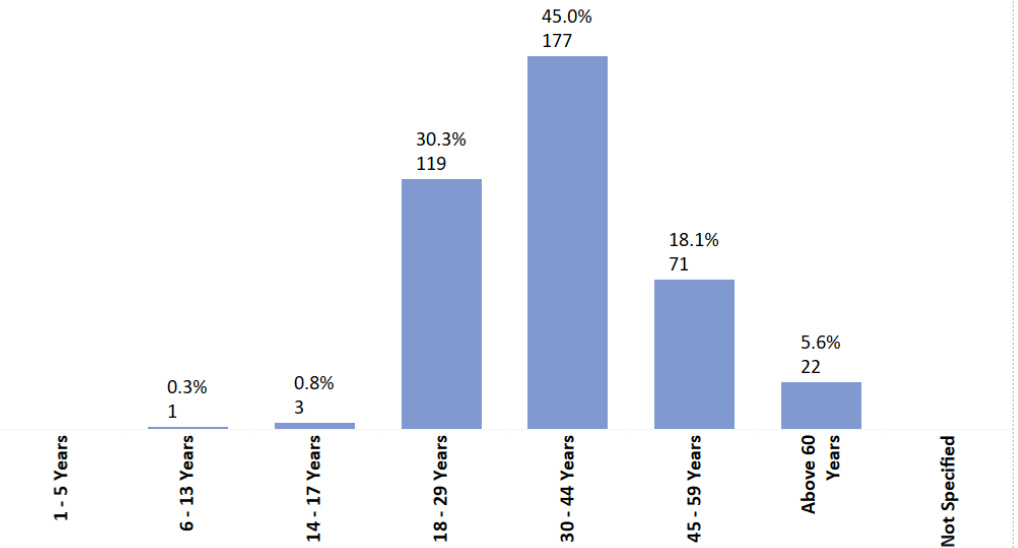
- 393 tickets received across 34 sites
- 382 tickets closed on the spot
- 11 tickets referred to relevant actors
- 393 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	1	0	1	1	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	1	1	0	1	0
Camp 04	4	4	0	4	0
Camp 04 Ext.	1	1	0	1	0
Camp 05	0	0	0	0	0
Camp 06	60	60	0	60	0
Camp 07	0	0	0	0	0
Camp 08E	0	0	0	0	0
Camp 08W	0	0	0	0	0
Camp 09	0	0	0	0	0
Camp 10	0	0	0	0	0
Camp 11	0	0	0	0	0
Camp 12	0	0	0	0	0
Camp 13	1	1	0	1	0
Camp 14	1	1	0	1	0
Camp 15	198	198	0	198	0
Camp 16	0	0	0	0	0
Camp 17	0	0	0	0	0
Camp 18	0	0	0	0	0
Camp 19	0	0	0	0	0
Camp 20	8	8	0	8	0
Camp 20 Ext	15	15	0	15	0
Camp 21	1	1	0	1	0
Camp 22	0	0	0	0	0
Camp 24	40	32	8	40	0
Camp 25	59	59	0	59	0
Camp 26	3	1	2	3	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Livelihood - Request for information	393	382	11	393	0

# Common Feedback Platform - CFP

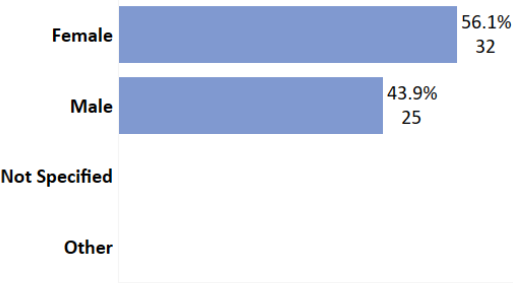
Monthly Sector Report | November 2025 | Education

## Summary for November 2025

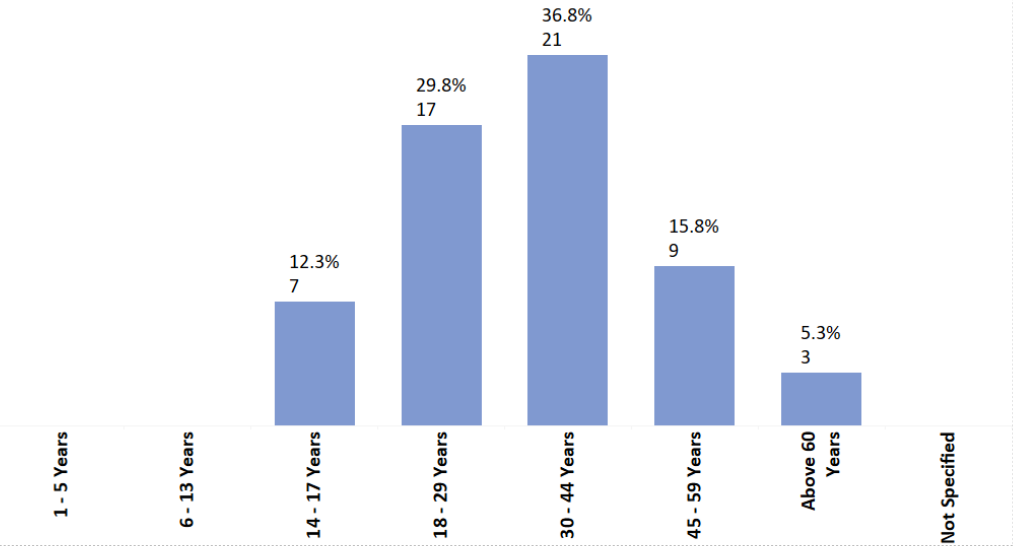
- 57 tickets received across 34 sites
- 32 tickets closed on the spot
- 25 tickets referred to relevant actors
- 46 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

## Tickets Received by Gender



## Tickets Received by Age of Beneficiary



## Tickets Received by Camp

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	0	0	0	0	0
Camp 02E	0	0	0	0	0
Camp 02W	0	0	0	0	0
Camp 03	2	0	2	1	1
Camp 04	0	0	0	0	0
Camp 04 Ext.	0	0	0	0	0
Camp 05	0	0	0	0	0
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	0	0	0	0	0
Camp 08W	0	0	0	0	0
Camp 09	0	0	0	0	0
Camp 10	0	0	0	0	0
Camp 11	1	0	1	1	0
Camp 12	0	0	0	0	0
Camp 13	0	0	0	0	0
Camp 14	2	1	1	0	1
Camp 15	8	8	0	1	0
Camp 16	0	0	0	0	0
Camp 17	0	0	0	0	0
Camp 18	1	1	0	1	0
Camp 19	0	0	0	0	0
Camp 20	0	0	0	0	0
Camp 20 Ext	0	0	0	0	0
Camp 21	1	0	1	0	1
Camp 22	0	0	0	0	0
Camp 24	27	19	8	27	0
Camp 25	0	0	0	0	0
Camp 26	14	3	11	14	0
Camp 27	0	0	0	0	0
Kutupalong RC	0	0	0	0	0
Nayapara RC	1	0	1	1	0
Transit Center	0	0	0	0	0

## Top Tickets Received this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Education - Request for information	42	23	19	42	0
Changes to Education - Secondary education requested	9	8	1	0	1
Education-Tertiary Education requested	5	1	4	4	0
Temporary Learning Centre - Enrolment Requested	1	0	1	0	1



# Common Feedback Platform - CFP

Monthly Sector Report | November 2025 | Nutrition

Summary for November 2025

7

tickets received across 34 sites

2

tickets closed on the spot

5

tickets referred to relevant actors

2

responses given by relevant actors

\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

Tickets Received by Gender

Female

28.6%

2

Male

71.4%

5

Not Specified

Other

Tickets Received by Age of Beneficiary

Age Group	Tickets	Percentage
1 - 5 Years	0	
6 - 13 Years	0	
14 - 17 Years	0	
18 - 29 Years	2	28.6%
30 - 44 Years	4	57.1%
45 - 59 Years	1	14.3%
Above 60 Years	0	
Not Specified	0	

	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Camp 01E	0	0	0	0	0
Camp 01W	1	0	1	0	1
Camp 02E	1	1	0	1	0
Camp 02W	0	0	0	0	0
Camp 03	0	0	0	0	0
Camp 04	1	0	1	0	1
Camp 04 Ext.	0	0	0	0	0
Camp 05	0	0	0	0	0
Camp 06	0	0	0	0	0
Camp 07	0	0	0	0	0
Camp 08E	0	0	0	0	0
Camp 08W	0	0	0	0	0
Camp 09	0	0	0	0	0
Camp 10	2	1	1	1	0
Camp 11	0	0	0	0	0
Camp 12	0	0	0	0	0
Camp 13	0	0	0	0	0
Camp 14	0	0	0	0	0
Camp 15	0	0	0	0	0
Camp 16	0	0	0	0	0
Camp 17	0	0	0	0	0
Camp 18	0	0	0	0	0
Camp 19	0	0	0	0	0
Camp 20	0	0	0	0	0
Camp 20 Ext	0	0	0	0	0
Camp 21	0	0	0	0	0
Camp 22	0	0	0	0	0
Camp 24	0	0	0	0	0
Camp 25	0	0	0	0	0
Camp 26	1	0	1	0	1
Camp 27	0	0	0	0	0
Kutupalong RC	1	0	1	0	1
Nayapara RC	0	0	0	0	0
Transit Center	0	0	0	0	0