

Common Feedback Platform - CFP

About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

IOM Methodology and Definitions:

Methodology: The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- If the ticket can be resolved without referral.

- If the ticket is an emergency or sensitive issues. The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- If the ticket is not referable because of the nature of the request. Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

UNCHR Methodology and Definitions:

Methodology: The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

Common Feedback Platform - CFP

Monthly Camp Cumulative Report | October 2024 - September 2025

Cumulative Data for Oct 2024 - Sep 2025

363,929 tickets received across 34 sites

165,266 tickets closed on the spot

198,663 tickets referred by 6 actors

214,937 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received each Month per Sector

Sector	October	November	December	January	February	March	April	May	June	July	August	September	Grand Total
Education	12	18	22	26	37	77	94	37	65	41	75	65	569
Energy & Environment	1,230	1,113	2,314	2,268	2,879	1,922	2,943	2,089	2,009	4,034	1,988	2,931	27,720
Food Security	1,811	862	785	354	429	318	1,833	1,074	1,340	760	780	664	11,010
Health	95	107	801	721	919	776	926	649	738	741	1,085	1,139	8,697
ID Documents	695	647	3,423	2,255	4,305	4,110	517	562	399	496	438	486	18,333
Livelihood			254	300	141	226	192	153	182	139	153	211	1,951
Nutrition	8	3	368	434	1,579	1,069	8	3	7	4	9	19	3,511
Protection	341	275	2,628	2,860	2,508	2,207	5,640	2,686	2,592	4,319	4,254	4,414	34,724
Shelter & NFI	7,685	6,866	8,556	8,400	9,449	8,963	13,973	13,754	16,310	14,352	13,551	14,114	135,973
Site Development	4,159	3,727	4,340	4,694	4,426	3,955	5,407	5,455	6,149	6,363	5,889	4,975	59,539
Site Management	2,912	2,722	7,340	5,124	4,359	4,745	3,443	3,981	3,810	1,996	3,002	2,409	45,843
WASH	819	653	1,976	1,219	1,533	2,012	1,391	1,278	1,111	1,409	1,417	1,241	16,059

Cumulative Tickets per Month

	October	November	December	January	February	March	April	May	June	July	August	September	Grand Total
Total Received	19,767	16,993	32,807	28,655	32,564	30,380	36,367	31,721	34,712	34,654	32,641	32,668	363,929
Total Closed on the Spot	5,281	4,970	18,148	13,899	17,580	17,459	14,088	12,539	15,804	12,851	16,070	16,577	165,266
Total Referred	14,486	12,023	14,659	14,756	14,984	12,921	22,279	19,182	18,908	21,803	16,571	16,091	198,663
Total Replies	6,445	8,806	13,315	17,462	22,721	26,290	18,224	16,384	22,160	19,516	23,246	20,368	214,937

Top Tickets Received by Gender

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged over time	21,823	29,921		
Damage to shelter - Shelter damaged by weather	11,933	19,914		2
Slope Protection (erosion) - Requested	5,953	7,824	5	
Slope Protection (erosion) - Damaged, broken, or needs improvement	4,579	8,578	3	
Pathway - Damaged, broken, or needs improvement	4,876	7,829		
Cash for Work - Has not been selected for CFW in long time	3,236	8,757	4	
NFI - Request additional materials	2,376	7,406		
LPG Gas - Not enough for family	2,173	5,717		1
Shelter Materials - Request additional materials	2,113	5,047	1	
Cash for Work - Requested CFW	1,801	5,321	5	
Shelter Materials - Missed Distribution	2,536	3,456		
Cash for Work - Has not been enrolled	1,420	3,129	1	
Cooking Stove - Broken or not working	521	1,737		
SMART Card & Family Attestation - Add New Born	615	1,192		

Cumulative Tickets by Camp | AOR

	HCR																	IOM															Grand Total		
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupal ong RC	Nayapa ra RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22		Camp 24	Camp 25
Total Received	15,279	19,524	10,907	8,813	8,120	16,711	3,972	7,932	9,799	15,864	9,480	8,327	12,473	11,988	5,760	9,008	2,672	8,672	10,467	9,868	9,467	10,160	9,222	9,924	12,011	14,123	8,539	11,939	11,187	7,802	8,110	23,976	12,626	9,207	363,929
Total Closed on the Spot	2,632	4,113	1,715	1,455	3,641	9,652	1,826	3,330	3,840	1,745	5,223	2,398	2,845	4,073	1,264	3,201	1,759	2,859	5,748	6,329	3,780	4,787	4,207	1,684	9,599	8,091	5,242	8,584	6,074	5,341	5,289	19,534	5,771	7,635	165,266
Total Referred	12,647	15,411	9,192	7,358	4,479	7,059	2,146	4,602	5,959	14,119	4,257	5,929	9,628	7,915	4,496	5,807	913	5,813	4,719	3,539	5,687	5,373	5,015	8,240	2,412	6,032	3,297	3,355	5,113	2,461	2,821	4,442	6,855	1,572	198,663
Total Replies	5,903	10,252	4,359	4,136	4,710	11,407	2,434	3,913	6,366	5,713	4,745	4,266	8,010	7,755	3,920	4,698	1,992	8,295	8,260	7,009	8,959	7,676	8,631	9,321	3,404	10,413	7,080	6,407	5,833	3,008	3,373	7,670	10,292	4,727	214,937

CFM Implementers and
Data Contributors:



CFM Report Designed and
Produced by NPM:



Disclaimer:

IOM : The data is collected in all the 17 IOM AoR camps where the submitted tickets either closed on the spot or referred. Once a referred ticket is replied to, the feedback is shared with the beneficiary concerned. The beneficiary confirms if they consider their ticket resolved or not. Zite manager Link - <https://www.zitemanager.org/bangladesh>

UNHCR: UNHCR collects data from all 33 camps. Queries by refugees are either answered on the spot or they generate a ticket that is referred to the relevant focal point for follow up. Once action has been taken in line with the UNHCR CAIPP Standard Operating Procedures (SOPs), the ticket is closed.

Common Feedback Platform - CFP

Monthly Overview | September 2025

Summary for September 2025
32,668 tickets received across **34** sites

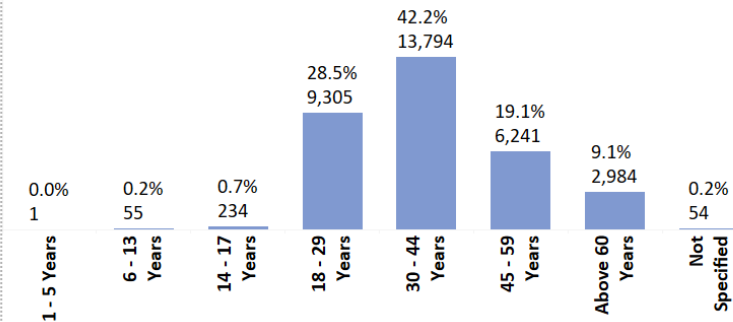
16,577 tickets closed on the spot*

16,091 tickets referred to relevant actors

20,368 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

Tickets Received this Month by Age of Beneficiary



**Tickets closed on the spot are not referred because they are resolved at the time of submission, sensitive, or not refferable (see Methodology section at end of report).*

**Receiving more tickets in a location or for a sector does not necessarily mean that there are more needs there; rather, it might imply that there is more CFP coverage, trust in the system, or larger population where tickets are received.*

Top Open Tickets this Month

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged by weather	1,078	1,781		
Damage to shelter - Shelter damaged over time	1,081	1,528		
Pathway - Damaged, broken, or needs improvement	596	805		
Protection - Request for Protection Interventions	337	387		
Pathway - Requested	58	77		
Electricity Supply - Not working	36	81		
Stairs - Damaged, broken, or needs improvement	34	61		
Relocation & Repatriation - Self-relocation (camp to camp)	32	30		
Shelter & NFI - Request for additional room - Request for new room	25	24		
SCOPE Card - Has not received new SCOPE Card	22	22		
Health - Assessment of medical conditions required	10	21		
NFI - Received amount is not enough	10	11		
Drainage - Damaged, broken, or needs improvement	10	10		
Shelter Number - Requested		20		
General Health Card - Did not receive	14	5		
Drainage Cover (Slab) - Requested	10	7		
WASH - Drainage cleaning	7	10		
Drainage - Blocked or Water logging			1	

Tickets Received this Month by Camp | AoR

		Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
HCR	Camp 01E	1,753	273	1,480	399	1,081
	Camp 01W	1,854	286	1,568	663	905
	Camp 02E	733	46	687	78	609
	Camp 02W	714	36	678	304	374
	Camp 03	618	365	253	380	0
	Camp 04	1,470	808	662	998	0
	Camp 04 Ext.	277	183	94	213	0
	Camp 05	952	536	416	541	0
	Camp 06	953	658	295	755	0
	Camp 07	1,580	42	1,538	288	1,250
	Camp 17	1,041	762	279	843	0
	Camp 21	571	265	306	325	0
	Camp 26	930	195	735	552	183
	Camp 27	1,770	957	813	1,562	0
	Kutupalong RC	542	121	421	296	125
IOM	Nayapara RC	1,264	741	523	861	0
	Transit Center	229	212	17	212	0
	Camp 08E	557	187	370	675	0
	Camp 08W	982	695	287	963	0
	Camp 09	791	426	365	528	0
	Camp 10	857	436	421	835	0
	Camp 11	889	455	434	784	0
	Camp 12	869	505	364	764	0
	Camp 13	750	330	420	1,522	0
	Camp 14	1,126	942	184	282	0
	Camp 15	1,251	848	403	890	0
	Camp 16	737	488	249	513	0
	Camp 18	796	598	198	612	0
	Camp 19	860	507	353	570	0
	Camp 20	616	445	171	252	0
Camp 20 Ext	666	438	228	277	0	
Camp 22	1,829	1,467	362	294	68	
Camp 24	940	577	363	849	0	
Camp 25	901	747	154	488	0	

Tickets Received this Month by Sector, Camp | AoR

Sector	HCR																		IOM																		
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25			
Shelter & NFI	1,197	1,175	484	494	421	950	179	594	621	1,263	640	184	524	817	360	636	14	75	390	150	335	160	283	275	137	129	254	226	187	80	101	484	170	125			
Site Development	241	284	181	142	35	74	3	99	79	229	54	105	27	44	72	101		221	213	255	287	307	223	224	104	276	142	148	256	127	131	153	53	85			
Protection	222	299	44	43	77	267	43	148	177	47	160	113	209	249	96	370	23	83	38	98	133	114	86	152	111	458	113	32	49	26	31	64	208	31			
Site Management	32	44	3	3	32	49	10	15	31	4	35	4	14	4	3	2		47	13	84	16	101	8	43	369	170	28	52	162	191	259	376	107	98			
WASH	22	5	10	7	8	28		6	6	6	70	43	43	90	3	14	5	30	64	54	36	74	50	28	36	26	108	62	14	43	17	64	52	117			
Energy & Environment	21	30	3	13	13	48	26	59	9	12	49	77	50	313	4	1	94	60	165	125	34	70	115	7	145	118	33	107	117	98	78	411	144	282			
Health	11	12	3	12	9	37	10	24	12	15	13	33	27	76	4	139	64	8	12	21	5	46	45	19	64	61	58	122	58	18	5		88	8			
Livelihood	5	1				6			2				4												3					13	23		49	105			
Food Security	2	1	3		22	11	6	7	16	4	20	12	21	177		1	29	16	86	3	8	12	48		28	1		30	6	3	5	38	2	46			
Nutrition		1											1						1			1		1				14									
ID Documents		1	2															17		1	3	2	11	1	129	4	1	3	11	17	16	239	24	4			
Education		1			1								10									2				8							43				

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 01E**

Summary for September 2025

1,753 tickets received in this camp

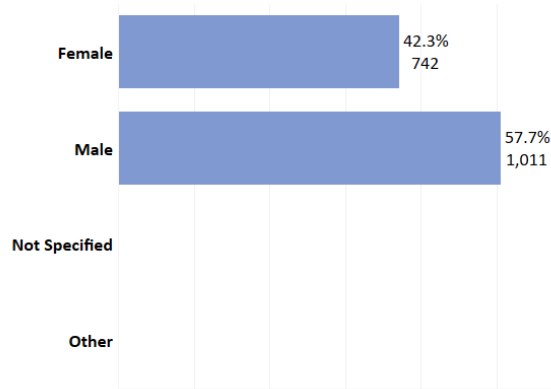
273 tickets closed on the spot*

1,480 tickets referred to relevant actors

399 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

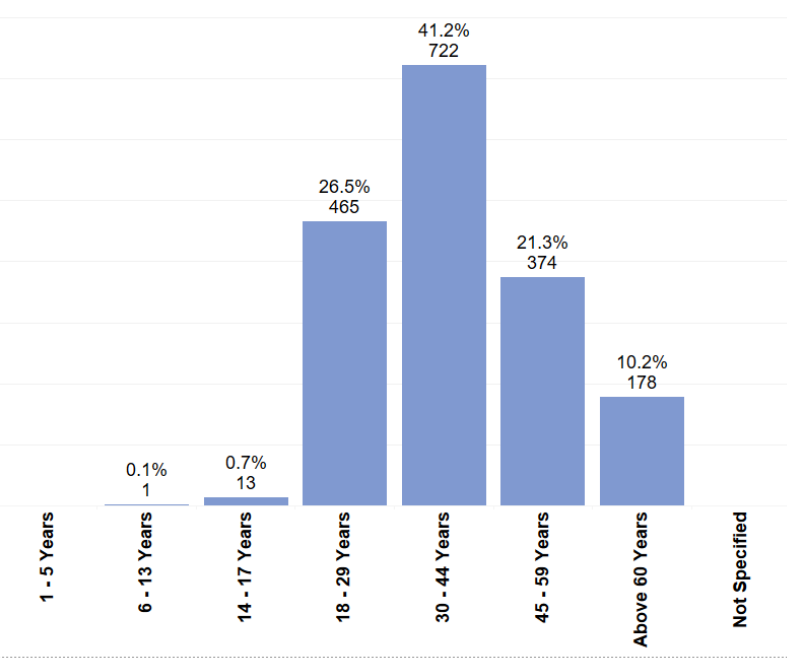
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	974	0	974	60	914
Pathway - Damaged, broken, or needs improvement	191	6	185	13	172
Protection - Request for information	171	168	3	171	0
Damage to shelter - Shelter damaged by weather	139	0	139	12	127
Protection - Request for Protection Interventions	51	0	51	24	27
Shelter Materials - Request additional materials	45	36	9	39	0
Pathway - Requested	33	0	33	0	33
Shelter & NFI - Request for Information	30	29	1	30	0
Site Management - Request for information	14	14	0	14	0
Stairs - Requested	14	0	14	2	12
Energy & Environment - LPG Gas - Not enough for family	13	0	13	0	13
Relocation & Repatriation - Self-relocation (camp to camp)	9	0	9	0	9
WASH - Request for information	9	7	2	9	0
Energy & Environment - Request for Information	8	8	0	8	0
General Health Card - Did not receive	7	0	7	0	7
Shelter & NFI - Request for additional room - Request for new room	6	0	6	0	6
Livelihood - Request for information	5	5	0	5	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Site Management	WASH	Energy & Environment	Health	Livelihood	Food Security	Education	ID Documents	Nutrition
Tickets Received	1,197	241	222	32	22	21	11	5	2	0	0	0
Total Closed on the Spot	65	6	168	14	7	8	0	5	0	0	0	0
Total Referred	1,132	235	54	18	15	13	11	0	2	0	0	0
Total Replies	141	16	195	16	18	8	0	5	0	0	0	0
Open Tickets	991	219	0	2	0	5	11	0	2	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	914
Pathway - Damaged, broken, or needs improvement	172
Damage to shelter - Shelter damaged by weather	127
Pathway - Requested	33
Protection - Request for Protection Interventions	27
Energy & Environment - LPG Gas - Not enough for family	13
Stairs - Requested	12
Relocation & Repatriation - Self-relocation (camp to camp)	9
General Health Card - Did not receive	7
Shelter & NFI - Request for additional room - Request for new room	6
Relocation & Repatriation - Relocation within camp	4
Site Management - Solar light (Requesting the new light)	3
Health - Assessment of medical conditions required	2
Health - Health Facility is not maintaining standards	2
NFI - Received amount is not enough	2
Food distributions - Household has not received food	1
Latrine - Latrine not working properly	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 01W**

Summary for September 2025

1,854 tickets received in this camp

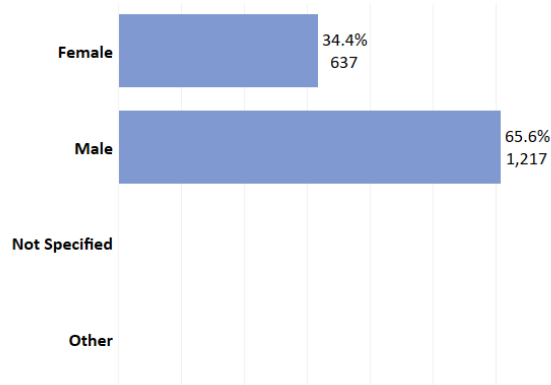
286 tickets closed on the spot*

1,568 tickets referred to relevant actors

663 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

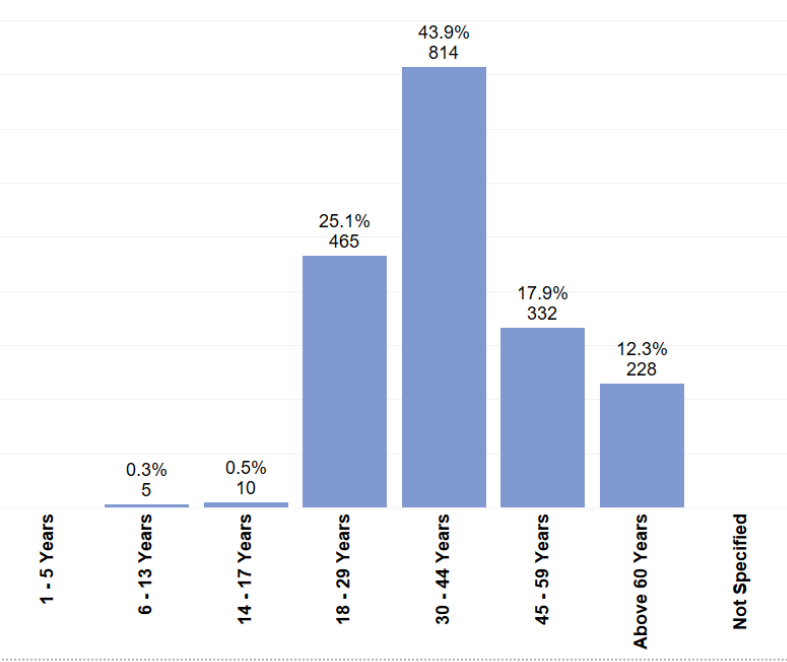
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	1,011	0	1,011	158	853
Pathway - Damaged, broken, or needs improvement	278	4	274	17	257
Protection - Request for information	254	176	78	254	0
Shelter Materials - Request additional materials	75	9	66	74	0
Shelter & NFI - Request for Information	52	39	13	52	0
Protection - Request for Protection Interventions	45	0	45	30	15
Damage to shelter - Shelter damaged over time	29	0	29	3	26
Site Management - Request for information	25	17	8	25	0
Energy & Environment - LPG Gas - Not enough for family	16	14	2	15	0
Relocation & Repatriation - Self-relocation (camp to camp)	16	0	16	1	15
Energy & Environment - Request for Information	14	14	0	14	0
Health - Request for information	9	8	1	9	0
Health - Rehabilitation support or assistive device support	6	0	6	0	6
Latrine - Needs desludging	4	0	4	4	0
Health - Assessment of medical conditions required	3	0	3	0	3
Relocation & Repatriation - Relocation within camp	3	0	3	0	3
Shelter & NFI - Request for additional room - Request for new room	2	0	2	1	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Site Management	Energy & Environment	Health	WASH	Education	Food Security	ID Documents	Livelihood	Nutrition
Tickets Received	1,175	299	284	44	30	12	5	1	1	1	1	1
Total Closed on the Spot	48	176	5	17	28	8	1	0	1	0	1	1
Total Referred	1,127	123	279	27	2	4	4	1	0	1	0	0
Total Replies	288	284	18	26	29	9	5	0	1	1	1	1
Open Tickets	839	0	261	1	0	0	0	1	0	0	0	0

Top Open Tickets this Month

Ticket Description

Damage to shelter - Shelter damaged by weather	853
Pathway - Damaged, broken, or needs improvement	257
Damage to shelter - Shelter damaged over time	26
Protection - Request for Protection Interventions	15
Relocation & Repatriation - Self-relocation (camp to camp)	15
Health - Rehabilitation support or assistive device support	6
Health - Assessment of medical conditions required	3
Relocation & Repatriation - Relocation within camp	3
Stairs - Damaged, broken, or needs improvement	2
WASH - Drainage cleaning	2
Education - Tertiary Education requested	1
Shelter & NFI - Request for additional room - Request for new room	1
Stairs - Requested	1

Common Feedback Platform - CFP

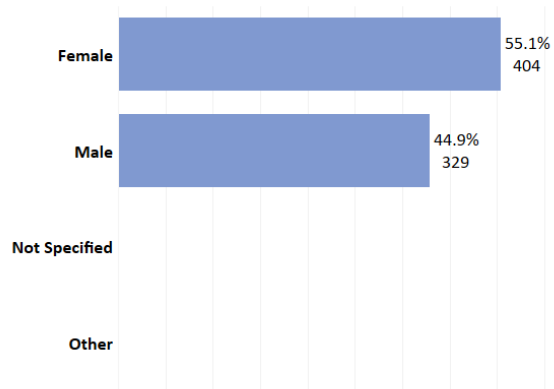
Monthly Camp Report | September 2025 | **Camp 02E**

Summary for September 2025

- 733 tickets received in this camp
- 46 tickets closed on the spot*
- 687 tickets referred to relevant actors
- 78 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

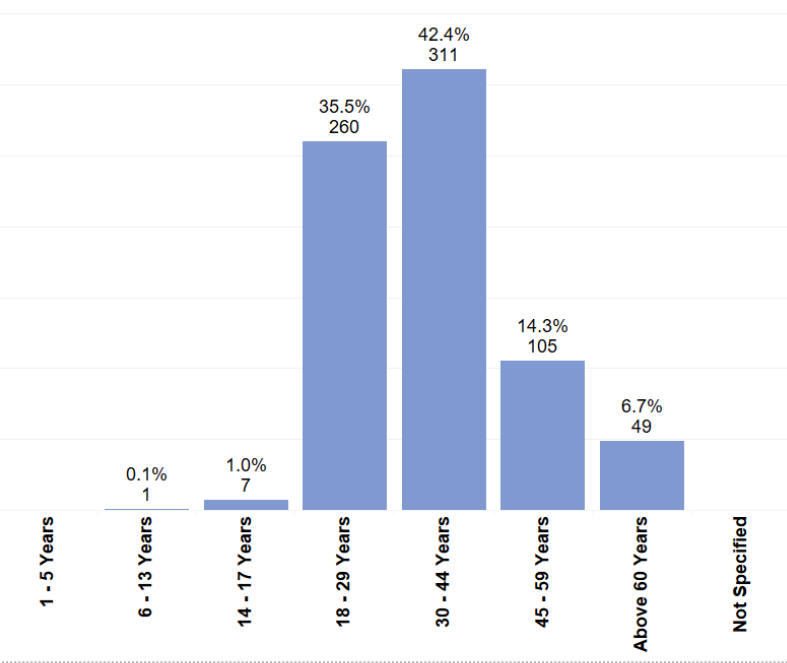
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	438	0	438	0	438
Pathway - Damaged, broken, or needs improvement	168	1	167	2	165
Protection - Request for information	29	28	1	29	0
Shelter & NFI - Request for Information	18	6	12	18	0
Shelter Materials - Request additional materials	17	5	12	17	0
Protection - Request for Protection Interventions	15	0	15	1	14
Stairs - Damaged, broken, or needs improvement	8	0	8	0	8
WASH - Request for information	8	6	2	8	0
Damage to shelter - Shelter damaged over time	7	0	7	0	7
Pathway - Requested	4	0	4	0	4
Energy & Environment - LPG Gas - Not enough for family	3	0	3	0	3
Shelter Materials - Received amount is not enough	3	0	3	0	3
Food Porters - Requested	2	0	2	0	2
Health - Assessment of medical conditions required	2	0	2	0	2
Relocation & Repatriation - Self-relocation (camp to camp)	2	0	2	0	2
SCOPE Card - Lost	2	0	2	1	1
Bathing Station - Requested	1	0	1	1	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	WASH	Energy & Environment	Food Security	Health	Site Management	ID Documents	Education	Livelihood	Nutrition
Tickets Received	484	181	44	10	3	3	3	3	2	0	0	0
Total Closed on the Spot	11	1	28	6	0	0	0	0	0	0	0	0
Total Referred	473	180	16	4	3	3	3	3	2	0	0	0
Total Replies	35	2	30	10	0	0	0	0	1	0	0	0
Open Tickets	438	178	0	0	3	3	3	3	1	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	438
Pathway - Damaged, broken, or needs improvement	165
Protection - Request for Protection Interventions	14
Stairs - Damaged, broken, or needs improvement	8
Damage to shelter - Shelter damaged over time	7
Pathway - Requested	4
Energy & Environment - LPG Gas - Not enough for family	3
Shelter Materials - Received amount is not enough	3
Food Porters - Requested	2
Health - Assessment of medical conditions required	2
Relocation & Repatriation - Self-relocation (camp to camp)	2
Food distributions - Household has not received food	2
General Health Card - Did not receive	1
NFI - Received amount is not enough	1
Relocation & Repatriation - Temporary relocation	1
SCOPE Card - Lost	1
WASH - Drainage cleaning	1

Common Feedback Platform - CFP

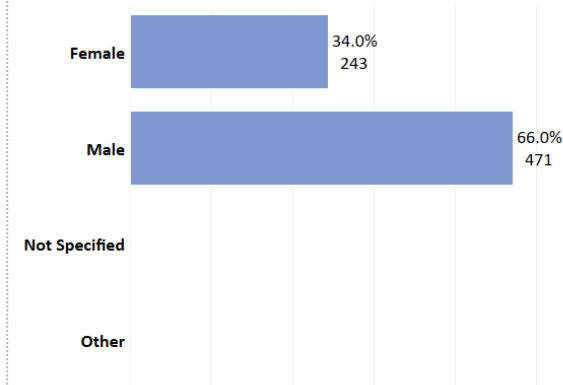
Monthly Camp Report | September 2025 | **Camp 02W**

Summary for September 2025

714 tickets received in this camp
36 tickets closed on the spot*
678 tickets referred to relevant actors
304 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

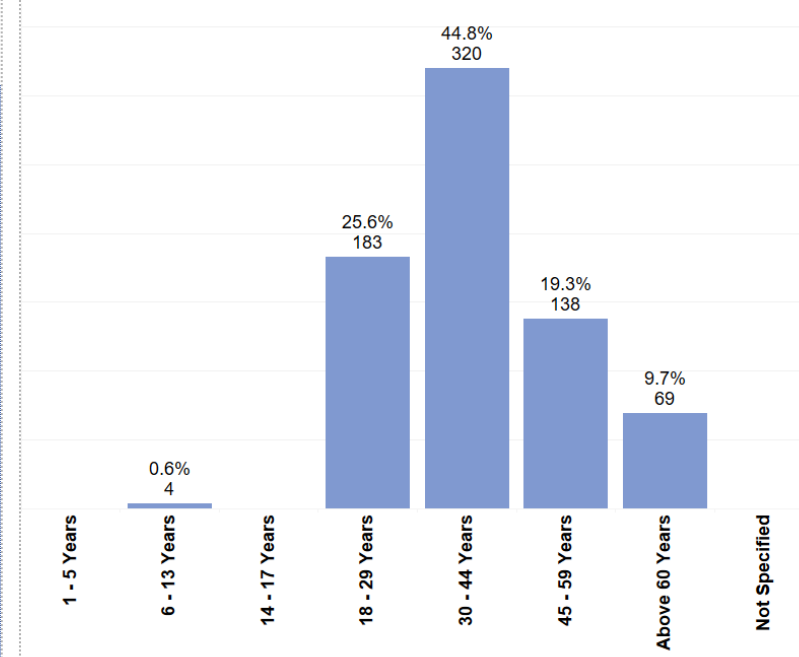
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	463	0	463	212	251
Pathway - Requested	67	0	67	20	47
Pathway - Damaged, broken, or needs improvement	64	0	64	16	48
Protection - Request for Protection Interventions	34	0	34	6	28
Shelter & NFI - Request for Information	20	12	8	20	0
Health - Assessment of medical conditions required	11	0	11	0	11
Energy & Environment - LPG Gas - Not enough for family	9	5	4	6	0
Protection - Request for information	9	9	0	9	0
Stairs - Damaged, broken, or needs improvement	8	0	8	2	6
Damage to shelter - Shelter damaged over time	5	0	5	1	4
Energy & Environment - Request for Information	4	4	0	4	0
Shelter Materials - Request additional materials	4	4	0	4	0
Latrine - Needs desludging	3	0	3	0	3
Shelter & NFI - Request for additional room - Request for new room	2	0	2	2	0
Site Management -Solar light (Requesting the new light)	2	0	2	0	2
WASH - Drainage cleaning	2	0	2	0	2
Health - Request for information	1	1	0	1	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Energy & Environment	Health	WASH	Site Management	Education	Food Security	ID Documents	Livelihood	Nutrition
Tickets Received	494	142	43	13	12	7	3	0	0	0	0	0
Total Closed on the Spot	16	0	9	9	1	1	0	0	0	0	0	0
Total Referred	478	142	34	4	11	6	3	0	0	0	0	0
Total Replies	239	38	15	10	1	1	0	0	0	0	0	0
Open Tickets	239	104	19	0	10	5	3	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged by weather	251
Pathway - Damaged, broken, or needs improvement	48
Pathway - Requested	47
Protection - Request for Protection Interventions	28
Health - Assessment of medical conditions required	11
Stairs - Damaged, broken, or needs improvement	6
Damage to shelter - Shelter damaged over time	4
Latrine - Needs desludging	3
Site Management -Solar light (Requesting the new light)	2
WASH - Drainage cleaning	2
Latrine - Latrine not working properly	1
Site Management - Not working - Solar supply	1
Stairs - Requested	1
WASH Solid Waste - Communal waste pick-up needed	1
Water tap & Tubewell - Requesting new facility	1

Common Feedback Platform - CFP

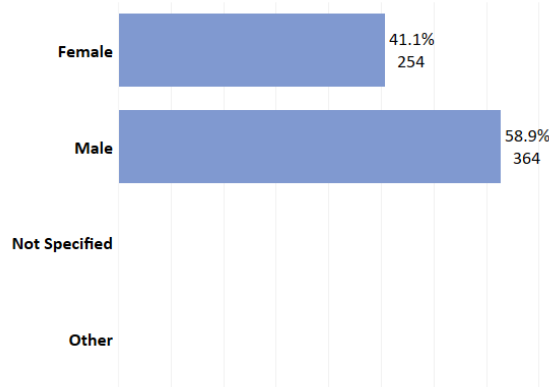
Monthly Camp Report | September 2025 | **Camp 03**

Summary for September 2025

- 618 tickets received in this camp
- 365 tickets closed on the spot*
- 253 tickets referred to relevant actors
- 380 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

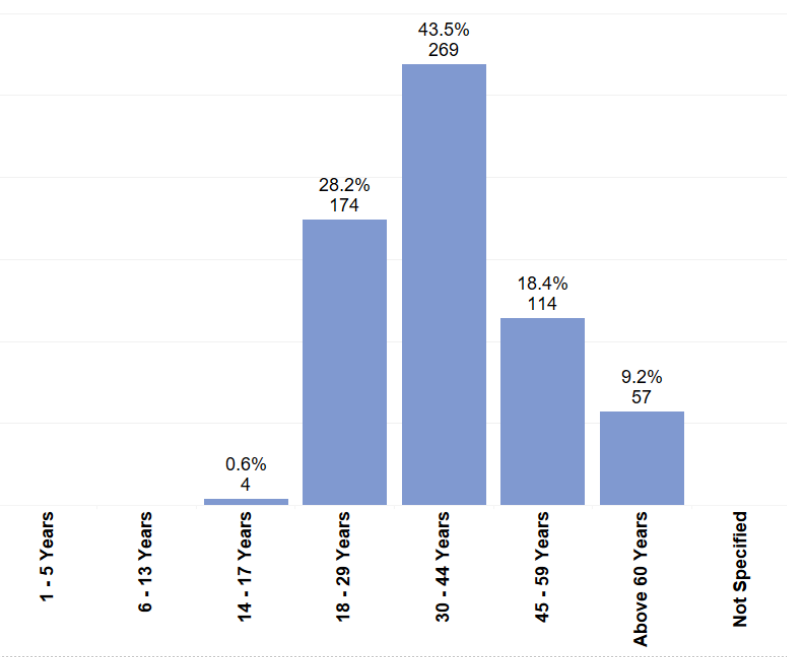
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	249	249	0	249	0
Damage to shelter - Shelter damaged over time	127	0	127	0	127
Protection - Request for information	45	45	0	45	0
Damage to shelter - Shelter damaged by weather	39	0	39	0	39
Pathway - Damaged, broken, or needs improvement	33	0	33	0	33
Protection - Request for Protection Interventions	32	0	32	12	20
Site Management - Request for information	25	25	0	25	0
Food Security - Request for information	21	20	1	21	0
Energy & Environment - Request for Information	12	12	0	12	0
WASH - Request for information	7	7	0	7	0
Health - Request for information	6	6	0	6	0
Site Management - Not working - Solar supply	6	0	6	2	4
Shelter & NFI - Request for additional room - Request for new room	3	0	3	0	3
Health - Assessment of medical conditions required	2	0	2	0	2
Shelter Materials - Request additional materials	2	0	2	0	2
Education - Request for information	1	1	0	1	0
Energy & Environment - LPG Gas - Not enough for family	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Site Management	Food Security	Energy & Environment	Health	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	421	77	35	32	22	13	9	8	1	0	0	0
Total Closed on the Spot	249	45	0	25	20	12	6	7	1	0	0	0
Total Referred	172	32	35	7	2	1	3	1	0	0	0	0
Total Replies	249	57	0	27	21	12	6	7	1	0	0	0
Open Tickets	0	0	35	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	127
Damage to shelter - Shelter damaged by weather	39
Pathway - Damaged, broken, or needs improvement	33
Protection - Request for Protection Interventions	20
Site Management - Not working - Solar supply	4
Shelter & NFI - Request for additional room - Request for new room	3
Health - Assessment of medical conditions required	2
Shelter Materials - Request additional materials	2
Energy & Environment - LPG Gas - Not enough for family	1
Food distributions - Poor quality food items	1
General Health Card - Did not receive	1
Latrine - Latrine not working properly	1
NFI - Received amount is not enough	1
Pathway - Requested	1
Relocation & Repatriation - Self-relocation (camp to camp)	1
Stairs - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 04**

Summary for September 2025

1,470 tickets received in this camp

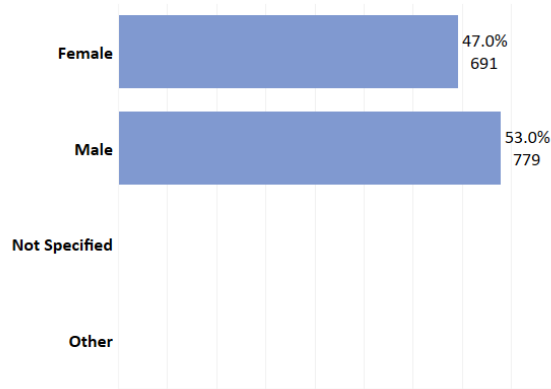
808 tickets closed on the spot*

662 tickets referred to relevant actors

998 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

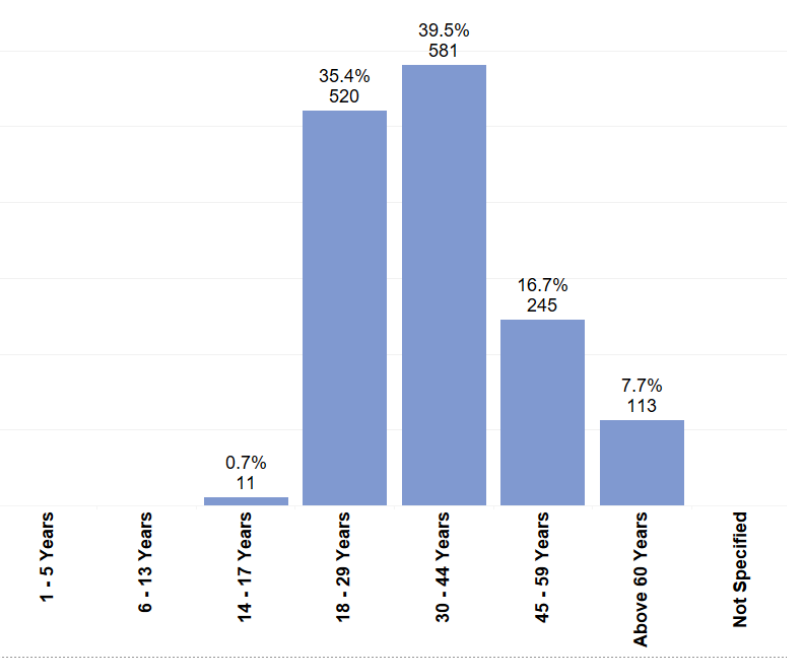
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	474	474	0	474	0
Damage to shelter - Shelter damaged over time	296	0	296	85	211
Protection - Request for information	217	213	4	217	0
Damage to shelter - Shelter damaged by weather	127	0	127	43	84
Pathway - Damaged, broken, or needs improvement	66	0	66	0	66
Protection - Request for Protection Interventions	50	0	50	34	16
Energy & Environment - Request for Information	35	35	0	35	0
Shelter & NFI - Request for additional room - Request for new room	35	0	35	15	20
Health - Request for information	28	28	0	28	0
WASH - Request for information	26	26	0	26	0
Relocation & Repatriation - Self-relocation (camp to camp)	23	0	23	0	23
Site Management - Request for information	17	17	0	17	0
Shelter Materials - Request additional materials	15	0	15	7	8
Energy & Environment - LPG Gas - Not enough for family	13	0	13	0	13
Food Security - Request for information	9	8	1	9	0
Stairs - Damaged, broken, or needs improvement	8	0	8	0	8
General Health Card - Did not receive	7	0	7	0	7

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Site Management	Energy & Environment	Health	WASH	Food Security	Livelihood	Education	ID Documents	Nutrition
Tickets Received	950	267	74	49	48	37	28	11	6	0	0	0
Total Closed on the Spot	474	213	0	17	35	28	26	9	6	0	0	0
Total Referred	476	54	74	32	13	9	2	2	0	0	0	0
Total Replies	625	251	0	17	35	28	26	10	6	0	0	0
Open Tickets	0	0	74	15	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged over time	211
Damage to shelter - Shelter damaged by weather	84
Pathway - Damaged, broken, or needs improvement	66
Relocation & Repatriation - Self-relocation (camp to camp)	23
Shelter & NFI - Request for additional room - Request for new room	20
Protection - Request for Protection Interventions	16
Energy & Environment - LPG Gas - Not enough for family	13
Shelter Materials - Request additional materials	8
Stairs - Damaged, broken, or needs improvement	8
General Health Card - Did not receive	7
Relocation & Repatriation - Relocation within camp	6
Health - Assessment of medical conditions required	2
Latrine - Needs desludging	2
NFI - Received amount is not enough	2
Food distributions - Household has not received food	1
Relocation & Repatriation - Temporary relocation	1
Site Management - Not working - Solar supply	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 04 Ext.**

Summary for September 2025

277 tickets received in this camp

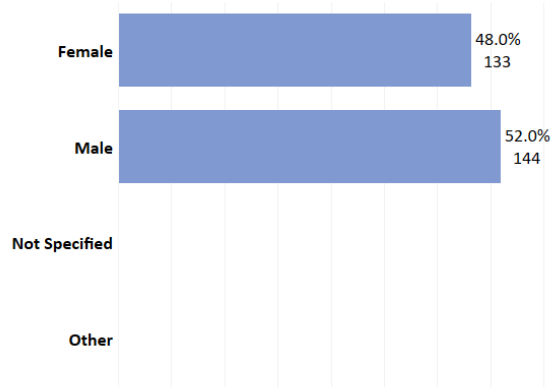
183 tickets closed on the spot*

94 tickets referred to relevant actors

213 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

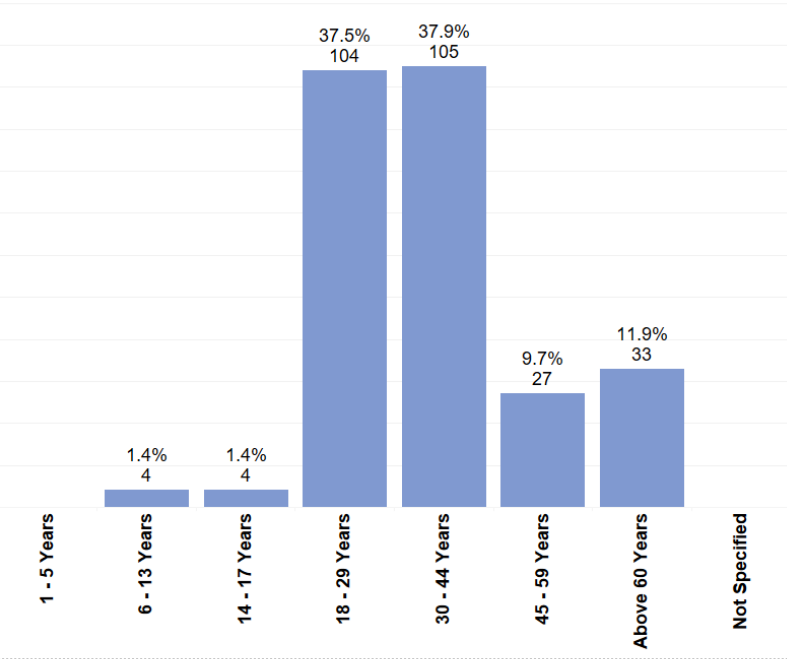
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	95	95	0	95	0
Damage to shelter - Shelter damaged by weather	59	0	59	23	36
Protection - Request for information	27	27	0	27	0
Energy & Environment - Request for Information	26	26	0	26	0
Shelter Materials - Request additional materials	19	16	3	17	0
Protection - Request for Protection Interventions	16	0	16	4	12
Health - Request for information	9	9	0	9	0
Damage to shelter - Shelter damaged over time	6	0	6	2	4
Food Security - Request for information	5	5	0	5	0
Site Management - Request for information	5	5	0	5	0
Pathway - Damaged, broken, or needs improvement	3	0	3	0	3
Relocation & Repatriation - Self-relocation (camp to camp)	3	0	3	0	3
Relocation & Repatriation - Relocation within camp	2	0	2	0	2
Food Porters - Requested	1	0	1	0	1
Health - Health Facility is not maintaining standards	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	Health	Site Management	Food Security	Site Development	Education	ID Documents	Livelihood	Nutrition	WASH
Tickets Received	179	43	26	10	10	6	3	0	0	0	0	0
Total Closed on the Spot	111	27	26	9	5	5	0	0	0	0	0	0
Total Referred	68	16	0	1	5	1	3	0	0	0	0	0
Total Replies	137	31	26	9	5	5	0	0	0	0	0	0
Open Tickets	0	0	0	0	0	0	3	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged by weather	36
Protection - Request for Protection Interventions	12
Damage to shelter - Shelter damaged over time	4
Pathway - Damaged, broken, or needs improvement	3
Relocation & Repatriation - Self-relocation (camp to camp)	3
Relocation & Repatriation - Relocation within camp	2
Food Porters - Requested	1
Health - Health Facility is not maintaining standards	1

Common Feedback Platform - CFP

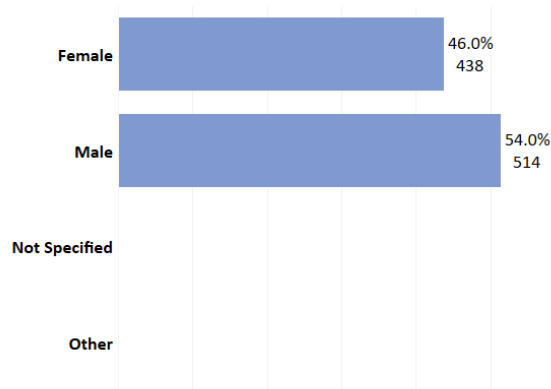
Monthly Camp Report | September 2025 | Camp 05

Summary for September 2025

- 952 tickets received in this camp
- 536 tickets closed on the spot*
- 416 tickets referred to relevant actors
- 541 responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

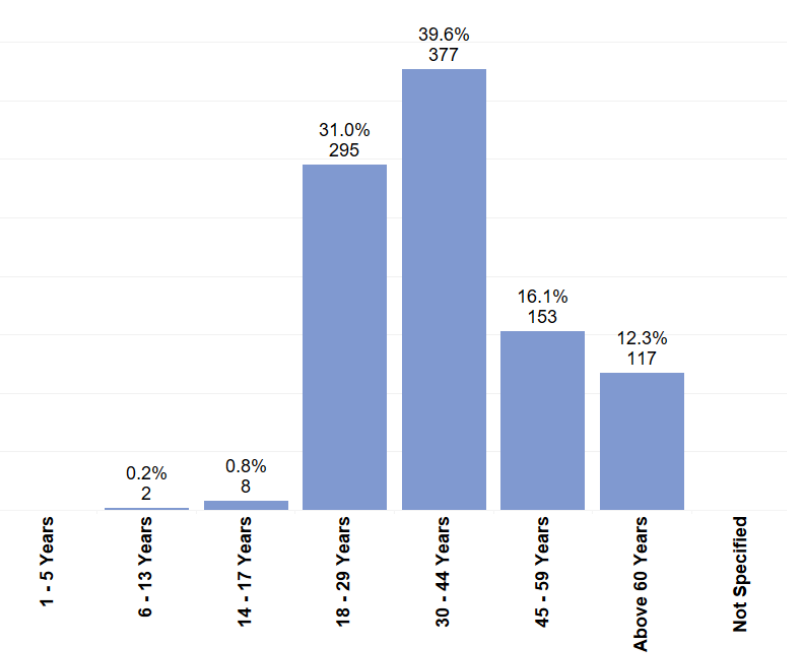
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	310	310	0	310	0
Damage to shelter - Shelter damaged by weather	182	0	182	0	182
Protection - Request for information	139	139	0	139	0
Damage to shelter - Shelter damaged over time	97	0	97	0	97
Pathway - Damaged, broken, or needs improvement	83	0	83	0	83
Energy & Environment - Request for Information	51	51	0	51	0
Health - Request for information	16	15	1	16	0
Site Management - Request for information	11	11	0	11	0
Pathway - Requested	9	0	9	0	9
Protection - Request for Protection Interventions	9	0	9	4	5
Energy & Environment - LPG Gas - Not enough for family	7	0	7	0	7
Food Security - Request for information	5	5	0	5	0
WASH - Request for information	5	5	0	5	0
Health - Assessment of medical conditions required	4	0	4	0	4
Stairs - Requested	4	0	4	0	4
Stairs - Damaged, broken, or needs improvement	3	0	3	0	3
General Health Card - Did not receive	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	Health	Site Management	Food Security	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	594	148	99	59	24	15	7	6	0	0	0	0
Total Closed on the Spot	310	139	0	51	15	11	5	5	0	0	0	0
Total Referred	284	9	99	8	9	4	2	1	0	0	0	0
Total Replies	310	143	0	51	16	11	5	5	0	0	0	0
Open Tickets	0	0	99	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged by weather	182
Damage to shelter - Shelter damaged over time	97
Pathway - Damaged, broken, or needs improvement	83
Pathway - Requested	9
Energy & Environment - LPG Gas - Not enough for family	7
Protection - Request for Protection Interventions	5
Health - Assessment of medical conditions required	4
Stairs - Requested	4
Stairs - Damaged, broken, or needs improvement	3
General Health Card - Did not receive	2
Shelter Materials - Request additional materials	2
Site Management - Not working - Solar supply	2
Bathing Station - Requested	1
Energy & Environment - LPG Porters - Requested	1
Food distributions - Household has not received food	1
Food Porters - Requested	1
Health - Health Facility is not maintaining standards	1

Common Feedback Platform - CFP

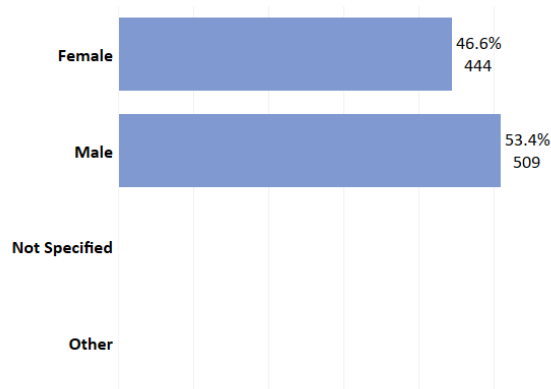
Monthly Camp Report | September 2025 | **Camp 06**

Summary for September 2025

953 tickets received in this camp
658 tickets closed on the spot*
295 tickets referred to relevant actors
755 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

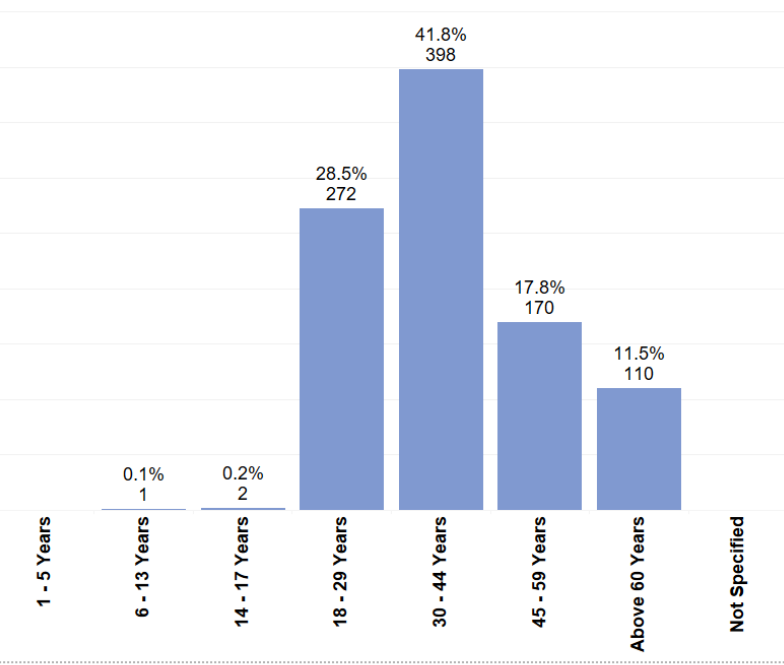
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	439	439	0	439	0
Damage to shelter - Shelter damaged by weather	166	0	166	80	86
Protection - Request for information	152	152	0	152	0
Pathway - Damaged, broken, or needs improvement	65	0	65	0	65
Protection - Request for Protection Interventions	25	0	25	3	22
Site Management - Request for information	16	16	0	16	0
Site Management - Requesting for the Information	14	14	0	14	0
Food Security - Request for information	13	13	0	13	0
Health - Request for information	12	12	0	12	0
Stairs - Damaged, broken, or needs improvement	8	0	8	0	8
Damage to shelter - Shelter damaged over time	7	0	7	7	0
Energy & Environment - Request for Information	6	6	0	6	0
Shelter & NFI - Request for additional room - Request for new room	5	0	5	5	0
WASH - Request for information	4	4	0	4	0
Energy & Environment - LPG Gas - Not enough for family	3	0	3	0	3
Food Porters - Requested	3	0	3	0	3
NFI - Received amount is not enough	3	0	3	0	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Site Management	Food Security	Health	Energy & Environment	WASH	Livelihood	Education	ID Documents	Nutrition
Tickets Received	621	177	79	31	16	12	9	6	2	0	0	0
Total Closed on the Spot	439	152	0	30	13	12	6	4	2	0	0	0
Total Referred	182	25	79	1	3	0	3	2	0	0	0	0
Total Replies	531	155	2	30	13	12	6	4	2	0	0	0
Open Tickets	0	0	77	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	86
Pathway - Damaged, broken, or needs improvement	65
Protection - Request for Protection Interventions	22
Stairs - Damaged, broken, or needs improvement	8
Energy & Environment - LPG Gas - Not enough for family	3
Food Porters - Requested	3
NFI - Received amount is not enough	3
Pathway - Requested	2
Water tap - Poor quality water	2
Bridge - Requested	1
Shelter Materials - Request additional materials	1
Site Management -Solar light (Requesting the new light)	1
WASH - Drainage cleaning	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 07**

Summary for September 2025

1,580 tickets received in this camp

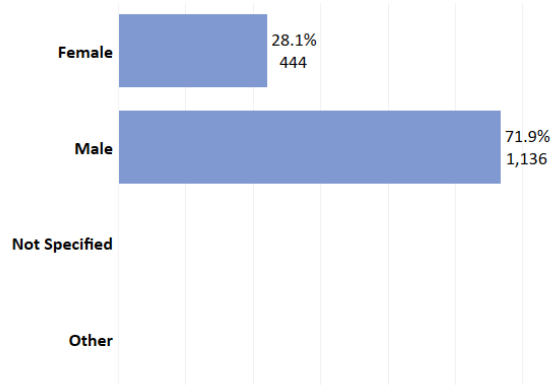
42 tickets closed on the spot*

1,538 tickets referred to relevant actors

288 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

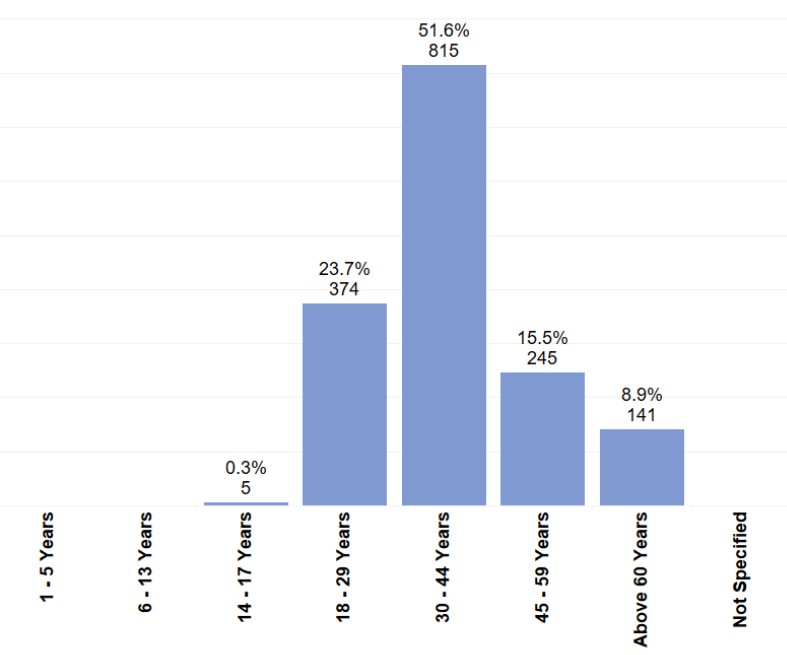
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	666	0	666	88	578
Damage to shelter - Shelter damaged over time	563	0	563	114	449
Pathway - Damaged, broken, or needs improvement	178	0	178	18	160
Stairs - Damaged, broken, or needs improvement	44	0	44	2	42
Protection - Request for Protection Interventions	31	0	31	0	31
Shelter & NFI - Request for Information	25	19	6	25	0
Protection - Request for information	16	16	0	16	0
Health - Request for information	15	2	13	15	0
Energy & Environment - LPG Gas - Not enough for family	12	0	12	1	11
Pathway - Requested	6	0	6	0	6
WASH - Request for information	6	5	1	6	0
Shelter Materials - Request additional materials	5	0	5	2	3
Site Management - Not working - Solar supply	4	0	4	0	4
Food Porters - Requested	3	0	3	1	2
NFI - Received amount is not enough	3	0	3	0	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Health	Energy & Environment	WASH	Food Security	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	1,263	229	47	15	12	6	4	4	0	0	0	0
Total Closed on the Spot	19	0	16	2	0	5	0	0	0	0	0	0
Total Referred	1,244	229	31	13	12	1	4	4	0	0	0	0
Total Replies	229	20	16	15	1	6	1	0	0	0	0	0
Open Tickets	1,015	209	15	0	11	0	3	4	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged by weather	578
Damage to shelter - Shelter damaged over time	449
Pathway - Damaged, broken, or needs improvement	160
Stairs - Damaged, broken, or needs improvement	42
Protection - Request for Protection Interventions	31
Energy & Environment - LPG Gas - Not enough for family	11
Pathway - Requested	6
Site Management - Not working - Solar supply	4
NFI - Received amount is not enough	3
Shelter Materials - Request additional materials	3
Food Porters - Requested	2
Request for fresh food enlistment - Request for fresh food	1
Shelter & NFI - Request for additional room - Request for new room	1
WASH - Drainage cleaning	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | Camp 08E

Summary for September 2025

557 tickets received in this camp

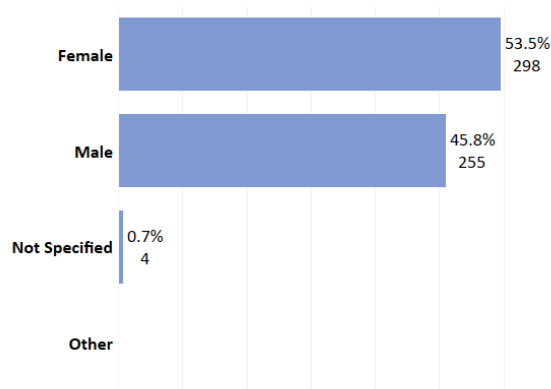
187 tickets closed on the spot*

370 tickets referred to relevant actors

675 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

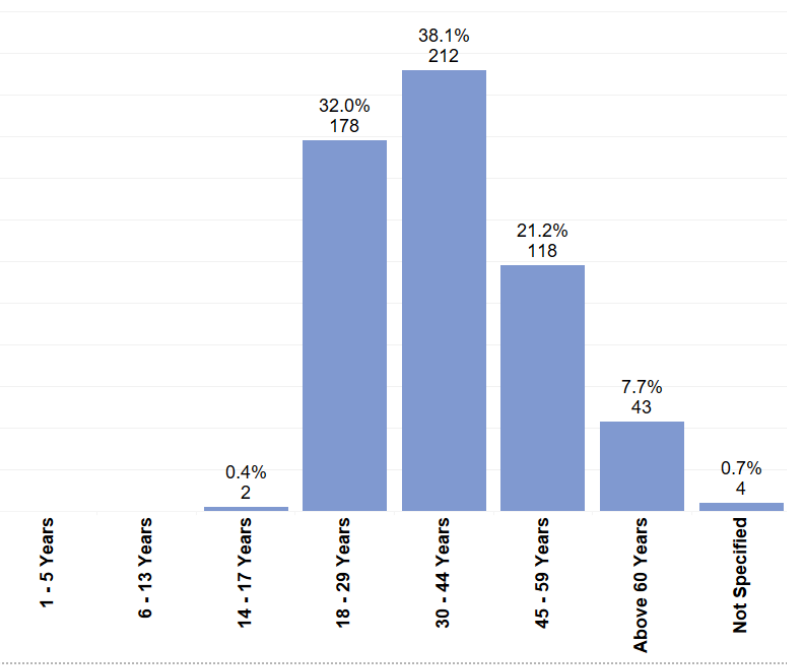
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	83	0	83	148	0
Shelter & NFI - Request for Information	75	75	0	75	0
Protection - Request for information	65	65	0	65	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	53	0	53	81	0
Cooking Stove - Did not receive	42	0	42	35	7
Cash for Work - Has not been enrolled	32	0	32	45	0
Drainage - Drain Requested	27	0	27	44	0
Stairs - Requested	24	0	24	50	0
WASH - Request for information	20	20	0	20	0
SCOPE Card - Has not received new SCOPE Card	17	0	17	0	17
Energy & Environment - Request for Information	14	14	0	14	0
Pathway - Requested	14	0	14	23	0
Protection - Request for Protection Interventions	14	0	14	2	12
Food distributions - Missed Token	9	0	9	6	3
Health - Request for information	7	7	0	7	0
Cash for Work - Has received less payment than days worked	6	0	6	3	3
Food distributions - Household has not received food	6	0	6	2	4

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Develop ment	Protection	Shelter & NFI	Energy & Environment	Site Manage ment	WASH	ID Documents	Food Security	Health	Education	Livelihood	Nutrition
Tickets Received	221	83	75	60	47	30	17	16	8	0	0	0
Total Closed on the Spot	0	69	75	16	0	20	0	0	7	0	0	0
Total Referred	221	14	0	44	47	10	17	16	1	0	0	0
Total Replies	380	67	75	49	54	30	3	9	8	0	0	0
Open Tickets	0	0	0	0	0	0	14	7	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
SCOPE Card - Has not received new SCOPE Card	17
Protection - Request for Protection Interventions	12
Cooking Stove - Did not receive	7
Cash for Work - Payment delayed	4
Food distributions - Household has not received food	4
Cash for Work - Has received less payment than days worked	3
Food distributions - Missed Token	3
Bridge - Requested	2
Fence or railing for path or stairs - Requested	1
Latrine - Broken	1
Latrine - New toilet requested	1
LPG Gas - Did not receive refill	1
Pressure Cooker - Did not receive	1
Water tap - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | Camp 08W

Summary for September 2025

982 tickets received in this camp

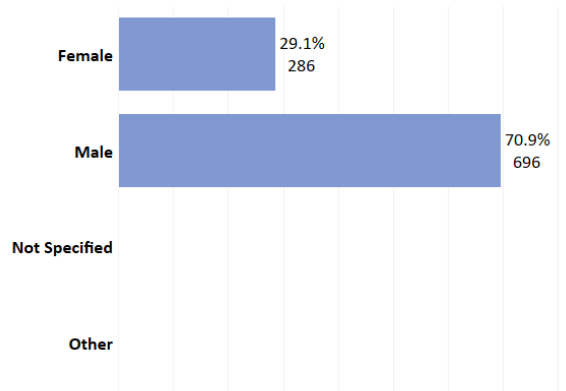
695 tickets closed on the spot*

287 tickets referred to relevant actors

963 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

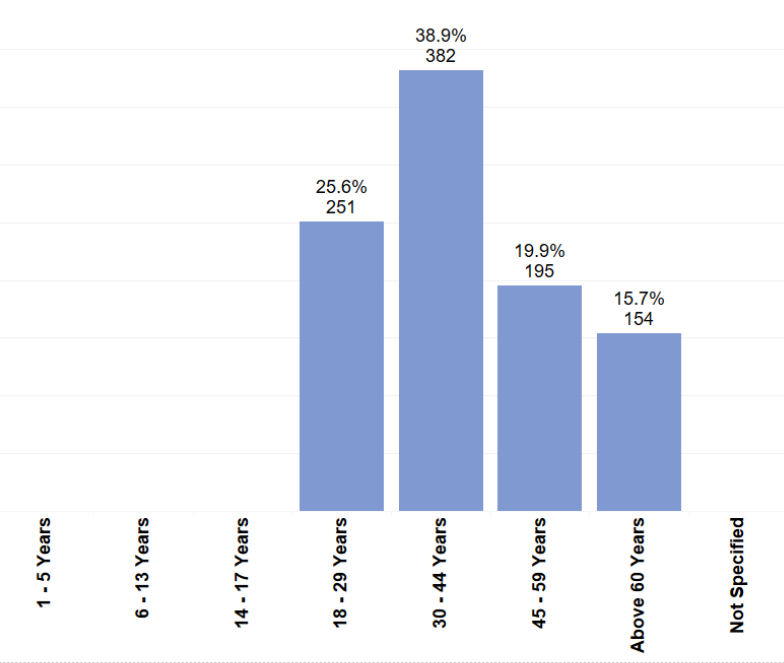
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	354	354	0	354	0
Slope Protection (erosion) - Requested	101	0	101	128	0
Energy & Environment - Request for Information	82	82	0	82	0
Food Security - Request for information	82	82	0	82	0
LPG Gas - Not enough for family	61	61	0	0	0
WASH - Request for information	61	61	0	61	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	50	0	50	38	12
Shelter Materials - Request additional materials	22	22	0	0	0
Protection - Request for Protection Interventions	21	0	21	5	16
Protection - Request for information	17	16	1	17	0
Stairs - Requested	16	0	16	35	0
LPG Gas - Did not receive cylinder	15	0	15	10	5
Drainage - Drain Requested	14	0	14	11	3
Shelter Materials - Missed Distribution	13	0	13	29	0
Health - Request for information	12	12	0	12	0
Cash for Work - Payment delayed	11	0	11	11	0
Pathway - Requested	10	0	10	17	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Food Security	WASH	Protection	Site Management	Health	Nutrition	Education	ID Documents	Livelihood
Tickets Received	390	213	165	86	64	38	13	12	1	0	0	0
Total Closed on the Spot	376	1	144	83	61	16	2	12	0	0	0	0
Total Referred	14	212	21	3	3	22	11	0	1	0	0	0
Total Replies	387	270	103	89	66	22	13	12	1	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Protection - Request for Protection Interventions	16
Slope Protection (erosion) - Damaged, broken, or needs improvement	12
LPG Gas - Did not receive cylinder	5
Drainage - Drain Requested	3
Lamp post or Street light - Requested	3
Soap & Hygiene Kit - Did not receive	2
Food distributions - HH wants someone outside their family to collect food	1
LPG Gas - Lost or stolen cylinder	1
NFI - Missed Distribution	1

Common Feedback Platform - CFP

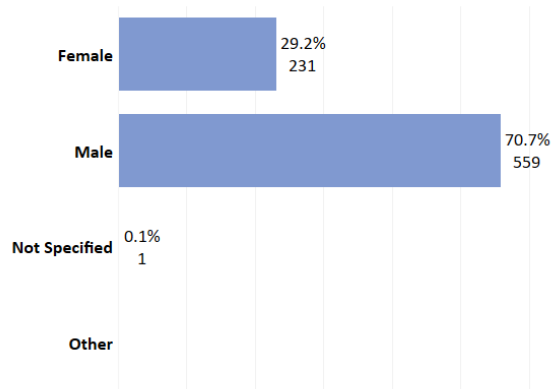
Monthly Camp Report | September 2025 | **Camp 09**

Summary for September 2025

- 791 tickets received in this camp
- 426 tickets closed on the spot*
- 365 tickets referred to relevant actors
- 528 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

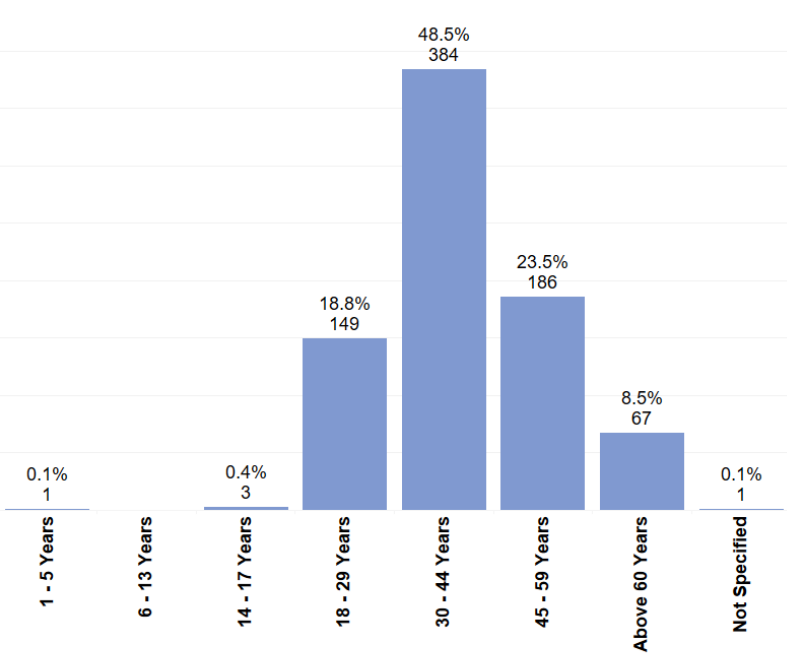
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
LPG Gas - Not enough for family	77	77	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	75	0	75	75	0
Protection - Request for information	70	69	1	70	0
Shelter & NFI - Request for Information	55	55	0	55	0
Damage to shelter - Shelter damaged over time	45	45	0	0	0
Cash for Work - Has not been selected for CFW in long time	43	43	0	0	0
Shelter Materials - Request additional materials	36	36	0	0	0
Stairs - Damaged, broken, or needs improvement	35	0	35	47	0
Drainage - Drain Requested	30	0	30	32	0
Energy & Environment - Request for Information	30	30	0	30	0
Protection - Request for Protection Interventions	27	0	27	13	14
Slope Protection (erosion) - Requested	25	0	25	21	4
WASH - Request for information	22	22	0	22	0
Pathway - Requested	21	0	21	22	0
Cash for Work - Has not been enrolled	20	0	20	8	12
Latrine - Needs desludging	20	0	20	20	0
Health - Request for information	19	19	0	19	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Develop ment	Shelter & NFI	Energy & Environment	Protection	Site Manage ment	WASH	Health	Food Security	ID Documents	Education	Livelihood	Nutrition
Tickets Received	255	150	125	98	84	54	21	3	1	0	0	0
Total Closed on the Spot	0	149	108	70	55	22	19	2	1	0	0	0
Total Referred	255	1	17	28	29	32	2	1	0	0	0	0
Total Replies	259	57	43	83	16	51	19	0	0	0	0	0
Open Tickets	0	0	0	0	13	0	0	1	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Protection - Request for Protection Interventions	14
Cash for Work - Has not been enrolled	12
Lamp post or Street light - Damaged, broken, or needs improvement	5
Drainage - Damaged, broken, or needs improvement	4
Drainage Cover (Slab) - Requested	4
Slope Protection (erosion) - Requested	4
Lamp post or Street light - Requested	3
LPG Gas - Lost token	3
Water tap - Not working	3
Cash for Work - Was charged to enroll or be selected	2
LPG Gas - Lost or stolen cylinder	2
Stairs - Requested	2
Cash for Work - Has received less payment than days worked	1
Community Conflict - Latrine	1
Cooking Stove - Lost or stolen	1
Fecal sludge treatment plant - Damaged or Broken	1
Food Porters - Requested	1

Common Feedback Platform - CFP

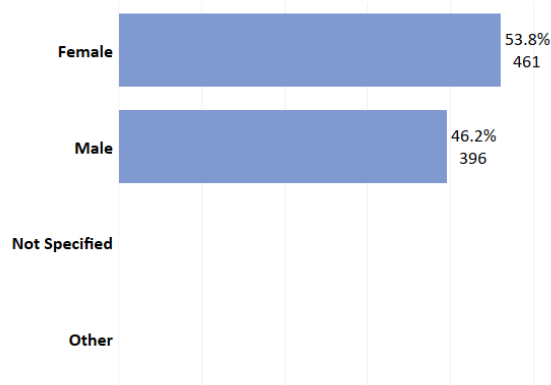
Monthly Camp Report | September 2025 | **Camp 10**

Summary for September 2025

- 857 tickets received in this camp
- 436 tickets closed on the spot*
- 421 tickets referred to relevant actors
- 835 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

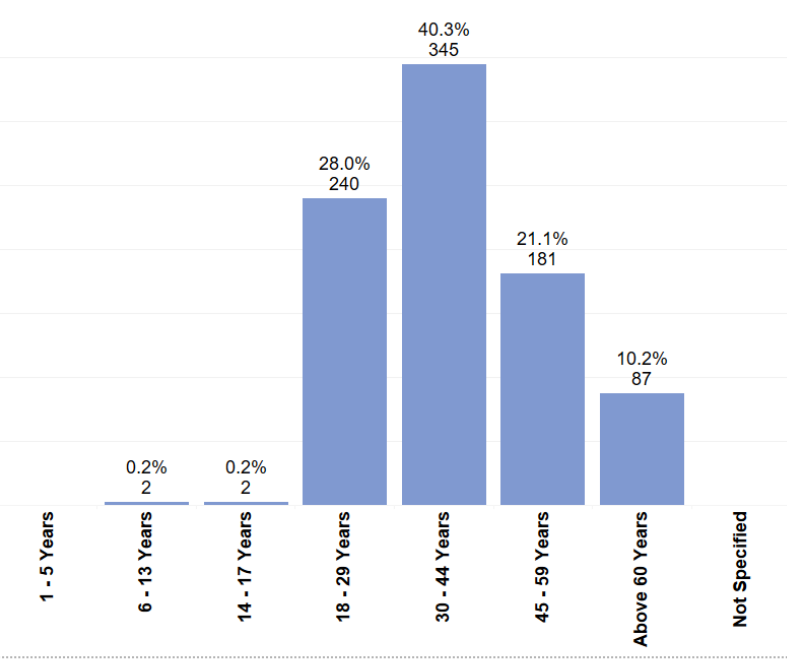
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	293	293	0	293	0
Slope Protection (erosion) - Requested	182	0	182	163	19
Protection - Request for information	114	114	0	114	0
Stairs - Requested	58	0	58	59	0
Shelter Materials - Missed Distribution	32	0	32	31	1
Drainage - Drain Requested	24	0	24	23	1
Protection - Request for Protection Interventions	19	0	19	6	13
LPG Gas - Did not receive cylinder	18	0	18	19	0
Energy & Environment - Request for Information	13	13	0	13	0
Latrine - Needs desludging	10	0	10	5	5
Shelter Number - Requested	10	0	10	6	4
Bridge - Requested	9	0	9	2	7
Cash for Work - Has not been enrolled	7	0	7	13	0
Food Security - Request for information	7	7	0	7	0
Water tap - Not enough water	7	0	7	7	0
Community Conflict - Tree Cutting	6	0	6	4	2
Drainage - Blocked or Water logging	6	0	6	12	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	WASH	Energy & Environment	Site Management	Food Security	Health	ID Documents	Education	Livelihood	Nutrition
Tickets Received	335	287	133	36	34	16	8	5	3	0	0	0
Total Closed on the Spot	293	0	114	2	13	2	7	5	0	0	0	0
Total Referred	42	287	19	34	21	14	1	0	3	0	0	0
Total Replies	330	282	120	31	35	24	8	5	0	0	0	0
Open Tickets	0	5	0	3	0	0	0	0	3	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Requested	19
Protection - Request for Protection Interventions	13
Bridge - Requested	7
Latrine - Needs desludging	5
Shelter Number - Requested	4
Community Conflict - Tree Cutting	2
SCOPE Card - Has not received new SCOPE Card	2
Bathing Station - Broken or Damaged	1
Drainage - Drain Requested	1
Fence or railing for path or stairs - Requested	1
SCOPE Card - Damaged	1
Shelter Materials - Missed Distribution	1
Water tap - Not working	1
Water tap - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 11**

Summary for September 2025

889 tickets received in this camp

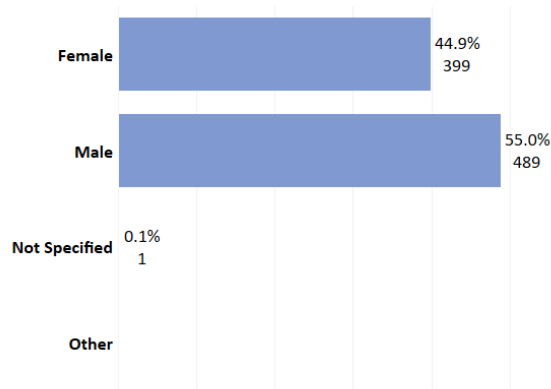
455 tickets closed on the spot*

434 tickets referred to relevant actors

784 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

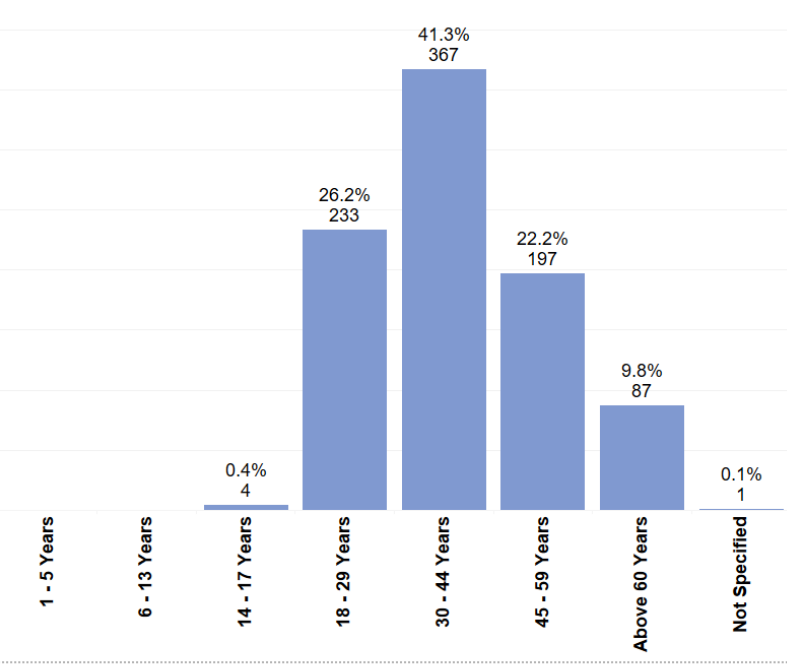
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	166	0	166	208	0
Protection - Request for information	90	90	0	90	0
Shelter & NFI - Request for Information	71	71	0	71	0
WASH - Request for information	62	62	0	62	0
Cash for Work - Has not been selected for CFW in long time	57	57	0	0	0
Health - Request for information	45	45	0	45	0
Slope Protection (erosion) - Requested	41	0	41	38	3
Damage to shelter - Shelter damaged over time	39	39	0	0	0
Energy & Environment - Request for Information	38	38	0	38	0
Shelter Materials - Missed Distribution	29	0	29	39	0
Cash for Work - Has not been enrolled	27	0	27	31	0
Stairs - Requested	26	0	26	28	0
Drainage - Drain Requested	24	0	24	24	0
Protection - Request for Protection Interventions	23	0	23	10	13
LPG Gas - Did not receive cylinder	22	0	22	9	13
Pathway - Requested	15	0	15	16	0
Shelter Materials - Request additional materials	12	12	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Shelter & NFI	Protection	Site Management	WASH	Energy & Environment	Health	Food Security	Education	ID Documents	Nutrition	Livelihood
Tickets Received	307	160	114	101	74	70	46	12	2	2	1	0
Total Closed on the Spot	0	127	91	68	63	45	45	11	2	2	1	0
Total Referred	307	33	23	33	11	25	1	1	0	0	0	0
Total Replies	343	118	100	47	70	48	45	9	0	3	1	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
LPG Gas - Did not receive cylinder	13
Protection - Request for Protection Interventions	13
Cash for Work - Payment delayed	3
Clearing and levelling ground - Requested	3
NFI - Missed Distribution	3
Pathway - Damaged, broken, or needs improvement	3
Slope Protection (erosion) - Requested	3
Water tap - Requested	3
LPG Gas - Lost or stolen cylinder	2
Stairs - Damaged, broken, or needs improvement	2
Bathing Station - Requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
General Health Card - Lost, damaged or Stolen	1
LPG Gas - Did not receive refill	1
Relocation & Repatriation - Relocation to another camp	1
Soap & Hygiene Kit - Did not receive	1
Tube well - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | Camp 12

Summary for September 2025

869 tickets received in this camp

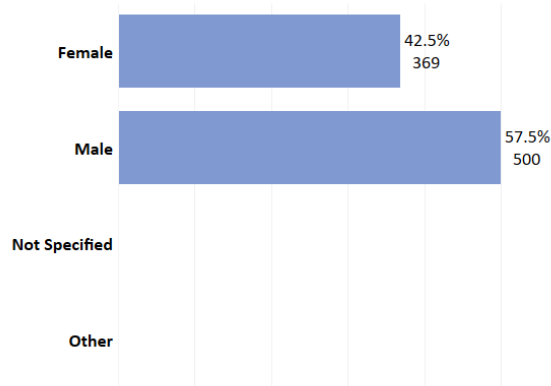
505 tickets closed on the spot*

364 tickets referred to relevant actors

764 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

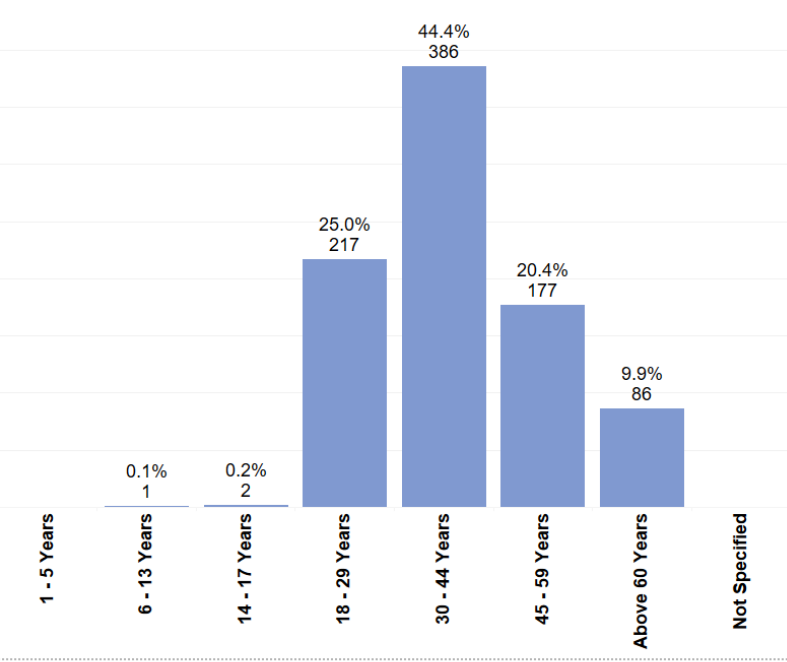
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	243	243	0	243	0
Slope Protection (erosion) - Requested	122	0	122	120	2
Energy & Environment - Request for Information	85	85	0	85	0
Protection - Request for information	61	61	0	61	0
Health - Request for information	45	45	0	45	0
Food Security - Request for information	42	42	0	42	0
Shelter Materials - Missed Distribution	37	0	37	1	36
WASH - Request for information	28	28	0	28	0
Protection - Request for Protection Interventions	25	0	25	0	25
Slope Protection (erosion) - Damaged, broken, or needs improvement	22	0	22	11	11
Stairs - Requested	22	0	22	21	1
Drainage - Drain Requested	20	0	20	21	0
Pathway - Requested	15	0	15	11	4
LPG Gas - Did not receive cylinder	13	0	13	11	2
Cooking Stove - Did not receive	11	0	11	9	2
Drainage Cover (Slab) - Requested	11	0	11	9	2
SCOPE Card - Has not received new SCOPE Card	8	0	8	2	6

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Protection	WASH	Food Security	Health	ID Documents	Site Management	Education	Livelihood	Nutrition
Tickets Received	283	223	115	86	50	48	45	11	8	0	0	0
Total Closed on the Spot	243	0	86	61	28	42	45	0	0	0	0	0
Total Referred	40	223	29	25	22	6	0	11	8	0	0	0
Total Replies	247	205	105	61	44	46	45	4	7	0	0	0
Open Tickets	0	18	0	0	0	0	0	7	1	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Shelter Materials - Missed Distribution	36
Protection - Request for Protection Interventions	25
Slope Protection (erosion) - Damaged, broken, or needs improvement	11
SCOPE Card - Has not received new SCOPE Card	6
Pathway - Requested	4
Latrine - Needs desludging	3
Soap & Hygiene Kit - Did not receive	3
Cash for Work - Has not been enrolled	2
Cooking Stove - Did not receive	2
Drainage Cover (Slab) - Requested	2
Fence or railing for path or stairs - Requested	2
Food distributions - Household has not received food	2
LPG Gas - Did not receive cylinder	2
LPG Gas - Did not receive refill	2
Slope Protection (erosion) - Requested	2
Bathing Station - Broken or Damaged	1
Bathing Station - Requested	1

Common Feedback Platform - CFP

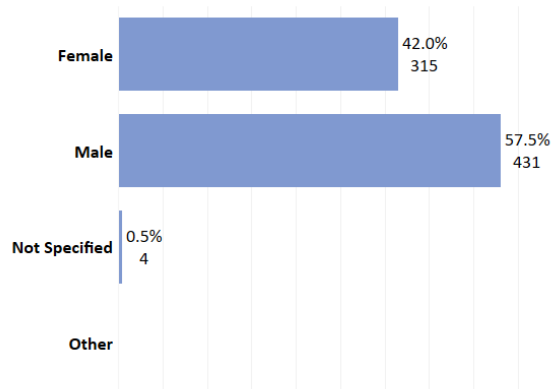
Monthly Camp Report | September 2025 | **Camp 13**

Summary for September 2025

750 tickets received in this camp
330 tickets closed on the spot*
420 tickets referred to relevant actors
1,522 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

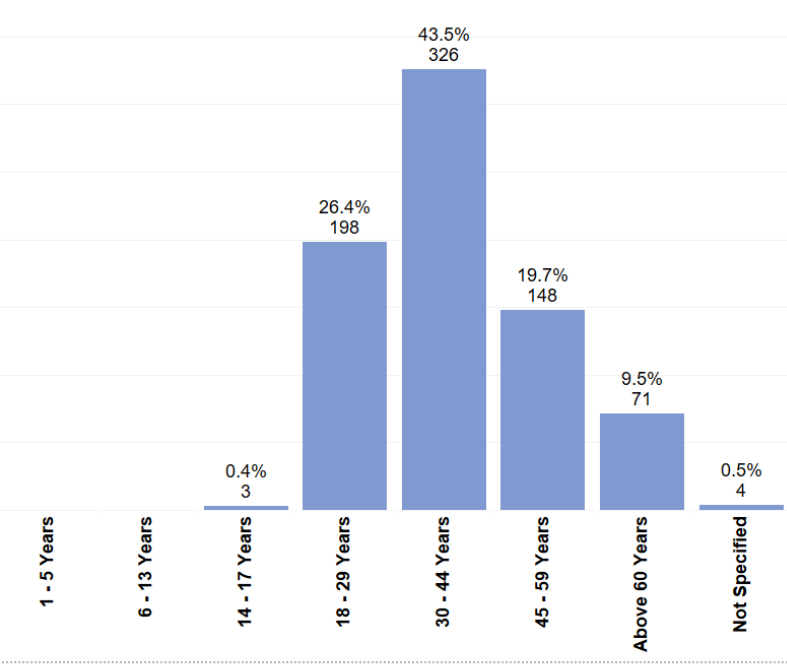
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	159	159	0	159	0
Protection - Request for information	127	127	0	127	0
Shelter Materials - Missed Distribution	107	0	107	795	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	104	0	104	140	0
Slope Protection (erosion) - Requested	38	0	38	49	0
Cash for Work - Has not been enrolled	30	0	30	83	0
Pathway - Damaged, broken, or needs improvement	22	0	22	17	5
Protection - Request for Protection Interventions	21	0	21	8	13
Health - Request for information	19	19	0	19	0
Stairs - Damaged, broken, or needs improvement	14	0	14	17	0
Drainage - Drain Requested	10	0	10	8	2
Cash for Work - Has not been selected for CFW in long time	7	7	0	0	0
Pathway - Requested	7	0	7	9	0
Stairs - Requested	6	0	6	6	0
Complaint against Agency or Staff	4	4	0	0	0
Drainage - Blocked or Water logging	4	0	4	5	0
Drainage - Damaged, broken, or needs improvement	4	0	4	4	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Site Management	WASH	Health	Energy & Environment	ID Documents	Nutrition	Education	Food Security	Livelihood
Tickets Received	275	224	152	43	28	19	7	1	1	0	0	0
Total Closed on the Spot	163	0	131	9	4	19	2	1	1	0	0	0
Total Referred	112	224	21	34	24	0	5	0	0	0	0	0
Total Replies	978	274	135	90	21	20	3	0	1	0	0	0
Open Tickets	0	0	0	0	3	0	2	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	13
Pathway - Damaged, broken, or needs improvement	5
Drainage - Drain Requested	2
LPG Gas - Lost token	2
Tubewell - Not Working	2
Bathing Station - Requested	1
Bridge - Damaged, broken, or needs improvement	1
Bridge - Requested	1
Cash for Work - Was charged to enroll or be selected	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Latrine - Broken	1
Latrine - New toilet requested	1
LPG Gas - Did not receive cylinder	1
Relocation & Repatriation - Relocation to another camp	1
Soap & Hygiene Kit - Did not receive	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 14**

Summary for September 2025

1,126 tickets received in this camp

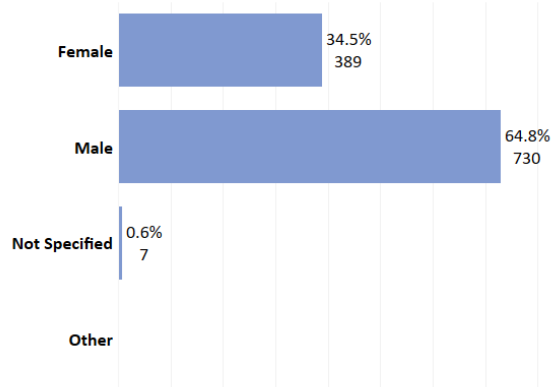
942 tickets closed on the spot*

184 tickets referred to relevant actors

282 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

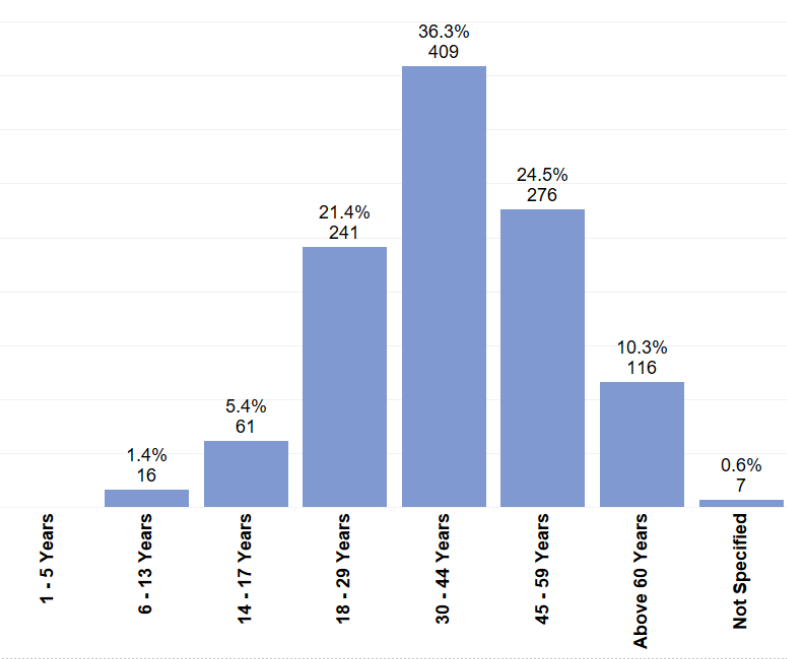
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Requested CFW	197	197	0	0	0
Cash for Work - Has not been selected for CFW in long time	131	131	0	0	0
LPG Gas - Not enough for family	118	118	0	0	0
SMART Card & Family Attestation - Request for individual SMART card	91	91	0	0	0
Protection - Request for information	83	83	0	83	0
NFI - Request additional materials	63	63	0	0	0
Health - Request for information	62	62	0	62	0
Shelter & NFI - Request for Information	52	52	0	52	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	33	0	33	9	24
When is my next Cash for Work rotation day?	25	19	6	0	6
Protection - Request for Protection Interventions	21	0	21	8	13
Slope Protection (erosion) - Requested	20	0	20	13	7
SMART Card & Family Attestation - Lost ID Card	17	17	0	0	0
Shelter Number - Requested	16	0	16	3	13
Soap & Hygiene Kit - Not enough	16	16	0	0	0
Cooking set (gas & stove) - Requested	11	11	0	0	0
Food distributions - Request for different items or quantities	9	9	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Management	Energy & Environment	Shelter & NFI	ID Documents	Protection	Site Development	Health	WASH	Food Security	Livelihood	Education	Nutrition
Tickets Received	369	145	137	129	111	104	64	36	28	3	0	0
Total Closed on the Spot	350	135	120	129	90	6	62	20	27	3	0	0
Total Referred	19	10	17	0	21	98	2	16	1	0	0	0
Total Replies	6	5	59	0	91	35	63	17	2	3	0	1
Open Tickets	13	5	0	0	0	63	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	24
Protection - Request for Protection Interventions	13
Shelter Number - Requested	13
Stairs - Requested	9
Slope Protection (erosion) - Requested	7
Drainage - Drain Requested	6
Pathway - Damaged, broken, or needs improvement	6
When is my next Cash for Work rotation day?	6
Community Conflict - Tree Cutting	4
Community Conflict - Land & shelter extension	3
Cooking Stove - Did not receive	3
Drainage - Blocked or Water logging	3
Latrine - Broken	3
Stairs - Damaged, broken, or needs improvement	3
Lamp post or Street light - Damaged, broken, or needs improvement	2
LPG Gas - Lost or stolen cylinder	2
Bathing Station - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 15**

Summary for September 2025

1,251 tickets received in this camp

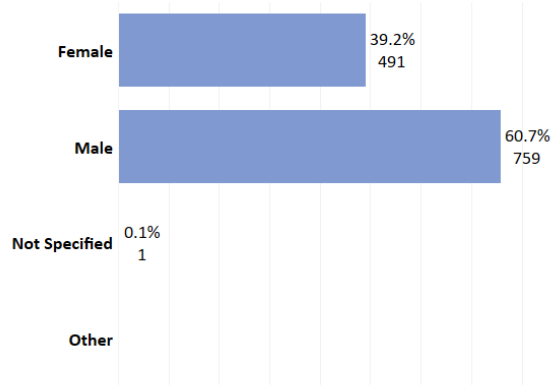
848 tickets closed on the spot*

403 tickets referred to relevant actors

890 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

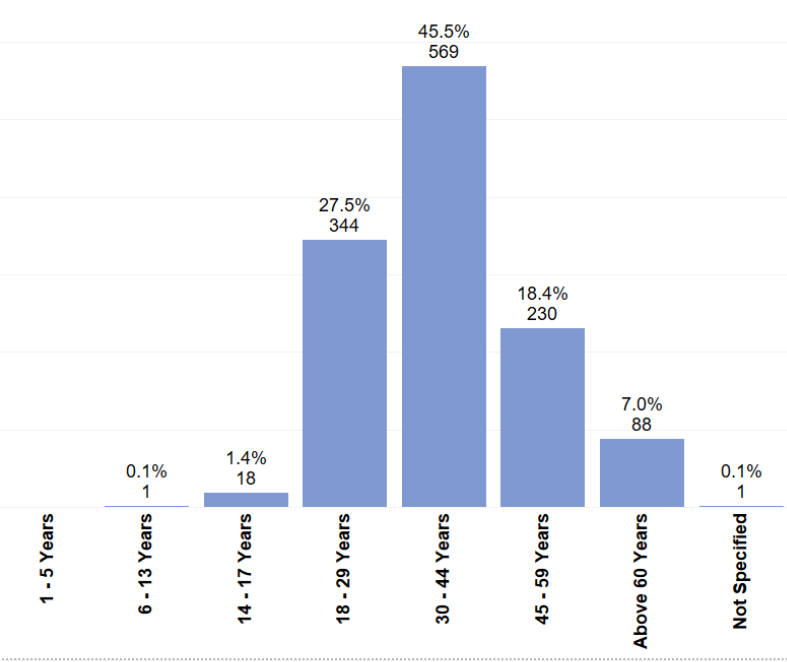
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	411	411	0	411	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	110	0	110	112	0
Cash for Work - Has not been selected for CFW in long time	93	93	0	0	0
Slope Protection (erosion) - Requested	92	0	92	87	5
Shelter & NFI - Request for Information	82	82	0	82	0
LPG Gas - Not enough for family	68	68	0	0	0
Health - Request for information	54	54	0	54	0
Cash for Work - Requested CFW	52	52	0	0	0
Protection - Request for Protection Interventions	46	0	46	1	45
When is the next LPG distribution day?	32	32	0	0	0
NFI - Request additional materials	25	25	0	0	0
Cash for Work - Has not been enrolled	22	0	22	10	12
Drainage - Drain Requested	18	0	18	28	0
Pathway - Requested	14	0	14	19	0
Pathway - Damaged, broken, or needs improvement	11	0	11	11	0
Stairs - Requested	10	0	10	2	8
LPG Gas - Did not receive cylinder	9	0	9	14	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Protection	Site Development	Site Management	Shelter & NFI	Energy & Environment	Health	WASH	Education	ID Documents	Food Security	Livelihood	Nutrition
Tickets Received	458	276	170	129	118	61	26	8	4	1	0	0
Total Closed on the Spot	412	0	147	116	107	54	2	8	2	0	0	0
Total Referred	46	276	23	13	11	7	24	0	2	1	0	0
Total Replies	412	271	11	84	19	63	26	2	2	0	0	0
Open Tickets	0	5	12	0	0	0	0	0	0	1	0	0

Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	45
Cash for Work - Has not been enrolled	12
Stairs - Requested	8
Stairs - Damaged, broken, or needs improvement	6
Slope Protection (erosion) - Requested	5
General Health Card - Lost, damaged or Stolen	4
Water tap - Requested	4
Bathing Station - Requested	3
Drainage - Blocked or Water logging	3
Latrine - New toilet requested	3
Shelter Kit - Requested (new arrival)	3
Shelter Number - Requested	2
Shelter Plot - New plot of land for shelter	2
Community Conflict - Waste water & drainage	1
Drainage - Damaged, broken, or needs improvement	1
Food distributions - Household has not received food	1
LPG Gas - Lost token	1

Common Feedback Platform - CFP

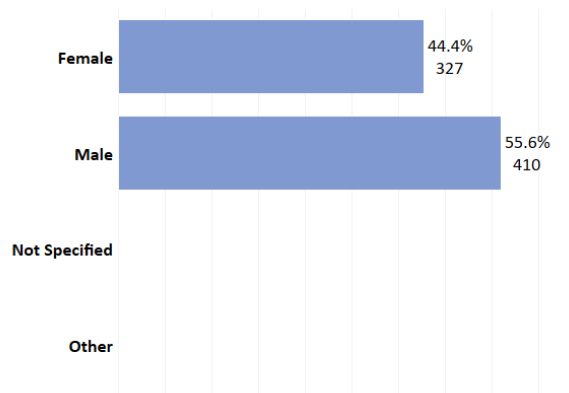
Monthly Camp Report | September 2025 | **Camp 16**

Summary for September 2025

737 tickets received in this camp
488 tickets closed on the spot*
249 tickets referred to relevant actors
513 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

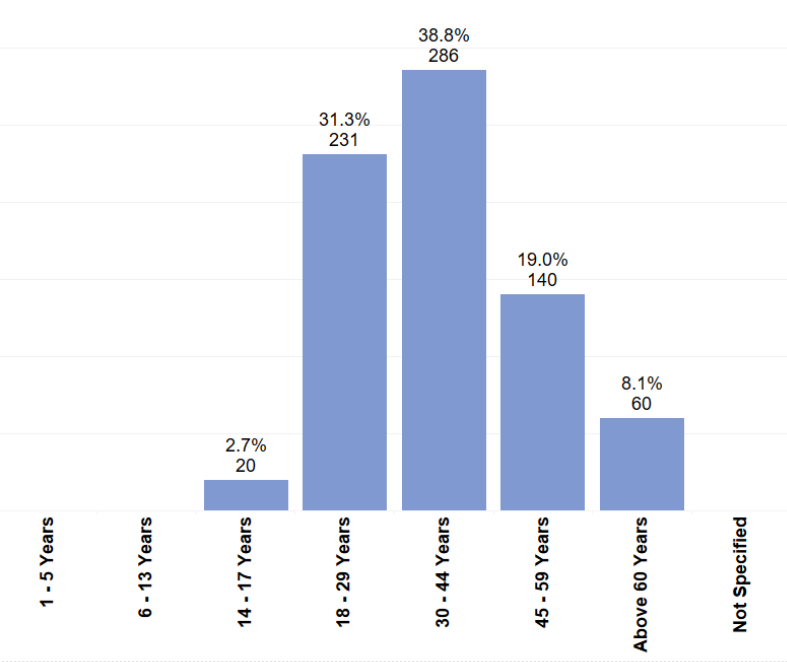
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	149	149	0	149	0
Protection - Request for information	89	89	0	89	0
Shelter Materials - Request additional materials	75	75	0	0	0
Health - Request for information	58	58	0	58	0
WASH - Request for information	56	56	0	56	0
Slope Protection (erosion) - Requested	46	0	46	23	23
Slope Protection (erosion) - Damaged, broken, or needs improvement	42	0	42	15	27
Protection - Request for Protection Interventions	24	0	24	16	8
Energy & Environment - Request for Information	22	22	0	22	0
Cash for Work - Has not been enrolled	14	0	14	0	14
Cash for Work - Has not been selected for CFW in long time	14	14	0	0	0
Latrine - Needs desludging	14	0	14	14	0
NFI - Request additional materials	13	13	0	0	0
Pathway - Requested	13	0	13	4	9
Bathing Station - Broken or Damaged	12	0	12	20	0
Shelter Number - Requested	11	0	11	0	11
Bathing Station - Requested	9	0	9	8	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	WASH	Health	Energy & Environment	Site Management	ID Documents	Education	Food Security	Livelihood	Nutrition
Tickets Received	254	142	113	108	58	33	28	1	0	0	0	0
Total Closed on the Spot	242	0	89	56	58	29	14	0	0	0	0	0
Total Referred	12	142	24	52	0	4	14	1	0	0	0	0
Total Replies	149	55	105	110	61	32	0	1	0	0	0	0
Open Tickets	0	87	0	0	0	0	14	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	27
Slope Protection (erosion) - Requested	23
Cash for Work - Has not been enrolled	14
Shelter Number - Requested	11
Pathway - Requested	9
Protection - Request for Protection Interventions	8
Latrine - Broken	6
Drainage Cover (Slab) - Requested	5
Fence or railing for path or stairs - Damaged, broken, or needs improvement	4
Pathway - Damaged, broken, or needs improvement	4
Stairs - Damaged, broken, or needs improvement	4
Drainage - Blocked or Water logging	3
Drainage - Damaged, broken, or needs improvement	2
Drainage - Drain Requested	2
Lamp post or Street light - Damaged, broken, or needs improvement	2
Latrine - New toilet requested	2
Bathing Station - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | Camp 17

Summary for September 2025

1,041 tickets received in this camp

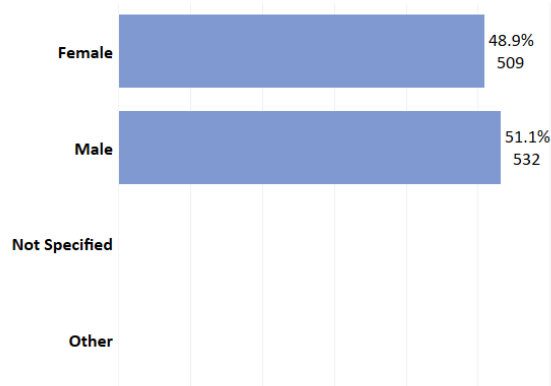
762 tickets closed on the spot*

279 tickets referred to relevant actors

843 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

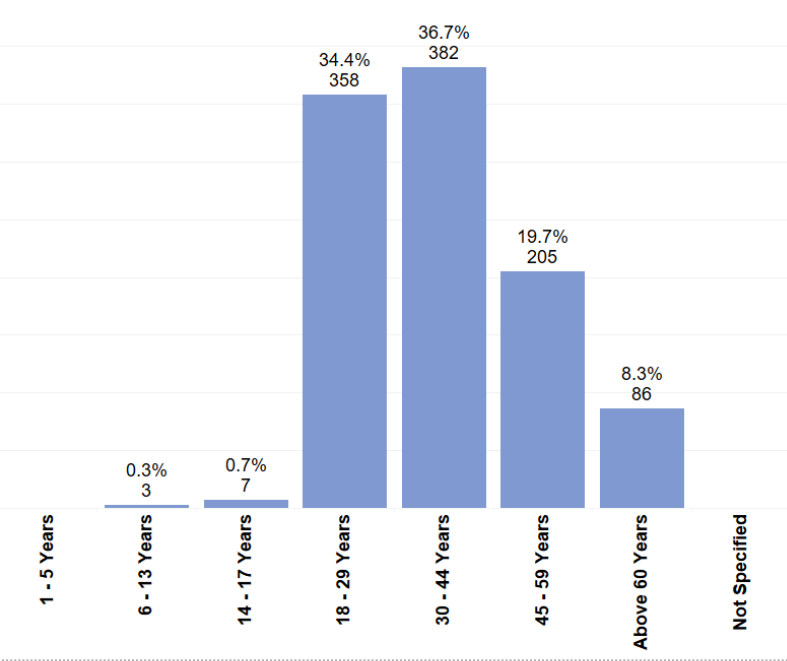
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	457	457	0	457	0
Protection - Request for information	145	145	0	145	0
Damage to shelter - Shelter damaged by weather	104	0	104	21	83
Damage to shelter - Shelter damaged over time	77	0	77	46	31
WASH - Request for information	69	69	0	69	0
Pathway - Damaged, broken, or needs improvement	47	0	47	9	38
Energy & Environment - Request for Information	36	36	0	36	0
Site Management - Request for information	29	29	0	29	0
Food Security - Request for information	16	16	0	16	0
Protection - Request for Protection Interventions	15	0	15	1	14
Energy & Environment - LPG Gas - Not enough for family	13	0	13	0	13
Health - Request for information	10	10	0	10	0
Stairs - Damaged, broken, or needs improvement	6	0	6	2	4

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	WASH	Site Develop ment	Energy & Environment	Site Manage ment	Food Security	Health	Education	ID Documents	Livelihood	Nutrition
Tickets Received	640	160	70	54	49	35	20	13	0	0	0	0
Total Closed on the Spot	457	145	69	0	36	29	16	10	0	0	0	0
Total Referred	183	15	1	54	13	6	4	3	0	0	0	0
Total Replies	524	146	69	12	36	30	16	10	0	0	0	0
Open Tickets	0	0	0	42	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	83
Pathway - Damaged, broken, or needs improvement	38
Damage to shelter - Shelter damaged over time	31
Protection - Request for Protection Interventions	14
Energy & Environment - LPG Gas - Not enough for family	13
Stairs - Damaged, broken, or needs improvement	4
General Health Card - Did not receive	3
Relocation & Repatriation - Self-relocation (camp to camp)	3
Food distributions - Household has not received food	2
Site Management - Not working - Solar supply	2
Food Porters - Requested	1
Food Security related to WFP - Issue with collector	1
NFI - Received amount is not enough	1
Shelter Materials - Request additional materials	1
Water tap & Tubewell - Requesting new facility	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 18**

Summary for September 2025

796 tickets received in this camp

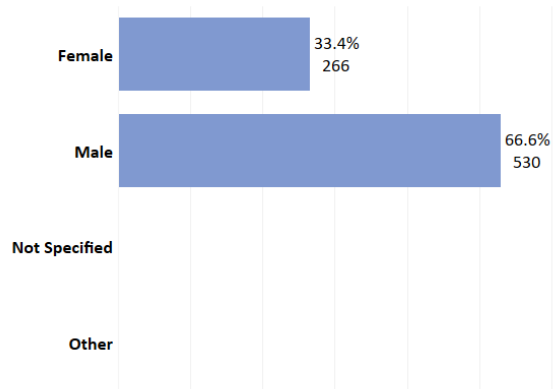
598 tickets closed on the spot*

198 tickets referred to relevant actors

612 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

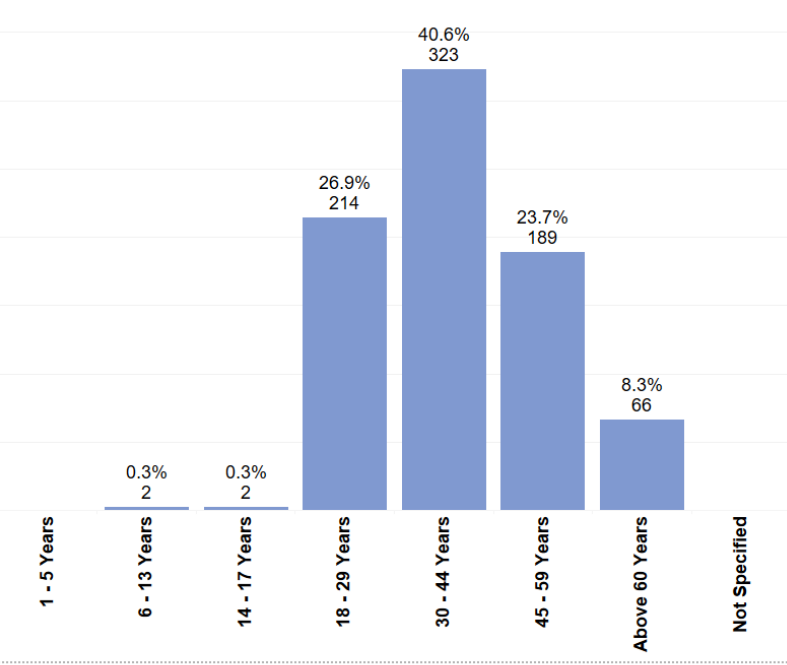
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	154	154	0	154	0
Health - Request for information	121	121	0	121	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	53	0	53	63	0
Cash for Work - Has not been selected for CFW in long time	51	51	0	0	0
Slope Protection (erosion) - Requested	51	0	51	55	0
Shelter Materials - Request additional materials	45	45	0	0	0
LPG Gas - Not enough for family	42	42	0	0	0
WASH - Request for information	40	40	0	40	0
Food Security - Request for information	21	21	0	21	0
Protection - Request for Protection Interventions	20	0	20	1	19
NFI - Request additional materials	18	18	0	0	0
When is the next LPG distribution day?	16	16	0	0	0
Energy & Environment - Request for Information	14	14	0	14	0
Nutrition - Request for the Information	14	14	0	14	0
Protection - Request for information	12	12	0	12	0
Drainage - Drain Requested	11	0	11	13	0
Energy & Environment - LPG Gas - Not enough for family	11	11	0	11	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Health	Energy & Environment	WASH	Site Management	Protection	Food Security	Nutrition	ID Documents	Education	Livelihood
Tickets Received	226	148	122	107	62	52	32	30	14	3	0	0
Total Closed on the Spot	217	0	121	102	50	52	12	29	14	1	0	0
Total Referred	9	148	1	5	12	0	20	1	0	2	0	0
Total Replies	157	186	121	30	66	1	13	22	14	2	0	0
Open Tickets	0	0	0	0	0	0	7	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Protection - Request for Protection Interventions	19
Shelter Number - Requested	9
Bridge - Damaged, broken, or needs improvement	1
Cooking set (gas & stove) - Requested	1
Food Porters - Requested	1
General Health Card - Lost, damaged or Stolen	1
Lamp post or Street light - Requested	1
LPG Porters - Requested	1
SCOPE Card - Lost	1

Common Feedback Platform - CFP

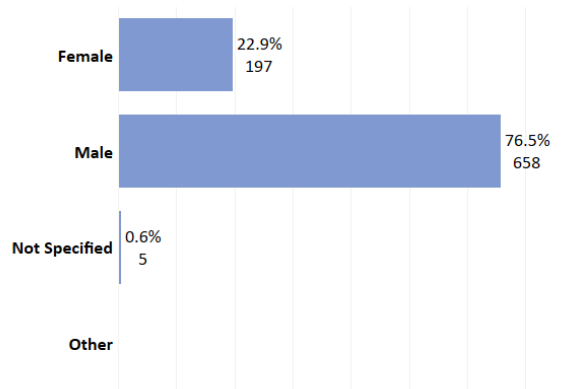
Monthly Camp Report | September 2025 | **Camp 19**

Summary for September 2025

- 860** tickets received in this camp
- 507** tickets closed on the spot*
- 353** tickets referred to relevant actors
- 570** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

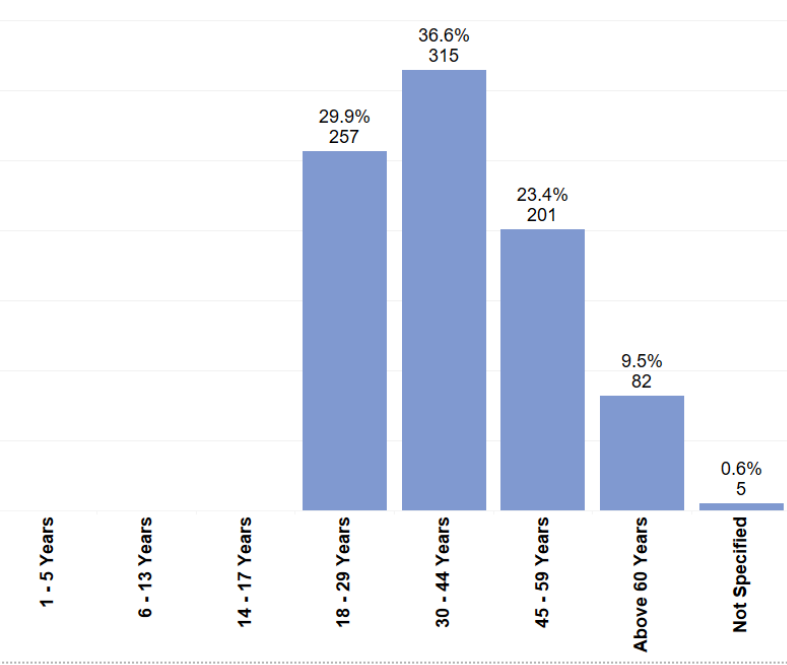
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	157	0	157	215	0
Shelter Materials - Request additional materials	128	128	0	0	0
Cash for Work - Has not been selected for CFW in long time	126	126	0	0	0
LPG Gas - Did not receive cylinder	61	0	61	68	0
Health - Request for information	57	57	0	57	0
Protection - Request for information	39	39	0	39	0
LPG Gas - Not enough for family	30	30	0	0	0
NFI - Request additional materials	26	26	0	0	0
Shelter & NFI - Request for Information	23	23	0	23	0
Cash for Work - Payment delayed	22	0	22	13	9
Drainage - Damaged, broken, or needs improvement	21	0	21	16	5
Site Development - Request for information	21	21	0	21	0
Stairs - Damaged, broken, or needs improvement	21	0	21	21	0
Pathway - Damaged, broken, or needs improvement	14	0	14	17	0
Energy & Environment - Request for Information	13	13	0	13	0
Cash for Work - Requested CFW	8	8	0	0	0
Cooking set (gas & stove) - Requested	8	8	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Develop ment	Shelter & NFI	Site Manage ment	Energy & Environment	Health	Protection	WASH	ID Documents	Food Security	Education	Livelihood	Nutrition
Tickets Received	256	187	162	117	58	49	14	11	6	0	0	0
Total Closed on the Spot	21	177	138	55	57	44	0	10	5	0	0	0
Total Referred	235	10	24	62	1	5	14	1	1	0	0	0
Total Replies	315	37	17	83	58	39	16	0	5	0	0	0
Open Tickets	0	0	7	0	0	0	0	1	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Cash for Work - Payment delayed	9
Drainage - Damaged, broken, or needs improvement	5
Protection - Request for Protection Interventions	5
Water tap - Requested	3
Cash for Work - Has not been enrolled	2
Drainage Cover (Slab) - Requested	2
Slope Protection (erosion) - Requested	2
Food Porters - Requested	1
General Health Card - Lost, damaged or Stolen	1
Latrine - Broken	1
SCOPE Card - Has not received new SCOPE Card	1

Common Feedback Platform - CFP

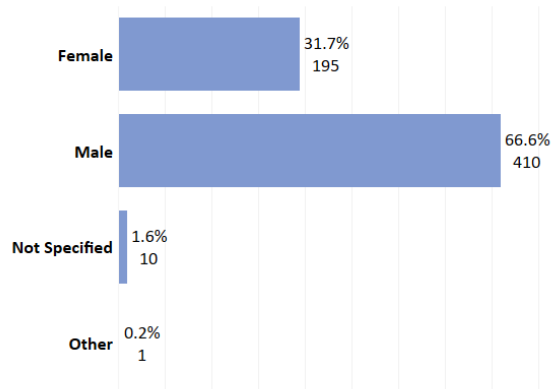
Monthly Camp Report | September 2025 | Camp 20

Summary for September 2025

- 616 tickets received in this camp
- 445 tickets closed on the spot*
- 171 tickets referred to relevant actors
- 252 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

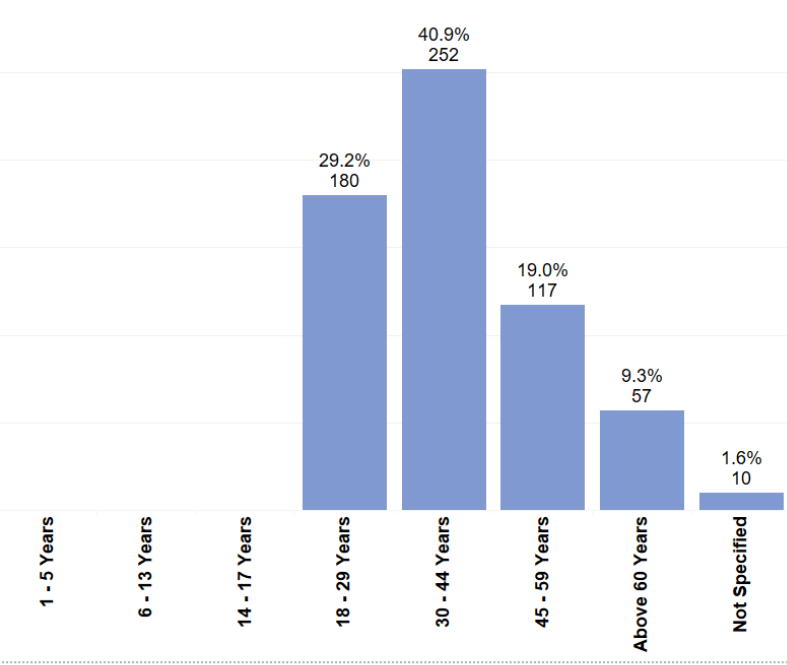
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Requested CFW	126	126	0	0	0
Cash for Work - Has not been selected for CFW in long time	50	50	0	0	0
Shelter & NFI - Request for Information	49	49	0	49	0
LPG Gas - Not enough for family	42	42	0	0	0
Energy & Environment - Request for Information	35	35	0	35	0
Slope Protection (erosion) - Requested	33	0	33	20	13
Slope Protection (erosion) - Damaged, broken, or needs improvement	28	0	28	19	9
NFI - Request additional materials	24	24	0	0	0
Soap & Hygiene Kit - Not enough	24	24	0	0	0
Stairs - Damaged, broken, or needs improvement	21	0	21	11	10
Health - Request for information	18	18	0	18	0
Cash for Work - Has not been enrolled	14	0	14	15	0
Livelihood - Request for information	13	13	0	13	0
Protection Referral (IOM)	10	10	0	0	0
Protection - Request for information	9	9	0	9	0
Soap & Hygiene Kit - Additional Requested	9	9	0	0	0
Pathway - Damaged, broken, or needs improvement	8	0	8	9	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Management	Site Development	Energy & Environment	Shelter & NFI	WASH	Protection	Health	ID Documents	Livelihood	Food Security	Education	Nutrition
Tickets Received	191	127	98	80	43	26	18	17	13	3	0	0
Total Closed on the Spot	177	1	81	80	38	19	18	17	13	1	0	0
Total Referred	14	126	17	0	5	7	0	0	0	2	0	0
Total Replies	16	81	37	49	21	14	18	0	13	3	0	0
Open Tickets	0	45	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Slope Protection (erosion) - Requested	13
Stairs - Damaged, broken, or needs improvement	10
Slope Protection (erosion) - Damaged, broken, or needs improvement	9
LPG Gas - Lost token	7
Drainage - Drain Requested	6
LPG Gas - Did not receive refill	6
LPG Gas - Did not receive cylinder	4
Pathway - Requested	3
Bridge - Damaged, broken, or needs improvement	2
Drainage - Blocked or Water logging	2
Protection - Request for Protection Interventions	2
Drainage - Damaged, broken, or needs improvement	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Stairs - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 20 Ext**

Summary for September 2025

666 tickets received in this camp

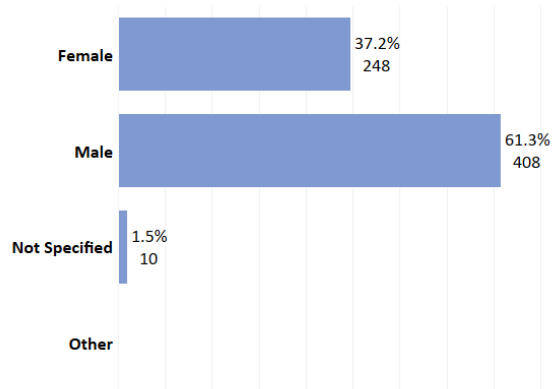
438 tickets closed on the spot*

228 tickets referred to relevant actors

277 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

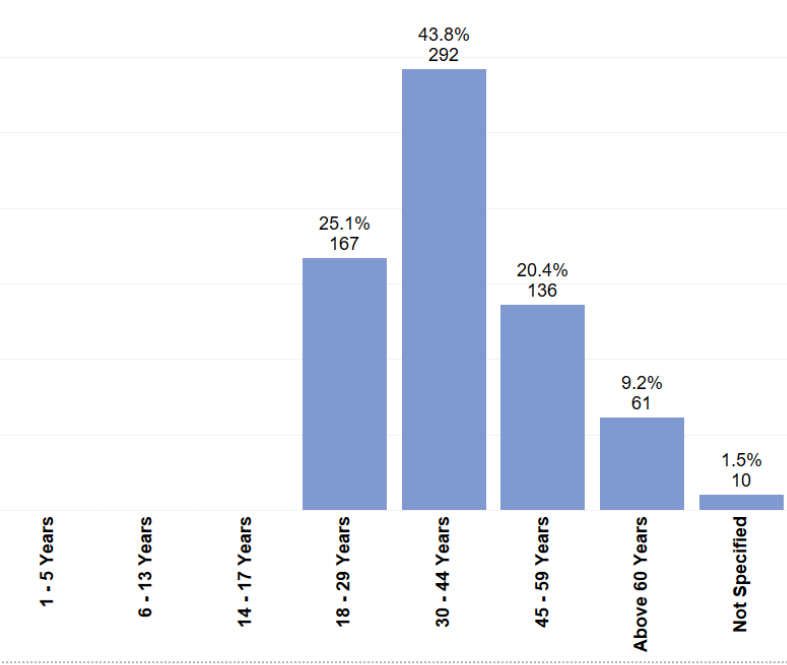
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	137	137	0	0	0
Cash for Work - Requested CFW	78	78	0	0	0
Cash for Work - Has not been enrolled	42	0	42	41	1
Shelter & NFI - Request for Information	42	42	0	42	0
Damage to shelter - Shelter damaged over time	39	39	0	0	0
LPG Gas - Not enough for family	34	34	0	0	0
Drainage - Damaged, broken, or needs improvement	28	0	28	10	18
Pathway - Damaged, broken, or needs improvement	27	0	27	17	10
Livelihood - Request for information	23	23	0	23	0
Slope Protection (erosion) - Requested	18	0	18	11	7
Energy & Environment - Request for Information	17	17	0	17	0
Pathway - Requested	16	0	16	9	7
LPG Gas - Did not receive cylinder	15	0	15	15	0
NFI - Request additional materials	14	14	0	0	0
Protection - Request for information	13	13	0	13	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	13	0	13	12	1
Protection Referral (IOM)	10	10	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Management	Site Development	Shelter & NFI	Energy & Environment	Protection	Livelihood	WASH	ID Documents	Food Security	Health	Education	Nutrition
Tickets Received	259	131	101	78	31	23	17	16	5	5	0	0
Total Closed on the Spot	215	0	101	55	23	23	1	12	3	5	0	0
Total Referred	44	131	0	23	8	0	16	4	2	0	0	0
Total Replies	45	77	43	43	18	23	16	4	3	5	0	0
Open Tickets	0	54	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Drainage - Damaged, broken, or needs improvement	18
Pathway - Damaged, broken, or needs improvement	10
Bridge - Damaged, broken, or needs improvement	8
Pathway - Requested	7
Slope Protection (erosion) - Requested	7
Lamp post or Street light - Requested	4
Latrine - Broken	3
Protection - Request for Protection Interventions	3
LPG Gas - Lost token	2
Soap & Hygiene Kit - Did not receive	2
Stairs - Damaged, broken, or needs improvement	2
Cash for WWork - Has not been enrolled	1
Drainage - Drain Requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Requested	1
Lamp post or Street light - Solar panel needs cleaning	1
Latrine - New toilet requested	1

Common Feedback Platform - CFP

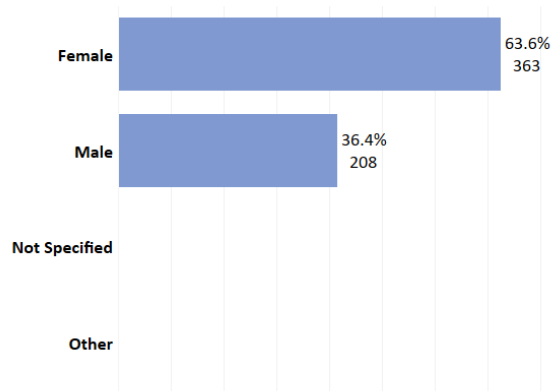
Monthly Camp Report | September 2025 | **Camp 21**

Summary for September 2025

- 571** tickets received in this camp
- 265** tickets closed on the spot*
- 306** tickets referred to relevant actors
- 325** responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

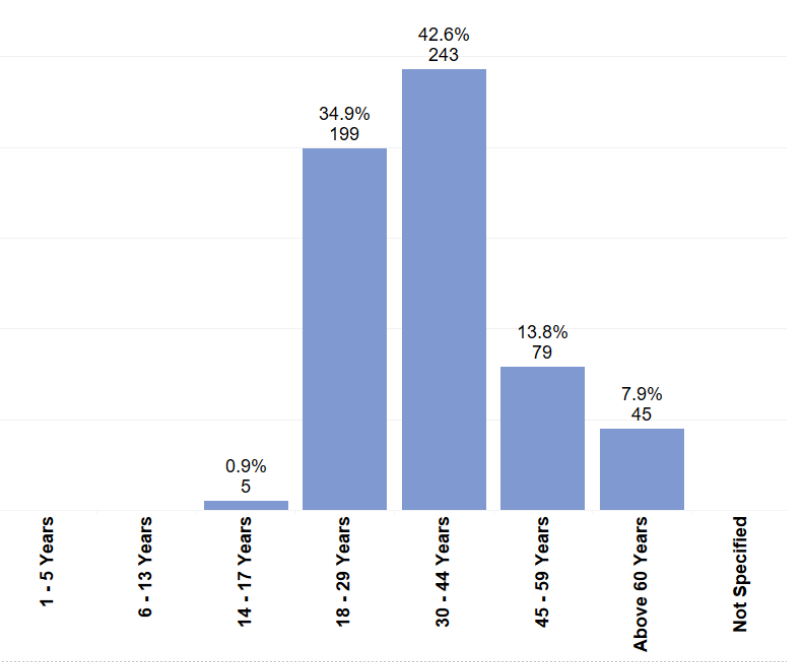
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	97	0	97	0	97
Protection - Request for information	95	85	10	95	0
Pathway - Damaged, broken, or needs improvement	92	1	91	2	89
Energy & Environment - Request for Information	70	54	16	70	0
Shelter & NFI - Request for Information	67	63	4	67	0
Health - Request for information	30	29	1	30	0
Protection - Request for Protection Interventions	18	0	18	0	18
WASH - Request for information	17	15	2	17	0
Food Security - Request for information	12	12	0	12	0
Shelter & NFI - Request for additional room - Request for new room	11	0	11	0	11
Stairs - Damaged, broken, or needs improvement	8	0	8	0	8
Energy & Environment - LPG Gas - Not enough for family	7	0	7	0	7
Bathing Station - Requested	6	0	6	6	0
Latrine - New toilet requested	6	0	6	6	0
Shelter Materials - Request additional materials	5	3	2	3	0
Latrine - Latrine not working properly	4	0	4	4	0
Damage to shelter - Shelter damaged over time	3	0	3	0	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	WASH	Health	Food Security	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	184	113	105	77	43	33	12	4	0	0	0	0
Total Closed on the Spot	66	85	1	54	15	30	12	2	0	0	0	0
Total Referred	118	28	104	23	28	3	0	2	0	0	0	0
Total Replies	70	95	2	70	43	31	12	2	0	0	0	0
Open Tickets	48	0	102	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	97
Pathway - Damaged, broken, or needs improvement	89
Protection - Request for Protection Interventions	18
Shelter & NFI - Request for additional room - Request for new room	11
Stairs - Damaged, broken, or needs improvement	8
Energy & Environment - LPG Gas - Not enough for family	7
Damage to shelter - Shelter damaged over time	3
Pathway - Requested	3
Health - Assessment of medical conditions required	2
NFI - Received amount is not enough	1
Relocation & Repatriation - Self-relocation (camp to camp)	1
Relocation & Repatriation - Temporary relocation	1
Stairs - Requested	1
WASH - Drainage cleaning	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 22**

Summary for September 2025

1,829 tickets received in this camp

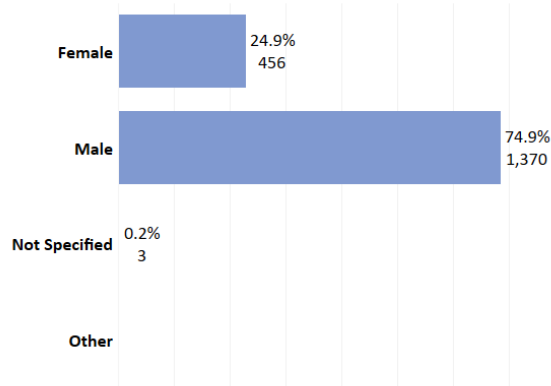
1,467 tickets closed on the spot*

362 tickets referred to relevant actors

294 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

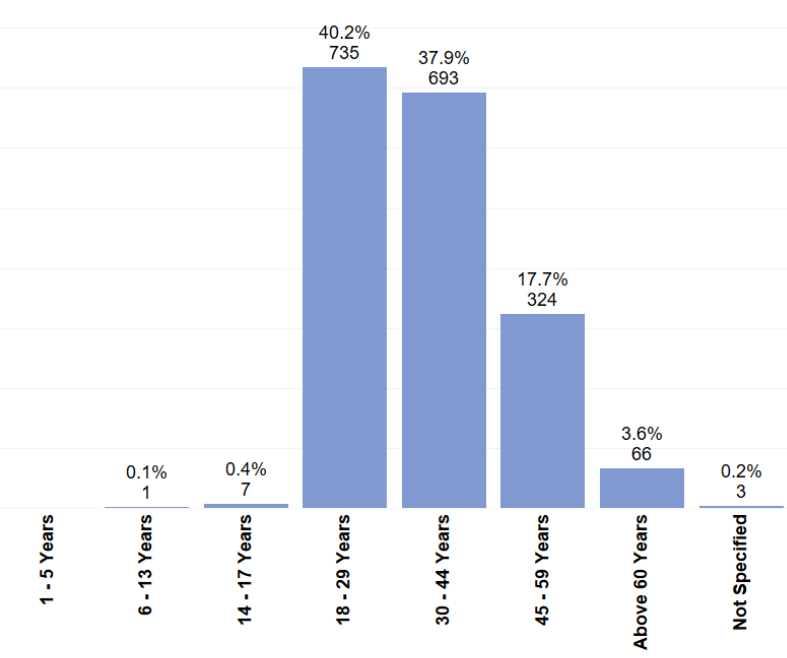
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
NFI - Request additional materials	360	360	0	0	0
LPG Gas - Not enough for family	257	257	0	0	0
Cash for Work - Has not been selected for CFW in long time	203	203	0	0	0
SMART Card & Family Attestation - Add New Born	165	165	0	0	0
Electricity Supply - Not working	125	0	125	6	119
Cooking Stove - Broken or not working	91	91	0	0	0
Shelter & NFI - Request for Information	85	85	0	85	0
Protection - Request for information	56	56	0	56	0
Cash for Work - Requested CFW	47	47	0	0	0
Farming supplies - Requested	38	38	0	0	0
SMART Card & Family Attestation - Lost ID Card	36	36	0	0	0
Shelter Materials - Request additional materials	34	34	0	0	0
Soap & Hygiene Kit - Not enough	32	32	0	0	0
Energy & Environment - Request for Information	31	31	0	31	0
WASH - Request for information	28	28	0	28	0
Slope Protection (erosion) - Requested	27	0	27	12	15
Cooking Stove - Did not receive	26	0	26	13	13

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Site Management	ID Documents	Site Development	Protection	WASH	Food Security	Education	Health	Livelihood	Nutrition
Tickets Received	484	411	376	239	153	64	64	38	0	0	0	0
Total Closed on the Spot	479	379	251	201	0	59	60	38	0	0	0	0
Total Referred	5	32	125	38	153	5	4	0	0	0	0	0
Total Replies	88	45	7	22	46	56	30	0	0	0	0	0
Open Tickets	0	0	118	16	107	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Electricity Supply - Not working	119
Slope Protection (erosion) - Damaged, broken, or needs improvement	18
Pathway - Damaged, broken, or needs improvement	17
SCOPE Card - Has not received new SCOPE Card	15
Slope Protection (erosion) - Requested	15
Cooking Stove - Did not receive	13
Stairs - Damaged, broken, or needs improvement	12
Drainage Cover (Slab) - Requested	10
Pathway - Requested	7
Drainage - Drain Requested	5
Drainage Cover (Slab) - Damaged, broken, or needs improvement	5
Protection - Request for Protection Interventions	5
Fence or railing for path or stairs - Requested	4
Stairs - Requested	4
Drainage - Damaged, broken, or needs improvement	3
Lamp post or Street light - Requested	3
LPG Gas - Did not receive refill	3

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | Camp 24

Summary for September 2025

940 tickets received in this camp

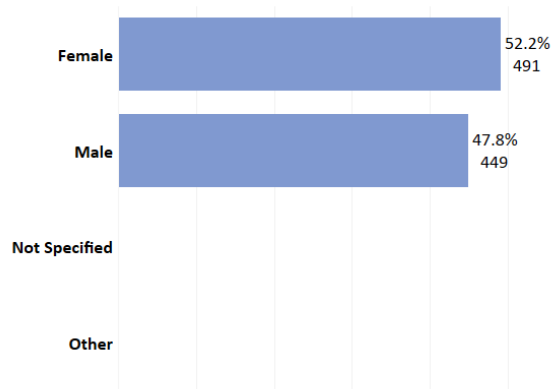
577 tickets closed on the spot*

363 tickets referred to relevant actors

849 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

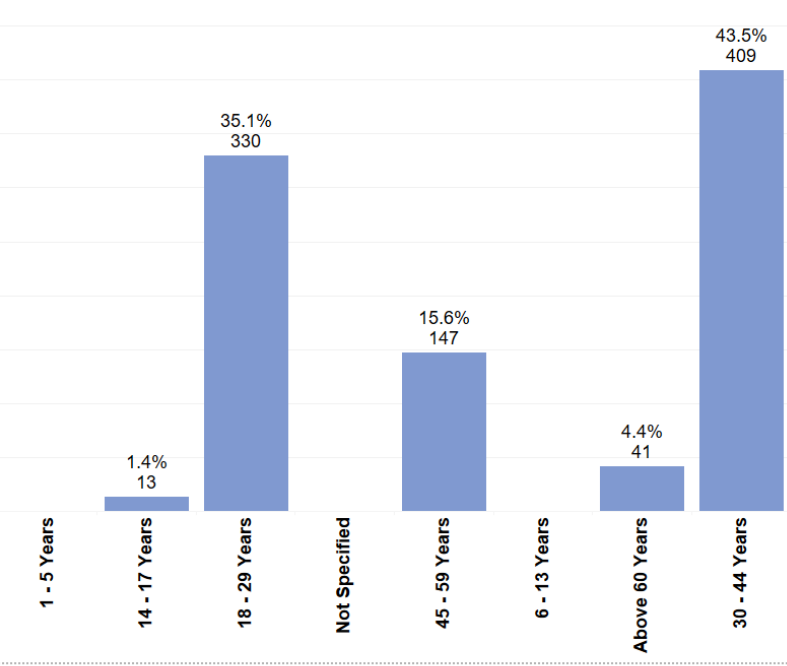
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Protection - Request for information	143	132	11	143	0
Shelter & NFI - Request for Information	139	133	6	139	0
Health - Request for information	88	80	8	88	0
Cash for Work - Has not been selected for CFW in long time	70	70	0	0	0
Protection - Request for Protection Interventions	65	0	65	8	57
Livelihood - Request for information	49	45	4	49	0
LPG Gas - Did not receive cylinder	47	0	47	63	0
Cooking Stove - Did not receive	45	0	45	63	0
Education - Request for information	43	38	5	43	0
Energy & Environment - Request for Information	39	35	4	39	0
Cash for Work - Has not been enrolled	34	0	34	50	0
NFI - Request additional materials	28	28	0	0	0
SCOPE Card - Has not received new SCOPE Card	24	0	24	21	3
Soap & Hygiene Kit - Did not receive	24	0	24	47	0
Pathway - Requested	14	0	14	3	11
Drainage - Drain Requested	11	0	11	11	0
Latrine - Needs desludging	11	0	11	16	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Protection	Shelter & NFI	Energy & Environment	Site Management	Health	Site Development	WASH	Livelihood	Education	ID Documents	Food Security	Nutrition
Tickets Received	208	170	144	107	88	53	52	49	43	24	2	0
Total Closed on the Spot	132	163	44	72	80	0	2	45	38	0	1	0
Total Referred	76	7	100	35	8	53	50	4	5	24	1	0
Total Replies	151	140	171	51	88	54	80	49	43	21	1	0
Open Tickets	0	0	0	0	0	0	0	0	0	3	0	0

Top Open Tickets this Month

Ticket Description	Count
Protection - Request for Protection Interventions	57
Pathway - Requested	11
SCOPE Card - Has not received new SCOPE Card	3
Drainage Cover (Slab) - Requested	2
Slope Protection (erosion) - Damaged, broken, or needs improvement	2
Bathing Station - Requested	1
Food Porters - Requested	1
WASH - Drainage cleaning	1
Water tap - Requested	1

Common Feedback Platform - CFP

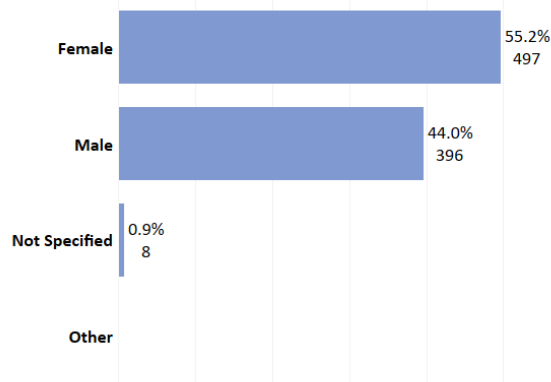
Monthly Camp Report | September 2025 | Camp 25

Summary for September 2025

- 901 tickets received in this camp
- 747 tickets closed on the spot*
- 154 tickets referred to relevant actors
- 488 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

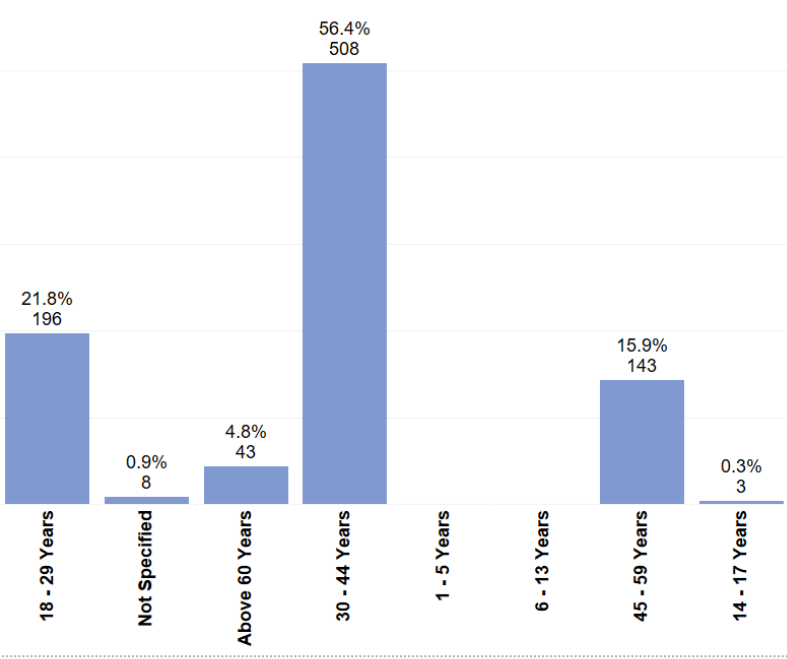
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Livelihood - Request for information	105	105	0	105	0
Energy & Environment - LPG Gas - Not enough for family	97	97	0	97	0
Shelter & NFI - Request for Information	85	85	0	85	0
Cash for Work - Has not been selected for CFW in long time	76	76	0	0	0
Cooking set (gas & stove) - Requested	57	57	0	0	0
Energy & Environment - Request for Information	47	47	0	47	0
LPG Gas - Not enough for family	43	43	0	0	0
NFI - Request additional materials	37	37	0	0	0
WASH - Request for information	35	35	0	35	0
Soap & Hygiene Kit - Not enough	33	33	0	0	0
Food distributions - Request for more food each month	26	26	0	0	0
Pathway - Damaged, broken, or needs improvement	26	0	26	12	14
Cash for Work - Requested CFW	18	18	0	0	0
Cooking set (gas & stove) - Broken or not working	16	16	0	0	0
Drainage Cover (Slab) - Requested	12	0	12	12	0
Protection - Request for Protection Interventions	12	0	12	0	12
Food distributions - Request for different items or quantities	11	11	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Energy & Environment	Shelter & NFI	WASH	Livelihood	Site Management	Site Development	Food Security	Protection	Health	ID Documents	Education	Nutrition
Tickets Received	282	125	117	105	98	85	46	31	8	4	0	0
Total Closed on the Spot	267	125	81	105	96	0	46	19	8	0	0	0
Total Referred	15	0	36	0	2	85	0	12	0	4	0	0
Total Replies	145	86	69	105	2	59	0	11	8	3	0	0
Open Tickets	0	0	0	0	0	26	0	1	0	1	0	0

Top Open Tickets this Month

Ticket Description	Count
Pathway - Damaged, broken, or needs improvement	14
Protection - Request for Protection Interventions	12
Cooking Stove - Did not receive	9
Stairs - Requested	5
LPG Gas - Did not receive refill	3
Pathway - Requested	3
Bridge - Damaged, broken, or needs improvement	2
Fence or railing for path or stairs - Damaged, broken, or needs improvement	2
LPG Gas - Lost or stolen cylinder	2
SCOPE Card - Has not received new SCOPE Card	2
Bathing Station - Broken or Damaged	1
Bathing Station - Requested	1
Cash for Work - Has not been enrolled	1
Drainage - Drain Requested	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Slope Protection (erosion) - Damaged, broken, or needs improvement	1
Water tap - Not enough water	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 26**

Summary for September 2025

930 tickets received in this camp

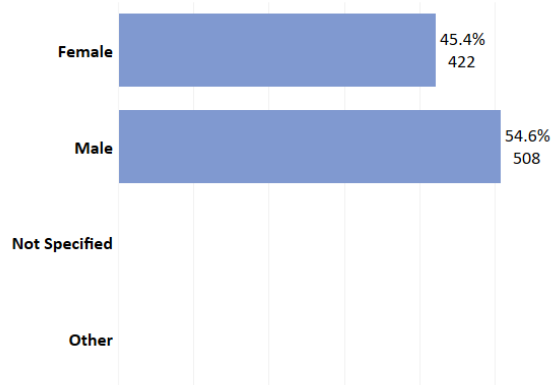
195 tickets closed on the spot*

735 tickets referred to relevant actors

552 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

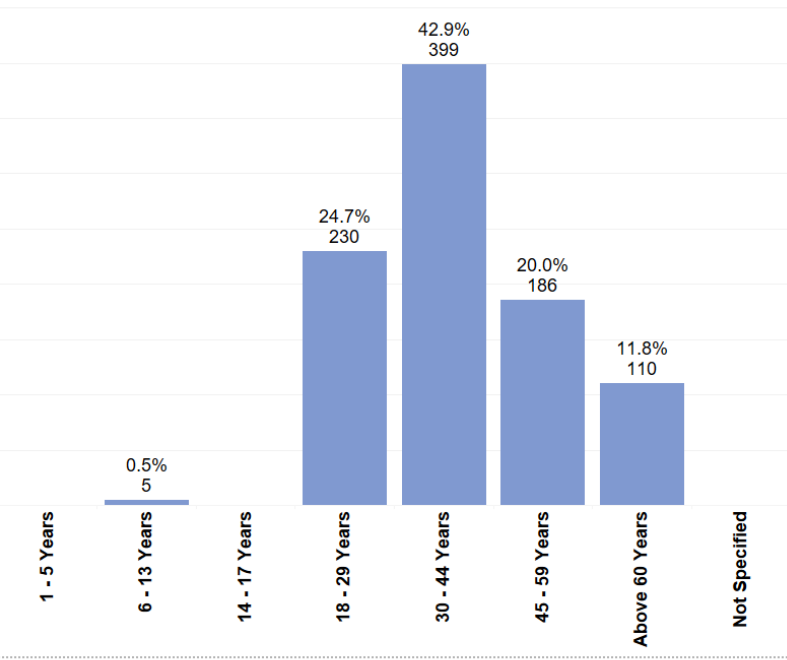
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	440	0	440	122	318
Protection - Request for information	165	56	109	165	0
Shelter & NFI - Request for Information	81	63	18	81	0
Energy & Environment - Request for Information	46	19	27	46	0
Protection - Request for Protection Interventions	44	0	44	16	28
WASH - Request for information	37	26	11	37	0
Health - Request for information	25	8	17	25	0
Food Security - Request for information	19	7	12	19	0
Pathway - Requested	12	0	12	7	5
Site Management - Request for information	12	9	3	12	0
Pathway - Damaged, broken, or needs improvement	11	0	11	4	7
Education - Request for information	10	4	6	10	0
Energy & Environment - LPG Gas - Not enough for family	4	0	4	2	2
Livelihood - Request for information	4	3	1	4	0
Stairs - Damaged, broken, or needs improvement	4	0	4	0	4
Damage to shelter - Shelter damaged by weather	3	0	3	1	2
Bathing Station - Broken or Damaged	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	WASH	Health	Site Development	Food Security	Site Management	Education	Livelihood	Nutrition	ID Documents
Tickets Received	524	209	50	43	27	27	21	14	10	4	1	0
Total Closed on the Spot	63	56	19	26	8	0	7	9	4	3	0	0
Total Referred	461	153	31	17	19	27	14	5	6	1	1	0
Total Replies	204	181	48	37	25	11	19	12	10	4	1	0
Open Tickets	257	0	0	0	0	16	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	318
Protection - Request for Protection Interventions	28
Pathway - Damaged, broken, or needs improvement	7
Pathway - Requested	5
Stairs - Damaged, broken, or needs improvement	4
Bathing Station - Broken or Damaged	2
Damage to shelter - Shelter damaged by weather	2
Energy & Environment - LPG Gas - Not enough for family	2
Food Security related to WFP - Issue with collector	2
Latrine - Latrine not working properly	2
Relocation & Repatriation - Self-relocation (camp to camp)	2
General Health Card - Did not receive	1
Health Treatment - Waited too long	1
Water tap & Tubewell - Not Working	1
Water tap & Tubewell - Requesting new facility	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | **Camp 27**

Summary for September 2025

1,770 tickets received in this camp

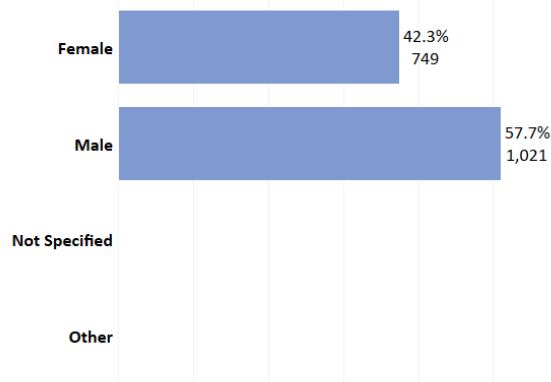
957 tickets closed on the spot*

813 tickets referred to relevant actors

1,562 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

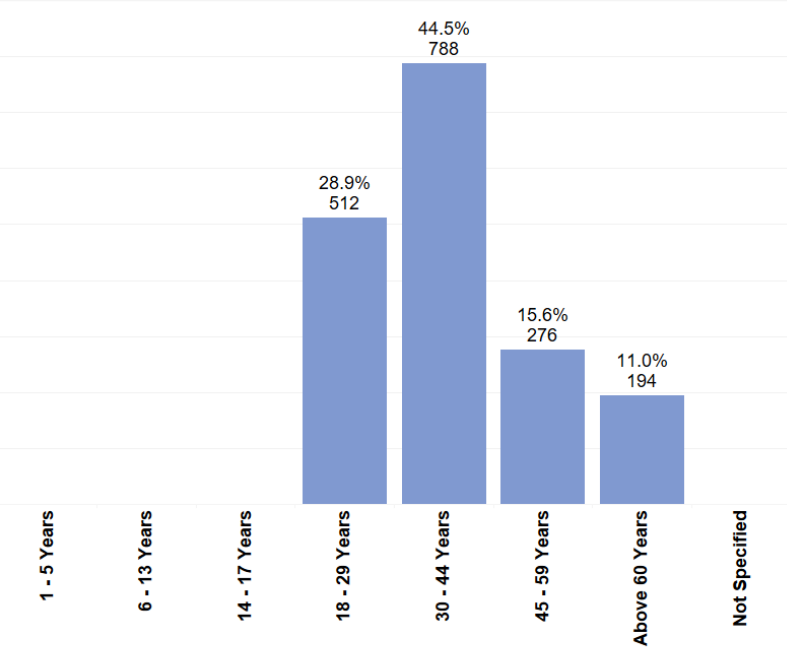
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	648	488	160	648	0
Energy & Environment - Request for Information	306	193	113	306	0
Protection - Request for information	241	125	116	241	0
Food Security - Request for information	177	104	73	177	0
Damage to shelter - Shelter damaged over time	163	0	163	20	143
Health - Request for information	76	26	50	76	0
WASH - Request for information	75	20	55	75	0
Pathway - Damaged, broken, or needs improvement	27	0	27	1	26
Pathway - Requested	9	0	9	3	6
Protection - Request for Protection Interventions	8	0	8	0	8
Latrine - Latrine not working properly	7	0	7	3	4
Damage to shelter - Shelter damaged by weather	5	0	5	3	2
Energy & Environment - LPG Gas - Not enough for family	5	0	5	0	5
Stairs - Damaged, broken, or needs improvement	5	0	5	1	4
Latrine - Needs desludging	4	0	4	1	3
Bathing Station - Broken or Damaged	3	0	3	3	0
Energy & Environment - Pressure Cooker - Did not receive	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Energy & Environment	Protection	Food Security	WASH	Health	Site Development	Site Management	Education	ID Documents	Livelihood	Nutrition
Tickets Received	817	313	249	177	90	76	44	4	0	0	0	0
Total Closed on the Spot	488	193	125	104	20	26	0	1	0	0	0	0
Total Referred	329	120	124	73	70	50	44	3	0	0	0	0
Total Replies	671	306	241	177	82	76	7	2	0	0	0	0
Open Tickets	0	0	0	0	0	0	37	1	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	143
Pathway - Damaged, broken, or needs improvement	26
Protection - Request for Protection Interventions	8
Pathway - Requested	6
Energy & Environment - LPG Gas - Not enough for family	5
Latrine - Latrine not working properly	4
Stairs - Damaged, broken, or needs improvement	4
Latrine - Needs desludging	3
Damage to shelter - Shelter damaged by weather	2
Energy & Environment - Pressure Cooker - Did not receive	2
Latrine - New toilet requested	1
Relocation & Repatriation - Self-relocation (camp to camp)	1
Shelter & NFI - Request for additional room - Request for new room	1
Site Management - Not working - Solar supply	1
WASH - Drainage cleaning	1

Common Feedback Platform - CFP

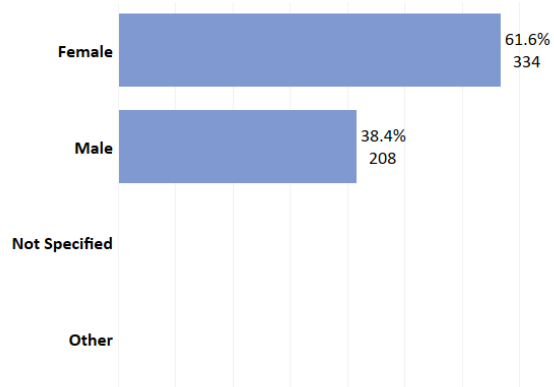
Monthly Camp Report | September 2025 | Kutupalong RC

Summary for September 2025

- 542 tickets received in this camp
- 121 tickets closed on the spot*
- 421 tickets referred to relevant actors
- 296 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

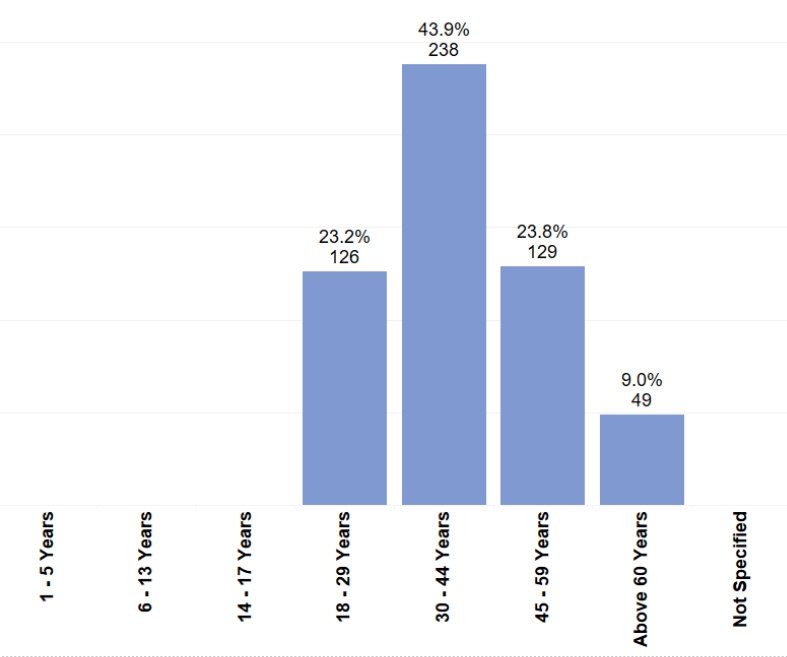
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	253	0	253	170	83
Shelter & NFI - Request for Information	97	97	0	97	0
Protection - Request for Protection Interventions	75	0	75	0	75
Pathway - Damaged, broken, or needs improvement	70	0	70	0	70
Protection - Request for information	21	21	0	21	0
NFI - Received amount is not enough	5	0	5	0	5
Energy & Environment - LPG Gas - Not enough for family	3	0	3	0	3
Shelter & NFI - Request for additional room - Request for new room	3	0	3	1	2
Health - Assessment of medical conditions required	2	0	2	0	2
WASH - Drainage cleaning	2	0	2	0	2
WASH Solid Waste - Communal waste pick-up needed	2	0	2	2	0
Damage to shelter - Shelter damaged by weather	1	0	1	0	1
Energy & Environment - Request for Information	1	1	0	1	0
Health - Health Facility is not maintaining standards	1	0	1	0	1
Health - Request for information	1	1	0	1	0
Relocation & Repatriation - Self-relocation (camp to camp)	1	0	1	0	1
Shelter Materials - Request additional materials	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Development	Energy & Environment	Health	Site Management	WASH	Education	Food Security	ID Documents	Livelihood	Nutrition
Tickets Received	360	96	72	4	4	3	3	0	0	0	0	0
Total Closed on the Spot	97	21	0	1	1	0	1	0	0	0	0	0
Total Referred	263	75	72	3	3	3	2	0	0	0	0	0
Total Replies	268	21	0	1	1	2	3	0	0	0	0	0
Open Tickets	0	54	72	2	2	1	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	83
Protection - Request for Protection Interventions	75
Pathway - Damaged, broken, or needs improvement	70
NFI - Received amount is not enough	5
Energy & Environment - LPG Gas - Not enough for family	3
Health - Assessment of medical conditions required	2
Shelter & NFI - Request for additional room - Request for new room	2
WASH - Drainage cleaning	2
Damage to shelter - Shelter damaged by weather	1
Health - Health Facility is not maintaining standards	1
Relocation & Repatriation - Self-relocation (camp to camp)	1
Shelter Materials - Request additional materials	1

Common Feedback Platform - CFP

Monthly Camp Report | September 2025 | Nayapara RC

Summary for September 2025

1,264 tickets received in this camp

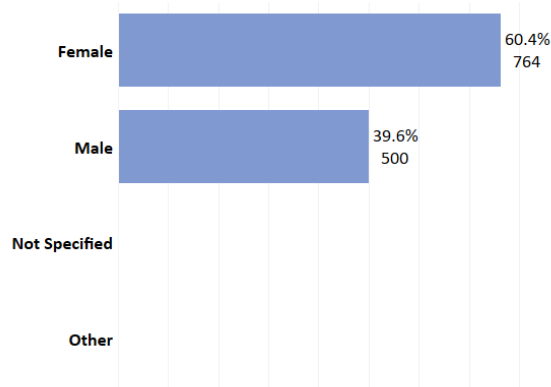
741 tickets closed on the spot*

523 tickets referred to relevant actors

861 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

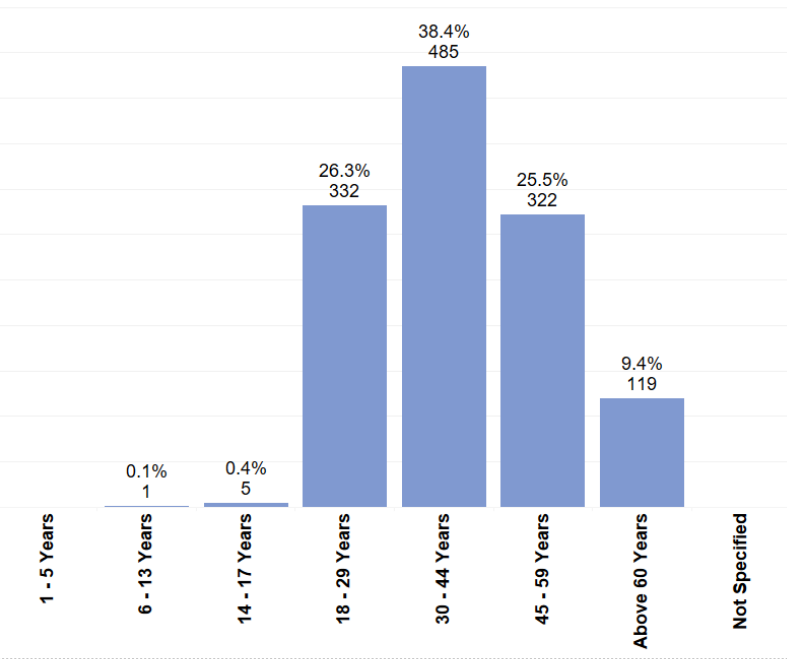
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter & NFI - Request for Information	439	413	26	439	0
Protection - Request for information	255	208	47	255	0
Damage to shelter - Shelter damaged over time	193	0	193	1	192
Health - Request for information	134	108	26	134	0
Protection - Request for Protection Interventions	115	0	115	16	99
Pathway - Damaged, broken, or needs improvement	89	0	89	0	89
WASH - Request for information	12	11	1	12	0
Slope/Ramp - Damaged, broken, or needs improvement	5	0	5	0	5
WASH - Drainage cleaning	5	0	5	0	5
Shelter & NFI - Request for additional room - Request for new room	3	0	3	0	3
Health - Health Facility is not maintaining standards	2	0	2	0	2
Health Treatment - Waited too long	2	0	2	0	2
Stairs - Requested	2	0	2	0	2
Bathing Station - Requested	1	0	1	1	0
Energy & Environment - LPG Gas - Not enough for family	1	0	1	0	1
Food distributions - Household has not received food	1	0	1	0	1
Health - Assessment of medical conditions required	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Health	Site Development	WASH	Site Management	Energy & Environment	Food Security	Education	ID Documents	Livelihood	Nutrition
Tickets Received	636	370	139	101	14	2	1	1	0	0	0	0
Total Closed on the Spot	413	208	108	0	11	1	0	0	0	0	0	0
Total Referred	223	162	31	101	3	1	1	1	0	0	0	0
Total Replies	440	271	134	0	14	2	0	0	0	0	0	0
Open Tickets	0	0	0	101	0	0	1	1	0	0	0	0

Top Open Tickets this Month

Ticket Description

Damage to shelter - Shelter damaged over time	192
Protection - Request for Protection Interventions	99
Pathway - Damaged, broken, or needs improvement	89
Slope/Ramp - Damaged, broken, or needs improvement	5
WASH - Drainage cleaning	5
Shelter & NFI - Request for additional room - Request for new room	3
Health - Health Facility is not maintaining standards	2
Health Treatment - Waited too long	2
Stairs - Requested	2
Energy & Environment - LPG Gas - Not enough for family	1
Food distributions - Household has not received food	1
Health - Assessment of medical conditions required	1
NFI - Received amount is not enough	1

Common Feedback Platform - CFP

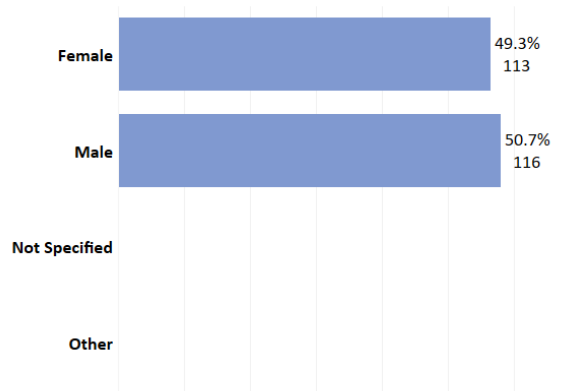
Monthly Camp Report | September 2025 | Transit Center

Summary for September 2025

- 229 tickets received in this camp
- 212 tickets closed on the spot*
- 17 tickets referred to relevant actors
- 212 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

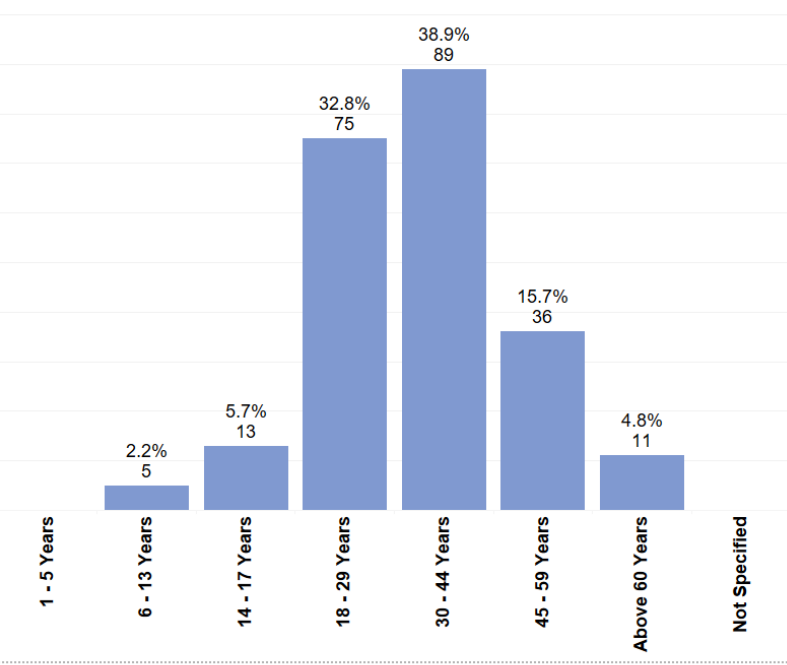
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Energy & Environment - Request for Information	94	94	0	94	0
Health - Health facility not open	60	60	0	60	0
Food Security - Request for information	29	29	0	29	0
Protection - Request for Protection Interventions	17	0	17	0	17
Shelter & NFI - Request for Information	14	14	0	14	0
Protection - Request for information	6	6	0	6	0
WASH - Request for information	5	5	0	5	0
Health - Request for information	4	4	0	4	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Energy & Environment	Health	Food Security	Protection	Shelter & NFI	WASH	Education	ID Documents	Livelihood	Nutrition	Site Development	Site Management
Tickets Received	94	64	29	23	14	5	0	0	0	0	0	0
Total Closed on the Spot	94	64	29	6	14	5	0	0	0	0	0	0
Total Referred	0	0	0	17	0	0	0	0	0	0	0	0
Total Replies	94	64	29	6	14	5	0	0	0	0	0	0
Open Tickets	0	0	0	11	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Protection - Request for Protection Interventions	17