

Common Feedback Platform - CFP

About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

IOM Methodology and Definitions:

Methodology: The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- If the ticket can be resolved without referral.

- If the ticket is an emergency or sensitive issues. The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- If the ticket is not referable because of the nature of the request. Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

UNCHR Methodology and Definitions:

Methodology: The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

Common Feedback Platform - CFP

Monthly Camp Cumulative Report | December 2024 - November 2025

Cumulative Data for Dec 2024 - Nov 2025

389,832

tickets received across 34 sites

187,658

tickets closed on the spot

202,174

tickets referred by 6 actors

240,969

responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

| Tickets Received each Month per Sector | December | January | February | March | April | May | June | July | August | September | October | November | Grand Total |
|--|----------|---------|----------|-------|--------|--------|--------|--------|--------|-----------|---------|----------|-------------|
| Sector | December | January | February | March | April | May | June | July | August | September | October | November | Grand Total |
| Education | 22 | 26 | 37 | 77 | 94 | 37 | 65 | 41 | 75 | 65 | 82 | 57 | 678 |
| Energy & Environment | 2,314 | 2,268 | 2,879 | 1,922 | 2,943 | 2,089 | 2,009 | 4,034 | 1,988 | 2,931 | 3,582 | 5,379 | 34,338 |
| Food Security | 785 | 354 | 429 | 318 | 1,833 | 1,074 | 1,340 | 760 | 780 | 664 | 663 | 700 | 9,700 |
| Health | 801 | 721 | 919 | 776 | 926 | 649 | 738 | 741 | 1,085 | 1,139 | 1,372 | 1,468 | 11,335 |
| ID Documents | 3,423 | 2,255 | 4,305 | 4,110 | 517 | 562 | 399 | 496 | 438 | 486 | 495 | 506 | 17,992 |
| Livelihood | 254 | 300 | 141 | 226 | 192 | 153 | 182 | 139 | 153 | 211 | 377 | 393 | 2,721 |
| Nutrition | 368 | 434 | 1,579 | 1,069 | 8 | 3 | 7 | 4 | 9 | 19 | 26 | 7 | 3,533 |
| Protection | 2,628 | 2,860 | 2,508 | 2,207 | 5,640 | 2,686 | 2,592 | 4,319 | 4,254 | 4,414 | 4,757 | 3,326 | 42,191 |
| Shelter & NFI | 8,556 | 8,400 | 9,449 | 8,963 | 13,973 | 13,754 | 16,310 | 14,352 | 13,551 | 14,114 | 11,005 | 7,160 | 139,587 |
| Site Development | 4,340 | 4,694 | 4,426 | 3,955 | 5,407 | 5,455 | 6,149 | 6,363 | 5,889 | 4,975 | 5,416 | 4,316 | 61,385 |
| Site Management | 7,340 | 5,124 | 4,359 | 4,745 | 3,443 | 3,981 | 3,810 | 1,996 | 3,002 | 2,409 | 1,941 | 6,637 | 48,787 |
| WASH | 1,976 | 1,219 | 1,533 | 2,012 | 1,391 | 1,278 | 1,111 | 1,409 | 1,417 | 1,241 | 1,441 | 1,557 | 17,585 |

| Cumulative Tickets per Month | December | January | February | March | April | May | June | July | August | September | October | November | Grand Total |
|------------------------------|----------|---------|----------|--------|--------|--------|--------|--------|--------|-----------|---------|----------|-------------|
| Total Received | 32,807 | 28,655 | 32,564 | 30,380 | 36,367 | 31,721 | 34,712 | 34,654 | 32,641 | 32,668 | 31,157 | 31,506 | 389,832 |
| Total Closed on the Spot | 18,148 | 13,899 | 17,580 | 17,459 | 14,088 | 12,539 | 15,804 | 12,851 | 16,070 | 16,577 | 15,371 | 17,272 | 187,658 |
| Total Referred | 14,659 | 14,756 | 14,984 | 12,921 | 22,279 | 19,182 | 18,908 | 21,803 | 16,571 | 16,091 | 15,786 | 14,234 | 202,174 |
| Total Replies | 13,312 | 17,462 | 22,721 | 26,290 | 18,224 | 16,384 | 22,160 | 19,516 | 23,246 | 20,368 | 21,033 | 20,253 | 240,969 |

| Top Tickets Received by Gender | Female | Male | Other | Not Specified |
|--|--------|--------|-------|---------------|
| Ticket Description | Female | Male | Other | Not Specified |
| Damage to shelter - Shelter damaged over time | 21,005 | 29,462 | | |
| Damage to shelter - Shelter damaged by weather | 12,555 | 20,785 | | 2 |
| Pathway - Damaged, broken, or needs improvement | 5,558 | 9,054 | | |
| Slope Protection (erosion) - Requested | 5,801 | 7,423 | 3 | |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 4,510 | 8,447 | 3 | |
| Cash for Work - Has not been selected for CFw in long time | 3,216 | 8,273 | 3 | |
| NFI - Request additional materials | 2,347 | 6,998 | | |
| LPG Gas - Not enough for family | 2,682 | 6,440 | | 1 |
| Shelter Materials - Request additional materials | 2,161 | 4,964 | 2 | |
| Cash for Work - Requested CFw | 1,703 | 5,097 | 4 | |
| Shelter Materials - Missed Distribution | 2,524 | 3,454 | | |
| Cash for Work - Has not been enrolled | 1,069 | 2,603 | 1 | |
| Cooking Stove - Broken or not working | 465 | 1,680 | | |
| SMART Card & Family Attestation - Add New Born | 617 | 1,247 | | |

| Cumulative Tickets by Camp AOR | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------------|----------|----------|----------|----------|---------|---------|--------------|---------|---------|---------|---------|---------|---------|---------|---------------|-------------|----------------|----------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------|---------|---------|-------------|---------|
| | HCR | | | | | | | | | | | | | | | | | | IOM | | | | | | | | | | | | | | | Grand Total | |
| | Camp 01E | Camp 01W | Camp 02E | Camp 02W | Camp 03 | Camp 04 | Camp 04 Ext. | Camp 05 | Camp 06 | Camp 07 | Camp 17 | Camp 21 | Camp 26 | Camp 27 | Kutupalong RC | Nayapara RC | Transit Center | Camp 08E | Camp 08W | Camp 09 | Camp 10 | Camp 11 | Camp 12 | Camp 13 | Camp 14 | Camp 15 | Camp 16 | Camp 18 | Camp 19 | Camp 20 | Camp 20 Ext | Camp 22 | Camp 24 | | Camp 25 |
| Total Received | 16,162 | 22,034 | 10,614 | 8,732 | 8,145 | 18,454 | 4,122 | 8,862 | 11,485 | 16,950 | 11,278 | 9,115 | 13,961 | 14,573 | 6,627 | 10,559 | 2,987 | 8,853 | 11,760 | 10,480 | 10,584 | 10,691 | 10,122 | 9,886 | 11,574 | 14,717 | 9,582 | 11,766 | 11,299 | 7,986 | 7,871 | 24,522 | 13,414 | 10,065 | 389,832 |
| Total Closed on the Spot | 3,056 | 4,561 | 1,757 | 1,518 | 4,335 | 11,592 | 2,091 | 4,457 | 5,424 | 1,925 | 6,787 | 2,867 | 3,364 | 4,889 | 1,708 | 4,483 | 1,992 | 3,212 | 7,022 | 6,835 | 5,122 | 5,117 | 5,185 | 2,029 | 9,401 | 9,038 | 6,419 | 8,647 | 6,257 | 5,419 | 5,133 | 20,419 | 7,023 | 8,574 | 187,658 |
| Total Referred | 13,106 | 17,473 | 8,857 | 7,214 | 3,810 | 6,862 | 2,031 | 4,405 | 6,061 | 15,025 | 4,491 | 6,248 | 10,597 | 9,684 | 4,919 | 6,076 | 995 | 5,641 | 4,738 | 3,645 | 5,462 | 5,574 | 4,937 | 7,857 | 2,173 | 5,679 | 3,163 | 3,119 | 5,042 | 2,567 | 2,738 | 4,103 | 6,391 | 1,491 | 202,174 |
| Total Replies | 6,663 | 11,543 | 4,043 | 4,121 | 5,301 | 12,869 | 2,671 | 4,744 | 8,072 | 5,979 | 6,391 | 4,779 | 9,629 | 9,867 | 4,214 | 5,995 | 2,225 | 8,753 | 9,695 | 7,646 | 10,033 | 8,602 | 9,565 | 9,798 | 3,784 | 11,343 | 7,953 | 7,291 | 5,962 | 3,346 | 3,169 | 8,515 | 11,009 | 5,399 | 240,969 |

Common Feedback Platform - CFP

Monthly Overview | November 2025

Summary for November 2025
31,506 tickets received across **34** sites

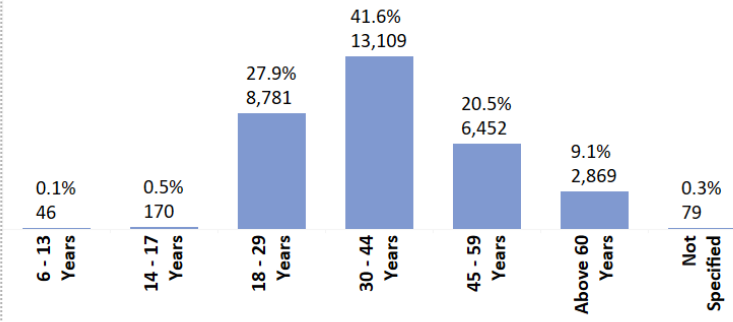
17,272 tickets closed on the spot*

14,234 tickets referred to relevant actors

20,253 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

Tickets Received this Month by Age of Beneficiary



**Tickets closed on the spot are not referred because they are resolved at the time of submission, sensitive, or not refferable (see Methodology section at end of report).*

**Receiving more tickets in a location or for a sector does not necessarily mean that there are more needs there; rather, it might imply that there is more CFP coverage, trust in the system, or larger population where tickets are received.*

Top Open Tickets this Month

| Ticket Description | Female | Male | Other | Not Specified |
|--|--------|-------|-------|---------------|
| Damage to shelter - Shelter damaged over time | 991 | 1,266 | | |
| Damage to shelter - Shelter damaged by weather | 602 | 807 | | |
| Pathway - Damaged, broken, or needs improvement | 488 | 552 | | |
| Protection - Request for Protection Interventions | 313 | 360 | | |
| Shelter & NFI - NFI Concern related to distribution modality facility quality lo.. | 87 | 49 | | |
| Request for additional room - Request for new room | 18 | 25 | | |
| Solar supply - Not working | 18 | 25 | | |
| Drainage - Blocked or Water logging | 11 | 30 | | |
| Latrine - Needs desludging | 10 | 29 | | |
| Pathway - Requested | 23 | 15 | | |
| Trash Disposal - Trash bins requested | 26 | 11 | | |
| Stairs - Damaged, broken, or needs improvement | 20 | 15 | | |
| Relocation & Repatriation - Self-relocation (camp to camp) | 19 | 13 | | |
| Shelter Materials - Request additional materials | 9 | 20 | | |
| Health - Assessment of medical conditions required | 7 | 18 | | |
| Food distributions - Household has not received food | 18 | 4 | | |
| Latrine - Latrine not working properly | 6 | 15 | | |

Tickets Received this Month by Camp | AoR

| | | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|-----|----------------|----------------|--------------------------|----------------|---------------|--------------|
| HCR | Camp 01E | 1,103 | 150 | 953 | 439 | 514 |
| | Camp 01W | 1,641 | 153 | 1,488 | 662 | 826 |
| | Camp 02E | 464 | 11 | 453 | 38 | 415 |
| | Camp 02W | 465 | 23 | 442 | 243 | 199 |
| | Camp 03 | 555 | 342 | 213 | 373 | 0 |
| | Camp 04 | 1,434 | 974 | 460 | 1,162 | 0 |
| | Camp 04 Ext. | 187 | 132 | 55 | 165 | 0 |
| | Camp 05 | 876 | 585 | 291 | 617 | 0 |
| | Camp 06 | 1,268 | 857 | 411 | 982 | 0 |
| | Camp 07 | 1,138 | 77 | 1,061 | 211 | 850 |
| | Camp 17 | 985 | 787 | 198 | 790 | 0 |
| | Camp 21 | 542 | 274 | 268 | 356 | 0 |
| | Camp 26 | 1,439 | 323 | 1,116 | 1,095 | 21 |
| | Camp 27 | 1,594 | 343 | 1,251 | 1,238 | 13 |
| | Kutupalong RC | 657 | 260 | 397 | 368 | 29 |
| IOM | Nayapara RC | 1,068 | 853 | 215 | 930 | 0 |
| | Transit Center | 329 | 167 | 162 | 169 | 0 |
| | Camp 08E | 578 | 226 | 352 | 435 | 0 |
| | Camp 08W | 800 | 469 | 331 | 931 | 0 |
| | Camp 09 | 788 | 450 | 338 | 531 | 0 |
| | Camp 10 | 1,282 | 856 | 426 | 1,137 | 0 |
| | Camp 11 | 698 | 304 | 394 | 543 | 0 |
| | Camp 12 | 882 | 551 | 331 | 772 | 0 |
| | Camp 13 | 643 | 207 | 436 | 586 | 0 |
| | Camp 14 | 844 | 704 | 140 | 327 | 0 |
| | Camp 15 | 939 | 681 | 258 | 786 | 0 |
| | Camp 16 | 864 | 651 | 213 | 640 | 0 |
| | Camp 18 | 1,019 | 811 | 208 | 722 | 0 |
| | Camp 19 | 712 | 404 | 308 | 460 | 0 |
| | Camp 20 | 631 | 449 | 182 | 276 | 0 |
| | Camp 20 Ext | 504 | 288 | 216 | 276 | 0 |
| | Camp 22 | 2,441 | 2,139 | 302 | 960 | 0 |
| | Camp 24 | 1,226 | 968 | 258 | 580 | 0 |
| | Camp 25 | 910 | 803 | 107 | 453 | 0 |

Tickets Received this Month by Sector, Camp | AoR

| Sector | HCR | | | | | | | | | | | | | | | | | | IOM | | | | | | | | | | | | | | | | | |
|----------------------|----------|----------|----------|----------|---------|---------|--------------|---------|---------|---------|---------|---------|---------|---------|---------------|-------------|----------------|----------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------|---------|---------|---------|--|--|
| | Camp 01E | Camp 01W | Camp 02E | Camp 02W | Camp 03 | Camp 04 | Camp 04 Ext. | Camp 05 | Camp 06 | Camp 07 | Camp 17 | Camp 21 | Camp 26 | Camp 27 | Kutupalong RC | Nayapara RC | Transit Center | Camp 08E | Camp 08W | Camp 09 | Camp 10 | Camp 11 | Camp 12 | Camp 13 | Camp 14 | Camp 15 | Camp 16 | Camp 18 | Camp 19 | Camp 20 | Camp 20 Ext | Camp 22 | Camp 24 | Camp 25 | | |
| Shelter & NFI | 666 | 736 | 344 | 309 | 134 | 288 | 34 | 160 | 268 | 806 | 101 | 92 | 474 | 337 | 223 | 43 | 149 | 1 | 88 | 66 | 100 | 98 | 57 | 165 | 51 | 62 | 143 | 117 | 130 | 18 | 39 | 611 | 170 | 80 | | |
| Site Development | 189 | 383 | 80 | 79 | 19 | 74 | 6 | 86 | 110 | 222 | 44 | 72 | 27 | 88 | 72 | 25 | 3 | 200 | 188 | 197 | 175 | 290 | 167 | 231 | 80 | 188 | 121 | 166 | 223 | 139 | 124 | 141 | 53 | 54 | | |
| Protection | 125 | 151 | 23 | 43 | 139 | 218 | 42 | 181 | 153 | 27 | 93 | 70 | 234 | 6 | 112 | 270 | 16 | 66 | 28 | 145 | 177 | 154 | 62 | 71 | 66 | 139 | 78 | 59 | 22 | 45 | 20 | 114 | 138 | 39 | | |
| Energy & Environment | 64 | 142 | 8 | 24 | 41 | 206 | 71 | 109 | 287 | 33 | 104 | 147 | 238 | 404 | 26 | 84 | | 122 | 286 | 171 | 440 | 40 | 232 | 13 | 105 | 55 | 152 | 269 | 133 | 59 | 56 | 675 | 262 | 321 | | |
| Site Management | 28 | 86 | | 1 | 196 | 548 | 4 | 280 | 317 | 4 | 518 | 42 | 184 | 344 | 208 | 542 | 1 | 98 | 79 | 109 | 257 | 90 | 175 | 142 | 339 | 157 | 148 | 230 | 51 | 293 | 227 | 455 | 326 | 158 | | |
| WASH | 17 | 46 | 4 | 2 | 5 | 55 | 14 | 23 | 2 | 3 | 90 | 50 | 53 | 145 | 1 | 3 | | 52 | 53 | 60 | 85 | 16 | 54 | 12 | 36 | 26 | 141 | 74 | 21 | 28 | 8 | 156 | 100 | 122 | | |
| Food Security | 7 | 3 | 2 | | 10 | 4 | 6 | 10 | 14 | 1 | 2 | 40 | 68 | 173 | 6 | | 68 | 20 | 43 | 8 | 5 | 3 | 47 | | 30 | 2 | 2 | 15 | | 3 | 2 | 25 | 16 | 65 | | |
| Health | 4 | 92 | 2 | 7 | 8 | 36 | 9 | 26 | 57 | 42 | 33 | 27 | 143 | 97 | 8 | 100 | 92 | 5 | 8 | 31 | 32 | 3 | 69 | 6 | 31 | 104 | 78 | 83 | 122 | 18 | 2 | 5 | 81 | 7 | | |
| ID Documents | 3 | | | | | | | 1 | | | | | | | | | | 14 | 27 | 1 | 9 | 3 | 19 | 2 | 103 | | 1 | 5 | 10 | 20 | 11 | 259 | 13 | 5 | | |
| Nutrition | | 1 | 1 | | | 1 | | | | | | | 1 | | 1 | | | | | | 2 | | | | | | | | | | | | | | | |
| Livelihood | | 1 | | | 1 | 4 | 1 | | 60 | | | 1 | 3 | | | | | | | | | | | 1 | 1 | 198 | | | | 8 | 15 | | 40 | 59 | | |
| Education | | | | | 2 | | | | | | | 1 | 14 | | | 1 | | | | | | 1 | | | 2 | 8 | | 1 | | | | | 27 | | | |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 01E

Summary for November 2025

1,103 tickets received in this camp

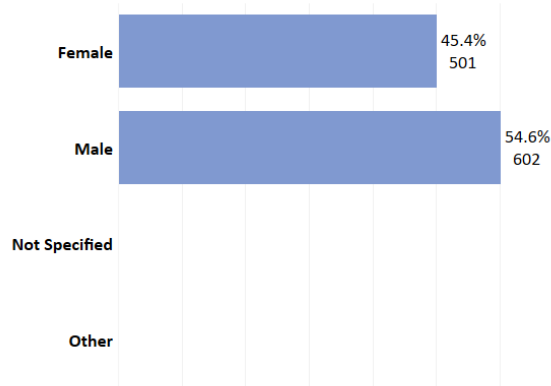
150 tickets closed on the spot*

953 tickets referred to relevant actors

439 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

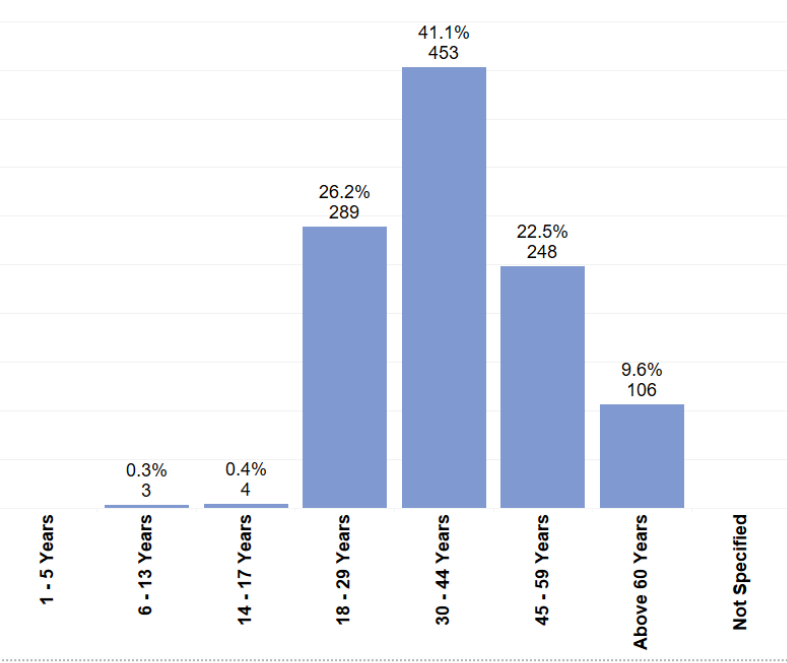
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Damage to shelter - Shelter damaged over time | 559 | 0 | 559 | 118 | 441 |
| Pathway - Damaged, broken, or needs improvement | 107 | 0 | 107 | 37 | 70 |
| Damage to shelter - Shelter damaged by weather | 81 | 0 | 81 | 11 | 70 |
| Protection - Request for information | 81 | 76 | 5 | 81 | 0 |
| Energy & Environment - Request for Information | 50 | 50 | 0 | 50 | 0 |
| Pathway - Requested | 44 | 0 | 44 | 26 | 18 |
| Protection - Request for Protection Interventions | 44 | 0 | 44 | 36 | 8 |
| Site Management -Solar light (Requesting the new light) | 23 | 2 | 21 | 23 | 0 |
| Slope Protection (erosion) - Requested | 23 | 1 | 22 | 13 | 9 |
| Shelter Materials - Received amount is not enough | 16 | 16 | 0 | 16 | 0 |
| LPG Gas - Not enough for family | 14 | 0 | 14 | 9 | 5 |
| Stairs - Requested | 13 | 0 | 13 | 4 | 9 |
| Shelter Materials - Request additional materials | 8 | 0 | 8 | 2 | 6 |
| Food distributions - Household has not received food | 7 | 0 | 7 | 5 | 2 |
| Latrine - Needs desludging | 4 | 0 | 4 | 0 | 4 |
| Solar supply - Not working | 4 | 0 | 4 | 0 | 4 |
| General Health Card - Did not receive | 3 | 0 | 3 | 0 | 3 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Site Development | Protection | Energy & Environment | Site Management | WASH | Food Security | Health | ID Documents | Education | Livelihood | Nutrition |
|--------------------------|---------------|------------------|------------|----------------------|-----------------|------|---------------|--------|--------------|-----------|------------|-----------|
| Tickets Received | 666 | 189 | 125 | 64 | 28 | 17 | 7 | 4 | 3 | 0 | 0 | 0 |
| Total Closed on the Spot | 16 | 1 | 76 | 50 | 3 | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Referred | 650 | 188 | 49 | 14 | 25 | 13 | 7 | 4 | 3 | 0 | 0 | 0 |
| Total Replies | 147 | 81 | 117 | 59 | 24 | 5 | 5 | 0 | 1 | 0 | 0 | 0 |
| Open Tickets | 503 | 107 | 0 | 0 | 1 | 8 | 2 | 4 | 2 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|-----|
| Damage to shelter - Shelter damaged over time | 441 |
| Damage to shelter - Shelter damaged by weather | 70 |
| Pathway - Damaged, broken, or needs improvement | 70 |
| Pathway - Requested | 18 |
| Slope Protection (erosion) - Requested | 9 |
| Stairs - Requested | 9 |
| Protection - Request for Protection Interventions | 8 |
| Shelter Materials - Request additional materials | 6 |
| LPG Gas - Not enough for family | 5 |
| Latrine - Needs desludging | 4 |
| Solar supply - Not working | 4 |
| General Health Card - Did not receive | 3 |
| Latrine - Latrine not working properly | 3 |
| Latrine - New toilet requested | 3 |
| Food distributions - Household has not received food | 2 |
| Request for additional room - Request for new room | 2 |
| Bathing Station - Broken or Damaged | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 01W

Summary for November 2025

1,641 tickets received in this camp

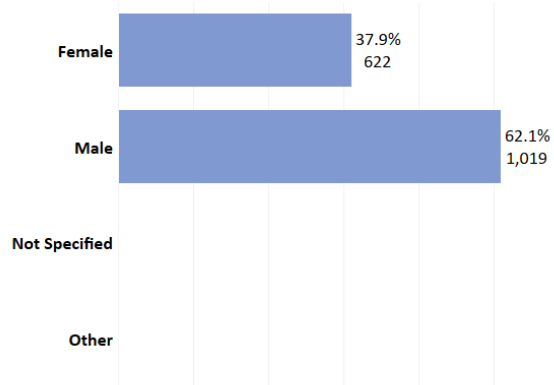
153 tickets closed on the spot*

1,488 tickets referred to relevant actors

662 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

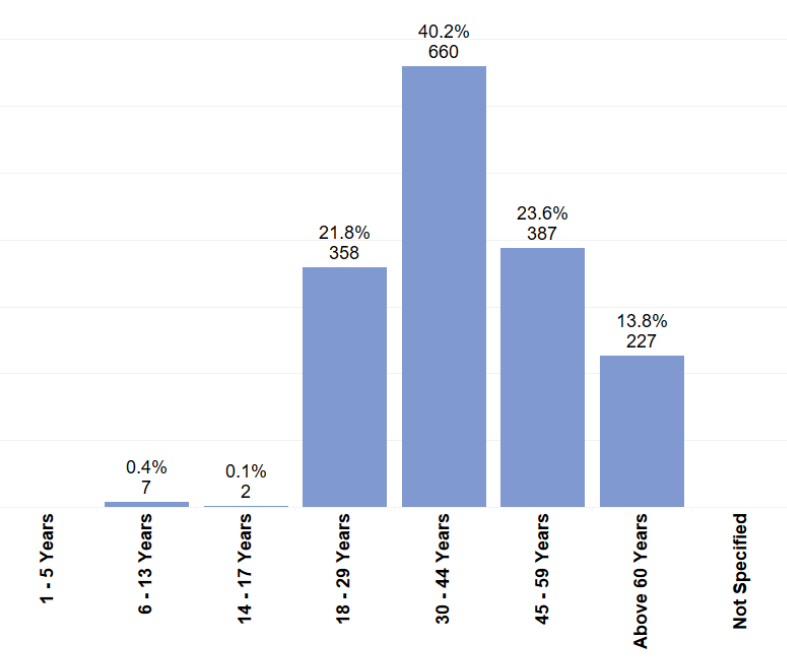
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Damage to shelter - Shelter damaged by weather | 627 | 0 | 627 | 78 | 549 |
| Pathway - Damaged, broken, or needs improvement | 328 | 0 | 328 | 53 | 275 |
| Energy & Environment - Request for Information | 136 | 84 | 52 | 136 | 0 |
| Protection - Request for information | 104 | 38 | 66 | 104 | 0 |
| Shelter Materials - Received amount is not enough | 62 | 9 | 53 | 62 | 0 |
| Health - Request for information | 61 | 12 | 49 | 61 | 0 |
| Protection - Request for Protection Interventions | 47 | 1 | 46 | 31 | 15 |
| Site Management -Solar light (Requesting the new light) | 43 | 0 | 43 | 42 | 1 |
| Solar supply - Not working | 31 | 0 | 31 | 1 | 30 |
| Damage to shelter - Shelter damaged over time | 28 | 0 | 28 | 4 | 24 |
| Drainage - Blocked or Water logging | 26 | 0 | 26 | 16 | 10 |
| Latrine - Needs desludging | 24 | 0 | 24 | 16 | 8 |
| Health - Identification of Persons with Specific Needs Female headed HH | 20 | 0 | 20 | 0 | 20 |
| Slope Protection (erosion) - Requested | 19 | 2 | 17 | 18 | 0 |
| Stairs - Damaged, broken, or needs improvement | 9 | 0 | 9 | 3 | 6 |
| Health - Rehabilitation support or assistive device support | 8 | 0 | 8 | 0 | 8 |
| Site Management - Request for information | 8 | 3 | 5 | 8 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Site Development | Protection | Energy & Environment | Health | Site Management | WASH | Food Security | Livelihood | Nutrition | Education | ID Documents |
|--------------------------|---------------|------------------|------------|----------------------|--------|-----------------|------|---------------|------------|-----------|-----------|--------------|
| Tickets Received | 736 | 383 | 151 | 142 | 92 | 86 | 46 | 3 | 1 | 1 | 0 | 0 |
| Total Closed on the Spot | 10 | 2 | 39 | 84 | 12 | 3 | 1 | 2 | 0 | 0 | 0 | 0 |
| Total Referred | 726 | 381 | 112 | 58 | 80 | 83 | 45 | 1 | 1 | 1 | 0 | 0 |
| Total Replies | 146 | 90 | 135 | 141 | 61 | 54 | 31 | 3 | 1 | 0 | 0 | 0 |
| Open Tickets | 580 | 291 | 0 | 0 | 19 | 29 | 14 | 0 | 0 | 1 | 0 | 0 |

Top Open Tickets this Month

Ticket Description

| | |
|---|-----|
| Damage to shelter - Shelter damaged by weather | 549 |
| Pathway - Damaged, broken, or needs improvement | 275 |
| Solar supply - Not working | 30 |
| Damage to shelter - Shelter damaged over time | 24 |
| Health - Identification of Persons with Specific Needs Female headed HH | 20 |
| Protection - Request for Protection Interventions | 15 |
| Drainage - Blocked or Water logging | 10 |
| Health - Rehabilitation support or assistive device support | 8 |
| Latrine - Needs desludging | 8 |
| Health - Identification of Persons with Specific Needs Elderly refugee | 6 |
| Stairs - Damaged, broken, or needs improvement | 6 |
| Latrine - Latrine not working properly | 4 |
| Request for additional room - Request for new room | 4 |
| Shelter Materials - Request additional materials | 4 |
| Health - Identification of Persons with Specific Needs Other types of PSN | 3 |
| Water tap & Tubewell - Not Working | 2 |
| Health - Assessment of medical conditions required | 1 |

Common Feedback Platform - CFP

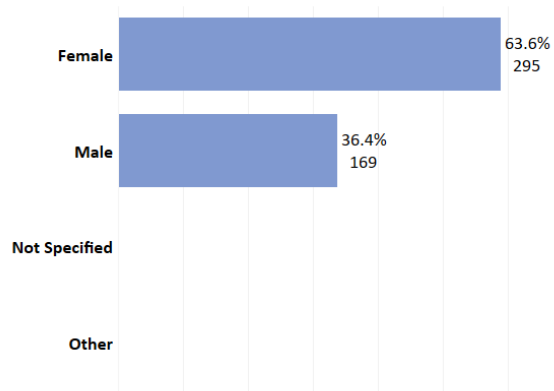
Monthly Camp Report | November 2025 | Camp 02E

Summary for November 2025

- 464 tickets received in this camp
- 11 tickets closed on the spot*
- 453 tickets referred to relevant actors
- 38 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

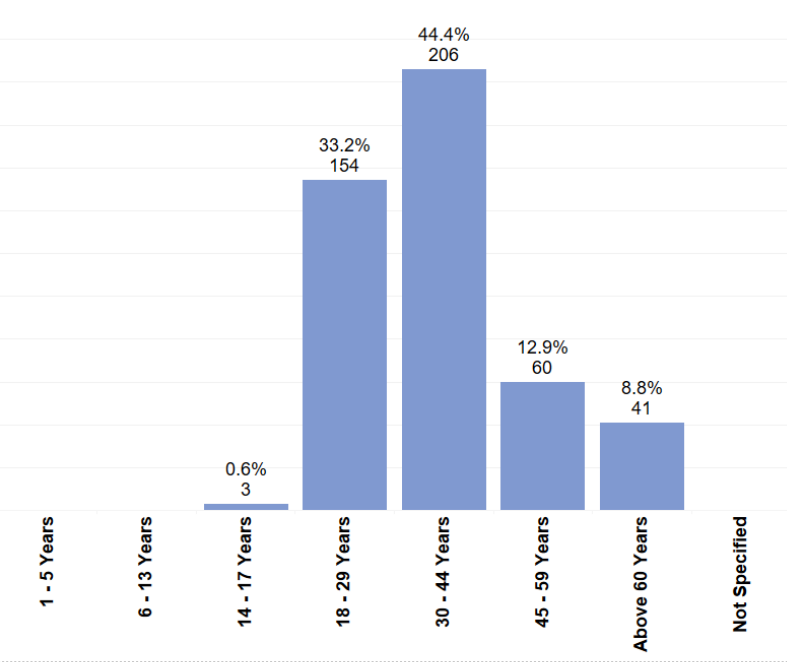
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Damage to shelter - Shelter damaged by weather | 326 | 0 | 326 | 0 | 326 |
| Pathway - Damaged, broken, or needs improvement | 73 | 0 | 73 | 0 | 73 |
| Protection - Request for Protection Interventions | 18 | 0 | 18 | 10 | 8 |
| Shelter Materials - Received amount is not enough | 15 | 1 | 14 | 10 | 4 |
| Energy & Environment - Request for Information | 7 | 2 | 5 | 7 | 0 |
| Protection - Request for information | 5 | 5 | 0 | 5 | 0 |
| Pathway - Requested | 4 | 0 | 4 | 0 | 4 |
| Damage to shelter - Shelter damaged over time | 2 | 0 | 2 | 0 | 2 |
| Food distributions - Household has not received food | 2 | 0 | 2 | 0 | 2 |
| WASH - Request for information | 2 | 2 | 0 | 2 | 0 |
| Drainage - Blocked or Water logging | 1 | 0 | 1 | 0 | 1 |
| General Health Card - Did not receive | 1 | 0 | 1 | 0 | 1 |
| Health - Assessment of medical conditions required | 1 | 0 | 1 | 0 | 1 |
| Latrine - Latrine not working properly | 1 | 0 | 1 | 1 | 0 |
| Latrine - Needs desludging | 1 | 0 | 1 | 1 | 0 |
| LPG Gas - Not enough for family | 1 | 0 | 1 | 0 | 1 |
| Nutrition Assistance - Did not receive distribution | 1 | 1 | 0 | 1 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Site Development | Protection | Energy & Environment | WASH | Food Security | Health | Nutrition | Education | ID Documents | Livelihood | Site Management |
|--------------------------|---------------|------------------|------------|----------------------|------|---------------|--------|-----------|-----------|--------------|------------|-----------------|
| Tickets Received | 344 | 80 | 23 | 8 | 4 | 2 | 2 | 1 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 1 | 0 | 5 | 2 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Total Referred | 343 | 80 | 18 | 6 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 |
| Total Replies | 10 | 1 | 15 | 7 | 4 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Open Tickets | 333 | 79 | 3 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Damage to shelter - Shelter damaged by weather | 326 |
| Pathway - Damaged, broken, or needs improvement | 73 |
| Protection - Request for Protection Interventions | 8 |
| Pathway - Requested | 4 |
| Shelter Materials - Received amount is not enough | 4 |
| Damage to shelter - Shelter damaged over time | 2 |
| Food distributions - Household has not received food | 2 |
| Drainage - Blocked or Water logging | 1 |
| General Health Card - Did not receive | 1 |
| Health - Assessment of medical conditions required | 1 |
| LPG Gas - Not enough for family | 1 |
| Request for additional room - Request for new room | 1 |
| Stairs - Requested | 1 |

Common Feedback Platform - CFP

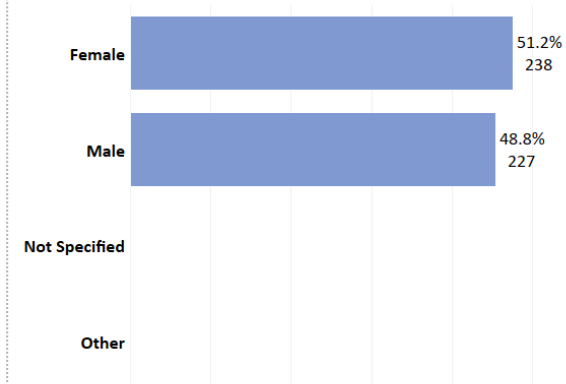
Monthly Camp Report | November 2025 | **Camp 02W**

Summary for November 2025

465 tickets received in this camp
23 tickets closed on the spot*
442 tickets referred to relevant actors
243 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

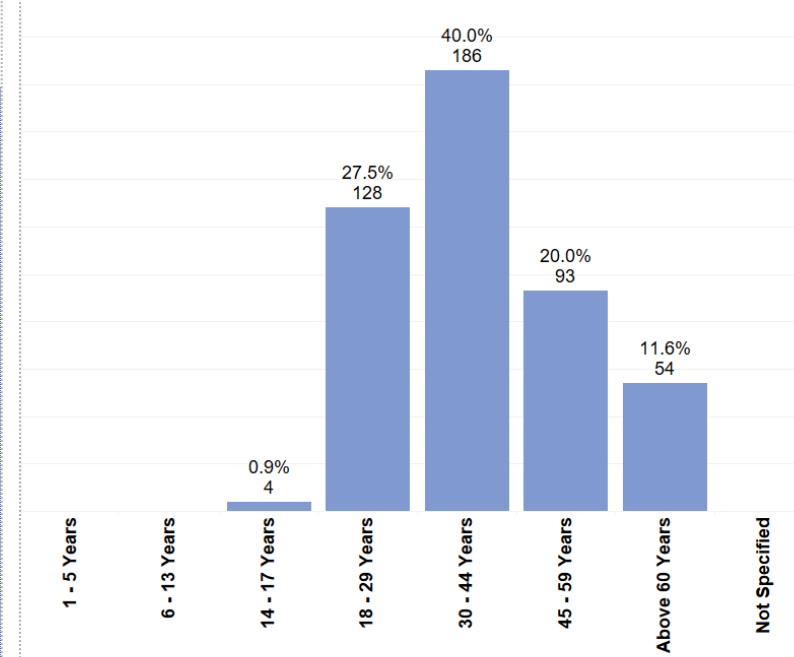
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Damage to shelter - Shelter damaged over time | 270 | 0 | 270 | 177 | 93 |
| Pathway - Damaged, broken, or needs improvement | 51 | 0 | 51 | 0 | 51 |
| Protection - Request for Protection Interventions | 34 | 0 | 34 | 1 | 33 |
| Damage to shelter - Shelter damaged by weather | 31 | 0 | 31 | 24 | 7 |
| Energy & Environment - Request for Information | 21 | 9 | 12 | 21 | 0 |
| Pathway - Requested | 18 | 0 | 18 | 0 | 18 |
| Protection - Request for information | 9 | 9 | 0 | 9 | 0 |
| Stairs - Damaged, broken, or needs improvement | 7 | 0 | 7 | 0 | 7 |
| Health - Assessment of medical conditions required | 6 | 0 | 6 | 0 | 6 |
| Shelter Materials - Received amount is not enough | 4 | 4 | 0 | 4 | 0 |
| LPG Gas - Not enough for family | 3 | 0 | 3 | 2 | 1 |
| Drainage - Blocked or Water logging | 2 | 0 | 2 | 2 | 0 |
| Shelter Materials - Request additional materials | 2 | 0 | 2 | 0 | 2 |
| General Health Card - Did not receive | 1 | 0 | 1 | 0 | 1 |
| Latrine - New toilet requested | 1 | 0 | 1 | 0 | 1 |
| Request for additional room - Request for new room | 1 | 0 | 1 | 1 | 0 |
| Shelter & NFI - NFI Concern related to distribution modality facility quality location | 1 | 0 | 1 | 1 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Site Development | Protection | Energy & Environment | Health | WASH | Site Management | Education | Food Security | ID Documents | Livelihood | Nutrition |
|--------------------------|---------------|------------------|------------|----------------------|--------|------|-----------------|-----------|---------------|--------------|------------|-----------|
| Tickets Received | 309 | 79 | 43 | 24 | 7 | 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 4 | 0 | 9 | 9 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Total Referred | 305 | 79 | 34 | 15 | 7 | 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Replies | 207 | 2 | 10 | 23 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Open Tickets | 98 | 77 | 24 | 0 | 7 | 2 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

Ticket Description

| | |
|--|----|
| Damage to shelter - Shelter damaged over time | 93 |
| Pathway - Damaged, broken, or needs improvement | 51 |
| Protection - Request for Protection Interventions | 33 |
| Pathway - Requested | 18 |
| Damage to shelter - Shelter damaged by weather | 7 |
| Stairs - Damaged, broken, or needs improvement | 7 |
| Health - Assessment of medical conditions required | 6 |
| Shelter Materials - Request additional materials | 2 |
| General Health Card - Did not receive | 1 |
| Latrine - New toilet requested | 1 |
| LPG Gas - Not enough for family | 1 |
| Stairs - Requested | 1 |
| Water tap & Tubewell - Not Working | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 03

Summary for November 2025

555 tickets received in this camp

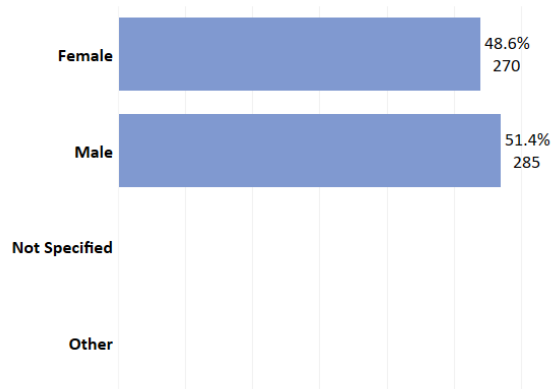
342 tickets closed on the spot*

213 tickets referred to relevant actors

373 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

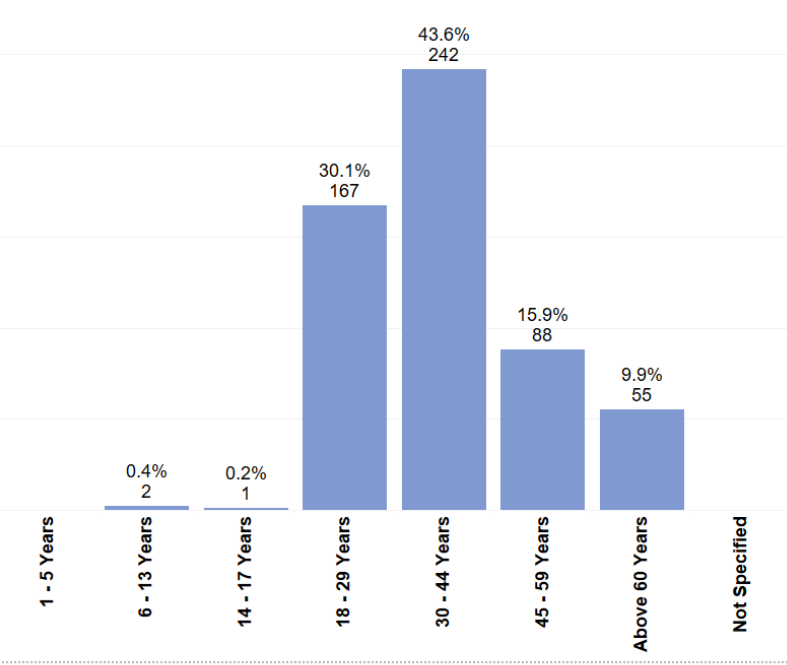
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Site Management - Request for information | 194 | 194 | 0 | 194 | 0 |
| Damage to shelter - Shelter damaged over time | 128 | 0 | 128 | 2 | 126 |
| Protection - Request for information | 96 | 94 | 2 | 96 | 0 |
| Protection - Request for Protection Interventions | 43 | 0 | 43 | 25 | 18 |
| Energy & Environment - Request for Information | 34 | 34 | 0 | 34 | 0 |
| Pathway - Damaged, broken, or needs improvement | 17 | 0 | 17 | 0 | 17 |
| Food Security - Request for information | 8 | 8 | 0 | 8 | 0 |
| LPG Gas - Not enough for family | 7 | 0 | 7 | 0 | 7 |
| Health - Request for information | 6 | 6 | 0 | 6 | 0 |
| WASH - Request for information | 5 | 5 | 0 | 5 | 0 |
| Shelter Materials - Request additional materials | 4 | 0 | 4 | 0 | 4 |
| Education-Tertiary Education requested | 2 | 0 | 2 | 1 | 1 |
| Food Porters - Requested | 2 | 0 | 2 | 0 | 2 |
| General Health Card - Did not receive | 2 | 0 | 2 | 0 | 2 |
| Damage to shelter - Shelter damaged by weather | 1 | 0 | 1 | 0 | 1 |
| Livelihood - Request for information | 1 | 1 | 0 | 1 | 0 |
| Pathway - Requested | 1 | 0 | 1 | 0 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Protection | Shelter & NFI | Energy & Environment | Site Development | Food Security | Health | WASH | Education | Livelihood | ID Documents | Nutrition |
|--------------------------|-----------------|------------|---------------|----------------------|------------------|---------------|--------|------|-----------|------------|--------------|-----------|
| Tickets Received | 196 | 139 | 134 | 41 | 19 | 10 | 8 | 5 | 2 | 1 | 0 | 0 |
| Total Closed on the Spot | 194 | 94 | 0 | 34 | 0 | 8 | 6 | 5 | 0 | 1 | 0 | 0 |
| Total Referred | 2 | 45 | 134 | 7 | 19 | 2 | 2 | 0 | 2 | 0 | 0 | 0 |
| Total Replies | 194 | 121 | 3 | 34 | 0 | 8 | 6 | 5 | 1 | 1 | 0 | 0 |
| Open Tickets | 0 | 0 | 131 | 0 | 19 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Damage to shelter - Shelter damaged over time | 126 |
| Protection - Request for Protection Interventions | 18 |
| Pathway - Damaged, broken, or needs improvement | 17 |
| LPG Gas - Not enough for family | 7 |
| Shelter Materials - Request additional materials | 4 |
| Food Porters - Requested | 2 |
| General Health Card - Did not receive | 2 |
| Damage to shelter - Shelter damaged by weather | 1 |
| Education-Tertiary Education requested | 1 |
| Pathway - Requested | 1 |
| Relocation & Repatriation - Relocation within camp | 1 |
| Solar supply - Not working | 1 |
| Stairs - Damaged, broken, or needs improvement | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 04

Summary for November 2025

1,434 tickets received in this camp

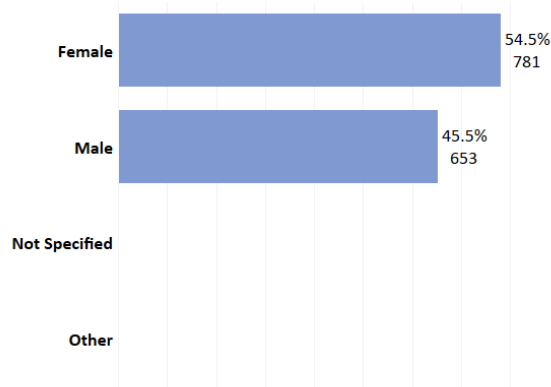
974 tickets closed on the spot*

460 tickets referred to relevant actors

1,162 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

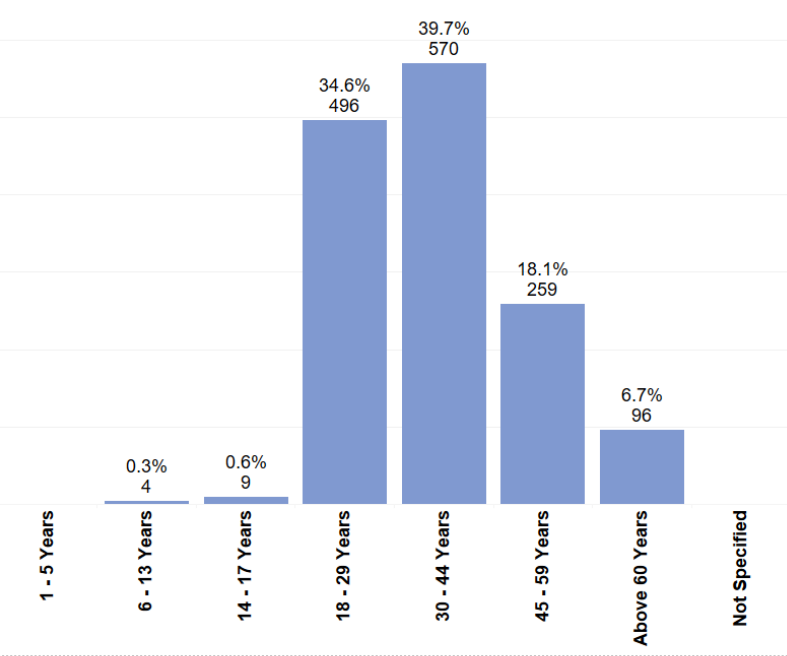
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Site Management - Request for information | 534 | 534 | 0 | 534 | 0 |
| Damage to shelter - Shelter damaged over time | 248 | 0 | 248 | 124 | 124 |
| Energy & Environment - Request for Information | 195 | 195 | 0 | 195 | 0 |
| Protection - Request for information | 162 | 155 | 7 | 162 | 0 |
| Pathway - Damaged, broken, or needs improvement | 65 | 0 | 65 | 6 | 59 |
| Protection - Request for Protection Interventions | 56 | 0 | 56 | 26 | 30 |
| WASH - Request for information | 54 | 54 | 0 | 54 | 0 |
| Health - Request for information | 30 | 30 | 0 | 30 | 0 |
| Damage to shelter - Shelter damaged by weather | 29 | 0 | 29 | 21 | 8 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 12 | 0 | 12 | 0 | 12 |
| LPG Gas - Not enough for family | 10 | 0 | 10 | 0 | 10 |
| Shelter Materials - Request additional materials | 7 | 0 | 7 | 3 | 4 |
| Stairs - Damaged, broken, or needs improvement | 7 | 0 | 7 | 0 | 7 |
| General Health Card - Did not receive | 5 | 0 | 5 | 0 | 5 |
| Livelihood - Request for information | 4 | 4 | 0 | 4 | 0 |
| Request for additional room - Request for new room | 4 | 0 | 4 | 1 | 3 |
| Food Security - Request for information | 2 | 2 | 0 | 2 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Manage ment | Shelter & NFI | Protection | Energy & Environment | Site Develop ment | WASH | Health | Food Security | Livelihood | Nutrition | Education | ID Documents |
|--------------------------|---------------------|------------------|------------|-------------------------|----------------------|------|--------|------------------|------------|-----------|-----------|-----------------|
| Tickets Received | 548 | 288 | 218 | 206 | 74 | 55 | 36 | 4 | 4 | 1 | 0 | 0 |
| Total Closed on the Spot | 534 | 0 | 155 | 195 | 0 | 54 | 30 | 2 | 4 | 0 | 0 | 0 |
| Total Referred | 14 | 288 | 63 | 11 | 74 | 1 | 6 | 2 | 0 | 1 | 0 | 0 |
| Total Replies | 534 | 149 | 188 | 195 | 6 | 54 | 30 | 2 | 4 | 0 | 0 | 0 |
| Open Tickets | 0 | 139 | 0 | 0 | 68 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |

Top Open Tickets this Month

Ticket Description

| | |
|--|-----|
| Damage to shelter - Shelter damaged over time | 124 |
| Pathway - Damaged, broken, or needs improvement | 59 |
| Protection - Request for Protection Interventions | 30 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 12 |
| LPG Gas - Not enough for family | 10 |
| Damage to shelter - Shelter damaged by weather | 8 |
| Stairs - Damaged, broken, or needs improvement | 7 |
| General Health Card - Did not receive | 5 |
| Shelter Materials - Request additional materials | 4 |
| Request for additional room - Request for new room | 3 |
| Drainage - Blocked or Water logging | 1 |
| Food distributions - Household has not received food | 1 |
| Food Porters - Requested | 1 |
| Health - Assessment of medical conditions required | 1 |
| Latrine - Needs desludging | 1 |
| LPG Porters - Requested | 1 |
| Nutrition Assistance - Did not receive distribution | 1 |

Common Feedback Platform - CFP

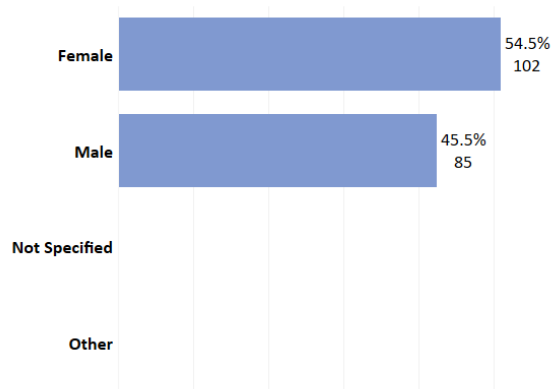
Monthly Camp Report | November 2025 | Camp 04 Ext.

Summary for November 2025

- 187 tickets received in this camp
- 132 tickets closed on the spot*
- 55 tickets referred to relevant actors
- 165 responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

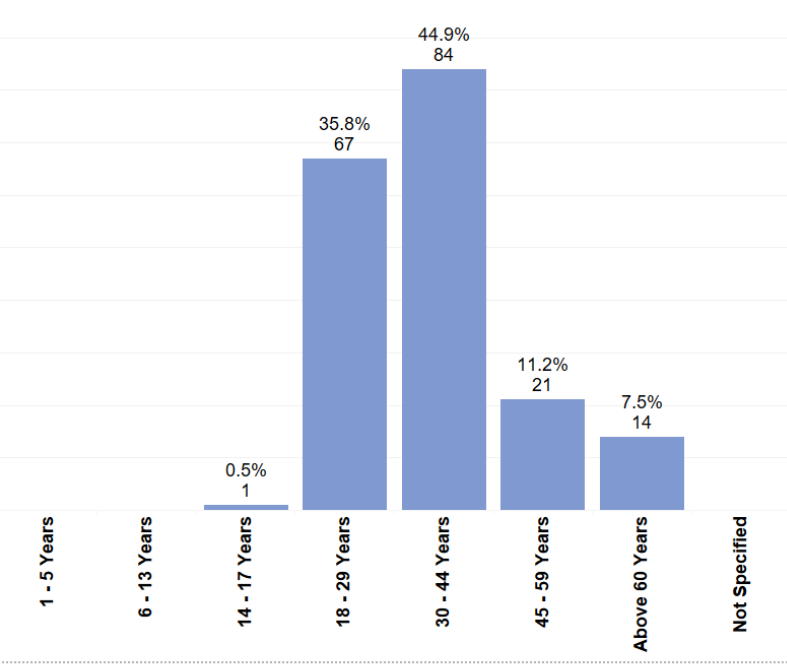
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 69 | 69 | 0 | 69 | 0 |
| Protection - Request for information | 24 | 24 | 0 | 24 | 0 |
| Protection - Request for Protection Interventions | 18 | 0 | 18 | 0 | 18 |
| Damage to shelter - Shelter damaged by weather | 16 | 0 | 16 | 16 | 0 |
| WASH - Request for information | 14 | 14 | 0 | 14 | 0 |
| Health - Request for information | 9 | 9 | 0 | 9 | 0 |
| Damage to shelter - Shelter damaged over time | 7 | 0 | 7 | 7 | 0 |
| Shelter Materials - Received amount is not enough | 7 | 6 | 1 | 7 | 0 |
| Food Security - Request for information | 6 | 6 | 0 | 6 | 0 |
| Pathway - Requested | 4 | 0 | 4 | 4 | 0 |
| Site Management - Request for information | 3 | 3 | 0 | 3 | 0 |
| LPG Gas - Not enough for family | 2 | 0 | 2 | 0 | 2 |
| Request for additional room - Request for new room | 2 | 0 | 2 | 2 | 0 |
| Livelihood - Request for information | 1 | 1 | 0 | 1 | 0 |
| Pathway - Damaged, broken, or needs improvement | 1 | 0 | 1 | 1 | 0 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 1 | 0 | 1 | 0 | 1 |
| Shelter & NFI - NFI Concern related to distribution modality facility quality location | 1 | 0 | 1 | 0 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Protection | Shelter & NFI | WASH | Health | Food Security | Site Development | Site Management | Livelihood | Education | ID Documents | Nutrition |
|--------------------------|----------------------|------------|---------------|------|--------|---------------|------------------|-----------------|------------|-----------|--------------|-----------|
| Tickets Received | 71 | 42 | 34 | 14 | 9 | 6 | 6 | 4 | 1 | 0 | 0 | 0 |
| Total Closed on the Spot | 69 | 24 | 6 | 14 | 9 | 6 | 0 | 3 | 1 | 0 | 0 | 0 |
| Total Referred | 2 | 18 | 28 | 0 | 0 | 0 | 6 | 1 | 0 | 0 | 0 | 0 |
| Total Replies | 69 | 24 | 33 | 14 | 9 | 6 | 6 | 3 | 1 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Protection - Request for Protection Interventions | 18 |
| LPG Gas - Not enough for family | 2 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 1 |
| Shelter & NFI - NFI Concern related to distribution modality facility quality location | 1 |

Common Feedback Platform - CFP

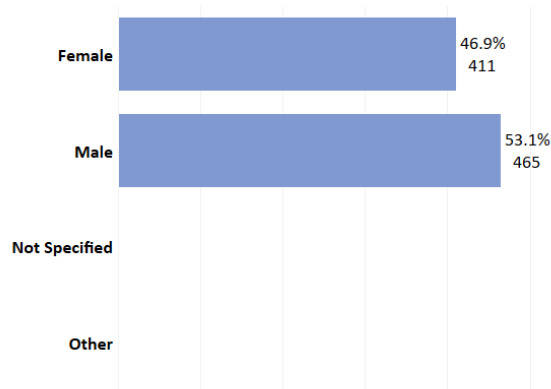
Monthly Camp Report | November 2025 | Camp 05

Summary for November 2025

- 876 tickets received in this camp
- 585 tickets closed on the spot*
- 291 tickets referred to relevant actors
- 617 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

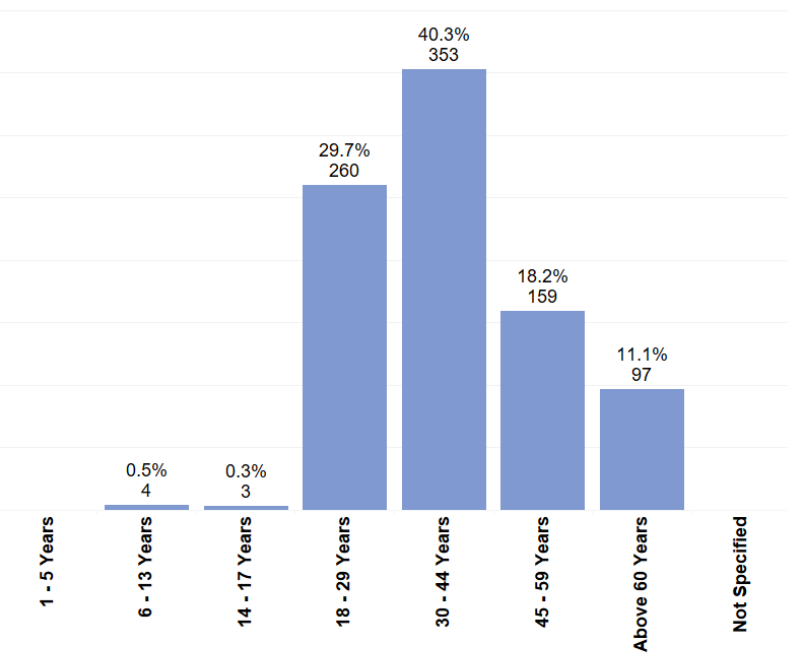
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Site Management - Request for information | 267 | 267 | 0 | 267 | 0 |
| Protection - Request for information | 161 | 161 | 0 | 161 | 0 |
| Energy & Environment - Request for Information | 102 | 102 | 0 | 102 | 0 |
| Damage to shelter - Shelter damaged by weather | 86 | 0 | 86 | 4 | 82 |
| Pathway - Damaged, broken, or needs improvement | 76 | 0 | 76 | 1 | 75 |
| Damage to shelter - Shelter damaged over time | 71 | 0 | 71 | 0 | 71 |
| WASH - Request for information | 23 | 23 | 0 | 23 | 0 |
| Health - Request for information | 22 | 22 | 0 | 22 | 0 |
| Protection - Request for Protection Interventions | 20 | 0 | 20 | 15 | 5 |
| Food Security - Request for information | 10 | 10 | 0 | 10 | 0 |
| LPG Gas - Not enough for family | 7 | 0 | 7 | 2 | 5 |
| Site Management -Solar light (Requesting the new light) | 7 | 0 | 7 | 7 | 0 |
| Solar supply - Not working | 6 | 0 | 6 | 1 | 5 |
| Pathway - Requested | 5 | 0 | 5 | 2 | 3 |
| General Health Card - Did not receive | 2 | 0 | 2 | 0 | 2 |
| Health - Assessment of medical conditions required | 2 | 0 | 2 | 0 | 2 |
| Request for additional room - Request for new room | 2 | 0 | 2 | 0 | 2 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Manage ment | Protection | Shelter & NFI | Energy & Environment | Site Develop ment | Health | WASH | Food Security | ID Documents | Education | Livelihood | Nutrition |
|--------------------------|------------------|------------|---------------|----------------------|-------------------|--------|------|---------------|--------------|-----------|------------|-----------|
| Tickets Received | 280 | 181 | 160 | 109 | 86 | 26 | 23 | 10 | 1 | 0 | 0 | 0 |
| Total Closed on the Spot | 267 | 161 | 0 | 102 | 0 | 22 | 23 | 10 | 0 | 0 | 0 | 0 |
| Total Referred | 13 | 20 | 160 | 7 | 86 | 4 | 0 | 0 | 1 | 0 | 0 | 0 |
| Total Replies | 275 | 176 | 4 | 104 | 3 | 22 | 23 | 10 | 0 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 156 | 0 | 83 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|---|-------|
| Damage to shelter - Shelter damaged by weather | 82 |
| Pathway - Damaged, broken, or needs improvement | 75 |
| Damage to shelter - Shelter damaged over time | 71 |
| LPG Gas - Not enough for family | 5 |
| Protection - Request for Protection Interventions | 5 |
| Solar supply - Not working | 5 |
| Pathway - Requested | 3 |
| General Health Card - Did not receive | 2 |
| Health - Assessment of medical conditions required | 2 |
| Request for additional room - Request for new room | 2 |
| Slope Protection (erosion) - Requested | 2 |
| Stairs - Requested | 2 |
| Health - Rehabilitation support or assistive device support | 1 |
| SCOPE Card - Lost | 1 |
| Stairs - Damaged, broken, or needs improvement | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 06

Summary for November 2025

1,268 tickets received in this camp

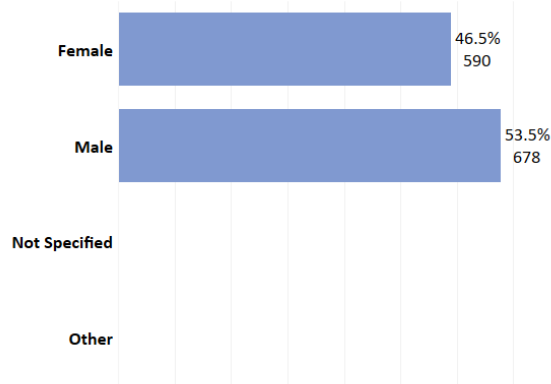
857 tickets closed on the spot*

411 tickets referred to relevant actors

982 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

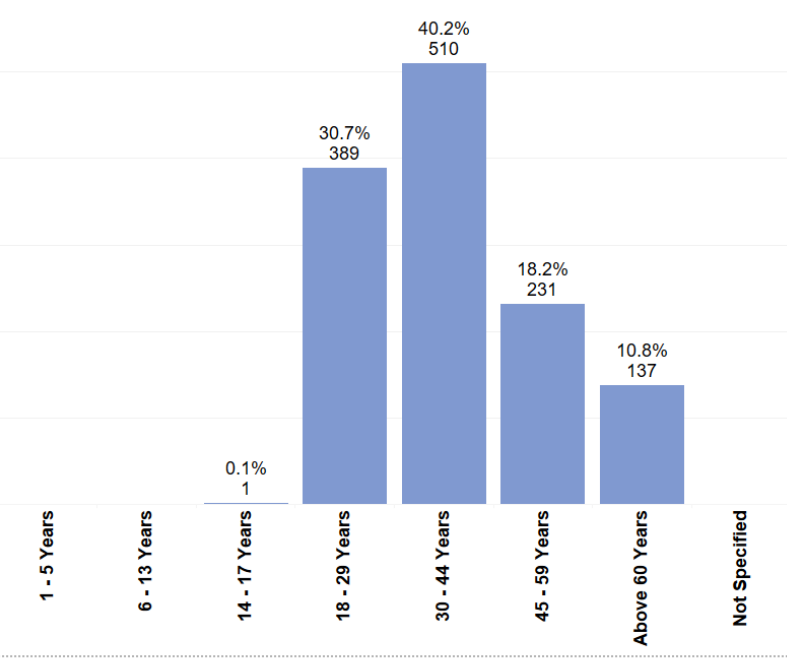
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Site Management - Request for information | 310 | 310 | 0 | 310 | 0 |
| Energy & Environment - Request for Information | 284 | 284 | 0 | 284 | 0 |
| Damage to shelter - Shelter damaged over time | 265 | 0 | 265 | 57 | 208 |
| Protection - Request for information | 136 | 135 | 1 | 136 | 0 |
| Pathway - Damaged, broken, or needs improvement | 82 | 0 | 82 | 30 | 52 |
| Livelihood - Request for information | 60 | 60 | 0 | 60 | 0 |
| Health - Request for information | 53 | 53 | 0 | 53 | 0 |
| Slope Protection (erosion) - Requested | 20 | 0 | 20 | 18 | 2 |
| Protection - Request for Protection Interventions | 17 | 0 | 17 | 2 | 15 |
| Food Security - Request for information | 13 | 13 | 0 | 13 | 0 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 6 | 0 | 6 | 6 | 0 |
| LPG Gas - Not enough for family | 3 | 0 | 3 | 3 | 0 |
| Stairs - Damaged, broken, or needs improvement | 3 | 0 | 3 | 1 | 2 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Energy & Environment | Shelter & NFI | Protection | Site Development | Livelihood | Health | Food Security | WASH | Education | ID Documents | Nutrition |
|--------------------------|-----------------|----------------------|---------------|------------|------------------|------------|--------|---------------|------|-----------|--------------|-----------|
| Tickets Received | 317 | 287 | 268 | 153 | 110 | 60 | 57 | 14 | 2 | 0 | 0 | 0 |
| Total Closed on the Spot | 310 | 284 | 0 | 135 | 0 | 60 | 53 | 13 | 2 | 0 | 0 | 0 |
| Total Referred | 7 | 3 | 268 | 18 | 110 | 0 | 4 | 1 | 0 | 0 | 0 | 0 |
| Total Replies | 317 | 287 | 59 | 138 | 51 | 60 | 54 | 14 | 2 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 209 | 0 | 59 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|-----|
| Damage to shelter - Shelter damaged over time | 208 |
| Pathway - Damaged, broken, or needs improvement | 52 |
| Protection - Request for Protection Interventions | 15 |
| Slope Protection (erosion) - Requested | 2 |
| Stairs - Damaged, broken, or needs improvement | 2 |
| Stairs - Requested | 2 |
| Bridge - Requested | 1 |
| General Health Card - Did not receive | 1 |
| Health - Assessment of medical conditions required | 1 |
| Health - Identification of Persons with Specific Needs | 1 |
| Request for additional room - Request for new room | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 07

Summary for November 2025

1,138 tickets received in this camp

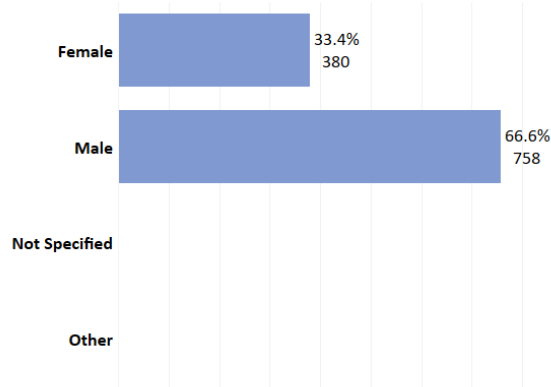
77 tickets closed on the spot*

1,061 tickets referred to relevant actors

211 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

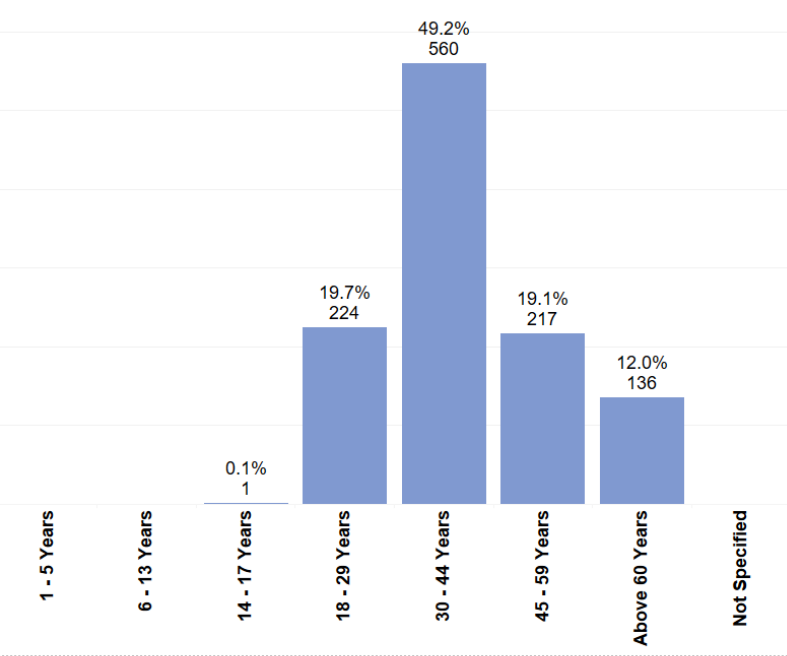
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Damage to shelter - Shelter damaged over time | 469 | 0 | 469 | 23 | 446 |
| Damage to shelter - Shelter damaged by weather | 310 | 0 | 310 | 31 | 279 |
| Pathway - Damaged, broken, or needs improvement | 181 | 0 | 181 | 49 | 132 |
| Health - Request for information | 40 | 36 | 4 | 40 | 0 |
| Stairs - Damaged, broken, or needs improvement | 35 | 0 | 35 | 14 | 21 |
| Energy & Environment - Request for Information | 24 | 19 | 5 | 24 | 0 |
| Protection - Request for Protection Interventions | 24 | 0 | 24 | 0 | 24 |
| Shelter Materials - Received amount is not enough | 15 | 15 | 0 | 15 | 0 |
| LPG Gas - Not enough for family | 9 | 0 | 9 | 3 | 6 |
| Shelter Materials - Request additional materials | 6 | 0 | 6 | 1 | 5 |
| Request for additional room - Request for new room | 4 | 0 | 4 | 0 | 4 |
| Protection - Request for information | 3 | 3 | 0 | 3 | 0 |
| WASH - Request for information | 3 | 3 | 0 | 3 | 0 |
| Drainage - Blocked or Water logging | 2 | 0 | 2 | 1 | 1 |
| Pathway - Requested | 2 | 0 | 2 | 1 | 1 |
| Slope Protection (erosion) - Requested | 2 | 1 | 1 | 1 | 0 |
| Solar supply - Not working | 2 | 0 | 2 | 1 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Site Development | Health | Energy & Environment | Protection | Site Management | WASH | Food Security | Education | ID Documents | Livelihood | Nutrition |
|--------------------------|---------------|------------------|--------|----------------------|------------|-----------------|------|---------------|-----------|--------------|------------|-----------|
| Tickets Received | 806 | 222 | 42 | 33 | 27 | 4 | 3 | 1 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 15 | 1 | 36 | 19 | 3 | 0 | 3 | 0 | 0 | 0 | 0 | 0 |
| Total Referred | 791 | 221 | 6 | 14 | 24 | 4 | 0 | 1 | 0 | 0 | 0 | 0 |
| Total Replies | 70 | 66 | 40 | 27 | 3 | 1 | 3 | 1 | 0 | 0 | 0 | 0 |
| Open Tickets | 721 | 155 | 0 | 0 | 21 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

Ticket Description

| | |
|--|-----|
| Damage to shelter - Shelter damaged over time | 446 |
| Damage to shelter - Shelter damaged by weather | 279 |
| Pathway - Damaged, broken, or needs improvement | 132 |
| Protection - Request for Protection Interventions | 24 |
| Stairs - Damaged, broken, or needs improvement | 21 |
| LPG Gas - Not enough for family | 6 |
| Shelter Materials - Request additional materials | 5 |
| Request for additional room - Request for new room | 4 |
| Cash for Work - Payment delayed | 1 |
| Drainage - Blocked or Water logging | 1 |
| Health - Assessment of medical conditions required | 1 |
| Health - Rehabilitation support or assistive device support | 1 |
| Pathway - Requested | 1 |
| Shelter & NFI - NFI Concern related to distribution modality facility quality location | 1 |
| Site Management -Solar light (Requesting the new light) | 1 |
| Solar supply - Not working | 1 |
| Treatment - Waited too long | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 08E

Summary for November 2025

578 tickets received in this camp

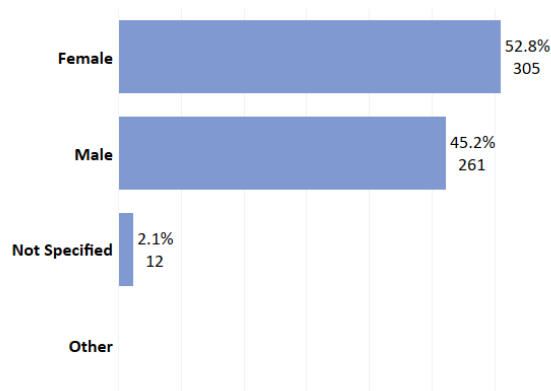
226 tickets closed on the spot*

352 tickets referred to relevant actors

435 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

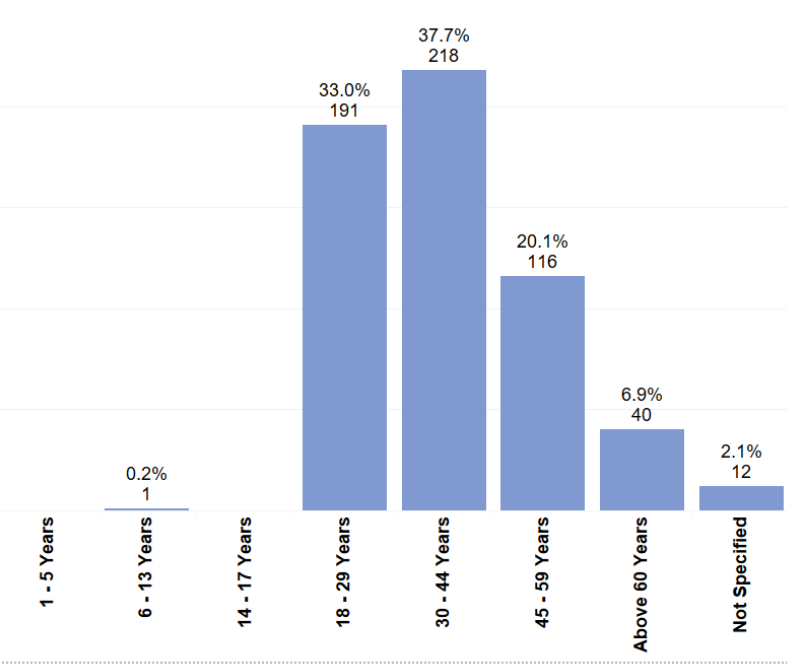
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Slope Protection (erosion) - Requested | 73 | 0 | 73 | 51 | 22 |
| Site Management - Request for information | 68 | 68 | 0 | 68 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 61 | 0 | 61 | 41 | 20 |
| Energy & Environment - Request for Information | 59 | 59 | 0 | 59 | 0 |
| Cooking Stove - Did not receive | 54 | 0 | 54 | 26 | 28 |
| WASH - Request for information | 39 | 39 | 0 | 39 | 0 |
| Protection - Request for information | 34 | 34 | 0 | 34 | 0 |
| Drainage - Drain Requested | 27 | 0 | 27 | 21 | 6 |
| Protection - Request for Protection Interventions | 20 | 0 | 20 | 7 | 13 |
| Stairs - Requested | 18 | 0 | 18 | 13 | 5 |
| Cash for Work - Has not been enrolled | 12 | 0 | 12 | 15 | 0 |
| Protection Referral (DRC) | 12 | 12 | 0 | 0 | 0 |
| SCOPE Card - Has not received new SCOPE Card | 12 | 0 | 12 | 6 | 6 |
| Food distributions - Household has not received food | 10 | 0 | 10 | 2 | 8 |
| Community Conflict - Tree Cutting | 9 | 0 | 9 | 6 | 3 |
| Food distributions - Missed Token | 8 | 0 | 8 | 7 | 1 |
| Drainage - Damaged, broken, or needs improvement | 6 | 0 | 6 | 5 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Development | Energy & Environment | Site Management | Protection | WASH | Food Security | ID Documents | Health | Shelter & NFI | Education | Livelihood | Nutrition |
|--------------------------|------------------|----------------------|-----------------|------------|------|---------------|--------------|--------|---------------|-----------|------------|-----------|
| Tickets Received | 200 | 122 | 98 | 66 | 52 | 20 | 14 | 5 | 1 | 0 | 0 | 0 |
| Total Closed on the Spot | 0 | 62 | 71 | 46 | 39 | 2 | 1 | 4 | 1 | 0 | 0 | 0 |
| Total Referred | 200 | 60 | 27 | 20 | 13 | 18 | 13 | 1 | 0 | 0 | 0 | 0 |
| Total Replies | 150 | 85 | 92 | 41 | 47 | 10 | 6 | 4 | 0 | 0 | 0 | 0 |
| Open Tickets | 50 | 0 | 0 | 0 | 0 | 8 | 7 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Cooking Stove - Did not receive | 28 |
| Slope Protection (erosion) - Requested | 22 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 20 |
| Protection - Request for Protection Interventions | 13 |
| Food distributions - Household has not received food | 8 |
| Drainage - Drain Requested | 6 |
| SCOPE Card - Has not received new SCOPE Card | 6 |
| Stairs - Requested | 5 |
| Community Conflict - Tree Cutting | 3 |
| Latrine - New toilet requested | 3 |
| Bathing Station - Requested | 2 |
| Cash for VWork - Payment delayed | 2 |
| Lamp post or Street light - Damaged, broken, or needs improvement | 2 |
| LPG Gas - Did not receive cylinder | 2 |
| LPG Gas - Did not receive refill | 2 |
| Bathing Station - Broken or Damaged | 1 |
| Drainage - Damaged, broken, or needs improvement | 1 |

Common Feedback Platform - CFP

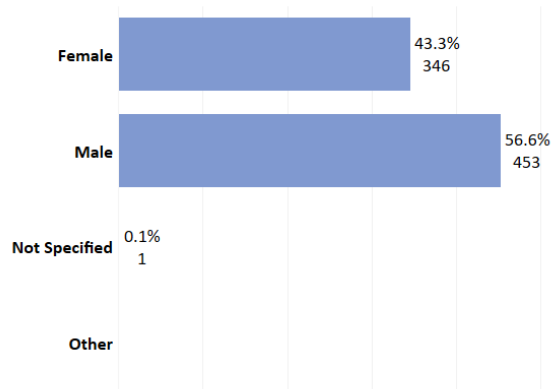
Monthly Camp Report | November 2025 | Camp 08W

Summary for November 2025

- 800 tickets received in this camp
- 469 tickets closed on the spot*
- 331 tickets referred to relevant actors
- 931 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

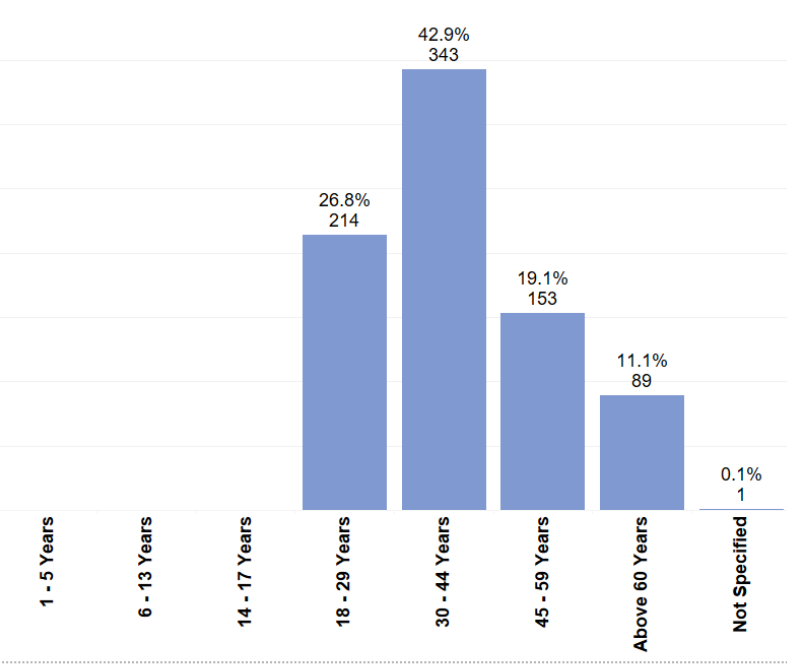
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 124 | 124 | 0 | 124 | 0 |
| LPG Gas - Not enough for family | 110 | 110 | 0 | 0 | 0 |
| Slope Protection (erosion) - Requested | 87 | 0 | 87 | 237 | 0 |
| Site Management - Request for information | 63 | 63 | 0 | 63 | 0 |
| WASH - Request for information | 39 | 39 | 0 | 39 | 0 |
| LPG Gas - Did not receive cylinder | 36 | 0 | 36 | 61 | 0 |
| Shelter Materials - Request additional materials | 35 | 35 | 0 | 0 | 0 |
| Food Security - Request for information | 31 | 31 | 0 | 31 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 30 | 0 | 30 | 105 | 0 |
| Shelter Materials - Missed Distribution | 25 | 0 | 25 | 43 | 0 |
| Stairs - Requested | 24 | 0 | 24 | 38 | 0 |
| Pathway - Requested | 22 | 0 | 22 | 25 | 0 |
| Protection - Request for Protection Interventions | 21 | 0 | 21 | 4 | 17 |
| SMART Card & Family Attestation - HH requests for vulnerability verification (e.g., Eld.. | 18 | 18 | 0 | 0 | 0 |
| Shelter Kit - Requested (general households) | 17 | 17 | 0 | 0 | 0 |
| Food distributions - Household has not received food | 8 | 0 | 8 | 2 | 6 |
| Drainage - Drain Requested | 7 | 0 | 7 | 31 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Site Development | Shelter & NFI | Site Management | WASH | Food Security | Protection | ID Documents | Health | Education | Livelihood | Nutrition |
|--------------------------|----------------------|------------------|---------------|-----------------|------|---------------|------------|--------------|--------|-----------|------------|-----------|
| Tickets Received | 286 | 188 | 88 | 79 | 53 | 43 | 28 | 27 | 8 | 0 | 0 | 0 |
| Total Closed on the Spot | 238 | 0 | 55 | 69 | 42 | 31 | 1 | 26 | 7 | 0 | 0 | 0 |
| Total Referred | 48 | 188 | 33 | 10 | 11 | 12 | 27 | 1 | 1 | 0 | 0 | 0 |
| Total Replies | 210 | 486 | 51 | 64 | 66 | 33 | 10 | 4 | 7 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|----|
| Protection - Request for Protection Interventions | 17 |
| Food distributions - Household has not received food | 6 |
| Cash for Work - Payment delayed | 4 |
| Food distributions - HH wants someone outside their family to collect food | 4 |
| LPG Porters - Porter did not take food to shelter | 4 |
| Relocation & Repatriation - Relocation within camp | 4 |
| Shelter Number - Lost, damaged or Stolen | 2 |
| Community Conflict - Land & shelter extension | 1 |
| Community Conflict - Waste water & drainage | 1 |
| LPG Gas - Lost or stolen cylinder | 1 |
| SCOPE Card - HH did not receive correct amount of food based on Family Attestation | 1 |
| Shelter Number - Requested | 1 |
| Treatment - Treatment not good quality | 1 |

Common Feedback Platform - CFP

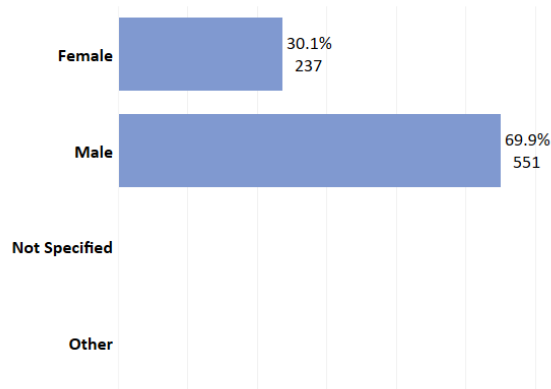
Monthly Camp Report | November 2025 | Camp 09

Summary for November 2025

788 tickets received in this camp
450 tickets closed on the spot*
338 tickets referred to relevant actors
531 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

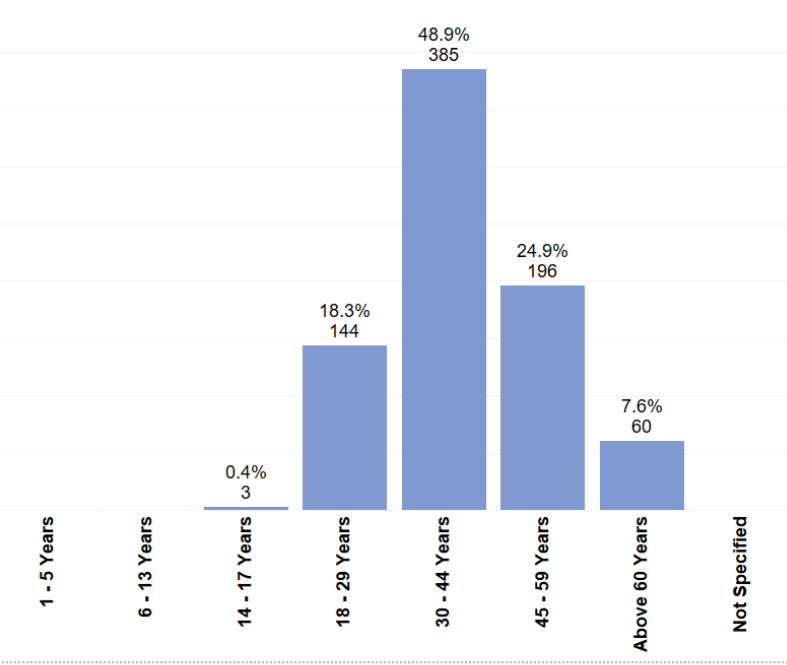
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Protection - Request for information | 86 | 77 | 9 | 86 | 0 |
| LPG Gas - Not enough for family | 75 | 75 | 0 | 0 | 0 |
| Energy & Environment - Request for Information | 72 | 72 | 0 | 72 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 68 | 0 | 68 | 59 | 9 |
| Protection - Request for Protection Interventions | 58 | 0 | 58 | 14 | 44 |
| Site Management - Request for information | 57 | 57 | 0 | 57 | 0 |
| Cash for Work - Has not been selected for CFW in long time | 40 | 40 | 0 | 0 | 0 |
| Health - Request for information | 30 | 30 | 0 | 30 | 0 |
| Damage to shelter - Shelter damaged over time | 28 | 28 | 0 | 0 | 0 |
| Latrine - Needs desludging | 27 | 0 | 27 | 20 | 7 |
| Shelter Materials - Request additional materials | 26 | 26 | 0 | 0 | 0 |
| WASH - Request for information | 24 | 24 | 0 | 24 | 0 |
| Drainage - Drain Requested | 20 | 0 | 20 | 20 | 0 |
| Drainage Cover (Slab) - Requested | 19 | 0 | 19 | 17 | 2 |
| Slope Protection (erosion) - Requested | 19 | 0 | 19 | 23 | 0 |
| Stairs - Damaged, broken, or needs improvement | 18 | 0 | 18 | 23 | 0 |
| Stairs - Requested | 13 | 0 | 13 | 9 | 4 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Development | Energy & Environment | Protection | Site Management | Shelter & NFI | WASH | Health | Food Security | ID Documents | Education | Livelihood | Nutrition |
|--------------------------|------------------|----------------------|------------|-----------------|---------------|------|--------|---------------|--------------|-----------|------------|-----------|
| Tickets Received | 197 | 171 | 145 | 109 | 66 | 60 | 31 | 8 | 1 | 0 | 0 | 0 |
| Total Closed on the Spot | 0 | 147 | 78 | 100 | 63 | 25 | 30 | 6 | 1 | 0 | 0 | 0 |
| Total Referred | 197 | 24 | 67 | 9 | 3 | 35 | 1 | 2 | 0 | 0 | 0 | 0 |
| Total Replies | 179 | 90 | 100 | 70 | 3 | 52 | 30 | 7 | 0 | 0 | 0 | 0 |
| Open Tickets | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|---|----|
| Protection - Request for Protection Interventions | 44 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 9 |
| Latrine - Needs desludging | 7 |
| Bridge - Damaged, broken, or needs improvement | 4 |
| Stairs - Requested | 4 |
| LPG Gas - Did not receive refill | 3 |
| Pathway - Requested | 3 |
| Drainage Cover (Slab) - Damaged, broken, or needs improvement | 2 |
| Drainage Cover (Slab) - Requested | 2 |
| Fence or railing for path or stairs - Damaged, broken, or needs improvement | 2 |
| Fence or railing for path or stairs - Requested | 2 |
| Lamp post or Street light - Requested | 2 |
| Latrine - New toilet requested | 2 |
| LPG Gas - Lost or stolen cylinder | 2 |
| Cash for Work - Has not been enrolled | 1 |
| Community Conflict - Tree Cutting | 1 |
| Cooking Stove - Did not receive | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 10

Summary for November 2025

1,282 tickets received in this camp

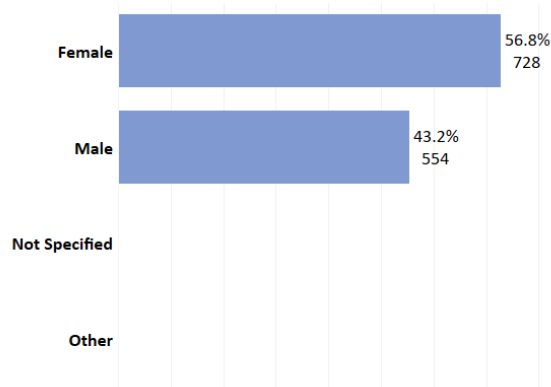
856 tickets closed on the spot*

426 tickets referred to relevant actors

1,137 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

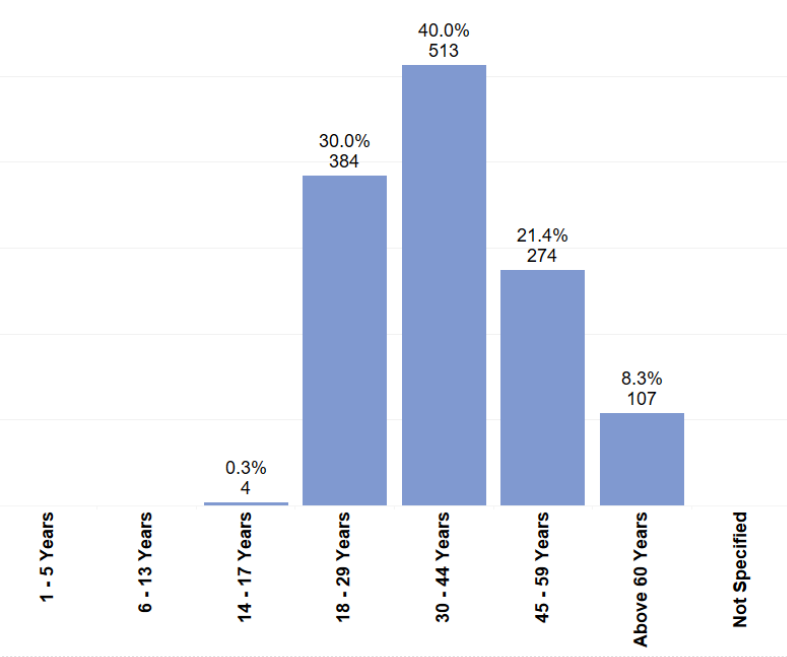
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 396 | 396 | 0 | 396 | 0 |
| Site Management - Request for information | 251 | 251 | 0 | 251 | 0 |
| Protection - Request for information | 156 | 156 | 0 | 156 | 0 |
| Slope Protection (erosion) - Requested | 105 | 0 | 105 | 93 | 12 |
| Shelter Materials - Missed Distribution | 89 | 0 | 89 | 22 | 67 |
| Trash Disposal - Trash bins requested | 39 | 0 | 39 | 2 | 37 |
| LPG Gas - Did not receive cylinder | 37 | 0 | 37 | 16 | 21 |
| Health - Request for information | 28 | 28 | 0 | 28 | 0 |
| Protection - Request for Protection Interventions | 21 | 0 | 21 | 12 | 9 |
| Stairs - Requested | 20 | 0 | 20 | 39 | 0 |
| Latrine - Needs desludging | 15 | 0 | 15 | 16 | 0 |
| Drainage - Drain Requested | 12 | 0 | 12 | 15 | 0 |
| Drainage - Blocked or Water logging | 8 | 0 | 8 | 17 | 0 |
| Lamp post or Street light - Damaged, broken, or needs improvement | 8 | 0 | 8 | 8 | 0 |
| Shelter Number - Requested | 8 | 0 | 8 | 0 | 8 |
| Lamp post or Street light - Requested | 7 | 0 | 7 | 5 | 2 |
| Latrine - Broken | 6 | 0 | 6 | 8 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Site Management | Protection | Site Development | Shelter & NFI | WASH | Health | ID Documents | Food Security | Nutrition | Education | Livelihood |
|--------------------------|----------------------|-----------------|------------|------------------|---------------|------|--------|--------------|---------------|-----------|-----------|------------|
| Tickets Received | 440 | 257 | 177 | 175 | 100 | 85 | 32 | 9 | 5 | 2 | 0 | 0 |
| Total Closed on the Spot | 396 | 251 | 156 | 0 | 1 | 7 | 31 | 8 | 5 | 1 | 0 | 0 |
| Total Referred | 44 | 6 | 21 | 175 | 99 | 78 | 1 | 1 | 0 | 1 | 0 | 0 |
| Total Replies | 417 | 251 | 168 | 191 | 22 | 52 | 28 | 1 | 6 | 1 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 77 | 26 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|---|-------|
| Shelter Materials - Missed Distribution | 67 |
| Trash Disposal - Trash bins requested | 37 |
| LPG Gas - Did not receive cylinder | 21 |
| Slope Protection (erosion) - Requested | 12 |
| Protection - Request for Protection Interventions | 9 |
| Shelter Number - Requested | 8 |
| Bridge - Damaged, broken, or needs improvement | 5 |
| Cash for Work - Has not been enrolled | 5 |
| LPG Gas - Lost token | 3 |
| Lamp post or Street light - Requested | 2 |
| Tubewell - Not Working | 2 |
| Bathing Station - Broken or Damaged | 1 |
| Bridge - Requested | 1 |
| Community Conflict - Tree Cutting | 1 |
| Cooking Stove - Did not receive | 1 |
| Drainage - Damaged, broken, or needs improvement | 1 |
| Latrine - New toilet requested | 1 |

Common Feedback Platform - CFP

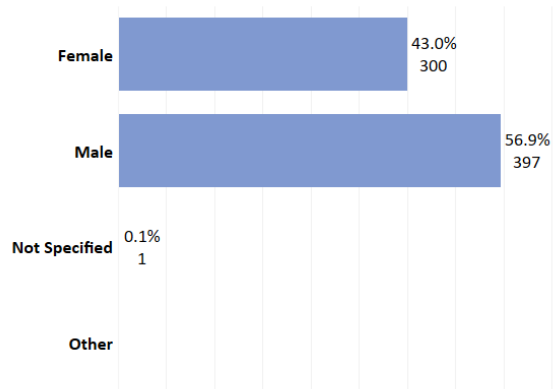
Monthly Camp Report | November 2025 | **Camp 11**

Summary for November 2025

- 698 tickets received in this camp
- 304 tickets closed on the spot*
- 394 tickets referred to relevant actors
- 543 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

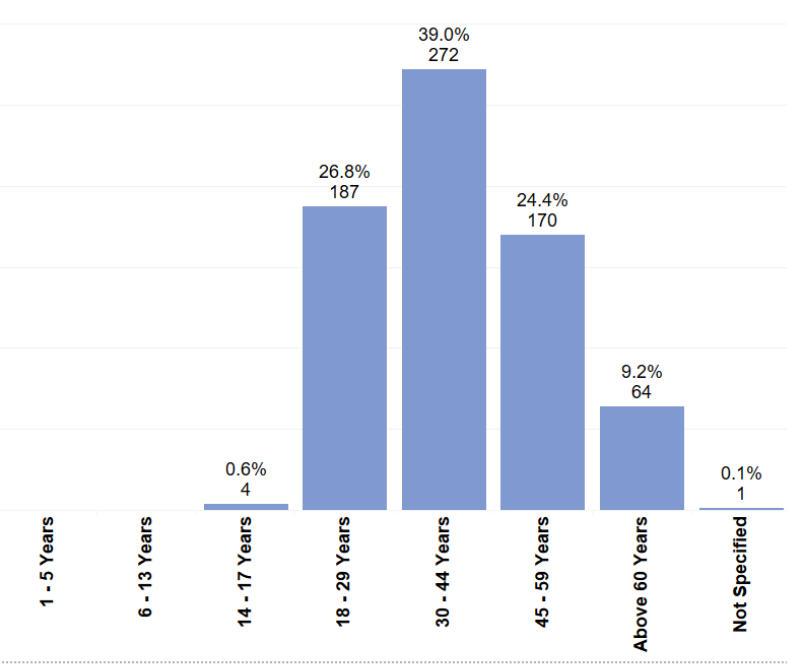
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 159 | 0 | 159 | 132 | 27 |
| Protection - Request for information | 119 | 117 | 2 | 119 | 0 |
| Cash for Work - Has not been selected for CFW in long time | 49 | 49 | 0 | 0 | 0 |
| Damage to shelter - Shelter damaged over time | 36 | 36 | 0 | 0 | 0 |
| Slope Protection (erosion) - Requested | 35 | 0 | 35 | 31 | 4 |
| Protection - Request for Protection Interventions | 34 | 0 | 34 | 15 | 19 |
| Site Management - Request for information | 31 | 31 | 0 | 31 | 0 |
| Shelter Materials - Missed Distribution | 29 | 0 | 29 | 73 | 0 |
| Energy & Environment - Request for Information | 25 | 25 | 0 | 25 | 0 |
| Stairs - Requested | 23 | 0 | 23 | 19 | 4 |
| Shelter Materials - Request additional materials | 21 | 21 | 0 | 0 | 0 |
| Drainage - Drain Requested | 18 | 0 | 18 | 11 | 7 |
| Pathway - Requested | 17 | 0 | 17 | 15 | 2 |
| Pathway - Damaged, broken, or needs improvement | 14 | 0 | 14 | 2 | 12 |
| LPG Gas - Did not receive cylinder | 9 | 0 | 9 | 14 | 0 |
| WASH - Request for information | 9 | 9 | 0 | 9 | 0 |
| Drainage - Blocked or Water logging | 5 | 0 | 5 | 0 | 5 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Development | Protection | Shelter & NFI | Site Management | Energy & Environment | WASH | Food Security | Health | ID Documents | Education | Livelihood | Nutrition |
|--------------------------|------------------|------------|---------------|-----------------|----------------------|------|---------------|--------|--------------|-----------|------------|-----------|
| Tickets Received | 290 | 154 | 98 | 90 | 40 | 16 | 3 | 3 | 3 | 1 | 0 | 0 |
| Total Closed on the Spot | 0 | 118 | 59 | 81 | 28 | 10 | 3 | 2 | 3 | 0 | 0 | 0 |
| Total Referred | 290 | 36 | 39 | 9 | 12 | 6 | 0 | 1 | 0 | 1 | 0 | 0 |
| Total Replies | 226 | 134 | 79 | 41 | 43 | 15 | 1 | 3 | 0 | 1 | 0 | 0 |
| Open Tickets | 64 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|----|
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 27 |
| Protection - Request for Protection Interventions | 19 |
| Pathway - Damaged, broken, or needs improvement | 12 |
| Drainage - Drain Requested | 7 |
| Drainage - Blocked or Water logging | 5 |
| Drainage Cover (Slab) - Requested | 4 |
| Slope Protection (erosion) - Requested | 4 |
| Stairs - Requested | 4 |
| Bathing Station - Requested | 2 |
| Cash for Work - Has received less payment than days worked | 2 |
| Fence or railing for path or stairs - Requested | 2 |
| Lamp post or Street light - Stolen | 2 |
| Pathway - Requested | 2 |
| Shelter Number - Requested | 2 |
| Community Conflict - Land & shelter extension | 1 |
| Drainage - Damaged, broken, or needs improvement | 1 |
| LPG Gas - Did not receive refill | 1 |

Common Feedback Platform - CFP

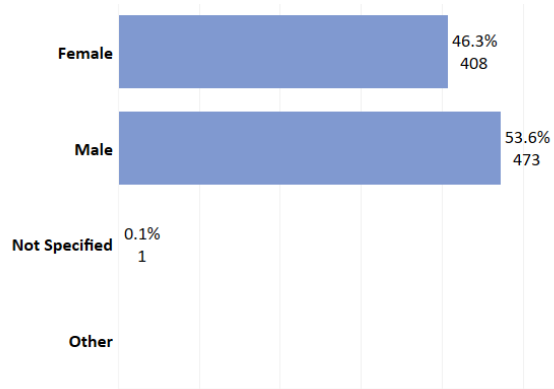
Monthly Camp Report | November 2025 | Camp 12

Summary for November 2025

882 tickets received in this camp
551 tickets closed on the spot*
331 tickets referred to relevant actors
772 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

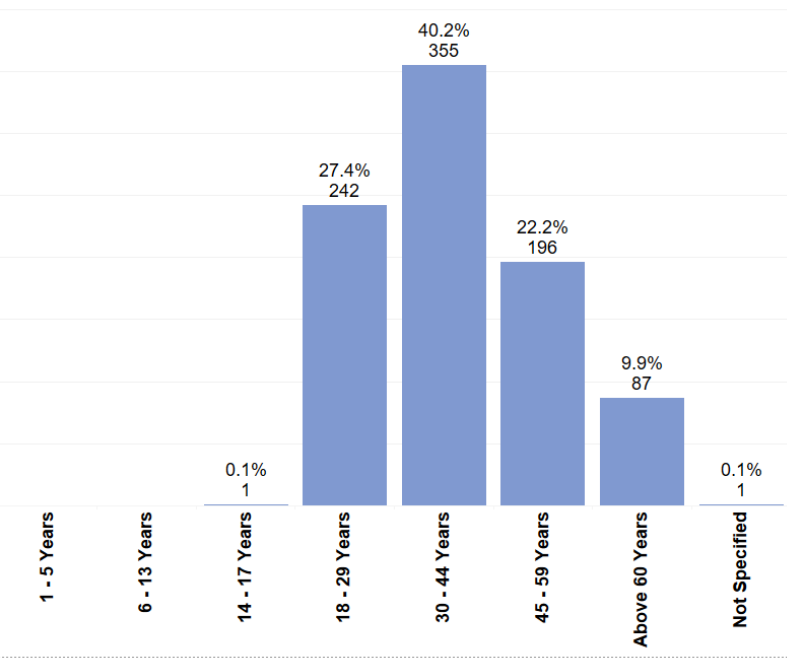
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 183 | 183 | 0 | 183 | 0 |
| Site Management - Request for information | 169 | 169 | 0 | 169 | 0 |
| Slope Protection (erosion) - Requested | 95 | 0 | 95 | 98 | 0 |
| Health - Request for information | 69 | 69 | 0 | 69 | 0 |
| Shelter Materials - Missed Distribution | 54 | 0 | 54 | 16 | 38 |
| Food Security - Request for information | 40 | 40 | 0 | 40 | 0 |
| Protection - Request for information | 34 | 34 | 0 | 34 | 0 |
| WASH - Request for information | 32 | 32 | 0 | 32 | 0 |
| Protection - Request for Protection Interventions | 27 | 1 | 26 | 1 | 25 |
| LPG Gas - Did not receive cylinder | 20 | 0 | 20 | 14 | 6 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 19 | 0 | 19 | 13 | 6 |
| Stairs - Requested | 16 | 0 | 16 | 15 | 1 |
| Soap & Hygiene Kit - Did not receive | 12 | 0 | 12 | 9 | 3 |
| Cooking Stove - Did not receive | 11 | 0 | 11 | 11 | 0 |
| Drainage - Drain Requested | 11 | 0 | 11 | 17 | 0 |
| SCOPE Card - Has not received new SCOPE Card | 10 | 0 | 10 | 1 | 9 |
| Cooking set (gas & stove) - Requested | 9 | 9 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Site Management | Site Development | Health | Protection | Shelter & NFI | WASH | Food Security | ID Documents | Education | Livelihood | Nutrition |
|--------------------------|----------------------|-----------------|------------------|--------|------------|---------------|------|---------------|--------------|-----------|------------|-----------|
| Tickets Received | 232 | 175 | 167 | 69 | 62 | 57 | 54 | 47 | 19 | 0 | 0 | 0 |
| Total Closed on the Spot | 194 | 169 | 0 | 69 | 36 | 2 | 32 | 40 | 9 | 0 | 0 | 0 |
| Total Referred | 38 | 6 | 167 | 0 | 26 | 55 | 22 | 7 | 10 | 0 | 0 | 0 |
| Total Replies | 214 | 176 | 161 | 69 | 35 | 16 | 54 | 43 | 4 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 6 | 0 | 0 | 39 | 0 | 0 | 6 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|---|-------|
| Shelter Materials - Missed Distribution | 38 |
| Protection - Request for Protection Interventions | 25 |
| SCOPE Card - Has not received new SCOPE Card | 9 |
| LPG Gas - Did not receive cylinder | 6 |
| LPG Gas - Did not receive refill | 6 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 6 |
| Food distributions - Household has not received food | 4 |
| Drainage - Damaged, broken, or needs improvement | 3 |
| Soap & Hygiene Kit - Did not receive | 3 |
| Bridge - Damaged, broken, or needs improvement | 2 |
| Cash for VWork - Has not been enrolled | 2 |
| Fence or railing for path or stairs - Damaged, broken, or needs improvement | 2 |
| Latrine - Broken | 1 |
| Pathway - Damaged, broken, or needs improvement | 1 |
| Pathway - Requested | 1 |
| Shelter Number - Requested | 1 |
| Stairs - Requested | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 13

Summary for November 2025

643 tickets received in this camp

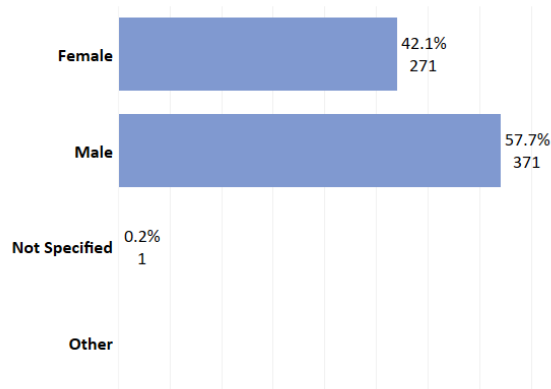
207 tickets closed on the spot*

436 tickets referred to relevant actors

586 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

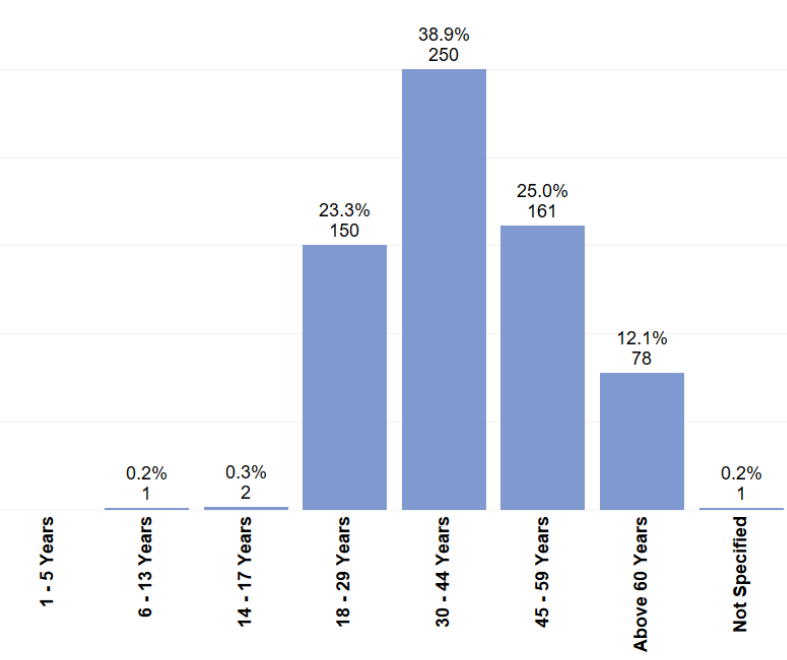
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Shelter Materials - Missed Distribution | 139 | 0 | 139 | 169 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 134 | 0 | 134 | 73 | 61 |
| Site Management - Request for information | 130 | 130 | 0 | 130 | 0 |
| Protection - Request for information | 48 | 48 | 0 | 48 | 0 |
| Slope Protection (erosion) - Requested | 31 | 0 | 31 | 17 | 14 |
| Protection - Request for Protection Interventions | 22 | 0 | 22 | 6 | 16 |
| Shelter Number - Requested | 21 | 0 | 21 | 12 | 9 |
| Pathway - Damaged, broken, or needs improvement | 13 | 0 | 13 | 7 | 6 |
| Stairs - Damaged, broken, or needs improvement | 13 | 0 | 13 | 8 | 5 |
| Pathway - Requested | 7 | 0 | 7 | 6 | 1 |
| Stairs - Requested | 7 | 0 | 7 | 3 | 4 |
| Cash for Work - Has not been selected for CFW in long time | 6 | 6 | 0 | 0 | 0 |
| Drainage - Drain Requested | 6 | 0 | 6 | 4 | 2 |
| Health - Request for information | 6 | 6 | 0 | 6 | 0 |
| Drainage - Blocked or Water logging | 5 | 0 | 5 | 2 | 3 |
| LPG Gas - Lost token | 5 | 0 | 5 | 1 | 4 |
| Drainage Cover (Slab) - Requested | 4 | 0 | 4 | 3 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Development | Shelter & NFI | Site Management | Protection | Energy & Environment | WASH | Health | ID Documents | Livelihood | Education | Food Security | Nutrition |
|--------------------------|------------------|---------------|-----------------|------------|----------------------|------|--------|--------------|------------|-----------|---------------|-----------|
| Tickets Received | 231 | 165 | 142 | 71 | 13 | 12 | 6 | 2 | 1 | 0 | 0 | 0 |
| Total Closed on the Spot | 0 | 4 | 139 | 49 | 4 | 2 | 6 | 2 | 1 | 0 | 0 | 0 |
| Total Referred | 231 | 161 | 3 | 22 | 9 | 10 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Replies | 129 | 185 | 152 | 54 | 43 | 16 | 6 | 0 | 1 | 0 | 0 | 0 |
| Open Tickets | 102 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Open Tickets |
|--|--------------|
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 61 |
| Protection - Request for Protection Interventions | 16 |
| Slope Protection (erosion) - Requested | 14 |
| Shelter Number - Requested | 9 |
| Pathway - Damaged, broken, or needs improvement | 6 |
| Stairs - Damaged, broken, or needs improvement | 5 |
| LPG Gas - Lost token | 4 |
| Stairs - Requested | 4 |
| Drainage - Blocked or Water logging | 3 |
| Bridge - Damaged, broken, or needs improvement | 2 |
| Drainage - Drain Requested | 2 |
| Drainage Cover (Slab) - Damaged, broken, or needs improvement | 2 |
| Community Conflict - Land & shelter extension | 1 |
| Drainage - Damaged, broken, or needs improvement | 1 |
| Drainage Cover (Slab) - Requested | 1 |
| Lamp post or Street light - Damaged, broken, or needs improvement | 1 |
| Latrine - New toilet requested | 1 |

Common Feedback Platform - CFP

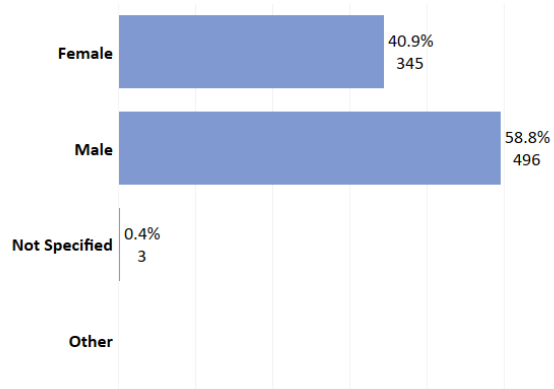
Monthly Camp Report | November 2025 | **Camp 14**

Summary for November 2025

844 tickets received in this camp
704 tickets closed on the spot*
140 tickets referred to relevant actors
327 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

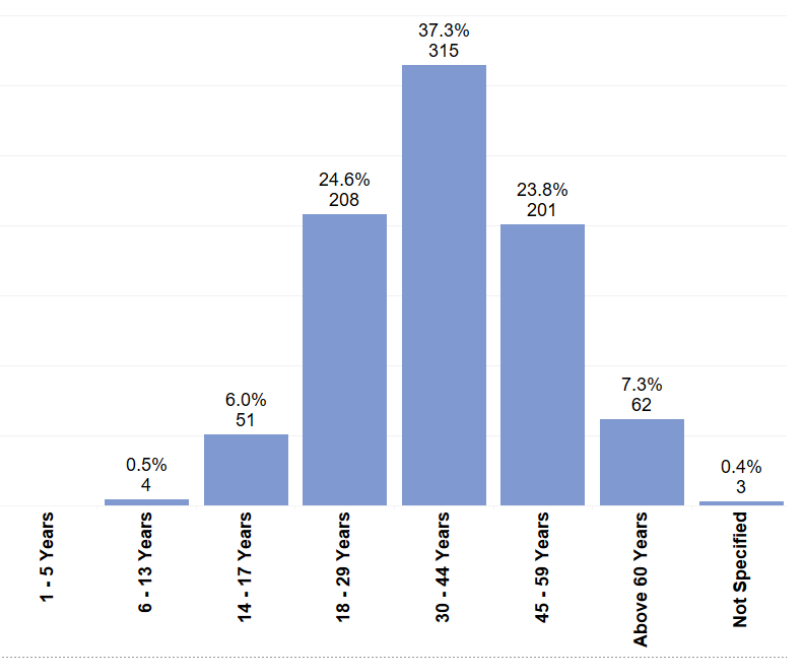
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Cash for Work - Has not been selected for CFW in long time | 157 | 157 | 0 | 0 | 0 |
| Cash for Work - Requested CFW | 119 | 119 | 0 | 0 | 0 |
| LPG Gas - Not enough for family | 79 | 79 | 0 | 0 | 0 |
| SMART Card & Family Attestation - Request for individual SMART card | 63 | 63 | 0 | 0 | 0 |
| NFI - Request additional materials | 37 | 37 | 0 | 0 | 0 |
| Protection - Request for information | 35 | 35 | 0 | 35 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 34 | 0 | 34 | 49 | 0 |
| Health - Request for information | 29 | 29 | 0 | 29 | 0 |
| Protection - Request for Protection Interventions | 28 | 0 | 28 | 15 | 13 |
| Site Management - Request for information | 27 | 27 | 0 | 27 | 0 |
| Slope Protection (erosion) - Requested | 21 | 0 | 21 | 39 | 0 |
| SMART Card & Family Attestation - Lost ID Card | 20 | 20 | 0 | 0 | 0 |
| Soap & Hygiene Kit - Not enough | 17 | 17 | 0 | 0 | 0 |
| When is my next Cash for Work rotation day? | 17 | 16 | 1 | 0 | 1 |
| When is the next food distribution day? When are the food distribution centres open? | 13 | 13 | 0 | 0 | 0 |
| Cooking set (gas & stove) - Requested | 12 | 12 | 0 | 0 | 0 |
| Soap & Hygiene Kit - Additional Requested | 11 | 11 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Energy & Environment | ID Documents | Site Development | Protection | Shelter & NFI | WASH | Health | Food Security | Education | Livelihood | Nutrition |
|--------------------------|-----------------|----------------------|--------------|------------------|------------|---------------|------|--------|---------------|-----------|------------|-----------|
| Tickets Received | 339 | 105 | 103 | 80 | 66 | 51 | 36 | 31 | 30 | 2 | 1 | 0 |
| Total Closed on the Spot | 327 | 101 | 103 | 1 | 38 | 42 | 31 | 29 | 30 | 1 | 1 | 0 |
| Total Referred | 12 | 4 | 0 | 79 | 28 | 9 | 5 | 2 | 0 | 1 | 0 | 0 |
| Total Replies | 47 | 12 | 0 | 159 | 50 | 15 | 6 | 35 | 2 | 0 | 1 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|---|----|
| Protection - Request for Protection Interventions | 13 |
| Dead Body Carrier - Lost, damaged or Stolen | 1 |
| Drainage Cover (Slab) - Requested | 1 |
| Latrine - Needs desludging | 1 |
| Latrine - New toilet requested | 1 |
| LPG Gas - Lost or stolen cylinder | 1 |
| NFI - Missed Distribution | 1 |
| Soap & Hygiene Kit - Did not receive | 1 |
| Temporary Learning Centre - Enrolment Requested | 1 |
| Trash Disposal - Trash pick-up needed | 1 |
| When is my next Cash for Work rotation day? | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 15

Summary for November 2025

939 tickets received in this camp

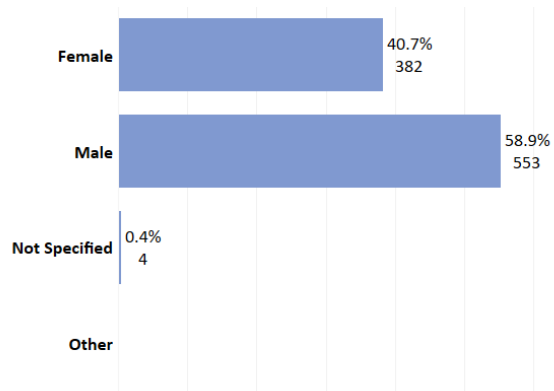
681 tickets closed on the spot*

258 tickets referred to relevant actors

786 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

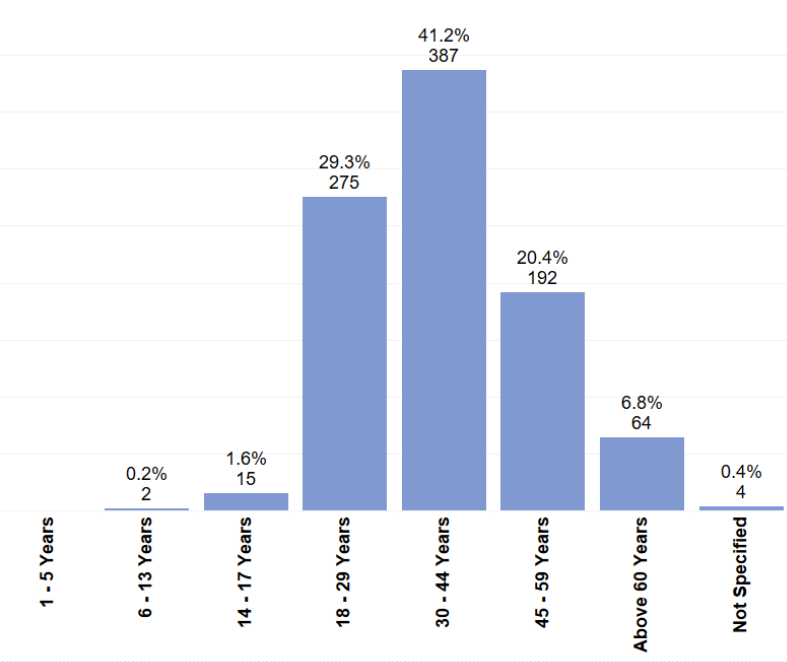
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Livelihood - Request for information | 198 | 198 | 0 | 198 | 0 |
| Protection - Request for information | 115 | 114 | 1 | 115 | 0 |
| Health - Request for information | 99 | 99 | 0 | 99 | 0 |
| Cash for Work - Has not been selected for CFW in long time | 86 | 86 | 0 | 0 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 78 | 0 | 78 | 133 | 0 |
| Slope Protection (erosion) - Requested | 54 | 0 | 54 | 96 | 0 |
| Cash for Work - Requested CFW | 51 | 51 | 0 | 0 | 0 |
| NFI - Request additional materials | 48 | 48 | 0 | 0 | 0 |
| LPG Gas - Not enough for family | 30 | 30 | 0 | 0 | 0 |
| Protection - Request for Protection Interventions | 20 | 0 | 20 | 1 | 19 |
| Drainage - Drain Requested | 16 | 0 | 16 | 17 | 0 |
| Cash for Work - Has not been enrolled | 13 | 0 | 13 | 1 | 12 |
| When is the next LPG distribution day? | 12 | 12 | 0 | 0 | 0 |
| LPG Gas - Did not receive cylinder | 8 | 0 | 8 | 6 | 2 |
| Pathway - Requested | 8 | 0 | 8 | 12 | 0 |
| WASH - Request for information | 8 | 8 | 0 | 8 | 0 |
| Changes to Education - Secondary education requested | 7 | 7 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Livelihood | Site Development | Site Management | Protection | Health | Shelter & NFI | Energy & Environment | WASH | Education | Food Security | ID Documents | Nutrition |
|--------------------------|------------|------------------|-----------------|------------|--------|---------------|----------------------|------|-----------|---------------|--------------|-----------|
| Tickets Received | 198 | 188 | 157 | 139 | 104 | 62 | 55 | 26 | 8 | 2 | 0 | 0 |
| Total Closed on the Spot | 198 | 0 | 143 | 118 | 99 | 59 | 46 | 8 | 8 | 2 | 0 | 0 |
| Total Referred | 0 | 188 | 14 | 21 | 5 | 3 | 9 | 18 | 0 | 0 | 0 | 0 |
| Total Replies | 198 | 317 | 7 | 116 | 106 | 0 | 11 | 28 | 1 | 0 | 2 | 0 |
| Open Tickets | 0 | 0 | 7 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|---|-------|
| Protection - Request for Protection Interventions | 19 |
| Cash for Work - Has not been enrolled | 12 |
| Lamp post or Street light - Damaged, broken, or needs improvement | 3 |
| Lamp post or Street light - Requested | 3 |
| Shelter Number - Requested | 3 |
| Bathing Station - Requested | 2 |
| General Health Card - Requested | 2 |
| LPG Gas - Did not receive cylinder | 2 |
| Bathing Station - Broken or Damaged | 1 |
| Bridge - Damaged, broken, or needs improvement | 1 |
| Community Conflict - Land & shelter extension | 1 |
| Drainage Cover (Slab) - Requested | 1 |
| Fence or railing for path or stairs - Requested | 1 |
| Latrine - New toilet requested | 1 |
| Trash Disposal - Trash pick-up needed | 1 |

Common Feedback Platform - CFP

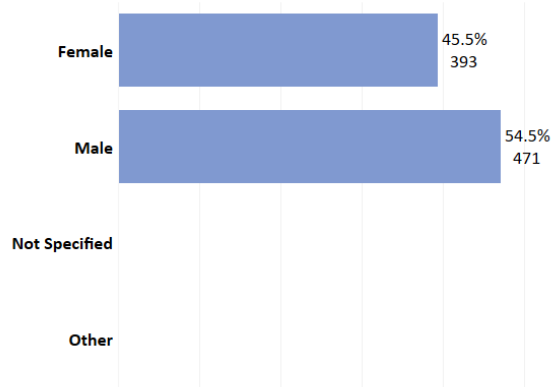
Monthly Camp Report | November 2025 | Camp 16

Summary for November 2025

- 864 tickets received in this camp
- 651 tickets closed on the spot*
- 213 tickets referred to relevant actors
- 640 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

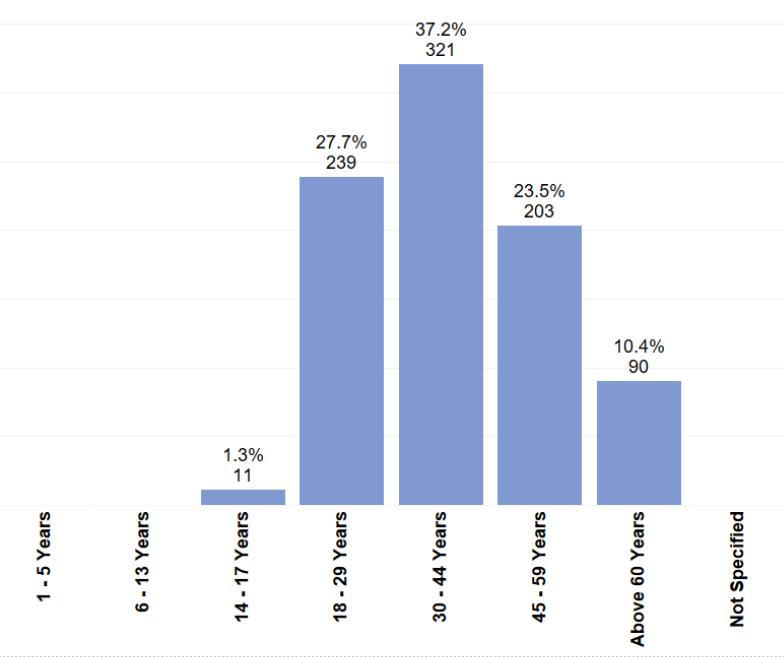
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Site Management - Request for information | 136 | 136 | 0 | 136 | 0 |
| Energy & Environment - Request for Information | 133 | 133 | 0 | 133 | 0 |
| Shelter Materials - Request additional materials | 123 | 123 | 0 | 0 | 0 |
| WASH - Request for information | 83 | 83 | 0 | 83 | 0 |
| Health - Request for information | 75 | 75 | 0 | 75 | 0 |
| Protection - Request for information | 65 | 64 | 1 | 65 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 43 | 0 | 43 | 24 | 19 |
| Slope Protection (erosion) - Requested | 24 | 0 | 24 | 24 | 0 |
| Latrine - Broken | 19 | 0 | 19 | 11 | 8 |
| Cooking set (gas & stove) - Requested | 17 | 17 | 0 | 0 | 0 |
| Pathway - Requested | 16 | 0 | 16 | 16 | 0 |
| Bathing Station - Broken or Damaged | 14 | 0 | 14 | 4 | 10 |
| Protection - Request for Protection Interventions | 13 | 0 | 13 | 7 | 6 |
| Drainage - Drain Requested | 12 | 0 | 12 | 5 | 7 |
| Shelter Number - Requested | 10 | 0 | 10 | 9 | 1 |
| Bathing Station - Requested | 9 | 0 | 9 | 3 | 6 |
| NFI - Request additional materials | 8 | 8 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Site Management | Shelter & NFI | WASH | Site Development | Health | Protection | Food Security | ID Documents | Education | Livelihood | Nutrition |
|--------------------------|----------------------|-----------------|---------------|------|------------------|--------|------------|---------------|--------------|-----------|------------|-----------|
| Tickets Received | 152 | 148 | 143 | 141 | 121 | 78 | 78 | 2 | 1 | 0 | 0 | 0 |
| Total Closed on the Spot | 151 | 143 | 131 | 83 | 0 | 77 | 64 | 2 | 0 | 0 | 0 | 0 |
| Total Referred | 1 | 5 | 12 | 58 | 121 | 1 | 14 | 0 | 1 | 0 | 0 | 0 |
| Total Replies | 136 | 142 | 9 | 109 | 91 | 77 | 72 | 2 | 2 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 3 | 0 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|---|-------|
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 19 |
| Bathing Station - Broken or Damaged | 10 |
| Latrine - Broken | 8 |
| Drainage - Drain Requested | 7 |
| Bathing Station - Requested | 6 |
| Protection - Request for Protection Interventions | 6 |
| Fence or railing for path or stairs - Damaged, broken, or needs improvement | 5 |
| Community Conflict - Land & shelter extension | 3 |
| Stairs - Requested | 3 |
| Drainage - Blocked or Water logging | 2 |
| Drainage Cover (Slab) - Damaged, broken, or needs improvement | 2 |
| Latrine - Needs desludging | 2 |
| Shelter Number - Needs to be changed | 2 |
| Water tap - Not enough water | 2 |
| Fence or railing for path or stairs - Requested | 1 |
| General Health Card - Fully filled up | 1 |
| Latrine - Needs cleaning | 1 |

Common Feedback Platform - CFP

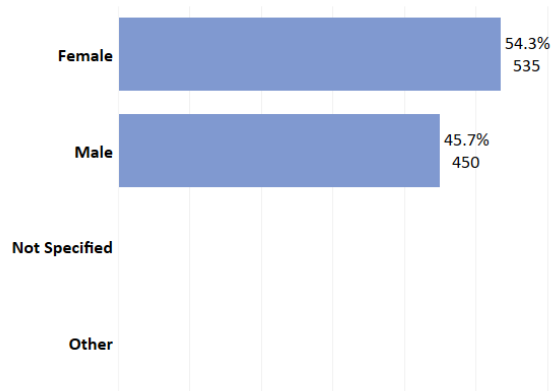
Monthly Camp Report | November 2025 | Camp 17

Summary for November 2025

- 985 tickets received in this camp
- 787 tickets closed on the spot*
- 198 tickets referred to relevant actors
- 790 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

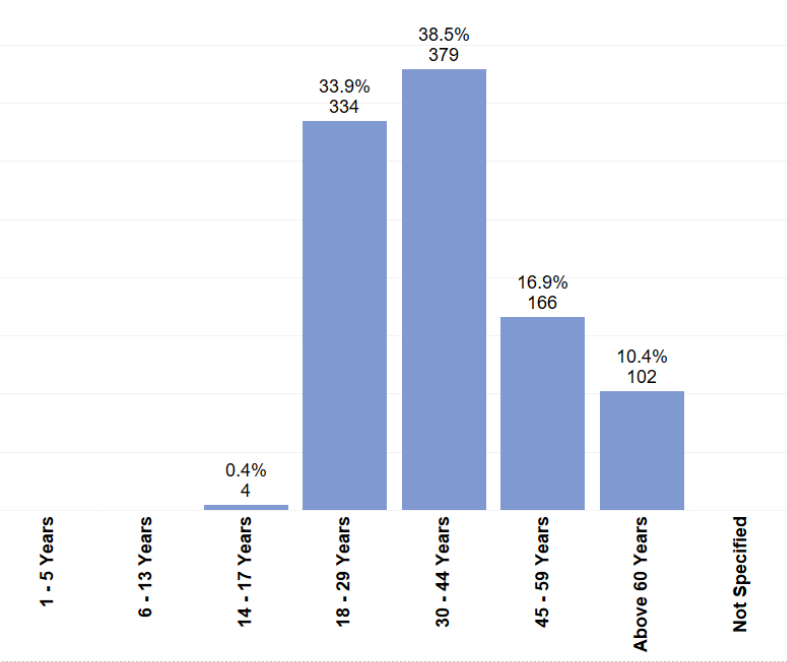
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Site Management - Request for information | 502 | 502 | 0 | 502 | 0 |
| WASH - Request for information | 90 | 90 | 0 | 90 | 0 |
| Energy & Environment - Request for Information | 83 | 83 | 0 | 83 | 0 |
| Protection - Request for information | 78 | 77 | 1 | 78 | 0 |
| Damage to shelter - Shelter damaged over time | 72 | 0 | 72 | 0 | 72 |
| Pathway - Damaged, broken, or needs improvement | 34 | 0 | 34 | 0 | 34 |
| Health - Request for information | 33 | 33 | 0 | 33 | 0 |
| Damage to shelter - Shelter damaged by weather | 25 | 0 | 25 | 0 | 25 |
| LPG Gas - Not enough for family | 21 | 0 | 21 | 2 | 19 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 16 | 0 | 16 | 0 | 16 |
| Protection - Request for Protection Interventions | 15 | 0 | 15 | 0 | 15 |
| Stairs - Damaged, broken, or needs improvement | 6 | 0 | 6 | 0 | 6 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Energy & Environment | Shelter & NFI | Protection | WASH | Site Development | Health | Food Security | Education | ID Documents | Livelihood | Nutrition |
|--------------------------|-----------------|----------------------|---------------|------------|------|------------------|--------|---------------|-----------|--------------|------------|-----------|
| Tickets Received | 518 | 104 | 101 | 93 | 90 | 44 | 33 | 2 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 502 | 83 | 0 | 77 | 90 | 0 | 33 | 2 | 0 | 0 | 0 | 0 |
| Total Referred | 16 | 21 | 101 | 16 | 0 | 44 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Replies | 502 | 85 | 0 | 78 | 90 | 0 | 33 | 2 | 0 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 101 | 0 | 0 | 44 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Damage to shelter - Shelter damaged over time | 72 |
| Pathway - Damaged, broken, or needs improvement | 34 |
| Damage to shelter - Shelter damaged by weather | 25 |
| LPG Gas - Not enough for family | 19 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 16 |
| Protection - Request for Protection Interventions | 15 |
| Stairs - Damaged, broken, or needs improvement | 6 |
| Request for additional room - Request for new room | 4 |
| Slope Protection (erosion) - Requested | 2 |
| Bridge - Requested | 1 |
| Drainage - Blocked or Water logging | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 18

Summary for November 2025

1,019 tickets received in this camp

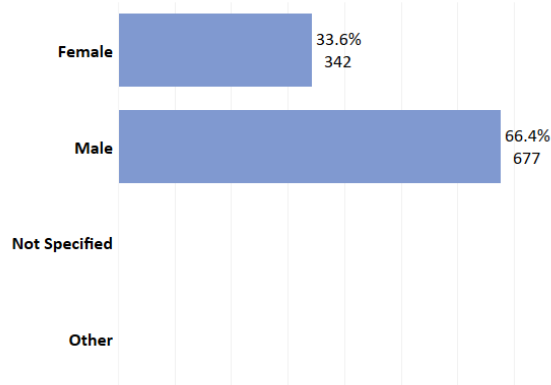
811 tickets closed on the spot*

208 tickets referred to relevant actors

722 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

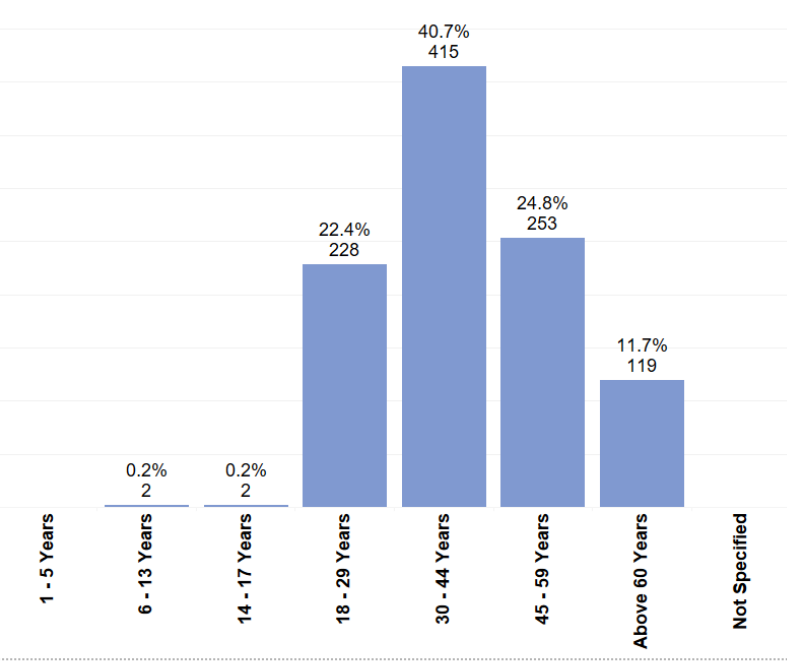
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 190 | 190 | 0 | 190 | 0 |
| Site Management - Request for information | 169 | 169 | 0 | 169 | 0 |
| Health - Request for information | 81 | 81 | 0 | 81 | 0 |
| Slope Protection (erosion) - Requested | 55 | 0 | 55 | 48 | 7 |
| Cash for Work - Has not been selected for CFW in long time | 54 | 54 | 0 | 0 | 0 |
| NFI - Request additional materials | 53 | 53 | 0 | 0 | 0 |
| Protection - Request for information | 51 | 51 | 0 | 51 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 40 | 0 | 40 | 43 | 0 |
| WASH - Request for information | 35 | 35 | 0 | 35 | 0 |
| Shelter Materials - Request additional materials | 33 | 33 | 0 | 0 | 0 |
| When is the next LPG distribution day? | 31 | 31 | 0 | 0 | 0 |
| Stairs - Damaged, broken, or needs improvement | 18 | 0 | 18 | 15 | 3 |
| Soap & Hygiene Kit - Not enough | 17 | 17 | 0 | 0 | 0 |
| Cooking Stove - Broken or not working | 14 | 14 | 0 | 0 | 0 |
| Drainage - Drain Requested | 14 | 0 | 14 | 10 | 4 |
| LPG Gas - Not enough for family | 14 | 14 | 0 | 0 | 0 |
| Damage to shelter - Shelter damaged over time | 13 | 13 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Site Management | Site Development | Shelter & NFI | Health | WASH | Protection | Food Security | ID Documents | Education | Livelihood | Nutrition |
|--------------------------|----------------------|-----------------|------------------|---------------|--------|------|------------|---------------|--------------|-----------|------------|-----------|
| Tickets Received | 269 | 230 | 166 | 117 | 83 | 74 | 59 | 15 | 5 | 1 | 0 | 0 |
| Total Closed on the Spot | 263 | 227 | 0 | 109 | 83 | 60 | 51 | 14 | 3 | 1 | 0 | 0 |
| Total Referred | 6 | 3 | 166 | 8 | 0 | 14 | 8 | 1 | 2 | 0 | 0 | 0 |
| Total Replies | 191 | 172 | 149 | 18 | 84 | 44 | 51 | 10 | 2 | 1 | 0 | 0 |
| Open Tickets | 0 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|---|-------|
| Protection - Request for Protection Interventions | 8 |
| Slope Protection (erosion) - Requested | 7 |
| Soap & Hygiene Kit - Did not receive | 6 |
| Drainage - Drain Requested | 4 |
| Stairs - Damaged, broken, or needs improvement | 3 |
| Drainage - Blocked or Water logging | 2 |
| Drainage - Damaged, broken, or needs improvement | 2 |
| LPG Gas - Did not receive refill | 2 |
| LPG Porters - Requested | 2 |
| Cash for Work - Payment delayed | 1 |
| Drainage Cover (Slab) - Requested | 1 |
| Lamp post or Street light - Damaged, broken, or needs improvement | 1 |
| Lamp post or Street light - Stolen | 1 |
| LPG Gas - Lost token | 1 |
| Pathway - Requested | 1 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 1 |
| SCOPE Card - Has not received new SCOPE Card | 1 |

Common Feedback Platform - CFP

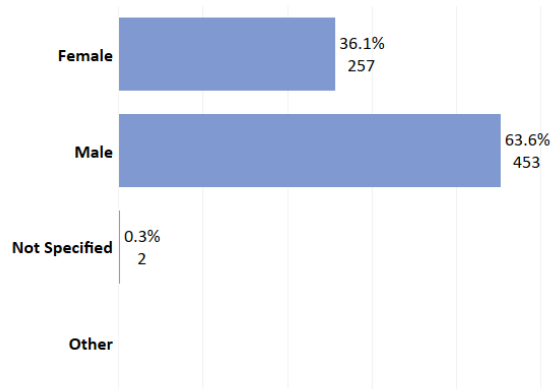
Monthly Camp Report | November 2025 | Camp 19

Summary for November 2025

- 712 tickets received in this camp
- 404 tickets closed on the spot*
- 308 tickets referred to relevant actors
- 460 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

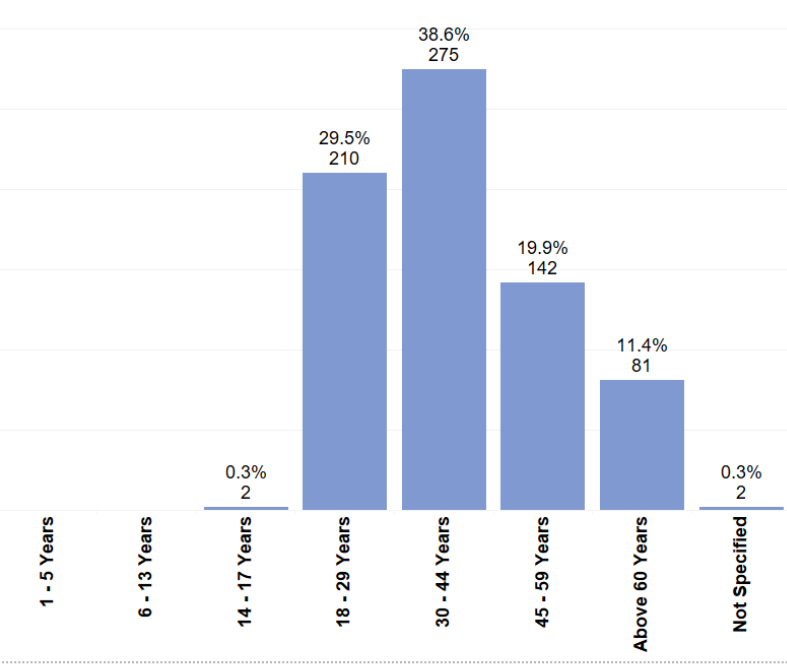
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 143 | 0 | 143 | 107 | 36 |
| Health - Request for information | 122 | 122 | 0 | 122 | 0 |
| Shelter Materials - Request additional materials | 93 | 93 | 0 | 0 | 0 |
| Energy & Environment - Request for Information | 48 | 48 | 0 | 48 | 0 |
| LPG Gas - Did not receive cylinder | 37 | 0 | 37 | 84 | 0 |
| Cash for Work - Has not been selected for CFW in long time | 34 | 34 | 0 | 0 | 0 |
| NFI - Request additional materials | 32 | 32 | 0 | 0 | 0 |
| Cooking set (gas & stove) - Requested | 21 | 21 | 0 | 0 | 0 |
| LPG Gas - Not enough for family | 19 | 19 | 0 | 0 | 0 |
| Stairs - Damaged, broken, or needs improvement | 19 | 0 | 19 | 6 | 13 |
| Protection - Request for Protection Interventions | 17 | 0 | 17 | 0 | 17 |
| Drainage - Damaged, broken, or needs improvement | 16 | 0 | 16 | 12 | 4 |
| Site Management - Request for information | 11 | 11 | 0 | 11 | 0 |
| Pathway - Damaged, broken, or needs improvement | 9 | 0 | 9 | 7 | 2 |
| Water tap - Requested | 8 | 0 | 8 | 5 | 3 |
| Drainage Cover (Slab) - Requested | 7 | 0 | 7 | 4 | 3 |
| Lamp post or Street light - Requested | 7 | 0 | 7 | 4 | 3 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Develop ment | Energy & Environment | Shelter & NFI | Health | Site Manage ment | Protection | WASH | ID Documents | Education | Food Security | Livelihood | Nutrition |
|--------------------------|-------------------|----------------------|---------------|--------|------------------|------------|------|--------------|-----------|---------------|------------|-----------|
| Tickets Received | 223 | 133 | 130 | 122 | 51 | 22 | 21 | 10 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 0 | 94 | 125 | 122 | 46 | 5 | 2 | 10 | 0 | 0 | 0 | 0 |
| Total Referred | 223 | 39 | 5 | 0 | 5 | 17 | 19 | 0 | 0 | 0 | 0 | 0 |
| Total Replies | 151 | 135 | 8 | 122 | 28 | 3 | 11 | 1 | 0 | 1 | 0 | 0 |
| Open Tickets | 72 | 0 | 0 | 0 | 0 | 14 | 8 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|----|
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 36 |
| Protection - Request for Protection Interventions | 17 |
| Stairs - Damaged, broken, or needs improvement | 13 |
| Drainage - Drain Requested | 5 |
| Drainage - Damaged, broken, or needs improvement | 4 |
| Drainage - Blocked or Water logging | 3 |
| Drainage Cover (Slab) - Requested | 3 |
| Lamp post or Street light - Requested | 3 |
| Water tap - Requested | 3 |
| Latrine - New toilet requested | 2 |
| Pathway - Damaged, broken, or needs improvement | 2 |
| Drainage Cover (Slab) - Damaged, broken, or needs improvement | 1 |
| Fence or railing for path or stairs - Requested | 1 |
| Lamp post or Street light - Damaged, broken, or needs improvement | 1 |
| Lamp post or Street light - Stolen | 1 |
| Latrine - Broken | 1 |
| LPG Gas - Lost token | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 20

Summary for November 2025

631 tickets received in this camp

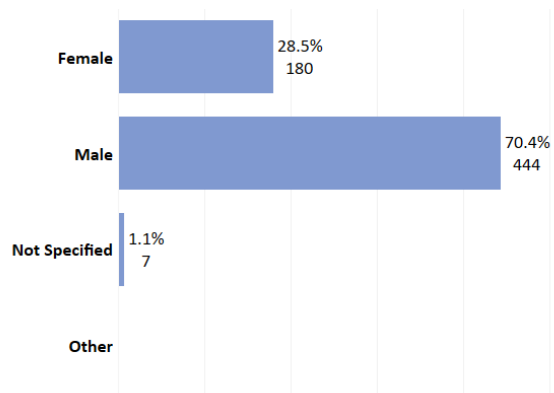
449 tickets closed on the spot*

182 tickets referred to relevant actors

276 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

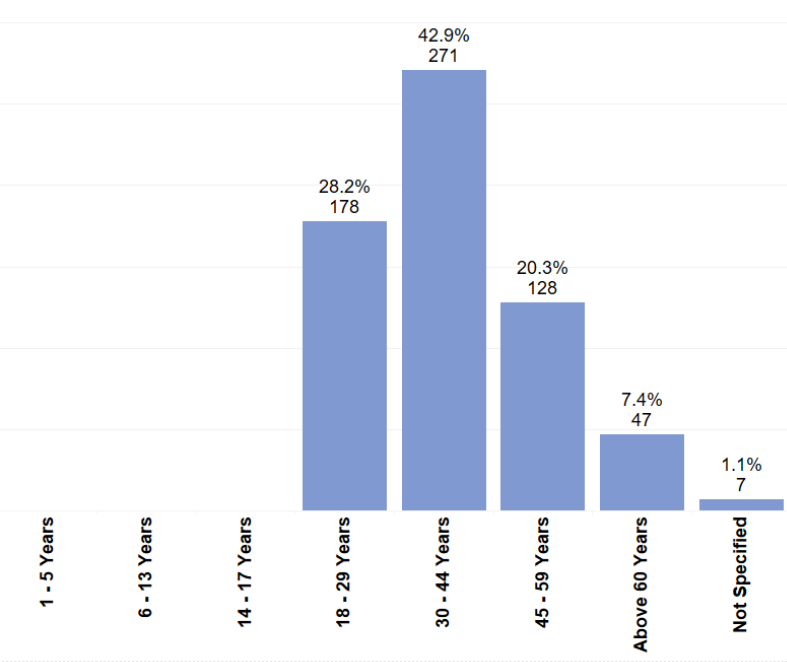
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Cash for Work - Requested CFW | 151 | 151 | 0 | 0 | 0 |
| Cash for Work - Has not been selected for CFW in long time | 102 | 102 | 0 | 0 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 35 | 0 | 35 | 38 | 0 |
| Site Management - Request for information | 33 | 33 | 0 | 33 | 0 |
| Protection - Request for information | 28 | 27 | 1 | 28 | 0 |
| Slope Protection (erosion) - Requested | 25 | 0 | 25 | 26 | 0 |
| LPG Gas - Not enough for family | 23 | 23 | 0 | 0 | 0 |
| Stairs - Damaged, broken, or needs improvement | 23 | 0 | 23 | 33 | 0 |
| Health - Request for information | 18 | 18 | 0 | 18 | 0 |
| Pathway - Damaged, broken, or needs improvement | 18 | 0 | 18 | 15 | 3 |
| Soap & Hygiene Kit - Not enough | 11 | 11 | 0 | 0 | 0 |
| Cooking set (gas & stove) - Broken or not working | 10 | 10 | 0 | 0 | 0 |
| Protection - Request for Protection Interventions | 10 | 1 | 9 | 4 | 5 |
| Damage to shelter - Shelter damaged over time | 9 | 9 | 0 | 0 | 0 |
| Drainage - Damaged, broken, or needs improvement | 9 | 0 | 9 | 7 | 2 |
| Bridge - Damaged, broken, or needs improvement | 8 | 0 | 8 | 6 | 2 |
| Livelihood - Request for information | 8 | 8 | 0 | 8 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Site Development | Energy & Environment | Protection | WASH | ID Documents | Health | Shelter & NFI | Livelihood | Food Security | Education | Nutrition |
|--------------------------|-----------------|------------------|----------------------|------------|------|--------------|--------|---------------|------------|---------------|-----------|-----------|
| Tickets Received | 293 | 139 | 59 | 45 | 28 | 20 | 18 | 18 | 8 | 3 | 0 | 0 |
| Total Closed on the Spot | 286 | 0 | 49 | 35 | 17 | 17 | 18 | 17 | 8 | 2 | 0 | 0 |
| Total Referred | 7 | 139 | 10 | 10 | 11 | 3 | 0 | 1 | 0 | 1 | 0 | 0 |
| Total Replies | 45 | 145 | 10 | 32 | 13 | 0 | 18 | 3 | 8 | 2 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|---|---|
| Protection - Request for Protection Interventions | 5 |
| Lamp post or Street light - Requested | 3 |
| Latrine - New toilet requested | 3 |
| LPG Gas - Did not receive cylinder | 3 |
| Pathway - Damaged, broken, or needs improvement | 3 |
| SCOPE Card - Has not received new SCOPE Card | 3 |
| Bridge - Damaged, broken, or needs improvement | 2 |
| Bridge - Requested | 2 |
| Drainage - Damaged, broken, or needs improvement | 2 |
| LPG Gas - Did not receive refill | 2 |
| LPG Gas - Lost or stolen cylinder | 2 |
| Cooking Stove - Lost or stolen | 1 |
| Food Porters - Requested | 1 |
| Latrine - Broken | 1 |
| Latrine - Needs desludging | 1 |
| Stairs - Requested | 1 |

Common Feedback Platform - CFP

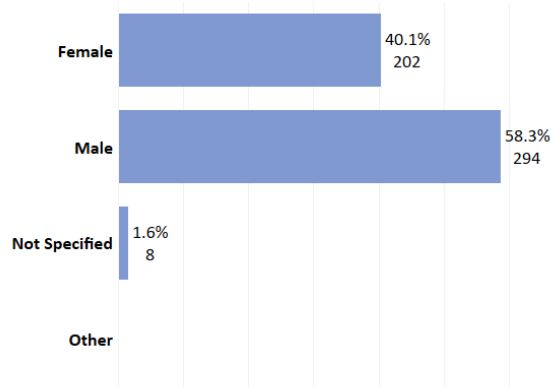
Monthly Camp Report | November 2025 | Camp 20 Ext

Summary for November 2025

- 504 tickets received in this camp
- 288 tickets closed on the spot*
- 216 tickets referred to relevant actors
- 276 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

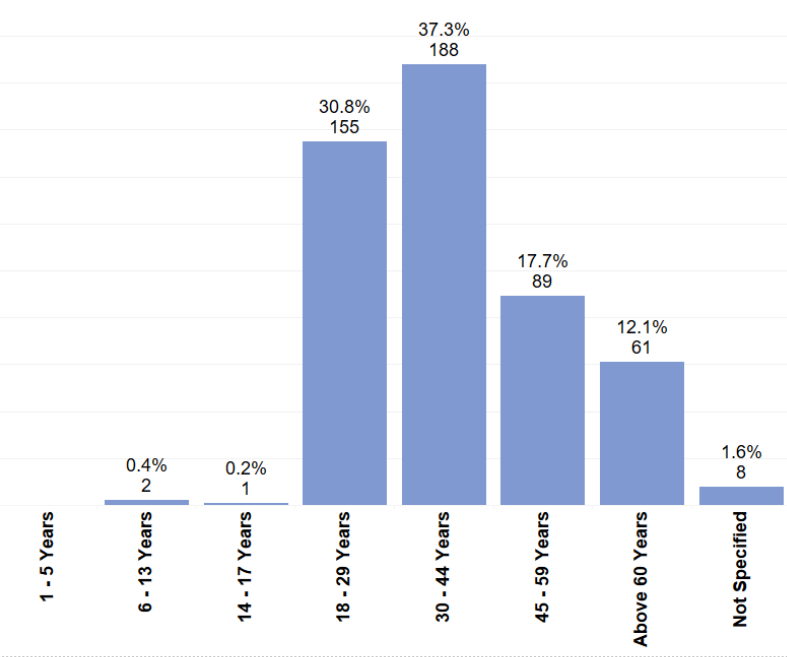
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Cash for Work - Requested CFW | 89 | 89 | 0 | 0 | 0 |
| Cash for Work - Has not been enrolled | 63 | 0 | 63 | 49 | 14 |
| Cash for Work - Has not been selected for CFW in long time | 56 | 56 | 0 | 0 | 0 |
| Pathway - Damaged, broken, or needs improvement | 32 | 0 | 32 | 34 | 0 |
| Drainage - Damaged, broken, or needs improvement | 26 | 0 | 26 | 17 | 9 |
| Energy & Environment - Request for Information | 24 | 24 | 0 | 24 | 0 |
| Damage to shelter - Shelter damaged over time | 21 | 21 | 0 | 0 | 0 |
| LPG Gas - Not enough for family | 18 | 18 | 0 | 0 | 0 |
| Site Management - Request for information | 18 | 18 | 0 | 18 | 0 |
| Livelihood - Request for information | 15 | 15 | 0 | 15 | 0 |
| Slope Protection (erosion) - Requested | 13 | 0 | 13 | 10 | 3 |
| Lamp post or Street light - Requested | 12 | 0 | 12 | 12 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 10 | 0 | 10 | 14 | 0 |
| NFI - Request additional materials | 9 | 9 | 0 | 0 | 0 |
| Pathway - Requested | 8 | 0 | 8 | 12 | 0 |
| Protection - Request for information | 8 | 8 | 0 | 8 | 0 |
| Protection Referral (IOM) | 7 | 7 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Site Development | Energy & Environment | Shelter & NFI | Protection | Livelihood | ID Documents | WASH | Food Security | Health | Education | Nutrition |
|--------------------------|-----------------|------------------|----------------------|---------------|------------|------------|--------------|------|---------------|--------|-----------|-----------|
| Tickets Received | 227 | 124 | 56 | 39 | 20 | 15 | 11 | 8 | 2 | 2 | 0 | 0 |
| Total Closed on the Spot | 163 | 0 | 45 | 39 | 16 | 15 | 8 | 0 | 0 | 2 | 0 | 0 |
| Total Referred | 64 | 124 | 11 | 0 | 4 | 0 | 3 | 8 | 2 | 0 | 0 | 0 |
| Total Replies | 67 | 127 | 25 | 0 | 8 | 15 | 3 | 27 | 2 | 2 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|---|-------|
| Cash for Work - Has not been enrolled | 14 |
| Drainage - Damaged, broken, or needs improvement | 9 |
| LPG Gas - Did not receive cylinder | 4 |
| Protection - Request for Protection Interventions | 4 |
| LPG Gas - Did not receive refill | 3 |
| Slope Protection (erosion) - Requested | 3 |
| Cooking Stove - Did not receive | 2 |
| Drainage - Drain Requested | 2 |
| Drainage Cover (Slab) - Damaged, broken, or needs improvement | 2 |
| Cash for Work - Payment delayed | 1 |
| Latrine - New toilet requested | 1 |
| LPG Gas - Lost or stolen cylinder | 1 |
| SCOPE Card - Has not received new SCOPE Card | 1 |
| Stairs - Requested | 1 |

Common Feedback Platform - CFP

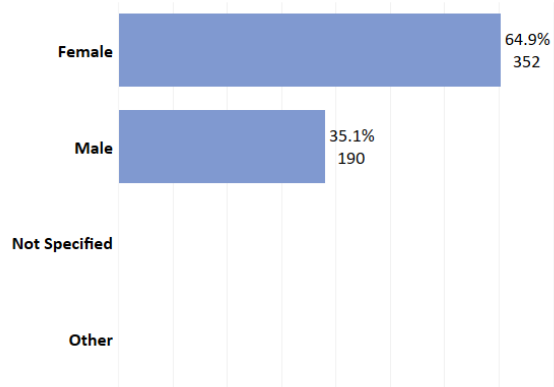
Monthly Camp Report | November 2025 | Camp 21

Summary for November 2025

- 542 tickets received in this camp
- 274 tickets closed on the spot*
- 268 tickets referred to relevant actors
- 356 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

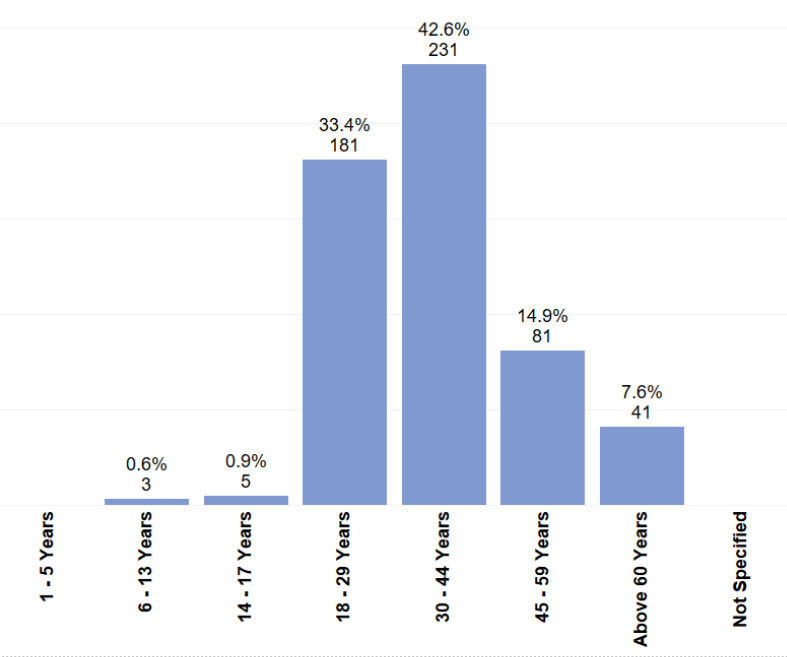
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 129 | 115 | 14 | 129 | 0 |
| Damage to shelter - Shelter damaged by weather | 77 | 0 | 77 | 20 | 57 |
| Pathway - Damaged, broken, or needs improvement | 70 | 0 | 70 | 15 | 55 |
| Protection - Request for information | 46 | 42 | 4 | 46 | 0 |
| Food Security - Request for information | 38 | 34 | 4 | 38 | 0 |
| Site Management - Request for information | 38 | 37 | 1 | 38 | 0 |
| WASH - Request for information | 25 | 22 | 3 | 25 | 0 |
| Protection - Request for Protection Interventions | 24 | 0 | 24 | 4 | 20 |
| Health - Request for information | 23 | 23 | 0 | 23 | 0 |
| LPG Gas - Not enough for family | 18 | 0 | 18 | 0 | 18 |
| Bathing Station - Requested | 12 | 0 | 12 | 8 | 4 |
| Request for additional room - Request for new room | 11 | 0 | 11 | 0 | 11 |
| Latrine - New toilet requested | 5 | 0 | 5 | 3 | 2 |
| Relocation & Repatriation - Temporary relocation | 4 | 0 | 4 | 0 | 4 |
| Health - Assessment of medical conditions required | 3 | 0 | 3 | 0 | 3 |
| Latrine - Latrine not working properly | 3 | 0 | 3 | 3 | 0 |
| Damage to shelter - Shelter damaged over time | 2 | 0 | 2 | 0 | 2 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Shelter & NFI | Site Development | Protection | WASH | Site Management | Food Security | Health | Education | Livelihood | ID Documents | Nutrition |
|--------------------------|----------------------|---------------|------------------|------------|------|-----------------|---------------|--------|-----------|------------|--------------|-----------|
| Tickets Received | 147 | 92 | 72 | 70 | 50 | 42 | 40 | 27 | 1 | 1 | 0 | 0 |
| Total Closed on the Spot | 115 | 0 | 0 | 42 | 22 | 37 | 34 | 23 | 0 | 1 | 0 | 0 |
| Total Referred | 32 | 92 | 72 | 28 | 28 | 5 | 6 | 4 | 1 | 0 | 0 | 0 |
| Total Replies | 129 | 20 | 15 | 50 | 42 | 38 | 38 | 23 | 0 | 1 | 0 | 0 |
| Open Tickets | 0 | 72 | 57 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Damage to shelter - Shelter damaged by weather | 57 |
| Pathway - Damaged, broken, or needs improvement | 55 |
| Protection - Request for Protection Interventions | 20 |
| LPG Gas - Not enough for family | 18 |
| Request for additional room - Request for new room | 11 |
| Bathing Station - Requested | 4 |
| Relocation & Repatriation - Temporary relocation | 4 |
| Health - Assessment of medical conditions required | 3 |
| Damage to shelter - Shelter damaged over time | 2 |
| Drainage - Blocked or Water logging | 2 |
| Latrine - New toilet requested | 2 |
| Changes to Education - Secondary education requested | 1 |
| Food distributions - HH wants someone outside their family to collect food | 1 |
| Food distributions - Household has not received food | 1 |
| Health - MHPSS Self harm harm others | 1 |
| Latrine - Needs desludging | 1 |
| Shelter Materials - Received amount is not enough | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 22

Summary for November 2025

2,441 tickets received in this camp

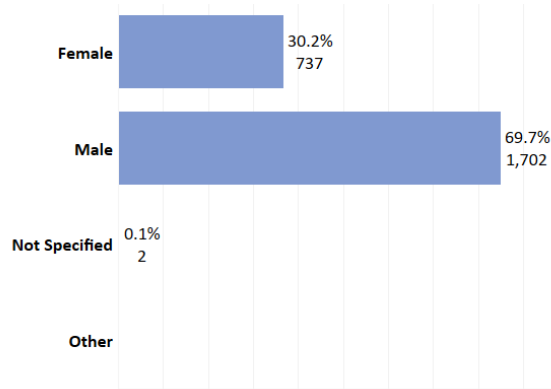
2,139 tickets closed on the spot*

302 tickets referred to relevant actors

960 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

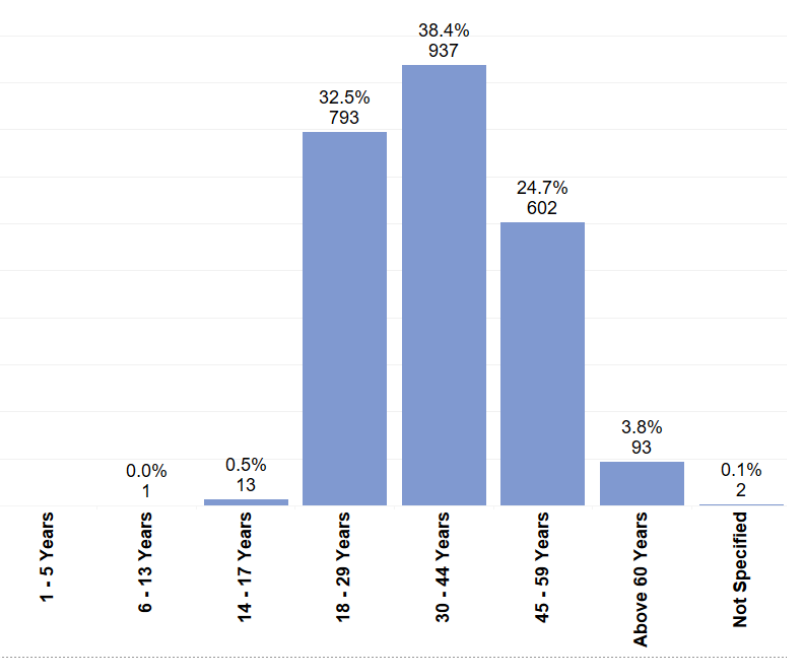
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| NFI - Request additional materials | 535 | 535 | 0 | 0 | 0 |
| LPG Gas - Not enough for family | 318 | 318 | 0 | 0 | 0 |
| Energy & Environment - Request for Information | 223 | 223 | 0 | 223 | 0 |
| Cash for Work - Has not been selected for CFW in long time | 211 | 211 | 0 | 0 | 0 |
| SMART Card & Family Attestation - Add New Born | 173 | 173 | 0 | 0 | 0 |
| Electricity Supply - Not working | 121 | 0 | 121 | 291 | 0 |
| Protection - Request for information | 111 | 111 | 0 | 111 | 0 |
| WASH - Request for information | 110 | 110 | 0 | 110 | 0 |
| Cooking Stove - Broken or not working | 99 | 99 | 0 | 0 | 0 |
| Cash for Work - Requested CFW | 90 | 90 | 0 | 0 | 0 |
| SMART Card & Family Attestation - Lost ID Card | 52 | 52 | 0 | 0 | 0 |
| Soap & Hygiene Kit - Not enough | 38 | 38 | 0 | 0 | 0 |
| Slope Protection (erosion) - Requested | 31 | 0 | 31 | 44 | 0 |
| NFI - Received damaged materials | 26 | 26 | 0 | 0 | 0 |
| Farming supplies - Requested | 25 | 25 | 0 | 0 | 0 |
| NFI - Received poor quality materials | 23 | 23 | 0 | 0 | 0 |
| Slope Protection (erosion) - Damaged, broken, or needs improvement | 21 | 0 | 21 | 29 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Shelter & NFI | Site Management | ID Documents | WASH | Site Development | Protection | Food Security | Health | Education | Livelihood | Nutrition |
|--------------------------|----------------------|---------------|-----------------|--------------|------|------------------|------------|---------------|--------|-----------|------------|-----------|
| Tickets Received | 675 | 611 | 455 | 259 | 156 | 141 | 114 | 25 | 5 | 0 | 0 | 0 |
| Total Closed on the Spot | 661 | 606 | 334 | 242 | 153 | 0 | 113 | 25 | 5 | 0 | 0 | 0 |
| Total Referred | 14 | 5 | 121 | 17 | 3 | 141 | 1 | 0 | 0 | 0 | 0 | 0 |
| Total Replies | 231 | 11 | 294 | 11 | 111 | 185 | 112 | 0 | 5 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|---|---|
| Stairs - Requested | 6 |
| SCOPE Card - Family Attestation doesn't match SCOPE | 4 |
| Stairs - Damaged, broken, or needs improvement | 3 |
| Bathing Station - Broken or Damaged | 2 |
| Drainage - Damaged, broken, or needs improvement | 2 |
| LPG Gas - Lost or stolen cylinder | 2 |
| Cooking Stove - Did not receive | 1 |
| Cooking Stove - Lost or stolen | 1 |
| LPG Gas - Lost token | 1 |
| LPG Porters - Requested | 1 |
| SCOPE Card - Has not received new SCOPE Card | 1 |
| SCOPE Card - Lost | 1 |
| Shelter Materials - Missed Distribution | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 24

Summary for November 2025

1,226 tickets received in this camp

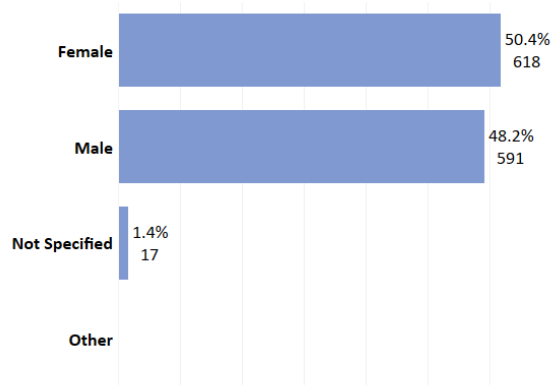
968 tickets closed on the spot*

258 tickets referred to relevant actors

580 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

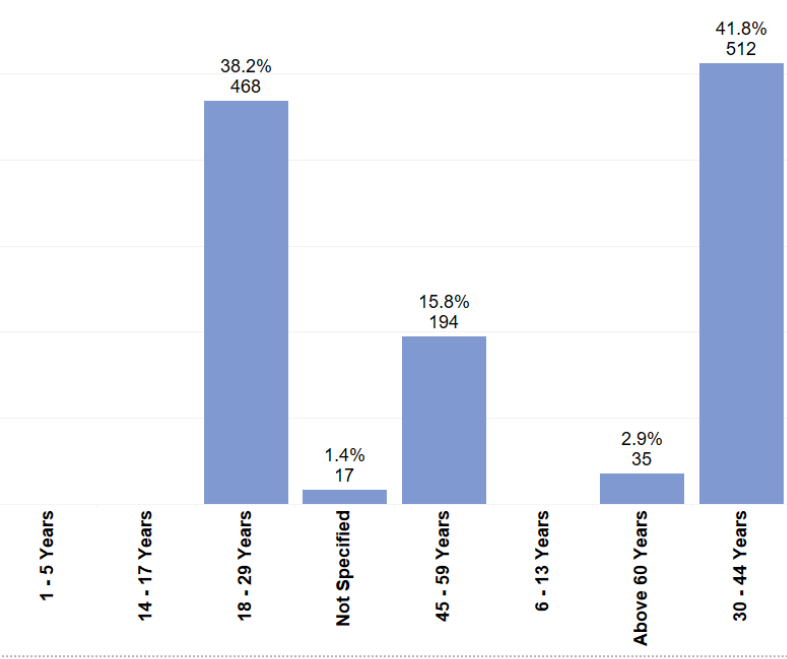
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Cash for Work - Has not been selected for CFW in long time | 178 | 178 | 0 | 0 | 0 |
| Energy & Environment - Request for Information | 117 | 115 | 2 | 117 | 0 |
| NFI - Request additional materials | 101 | 101 | 0 | 0 | 0 |
| When is the next LPG distribution day? | 84 | 84 | 0 | 0 | 0 |
| Health - Request for information | 81 | 71 | 10 | 81 | 0 |
| Protection - Request for information | 78 | 61 | 17 | 78 | 0 |
| Cash for Work - Requested CFW | 46 | 46 | 0 | 0 | 0 |
| When is the next Hygiene Kit distribution day? | 46 | 46 | 0 | 0 | 0 |
| Protection - Request for Protection Interventions | 43 | 0 | 43 | 6 | 37 |
| When is my next Cash for Work rotation day? | 41 | 41 | 0 | 0 | 0 |
| Livelihood - Request for information | 40 | 32 | 8 | 40 | 0 |
| Site Management - Request for information | 37 | 35 | 2 | 37 | 0 |
| Cooking Stove - Did not receive | 27 | 0 | 27 | 38 | 0 |
| Education - Request for information | 27 | 19 | 8 | 27 | 0 |
| LPG Gas - Did not receive cylinder | 27 | 0 | 27 | 39 | 0 |
| Shelter Materials - Request additional materials | 25 | 25 | 0 | 0 | 0 |
| When is the next Shelter Materials distribution day | 21 | 21 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Energy & Environment | Shelter & NFI | Protection | WASH | Health | Site Development | Livelihood | Education | Food Security | ID Documents | Nutrition |
|--------------------------|-----------------|----------------------|---------------|------------|------|--------|------------------|------------|-----------|---------------|--------------|-----------|
| Tickets Received | 326 | 262 | 170 | 138 | 100 | 81 | 53 | 40 | 27 | 16 | 13 | 0 |
| Total Closed on the Spot | 315 | 204 | 169 | 78 | 63 | 71 | 1 | 32 | 19 | 16 | 0 | 0 |
| Total Referred | 11 | 58 | 1 | 60 | 37 | 10 | 52 | 8 | 8 | 0 | 13 | 0 |
| Total Replies | 65 | 194 | 0 | 84 | 32 | 81 | 20 | 40 | 27 | 7 | 30 | 0 |
| Open Tickets | 0 | 0 | 1 | 0 | 5 | 0 | 32 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|---|----|
| Protection - Request for Protection Interventions | 37 |
| Latrine - Needs desludging | 13 |
| Drainage Cover (Slab) - Requested | 6 |
| Pathway - Requested | 6 |
| Drainage - Damaged, broken, or needs improvement | 4 |
| Drainage - Blocked or Water logging | 3 |
| Lamp post or Street light - Stolen | 3 |
| Soap & Hygiene Kit - Did not receive | 3 |
| Bathing Station - Requested | 2 |
| Fence or railing for path or stairs - Requested | 2 |
| Latrine - Broken | 2 |
| Pathway - Damaged, broken, or needs improvement | 2 |
| Slope Protection (erosion) - Requested | 2 |
| Stairs - Requested | 2 |
| Bridge - Damaged, broken, or needs improvement | 1 |
| Drainage - Drain Requested | 1 |
| Lamp post or Street light - Requested | 1 |

Common Feedback Platform - CFP

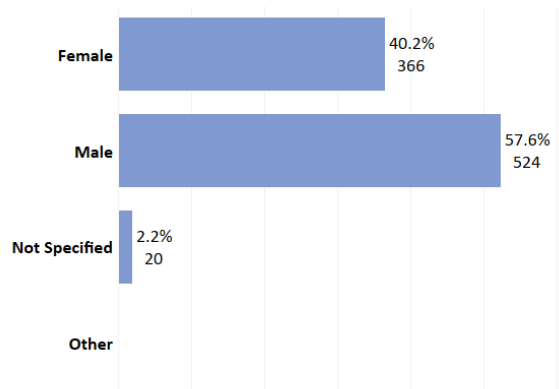
Monthly Camp Report | November 2025 | Camp 25

Summary for November 2025

- 910 tickets received in this camp
- 803 tickets closed on the spot*
- 107 tickets referred to relevant actors
- 453 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

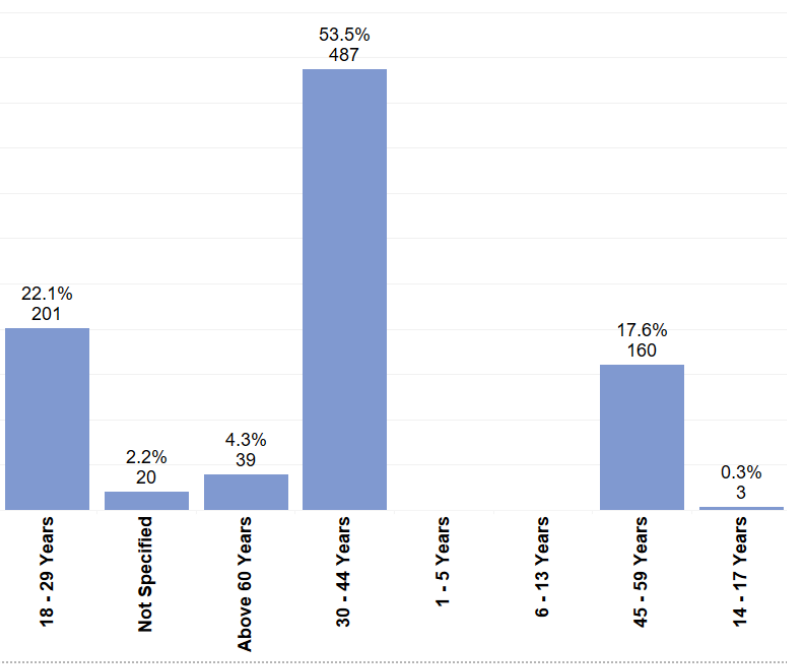
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 121 | 121 | 0 | 121 | 0 |
| Cash for Work - Has not been selected for CFW in long time | 103 | 103 | 0 | 0 | 0 |
| LPG Gas - Not enough for family | 100 | 100 | 0 | 74 | 0 |
| Livelihood - Request for information | 59 | 59 | 0 | 59 | 0 |
| NFI - Request additional materials | 46 | 46 | 0 | 0 | 0 |
| Soap & Hygiene Kit - Not enough | 43 | 43 | 0 | 0 | 0 |
| Food distributions - Request for more food each month | 33 | 33 | 0 | 0 | 0 |
| Cooking set (gas & stove) - Requested | 29 | 29 | 0 | 0 | 0 |
| WASH - Request for information | 23 | 23 | 0 | 23 | 0 |
| Shelter Materials - Received damaged materials | 22 | 22 | 0 | 0 | 0 |
| Site Management - Request for information | 22 | 22 | 0 | 22 | 0 |
| WASH - Feedback | 22 | 22 | 0 | 22 | 0 |
| Protection Referral (IOM) | 20 | 20 | 0 | 0 | 0 |
| Cooking set (gas & stove) - Broken or not working | 19 | 19 | 0 | 0 | 0 |
| Protection - Request for information | 18 | 17 | 1 | 18 | 0 |
| Cash for Work - Requested CFW | 17 | 17 | 0 | 0 | 0 |
| Cooking Stove - Broken or not working | 13 | 13 | 0 | 0 | 0 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Site Management | WASH | Shelter & NFI | Food Security | Livelihood | Site Development | Protection | Health | ID Documents | Education | Nutrition |
|--------------------------|----------------------|-----------------|------|---------------|---------------|------------|------------------|------------|--------|--------------|-----------|-----------|
| Tickets Received | 321 | 158 | 122 | 80 | 65 | 59 | 54 | 39 | 7 | 5 | 0 | 0 |
| Total Closed on the Spot | 306 | 148 | 101 | 80 | 65 | 59 | 0 | 37 | 7 | 0 | 0 | 0 |
| Total Referred | 15 | 10 | 21 | 0 | 0 | 0 | 54 | 2 | 0 | 5 | 0 | 0 |
| Total Replies | 201 | 24 | 65 | 0 | 2 | 59 | 75 | 19 | 7 | 1 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Cooking Stove - Did not receive | 9 |
| Cash for Work - Has not been enrolled | 8 |
| Latrine - Needs desludging | 4 |
| SCOPE Card - Has not received new SCOPE Card | 4 |
| Pathway - Damaged, broken, or needs improvement | 3 |
| Drainage - Damaged, broken, or needs improvement | 1 |
| LPG Gas - Did not receive refill | 1 |
| Slope Protection (erosion) - Requested | 1 |
| Soap & Hygiene Kit - Did not receive | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 26

Summary for November 2025

1,439 tickets received in this camp

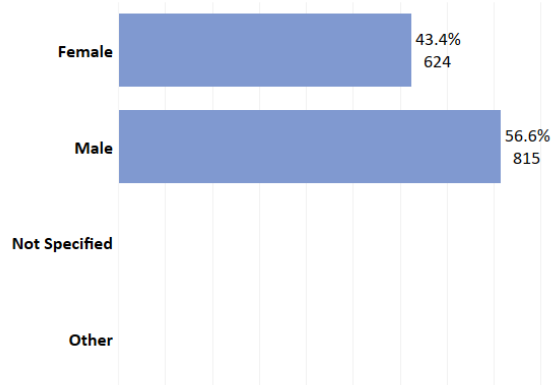
323 tickets closed on the spot*

1,116 tickets referred to relevant actors

1,095 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

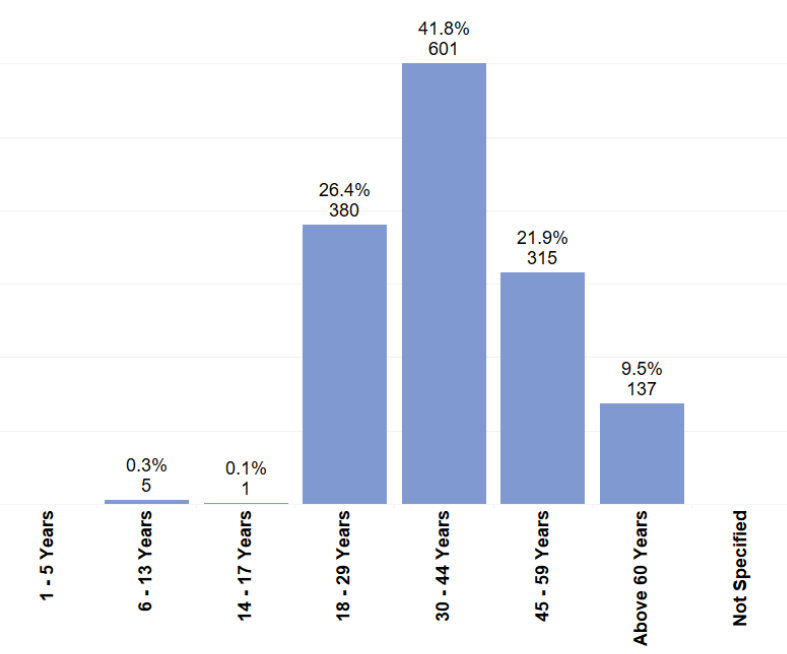
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Damage to shelter - Shelter damaged over time | 467 | 0 | 467 | 201 | 266 |
| Energy & Environment - Request for Information | 235 | 45 | 190 | 235 | 0 |
| Protection - Request for information | 192 | 61 | 131 | 192 | 0 |
| Site Management - Request for information | 183 | 133 | 50 | 183 | 0 |
| Health - Request for information | 141 | 54 | 87 | 141 | 0 |
| Food Security - Request for information | 64 | 17 | 47 | 64 | 0 |
| WASH - Request for information | 53 | 9 | 44 | 53 | 0 |
| Protection - Request for Protection Interventions | 42 | 0 | 42 | 5 | 37 |
| Pathway - Damaged, broken, or needs improvement | 17 | 0 | 17 | 0 | 17 |
| Education - Request for information | 14 | 3 | 11 | 14 | 0 |
| Pathway - Requested | 10 | 0 | 10 | 0 | 10 |
| Damage to shelter - Shelter damaged by weather | 4 | 0 | 4 | 2 | 2 |
| Food Security - Issue with collector | 3 | 0 | 3 | 0 | 3 |
| Livelihood - Request for information | 3 | 1 | 2 | 3 | 0 |
| LPG Gas - Not enough for family | 3 | 0 | 3 | 0 | 3 |
| Request for additional room - Request for new room | 3 | 0 | 3 | 1 | 2 |
| Health - Assessment of medical conditions required | 2 | 0 | 2 | 0 | 2 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Energy & Environment | Protection | Site Management | Health | Food Security | WASH | Site Development | Education | Livelihood | Nutrition | ID Documents |
|--------------------------|---------------|----------------------|------------|-----------------|--------|---------------|------|------------------|-----------|------------|-----------|--------------|
| Tickets Received | 474 | 238 | 234 | 184 | 143 | 68 | 53 | 27 | 14 | 3 | 1 | 0 |
| Total Closed on the Spot | 0 | 45 | 61 | 133 | 54 | 17 | 9 | 0 | 3 | 1 | 0 | 0 |
| Total Referred | 474 | 193 | 173 | 51 | 89 | 51 | 44 | 27 | 11 | 2 | 1 | 0 |
| Total Replies | 204 | 235 | 197 | 184 | 141 | 64 | 53 | 0 | 14 | 3 | 0 | 0 |
| Open Tickets | 270 | 0 | 0 | 0 | 0 | 0 | 0 | 27 | 0 | 0 | 1 | 0 |

Top Open Tickets this Month

| Ticket Description | Open Tickets |
|--|--------------|
| Damage to shelter - Shelter damaged over time | 266 |
| Protection - Request for Protection Interventions | 37 |
| Pathway - Damaged, broken, or needs improvement | 17 |
| Pathway - Requested | 10 |
| Food Security - Issue with collector | 3 |
| LPG Gas - Not enough for family | 3 |
| Damage to shelter - Shelter damaged by weather | 2 |
| Health - Assessment of medical conditions required | 2 |
| Request for additional room - Request for new room | 2 |
| Food Porters - Requested | 1 |
| Nutrition - Issue with nutrition facility | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Camp 27

Summary for November 2025

1,594 tickets received in this camp

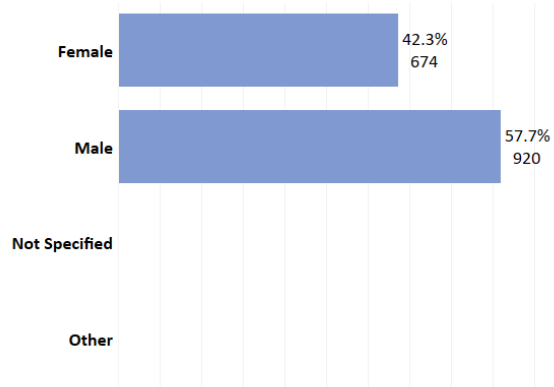
343 tickets closed on the spot*

1,251 tickets referred to relevant actors

1,238 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

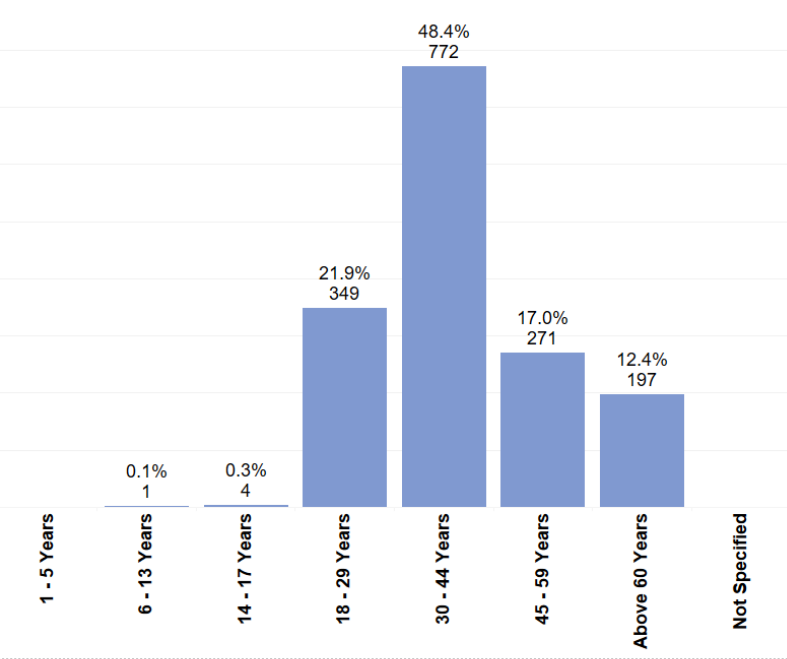
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Energy & Environment - Request for Information | 402 | 88 | 314 | 402 | 0 |
| Site Management - Request for information | 343 | 165 | 178 | 343 | 0 |
| Damage to shelter - Shelter damaged over time | 336 | 0 | 336 | 97 | 239 |
| Food Security - Request for information | 173 | 35 | 138 | 173 | 0 |
| WASH - Request for information | 114 | 36 | 78 | 114 | 0 |
| Health - Request for information | 96 | 17 | 79 | 96 | 0 |
| Pathway - Damaged, broken, or needs improvement | 61 | 0 | 61 | 0 | 61 |
| Latrine - Latrine not working properly | 22 | 0 | 22 | 8 | 14 |
| Drainage - Blocked or Water logging | 17 | 0 | 17 | 0 | 17 |
| Pathway - Requested | 5 | 0 | 5 | 0 | 5 |
| Stairs - Damaged, broken, or needs improvement | 5 | 0 | 5 | 0 | 5 |
| Bathing Station - Broken or Damaged | 4 | 0 | 4 | 1 | 3 |
| Latrine - Needs desludging | 4 | 0 | 4 | 1 | 3 |
| Protection - Request for information | 3 | 2 | 1 | 3 | 0 |
| Protection - Request for Protection Interventions | 3 | 0 | 3 | 0 | 3 |
| LPG Gas - Not enough for family | 2 | 0 | 2 | 0 | 2 |
| Bathing Station - Not-gender segregated | 1 | 0 | 1 | 0 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Energy & Environment | Site Management | Shelter & NFI | Food Security | WASH | Health | Site Development | Protection | Education | ID Documents | Livelihood | Nutrition |
|--------------------------|----------------------|-----------------|---------------|---------------|------|--------|------------------|------------|-----------|--------------|------------|-----------|
| Tickets Received | 404 | 344 | 337 | 173 | 145 | 97 | 88 | 6 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 88 | 165 | 0 | 35 | 36 | 17 | 0 | 2 | 0 | 0 | 0 | 0 |
| Total Referred | 316 | 179 | 337 | 138 | 109 | 80 | 88 | 4 | 0 | 0 | 0 | 0 |
| Total Replies | 402 | 343 | 97 | 173 | 124 | 96 | 0 | 3 | 0 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 240 | 0 | 0 | 0 | 88 | 1 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|-----|
| Damage to shelter - Shelter damaged over time | 239 |
| Pathway - Damaged, broken, or needs improvement | 61 |
| Drainage - Blocked or Water logging | 17 |
| Latrine - Latrine not working properly | 14 |
| Pathway - Requested | 5 |
| Stairs - Damaged, broken, or needs improvement | 5 |
| Bathing Station - Broken or Damaged | 3 |
| Latrine - Needs desludging | 3 |
| Protection - Request for Protection Interventions | 3 |
| LPG Gas - Not enough for family | 2 |
| Bathing Station - Not-gender segregated | 1 |
| Damage to shelter - Shelter damaged by weather | 1 |
| Health - Assessment of medical conditions required | 1 |
| Solar supply - Not working | 1 |

Common Feedback Platform - CFP

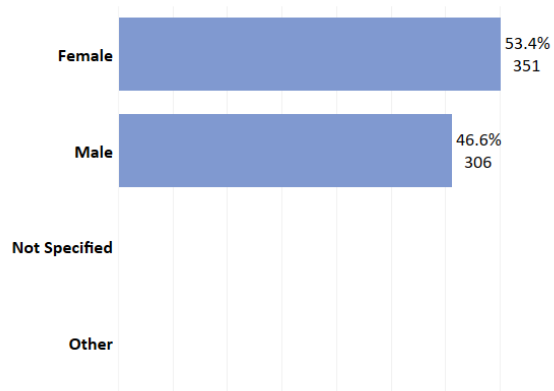
Monthly Camp Report | November 2025 | Kutupalong RC

Summary for November 2025

- 657 tickets received in this camp
- 260 tickets closed on the spot*
- 397 tickets referred to relevant actors
- 368 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

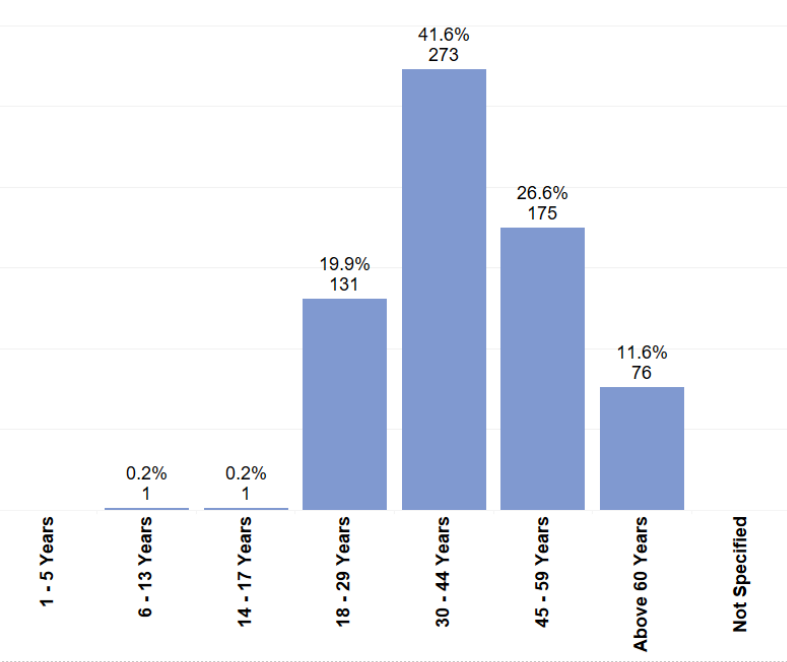
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|---|----------------|--------------------------|----------------|---------------|--------------|
| Damage to shelter - Shelter damaged over time | 217 | 0 | 217 | 106 | 111 |
| Site Management - Request for information | 205 | 205 | 0 | 205 | 0 |
| Protection - Request for Protection Interventions | 89 | 2 | 87 | 2 | 85 |
| Pathway - Damaged, broken, or needs improvement | 69 | 0 | 69 | 0 | 69 |
| Protection - Request for information | 23 | 23 | 0 | 23 | 0 |
| Energy & Environment - Request for Information | 17 | 17 | 0 | 17 | 0 |
| LPG Gas - Not enough for family | 9 | 0 | 9 | 0 | 9 |
| Food distributions - Poor quality food items | 5 | 5 | 0 | 5 | 0 |
| Health - Health facility not open | 3 | 3 | 0 | 3 | 0 |
| Shelter Materials - Request additional materials | 3 | 3 | 0 | 3 | 0 |
| Health - Assessment of medical conditions required | 2 | 0 | 2 | 0 | 2 |
| Site Management -Solar light (Requesting the new light) | 2 | 1 | 1 | 2 | 0 |
| Stairs - Requested | 2 | 0 | 2 | 0 | 2 |
| Damage to shelter - Shelter damaged by weather | 1 | 0 | 1 | 0 | 1 |
| Food Security - Issue with distribution item | 1 | 0 | 1 | 0 | 1 |
| Health - Health Facility is not maintaining standards | 1 | 0 | 1 | 0 | 1 |
| Health - Identification of Persons with Specific Needs | 1 | 0 | 1 | 0 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Site Management | Protection | Site Development | Energy & Environment | Health | Food Security | Nutrition | WASH | Education | ID Documents | Livelihood |
|--------------------------|---------------|-----------------|------------|------------------|----------------------|--------|---------------|-----------|------|-----------|--------------|------------|
| Tickets Received | 223 | 208 | 112 | 72 | 26 | 8 | 6 | 1 | 1 | 0 | 0 | 0 |
| Total Closed on the Spot | 3 | 206 | 25 | 0 | 17 | 4 | 5 | 0 | 0 | 0 | 0 | 0 |
| Total Referred | 220 | 2 | 87 | 72 | 9 | 4 | 1 | 1 | 1 | 0 | 0 | 0 |
| Total Replies | 109 | 207 | 25 | 0 | 17 | 4 | 5 | 0 | 1 | 0 | 0 | 0 |
| Open Tickets | 111 | 0 | 62 | 72 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | Count |
|--|-------|
| Damage to shelter - Shelter damaged over time | 111 |
| Protection - Request for Protection Interventions | 85 |
| Pathway - Damaged, broken, or needs improvement | 69 |
| LPG Gas - Not enough for family | 9 |
| Health - Assessment of medical conditions required | 2 |
| Stairs - Requested | 2 |
| Damage to shelter - Shelter damaged by weather | 1 |
| Food Security - Issue with distribution item | 1 |
| Health - Health Facility is not maintaining standards | 1 |
| Health - Identification of Persons with Specific Needs | 1 |
| Nutrition - Issue with nutrition facility | 1 |
| Request for additional room - Request for new room | 1 |
| Shelter & NFI - NFI Concern related to distribution modality facility quality location | 1 |
| Solar supply - Not working | 1 |
| Stairs - Damaged, broken, or needs improvement | 1 |

Common Feedback Platform - CFP

Monthly Camp Report | November 2025 | Nayapara RC

Summary for November 2025

1,068 tickets received in this camp

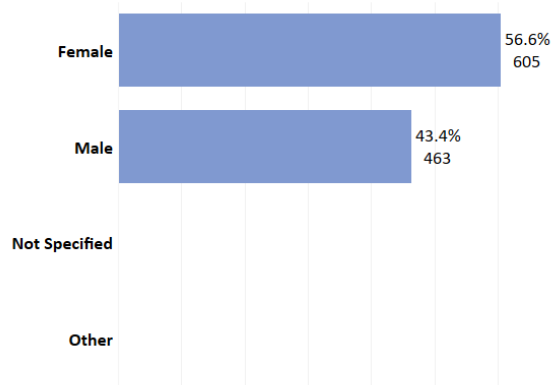
853 tickets closed on the spot*

215 tickets referred to relevant actors

930 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

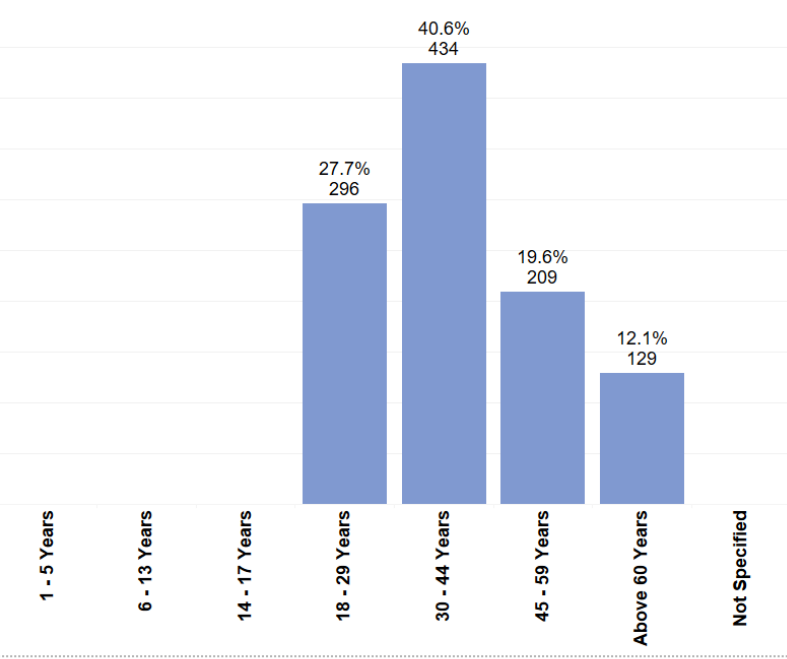
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Site Management - Request for information | 542 | 512 | 30 | 542 | 0 |
| Protection - Request for information | 186 | 170 | 16 | 186 | 0 |
| Health - Request for information | 97 | 90 | 7 | 97 | 0 |
| Energy & Environment - Request for Information | 84 | 78 | 6 | 84 | 0 |
| Protection - Request for Protection Interventions | 84 | 0 | 84 | 3 | 81 |
| Damage to shelter - Shelter damaged over time | 42 | 0 | 42 | 12 | 30 |
| Pathway - Damaged, broken, or needs improvement | 19 | 0 | 19 | 0 | 19 |
| Health - Assessment of medical conditions required | 3 | 0 | 3 | 0 | 3 |
| WASH - Request for information | 3 | 3 | 0 | 3 | 0 |
| Drainage - Blocked or Water logging | 2 | 0 | 2 | 2 | 0 |
| Slope/Ramp - Requested | 2 | 0 | 2 | 0 | 2 |
| Education-Tertiary Education requested | 1 | 0 | 1 | 1 | 0 |
| Shelter Materials - Request additional materials | 1 | 0 | 1 | 0 | 1 |
| Stairs - Damaged, broken, or needs improvement | 1 | 0 | 1 | 0 | 1 |
| Stairs - Requested | 1 | 0 | 1 | 0 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Site Management | Protection | Health | Energy & Environment | Shelter & NFI | Site Development | WASH | Education | Food Security | ID Documents | Livelihood | Nutrition |
|--------------------------|-----------------|------------|--------|----------------------|---------------|------------------|------|-----------|---------------|--------------|------------|-----------|
| Tickets Received | 542 | 270 | 100 | 84 | 43 | 25 | 3 | 1 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 512 | 170 | 90 | 78 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 |
| Total Referred | 30 | 100 | 10 | 6 | 43 | 25 | 0 | 1 | 0 | 0 | 0 | 0 |
| Total Replies | 542 | 189 | 97 | 84 | 12 | 2 | 3 | 1 | 0 | 0 | 0 | 0 |
| Open Tickets | 0 | 0 | 0 | 0 | 31 | 23 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|----|
| Protection - Request for Protection Interventions | 81 |
| Damage to shelter - Shelter damaged over time | 30 |
| Pathway - Damaged, broken, or needs improvement | 19 |
| Health - Assessment of medical conditions required | 3 |
| Slope/Ramp - Requested | 2 |
| Shelter Materials - Request additional materials | 1 |
| Stairs - Damaged, broken, or needs improvement | 1 |
| Stairs - Requested | 1 |

Common Feedback Platform - CFP

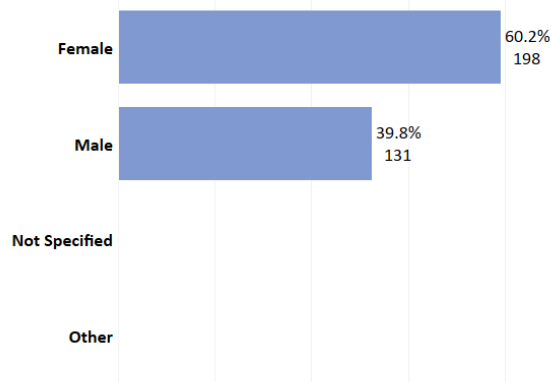
Monthly Camp Report | November 2025 | Transit Center

Summary for November 2025

- 329 tickets received in this camp
- 167 tickets closed on the spot*
- 162 tickets referred to relevant actors
- 169 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

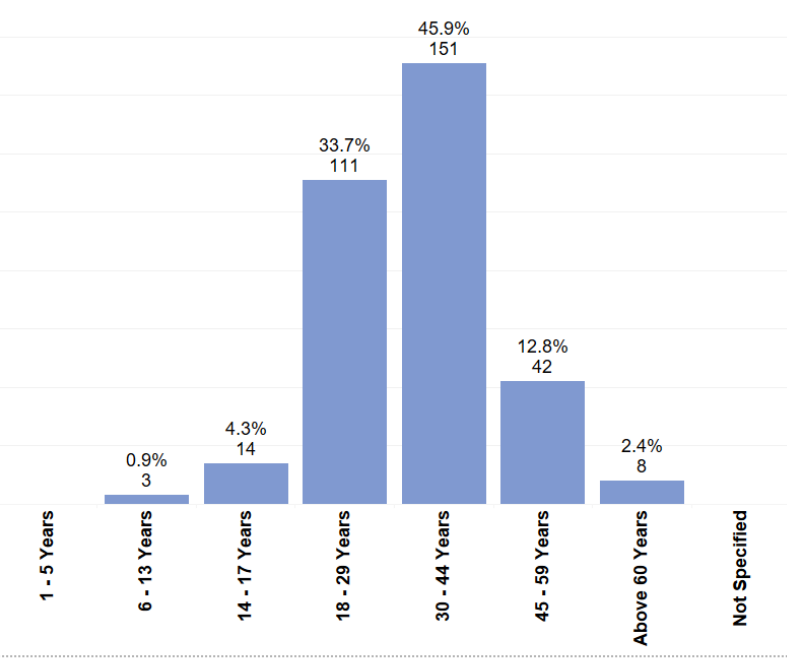
Tickets received by gender



Top Tickets this Month

| Ticket Description | Total Received | Total Closed on the Spot | Total Referred | Total Replies | Open Tickets |
|--|----------------|--------------------------|----------------|---------------|--------------|
| Shelter & NFI - NFI Concern related to distribution modality facility quality location | 133 | 0 | 133 | 0 | 133 |
| Health - Health facility not open | 91 | 91 | 0 | 91 | 0 |
| Food distributions - Poor quality food items | 63 | 63 | 0 | 63 | 0 |
| Protection - Request for information | 8 | 8 | 0 | 8 | 0 |
| Protection - Request for Protection Interventions | 8 | 0 | 8 | 2 | 6 |
| Request for additional room - Request for new room | 8 | 0 | 8 | 0 | 8 |
| Request for fresh food enlistment - Request for fresh food | 5 | 5 | 0 | 5 | 0 |
| Shelter Materials - Request additional materials | 5 | 0 | 5 | 0 | 5 |
| Damage to shelter - Shelter damaged over time | 2 | 0 | 2 | 0 | 2 |
| Pathway - Damaged, broken, or needs improvement | 2 | 0 | 2 | 0 | 2 |
| Damage to shelter - Shelter damaged by weather | 1 | 0 | 1 | 0 | 1 |
| Drainage - Blocked or Water logging | 1 | 0 | 1 | 0 | 1 |
| Health - Health Facility is not maintaining standards | 1 | 0 | 1 | 0 | 1 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 1 | 0 | 1 | 0 | 1 |

Tickets Received per Age Group



Tickets Analysis by Sector

| | Shelter & NFI | Health | Food Security | Protection | Site Development | Site Management | Education | Energy & Environment | ID Documents | Livelihood | Nutrition | WASH |
|--------------------------|---------------|--------|---------------|------------|------------------|-----------------|-----------|----------------------|--------------|------------|-----------|------|
| Tickets Received | 149 | 92 | 68 | 16 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Closed on the Spot | 0 | 91 | 68 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Referred | 149 | 1 | 0 | 8 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Replies | 0 | 91 | 68 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Open Tickets | 149 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |

Top Open Tickets this Month

| Ticket Description | |
|--|-----|
| Shelter & NFI - NFI Concern related to distribution modality facility quality location | 133 |
| Request for additional room - Request for new room | 8 |
| Protection - Request for Protection Interventions | 6 |
| Shelter Materials - Request additional materials | 5 |
| Damage to shelter - Shelter damaged over time | 2 |
| Pathway - Damaged, broken, or needs improvement | 2 |
| Damage to shelter - Shelter damaged by weather | 1 |
| Drainage - Blocked or Water logging | 1 |
| Health - Health Facility is not maintaining standards | 1 |
| Relocation & Repatriation - Self-relocation (camp to camp) | 1 |