

# Common Feedback Platform - CFP

## About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

## IOM Methodology and Definitions:

**Methodology:** The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

## Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- If the ticket can be resolved without referral.

- If the ticket is an emergency or sensitive issues. The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- If the ticket is not referable because of the nature of the request. Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

## UNCHR Methodology and Definitions:

**Methodology:** The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

## Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

## Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

## Monthly Camp Cumulative Report | November 2024 - October 2025

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Sector	November	December	January	February	March	April	May	June	July	August	September	October	Grand Total
Education	18	22	27	57	78	97	39	75	53	87	78	82	713
Energy & Environment	1,113	2,314	3,623	3,959	2,846	3,828	3,320	3,057	4,897	2,933	4,268	3,582	39,740
Food Security	862	785	1,125	1,182	1,049	2,394	1,859	2,187	2,313	1,803	2,439	663	18,661
Health	107	801	1,287	1,445	1,270	1,327	1,140	1,022	1,168	1,313	1,624	1,372	13,876
ID Documents	647	3,423	5,457	7,086	6,229	2,477	3,075	2,813	2,581	1,661	2,093	495	38,037
Livelihood			300	141	226	192	153	213	170	160	224	377	2,410
Nutrition	3	368	435	1,584	1,074	9	4	12	6	9	21	26	3,551
Protection	275	2,628	3,067	2,753	2,462	6,206	4,148	3,637	5,269	5,710	6,272	4,757	47,184
Shelter & NFI	6,866	8,556	15,548	17,290	15,931	21,392	27,403	27,502	26,571	23,456	23,956	11,005	225,476
Site Development	3,727	4,340	9,147	9,296	8,601	9,083	10,740	12,123	12,970	9,564	8,943	5,416	103,950
Site Management	2,722	7,340	7,904	7,324	7,403	5,285	6,496	6,578	5,370	6,472	6,730	1,941	71,565
WASH	653	1,976	2,741	2,947	3,665	2,960	2,520	2,025	2,242	2,176	2,340	1,441	27,686

	November	December	January	February	March	April	May	June	July	August	September	October	Grand Total
Total Received	16,993	32,807	50,661	55,064	50,834	55,250	60,897	61,244	63,610	55,344	58,988	31,157	592,849
Total Closed on the Spot	4,970	18,148	22,118	24,778	23,743	19,622	19,973	23,889	22,057	25,347	27,547	15,371	247,563
Total Referred	12,023	14,659	28,543	30,286	27,091	35,628	40,924	37,355	41,553	29,997	31,441	15,786	345,286
Total Replies	8,806	13,313	26,163	28,818	33,102	26,596	26,157	27,479	25,179	35,065	27,686	21,033	299,397

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	30,640	41,859	9	1
Damage to shelter - Shelter damaged by weather	18,944	29,569	3	6
Slope Protection (erosion) - Requested	10,314	13,717	9	
NFI - Request additional materials	7,237	16,041	12	
Shelter Materials - Request additional materials	8,492	14,667	9	
Slope Protection (erosion) - Damaged, broken, or needs improvement	7,189	13,747	3	
Cash for Work - Has not been selected for CFW in long time	5,488	14,449	9	
Requested for Information	9,748	9,821	2	
Pathway - Damaged, broken, or needs improvement	6,204	10,408		
LPG Gas - Not enough for family	4,173	9,637	1	1
Cash for Work - Requested CFW	3,238	9,415	7	
Shelter Materials - Missed Distribution	3,994	5,346	1	
Cash for Work - Has not been enrolled	2,643	5,421	2	
SMART Card & Family Attestation - Add New Born	1,304	2,146		
Hill or Slope - Erosion & landslide	1,185	1,839		
Cooking Stove - Broken or not working	774	2,210		

	HCR																		IOM																		Grand Total
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Navapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25			
Total Received	24,418	30,202	13,768	15,086	13,391	29,938	6,590	12,325	15,894	22,849	16,717	15,339	20,118	17,087	9,056	15,539	4,802	14,218	15,948	18,173	16,767	17,432	15,404	15,000	18,462	23,377	15,149	19,842	17,889	12,477	13,560	42,500	18,261	15,271	592,849		
Total Closed on the Spot	4,254	5,798	1,769	3,473	5,136	13,465	2,171	4,448	5,716	2,685	7,741	3,325	4,335	4,877	1,459	3,686	2,756	3,881	7,602	10,970	6,163	7,238	6,149	3,154	13,673	11,535	7,984	14,051	9,131	8,414	7,768	32,653	8,413	11,690	247,563		
Total Referred	20,164	24,404	11,999	11,613	8,255	16,473	4,419	7,877	10,178	20,164	8,976	12,014	15,783	12,210	7,597	11,853	2,046	10,337	8,346	7,203	10,604	10,194	9,255	11,846	4,789	11,842	7,165	5,791	8,758	4,063	5,792	9,847	9,848	3,581	345,286		
Total Replies	8,522	12,788	4,510	4,199	5,975	17,053	2,842	5,615	8,120	7,304	7,532	5,240	9,393	10,639	5,573	7,172	2,629	10,307	10,799	10,488	12,353	11,398	11,935	12,673	5,798	15,816	10,565	9,388	9,673	4,840	6,239	12,929	12,666	6,424	299,397		

 **UNHCR**  
The UN Refugee Agency

 **ACTED**

**DRC** DANISH  
REFUGEE  
COUNCIL

**act:onaid**



IOM • OIM  
**NPM**  
 Needs and Population Monitoring  
 THE UN MIGRATION AGENCY

*UNHCR: UNHCR collects data from all 33 camps. Queries by refugees are either answered on the spot or they generate a ticket that is referred to the relevant focal point for follow up. Once action has been taken in line with the UNHCR CA/PP Standard Operating Procedures (SOPs), the ticket is closed.*



# Common Feedback Platform - CFP

Monthly Overview | **October 2025**

## Summary for October 2025

**31,157** tickets received across **34** sites

**15,371** tickets closed on the spot\*

**15,786** tickets referred to relevant actors

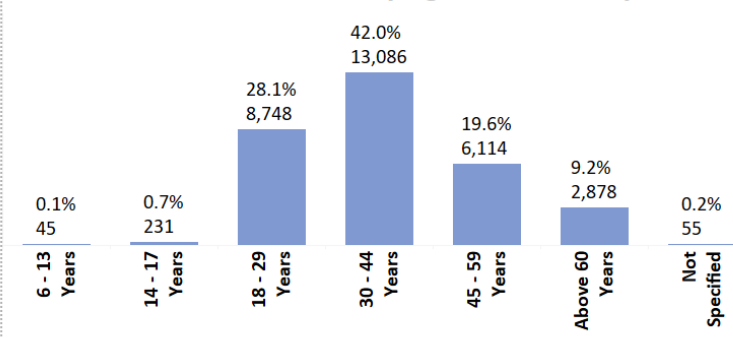
**21,033** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

*\*Tickets closed on the spot are not referred because they are resolved at the time of submission, sensitive, or not refferable (see Methodology section at end of report).*

*\*Receiving more tickets in a location or for a sector does not necessarily mean that there are more needs there; rather, it might imply that there is more CFP coverage, trust in the system, or larger population where tickets are received.*

## Tickets Received this Month by Age of Beneficiary



## Top Open Tickets this Month

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	998	1,300		
Damage to shelter - Shelter damaged by weather	698	1,189		
Pathway - Damaged, broken, or needs improvement	447	781		
Protection - Request for Protection Interventions	332	474		
LPG Gas - Did not receive cylinder	41	54		
Pathway - Requested	29	62		
Stairs - Damaged, broken, or needs improvement	29	30		
Solar supply - Not working	24	23		
Health - Assessment of medical conditions required	13	28		
Request for additional room - Request for new room	17	21		
General Health Card - Did not receive	16	7		
Food distributions - Household has not received food	8	13		
Electricity Supply - Not working	2	17		
WASH - Drainage cleaning	5	14		
Latrine - Needs desludging	9	8		
Food Porters - Requested	12	2		
Water tap - Requested	4	9		
Shelter Porters - Requested			1	

## Tickets Received this Month by Camp | AoR

		Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
HCR	Camp 01E	1,498	274	1,224	451	773
	Camp 01W	2,389	295	2,094	1,001	1,093
	Camp 02E	476	31	445	98	347
	Camp 02W	445	40	405	117	288
	Camp 03	595	352	243	380	0
	Camp 04	1,410	966	444	1,134	0
	Camp 04 Ext.	223	133	90	140	0
	Camp 05	856	542	314	565	0
	Camp 06	1,048	727	321	843	0
	Camp 07	1,200	103	1,097	431	666
	Camp 17	1,067	777	290	911	0
	Camp 21	563	195	368	373	0
	Camp 26	1,422	196	1,226	1,159	67
	Camp 27	1,737	473	1,264	1,447	0
IOM	Kutupalong RC	714	184	530	324	206
	Nayapara RC	898	429	469	577	0
	Transit Center	107	66	41	71	0
	Camp 08E	438	149	289	432	0
	Camp 08W	1,275	823	452	872	0
	Camp 09	820	468	352	628	0
	Camp 10	925	505	420	939	0
	Camp 11	718	295	423	751	0
	Camp 12	739	436	303	777	0
	Camp 13	630	276	354	786	0
	Camp 14	899	731	168	356	0
	Camp 15	1,102	788	314	1,061	0
	Camp 16	723	538	185	731	0
	Camp 18	803	658	145	600	0
	Camp 19	741	431	310	520	0
	Camp 20	574	399	175	297	0
Camp 20 Ext	555	299	256	335	0	
Camp 22	1,872	1,543	329	667	0	
Camp 24	854	540	314	779	0	
Camp 25	841	709	132	480	0	

## Tickets Received this Month by Sector, Camp | AoR

Sector	HCR																		IOM															
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25
Shelter & NFI	1,042	1,159	286	282	380	746	82	391	526	701	602	199	690	459	414	326	25	27	282	117	206	144	168	239	60	45	174	182	175	79	57	495	109	136
Protection	191	426	48	48	95	308	51	195	171	57	180	106	351	299	177	253	28	51	49	140	151	111	104	119	88	337	118	73	59	22	20	94	191	46
Site Development	162	456	112	83	38	133	4	148	133	286	108	85	66	228	83	200	8	180	350	254	358	260	184	166	119	235	169	154	166	114	102	129	47	96
Energy & Environment	59	115	7	19	28	86	47	62	96	21	67	92	108	331	8	18		72	353	129	135	52	132	50	86	62	92	139	141	77	80	467	157	194
WASH	22	61	9	3	6	52	17	19	28	4	64	43	52	119	3	5	13	30	100	58	42	43	48	14	26	28	93	63	17	43	30	111	43	132
Health	12	36	8	6	13	60	8	22	17	110	33	23	87	102	18	96	2	9	14	31	6	25	36	20	49	101	58	134	112	18	1	1	96	8
Site Management	6	122		1	6	3	2	4	3	14	4		5	3	6		2	29	9	78	10	73	8	18	311	145	17	36	59	196	243	335	89	104
ID Documents	3	1	1					1										20	23	2	10		24	4	133		1	3	11	19	8	211	17	3
Food Security	1	8	4	3	29	11	10	13	10	6	9	11	42	196	5		29	19	95	11	7	7	34		21	6		6	1	1	1	28		39
Nutrition		5				3		1				1	3																					
Livelihood						8	2		64				5												5	130				5	13	1	61	83
Education			1							1		3	13					1				3	1		1	13	1						44	

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | **Camp 01E**

## Summary for October 2025

**1,498** tickets received in this camp

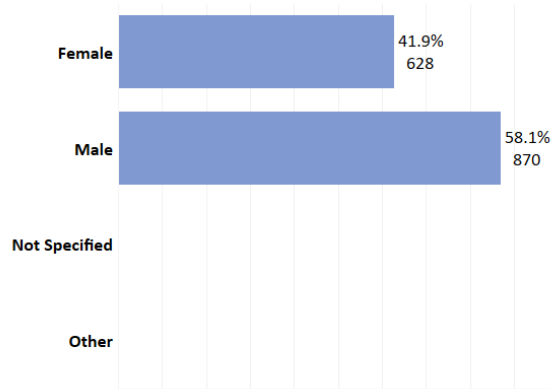
**274** tickets closed on the spot\*

**1,224** tickets referred to relevant actors

**451** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

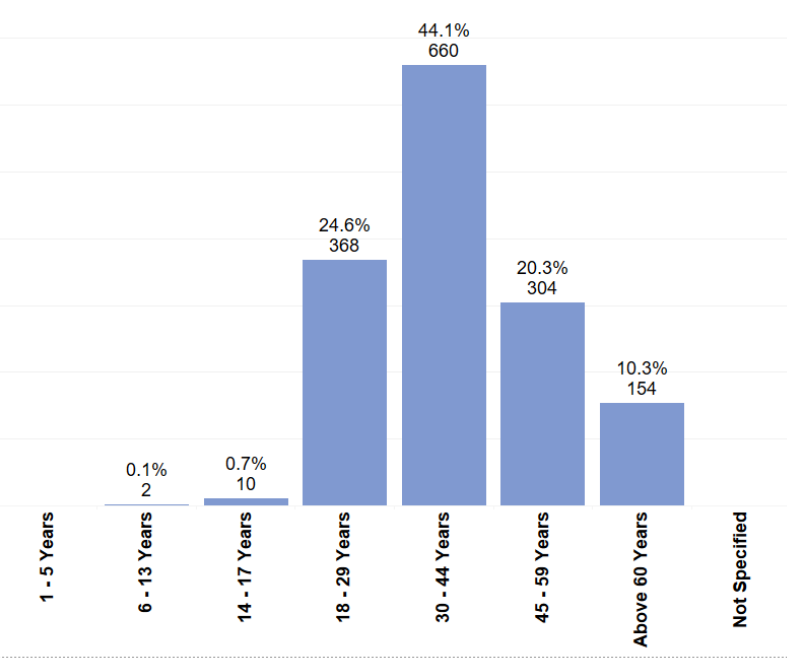
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	825	0	825	64	761
Protection - Request for information	138	133	5	138	0
Damage to shelter - Shelter damaged by weather	123	0	123	27	96
Pathway - Damaged, broken, or needs improvement	121	0	121	4	117
Shelter Materials - Received amount is not enough	69	69	0	69	0
LPG Gas - Not enough for family	53	37	16	50	0
Protection - Request for Protection Interventions	53	0	53	33	20
Shelter & NFI - Request for Information	23	23	0	23	0
Slope Protection (erosion) - Requested	17	0	17	0	17
Pathway - Requested	15	0	15	1	14
General Health Card - Did not receive	11	0	11	0	11
Energy & Environment - Request for Information	6	5	1	6	0
Stairs - Requested	6	0	6	1	5
Bathing Station - Broken or Damaged	4	0	4	4	0
Site Management - Solar light (Requesting the new light)	4	0	4	4	0
Latrine - Latrine not working properly	3	0	3	3	0
Latrine - Needs desludging	3	0	3	3	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	WASH	Health	Site Management	ID Documents	Food Security	Education	Livelihood	Nutrition
Tickets Received	1,042	191	162	59	22	12	6	3	1	0	0	0
Total Closed on the Spot	93	133	1	42	3	0	2	0	0	0	0	0
Total Referred	949	58	161	17	19	12	4	3	1	0	0	0
Total Replies	184	171	8	56	22	0	6	3	1	0	0	0
Open Tickets	765	0	153	0	0	12	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	761
Pathway - Damaged, broken, or needs improvement	117
Damage to shelter - Shelter damaged by weather	96
Protection - Request for Protection Interventions	20
Slope Protection (erosion) - Requested	17
Pathway - Requested	14
General Health Card - Did not receive	11
Stairs - Requested	5
Bridge - Requested	1
Health - Health Facility is not maintaining standards	1
Request for additional room - Request for new room	1



# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 01W

## Summary for October 2025

2,389 tickets received in this camp

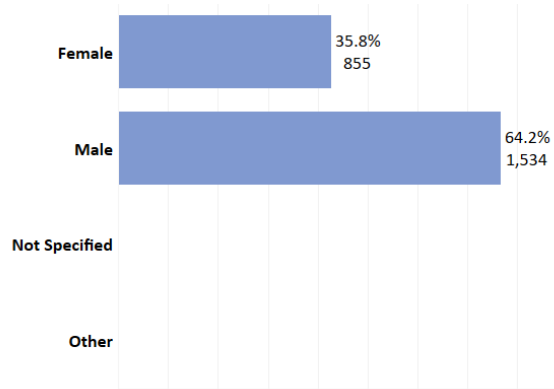
295 tickets closed on the spot\*

2,094 tickets referred to relevant actors

1,001 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

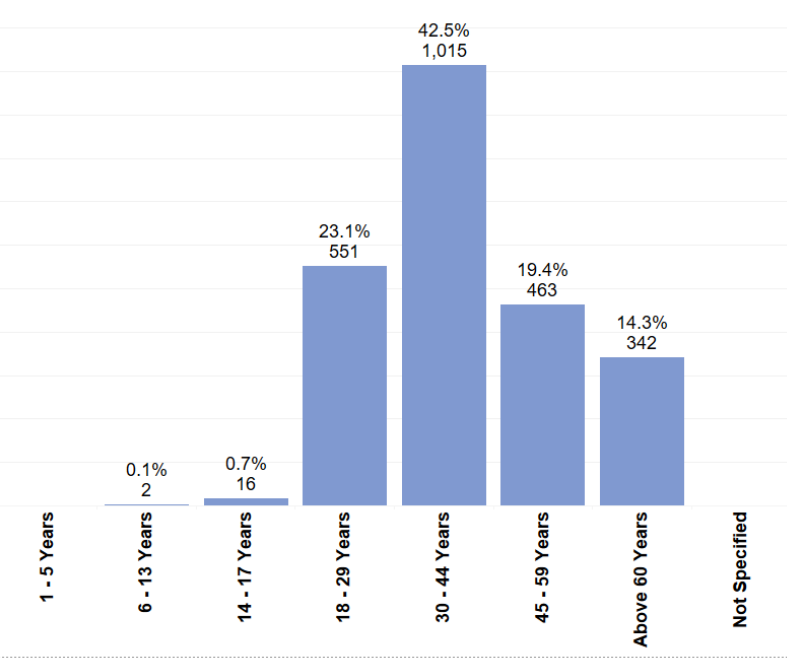
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	962	0	962	102	860
Pathway - Damaged, broken, or needs improvement	398	0	398	6	392
Protection - Request for information	393	136	257	393	0
Shelter Materials - Received amount is not enough	113	29	84	113	0
LPG Gas - Not enough for family	85	54	31	85	0
Site Management - Solar light (Requesting the new light)	66	0	66	66	0
Solar supply - Not working	47	0	47	9	38
Shelter & NFI - Request for Information	43	36	7	43	0
Damage to shelter - Shelter damaged over time	33	0	33	7	26
Protection - Request for Protection Interventions	33	0	33	24	9
Energy & Environment - Request for Information	30	20	10	30	0
Health - Request for information	29	10	19	29	0
Latrine - Needs desludging	23	0	23	16	7
WASH - Drainage cleaning	22	0	22	22	0
Stairs - Damaged, broken, or needs improvement	21	0	21	0	21
Pathway - Requested	11	0	11	0	11
WASH - Request for information	11	1	10	11	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Site Management	Energy & Environment	WASH	Health	Food Security	Nutrition	ID Documents	Education	Livelihood
Tickets Received	1,159	456	426	122	115	61	36	8	5	1	0	0
Total Closed on the Spot	65	0	136	0	74	1	10	6	3	0	0	0
Total Referred	1,094	456	290	122	41	60	26	2	2	1	0	0
Total Replies	266	28	417	83	115	50	29	8	4	1	0	0
Open Tickets	828	428	0	39	0	10	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged by weather	860
Pathway - Damaged, broken, or needs improvement	392
Solar supply - Not working	38
Damage to shelter - Shelter damaged over time	26
Stairs - Damaged, broken, or needs improvement	21
Pathway - Requested	11
Protection - Request for Protection Interventions	9
Latrine - Needs desludging	7
Health - Assessment of medical conditions required	6
Health - Rehabilitation support or assistive device support	3
Latrine - Latrine not working properly	3
Stairs - Requested	3
Request for additional room - Request for new room	2
Shelter Materials - Request additional materials	2
Cash for Work - Payment delayed	1
Health - Health Facility is not maintaining standards	1
Nutrition Assistance - Did not receive distribution	1

# Common Feedback Platform - CFP

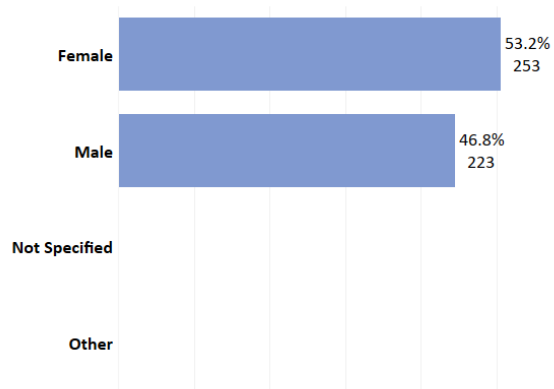
Monthly Camp Report | October 2025 | **Camp 02E**

## Summary for October 2025

- 476 tickets received in this camp
- 31 tickets closed on the spot\*
- 445 tickets referred to relevant actors
- 98 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

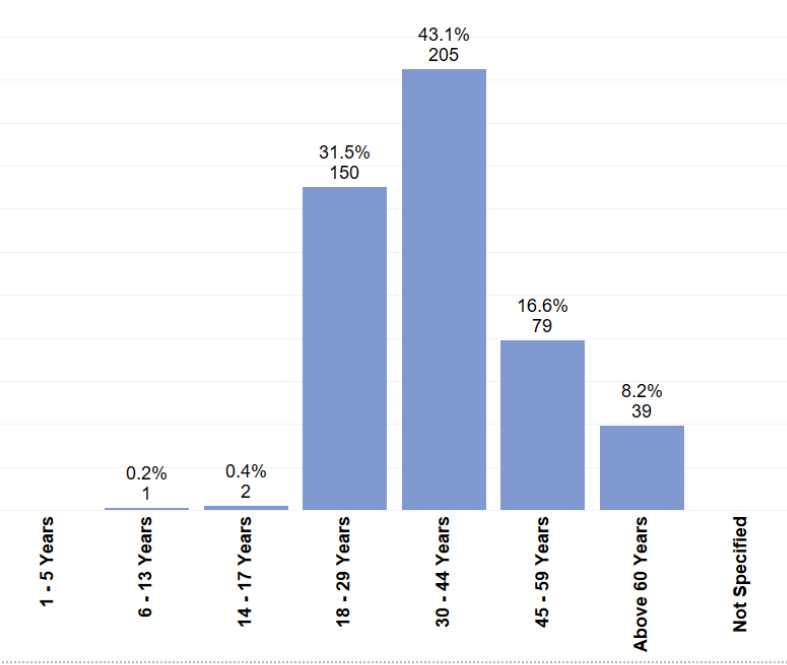
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	267	0	267	0	267
Pathway - Damaged, broken, or needs improvement	92	0	92	29	63
Protection - Request for Protection Interventions	27	0	27	7	20
Protection - Request for information	21	19	2	21	0
Shelter Materials - Received amount is not enough	10	4	6	9	0
LPG Gas - Not enough for family	7	2	5	6	0
Stairs - Damaged, broken, or needs improvement	7	0	7	5	2
Pathway - Requested	6	0	6	3	3
General Health Card - Did not receive	5	0	5	0	5
WASH - Drainage cleaning	5	0	5	5	0
WASH - Request for information	5	4	1	5	0
Latrine - Needs desludging	4	0	4	0	4
Request for additional room - Request for new room	3	0	3	0	3
Damage to shelter - Shelter damaged over time	2	0	2	0	2
Food Porters - Requested	2	0	2	2	0
Health - Assessment of medical conditions required	2	0	2	0	2
Shelter & NFI - Request for Information	2	1	1	2	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	WASH	Health	Energy & Environment	Food Security	Education	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	286	112	48	9	8	7	4	1	1	0	0	0
Total Closed on the Spot	6	0	19	4	0	2	0	0	0	0	0	0
Total Referred	280	112	29	5	8	5	4	1	1	0	0	0
Total Replies	12	43	28	5	0	6	3	0	1	0	0	0
Open Tickets	268	69	1	0	8	0	1	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	267
Pathway - Damaged, broken, or needs improvement	63
Protection - Request for Protection Interventions	20
General Health Card - Did not receive	5
Latrine - Needs desludging	4
Pathway - Requested	3
Request for additional room - Request for new room	3
Damage to shelter - Shelter damaged over time	2
Health - Assessment of medical conditions required	2
Stairs - Damaged, broken, or needs improvement	2
Education - Tertiary Education requested	1
Food distributions - HH wants someone outside their family to collect food	1
Health - Identification of Persons with Specific Needs	1
Stairs - Requested	1

# Common Feedback Platform - CFP

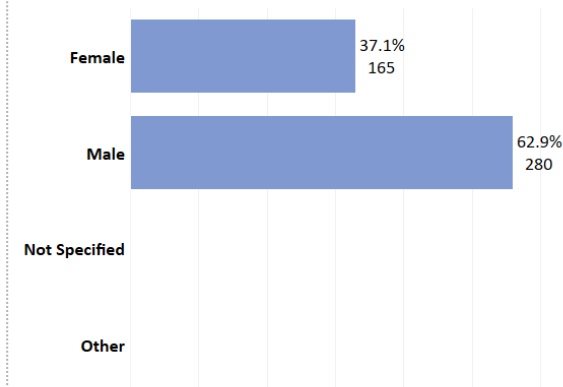
Monthly Camp Report | October 2025 | **Camp 02W**

## Summary for October 2025

**445** tickets received in this camp  
**40** tickets closed on the spot\*  
**405** tickets referred to relevant actors  
**117** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

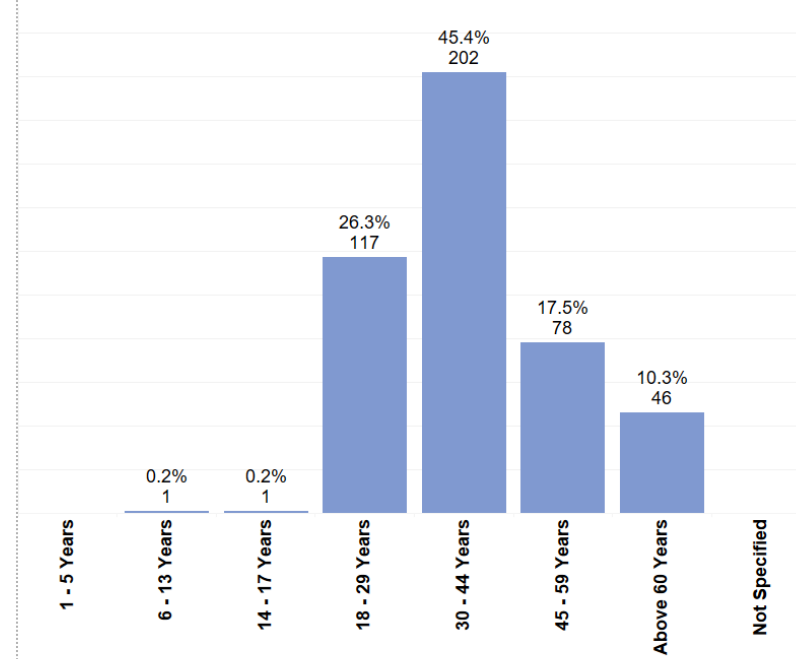
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	183	0	183	44	139
Damage to shelter - Shelter damaged by weather	86	0	86	19	67
Pathway - Requested	47	0	47	0	47
Pathway - Damaged, broken, or needs improvement	34	0	34	0	34
Protection - Request for Protection Interventions	31	0	31	2	29
LPG Gas - Not enough for family	19	10	9	19	0
Protection - Request for information	17	16	1	17	0
Shelter & NFI - Request for Information	11	10	1	11	0
Health - Assessment of medical conditions required	4	0	4	0	4
Food Security - Request for information	3	3	0	3	0
Stairs - Damaged, broken, or needs improvement	2	0	2	0	2
Health - Identification of Persons with Specific Needs	1	0	1	0	1
Health - Request for information	1	1	0	1	0
Latrine - Needs desludging	1	0	1	0	1
Request for additional room - Request for new room	1	0	1	0	1
Shelter Materials - Request additional materials	1	0	1	0	1
Solar supply - Not working	1	0	1	1	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Energy & Environment	Health	Food Security	WASH	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	282	83	48	19	6	3	3	1	0	0	0	0
Total Closed on the Spot	10	0	16	10	1	3	0	0	0	0	0	0
Total Referred	272	83	32	9	5	0	3	1	0	0	0	0
Total Replies	74	0	19	19	1	3	0	1	0	0	0	0
Open Tickets	198	83	13	0	4	0	3	0	0	0	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged over time	139
Damage to shelter - Shelter damaged by weather	67
Pathway - Requested	47
Pathway - Damaged, broken, or needs improvement	34
Protection - Request for Protection Interventions	29
Health - Assessment of medical conditions required	4
Stairs - Damaged, broken, or needs improvement	2
Health - Identification of Persons with Specific Needs	1
Latrine - Needs desludging	1
Request for additional room - Request for new room	1
Shelter Materials - Request additional materials	1
Water tap & Tubewell - Not Working	1
Water tap & Tubewell - Requesting new facility	1



# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | **Camp 03**

## Summary for October 2025

**595** tickets received in this camp

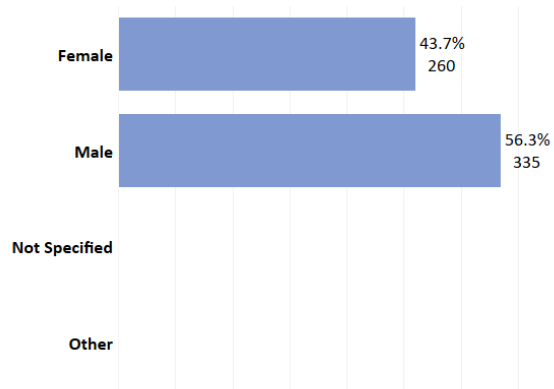
**352** tickets closed on the spot\*

**243** tickets referred to relevant actors

**380** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

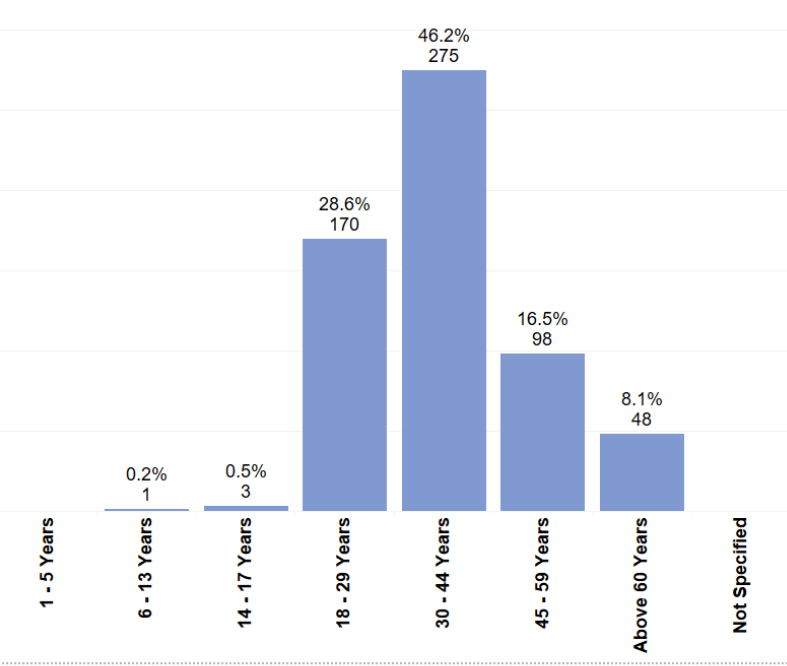
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	222	222	0	222	0
Damage to shelter - Shelter damaged over time	116	0	116	0	116
Protection - Request for information	58	58	0	58	0
Protection - Request for Protection Interventions	37	0	37	27	10
Damage to shelter - Shelter damaged by weather	32	0	32	0	32
Food Security - Request for information	28	28	0	28	0
Pathway - Damaged, broken, or needs improvement	26	0	26	0	26
LPG Gas - Not enough for family	22	13	9	13	0
Site Development - Request for information	11	11	0	11	0
Shelter Materials - Request additional materials	7	0	7	0	7
Energy & Environment - Request for Information	6	6	0	6	0
Health - Request for information	6	6	0	6	0
WASH - Request for information	6	6	0	6	0
General Health Card - Did not receive	5	0	5	0	5
Solar supply - Not working	4	0	4	1	3
Request for additional room - Request for new room	3	0	3	0	3
Health - Assessment of medical conditions required	2	0	2	0	2

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Food Security	Energy & Environment	Health	Site Manage ment	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	380	95	38	29	28	13	6	6	0	0	0	0
Total Closed on the Spot	222	58	11	28	19	6	2	6	0	0	0	0
Total Referred	158	37	27	1	9	7	4	0	0	0	0	0
Total Replies	222	85	11	28	19	6	3	6	0	0	0	0
Open Tickets	0	0	16	0	0	1	1	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged over time	116
Damage to shelter - Shelter damaged by weather	32
Pathway - Damaged, broken, or needs improvement	26
Protection - Request for Protection Interventions	10
Shelter Materials - Request additional materials	7
General Health Card - Did not receive	5
Request for additional room - Request for new room	3
Solar supply - Not working	3
Health - Assessment of medical conditions required	2
Food distributions - Household has not received food	1
Pathway - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | **Camp 04**

## Summary for October 2025

**1,410** tickets received in this camp

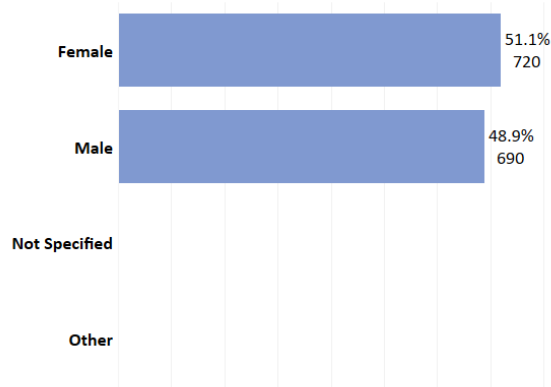
**966** tickets closed on the spot\*

**444** tickets referred to relevant actors

**1,134** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

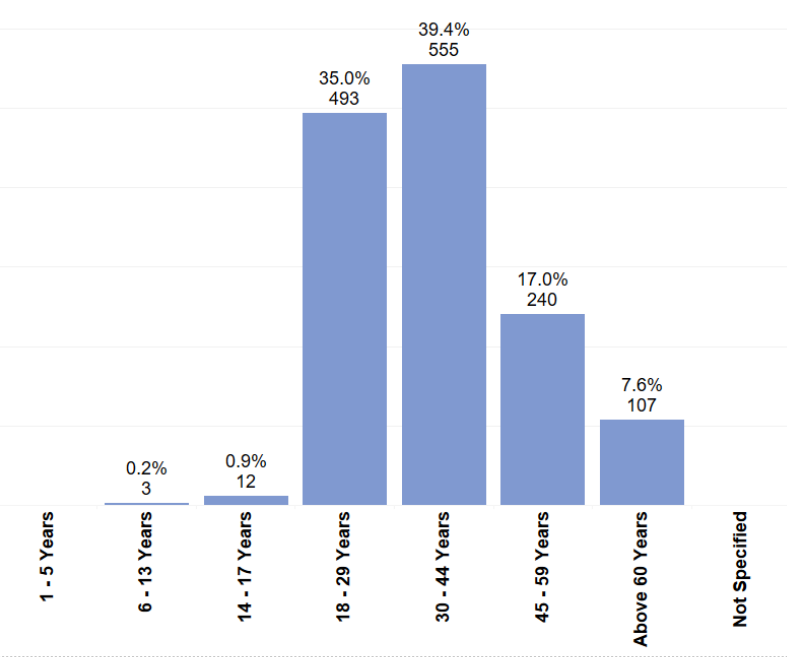
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	440	439	1	440	0
Protection - Request for information	266	265	1	266	0
Damage to shelter - Shelter damaged over time	223	0	223	95	128
Damage to shelter - Shelter damaged by weather	73	0	73	49	24
Site Development - Request for information	69	69	0	69	0
LPG Gas - Not enough for family	61	52	9	52	0
WASH - Request for information	52	52	0	52	0
Pathway - Damaged, broken, or needs improvement	51	0	51	0	51
Health - Request for information	48	48	0	48	0
Protection - Request for Protection Interventions	42	0	42	17	25
Energy & Environment - Request for Information	25	25	0	25	0
General Health Card - Did not receive	9	0	9	0	9
Livelihood - Request for information	8	8	0	8	0
Stairs - Damaged, broken, or needs improvement	8	0	8	0	8
Shelter Materials - Request additional materials	7	0	7	2	5
Food Security - Request for information	6	6	0	6	0
Food distributions - Household has not received food	3	0	3	0	3

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	Health	WASH	Food Security	Livelihood	Nutrition	Site Management	Education	ID Documents
Tickets Received	746	308	133	86	60	52	11	8	3	3	0	0
Total Closed on the Spot	439	265	69	77	48	52	6	8	1	1	0	0
Total Referred	307	43	64	9	12	0	5	0	2	2	0	0
Total Replies	587	283	69	77	48	52	6	8	1	3	0	0
Open Tickets	0	0	0	0	0	0	0	0	1	0	0	0

## Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged over time	128
Pathway - Damaged, broken, or needs improvement	51
Protection - Request for Protection Interventions	25
Damage to shelter - Shelter damaged by weather	24
General Health Card - Did not receive	9
Stairs - Damaged, broken, or needs improvement	8
Shelter Materials - Request additional materials	5
Food distributions - Household has not received food	3
Health - Assessment of medical conditions required	3
WASH - Drainage cleaning	3
Food Porters - Requested	2
Pathway - Requested	2
Health - Rehabilitation support or assistive device support	1
Nutrition Assistance - Did not receive distribution	1
Nutrition Assistance - Requested	1
Request for additional room - Request for new room	1

# Common Feedback Platform - CFP

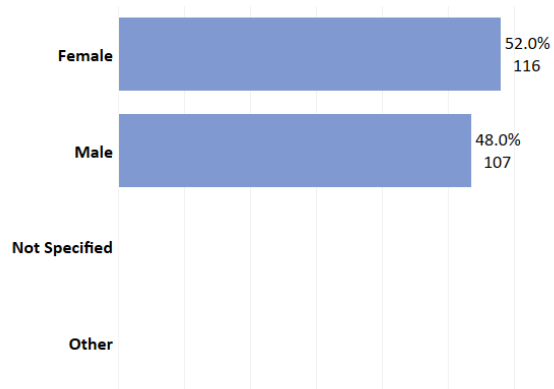
Monthly Camp Report | October 2025 | **Camp 04 Ext.**

## Summary for October 2025

**223** tickets received in this camp  
**133** tickets closed on the spot\*  
**90** tickets referred to relevant actors  
**140** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

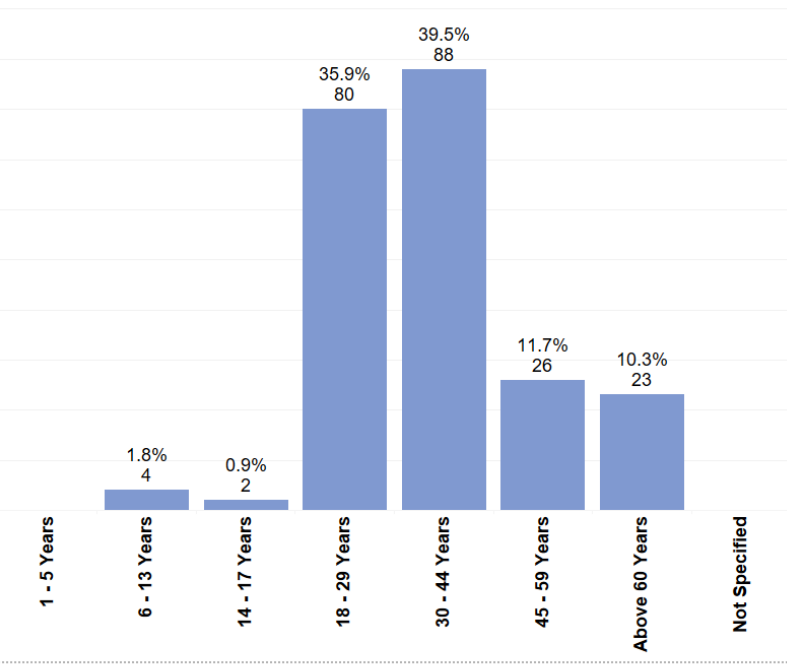
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	48	0	48	5	43
LPG Gas - Not enough for family	29	24	5	24	0
Protection - Request for information	28	27	1	28	0
Shelter & NFI - Request for Information	25	25	0	25	0
Protection - Request for Protection Interventions	23	0	23	0	23
Energy & Environment - Request for Information	18	18	0	18	0
WASH - Request for information	17	16	1	17	0
Food Security - Request for information	9	9	0	9	0
Health - Request for information	6	6	0	6	0
Shelter Materials - Received amount is not enough	5	4	1	4	0
Pathway - Damaged, broken, or needs improvement	4	0	4	0	4
Damage to shelter - Shelter damaged over time	3	0	3	0	3
Livelihood - Request for information	2	2	0	2	0
Site Management - Request for information	2	2	0	2	0
Food Porters - Requested	1	0	1	0	1
Health - Assessment of medical conditions required	1	0	1	0	1
Health - Health Facility is not maintaining standards	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	WASH	Food Security	Health	Site Development	Livelihood	Site Management	Education	ID Documents	Nutrition
Tickets Received	82	51	47	17	10	8	4	2	2	0	0	0
Total Closed on the Spot	29	27	42	16	9	6	0	2	2	0	0	0
Total Referred	53	24	5	1	1	2	4	0	0	0	0	0
Total Replies	34	28	42	17	9	6	0	2	2	0	0	0
Open Tickets	19	0	0	0	0	0	4	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	43
Protection - Request for Protection Interventions	23
Pathway - Damaged, broken, or needs improvement	4
Damage to shelter - Shelter damaged over time	3
Food Porters - Requested	1
Health - Assessment of medical conditions required	1
Health - Health Facility is not maintaining standards	1
Request for additional room - Request for new room	1



# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 05

## Summary for October 2025

**856** tickets received in this camp

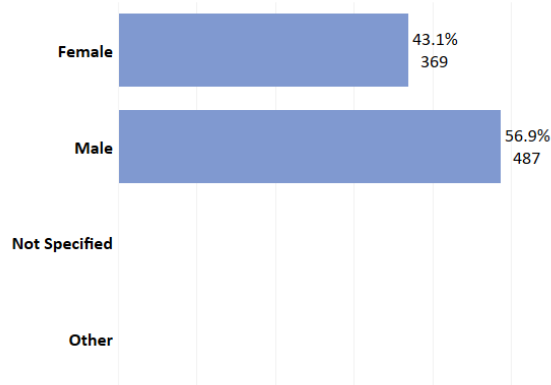
**542** tickets closed on the spot\*

**314** tickets referred to relevant actors

**565** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

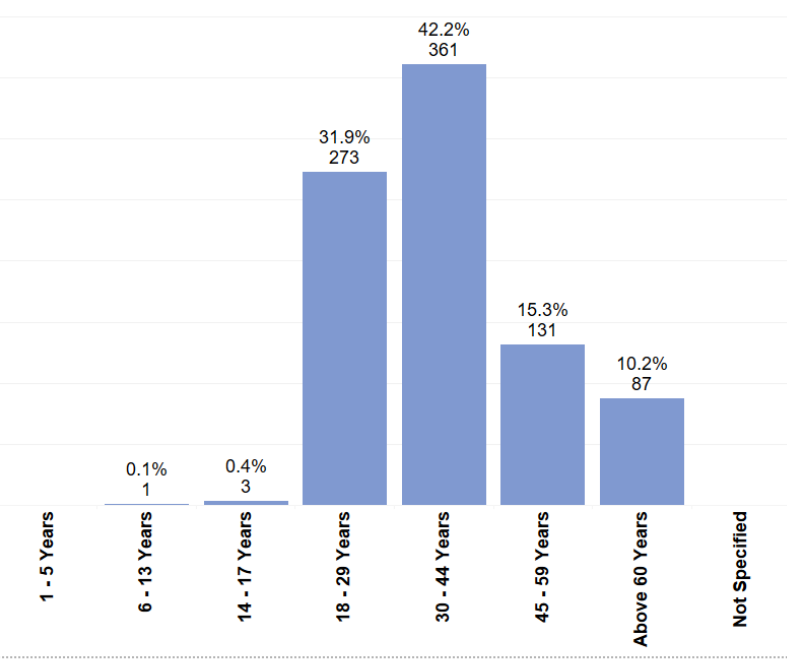
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	212	212	0	212	0
Protection - Request for information	177	177	0	177	0
Damage to shelter - Shelter damaged by weather	109	0	109	0	109
Pathway - Damaged, broken, or needs improvement	88	0	88	0	88
Damage to shelter - Shelter damaged over time	60	0	60	3	57
Site Development - Request for information	51	51	0	51	0
LPG Gas - Not enough for family	38	31	7	35	0
Energy & Environment - Request for Information	24	24	0	24	0
WASH - Request for information	19	19	0	19	0
Protection - Request for Protection Interventions	18	0	18	11	7
Health - Request for information	14	14	0	14	0
Food Security - Request for information	13	13	0	13	0
General Health Card - Did not receive	7	0	7	0	7
Pathway - Requested	5	0	5	0	5
Health - Rehabilitation support or assistive device support	4	0	4	0	4
Request for additional room - Request for new room	4	0	4	0	4
Site Management - Solar light (Requesting the new light)	3	0	3	3	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	Health	WASH	Food Security	Site Management	ID Documents	Nutrition	Education	Livelihood
Tickets Received	391	195	148	62	22	19	13	4	1	1	0	0
Total Closed on the Spot	212	177	51	55	14	19	13	0	0	1	0	0
Total Referred	179	18	97	7	8	0	0	4	1	0	0	0
Total Replies	215	188	52	59	14	19	13	4	0	1	0	0
Open Tickets	0	0	45	0	0	0	0	0	1	0	0	0

## Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	109
Pathway - Damaged, broken, or needs improvement	88
Damage to shelter - Shelter damaged over time	57
General Health Card - Did not receive	7
Protection - Request for Protection Interventions	7
Pathway - Requested	5
Health - Rehabilitation support or assistive device support	4
Request for additional room - Request for new room	4
Shelter Materials - Request additional materials	2
Health - MHPSS (continuity of care)	1
SCOPE Card - Lost	1
Slope Protection (erosion) - Requested	1
Stairs - Damaged, broken, or needs improvement	1
WASH - Drainage cleaning	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | **Camp 06**

## Summary for October 2025

**1,048** tickets received in this camp

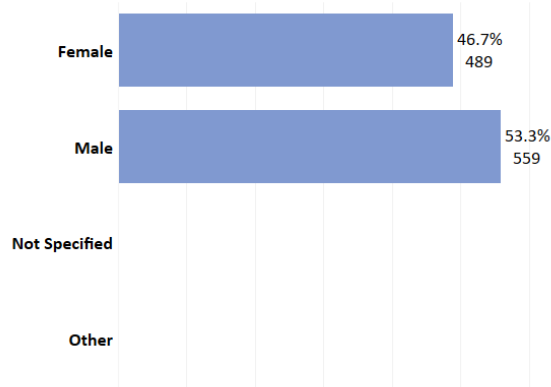
**727** tickets closed on the spot\*

**321** tickets referred to relevant actors

**843** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

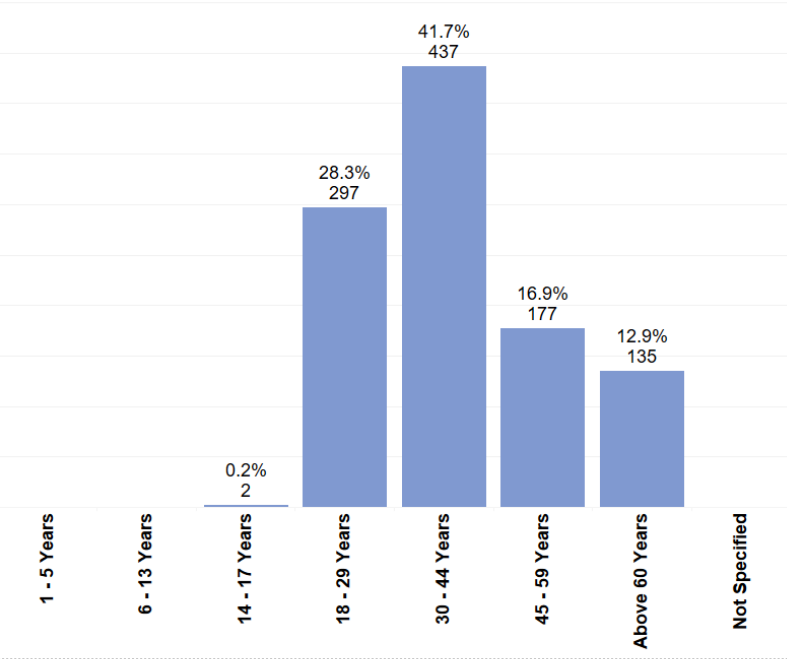
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	342	342	0	342	0
Protection - Request for information	158	158	0	158	0
Damage to shelter - Shelter damaged by weather	120	0	120	49	71
LPG Gas - Not enough for family	91	90	1	90	0
Pathway - Damaged, broken, or needs improvement	89	0	89	33	56
Livelihood - Request for information	64	64	0	64	0
Damage to shelter - Shelter damaged over time	55	0	55	13	42
WASH - Request for information	26	25	1	26	0
Site Development - Request for information	25	25	0	25	0
Protection - Request for Protection Interventions	13	0	13	5	8
Slope Protection (erosion) - Requested	12	0	12	4	8
Health - Request for information	10	10	0	10	0
Request for additional room - Request for new room	8	0	8	6	2
Energy & Environment - Request for Information	5	5	0	5	0
Food Porters - Requested	5	0	5	0	5
General Health Card - Did not receive	5	0	5	0	5
Food Security - Request for information	4	4	0	4	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Energy & Environment	Livelihood	WASH	Health	Food Security	Site Manage ment	Education	ID Documents	Nutrition
Tickets Received	526	171	133	96	64	28	17	10	3	0	0	0
Total Closed on the Spot	343	158	25	95	64	25	10	4	3	0	0	0
Total Referred	183	13	108	1	0	3	7	6	0	0	0	0
Total Replies	411	163	66	95	64	26	11	4	3	0	0	0
Open Tickets	0	0	42	0	0	0	0	2	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	71
Pathway - Damaged, broken, or needs improvement	56
Damage to shelter - Shelter damaged over time	42
Protection - Request for Protection Interventions	8
Slope Protection (erosion) - Requested	8
Food Porters - Requested	5
General Health Card - Did not receive	5
Request for additional room - Request for new room	2
Food distributions - Household has not received food	1
Health - Assessment of medical conditions required	1
Pathway - Requested	1
Stairs - Damaged, broken, or needs improvement	1
WASH - Drainage cleaning	1
Water tap - Poor quality water	1
Water tap & Tubewell - Not Working	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 07

## Summary for October 2025

1,200 tickets received in this camp

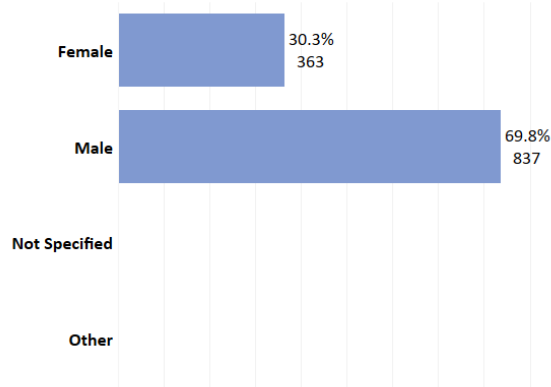
103 tickets closed on the spot\*

1,097 tickets referred to relevant actors

431 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

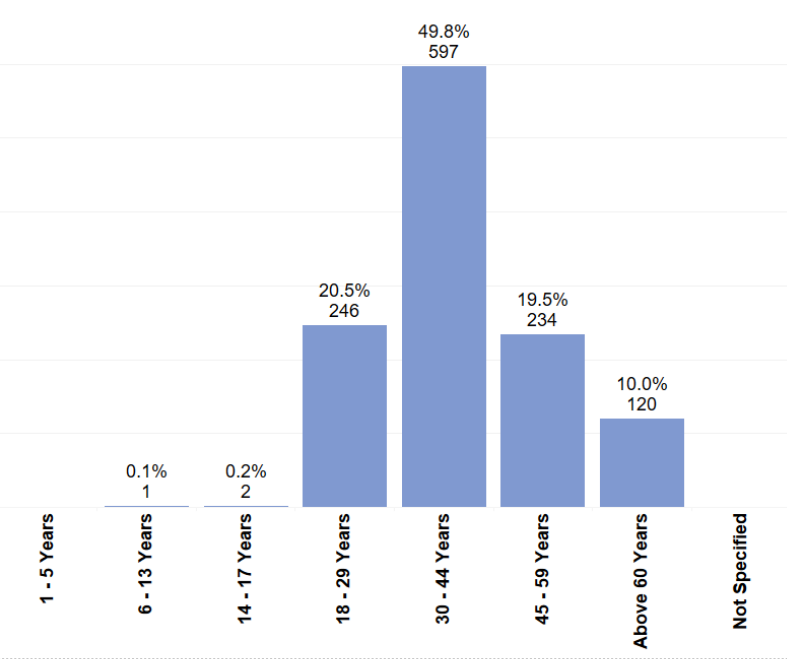
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	365	0	365	91	274
Damage to shelter - Shelter damaged by weather	315	0	315	95	220
Pathway - Damaged, broken, or needs improvement	217	0	217	32	185
Health - Request for information	109	55	54	109	0
Stairs - Damaged, broken, or needs improvement	50	0	50	11	39
Protection - Request for Protection Interventions	33	0	33	1	32
Protection - Request for information	24	21	3	24	0
LPG Gas - Not enough for family	20	11	9	18	0
Shelter & NFI - Request for Information	15	12	3	15	0
Pathway - Requested	10	0	10	8	2
Site Management - Solar light (Requesting the new light)	7	0	7	7	0
Shelter Materials - Request additional materials	5	0	5	1	4
Solar supply - Not working	5	0	5	3	2
WASH - Drainage cleaning	5	0	5	4	1
Slope Protection (erosion) - Requested	4	0	4	2	2
Food Porters - Requested	3	0	3	3	0
Food Security - Request for information	3	3	0	3	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Health	Protection	Energy & Environment	Site Management	Food Security	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	701	286	110	57	21	14	6	4	1	0	0	0
Total Closed on the Spot	12	0	55	21	11	0	3	1	0	0	0	0
Total Referred	689	286	55	36	10	14	3	3	1	0	0	0
Total Replies	202	57	109	25	19	10	6	2	1	0	0	0
Open Tickets	487	229	0	11	0	4	0	1	0	0	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged over time	274
Damage to shelter - Shelter damaged by weather	220
Pathway - Damaged, broken, or needs improvement	185
Stairs - Damaged, broken, or needs improvement	39
Protection - Request for Protection Interventions	32
Shelter Materials - Request additional materials	4
Cash for Work - Payment delayed	2
Pathway - Requested	2
Slope Protection (erosion) - Requested	2
Solar supply - Not working	2
Health - Assessment of medical conditions required	1
Latrine - Needs desludging	1
Request for additional room - Request for new room	1
WASH - Drainage cleaning	1
WASH - Latrine is not accessible	1



# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 08E

## Summary for October 2025

**438** tickets received in this camp

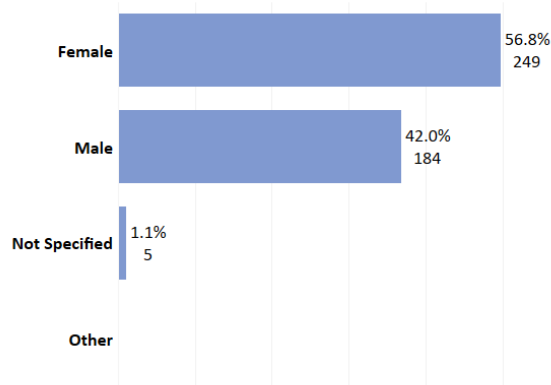
**149** tickets closed on the spot\*

**289** tickets referred to relevant actors

**432** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

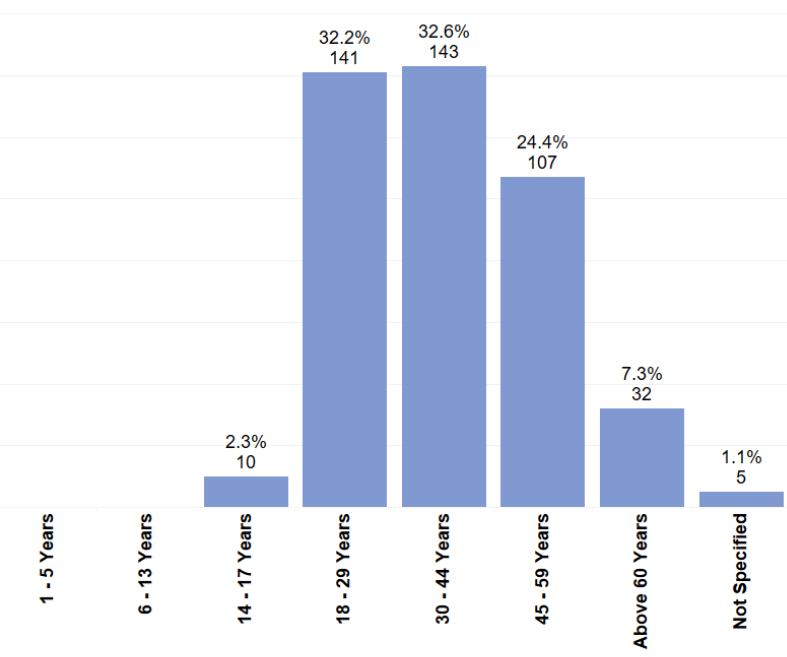
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	51	0	51	56	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	42	0	42	33	9
Cooking Stove - Did not receive	39	0	39	44	0
Shelter & NFI - Request for Information	26	26	0	26	0
Site Development - Request for information	26	26	0	26	0
Protection - Request for Protection Interventions	24	0	24	7	17
Protection - Request for information	22	22	0	22	0
WASH - Request for information	20	20	0	20	0
Cash for Work - Has not been enrolled	19	0	19	20	0
Drainage - Drain Requested	19	0	19	18	1
Energy & Environment - Request for Information	19	19	0	19	0
Stairs - Requested	14	0	14	17	0
SCOPE Card - Has not received new SCOPE Card	13	0	13	21	0
Food distributions - Missed Token	10	0	10	9	1
LPG Gas - Not enough for family	10	10	0	10	0
Pathway - Requested	10	0	10	8	2
Health - Request for information	8	8	0	8	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	Energy & Environment	Protection	WASH	Site Management	Shelter & NFI	ID Documents	Food Security	Health	Education	Livelihood	Nutrition
Tickets Received	180	72	51	30	29	27	20	19	9	1	0	0
Total Closed on the Spot	26	31	27	20	2	27	6	1	9	0	0	0
Total Referred	154	41	24	10	27	0	14	18	0	1	0	0
Total Replies	175	77	29	30	50	26	21	16	8	0	0	0
Open Tickets	0	0	0	0	0	0	0	2	0	1	0	0

## Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	17
Slope Protection (erosion) - Damaged, broken, or needs improvement	9
Drainage - Damaged, broken, or needs improvement	2
Latrine - Needs desludging	2
Pathway - Requested	2
Drainage - Blocked or Water logging	1
Drainage - Drain Requested	1
Education - Tertiary Education requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
Food distributions - Household has not received food	1
Food distributions - Missed Token	1
Latrine - New toilet requested	1
Pathway - Damaged, broken, or needs improvement	1
SCOPE Card - Lost	1
Stairs - Damaged, broken, or needs improvement	1
Tubewell - Not Working	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 08W

## Summary for October 2025

1,275 tickets received in this camp

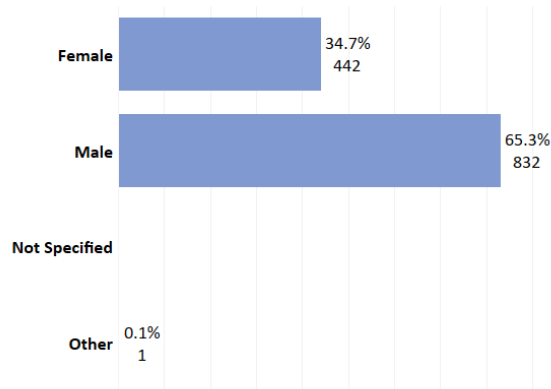
823 tickets closed on the spot\*

452 tickets referred to relevant actors

872 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

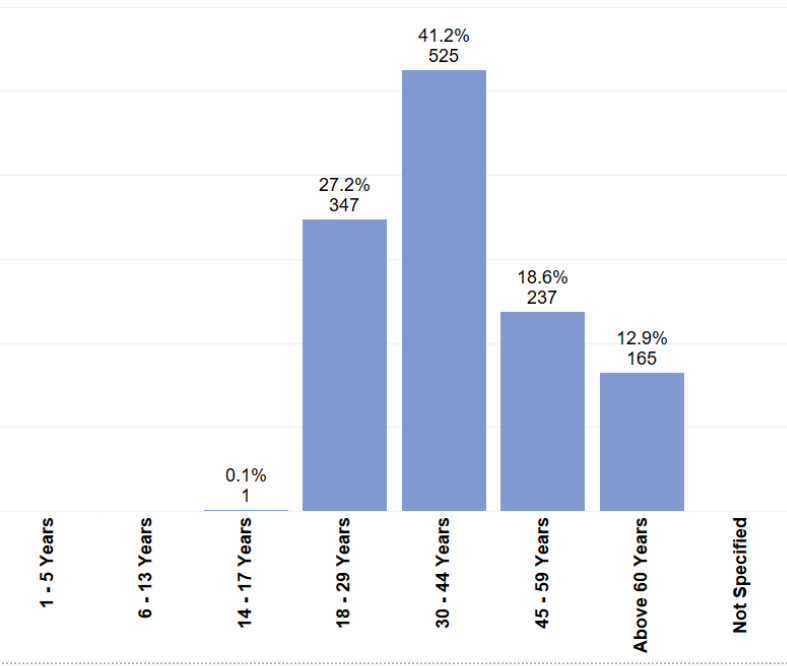
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
LPG Gas - Not enough for family	197	197	0	81	0
Shelter & NFI - Request for Information	180	179	1	180	0
Slope Protection (erosion) - Requested	122	0	122	62	60
Site Development - Request for information	101	99	2	101	0
Energy & Environment - Request for Information	82	82	0	82	0
WASH - Request for information	79	79	0	79	0
Food Security - Request for information	76	75	1	76	0
LPG Gas - Did not receive cylinder	51	0	51	17	34
Slope Protection (erosion) - Damaged, broken, or needs improvement	48	0	48	45	3
Shelter Materials - Missed Distribution	47	0	47	23	24
Shelter Materials - Request additional materials	33	33	0	2	0
Protection - Request for information	25	25	0	25	0
Protection - Request for Protection Interventions	24	0	24	1	23
Stairs - Requested	22	0	22	16	6
Drainage - Drain Requested	15	0	15	4	11
SMART Card & Family Attestation - HH requests for vulnerability verification (e.g., Eld..	14	14	0	0	0
Cooking Stove - Did not receive	13	0	13	6	7

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Energy & Environment	Site Development	Shelter & NFI	WASH	Food Security	Protection	ID Documents	Health	Site Management	Education	Livelihood	Nutrition
Tickets Received	353	350	282	100	95	49	23	14	9	0	0	0
Total Closed on the Spot	280	99	222	79	78	25	22	14	4	0	0	0
Total Referred	73	251	60	21	17	24	1	0	5	0	0	0
Total Replies	186	256	207	83	82	26	0	13	19	0	0	0
Open Tickets	0	0	0	0	0	0	1	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Slope Protection (erosion) - Requested	60
LPG Gas - Did not receive cylinder	34
Shelter Materials - Missed Distribution	24
Protection - Request for Protection Interventions	23
Drainage - Drain Requested	11
Food distributions - Household has not received food	9
Cooking Stove - Did not receive	7
Drainage - Damaged, broken, or needs improvement	6
Stairs - Requested	6
Latrine - New toilet requested	5
LPG Porters - Requested	5
NFI - Missed Distribution	5
Pathway - Requested	4
Water tap - Not enough water	4
Food Porters - Requested	3
LPG Gas - Did not receive refill	3
Shelter Number - Requested	3

# Common Feedback Platform - CFP

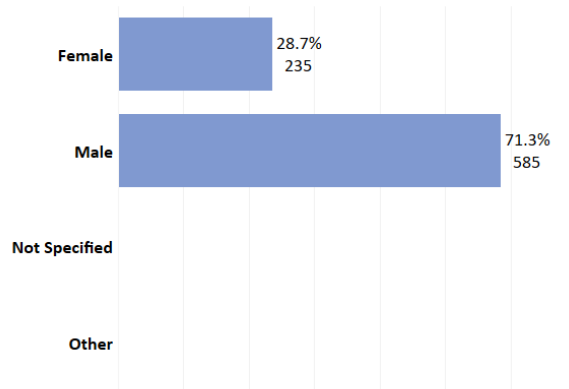
Monthly Camp Report | October 2025 | **Camp 09**

## Summary for October 2025

- 820 tickets received in this camp
- 468 tickets closed on the spot\*
- 352 tickets referred to relevant actors
- 628 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

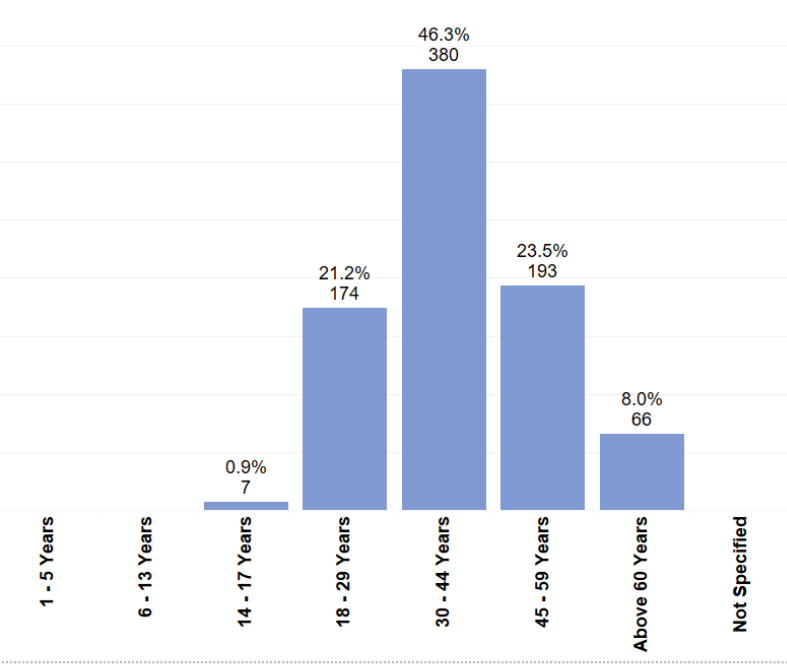
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	79	78	1	79	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	77	0	77	73	4
LPG Gas - Not enough for family	76	73	3	15	0
Protection - Request for Protection Interventions	61	0	61	15	46
Shelter & NFI - Request for Information	58	58	0	58	0
Cash for Work - Has not been selected for CFW in long time	55	55	0	0	0
Energy & Environment - Request for Information	38	38	0	38	0
WASH - Request for information	35	35	0	35	0
Health - Request for information	31	31	0	31	0
Stairs - Damaged, broken, or needs improvement	31	0	31	27	4
Damage to shelter - Shelter damaged over time	29	29	0	0	0
Drainage - Drain Requested	24	0	24	24	0
Slope Protection (erosion) - Requested	24	0	24	25	0
Site Development - Request for information	23	23	0	23	0
Drainage Cover (Slab) - Requested	17	0	17	17	0
Stairs - Requested	17	0	17	20	0
Shelter Materials - Request additional materials	16	16	0	1	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Develop ment	Protection	Energy & Environment	Shelter & NFI	Site Manage ment	WASH	Health	Food Security	ID Documents	Education	Livelihood	Nutrition
Tickets Received	254	140	129	117	78	58	31	11	2	0	0	0
Total Closed on the Spot	24	78	114	113	61	35	31	11	1	0	0	0
Total Referred	230	62	15	4	17	23	0	0	1	0	0	0
Total Replies	271	94	72	60	21	65	32	11	2	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Protection - Request for Protection Interventions	46
Slope Protection (erosion) - Damaged, broken, or needs improvement	4
Stairs - Damaged, broken, or needs improvement	4
Bridge - Damaged, broken, or needs improvement	3
Cash for Work - Was charged to enroll or be selected	3
Water tap - Requested	2
Drainage - Blocked or Water logging	1
Latrine - Broken	1
Request for additional room - Request for new room	1
Shelter Materials - Missed Distribution	1
Shelter Number - Requested	1



# Common Feedback Platform - CFP

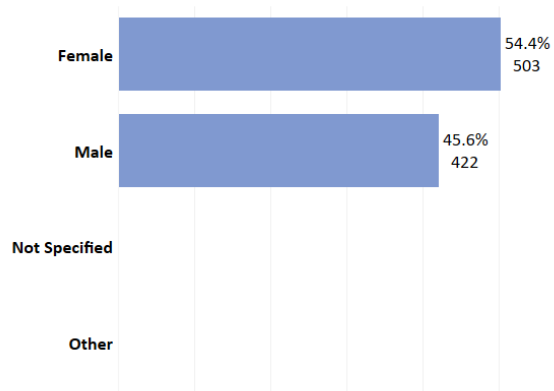
Monthly Camp Report | October 2025 | **Camp 10**

## Summary for October 2025

- 925 tickets received in this camp
- 505 tickets closed on the spot\*
- 420 tickets referred to relevant actors
- 939 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

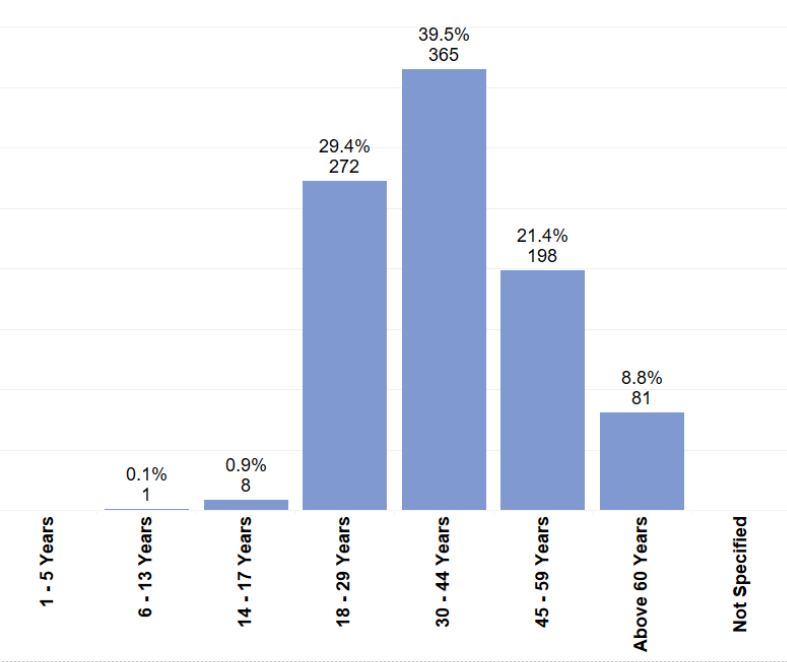
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	154	154	0	154	0
Slope Protection (erosion) - Requested	127	0	127	201	0
Protection - Request for information	120	120	0	120	0
Site Development - Request for information	100	100	0	100	0
LPG Gas - Not enough for family	83	83	0	83	0
Stairs - Requested	62	0	62	73	0
Shelter Materials - Missed Distribution	43	0	43	30	13
Protection - Request for Protection Interventions	31	0	31	13	18
LPG Gas - Did not receive cylinder	27	0	27	15	12
Drainage - Blocked or Water logging	17	0	17	2	15
Energy & Environment - Request for Information	17	17	0	17	0
Drainage - Drain Requested	15	0	15	22	0
Latrine - Needs desludging	9	0	9	8	1
Shelter Number - Requested	9	0	9	12	0
WASH - Request for information	9	9	0	9	0
Cash for Work - Has not been enrolled	8	0	8	9	0
Pathway - Requested	8	0	8	3	5

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Develop ment	Shelter & NFI	Protection	Energy & Environment	WASH	ID Documents	Site Manage ment	Food Security	Health	Education	Livelihood	Nutrition
Tickets Received	358	206	151	135	42	10	10	7	6	0	0	0
Total Closed on the Spot	101	154	120	103	9	10	0	2	6	0	0	0
Total Referred	257	52	31	32	33	0	10	5	0	0	0	0
Total Replies	430	196	133	117	35	2	17	4	5	0	0	0
Open Tickets	0	0	0	0	0	0	0	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	18
Drainage - Blocked or Water logging	15
Shelter Materials - Missed Distribution	13
LPG Gas - Did not receive cylinder	12
Pathway - Requested	5
Lamp post or Street light - Damaged, broken, or needs improvement	4
Food Porters - Requested	2
LPG Porters - Requested	2
Soap & Hygiene Kit - Did not receive	2
Trash Disposal - Trash bins requested	2
Tubewell - Requested	2
Food distributions - Household has not received food	1
Lamp post or Street light - Requested	1
Latrine - Needs desludging	1
LPG Gas - Lost or stolen cylinder	1
Stairs - Damaged, broken, or needs improvement	1
Tubewell - Not Working	1

# Common Feedback Platform - CFP

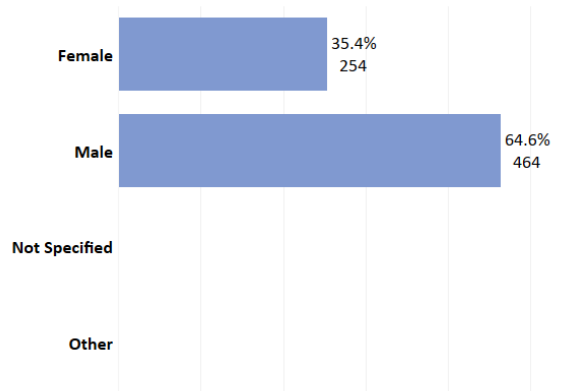
Monthly Camp Report | October 2025 | **Camp 11**

## Summary for October 2025

- 718 tickets received in this camp
- 295 tickets closed on the spot\*
- 423 tickets referred to relevant actors
- 751 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

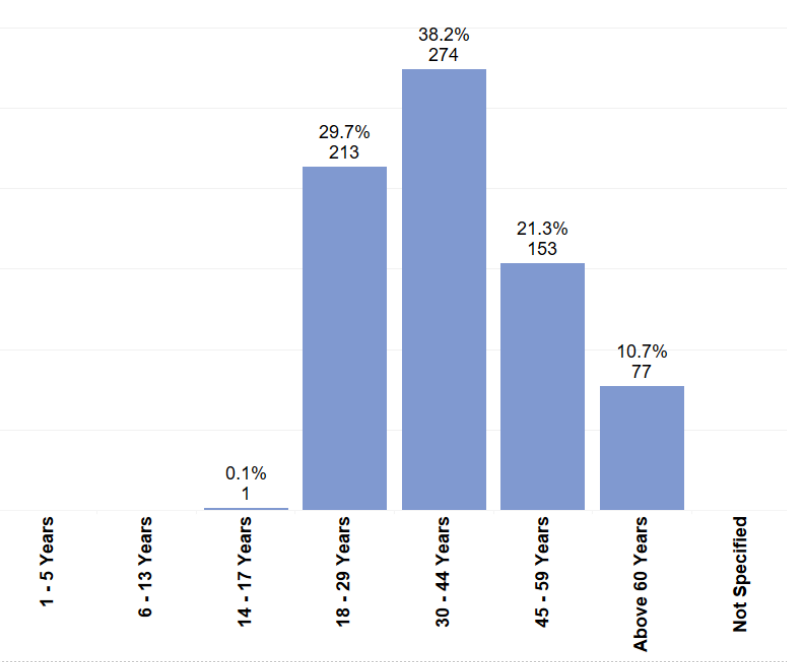
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	148	0	148	243	0
Protection - Request for information	74	72	2	74	0
Shelter Materials - Missed Distribution	52	0	52	15	37
Cash for Work - Has not been selected for CFW in long time	50	50	0	0	0
Slope Protection (erosion) - Requested	38	0	38	56	0
Protection - Request for Protection Interventions	37	0	37	28	9
Damage to shelter - Shelter damaged over time	33	33	0	0	0
Shelter Materials - Request additional materials	27	27	0	0	0
Health - Request for information	25	23	2	25	0
WASH - Request for information	22	22	0	22	0
LPG Gas - Did not receive cylinder	20	0	20	42	0
Shelter & NFI - Request for Information	18	18	0	18	0
Energy & Environment - Request for Information	16	16	0	16	0
Stairs - Requested	16	0	16	27	0
Site Development - Request for information	13	13	0	13	0
Pathway - Requested	10	0	10	15	0
Cash for Work - Has not been enrolled	9	0	9	18	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Development	Shelter & NFI	Protection	Site Management	Energy & Environment	WASH	Health	Food Security	Education	ID Documents	Livelihood	Nutrition
Tickets Received	260	144	111	73	52	43	25	7	3	0	0	0
Total Closed on the Spot	13	85	72	50	24	23	23	4	1	0	0	0
Total Referred	247	59	39	23	28	20	2	3	2	0	0	0
Total Replies	437	37	102	34	75	36	25	3	0	2	0	0
Open Tickets	0	22	0	0	0	0	0	0	2	0	0	0

## Top Open Tickets this Month

Ticket Description	
Shelter Materials - Missed Distribution	37
Protection - Request for Protection Interventions	9
Latrine - New toilet requested	4
Bridge - Damaged, broken, or needs improvement	3
Bathing Station - Broken or Damaged	2
Cash for Work - Has received less payment than days worked	2
Education - Tertiary Education requested	2
Lamp post or Street light - Stolen	2
NFI - Missed Distribution	2
Bathing Station - Requested	1
Clearing and levelling ground - Requested	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Food distributions - HH wants someone outside their family to collect food	1
Food Porters - Requested	1
Latrine - Needs desludging	1
Relocation & Repatriation - Relocation within camp	1
Shelter Number - Requested	1

# Common Feedback Platform - CFP

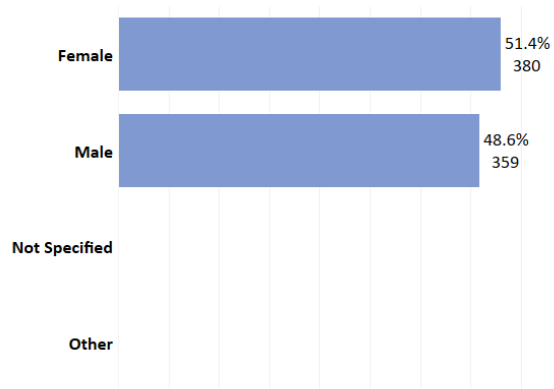
Monthly Camp Report | October 2025 | **Camp 12**

## Summary for October 2025

**739** tickets received in this camp  
**436** tickets closed on the spot\*  
**303** tickets referred to relevant actors  
**777** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

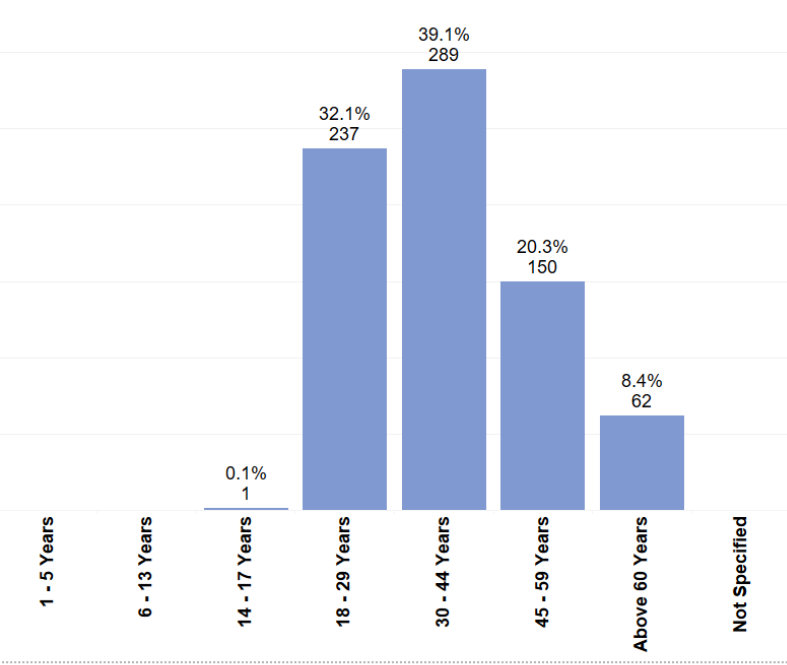
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	127	127	0	127	0
Slope Protection (erosion) - Requested	87	0	87	112	0
Protection - Request for information	72	72	0	72	0
Energy & Environment - Request for Information	56	56	0	56	0
Health - Request for information	36	36	0	36	0
LPG Gas - Not enough for family	36	36	0	36	0
Protection - Request for Protection Interventions	32	0	32	0	32
Shelter Materials - Missed Distribution	30	0	30	51	0
Food Security - Request for information	27	27	0	27	0
WASH - Request for information	25	25	0	25	0
Site Development - Request for information	22	22	0	22	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	21	0	21	28	0
Drainage - Drain Requested	18	0	18	16	2
Stairs - Requested	17	0	17	21	0
Cooking set (gas & stove) - Requested	14	14	0	0	0
LPG Gas - Did not receive cylinder	12	0	12	17	0
Cooking Stove - Did not receive	10	0	10	19	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Develop ment	Shelter & NFI	Energy & Environment	Protection	WASH	Health	Food Security	ID Documents	Site Manage ment	Education	Livelihood	Nutrition
Tickets Received	184	168	132	104	48	36	34	24	8	1	0	0
Total Closed on the Spot	22	134	107	72	25	36	27	12	0	1	0	0
Total Referred	162	34	25	32	23	0	7	12	8	0	0	0
Total Replies	233	188	132	72	55	36	31	13	16	1	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Protection - Request for Protection Interventions	32
Food distributions - Household has not received food	3
Community Conflict - Land & shelter extension	2
Drainage - Drain Requested	2
Water tap - Requested	2
Community Conflict - Tree Cutting	1
Lamp post or Street light - Requested	1
LPG Gas - Lost token	1
Trash Disposal - Trash pick-up needed	1
Tubewell - Not Working	1



# Common Feedback Platform - CFP

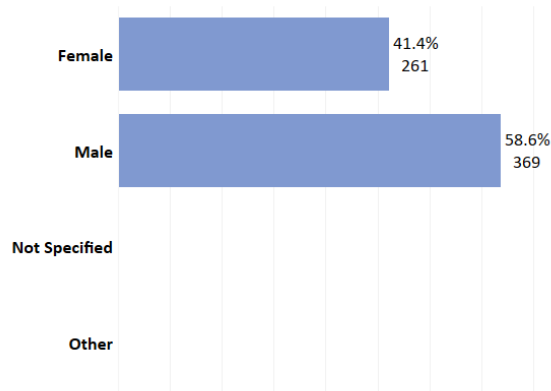
Monthly Camp Report | October 2025 | **Camp 13**

## Summary for October 2025

**630** tickets received in this camp  
**276** tickets closed on the spot\*  
**354** tickets referred to relevant actors  
**786** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

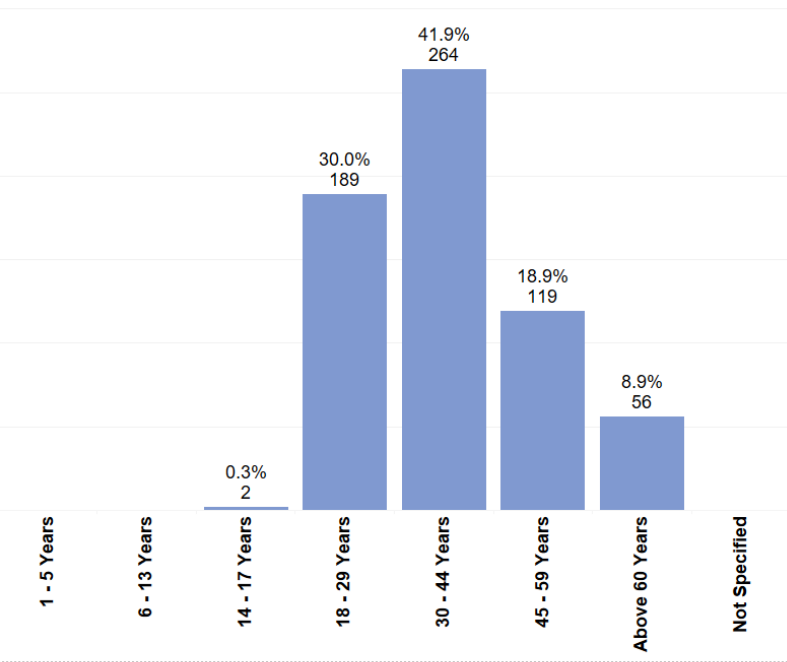
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	142	142	0	142	0
Protection - Request for information	101	101	0	101	0
Shelter Materials - Missed Distribution	88	0	88	247	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	72	0	72	88	0
LPG Gas - Did not receive cylinder	44	0	44	3	41
Slope Protection (erosion) - Requested	30	0	30	42	0
Health - Request for information	20	20	0	20	0
Protection - Request for Protection Interventions	18	0	18	5	13
Pathway - Requested	15	0	15	15	0
Cash for Work - Has not been enrolled	10	0	10	3	7
Pathway - Damaged, broken, or needs improvement	9	0	9	18	0
Shelter Number - Requested	9	0	9	1	8
Drainage Cover (Slab) - Requested	7	0	7	5	2
Stairs - Damaged, broken, or needs improvement	7	0	7	10	0
Drainage - Drain Requested	6	0	6	9	0
Stairs - Requested	5	0	5	7	0
Cash for Work - Payment delayed	4	0	4	0	4

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Energy & Environment	Health	Site Management	WASH	ID Documents	Education	Food Security	Livelihood	Nutrition
Tickets Received	239	166	119	50	20	18	14	4	0	0	0	0
Total Closed on the Spot	142	0	101	5	20	4	0	4	0	0	0	0
Total Referred	97	166	18	45	0	14	14	0	0	0	0	0
Total Replies	400	217	106	10	21	5	27	0	0	0	0	0
Open Tickets	0	0	0	35	0	9	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
LPG Gas - Did not receive cylinder	41
Protection - Request for Protection Interventions	13
Shelter Number - Requested	8
Cash for Work - Has not been enrolled	7
Cash for Work - Payment delayed	4
Drainage Cover (Slab) - Requested	2
Drainage - Blocked or Water logging	1

# Common Feedback Platform - CFP

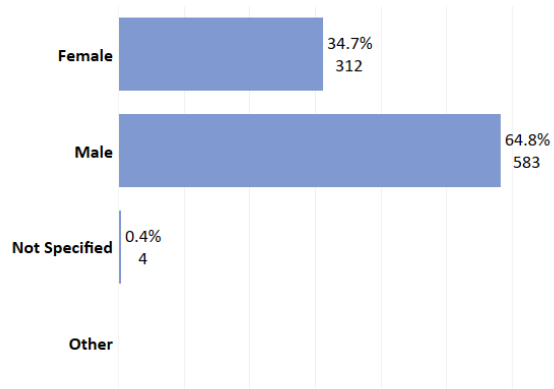
Monthly Camp Report | October 2025 | **Camp 14**

## Summary for October 2025

- 899** tickets received in this camp
- 731** tickets closed on the spot\*
- 168** tickets referred to relevant actors
- 356** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

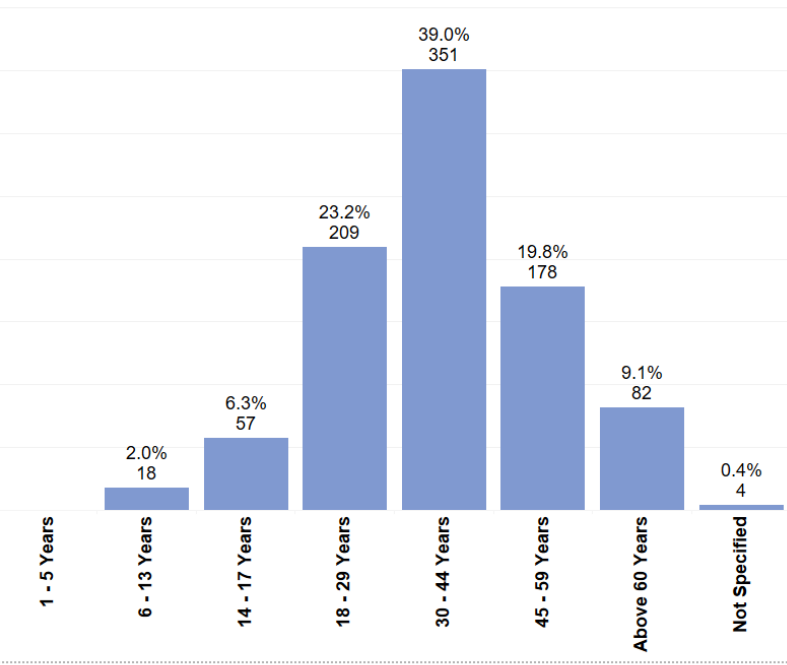
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	179	179	0	0	0
Cash for Work - Requested CFW	115	115	0	0	0
SMART Card & Family Attestation - Request for individual SMART card	90	90	0	0	0
LPG Gas - Not enough for family	61	61	0	0	0
Protection - Request for information	53	53	0	53	0
Health - Request for information	48	48	0	48	0
NFI - Request additional materials	43	43	0	0	0
Protection - Request for Protection Interventions	31	0	31	24	7
Slope Protection (erosion) - Damaged, broken, or needs improvement	30	0	30	46	0
Slope Protection (erosion) - Requested	26	0	26	39	0
SMART Card & Family Attestation - Lost ID Card	24	24	0	0	0
Site Development - Request for information	22	22	0	22	0
Soap & Hygiene Kit - Not enough	12	12	0	0	0
Cooking set (gas & stove) - Requested	10	10	0	0	0
Shelter Number - Requested	9	0	9	18	0
Cash for Work - Payment delayed	8	0	8	0	8
Food distributions - Want to purchase more but not allowed	8	8	0	0	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Management	ID Documents	Site Development	Protection	Energy & Environment	Shelter & NFI	Health	WASH	Food Security	Livelihood	Education	Nutrition
Tickets Received	311	133	119	88	86	60	49	26	21	5	1	0
Total Closed on the Spot	301	132	22	57	81	48	48	16	21	5	0	0
Total Referred	10	1	97	31	5	12	1	10	0	0	1	0
Total Replies	13	0	158	77	13	22	51	14	2	5	1	0
Open Tickets	0	1	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Cash for Work - Payment delayed	8
Protection - Request for Protection Interventions	7
Pathway - Requested	5
Community Conflict - Latrine	2
Drainage - Damaged, broken, or needs improvement	2
Water tap - Requested	2
Community Conflict - Land & shelter extension	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Lamp post or Street light - Requested	1
LPG Gas - Did not receive cylinder	1
LPG Gas - Did not receive refill	1
LPG Gas - Lost token	1
SCOPE Card - Has not received new SCOPE Card	1
Shelter Materials - Missed Distribution	1
Shelter Number - Needs to be changed	1
Water tap - Not enough water	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | **Camp 15**

## Summary for October 2025

**1,102** tickets received in this camp

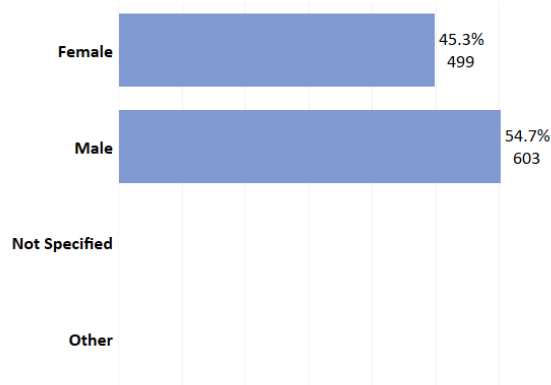
**788** tickets closed on the spot\*

**314** tickets referred to relevant actors

**1,061** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

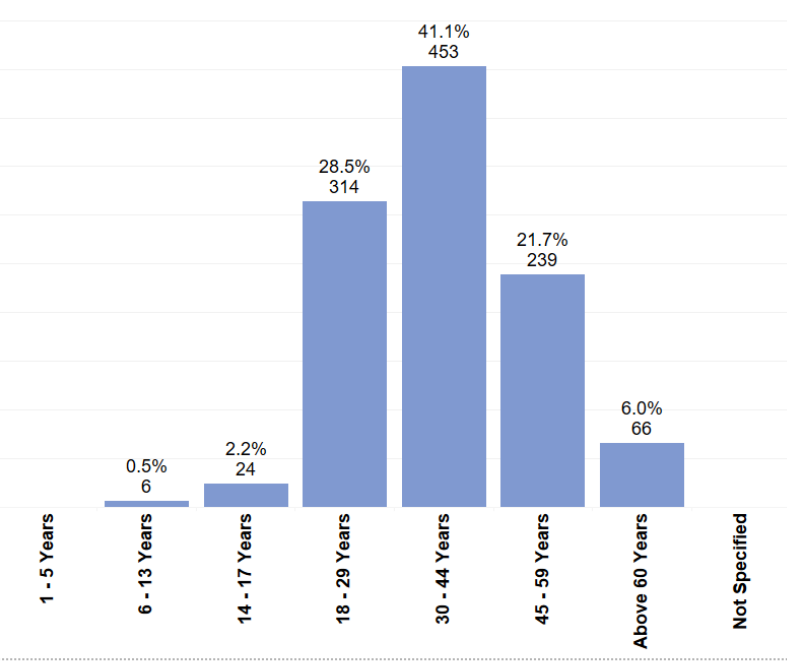
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	310	309	1	310	0
Livelihood - Request for information	130	130	0	130	0
Health - Request for information	90	90	0	90	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	77	0	77	92	0
Slope Protection (erosion) - Requested	76	0	76	104	0
Cash for Work - Has not been selected for CFW in long time	62	62	0	0	0
Cash for Work - Requested CFW	61	61	0	0	0
LPG Gas - Not enough for family	41	41	0	0	0
Protection - Request for Protection Interventions	27	0	27	5	22
NFI - Request additional materials	25	25	0	0	0
Site Development - Request for information	18	18	0	18	0
Cash for Work - Has not been enrolled	17	0	17	79	0
Drainage - Drain Requested	14	0	14	15	0
Pathway - Damaged, broken, or needs improvement	13	0	13	8	5
Stairs - Requested	11	0	11	11	0
Changes to Education - Secondary education requested	10	10	0	0	0
Energy & Environment - Request for Information	10	10	0	10	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Protection	Site Development	Site Management	Livelihood	Health	Energy & Environment	Shelter & NFI	WASH	Education	Food Security	ID Documents	Nutrition
Tickets Received	337	235	145	130	101	62	45	28	13	6	0	0
Total Closed on the Spot	309	18	123	130	91	56	36	6	13	6	0	0
Total Referred	28	217	22	0	10	6	9	22	0	0	0	0
Total Replies	315	288	86	130	132	27	42	37	3	1	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

### Ticket Description

Protection - Request for Protection Interventions	22
Pathway - Damaged, broken, or needs improvement	5
Stairs - Damaged, broken, or needs improvement	3
Community Conflict - Land & shelter extension	2
Water tap - Requested	2
Cash for Work - Payment delayed	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Lamp post or Street light - Stolen	1
Latrine - Broken	1
Latrine - Needs cleaning	1
Shelter Number - Needs to be changed	1
Trash Disposal - Trash pick-up needed	1



# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 16

## Summary for October 2025

**723** tickets received in this camp

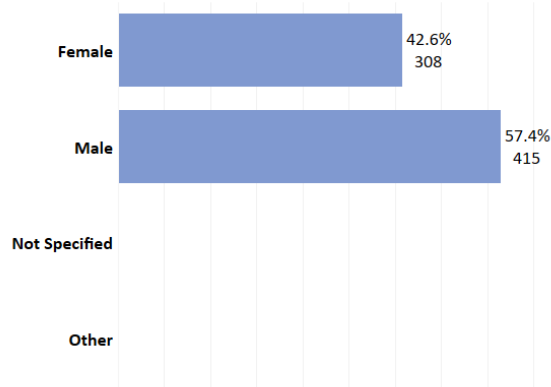
**538** tickets closed on the spot\*

**185** tickets referred to relevant actors

**731** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

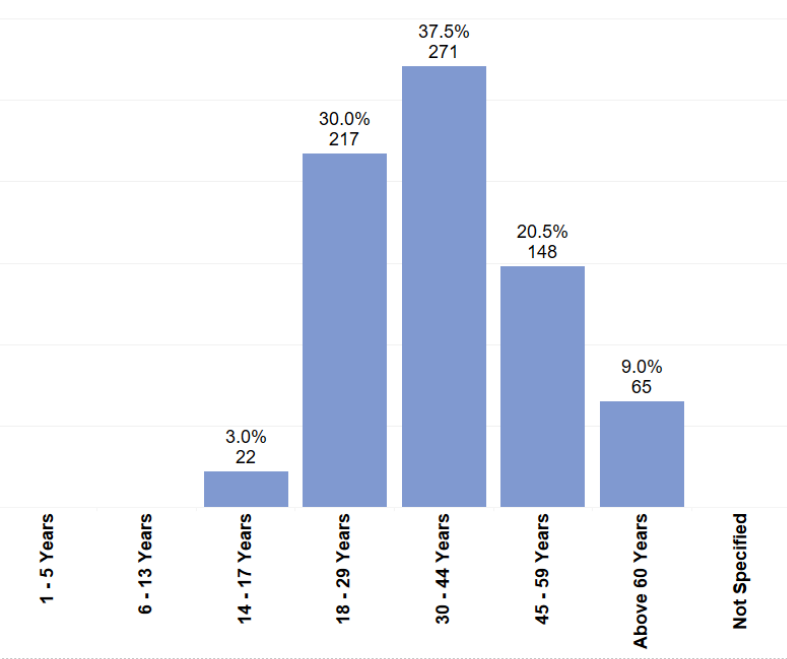
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	98	98	0	98	0
Shelter & NFI - Request for Information	86	86	0	86	0
Energy & Environment - Request for Information	78	78	0	78	0
Shelter Materials - Request additional materials	76	76	0	0	0
WASH - Request for information	73	73	0	73	0
Health - Request for information	58	58	0	58	0
Site Development - Request for information	40	40	0	40	0
Slope Protection (erosion) - Requested	36	0	36	64	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	30	0	30	47	0
Pathway - Requested	20	0	20	24	0
Protection - Request for Protection Interventions	20	0	20	17	3
Cash for Work - Has not been selected for CFW in long time	13	13	0	0	0
Cooking set (gas & stove) - Requested	12	12	0	0	0
Drainage - Drain Requested	10	0	10	11	0
Drainage Cover (Slab) - Requested	9	0	9	9	0
Shelter Number - Requested	9	0	9	16	0
Latrine - Broken	7	0	7	9	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	WASH	Energy & Environment	Health	Site Management	Education	ID Documents	Food Security	Livelihood	Nutrition
Tickets Received	174	169	118	93	92	58	17	1	1	0	0	0
Total Closed on the Spot	165	40	98	73	90	58	13	1	0	0	0	0
Total Referred	9	129	20	20	2	0	4	0	1	0	0	0
Total Replies	104	237	115	106	79	58	31	1	0	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	1	0	0	0

## Top Open Tickets this Month

Ticket Description	
Protection - Request for Protection Interventions	3
LPG Gas - Lost token	2
Community Conflict - Waste water & drainage	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
SCOPE Card - Has not received new SCOPE Card	1
Tubewell - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | **Camp 17**

## Summary for October 2025

**1,067** tickets received in this camp

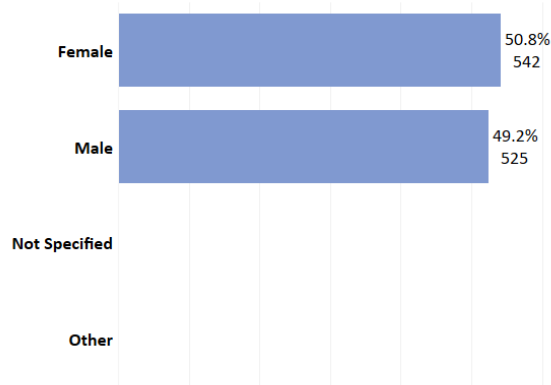
**777** tickets closed on the spot\*

**290** tickets referred to relevant actors

**911** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

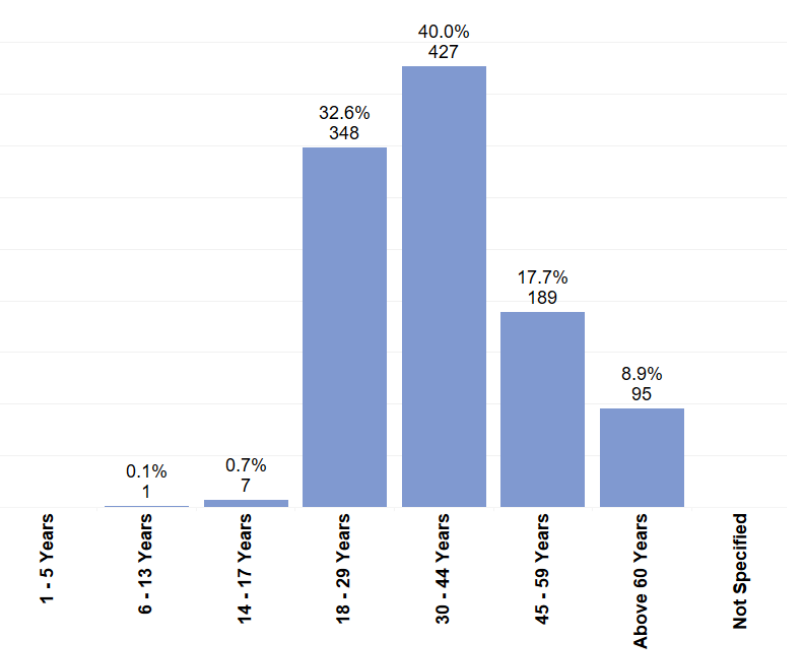
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	410	406	4	410	0
Protection - Request for information	162	161	1	162	0
Damage to shelter - Shelter damaged over time	125	0	125	52	73
Damage to shelter - Shelter damaged by weather	63	0	63	48	15
WASH - Request for information	62	62	0	62	0
Site Development - Request for information	56	56	0	56	0
Energy & Environment - Request for Information	50	50	0	50	0
Pathway - Damaged, broken, or needs improvement	47	0	47	24	23
Health - Request for information	33	33	0	33	0
Protection - Request for Protection Interventions	18	0	18	0	18
LPG Gas - Not enough for family	17	0	17	1	16
Food Security - Request for information	7	6	1	7	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	WASH	Health	Food Security	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	602	180	108	67	64	33	9	4	0	0	0	0
Total Closed on the Spot	406	161	56	50	62	33	6	3	0	0	0	0
Total Referred	196	19	52	17	2	0	3	1	0	0	0	0
Total Replies	511	162	81	51	62	33	7	4	0	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged over time	73
Pathway - Damaged, broken, or needs improvement	23
Protection - Request for Protection Interventions	18
LPG Gas - Not enough for family	16
Damage to shelter - Shelter damaged by weather	15
Stairs - Damaged, broken, or needs improvement	4
Latrine - New toilet requested	2
Request for additional room - Request for new room	2
Food distributions - Household has not received food	1
Request for fresh food enlistment - Request for fresh food	1
Shelter Materials - Request additional materials	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 18

## Summary for October 2025

**803** tickets received in this camp

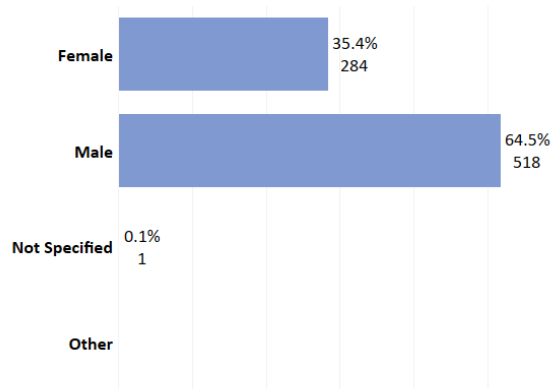
**658** tickets closed on the spot\*

**145** tickets referred to relevant actors

**600** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

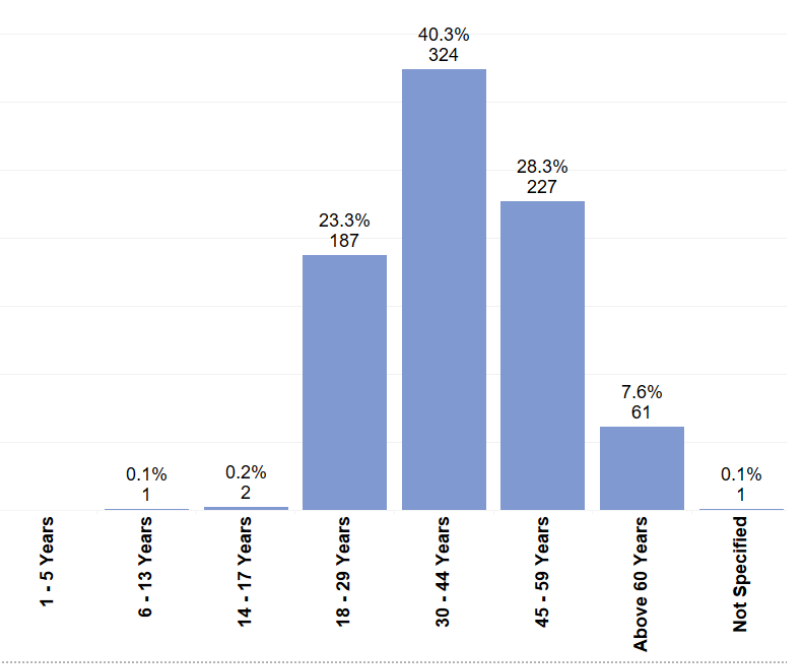
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Health - Request for information	133	133	0	133	0
Shelter & NFI - Request for Information	112	112	0	112	0
Protection - Request for information	58	58	0	58	0
Shelter Materials - Request additional materials	53	53	0	0	0
WASH - Request for information	53	53	0	53	0
Energy & Environment - Request for Information	50	50	0	50	0
LPG Gas - Not enough for family	47	47	0	0	0
Slope Protection (erosion) - Requested	47	0	47	49	0
Site Development - Request for information	40	40	0	40	0
Cash for Work - Has not been selected for CFW in long time	35	35	0	0	0
When is the next LPG distribution day?	25	25	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	23	0	23	24	0
Protection - Request for Protection Interventions	14	0	14	0	14
NFI - Request additional materials	13	13	0	0	0
Nutrition - Request for the Information	13	13	0	13	0
Stairs - Damaged, broken, or needs improvement	12	0	12	12	0
Drainage - Drain Requested	8	0	8	8	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Energy & Environment	Health	Protection	WASH	Site Manage ment	Nutrition	Food Security	ID Documents	Education	Livelihood
Tickets Received	182	154	139	134	73	63	36	13	6	3	0	0
Total Closed on the Spot	178	40	133	133	59	60	35	13	6	1	0	0
Total Referred	4	114	6	1	14	3	1	0	0	2	0	0
Total Replies	118	155	58	135	58	58	1	13	4	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	2	0	0

## Top Open Tickets this Month

Ticket Description	
Protection - Request for Protection Interventions	14
Pathway - Damaged, broken, or needs improvement	2
SCOPE Card - Lost	2
Cash for Work - Payment delayed	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Latrine - Needs cleaning	1



# Common Feedback Platform - CFP

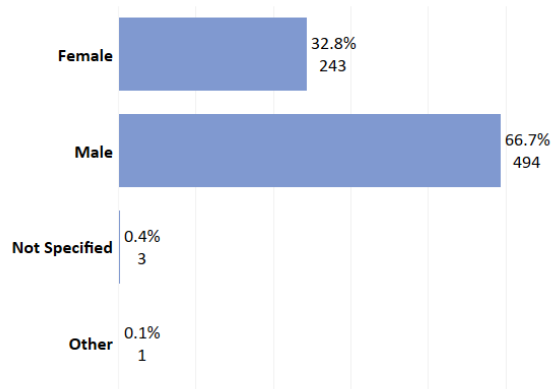
Monthly Camp Report | October 2025 | **Camp 19**

## Summary for October 2025

- 741 tickets received in this camp
- 431 tickets closed on the spot\*
- 310 tickets referred to relevant actors
- 520 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

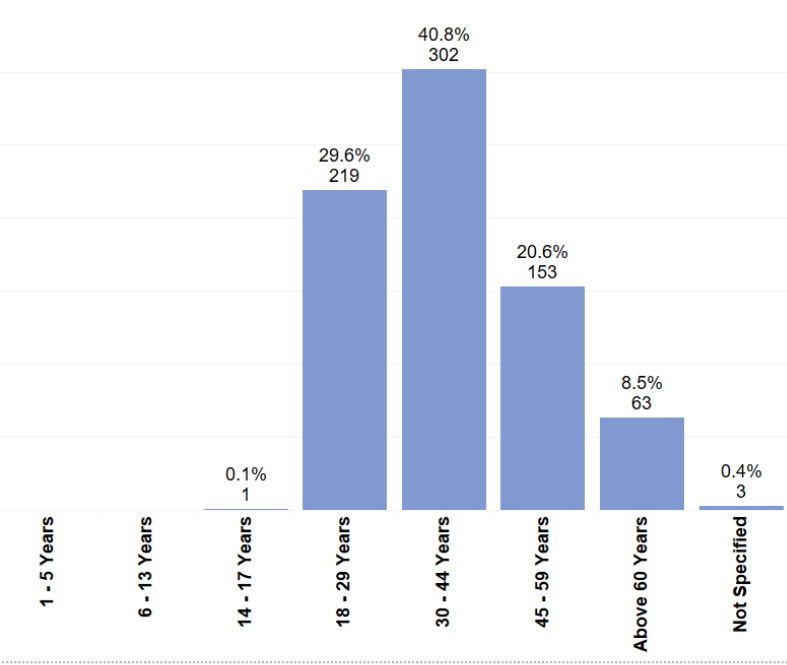
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	116	0	116	159	0
Health - Request for information	111	111	0	111	0
Shelter Materials - Request additional materials	96	96	0	0	0
LPG Gas - Did not receive cylinder	85	0	85	65	20
Cash for Work - Has not been selected for CFW in long time	50	50	0	0	0
NFI - Request additional materials	39	39	0	0	0
Protection - Request for information	32	32	0	32	0
Shelter & NFI - Request for Information	32	32	0	32	0
Energy & Environment - Request for Information	28	28	0	28	0
Protection - Request for Protection Interventions	24	0	24	0	24
LPG Gas - Not enough for family	17	17	0	0	0
Stairs - Damaged, broken, or needs improvement	12	0	12	18	0
Drainage - Damaged, broken, or needs improvement	11	0	11	18	0
Pathway - Damaged, broken, or needs improvement	9	0	9	14	0
Shelter Number - Requested	8	0	8	0	8
Cooking set (gas & stove) - Requested	6	6	0	0	0
Bridge - Damaged, broken, or needs improvement	5	0	5	4	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Health	Protection	Site Management	WASH	ID Documents	Food Security	Education	Livelihood	Nutrition
Tickets Received	175	166	141	112	59	59	17	11	1	0	0	0
Total Closed on the Spot	167	1	52	111	35	54	0	10	1	0	0	0
Total Referred	8	165	89	1	24	5	17	1	0	0	0	0
Total Replies	34	231	95	115	32	1	11	0	1	0	0	0
Open Tickets	0	0	0	0	0	4	6	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	24
LPG Gas - Did not receive cylinder	20
Shelter Number - Requested	8
Cash for Work - Payment delayed	4
Latrine - Needs desludging	3
Latrine - New toilet requested	3
Bathing Station - Requested	2
Lamp post or Street light - Requested	2
LPG Gas - Did not receive refill	2
Bridge - Damaged, broken, or needs improvement	1
Cash for Work - Has received less payment than days worked	1
Drainage - Blocked or Water logging	1
SCOPE Card - Lost	1
Water tap - Not enough water	1

# Common Feedback Platform - CFP

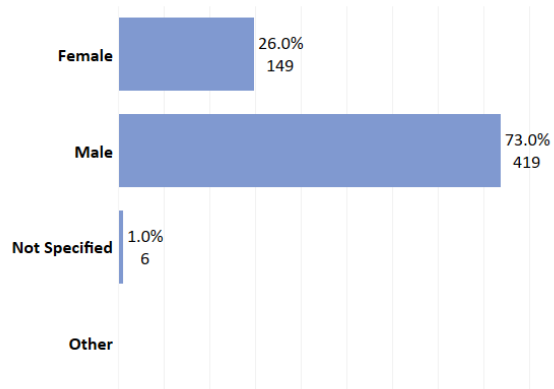
Monthly Camp Report | October 2025 | **Camp 20**

## Summary for October 2025

- 574** tickets received in this camp
- 399** tickets closed on the spot\*
- 175** tickets referred to relevant actors
- 297** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

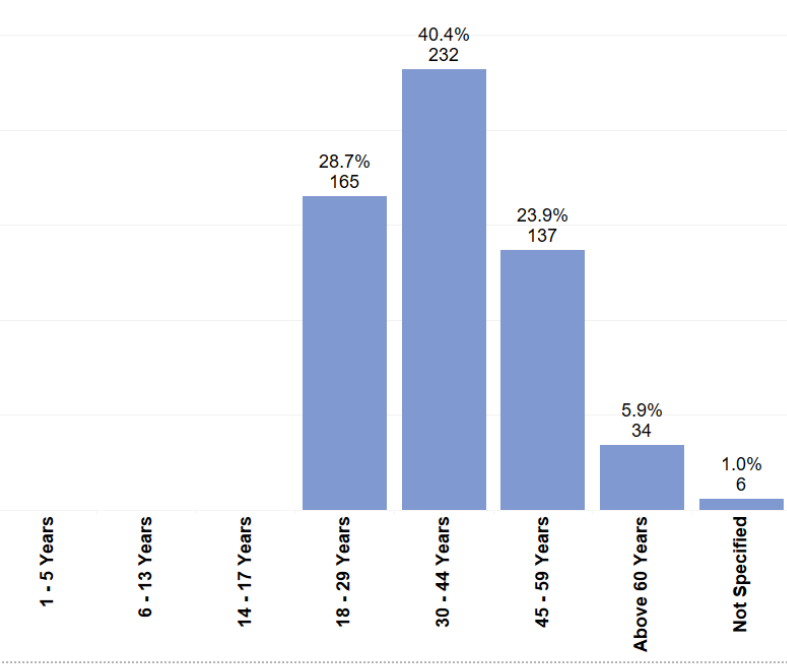
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Requested CFW	125	125	0	0	0
Shelter & NFI - Request for Information	49	49	0	49	0
Cash for Work - Has not been selected for CFW in long time	45	45	0	0	0
LPG Gas - Not enough for family	31	31	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	28	0	28	28	0
Slope Protection (erosion) - Requested	27	0	27	36	0
Cash for Work - Has not been enrolled	26	0	26	26	0
Stairs - Damaged, broken, or needs improvement	26	0	26	24	2
Soap & Hygiene Kit - Not enough	25	25	0	0	0
Energy & Environment - Request for Information	22	22	0	22	0
Health - Request for information	18	18	0	18	0
NFI - Request additional materials	13	13	0	0	0
Damage to shelter - Shelter damaged over time	12	12	0	0	0
Protection - Request for information	9	9	0	9	0
Pathway - Damaged, broken, or needs improvement	8	0	8	10	0
Soap & Hygiene Kit - Additional Requested	8	8	0	0	0
LPG Gas - Did not receive cylinder	7	0	7	5	2

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Management	Site Development	Shelter & NFI	Energy & Environment	WASH	Protection	ID Documents	Health	Livelihood	Food Security	Education	Nutrition
Tickets Received	196	114	79	77	43	22	19	18	5	1	0	0
Total Closed on the Spot	170	2	75	64	33	15	16	18	5	1	0	0
Total Referred	26	112	4	13	10	7	3	0	0	0	0	0
Total Replies	26	137	50	49	0	11	1	18	5	0	0	0
Open Tickets	0	0	0	0	10	0	2	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Protection - Request for Protection Interventions	5
Soap & Hygiene Kit - Did not receive	5
Shelter Number - Requested	3
LPG Gas - Did not receive cylinder	2
SCOPE Card - Has not received new SCOPE Card	2
Stairs - Damaged, broken, or needs improvement	2
Water tap - Requested	2
Bathing Station - Requested	1
Drainage - Blocked or Water logging	1
Fence or railing for path or stairs - Requested	1
Latrine - New toilet requested	1
SCOPE Card - Lost	1
Water tap - Not Working	1

# Common Feedback Platform - CFP

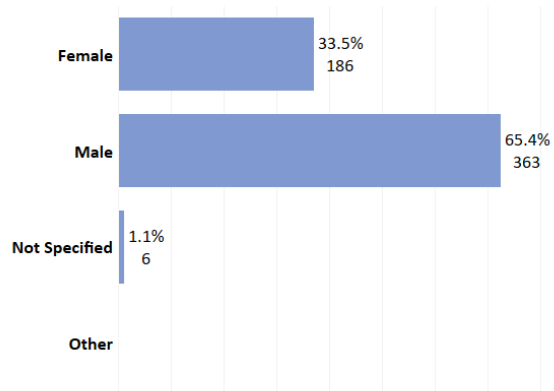
Monthly Camp Report | October 2025 | Camp 20 Ext

## Summary for October 2025

- 555 tickets received in this camp
- 299 tickets closed on the spot\*
- 256 tickets referred to relevant actors
- 335 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

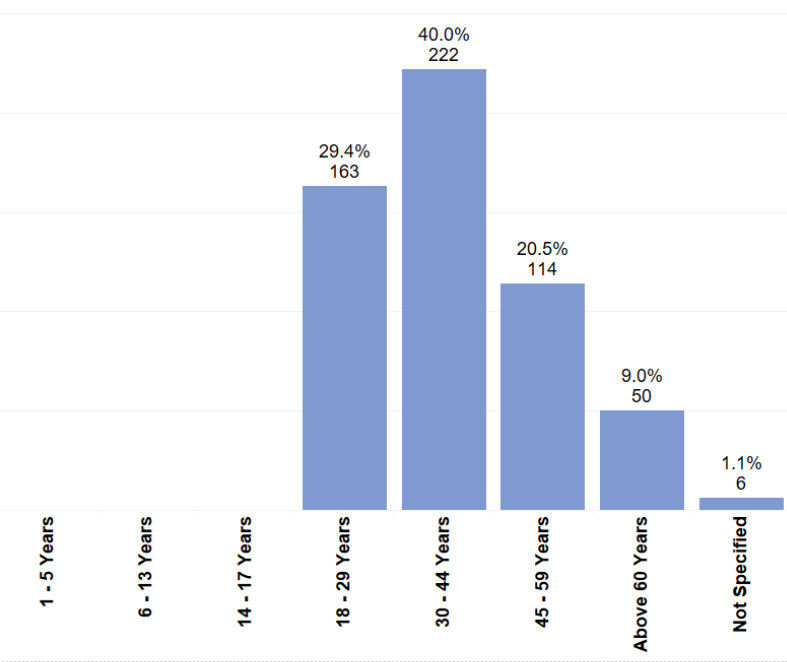
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Requested CFW	124	124	0	0	0
Cash for Work - Has not been enrolled	74	0	74	78	0
Cash for Work - Has not been selected for CFW in long time	43	43	0	0	0
LPG Gas - Did not receive cylinder	34	0	34	17	17
Shelter & NFI - Request for Information	27	27	0	27	0
Pathway - Damaged, broken, or needs improvement	24	0	24	30	0
LPG Gas - Not enough for family	21	21	0	0	0
Drainage - Damaged, broken, or needs improvement	20	0	20	33	0
Damage to shelter - Shelter damaged over time	16	16	0	0	0
Energy & Environment - Request for Information	16	16	0	16	0
Lamp post or Street light - Damaged, broken, or needs improvement	16	0	16	10	6
Livelihood - Request for information	13	13	0	13	0
NFI - Request additional materials	13	13	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	11	0	11	13	0
Pathway - Requested	10	0	10	16	0
Water tap - Not enough water	9	0	9	3	6
Protection - Request for information	7	7	0	7	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Site Management	Site Development	Energy & Environment	Shelter & NFI	WASH	Protection	Livelihood	ID Documents	Food Security	Health	Education	Nutrition
Tickets Received	243	102	80	57	30	20	13	8	1	1	0	0
Total Closed on the Spot	167	0	37	57	6	13	13	5	0	1	0	0
Total Referred	76	102	43	0	24	7	0	3	1	0	0	0
Total Replies	81	137	43	27	20	7	13	5	1	1	0	0
Open Tickets	0	0	0	0	4	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
LPG Gas - Did not receive cylinder	17
Protection - Request for Protection Interventions	7
Lamp post or Street light - Damaged, broken, or needs improvement	6
Water tap - Not enough water	6
Latrine - Locked by someone	2
LPG Gas - Did not receive refill	2
Soap & Hygiene Kit - Did not receive	2
Tubewell - Not Working	2
Bathing Station - Requested	1
Lamp post or Street light - Requested	1
Lamp post or Street light - Stolen	1
LPG Gas - Lost or stolen cylinder	1
Road (for vehicles, cars, trucks) - Damaged, broken, or needs improvement	1
Stairs - Requested	1
Water tap - Not Working	1



# Common Feedback Platform - CFP

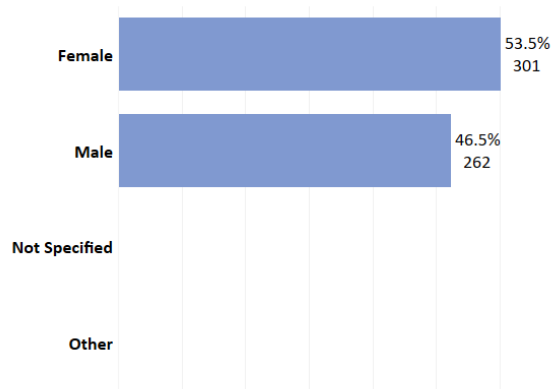
Monthly Camp Report | October 2025 | Camp 21

## Summary for October 2025

- 563 tickets received in this camp
- 195 tickets closed on the spot\*
- 368 tickets referred to relevant actors
- 373 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

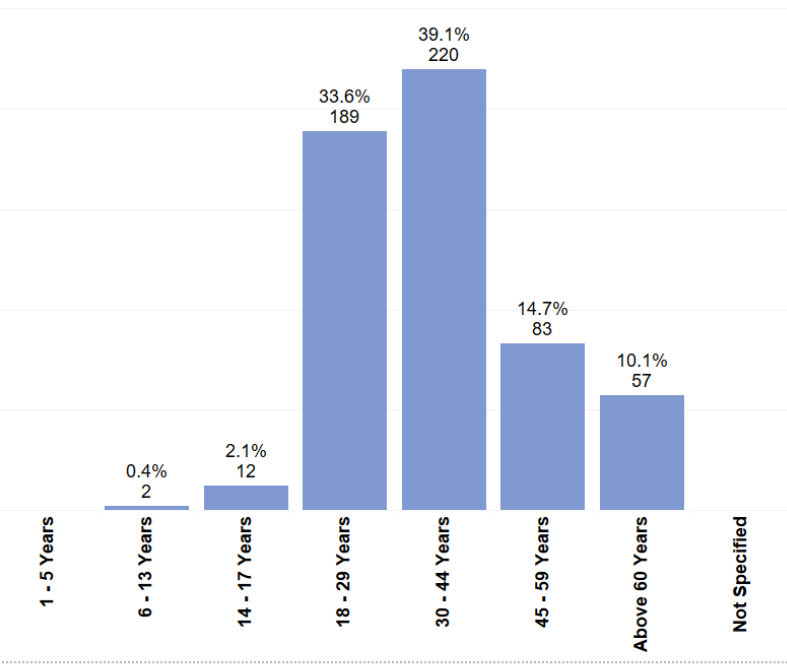
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	151	0	151	70	81
Energy & Environment - Request for Information	79	63	16	79	0
Protection - Request for information	76	66	10	76	0
Pathway - Damaged, broken, or needs improvement	73	0	73	31	42
Shelter & NFI - Request for Information	33	31	2	33	0
Protection - Request for Protection Interventions	30	0	30	2	28
Health - Request for information	19	17	2	19	0
LPG Gas - Not enough for family	12	1	11	1	10
WASH - Request for information	12	9	3	12	0
Request for additional room - Request for new room	11	0	11	2	9
Bathing Station - Requested	10	0	10	10	0
Food Security - Request for information	8	7	1	8	0
Stairs - Damaged, broken, or needs improvement	8	0	8	6	2
Latrine - New toilet requested	5	0	5	5	0
Damage to shelter - Shelter damaged over time	4	0	4	0	4
Latrine - Latrine not working properly	4	0	4	4	0
Water tap & Tubewell - Requesting new facility	4	0	4	4	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	Site Development	WASH	Health	Food Security	Education	Nutrition	ID Documents	Livelihood	Site Management
Tickets Received	199	106	92	85	43	23	11	3	1	0	0	0
Total Closed on the Spot	31	66	64	0	9	17	8	0	0	0	0	0
Total Referred	168	40	28	85	34	6	3	3	1	0	0	0
Total Replies	105	78	80	37	43	19	10	1	0	0	0	0
Open Tickets	63	0	0	48	0	0	0	2	1	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	81
Pathway - Damaged, broken, or needs improvement	42
Protection - Request for Protection Interventions	28
LPG Gas - Not enough for family	10
Request for additional room - Request for new room	9
Damage to shelter - Shelter damaged over time	4
Health - Assessment of medical conditions required	3
Changes to Education - Secondary education requested	2
Stairs - Damaged, broken, or needs improvement	2
WASH - Drainage cleaning	2
Food distributions - HH wants someone outside their family to collect food	1
Nutrition Assistance - Requested	1
Pathway - Requested	1
Pressure Cooker - Did not receive	1
Slope Protection (erosion) - Requested	1
Treatment - Waited too long	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 22

## Summary for October 2025

1,872 tickets received in this camp

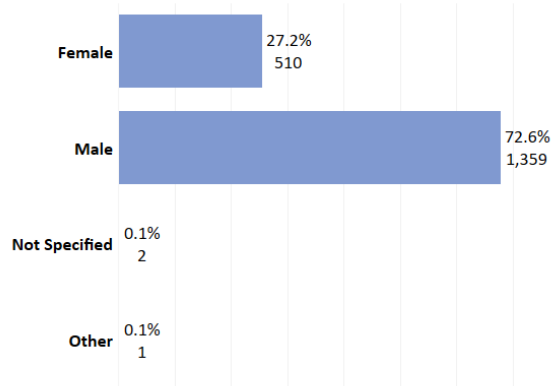
1,543 tickets closed on the spot\*

329 tickets referred to relevant actors

667 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

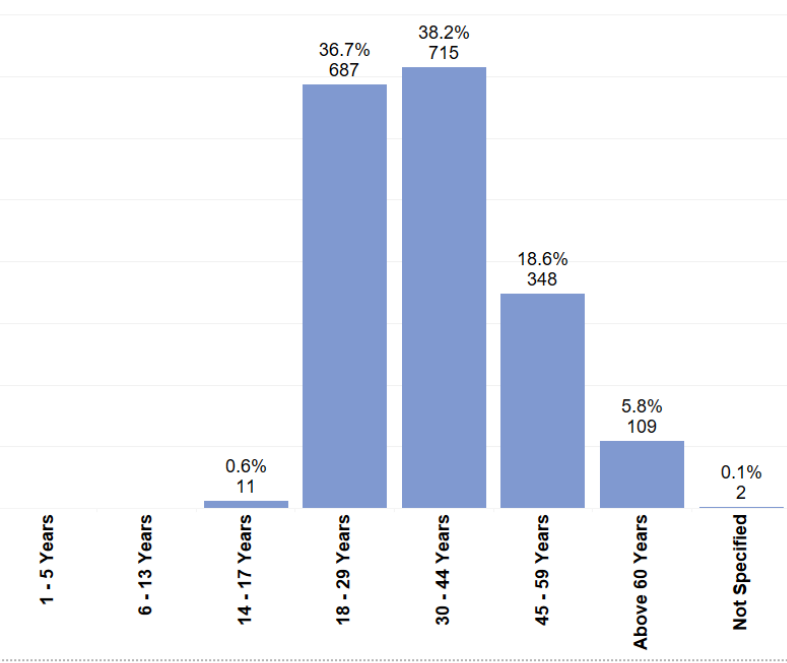
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
NFI - Request additional materials	416	416	0	0	0
LPG Gas - Not enough for family	271	271	0	0	0
Cash for Work - Has not been selected for CFW in long time	171	171	0	0	0
SMART Card & Family Attestation - Add New Born	166	166	0	0	0
Electricity Supply - Not working	129	0	129	110	19
Energy & Environment - Request for Information	94	94	0	94	0
Cooking Stove - Broken or not working	84	84	0	0	0
Protection - Request for information	78	78	0	78	0
WASH - Request for information	72	72	0	72	0
Shelter & NFI - Request for Information	50	50	0	50	0
Cash for Work - Requested CFW	35	35	0	0	0
Soap & Hygiene Kit - Not enough	29	29	0	0	0
Farming supplies - Requested	27	27	0	0	0
Pathway - Damaged, broken, or needs improvement	26	0	26	28	0
Slope Protection (erosion) - Requested	25	0	25	29	0
Shelter Materials - Request additional materials	22	22	0	0	0
SMART Card & Family Attestation - Lost ID Card	22	22	0	0	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Site Management	ID Documents	Site Development	WASH	Protection	Food Security	Health	Livelihood	Education	Nutrition
Tickets Received	495	467	335	211	129	111	94	28	1	1	0	0
Total Closed on the Spot	490	449	206	188	0	101	80	27	1	1	0	0
Total Referred	5	18	129	23	129	10	14	1	0	0	0	0
Total Replies	58	133	110	36	166	82	80	0	1	1	0	0
Open Tickets	0	0	19	0	0	0	0	1	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Electricity Supply - Not working	19
Protection - Request for Protection Interventions	12
Pathway - Requested	4
Drainage - Damaged, broken, or needs improvement	2
Fence or railing for path or stairs - Damaged, broken, or needs improvement	2
Bathing Station - Broken or Damaged	1
Bridge - Damaged, broken, or needs improvement	1
Food Porters - Requested	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Latrine - Needs desludging	1
Latrine - New toilet requested	1
SCOPE Card - Fingerprint scan is not working	1
SCOPE Card - Lost	1
Water tap - Requested	1

# Common Feedback Platform - CFP

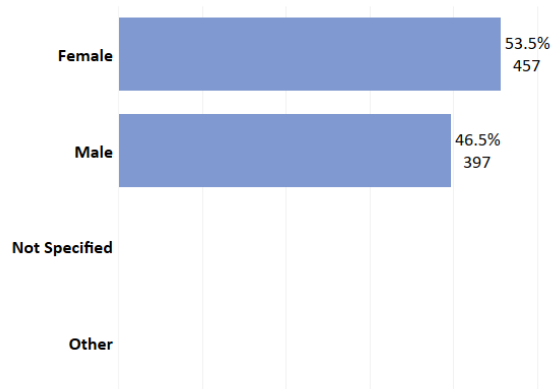
Monthly Camp Report | October 2025 | Camp 24

## Summary for October 2025

- 854 tickets received in this camp
- 540 tickets closed on the spot\*
- 314 tickets referred to relevant actors
- 779 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

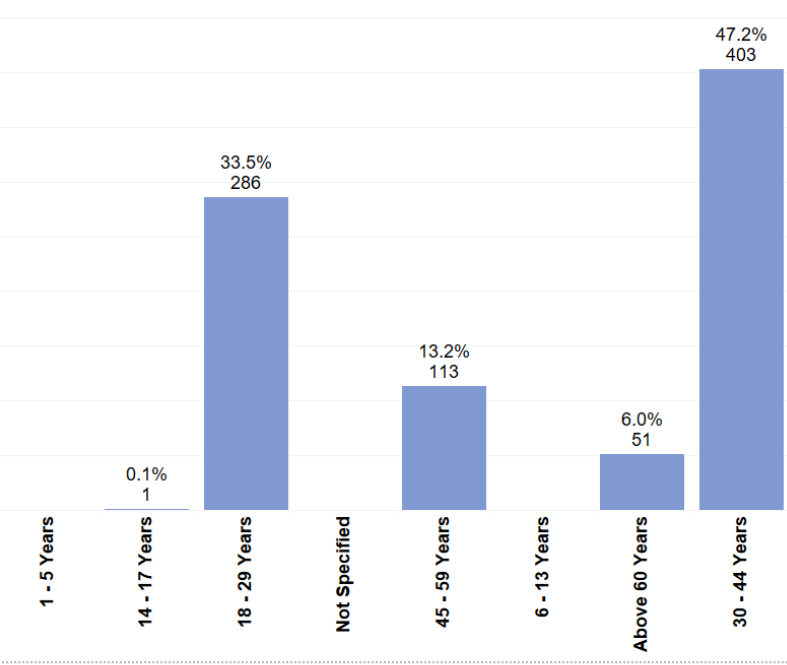
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	144	127	17	144	0
Shelter & NFI - Request for Information	99	95	4	99	0
Health - Request for information	95	85	10	95	0
Energy & Environment - Request for Information	67	64	3	67	0
Livelihood - Request for information	61	53	8	61	0
Cash for Work - Has not been selected for CFW in long time	60	60	0	0	0
Protection - Request for Protection Interventions	47	0	47	25	22
LPG Gas - Did not receive cylinder	46	0	46	41	5
Cooking Stove - Did not receive	43	0	43	39	4
Education - Request for information	43	38	5	43	0
Cash for Work - Has not been enrolled	27	0	27	16	11
Soap & Hygiene Kit - Did not receive	20	0	20	18	2
SCOPE Card - Has not received new SCOPE Card	17	0	17	25	0
Latrine - Needs desludging	13	0	13	11	2
Pathway - Requested	10	0	10	22	0
Drainage Cover (Slab) - Requested	8	0	8	9	0
NFI - Request additional materials	7	7	0	0	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Protection	Energy & Environment	Shelter & NFI	Health	Site Management	Livelihood	Site Development	Education	WASH	ID Documents	Food Security	Nutrition
Tickets Received	191	157	109	96	89	61	47	44	43	17	0	0
Total Closed on the Spot	127	64	105	85	62	53	0	38	6	0	0	0
Total Referred	64	93	4	11	27	8	47	6	37	17	0	0
Total Replies	169	150	99	95	16	61	74	43	47	25	0	0
Open Tickets	0	0	0	0	11	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	22
Cash for Work - Has not been enrolled	11
LPG Gas - Did not receive cylinder	5
Cooking Stove - Did not receive	4
Latrine - Needs desludging	2
Soap & Hygiene Kit - Did not receive	2
Education - Tertiary Education requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
Health - MHPSS (continuity of care)	1
Latrine - Latrine not working properly	1
Trash Disposal - Trash pick-up needed	1
WASH - Drainage cleaning	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 25

## Summary for October 2025

**841** tickets received in this camp

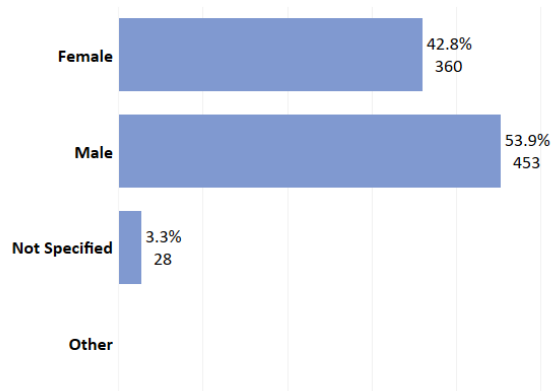
**709** tickets closed on the spot\*

**132** tickets referred to relevant actors

**480** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

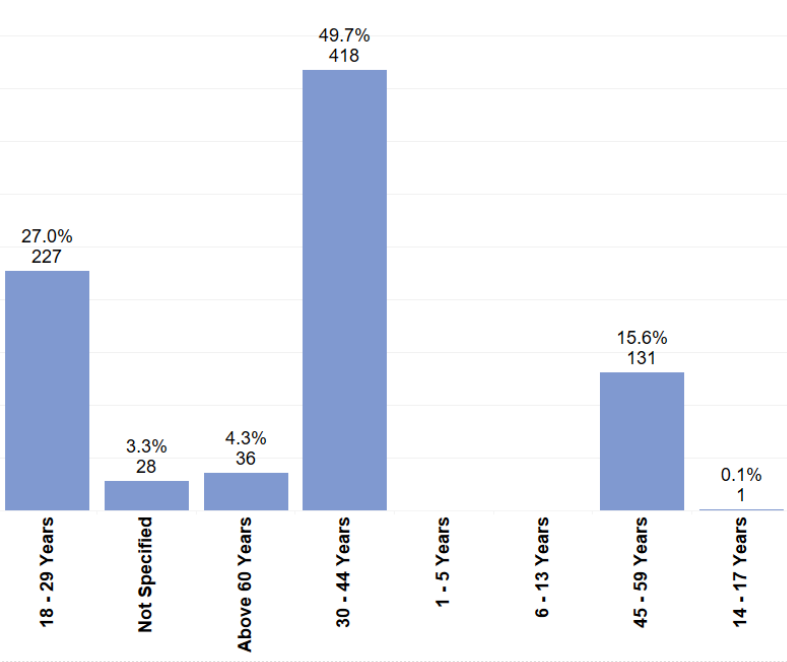
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Livelihood - Request for information	83	83	0	83	0
Cash for Work - Has not been selected for CFW in long time	82	82	0	0	0
Energy & Environment - Request for Information	74	74	0	74	0
LPG Gas - Not enough for family	60	60	0	26	0
Shelter & NFI - Request for Information	59	59	0	59	0
WASH - Request for information	49	49	0	49	0
Soap & Hygiene Kit - Not enough	39	39	0	0	0
Cooking set (gas & stove) - Requested	35	35	0	0	0
Shelter Materials - Request additional materials	35	35	0	34	0
NFI - Request additional materials	32	32	0	0	0
Protection Referral (IOM)	28	28	0	0	0
Soap & Hygiene Kit - Additional Requested	21	21	0	0	0
Food distributions - Request for more food each month	20	20	0	0	0
Drainage - Drain Requested	19	0	19	9	10
Cash for Work - Requested CFW	17	17	0	0	0
Drainage Cover (Slab) - Requested	17	0	17	6	11
Pathway - Requested	16	0	16	16	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Energy & Environment	Shelter & NFI	WASH	Site Management	Site Development	Livelihood	Protection	Food Security	Health	ID Documents	Education	Nutrition
Tickets Received	194	136	132	104	96	83	46	39	8	3	0	0
Total Closed on the Spot	188	136	111	104	1	83	37	39	8	2	0	0
Total Referred	6	0	21	0	95	0	9	0	0	1	0	0
Total Replies	119	94	72	2	87	83	11	0	8	4	0	0
Open Tickets	0	0	0	0	8	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Drainage Cover (Slab) - Requested	11
Drainage - Drain Requested	10
Protection - Request for Protection Interventions	7
Latrine - New toilet requested	3
Lamp post or Street light - Requested	2
Slope Protection (erosion) - Requested	2
Bathing Station - Requested	1
Cooking Stove - Lost or stolen	1
Stairs - Damaged, broken, or needs improvement	1



# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Camp 26

## Summary for October 2025

1,422 tickets received in this camp

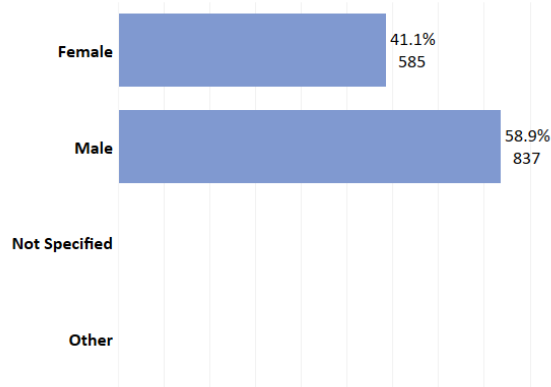
196 tickets closed on the spot\*

1,226 tickets referred to relevant actors

1,159 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

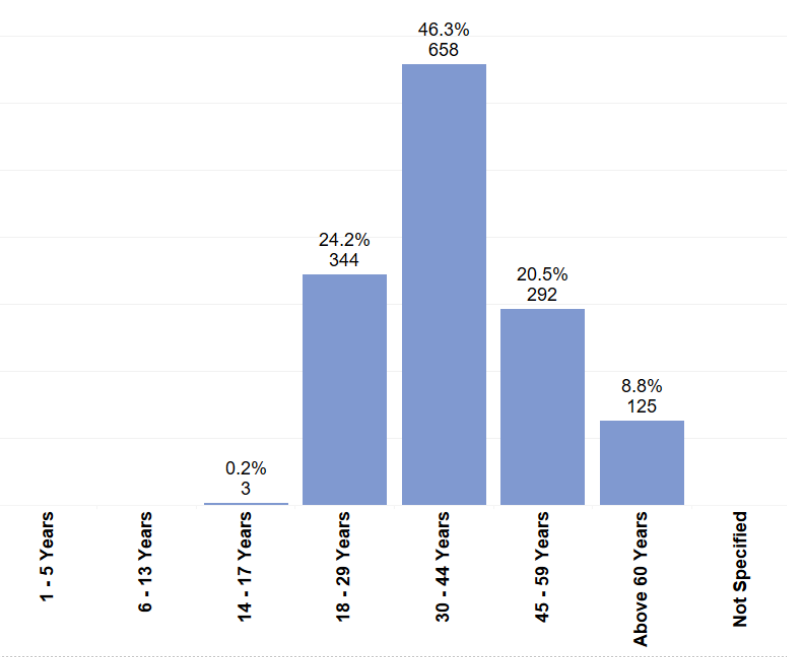
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	549	0	549	358	191
Protection - Request for information	306	49	257	306	0
Shelter & NFI - Request for Information	136	80	56	136	0
Energy & Environment - Request for Information	105	10	95	105	0
Health - Request for information	87	17	70	87	0
Protection - Request for Protection Interventions	45	0	45	20	25
WASH - Request for information	44	15	29	44	0
Food Security - Request for information	41	11	30	41	0
Site Development - Request for information	33	9	24	33	0
Pathway - Damaged, broken, or needs improvement	17	0	17	0	17
Education - Request for information	13	1	12	13	0
Pathway - Requested	11	0	11	0	11
Livelihood - Request for information	5	1	4	5	0
Site Management - Request for information	4	2	2	4	0
Water tap - Poor quality water	4	0	4	0	4
Nutrition - Request for the Information	3	1	2	3	0
Shelter Materials - Request additional materials	3	0	3	3	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	Health	Site Development	WASH	Food Security	Education	Livelihood	Site Management	Nutrition	ID Documents
Tickets Received	690	351	108	87	66	52	42	13	5	5	3	0
Total Closed on the Spot	80	49	10	17	9	15	11	1	1	2	1	0
Total Referred	610	302	98	70	57	37	31	12	4	3	2	0
Total Replies	498	326	105	87	33	44	41	13	5	4	3	0
Open Tickets	112	0	0	0	24	0	0	0	0	0	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged over time	191
Protection - Request for Protection Interventions	25
Pathway - Damaged, broken, or needs improvement	17
Pathway - Requested	11
Water tap - Poor quality water	4
Stairs - Damaged, broken, or needs improvement	3
Latrine - New toilet requested	2
LPG Gas - Not enough for family	2
Cash for Work - Payment delayed	1
Damage to shelter - Shelter damaged by weather	1
Food distributions - Household has not received food	1
Latrine - Locked by someone	1
Latrine - Needs desludging	1
LPG Porters - Requested	1
Slope Protection (erosion) - Requested	1
Stairs - Requested	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | **Camp 27**

## Summary for October 2025

**1,737** tickets received in this camp

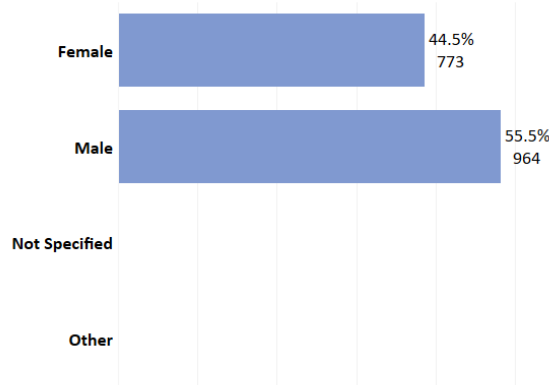
**473** tickets closed on the spot\*

**1,264** tickets referred to relevant actors

**1,447** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

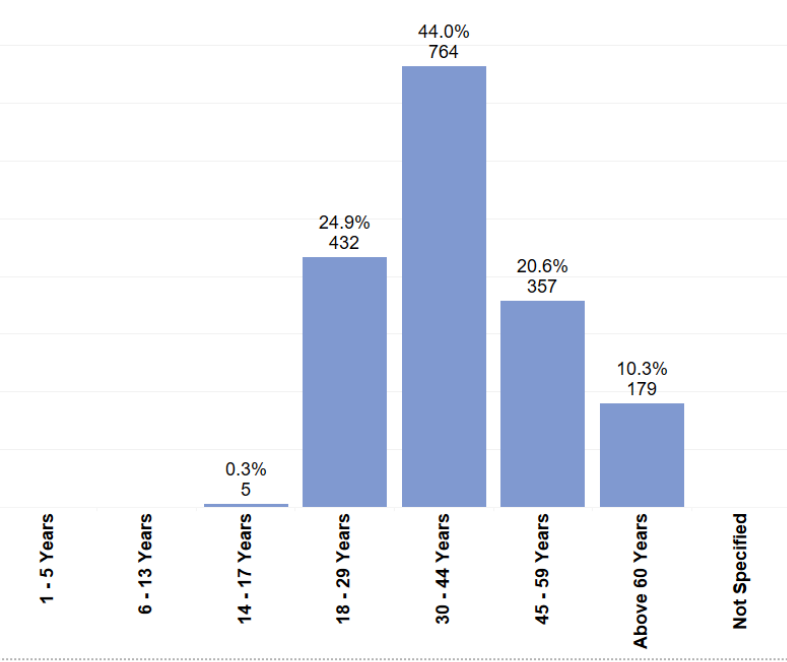
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Energy & Environment - Request for Information	328	93	235	328	0
Damage to shelter - Shelter damaged over time	281	0	281	101	180
Protection - Request for information	277	87	190	277	0
Food Security - Request for information	194	66	128	194	0
Shelter & NFI - Request for Information	176	111	65	176	0
Site Development - Request for information	160	37	123	160	0
WASH - Request for information	105	41	64	105	0
Health - Request for information	102	38	64	102	0
Pathway - Damaged, broken, or needs improvement	41	0	41	0	41
Protection - Request for Protection Interventions	22	0	22	0	22
Pathway - Requested	19	0	19	0	19
Latrine - Needs desludging	7	0	7	0	7
Stairs - Damaged, broken, or needs improvement	6	0	6	0	6
Latrine - Latrine not working properly	5	0	5	0	5
LPG Gas - Not enough for family	3	0	3	0	3
Bathing Station - Requested	2	0	2	0	2
Food distributions - HH wants someone outside their family to collect food	2	0	2	0	2

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Site Development	Food Security	WASH	Health	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	459	331	299	228	196	119	102	3	0	0	0	0
Total Closed on the Spot	111	93	87	37	66	41	38	0	0	0	0	0
Total Referred	348	238	212	191	130	78	64	3	0	0	0	0
Total Replies	278	328	277	160	194	105	102	3	0	0	0	0
Open Tickets	70	0	0	31	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

### Ticket Description

Damage to shelter - Shelter damaged over time	180
Pathway - Damaged, broken, or needs improvement	41
Protection - Request for Protection Interventions	22
Pathway - Requested	19
Latrine - Needs desludging	7
Stairs - Damaged, broken, or needs improvement	6
Latrine - Latrine not working properly	5
LPG Gas - Not enough for family	3
Bathing Station - Requested	2
Food distributions - HH wants someone outside their family to collect food	2
WASH - Drainage cleaning	2
Shelter Materials - Request additional materials	1

# Common Feedback Platform - CFP

Monthly Camp Report | October 2025 | Kutupalong RC

## Summary for October 2025

**714** tickets received in this camp

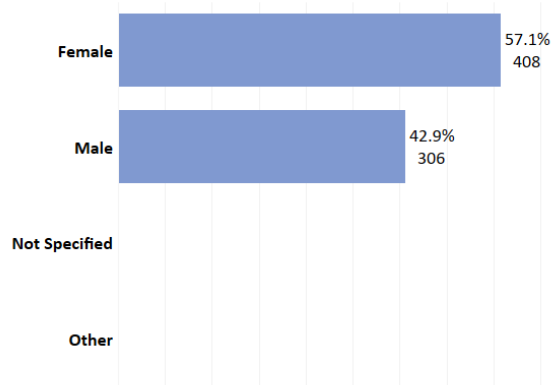
**184** tickets closed on the spot\*

**530** tickets referred to relevant actors

**324** responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

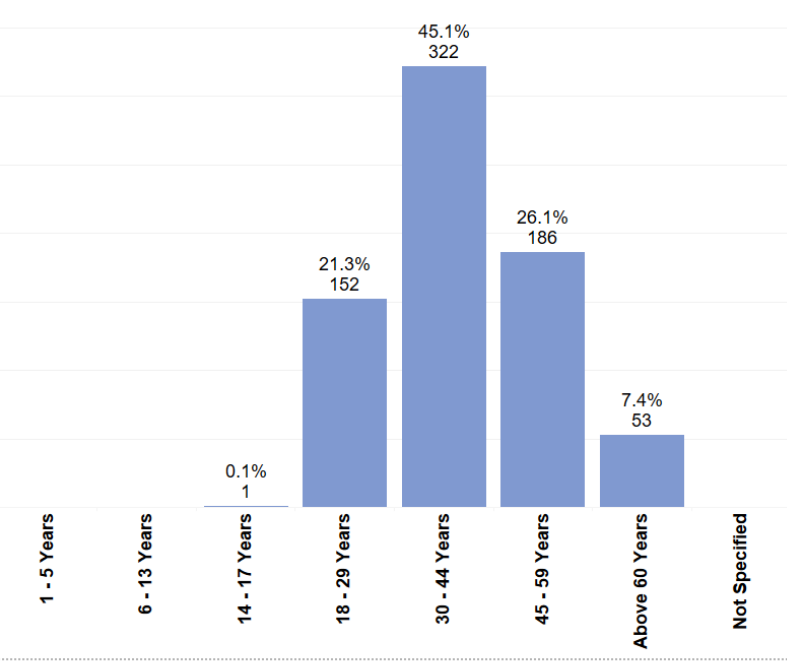
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	294	0	294	128	166
Protection - Request for Protection Interventions	139	0	139	6	133
Shelter & NFI - Request for Information	117	117	0	117	0
Pathway - Damaged, broken, or needs improvement	67	0	67	0	67
Protection - Request for information	38	38	0	38	0
Site Development - Request for information	16	16	0	16	0
Health - Assessment of medical conditions required	10	0	10	0	10
Health - Request for information	8	7	1	8	0
LPG Gas - Not enough for family	6	0	6	0	6
Solar supply - Not working	6	0	6	0	6
Food distributions - Household has not received food	3	0	3	1	2
Request for additional room - Request for new room	3	0	3	3	0
Energy & Environment - Request for Information	2	2	0	2	0
Food Security - Request for information	2	2	0	2	0
Latrine - Latrine not working properly	1	1	0	1	0
Latrine - Needs desludging	1	0	1	1	0
WASH - Request for information	1	1	0	1	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Health	Energy & Environment	Site Manage ment	Food Security	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	414	177	83	18	8	6	5	3	0	0	0	0
Total Closed on the Spot	117	38	16	7	2	0	2	2	0	0	0	0
Total Referred	297	139	67	11	6	6	3	1	0	0	0	0
Total Replies	248	44	16	8	2	0	3	3	0	0	0	0
Open Tickets	49	95	51	3	4	6	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged over time	166
Protection - Request for Protection Interventions	133
Pathway - Damaged, broken, or needs improvement	67
Health - Assessment of medical conditions required	10
LPG Gas - Not enough for family	6
Solar supply - Not working	6
Food distributions - Household has not received food	2

# Common Feedback Platform - CFP

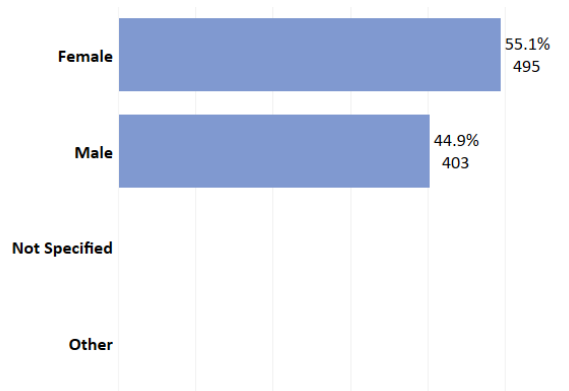
Monthly Camp Report | October 2025 | Nayapara RC

## Summary for October 2025

- 898 tickets received in this camp
- 429 tickets closed on the spot\*
- 469 tickets referred to relevant actors
- 577 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

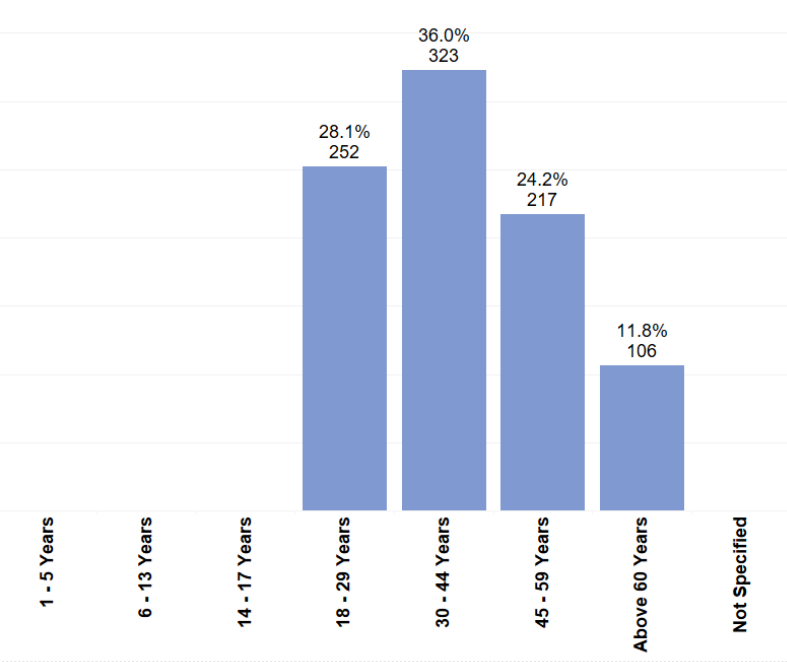
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	177	168	9	177	0
Damage to shelter - Shelter damaged over time	146	0	146	15	131
Protection - Request for information	143	110	33	143	0
Site Development - Request for information	111	67	44	111	0
Protection - Request for Protection Interventions	110	0	110	4	106
Health - Request for information	86	65	21	86	0
Pathway - Damaged, broken, or needs improvement	82	0	82	17	65
Energy & Environment - Request for Information	18	13	5	18	0
Health - Assessment of medical conditions required	6	0	6	0	6
WASH - Request for information	5	5	0	5	0
WASH - Drainage cleaning	4	0	4	0	4
Health - Health Facility is not maintaining standards	2	0	2	0	2
Request for additional room - Request for new room	2	0	2	0	2
Stairs - Damaged, broken, or needs improvement	2	0	2	0	2
Health - Health facility not open	1	0	1	0	1
Pathway - Requested	1	0	1	0	1
Shelter Materials - Received amount is not enough	1	1	0	1	0

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Health	Energy & Environment	WASH	Education	Food Security	ID Documents	Livelihood	Nutrition	Site Management
Tickets Received	326	253	200	96	18	5	0	0	0	0	0	0
Total Closed on the Spot	169	110	67	65	13	5	0	0	0	0	0	0
Total Referred	157	143	133	31	5	0	0	0	0	0	0	0
Total Replies	193	147	128	86	18	5	0	0	0	0	0	0
Open Tickets	0	0	5	0	0	0	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged over time	131
Protection - Request for Protection Interventions	106
Pathway - Damaged, broken, or needs improvement	65
Health - Assessment of medical conditions required	6
WASH - Drainage cleaning	4
Health - Health Facility is not maintaining standards	2
Request for additional room - Request for new room	2
Stairs - Damaged, broken, or needs improvement	2
Health - Health facility not open	1
Pathway - Requested	1
Treatment - Waited too long	1



# Common Feedback Platform - CFP

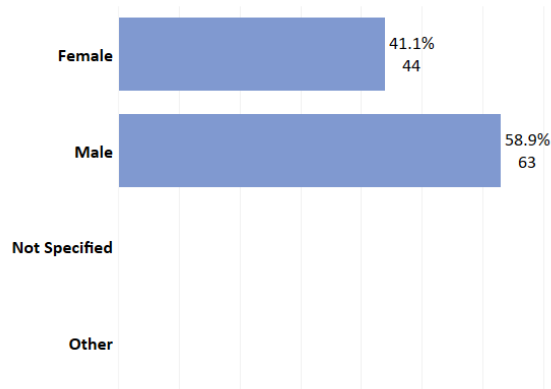
Monthly Camp Report | October 2025 | Transit Center

## Summary for October 2025

- 107 tickets received in this camp
- 66 tickets closed on the spot\*
- 41 tickets referred to relevant actors
- 71 responses given by relevant actors

*\*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

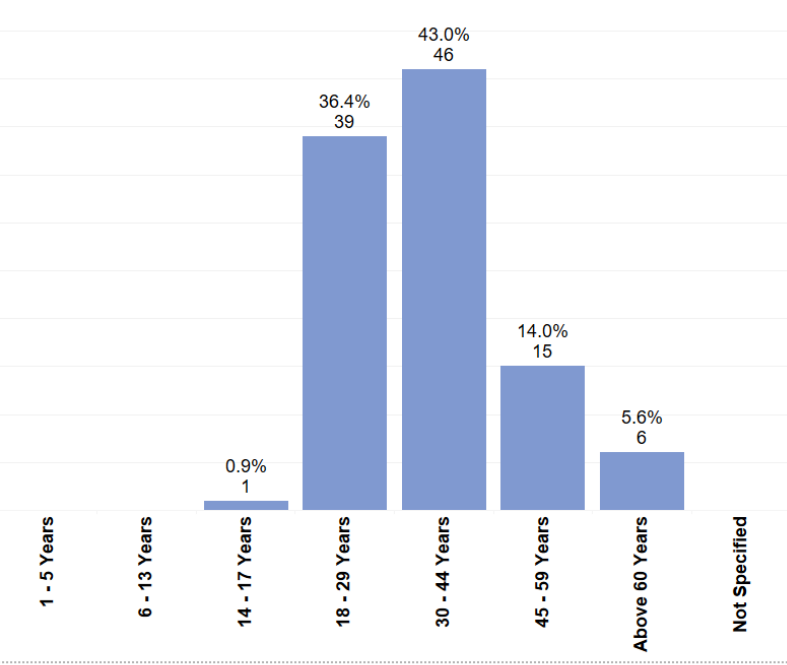
## Tickets received by gender



## Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Food Security related to WFP - Poor quality food items	29	29	0	29	0
Protection - Request for Protection Interventions	15	0	15	5	10
Protection - Request for information	13	13	0	13	0
Latrine - Latrine not working properly	8	8	0	8	0
Shelter Materials - Request additional materials	8	8	0	8	0
Shelter Materials - Received amount is not enough	6	2	4	2	2
Damage to shelter - Shelter damaged over time	5	0	5	0	5
Request for additional room - Request for new room	5	0	5	0	5
Pathway - Damaged, broken, or needs improvement	4	3	1	3	0
WASH - Drainage cleaning	4	0	4	0	4
Health - Assessment of medical conditions required	2	0	2	0	2
Solar supply - Not working	2	2	0	2	0
Water tap & Tubewell - Requesting new facility	2	0	2	0	2
Damage to shelter - Shelter damaged by weather	1	0	1	0	1
WASH - Request for information	1	1	0	1	0
WASH Solid Waste - HH waste pick-up needed	1	0	1	0	1
Water tap - Poor quality water	1	0	1	0	1

## Tickets Received per Age Group



## Tickets Analysis by Sector

	Food Security	Protection	Shelter & NFI	WASH	Site Development	Health	Site Management	Education	Energy & Environment	ID Documents	Livelihood	Nutrition
Tickets Received	29	28	25	13	8	2	2	0	0	0	0	0
Total Closed on the Spot	29	13	10	9	3	0	2	0	0	0	0	0
Total Referred	0	15	15	4	5	2	0	0	0	0	0	0
Total Replies	29	18	10	9	3	0	2	0	0	0	0	0
Open Tickets	0	0	5	0	2	2	0	0	0	0	0	0

## Top Open Tickets this Month

Ticket Description	Open Tickets
Protection - Request for Protection Interventions	10
Damage to shelter - Shelter damaged over time	5
Request for additional room - Request for new room	5
WASH - Drainage cleaning	4
Health - Assessment of medical conditions required	2
Shelter Materials - Received amount is not enough	2
Water tap & Tubewell - Requesting new facility	2
Damage to shelter - Shelter damaged by weather	1
WASH Solid Waste - HH waste pick-up needed	1
Water tap - Poor quality water	1