

Common Feedback Platform - CFP

About the Common Feedback Platform

The Common Feedback Platform (CFP) is a joint inter-agency report that consolidates community feedback from the Cox's Bazar Rohingya response in Bangladesh. Through Complaints and Feedback Mechanisms (CFMs), affected communities share challenges regarding programs and services, and the anonymized data is compiled monthly. The CFP supports Accountability to Affected Populations (MP) and informs programming by improving complaint management through harmonized referral standards, developed with key actors and updated to remain relevant. Site Management (SM) agencies and partners refer data to sectors and service providers. CFP reports reflect data from specific CFMs and may not represent the overall needs or satisfaction of Rohingya in camps. More tickets in a location may indicate better CFM coverage, trust, or larger population, not necessarily greater needs.

IOM Methodology and Definitions:

Methodology: The CFM ([Zite Manager](#)) adheres to the principle that communities can access one CFM to share all types of concerns (regardless of sector or actor), and that feedback loops are always closed. Thus, every ticket that is received is referred to the appropriate service provider to respond to the issue within 60 days (otherwise it expires and the complainant is informed that the partner failed to answer in time). The CFM then goes back and replies to the affected person, regardless of outcome.

Feedback is collected through trained enumerators (gender-balanced Bangladeshi staff and Rohingya volunteers) at static desks or through mobile teams who conduct regular outreach at the block level to ensure access to vulnerable persons. Each piece of feedback is submitted through a mobile phone application that generates a "ticket" with a unique tracking number. If referable, tickets are referred through Site Management via the camp Sector Focal Point system, who coordinate with their partners and relevant organizations to resolve issues. Beneficiaries then receive replies to their issues after an update is available.

Consent to share personal information with organizations responsible for a response is always confirmed. CFMs close the feedback loop by providing a reply directly to the person who complained either by conducting a home visit or placing a phone call. *Personal data is only used in referrals and shared with relevant parties when needed; it is not analyzed or included in any outputs.*

Definitions

- **Ticket:** A piece of community feedback generated so beneficiaries can ask questions, report complaints, share feedback, and request assistance through referral, action, and response.

- **Closed on the Spot (CoS):** When a ticket initially received can be answered immediately (positively or negatively) at the time of submission. This information is recorded but *not* referred. The following types of tickets are CoS:

- If the ticket can be resolved without referral.

- If the ticket is an emergency or sensitive issues. The CFM will inform the responsible actor and appropriate staff to urgently respond to the matter by referring in person at the time of complaint. A ticket general ticket type will be recorded, *but no personal data or case details are collected (age and gender is "not specified")*.

- If the ticket is not referable because of the nature of the request. Depending on the capacity and processes of responding actors, some tickets cannot be received by the service provider. Therefore, a pre-determined message is shared with the complainant to explain why. All sectors and organizations were consulted to identify these ticket types.

- **Resolved/Unresolved:** When the complainant is given the opportunity to share their opinion on the response given. As part of the reply process to close a ticket, the person who made the complaint is asked if they consider the issue to be resolved. Regardless, the feedback loop is considered closed once beneficiaries receive an update and report their satisfaction. Resolution rate is not currently visualized or calculated in the CFP reports (contact IOM directly to receive this data).

UNHCR Methodology and Definitions:

Methodology: The ticket management process is done according to the type of query:

o **Complaints** trigger an automatic referral within the system. The ticket is directed to the appropriate focal point depending on the nature of the complaint (SEA, complaint against staff/partner or report of refugee fraud) for assessment and action in line with the relevant SOPs.

o **Feedback:** These inquiries are automatically closed in the system upon receipt, once the Intake form is submitted, if they typically do not require further action beyond acknowledgment and recording the feedback from individuals. However, for negative feedback, the data is analyzed and shared with the focal persons on a monthly basis.

o **Request for information:** These enquiries are automatically closed in the system after the provision of the requested information found in the library of Frequently Asked Questions (FAQs). If the information is not available in the FAQs, these queries are recorded as a request for humanitarian assistance or for protection intervention depending on their nature.

o **Requests for Humanitarian Services:** These queries trigger an automatic referral within the system. The ticket is directed to the relevant focal point depending on the sector and the nature of the query for assessment and action. The ticket can only be closed after action has been taken according to the CAIPP SOPs for that sector.

o **Requests for Protection interventions:** These queries trigger an automatic referral within the system. The ticket is directed to the appropriate Protection focal point to take action. Once action has been taken, the ticket is closed in line with CAIPP SOPs. Some actions may require case management, in which case the ticket is closed in CAIPP, and case management is recorded in proGres (not CAIPP).

This structured approach ensures that each query is processed efficiently, and appropriate action is taken by the relevant focal point before the ticket is closed.

Definitions

A ticket is considered closed when action has been taken i.e. when requests for information have been effectively answered and information provided; and for complaints, requests for assistance or other queries when these have been effectively followed up on by the focal point in charge, as per the relevant sectoral SOPs. The closure of a ticket is different from the resolution of a case in the context of case management, which may take place at a later stage.

Types of queries:

o **Complaints:** Concerns raised by refugees regarding service delivery or grievances, typically seeking a resolution or correction. Complaints can involve significant concerns such as safety, health, and well-being. They arise when there is a perceived failure to deliver promised aid, breaches of rights, or unethical behavior by staff or volunteers, requiring immediate attention.

o **Feedback:** General comments on services or operations that provide insights or observations to help improve the effectiveness, efficiency, or appropriateness of humanitarian interventions. Typically constructive, feedback can range from appreciative to critical. It focuses less on immediate rectification and more on long-term improvement, not always requiring immediate action.

o **Request for Humanitarian Service:** Requests for specific assistance such as food, shelter, WASH or medical aid and others.

o **Request for Information:** Inquiries seeking details about services, processes, or rights.

o **Request for Protection Interventions:** Requests related to the provision of protection services such as legal aid or interventions to protect from and/or respond to harm.

Common Feedback Platform - CFP

Monthly Camp Cumulative Report | July 2024 - June 2025

Cumulative Data for Jul 2024 - Jun 2025

454,964 tickets received across 34 sites

183,890 tickets closed on the spot

271,074 tickets referred by 6 actors

216,357 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

Tickets Received each Month per Sector													
Sector	July	August	September	October	November	December	January	February	March	April	May	June	Grand Total
Education	12	12	13	12	18	22	27	57	78	97	39	65	452
Energy & Environment	863	945	1,337	1,230	1,113	2,314	3,623	3,959	2,846	3,828	3,320	2,009	27,387
Food Security	1,553	1,023	1,775	1,811	862	785	1,125	1,182	1,049	2,394	1,859	1,340	16,758
Health	427	228	485	95	107	801	1,287	1,445	1,270	1,327	1,140	738	9,350
ID Documents	2,085	1,223	1,607	695	647	3,423	5,457	7,086	6,229	2,477	3,075	399	34,403
Livelihood	31	7	13			254	300	141	226	192	153	182	1,499
Nutrition	2		2			368	435	1,584	1,074	9	4	7	3,496
Protection	950	1,456	1,858	341	275	2,628	3,067	2,753	2,462	6,206	4,148	2,592	28,736
Shelter & NFI	12,219	9,905	9,842	7,685	6,866	8,556	15,548	17,290	15,931	21,392	27,403	16,310	168,947
Site Development	6,607	3,675	3,968	4,159	3,727	4,340	9,147	9,296	8,601	9,083	10,740	6,149	79,492
Site Management	3,374	3,470	4,321	2,912	2,722	7,340	7,904	7,324	7,403	5,285	6,496	3,810	62,361
WASH	833	759	1,099	819	653	1,976	2,741	2,947	3,665	2,960	2,520	1,111	22,083

Cumulative Tickets per Month													
	July	August	September	October	November	December	January	February	March	April	May	June	Grand Tot..
Total Received	28,956	22,703	26,320	19,767	16,993	32,807	50,661	55,064	50,834	55,250	60,897	34,712	454,964
Total Closed on the Spot	9,206	9,277	10,970	5,281	4,970	18,148	22,118	24,778	23,743	19,622	19,973	15,804	183,890
Total Referred	19,750	13,426	15,350	14,486	12,023	14,659	28,543	30,286	27,091	35,628	40,924	18,908	271,074
Total Replies	5,663	11,819	7,318	6,443	8,804	13,315	26,163	28,817	33,102	26,596	26,157	22,160	216,357

Top Tickets Received by Gender					
Ticket Description	Female	Male	Other	Not Specified	
Damage to shelter - Shelter damaged over time	24,996	33,475	8	1	
Damage to shelter - Shelter damaged by weather	12,783	17,793	1	6	
NFI - Request additional materials	6,719	14,301	11		
Shelter Materials - Request additional materials	7,332	12,280	7		
Slope Protection (erosion) - Requested	8,322	10,830	8		
Requested for Information	8,446	8,391	2		
Cash for Work - Has not been selected for CfW in long time	4,467	12,017	5		
Slope Protection (erosion) - Damaged, broken, or needs improvement	5,699	10,731	3		
Cash for Work - Requested CfW	2,739	7,934			
LPG Gas - Not enough for family	3,137	7,281		1	
Pathway - Damaged, broken, or needs improvement	3,775	6,024			
Shelter Materials - Missed Distribution	3,341	4,276	1		
Cash for Work - Has not been enrolled	2,480	4,906	2		
Hill or Slope - Erosion & landslide	1,185	1,839			
SMART Card & Family Attestation - Add New Born	1,094	1,669			
Cooking Stove - Broken or not working	684	1,816			

Cumulative Tickets by Camp AOR																																			
	HCR																	IOM																Grand Total	
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24		Camp 25
Total Received	18,448	22,957	10,757	11,614	11,056	23,784	5,173	8,718	11,611	16,431	12,161	12,273	14,822	10,153	6,520	10,217	3,775	11,351	11,529	14,155	13,012	13,870	11,933	11,160	14,830	18,333	11,881	16,712	14,024	9,765	11,194	34,415	14,803	11,527	454,964
Total Closed on the Spot	3,231	4,477	1,598	3,233	3,862	10,241	1,539	2,781	3,434	2,230	4,994	2,339	3,423	2,175	1,063	1,629	2,023	2,957	4,601	8,536	4,303	5,478	4,135	1,931	10,776	8,328	5,721	11,848	7,054	6,533	6,288	26,144	6,373	8,612	183,890
Total Referred	15,217	18,480	9,159	8,381	7,194	13,543	3,634	5,937	8,177	14,201	7,167	9,934	11,399	7,978	5,457	8,588	1,752	8,394	6,928	5,619	8,709	8,392	7,798	9,229	4,054	10,005	6,160	4,864	6,970	3,232	4,906	8,271	8,430	2,915	271,074
Total Replies	6,974	10,190	3,994	2,643	4,777	13,357	2,202	3,842	5,093	5,753	4,759	3,828	6,064	5,068	4,736	4,666	1,837	7,427	7,049	7,781	9,250	7,753	8,426	9,105	4,464	11,536	7,966	6,975	7,182	3,330	4,810	10,169	9,136	4,215	216,357

Common Feedback Platform - CFP

Monthly Overview | June 2025

Summary for June 2025

34,712 tickets received across **34** sites

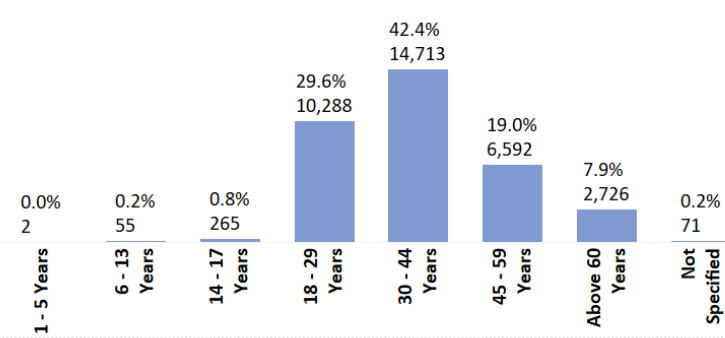
15,804 tickets closed on the spot*

18,908 tickets referred to relevant actors

22,160 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the responses given higher than the referred tickets.*

Tickets Received this Month by Age of Beneficiary



Tickets Received this Month by Sector, Camp | AoR

Sector	HCR																	IOM																
	Camp 01E	Camp 01W	Camp 02E	Camp 02W	Camp 03	Camp 04	Camp 04 Ext.	Camp 05	Camp 06	Camp 07	Camp 17	Camp 21	Camp 26	Camp 27	Kutupalong RC	Nayapara RC	Transit Center	Camp 08E	Camp 08W	Camp 09	Camp 10	Camp 11	Camp 12	Camp 13	Camp 14	Camp 15	Camp 16	Camp 18	Camp 19	Camp 20	Camp 20 Ext	Camp 22	Camp 24	Camp 25
Shelter & NFI	948	789	758	503	363	1,002	359	739	722	1,206	663	384	807	445	361	963	65	165	202	297	141	197	245	902	86	115	342	436	891	352	309	388	90	75
Protection	108	86	47	60	100	112	30	52	216	149	35	59	84	38	260	221	62	21	38	55	56	61	43	48	85	109	29	50	37	12	29	45	112	43
Site Development	106	304	187	73	61	126		89	145	329	31	170	66	68	56	132		288	369	255	298	335	235	279	260	415	201	266	387	228	153	67	92	78
WASH	29	24	15	14	15	20	8	7	10	12	8	37	6	99	1	1	4	31	19	66	28	53	67	8	23	18	106	52	23	20	13	119	58	97
Health	27	22	8	16	27	32	10	12	21	10	10	30	21	5	6	16	60	8	15	29	10	25	14	15	29	26	20	51	33	7	6	5	93	19
Site Management	23	63	50	26	58	115	194	24	33	38	26	48	61	249	4	8	36	146	210	133	43	88	166	19	239	131	80	76	41	173	245	507	212	245
Food Security	17	26	11	19	58	36	21	26	45	27	25	13	23	182	6	11	41	37	67	53	52	14	63	23	49	137	35	47	46	6	10	63	10	41
Energy & Environment	13	13	6	6	4	33	16	12	9	15	32	68	11	18	4		15	76	152	81	15	25	26	14	98	377	37	45	94	39	57	403	86	109
Livelihood	3	9	8	7	6	5	2	4		3			4	1	1					1	4	1		1	1	3		1			1	2	48	66
Education	2	3	1	2	5		2	5	1	2			1			1			1		2		6	1	1	9		7		1			12	
ID Documents	1		1							1				4				10	7	2	2	6	1	5	84	4	1	3	26	5	14	208	10	4
Nutrition			1				2					1													2	1								

Top Open Tickets this Month

Ticket Description	Female	Male	Other	Not Specified
Damage to shelter - Shelter damaged by weather	1,378	2,261		
Damage to shelter - Shelter damaged over time	891	1,162		
Pathway - Damaged, broken, or needs improvement	484	758		
Request for Protection Interventions	227	280		
Request for humanitarian service	184	91		
Slope Protection (erosion) - Damaged, broken, or needs improvement	115	121		
Site Development - Pathway - Requested	50	90		
Energy & Environment LPG Gas - Not enough for family	26	54		
Site Development - Stairs - Damaged, broken, or needs improvement	17	59		
Site Development - Pathway - Damaged, broken, or needs improvement	6	44		
Site Development - Slope Protection (erosion) - Requested	15	25		
Shelter Materials - Request additional materials	5	33		
SCOPE Card - Has not received new SCOPE Card	9	28		
WASH - Latrine - Needs desludging	15	16		
Latrine - Needs desludging	8	21		
Stairs - Damaged, broken, or needs improvement	7	21		
WASH - Wash drainage cleaning	7	17		
Cash for Work - Has not been enrolled			1	
Slope Protection (erosion) - Requested			1	
Stairs - Requested			1	

Tickets Received this Month by Camp | AoR

		Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
HCR	Camp 01E	1,277	252	1,025	296	729
	Camp 01W	1,339	331	1,008	874	134
	Camp 02E	1,093	135	958	280	678
	Camp 02W	726	172	554	230	324
	Camp 03	697	441	256	489	0
	Camp 04	1,481	886	595	1,377	0
	Camp 04 Ext.	644	336	308	461	0
	Camp 05	970	277	693	441	252
	Camp 06	1,202	351	851	529	322
	Camp 07	1,792	321	1,471	593	878
	Camp 17	830	398	432	433	0
	Camp 21	810	204	606	541	65
	Camp 26	1,084	330	754	751	3
	Camp 27	1,109	350	759	494	265
	Kutupalong RC	699	172	527	482	45
IOM	Nayapara RC	1,353	196	1,157	252	905
	Transit Center	283	251	32	261	0
	Camp 08E	782	363	419	864	0
	Camp 08W	1,080	646	434	1,081	0
	Camp 09	972	667	305	732	0
	Camp 10	649	240	409	616	0
	Camp 11	807	364	443	820	0
	Camp 12	866	504	362	1,047	0
	Camp 13	1,315	128	1,187	1,639	0
	Camp 14	957	794	163	340	0
	Camp 15	1,345	476	869	758	111
	Camp 16	851	575	276	850	0
	Camp 18	1,034	731	303	736	0
	Camp 19	1,578	1,087	491	397	94
	Camp 20	843	594	249	341	0
	Camp 20 Ext	837	626	211	290	0
	Camp 22	1,807	1,498	309	913	0
	Camp 24	823	461	362	1,518	0
	Camp 25	777	647	130	434	0

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 01E**

Summary for June 2025

1,277 tickets received in this camp

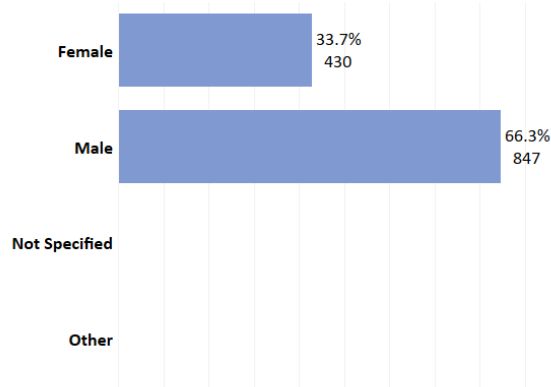
252 tickets closed on the spot*

1,025 tickets referred to relevant actors

296 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

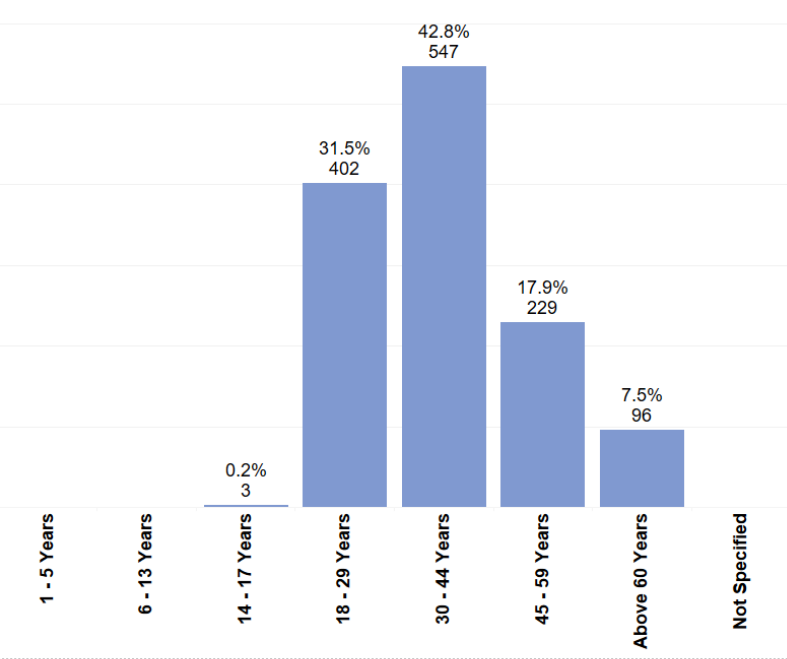
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	735	0	735	0	735
Shelter and Site Development - Request for information	107	107	0	107	0
Damage to shelter - Shelter damaged over time	94	0	94	0	94
Protection - Request for information	66	66	0	65	0
Request for Protection Interventions	41	0	41	28	13
Pathway - Damaged, broken, or needs improvement	40	0	40	0	40
Site Development - Slope Protection (erosion) - Requested	32	0	32	0	32
Health - Request for information	24	24	0	24	0
Site Management - Request for informationSite Management	22	22	0	22	0
Site Development - Pathway - Requested	19	0	19	0	19
Food Security - Request for information	15	15	0	15	0
Energy & Environment LPG Gas - Not enough for family	12	0	12	0	12
WASH - Requisition for information	12	12	0	12	0
WASH - Latrine - Needs desludging	9	0	9	9	0
Site Development - Stairs - Damaged, broken, or needs improvement	8	0	8	0	8
Shelter Materials - Request additional materials	7	0	7	0	7
Request for additional room - Request for new room	4	0	4	0	4

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	WASH	Health	Site Manage ment	Food Security	Energy & Environment	Livelihood	Education	ID Documents	Nutrition
Tickets Received	948	108	106	29	27	23	17	13	3	2	1	0
Total Closed on the Spot	107	66	0	12	24	22	15	1	3	2	0	0
Total Referred	841	42	106	17	3	1	2	12	0	0	1	0
Total Replies	107	93	0	29	24	22	15	1	3	2	0	0
Open Tickets	734	0	106	0	0	0	0	11	0	0	1	0

Top Open Tickets this Month

Ticket Description

Damage to shelter - Shelter damaged by weather	735
Damage to shelter - Shelter damaged over time	94
Pathway - Damaged, broken, or needs improvement	40
Site Development - Slope Protection (erosion) - Requested	32
Site Development - Pathway - Requested	19
Request for Protection Interventions	13
Energy & Environment LPG Gas - Not enough for family	12
Site Development - Stairs - Damaged, broken, or needs improvement	8
Shelter Materials - Request additional materials	7
Request for additional room - Request for new room	4
Site Development - Pathway - Damaged, broken, or needs improvement	4
Health - General Health Card - Did not receive	3
WASH - Wash drainage cleaning	3
Food distributions - Household has not received food	2
Request for humanitarian service	1
SCOPE Card - Lost	1
Shelter Materials - Received amount is not enough	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 01W**

Summary for June 2025

1,339 tickets received in this camp

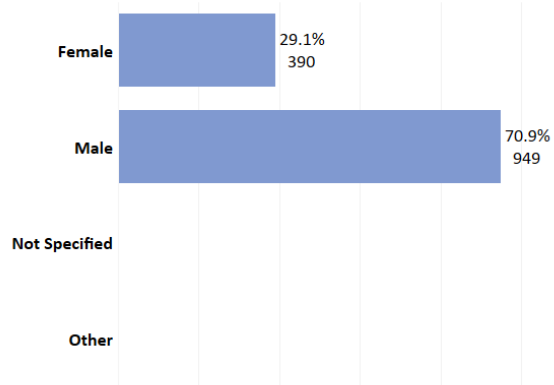
331 tickets closed on the spot*

1,008 tickets referred to relevant actors

874 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

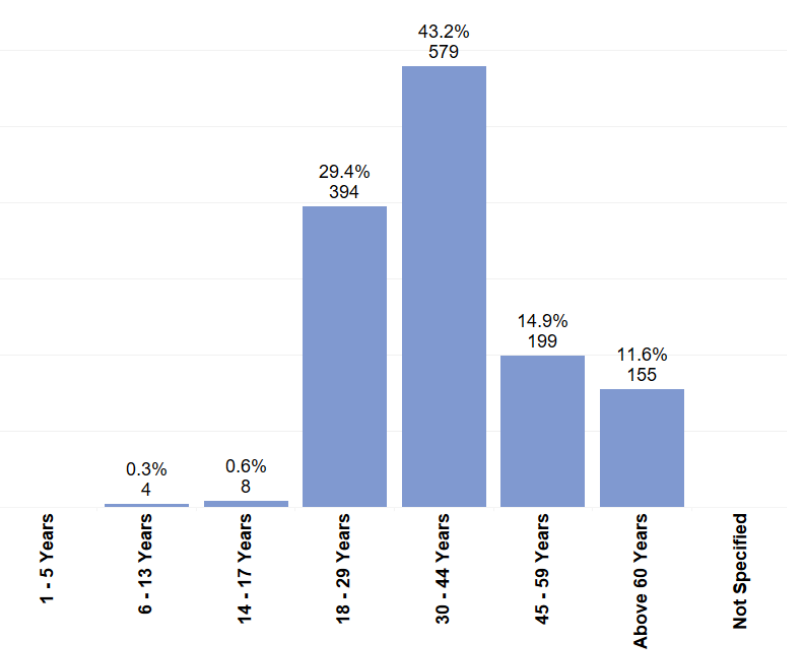
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	578	0	578	318	260
Pathway - Damaged, broken, or needs improvement	263	0	263	132	131
Shelter and Site Development - Request for information	141	140	1	140	0
Damage to shelter - Shelter damaged over time	66	0	66	25	41
Site Management - Request for informationSite Management	61	58	3	58	0
Protection - Request for information	45	45	0	44	0
Request for Protection Interventions	40	0	40	32	8
Food Security - Request for information	24	24	0	24	0
Health - Request for information	22	22	0	22	0
Site Development - Feedback	16	12	4	12	0
Site Development - Pathway - Damaged, broken, or needs improvement	11	0	11	6	5
Livelihood - Request for information	9	9	0	9	0
WASH - Requestion for information	9	8	1	8	0
Energy & Environment - Request for Information	8	8	0	8	0
WASH - Wash drainage cleaning	5	0	5	4	1
Energy & Environment LPG Gas - Not enough for family	4	0	4	3	1
Shelter Materials - Request additional materials	4	0	4	2	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Protection	Site Manage ment	Food Security	WASH	Health	Energy & Environment	Livelihood	Education	ID Documents	Nutrition
Tickets Received	789	304	86	63	26	24	22	13	9	3	0	0
Total Closed on the Spot	140	13	45	58	25	8	22	8	9	3	0	0
Total Referred	649	291	41	5	1	16	0	5	0	0	0	0
Total Replies	485	161	76	58	26	22	22	12	9	3	0	0
Open Tickets	164	130	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description

Damage to shelter - Shelter damaged by weather	260
Pathway - Damaged, broken, or needs improvement	131
Damage to shelter - Shelter damaged over time	41
Request for Protection Interventions	8
Site Development - Pathway - Damaged, broken, or needs improvement	5
Cash for Work - Has received less payment than days worked	2
Shelter Materials - Request additional materials	2
Site Development - Pathway - Requested	2
Energy & Environment LPG Gas - Not enough for family	1
Request for humanitarian service	1
WASH - Latrine - Needs desludging	1
WASH - Wash drainage cleaning	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 02E

Summary for June 2025

1,093 tickets received in this camp

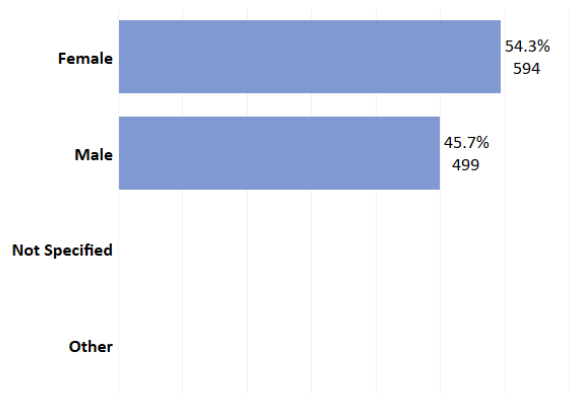
135 tickets closed on the spot*

958 tickets referred to relevant actors

280 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

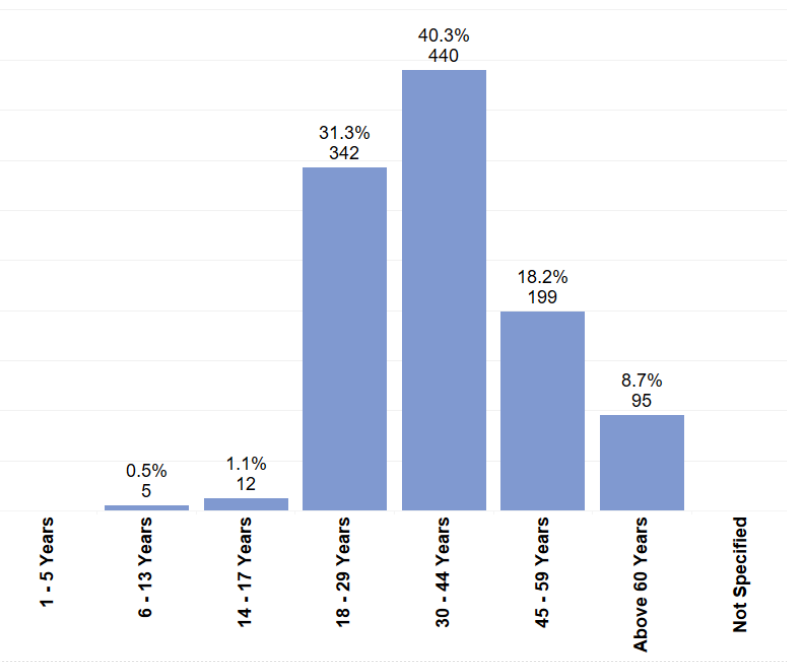
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	686	0	686	114	572
Pathway - Damaged, broken, or needs improvement	172	0	172	0	172
Site Management - Request for informationSite Management	50	35	15	35	0
Shelter and Site Development - Request for information	46	46	0	46	0
Protection - Request for information	23	23	0	23	0
Damage to shelter - Shelter damaged over time	14	0	14	3	11
Request for Protection Interventions	13	0	13	10	3
Request for humanitarian service	11	0	11	0	11
Shelter Materials - Received amount is not enough	9	0	9	0	9
Site Development - Pathway - Requested	9	0	9	0	9
Health - Request for information	8	8	0	8	0
Livelihood - Request for information	8	8	0	8	0
WASH - Latrine - Needs desludging	8	0	8	8	0
Food Security - Request for information	7	7	0	7	0
Energy & Environment LPG Gas - Not enough for family	5	0	5	3	2
WASH - Requestion for information	5	4	1	4	0
Food distributions - Poor quality food items	2	0	2	1	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Site Management	Protection	WASH	Food Security	Health	Livelihood	Energy & Environment	Education	ID Documents	Nutrition
Tickets Received	758	187	50	47	15	11	8	8	6	1	1	1
Total Closed on the Spot	46	0	35	23	4	8	8	8	1	1	0	1
Total Referred	712	187	15	24	11	3	0	0	5	0	1	0
Total Replies	163	1	35	34	14	10	8	8	4	1	1	1
Open Tickets	549	186	0	0	0	0	0	0	1	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	572
Pathway - Damaged, broken, or needs improvement	172
Damage to shelter - Shelter damaged over time	11
Request for humanitarian service	11
Shelter Materials - Received amount is not enough	9
Site Development - Pathway - Requested	9
Request for Protection Interventions	3
Energy & Environment LPG Gas - Not enough for family	2
Shelter Materials - Request additional materials	2
Site Development - Pathway - Damaged, broken, or needs improvement	2
Food distributions - Poor quality food items	1
Request for additional room - Request for new room	1
Site Development - Slope Protection (erosion) - Requested	1
Site Development - Stairs - Damaged, broken, or needs improvement	1
WASH - Wash drainage cleaning	1

Common Feedback Platform - CFP

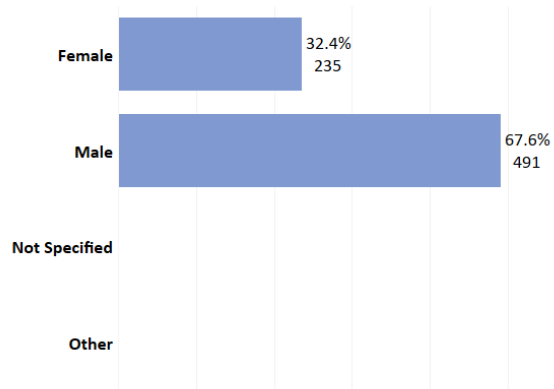
Monthly Camp Report | June 2025 | Camp 02W

Summary for June 2025

- 726 tickets received in this camp
- 172 tickets closed on the spot*
- 554 tickets referred to relevant actors
- 230 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

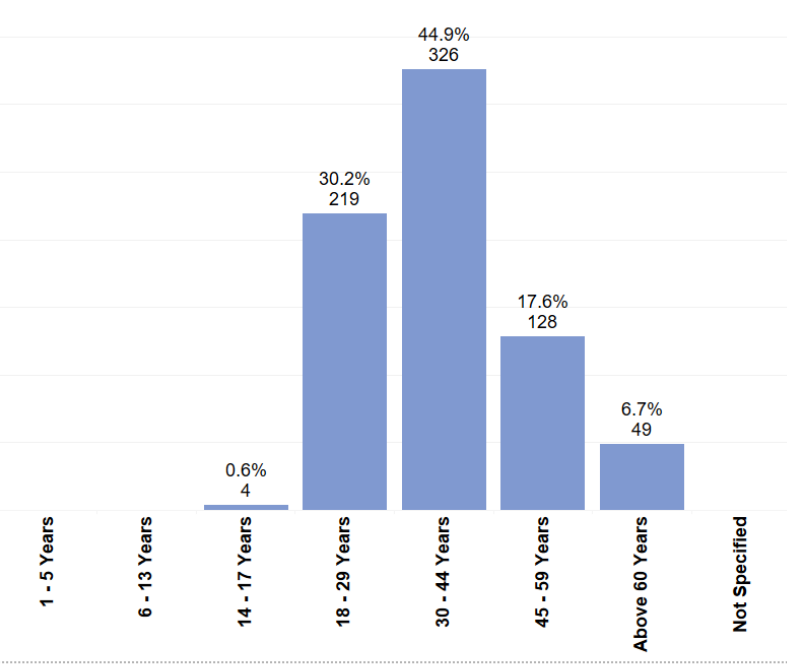
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	440	0	440	43	397
Shelter and Site Development - Request for information	50	49	1	49	0
Protection - Request for information	38	38	0	38	0
Pathway - Damaged, broken, or needs improvement	35	0	35	0	35
Site Development - Pathway - Requested	35	0	35	1	34
Site Management - Request for informationSite Management	26	26	0	26	0
Food Security - Request for information	18	18	0	18	0
Health - Request for information	16	16	0	16	0
Request for Protection Interventions	14	0	14	8	6
WASH - Requestion for information	13	13	0	13	0
Damage to shelter - Shelter damaged over time	11	0	11	1	10
Request for humanitarian service	8	0	8	0	8
Livelihood - Request for information	7	7	0	7	0
Energy & Environment - Request for Information	3	3	0	3	0
Energy & Environment LPG Gas - Not enough for family	3	0	3	3	0
Education - Request for information Education	2	2	0	2	0
Shelter Materials - Request additional materials	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Protection	Site Manage ment	Food Security	Health	WASH	Livelihood	Energy & Environment	Education	ID Documents	Nutrition
Tickets Received	503	73	60	26	19	16	14	7	6	2	0	0
Total Closed on the Spot	49	0	38	26	18	16	13	7	3	2	0	0
Total Referred	454	73	22	0	1	0	1	0	3	0	0	0
Total Replies	93	2	46	26	19	16	13	7	6	2	0	0
Open Tickets	361	71	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	397
Pathway - Damaged, broken, or needs improvement	35
Site Development - Pathway - Requested	34
Damage to shelter - Shelter damaged over time	10
Request for humanitarian service	8
Request for Protection Interventions	6
Shelter Materials - Request additional materials	2
Site Development - Pathway - Damaged, broken, or needs improvement	2
WASH - Water tap & Tubewell - Not Working	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 03**

Summary for June 2025

697 tickets received in this camp

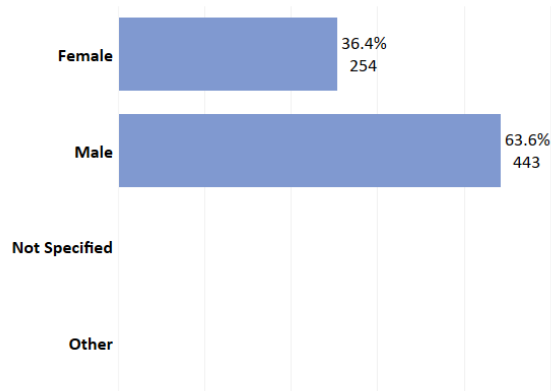
441 tickets closed on the spot*

256 tickets referred to relevant actors

489 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

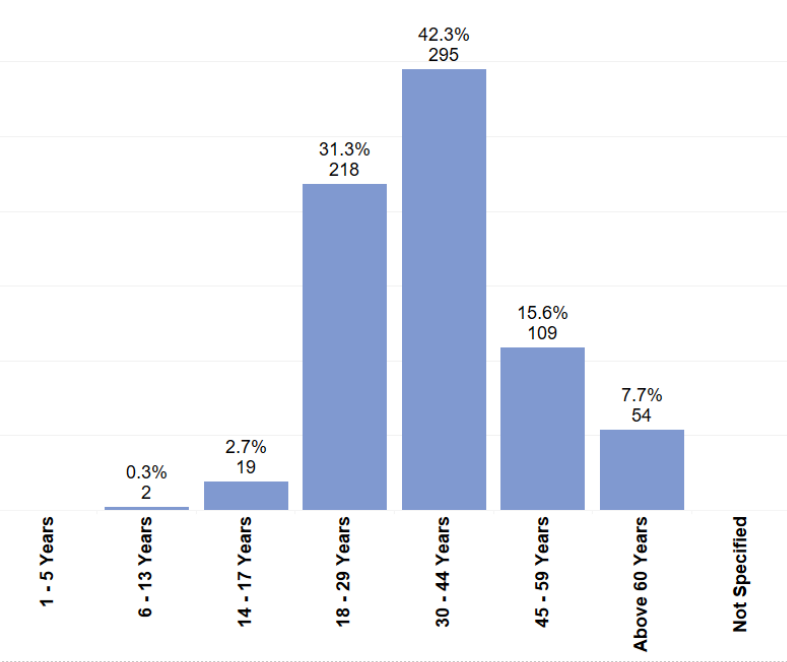
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter and Site Development - Request for information	220	220	0	217	0
Damage to shelter - Shelter damaged over time	96	0	96	14	82
Protection - Request for information	72	72	0	72	0
Food Security - Request for information	58	58	0	56	0
Pathway - Damaged, broken, or needs improvement	54	0	54	0	54
Site Management - Request for informationSite Management	47	47	0	47	0
Damage to shelter - Shelter damaged by weather	42	0	42	20	22
Request for Protection Interventions	26	3	23	22	1
Health - Request for information	24	24	0	24	0
Site Management - Relocation & Repatriation - Temporary relocation	9	0	9	0	9
Livelihood - Request for information	6	6	0	6	0
WASH - Latrine - Needs desludging	6	0	6	0	6
WASH - Requestion for information	6	6	0	6	0
Site Development - Pathway - Damaged, broken, or needs improvement	5	0	5	0	5
Education - Request for information Education	3	3	0	3	0
Health - General Health Card - Did not receive	3	0	3	0	3
Shelter Materials - Request additional materials	3	0	3	0	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Food Security	Site Manage ment	Health	WASH	Livelihood	Education	Energy & Environment	ID Documents	Nutrition
Tickets Received	363	100	61	58	58	27	15	6	5	4	0	0
Total Closed on the Spot	220	75	0	58	47	24	6	6	3	2	0	0
Total Referred	143	25	61	0	11	3	9	0	2	2	0	0
Total Replies	251	94	0	56	47	24	6	6	3	2	0	0
Open Tickets	0	0	61	0	0	0	3	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged over time	82
Pathway - Damaged, broken, or needs improvement	54
Damage to shelter - Shelter damaged by weather	22
Site Management - Relocation & Repatriation - Temporary relocation	9
WASH - Latrine - Needs desludging	6
Site Development - Pathway - Damaged, broken, or needs improvement	5
Health - General Health Card - Did not receive	3
Shelter Materials - Request additional materials	3
Education-Tertiary Education requested	2
Request for additional room - Request for new room	2
Request for humanitarian service	2
Site Management - Not working - Solar supply	2
Energy & Environment - Pressure Cooker - Did not receive	1
Energy & Environment LPG Gas - Not enough for family	1
Request for Protection Interventions	1
Site Development - Pathway - Requested	1
Site Development - Stairs - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 04**

Summary for June 2025

1,481 tickets received in this camp

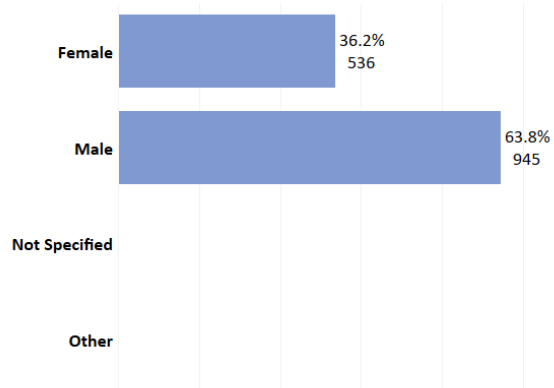
886 tickets closed on the spot*

595 tickets referred to relevant actors

1,377 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

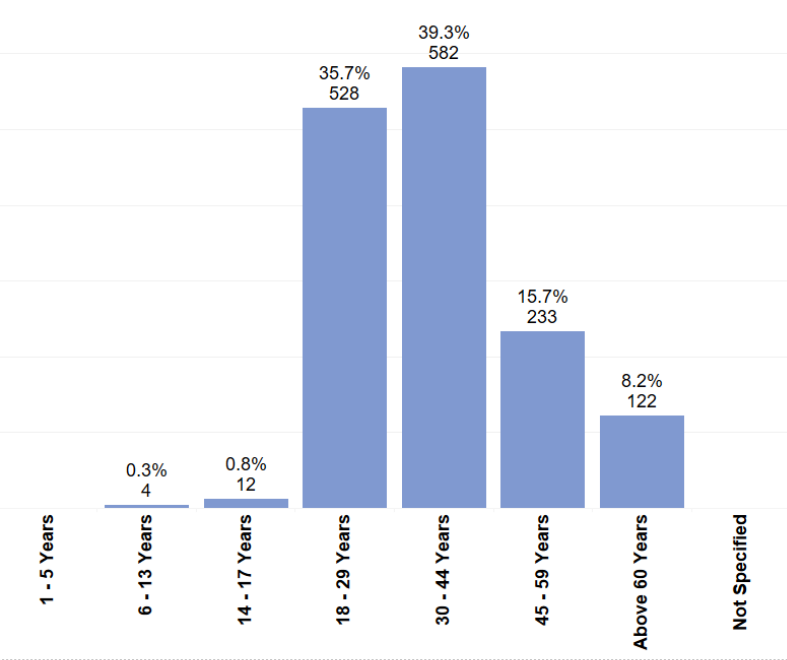
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter and Site Development - Request for information	605	604	1	602	0
Damage to shelter - Shelter damaged by weather	229	0	229	226	3
Damage to shelter - Shelter damaged over time	149	0	149	147	2
Site Management - Request for informationSite Management	115	115	0	115	0
Pathway - Damaged, broken, or needs improvement	95	0	95	70	25
Protection - Request for information	73	71	2	70	0
Request for Protection Interventions	39	1	38	7	31
Food Security - Request for information	35	35	0	35	0
Health - Request for information	26	26	0	26	0
Site Development - Pathway - Damaged, broken, or needs improvement	21	0	21	18	3
Energy & Environment LPG Gas - Not enough for family	18	0	18	0	18
WASH - Requestion for information	16	16	0	16	0
Energy & Environment - Request for Information	13	13	0	13	0
Shelter Materials - Request additional materials	12	0	12	12	0
Health - General Health Card - Did not receive	5	0	5	0	5
Livelihood - Request for information	5	5	0	5	0
Request for additional room - Request for new room	5	0	5	5	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Site Management	Protection	Food Security	Energy & Environment	Health	WASH	Livelihood	Education	ID Documents	Nutrition
Tickets Received	1,002	126	115	112	36	33	32	20	5	0	0	0
Total Closed on the Spot	604	0	115	72	35	13	26	16	5	0	0	0
Total Referred	398	126	0	40	1	20	6	4	0	0	0	0
Total Replies	994	94	115	77	35	15	26	16	5	0	0	0
Open Tickets	0	32	0	0	0	5	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Request for Protection Interventions	31
Pathway - Damaged, broken, or needs improvement	25
Energy & Environment LPG Gas - Not enough for family	18
Health - General Health Card - Did not receive	5
Damage to shelter - Shelter damaged by weather	3
Site Development - Pathway - Damaged, broken, or needs improvement	3
Damage to shelter - Shelter damaged over time	2
WASH - Latrine - New toilet requested	2
WASH - Wash drainage cleaning	2
Food distributions - Poor quality food items	1
Health - Treatment - Waited too long	1
Site Development - Stairs - Damaged, broken, or needs improvement	1
Site Development - Stairs - Requested	1
WASH - Water tap & Tubewell - Not Working	1
WASH - Water tap & Tubewell - Requesting new facility	1

Common Feedback Platform - CFP

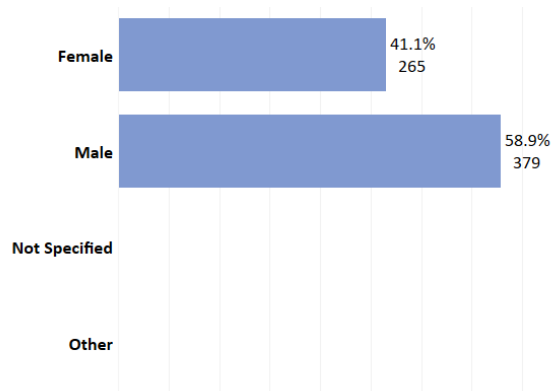
Monthly Camp Report | June 2025 | Camp 04 Ext.

Summary for June 2025

- 644 tickets received in this camp
- 336 tickets closed on the spot*
- 308 tickets referred to relevant actors
- 461 responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

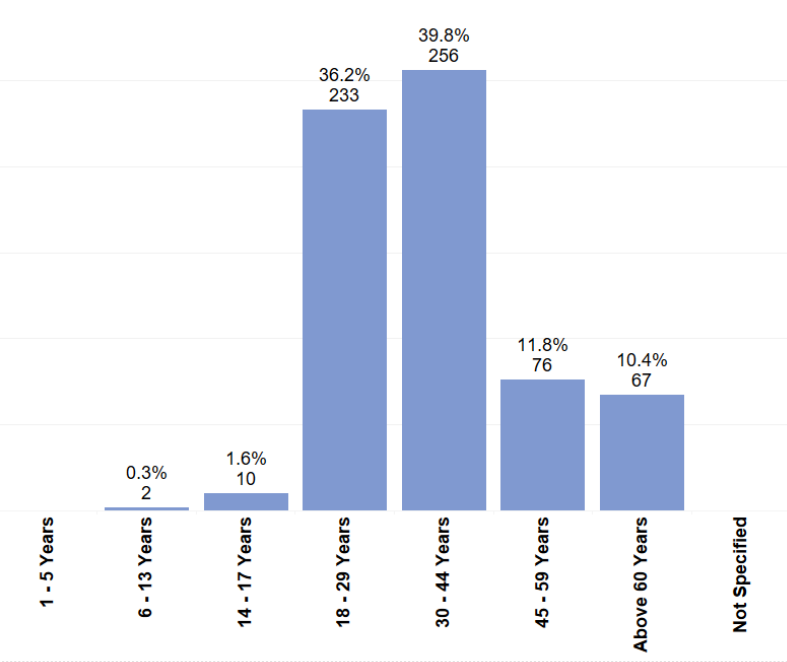
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	261	0	261	122	139
Site Management - Request for informationSite Management	193	192	1	192	0
Shelter and Site Development - Request for information	75	75	0	74	0
Food Security - Request for information	21	21	0	21	0
Protection - Request for information	21	21	0	21	0
Damage to shelter - Shelter damaged over time	19	0	19	2	17
Health - Request for information	9	9	0	9	0
Request for Protection Interventions	9	0	9	2	7
Energy & Environment - Request for Information	8	8	0	8	0
Energy & Environment LPG Gas - Not enough for family	8	0	8	0	8
WASH - Requestion for information	6	6	0	6	0
Education - Request for information Education	2	2	0	2	0
Livelihood - Request for information	2	2	0	2	0
Nutrition Assistance - Did not receive distribution	2	0	2	0	2
Shelter Materials - Request additional materials	2	0	2	0	2
Health - General Health Card - Did not receive	1	0	1	0	1
Request for additional room - Request for new room	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Management	Protection	Food Security	Energy & Environment	Health	WASH	Education	Livelihood	Nutrition	ID Documents	Site Development
Tickets Received	359	194	30	21	16	10	8	2	2	2	0	0
Total Closed on the Spot	75	192	21	21	8	9	6	2	2	0	0	0
Total Referred	284	2	9	0	8	1	2	0	0	2	0	0
Total Replies	198	192	23	21	8	9	6	2	2	0	0	0
Open Tickets	86	0	0	0	0	0	0	0	0	2	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged by weather	139
Damage to shelter - Shelter damaged over time	17
Energy & Environment LPG Gas - Not enough for family	8
Request for Protection Interventions	7
Nutrition Assistance - Did not receive distribution	2
Shelter Materials - Request additional materials	2
Health - General Health Card - Did not receive	1
Request for additional room - Request for new room	1
Shelter Materials - Received amount is not enough	1
Site Management - Relocation & Repatriation - Temporary relocation	1
WASH - Latrine - Latrine not working properly	1
WASH - Water tap & Tubewell - Not Working	1

Common Feedback Platform - CFP

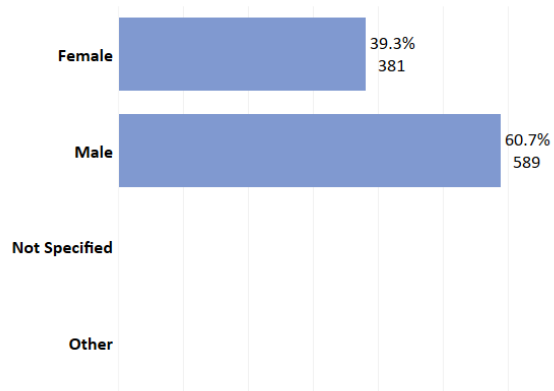
Monthly Camp Report | June 2025 | Camp 05

Summary for June 2025

- 970 tickets received in this camp
- 277 tickets closed on the spot*
- 693 tickets referred to relevant actors
- 441 responses given by relevant actors

*Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.

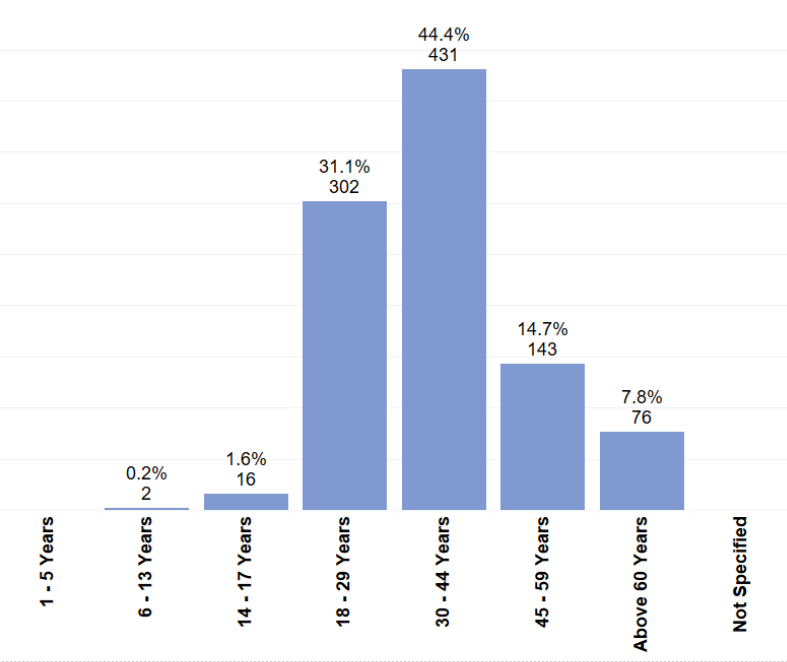
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	433	0	433	101	332
Shelter and Site Development - Request for information	160	160	0	159	0
Damage to shelter - Shelter damaged over time	144	0	144	43	101
Pathway - Damaged, broken, or needs improvement	78	0	78	5	73
Protection - Request for information	37	37	0	37	0
Site Management - Request for informationSite Management	24	24	0	24	0
Food Security - Request for information	22	22	0	22	0
Request for Protection Interventions	14	1	13	10	3
Health - Request for information	12	12	0	12	0
Energy & Environment - Request for Information	6	6	0	6	0
Education - Request for information Education	5	5	0	5	0
Site Development - Pathway - Damaged, broken, or needs improvement	5	0	5	0	5
WASH - Requestion for information	5	5	0	5	0
Livelihood - Request for information	4	4	0	4	0
Energy & Environment - Problems related to the biogas communal kitchen	3	0	3	3	0
Energy & Environment LPG Gas - Not enough for family	3	0	3	3	0
Site Development - Pathway - Requested	3	0	3	1	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Protection	Food Security	Site Manage ment	Energy & Environment	Health	WASH	Education	Livelihood	ID Documents	Nutrition
Tickets Received	739	89	52	26	24	12	12	7	5	4	0	0
Total Closed on the Spot	160	0	38	23	24	6	12	5	5	4	0	0
Total Referred	579	89	14	3	0	6	0	2	0	0	0	0
Total Replies	303	6	47	23	24	12	12	5	5	4	0	0
Open Tickets	276	83	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	332
Damage to shelter - Shelter damaged over time	101
Pathway - Damaged, broken, or needs improvement	73
Site Development - Pathway - Damaged, broken, or needs improvement	5
Request for Protection Interventions	3
Site Development - Stairs - Requested	3
Food distributions - Household has not received food	2
Shelter Materials - Request additional materials	2
Site Development - Pathway - Requested	2
Food distributions - Poor quality food items	1
Request for humanitarian service	1
WASH - Latrine - Needs desludging	1
WASH - Water tap & Tubewell - Not Working	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 06

Summary for June 2025

1,202 tickets received in this camp

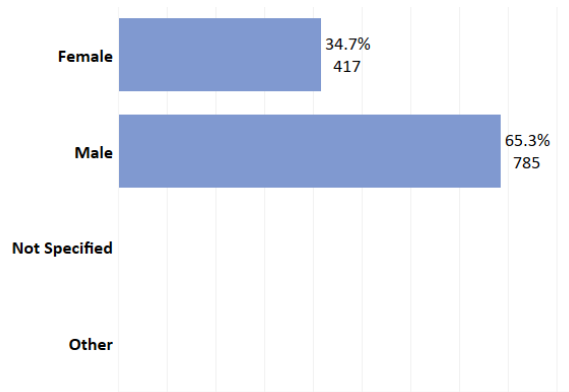
351 tickets closed on the spot*

851 tickets referred to relevant actors

529 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

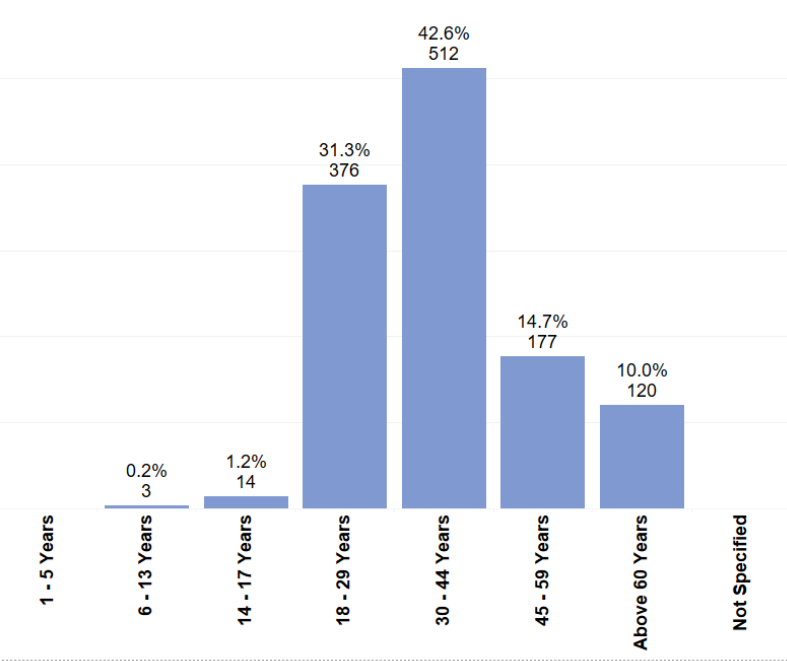
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	495	0	495	138	357
Shelter and Site Development - Request for information	165	165	0	165	0
Pathway - Damaged, broken, or needs improvement	124	0	124	0	124
Request for humanitarian service	107	0	107	0	107
Protection - Request for information	72	72	0	71	0
Damage to shelter - Shelter damaged over time	50	0	50	15	35
Food Security - Request for information	42	42	0	42	0
Request for Protection Interventions	37	6	31	28	3
Site Management - Request for informationSite Management	32	32	0	32	0
Health - Request for information	21	21	0	21	0
Site Development - Pathway - Damaged, broken, or needs improvement	9	0	9	0	9
Shelter Materials - Request additional materials	8	0	8	1	7
WASH - Requestion for information	8	8	0	8	0
Site Development - Slope Protection (erosion) - Requested	6	0	6	0	6
Energy & Environment LPG Gas - Not enough for family	5	0	5	1	4
Energy & Environment - Request for Information	4	4	0	4	0
WASH - Wash drainage cleaning	4	0	4	0	4

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Food Security	Site Manage ment	Health	WASH	Energy & Environment	Education	ID Documents	Livelihood	Nutrition
Tickets Received	722	216	145	45	33	21	10	9	1	0	0	0
Total Closed on the Spot	165	78	0	42	32	21	8	4	1	0	0	0
Total Referred	557	138	145	3	1	0	2	5	0	0	0	0
Total Replies	321	99	0	42	32	21	8	5	1	0	0	0
Open Tickets	236	39	145	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	357
Pathway - Damaged, broken, or needs improvement	124
Request for humanitarian service	107
Damage to shelter - Shelter damaged over time	35
Site Development - Pathway - Damaged, broken, or needs improvement	9
Shelter Materials - Request additional materials	7
Site Development - Slope Protection (erosion) - Requested	6
Energy & Environment LPG Gas - Not enough for family	4
WASH - Wwash drainage cleaning	4
Request for Protection Interventions	3
Food distributions - Household has not received food	2
Food Security - Request for fresh food enlistment - Request for fresh food	1
Request for additional room - Request for new room	1
Shelter Materials - Received amount is not enough	1
Site Development - Pathway - Requested	1
Site Development - Stairs - Damaged, broken, or needs improvement	1
Site Management - Relocation & Repatriation - Temporary relocation	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 07**

Summary for June 2025

1,792 tickets received in this camp

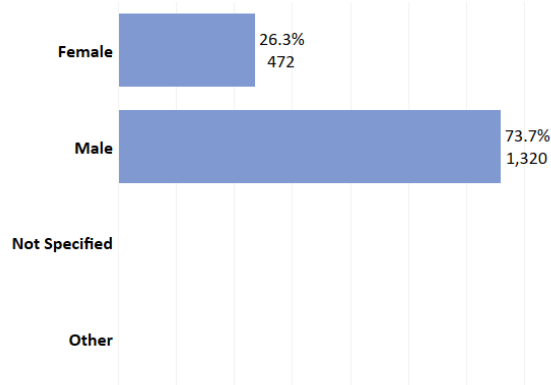
321 tickets closed on the spot*

1,471 tickets referred to relevant actors

593 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

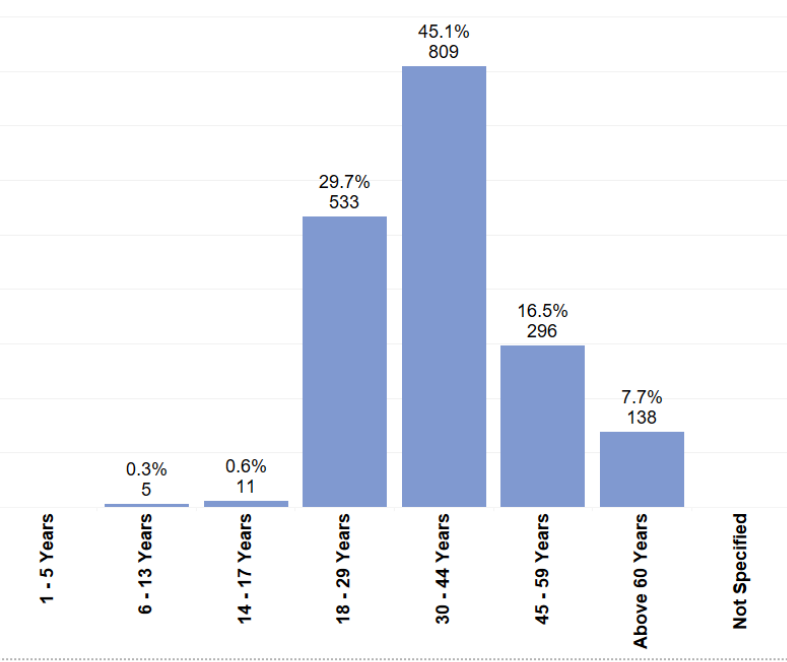
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	758	0	758	162	596
Damage to shelter - Shelter damaged over time	267	0	267	56	211
Pathway - Damaged, broken, or needs improvement	238	0	238	29	209
Shelter and Site Development - Request for information	170	170	0	167	0
Protection - Request for information	64	64	0	64	0
Request for humanitarian service	59	0	59	0	59
Site Development - Stairs - Damaged, broken, or needs improvement	58	0	58	8	50
Site Management - Request for informationSite Management	38	33	5	33	0
Request for Protection Interventions	26	1	25	1	24
Food Security - Request for information	24	24	0	24	0
Site Development - Pathway - Requested	18	0	18	4	14
Health - Request for information	9	9	0	9	0
Energy & Environment - Request for Information	8	7	1	7	0
Shelter Materials - Request additional materials	8	0	8	3	5
WASH - Requestion for information	8	8	0	8	0
Site Development - Pathway - Damaged, broken, or needs improvement	7	0	7	1	6
Energy & Environment LPG Gas - Not enough for family	6	0	6	5	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Site Management	Food Security	Energy & Environment	WASH	Health	Livelihood	Education	ID Documents	Nutrition
Tickets Received	1,206	329	149	38	27	15	12	10	3	2	1	0
Total Closed on the Spot	170	0	65	33	24	7	8	9	3	2	0	0
Total Referred	1,036	329	84	5	3	8	4	1	0	0	1	0
Total Replies	388	46	65	33	25	13	8	9	3	2	1	0
Open Tickets	648	283	19	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged by weather	596
Damage to shelter - Shelter damaged over time	211
Pathway - Damaged, broken, or needs improvement	209
Request for humanitarian service	59
Site Development - Stairs - Damaged, broken, or needs improvement	50
Request for Protection Interventions	24
Site Development - Pathway - Requested	14
Site Development - Pathway - Damaged, broken, or needs improvement	6
Shelter Materials - Request additional materials	5
Request for additional room - Request for new room	3
WASH - Wash drainage cleaning	2
Energy & Environment LPG Gas - Not enough for family	1
Food distributions - Household has not received food	1
Food Security - Request for fresh food enlistment - Request for fresh food	1
Health - General Health Card - Did not receive	1
Site Development - Slope Protection (erosion) - Requested	1
Site Development - Stairs - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 08E

Summary for June 2025

782 tickets received in this camp

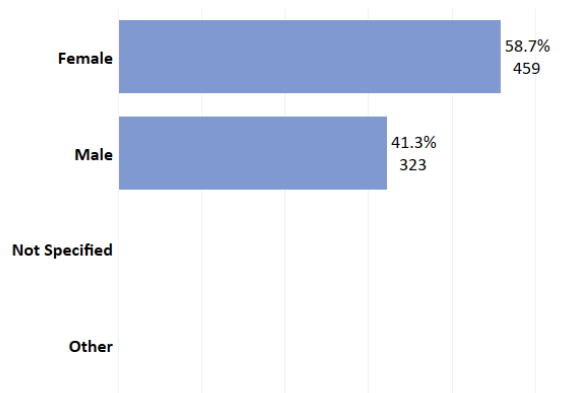
363 tickets closed on the spot*

419 tickets referred to relevant actors

864 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

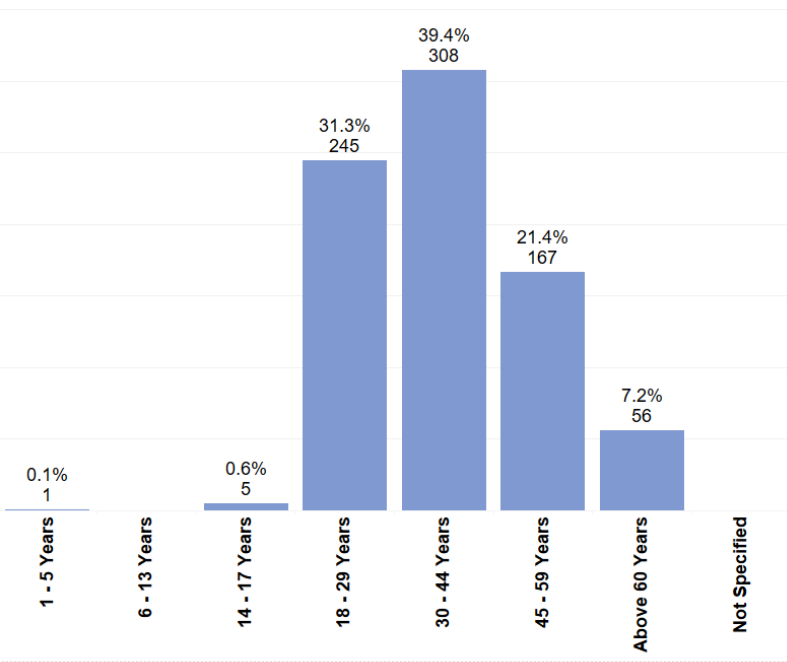
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter and Site Development - Request for information	165	165	0	165	0
Slope Protection (erosion) - Requested	103	0	103	146	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	88	0	88	66	22
Site Management - Request for informationSite Management	82	82	0	81	0
Energy & Environment - Request for Information	45	45	0	45	0
Cash for Work - Has not been enrolled	34	0	34	75	0
Drainage - Drain Requested	34	0	34	44	0
Cooking Stove - Did not receive	30	0	30	20	10
Community Conflict - Tree Cutting	28	0	28	43	0
Food Security - Request for information	27	27	0	27	0
WASH - Requestion for information	21	21	0	21	0
Stairs - Requested	20	0	20	38	0
Pathway - Requested	15	0	15	20	0
Protection - Request for information	14	14	0	14	0
Food distributions - Missed Token	10	0	10	11	0
SCOPE Card - Has not received new SCOPE Card	10	0	10	1	9
Drainage - Damaged, broken, or needs improvement	9	0	9	7	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Develop ment	Shelter & NFI	Site Manage ment	Energy & Environment	Food Security	WASH	Protection	ID Documents	Health	Education	Livelihood	Nutrition
Tickets Received	288	165	146	76	37	31	21	10	8	0	0	0
Total Closed on the Spot	0	165	82	45	27	21	15	0	8	0	0	0
Total Referred	288	0	64	31	10	10	6	10	0	0	0	0
Total Replies	343	165	199	65	39	26	18	1	8	0	0	0
Open Tickets	0	0	0	0	0	0	0	9	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	22
Cooking Stove - Did not receive	10
SCOPE Card - Has not received new SCOPE Card	9
Latrine - New toilet requested	3
Request for Protection Interventions	3
Drainage - Damaged, broken, or needs improvement	2
Drainage Cover (Slab) - Requested	2
Latrine - Broken	2
Bathing Station - Broken or Damaged	1
Bathing Station - Requested	1
Cash for Work - Has received less payment than days worked	1
Cash for Work - Payment delayed	1
Cooking Stove - Lost or stolen	1
Lamp post or Street light - Stolen	1
Latrine - Needs desludging	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 08W

Summary for June 2025

1,080 tickets received in this camp

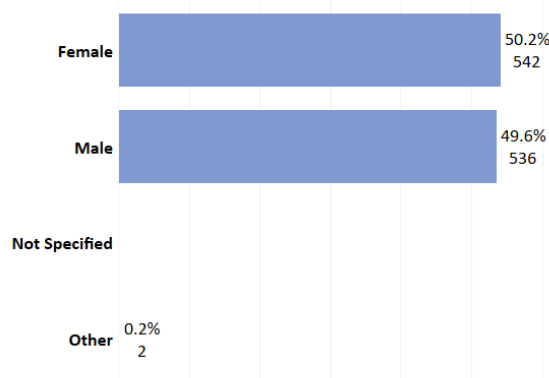
646 tickets closed on the spot*

434 tickets referred to relevant actors

1,081 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

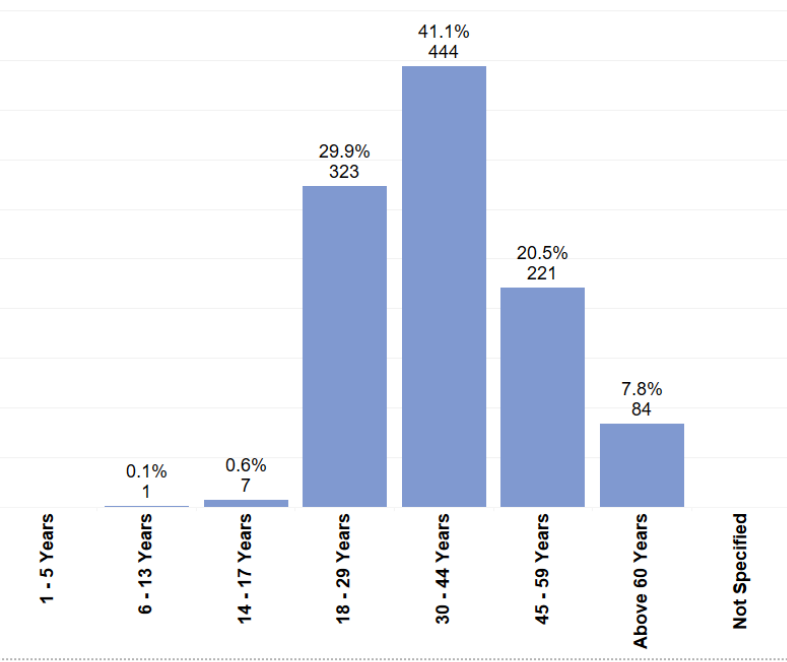
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Site Management - Request for informationSite Management	202	202	0	202	0
Slope Protection (erosion) - Requested	163	0	163	88	75
LPG Gas - Not enough for family	114	114	0	0	0
Shelter and Site Development - Request for information	114	114	0	112	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	112	0	112	12	100
Shelter Materials - Request additional materials	74	74	0	0	0
Food Security - Request for information	60	60	0	60	0
Stairs - Requested	30	0	30	19	11
Protection - Request for information	27	27	0	27	0
Pathway - Requested	24	0	24	15	9
Drainage - Drain Requested	17	0	17	15	2
Cooking Stove - Did not receive	16	0	16	311	0
Health - Request for information	15	15	0	15	0
LPG Gas - Did not receive cylinder	14	0	14	147	0
WASH - Requestion for information	14	14	0	14	0
Pathway - Damaged, broken, or needs improvement	12	0	12	2	10
Request for Protection Interventions	11	1	10	4	6

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Site Management	Shelter & NFI	Energy & Environment	Food Security	Protection	WASH	Health	ID Documents	Education	Livelihood	Nutrition
Tickets Received	369	210	202	152	67	38	19	15	7	1	0	0
Total Closed on the Spot	0	202	201	118	60	28	14	15	7	1	0	0
Total Referred	369	8	1	34	7	10	5	0	0	0	0	0
Total Replies	154	216	112	462	60	31	30	15	0	1	0	0
Open Tickets	215	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	100
Slope Protection (erosion) - Requested	75
Stairs - Requested	11
Pathway - Damaged, broken, or needs improvement	10
Pathway - Requested	9
Food distributions - Household has not received food	7
Request for Protection Interventions	6
Lamp post or Street light - Requested	4
Stairs - Damaged, broken, or needs improvement	3
Drainage - Drain Requested	2
LPG Porters - Requested	2
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
LPG Gas - Did not receive refill	1
LPG Porters - Porter did not take food to shelter	1
Trash Disposal - Trash pick-up needed	1

Common Feedback Platform - CFP

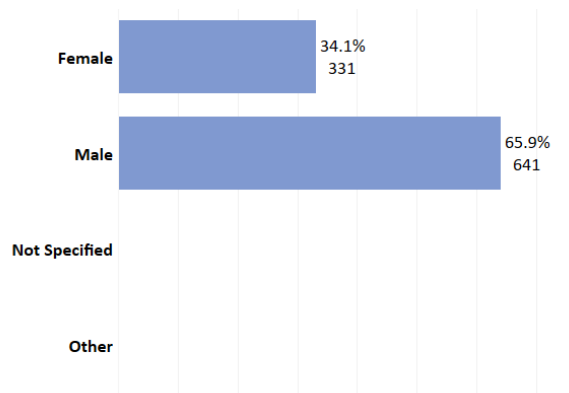
Monthly Camp Report | June 2025 | Camp 09

Summary for June 2025

- 972 tickets received in this camp
- 667 tickets closed on the spot*
- 305 tickets referred to relevant actors
- 732 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

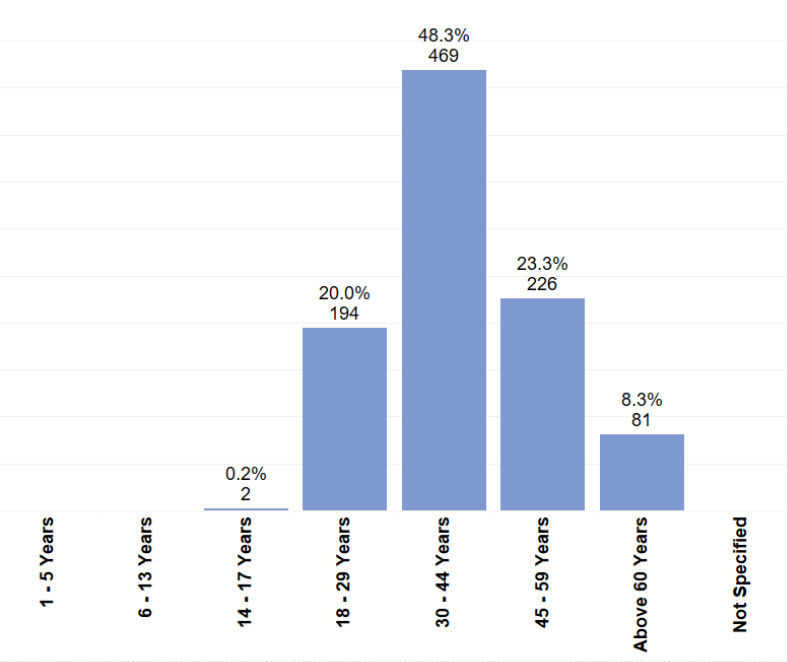
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter and Site Development - Request for information	118	118	0	118	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	109	0	109	105	4
Site Management - Request for informationSite Management	106	106	0	106	0
Damage to shelter - Shelter damaged over time	92	91	1	0	1
Shelter Materials - Request additional materials	87	87	0	0	0
WASH - Requestion for information	57	57	0	57	0
Food Security - Request for information	48	48	0	48	0
Protection - Request for information	39	39	0	39	0
Slope Protection (erosion) - Requested	37	0	37	27	10
LPG Gas - Not enough for family	34	34	0	0	0
Energy & Environment - Request for Information	31	31	0	31	0
Drainage - Drain Requested	29	0	29	50	0
Health - Request for information	29	29	0	29	0
Stairs - Damaged, broken, or needs improvement	27	0	27	18	9
Cash for Work - Has not been selected for CFW in long time	17	17	0	0	0
Request for Protection Interventions	16	0	16	0	16
Stairs - Requested	14	0	14	17	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Site Manage ment	Energy & Environment	WASH	Protection	Food Security	Health	ID Documents	Livelihood	Education	Nutrition
Tickets Received	297	255	133	81	66	55	53	29	2	1	0	0
Total Closed on the Spot	296	0	128	66	57	39	50	29	1	1	0	0
Total Referred	1	255	5	15	9	16	3	0	1	0	0	0
Total Replies	118	257	112	58	68	39	49	29	1	1	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Request for Protection Interventions	16
Slope Protection (erosion) - Requested	10
Stairs - Damaged, broken, or needs improvement	9
Slope Protection (erosion) - Damaged, broken, or needs improvement	4
Pathway - Damaged, broken, or needs improvement	3
Drainage Cover (Slab) - Damaged, broken, or needs improvement	2
Latrine - Broken	2
LPG Gas - Lost token	2
Cash for Work - Was charged to enroll or be selected	1
Damage to shelter - Shelter damaged over time	1
Drainage - Damaged, broken, or needs improvement	1
Energy & Environment - Pressure Cooker - Did not receive	1
Energy & Environment LPG Gas - Not enough for family	1
Food distributions - Poor quality food items	1
Food Security - Request for fresh food enlistment - Request for fresh food	1
SCOPE Card - Fingerprint scan is not working	1

Common Feedback Platform - CFP

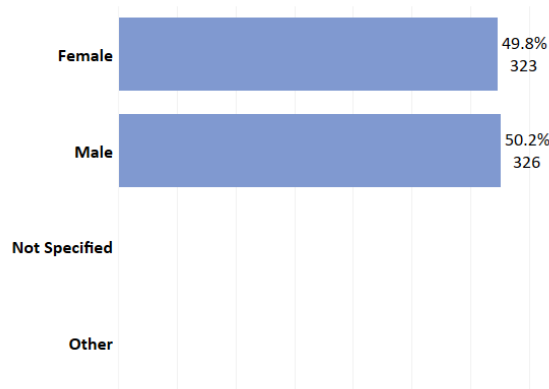
Monthly Camp Report | June 2025 | **Camp 10**

Summary for June 2025

- 649 tickets received in this camp
- 240 tickets closed on the spot*
- 409 tickets referred to relevant actors
- 616 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

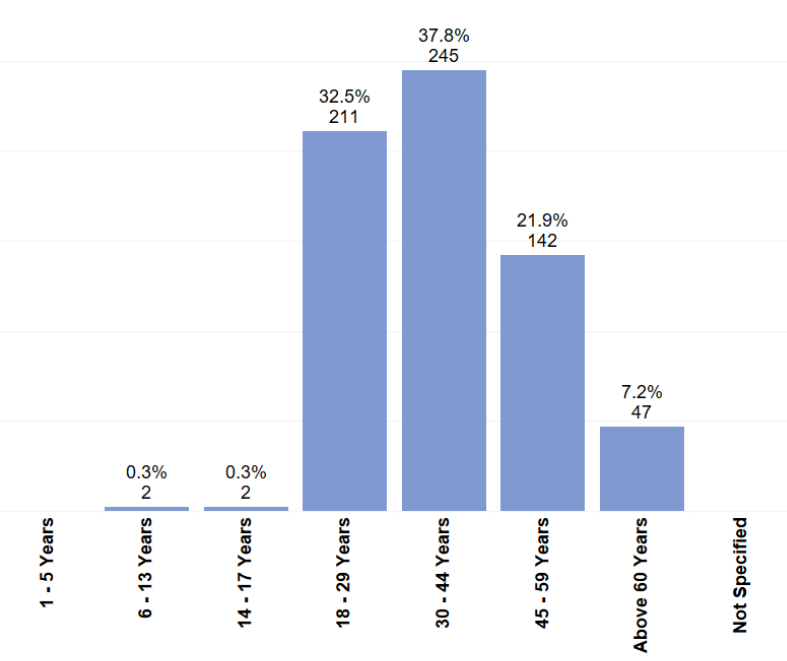
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Requested	216	0	216	200	16
Shelter and Site Development - Request for information	84	84	0	84	0
Shelter Materials - Missed Distribution	52	0	52	0	52
Food Security - Request for information	51	51	0	51	0
Stairs - Requested	48	0	48	40	8
Protection - Request for information	43	43	0	43	0
Site Management - Request for informationSite Management	38	38	0	38	0
Drainage - Drain Requested	13	0	13	18	0
Request for Protection Interventions	13	0	13	8	5
Latrine - Needs desludging	12	0	12	9	3
Health - Request for information	10	10	0	10	0
LPG Gas - Did not receive cylinder	9	0	9	43	0
WASH - Requestion for information	5	5	0	5	0
Community Conflict - Tree Cutting	4	0	4	0	4
Drainage Cover (Slab) - Requested	4	0	4	1	3
Livelihood - Request for information	4	4	0	4	0
LPG Porters - Requested	4	0	4	3	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Develop ment	Shelter & NFI	Protection	Food Security	Site Manage ment	WASH	Energy & Environment	Health	Livelihood	ID Documents	Education	Nutrition
Tickets Received	298	141	56	52	43	28	15	10	4	2	0	0
Total Closed on the Spot	1	86	43	51	38	5	1	10	4	1	0	0
Total Referred	297	55	13	1	5	23	14	0	0	1	0	0
Total Replies	274	90	51	56	56	24	49	10	4	2	0	0
Open Tickets	23	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Shelter Materials - Missed Distribution	52
Slope Protection (erosion) - Requested	16
Stairs - Requested	8
Request for Protection Interventions	5
Community Conflict - Tree Cutting	4
Drainage Cover (Slab) - Requested	3
Latrine - Needs desludging	3
Fence or railing for path or stairs - Requested	2
Pathway - Requested	2
Stairs - Damaged, broken, or needs improvement	2
Bathing Station - Broken or Damaged	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Latrine - Broken	1
LPG Porters - Requested	1
Slope Protection (erosion) - Damaged, broken, or needs improvement	1
Tubewell - Not Working	1
Water tap - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 11**

Summary for June 2025

807 tickets received in this camp

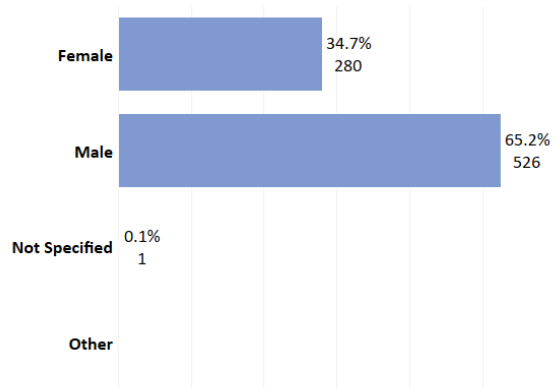
364 tickets closed on the spot*

443 tickets referred to relevant actors

820 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

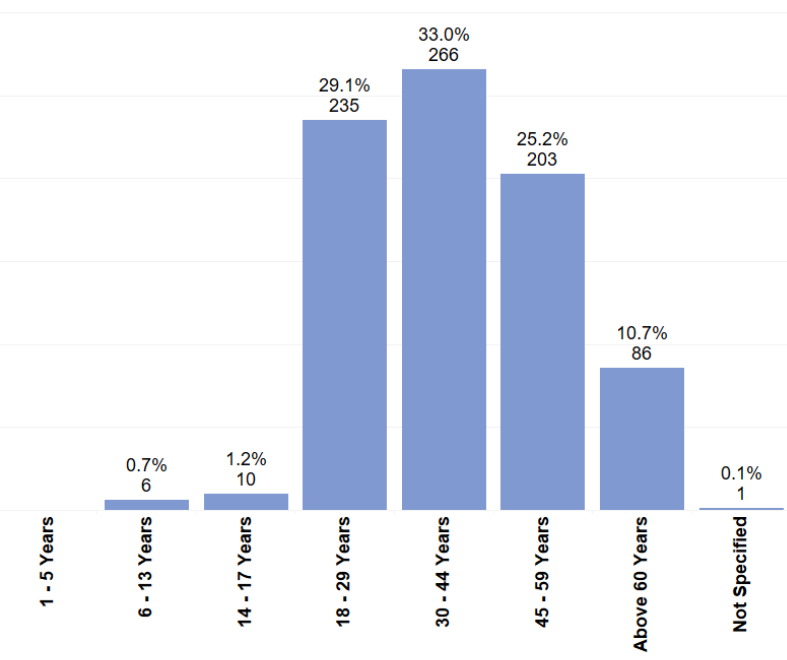
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	252	0	252	202	50
Shelter and Site Development - Request for information	59	57	2	57	0
Damage to shelter - Shelter damaged over time	56	56	0	0	0
Shelter Materials - Request additional materials	48	48	0	0	0
Protection - Request for information	46	45	1	45	0
WASH - Requestion for information	37	36	1	36	0
Site Management - Request for informationSite Management	32	32	0	32	0
Cash for Work - Has not been selected for CFW in long time	29	29	0	0	0
Shelter Materials - Missed Distribution	28	0	28	92	0
Health - Request for information	25	25	0	25	0
Slope Protection (erosion) - Requested	23	0	23	82	0
Cash for Work - Has not been enrolled	15	0	15	17	0
Request for Protection Interventions	14	1	13	6	7
Food Security - Request for information	13	13	0	13	0
LPG Gas - Did not receive cylinder	12	0	12	11	1
Stairs - Damaged, broken, or needs improvement	12	0	12	5	7
Drainage - Drain Requested	9	0	9	46	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Develop ment	Shelter & NFI	Site Manage ment	Protection	WASH	Energy & Environment	Health	Food Security	ID Documents	Education	Livelihood	Nutrition
Tickets Received	335	197	88	61	53	25	25	14	6	2	1	0
Total Closed on the Spot	0	162	61	47	39	10	25	14	3	2	1	0
Total Referred	335	35	27	14	14	15	0	0	3	0	0	0
Total Replies	416	158	65	51	53	28	27	13	6	2	1	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Slope Protection (erosion) - Damaged, broken, or needs improvement	50
Request for Protection Interventions	7
Stairs - Damaged, broken, or needs improvement	7
Pathway - Damaged, broken, or needs improvement	5
Cash for Work - Has received less payment than days worked	3
Bridge - Requested	1
Cooking Stove - Did not receive	1
Damaged Community Facility - Damaged, broken, or needs improvement	1
Latrine - Broken	1
Latrine - Needs desludging	1
LPG Gas - Did not receive cylinder	1
SCOPE Card - Has not received new SCOPE Card	1
Soap & Hygiene Kit - Did not receive	1
Tubewell - Poor quality water	1

Common Feedback Platform - CFP

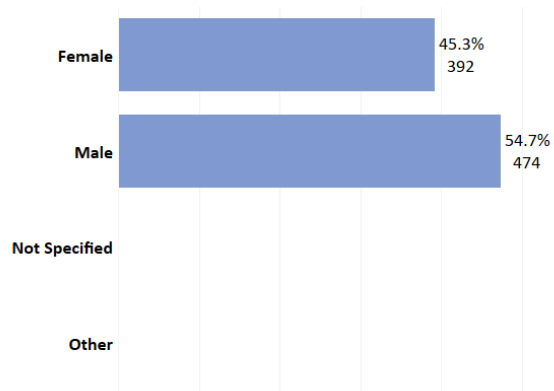
Monthly Camp Report | June 2025 | **Camp 12**

Summary for June 2025

866 tickets received in this camp
504 tickets closed on the spot*
362 tickets referred to relevant actors
1,047 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

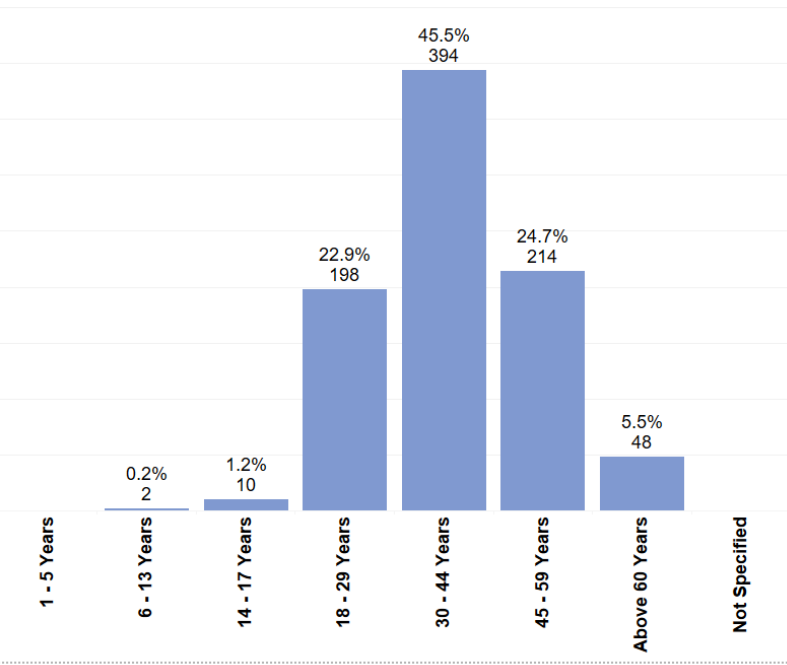
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter and Site Development - Request for information	212	212	0	208	0
Site Management - Request for informationSite Management	150	150	0	150	0
Slope Protection (erosion) - Requested	143	0	143	181	0
Food Security - Request for information	56	56	0	56	0
WASH - Requestion for information	30	30	0	30	0
Protection - Request for information	27	27	0	27	0
Drainage - Drain Requested	25	0	25	26	0
Shelter Materials - Missed Distribution	25	0	25	207	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	22	0	22	25	0
Stairs - Requested	18	0	18	25	0
Request for Protection Interventions	16	0	16	1	15
Health - Request for information	14	14	0	14	0
Soap & Hygiene Kit - Did not receive	13	0	13	22	0
Pathway - Requested	11	0	11	13	0
Cash for Work - Has not been enrolled	10	0	10	0	10
Energy & Environment - Request for Information	8	8	0	8	0
Drainage Cover (Slab) - Requested	7	0	7	6	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Site Manage ment	WASH	Food Security	Protection	Energy & Environment	Health	Education	ID Documents	Livelihood	Nutrition
Tickets Received	245	235	166	67	63	43	26	14	6	1	0	0
Total Closed on the Spot	212	0	150	30	56	27	9	14	6	0	0	0
Total Referred	33	235	16	37	7	16	17	0	0	1	0	0
Total Replies	415	281	151	70	67	28	13	14	6	2	0	0
Open Tickets	0	0	0	0	0	0	4	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Request for Protection Interventions	15
Cash for Work - Has not been enrolled	10
LPG Gas - Did not receive refill	7
NFI - Missed Distribution	7
Bathing Station - Broken or Damaged	4
Cooking Stove - Did not receive	4
Latrine - Needs desludging	4
Community Conflict - Land & shelter extension	3
Cooking Stove - Lost or stolen	2
Drainage - Damaged, broken, or needs improvement	2
Lamp post or Street light - Requested	2
Latrine - Broken	2
LPG Gas - Did not receive cylinder	2
Cash for Work - Payment delayed	1
Community Conflict - Tree Cutting	1
Drainage - Blocked or Water logging	1
Drainage Cover (Slab) - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 13**

Summary for June 2025

1,315 tickets received in this camp

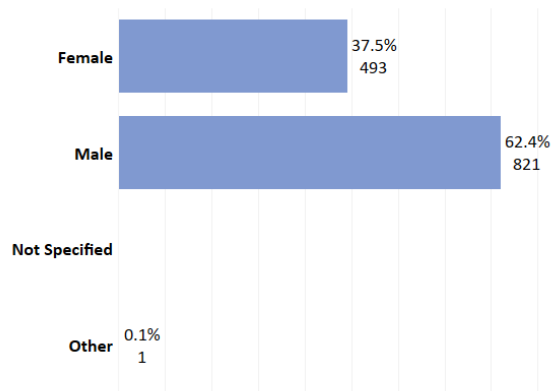
128 tickets closed on the spot*

1,187 tickets referred to relevant actors

1,639 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

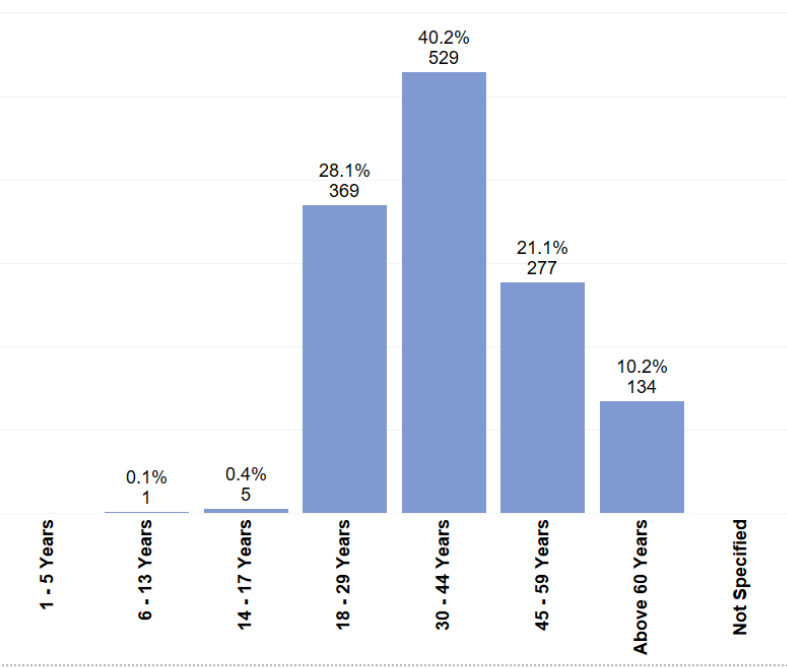
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Missed Distribution	831	0	831	896	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	218	0	218	343	0
Slope Protection (erosion) - Requested	36	0	36	94	0
Protection - Request for information	32	32	0	32	0
Shelter and Site Development - Request for information	25	25	0	25	0
Food Security - Request for information	23	23	0	23	0
NFI - Missed Distribution	21	0	21	45	0
Request for Protection Interventions	16	1	15	7	8
Health - Request for information	14	14	0	14	0
Damage to shelter - Shelter damaged over time	12	12	0	0	0
Pathway - Damaged, broken, or needs improvement	7	0	7	9	0
Cash for Work - Has not been enrolled	6	0	6	26	0
LPG Gas - Lost or stolen cylinder	6	0	6	6	0
Shelter Number - Requested	6	0	6	17	0
LPG Gas - Did not receive cylinder	5	0	5	4	1
Site Management - Request for informationSite Management	5	5	0	4	0
Cash for Work - Has not been selected for CFW in long time	4	4	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Protection	Food Security	Site Management	Health	Energy & Environment	WASH	ID Documents	Education	Livelihood	Nutrition
Tickets Received	902	279	48	23	19	15	14	8	5	1	1	0
Total Closed on the Spot	40	0	33	23	10	14	1	1	5	0	1	0
Total Referred	862	279	15	0	9	1	13	7	0	1	0	0
Total Replies	986	500	39	23	33	14	15	27	1	0	1	0
Open Tickets	0	0	0	0	0	0	0	0	0	1	0	0

Top Open Tickets this Month

Ticket Description	
Request for Protection Interventions	8
Relocation & Repatriation - Relocation within camp	2
Education-Tertiary Education requested	1
Fence or railing for path or stairs - Damaged, broken, or needs improvement	1
General Health Card - Did not receive	1
Latrine - Needs cleaning	1
LPG Gas - Did not receive cylinder	1
Shelter Number - Needs to be changed	1

Common Feedback Platform - CFP

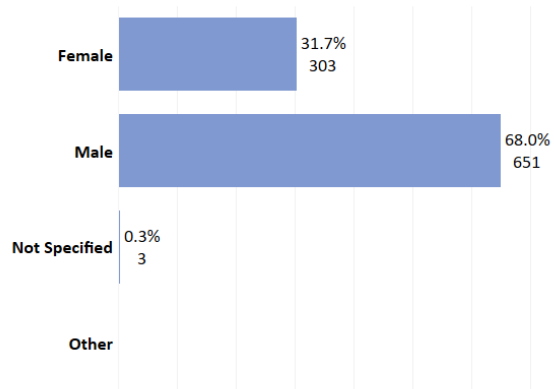
Monthly Camp Report | June 2025 | **Camp 14**

Summary for June 2025

957 tickets received in this camp
794 tickets closed on the spot*
163 tickets referred to relevant actors
340 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

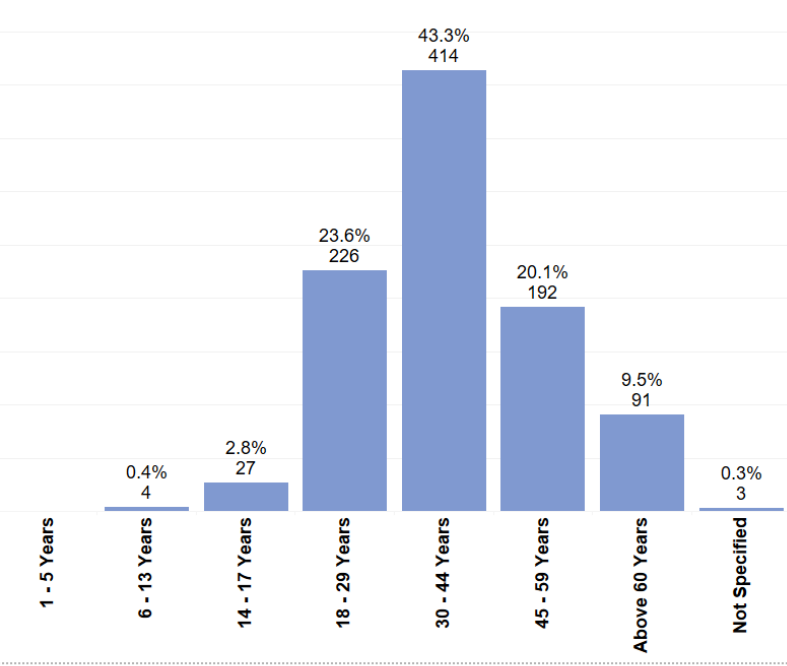
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Cash for Work - Has not been selected for CFW in long time	132	132	0	0	0
Landslide	120	120	0	0	0
Cash for Work - Requested CFW	69	69	0	0	0
Protection - Request for information	66	66	0	66	0
LPG Gas - Not enough for family	64	64	0	0	0
NFI - Request additional materials	38	38	0	0	0
Shelter and Site Development - Request for information	38	38	0	38	0
SMART Card & Family Attestation - Request for individual SMART card	37	37	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	35	0	35	38	0
Slope Protection (erosion) - Requested	34	0	34	27	7
Health - Request for information	28	28	0	28	0
Food Security - Request for information	26	26	0	26	0
SMART Card & Family Attestation - Lost ID Card	25	25	0	0	0
When will my issue be prioritized for resolving?	24	24	0	0	0
Site Management - Request for informationSite Management	21	21	0	21	0
Request for Protection Interventions	16	0	16	14	2
Drainage - Drain Requested	11	0	11	6	5

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Development	Site Management	Energy & Environment	Shelter & NFI	Protection	ID Documents	Food Security	Health	WASH	Nutrition	Education	Livelihood
Tickets Received	260	239	98	86	85	84	49	29	23	2	1	1
Total Closed on the Spot	147	232	86	80	69	84	48	28	18	0	1	1
Total Referred	113	7	12	6	16	0	1	1	5	2	0	0
Total Replies	91	29	16	48	80	5	27	29	13	0	1	1
Open Tickets	22	0	0	0	0	0	0	0	0	2	0	0

Top Open Tickets this Month

Ticket Description	Count
Pathway - Damaged, broken, or needs improvement	9
Slope Protection (erosion) - Requested	7
Drainage - Drain Requested	5
Pathway - Requested	5
Fence or railing for path or stairs - Damaged, broken, or needs improvement	2
LPG Gas - Did not receive cylinder	2
Nutrition Assistance - Did not receive distribution	2
Request for Protection Interventions	2
Shelter Number - Requested	2
Community Conflict - Tree Cutting	1
General Health Card - Did not receive	1
Lamp post or Street light - Damaged, broken, or needs improvement	1
Lamp post or Street light - Requested	1
Latrine - New toilet requested	1
LPG Porters - Requested	1
Stairs - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 15

Summary for June 2025

1,345 tickets received in this camp

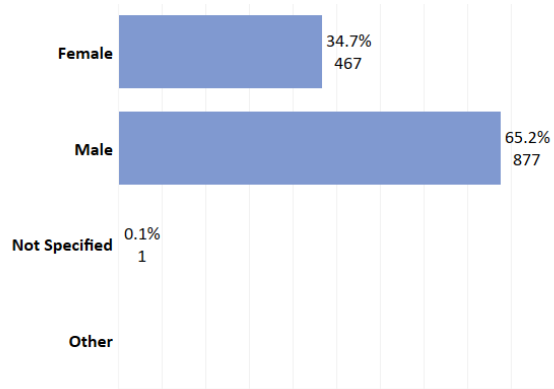
476 tickets closed on the spot*

869 tickets referred to relevant actors

758 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

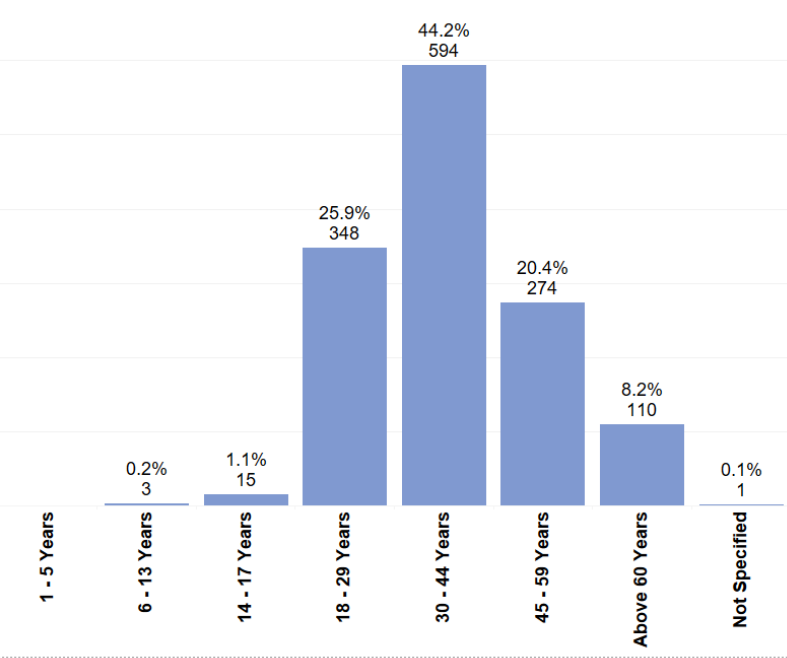
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
LPG Gas - Did not receive cylinder	355	0	355	11	344
Slope Protection (erosion) - Damaged, broken, or needs improvement	201	0	201	165	36
Food Security - Request for information	137	137	0	137	0
Slope Protection (erosion) - Requested	122	0	122	115	7
Protection - Request for information	80	80	0	80	0
Cash for Work - Has not been selected for CFW in long time	50	50	0	0	0
Shelter and Site Development - Request for information	46	46	0	46	0
Cash for Work - Requested CFW	43	43	0	0	0
Shelter Materials - Request additional materials	29	29	0	0	0
Request for Protection Interventions	27	0	27	8	19
Pathway - Requested	26	0	26	10	16
Drainage - Drain Requested	21	0	21	27	0
Site Management - Request for informationSite Management	21	21	0	21	0
Shelter Destroyed	19	19	0	0	0
Cash for Work - Has not been enrolled	14	0	14	4	10
Pathway - Damaged, broken, or needs improvement	13	0	13	17	0
Health - Request for information	12	12	0	12	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Develop ment	Energy & Environment	Food Security	Site Manage ment	Shelter & NFI	Protection	Health	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	415	377	137	131	115	109	26	18	9	4	3	1
Total Closed on the Spot	5	14	137	114	98	81	12	3	9	0	3	0
Total Referred	410	363	0	17	17	28	14	15	0	4	0	1
Total Replies	374	28	137	26	55	88	25	16	5	1	3	0
Open Tickets	36	335	0	0	0	0	0	0	0	3	0	1

Top Open Tickets this Month

Ticket Description	Count
LPG Gas - Did not receive cylinder	344
Slope Protection (erosion) - Damaged, broken, or needs improvement	36
Request for Protection Interventions	19
Pathway - Requested	16
Cash for Work - Has not been enrolled	10
Shelter Number - Requested	8
Slope Protection (erosion) - Requested	7
LPG Gas - Lost or stolen cylinder	3
Bathing Station - Broken or Damaged	2
Community Conflict - Tree Cutting	2
Drainage Cover (Slab) - Requested	2
Lamp post or Street light - Stolen	2
Water tap - Requested	2
General Health Card - Fully filled up	1
General Health Card - Lost, damaged or Stolen	1
General Health Card - Lost, damaged or Stolen	1
Lamp post or Street light - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

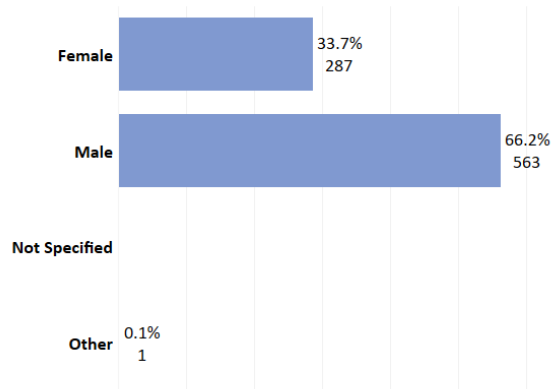
Monthly Camp Report | June 2025 | Camp 16

Summary for June 2025

- 851 tickets received in this camp
- 575 tickets closed on the spot*
- 276 tickets referred to relevant actors
- 850 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

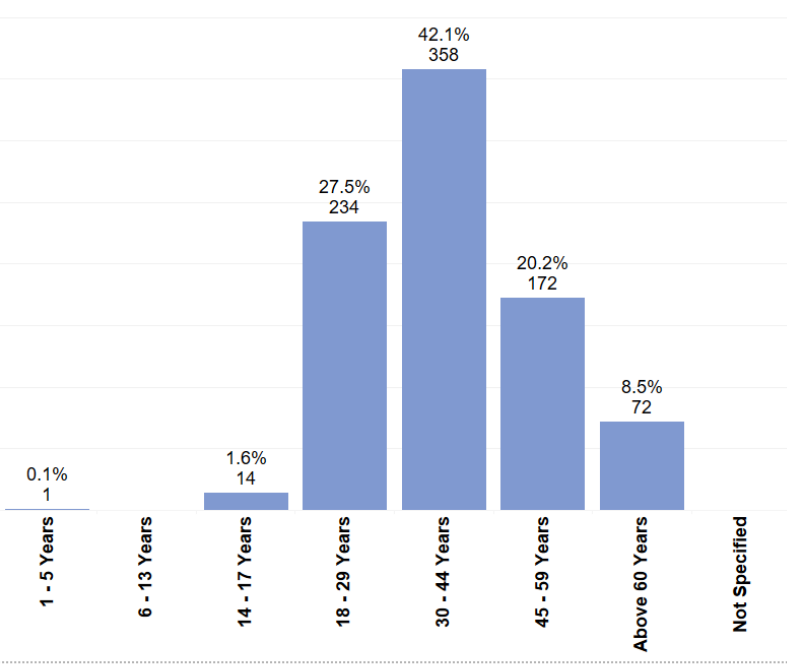
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Request additional materials	272	272	0	0	0
Slope Protection (erosion) - Requested	94	0	94	193	0
Site Management - Request for informationSite Management	67	67	0	67	0
WASH - Requestion for information	67	67	0	67	0
Shelter and Site Development - Request for information	60	60	0	60	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	53	0	53	99	0
Food Security - Request for information	35	35	0	35	0
Energy & Environment - Request for Information	28	28	0	28	0
Protection - Request for information	22	22	0	22	0
Health - Request for information	20	20	0	20	0
Pathway - Requested	16	0	16	35	0
Latrine - Broken	12	0	12	10	2
Latrine - Needs desludging	11	0	11	18	0
Cash for Work - Has not been enrolled	10	0	10	14	0
Fence or railing for path or stairs - Damaged, broken, or needs improvement	9	0	9	9	0
Pathway - Damaged, broken, or needs improvement	9	0	9	15	0
Request for Protection Interventions	7	0	7	6	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	WASH	Site Manage ment	Energy & Environment	Food Security	Protection	Health	ID Documents	Education	Livelihood	Nutrition
Tickets Received	342	201	106	80	37	35	29	20	1	0	0	0
Total Closed on the Spot	334	0	67	67	30	35	22	20	0	0	0	0
Total Referred	8	201	39	13	7	0	7	0	1	0	0	0
Total Replies	72	439	127	82	44	35	28	22	1	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Lamp post or Street light - Stolen	3
Latrine - Broken	2
Water tap - Poor quality water	2
Cash for Work - Has received less payment than days worked	1
Community Conflict - Land & shelter extension	1
Cooking Stove - Lost or stolen	1
LPG Gas - Did not receive refill	1
LPG Gas - Lost or stolen cylinder	1
LPG Gas - Lost token	1
Request for Protection Interventions	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 17

Summary for June 2025

830 tickets received in this camp

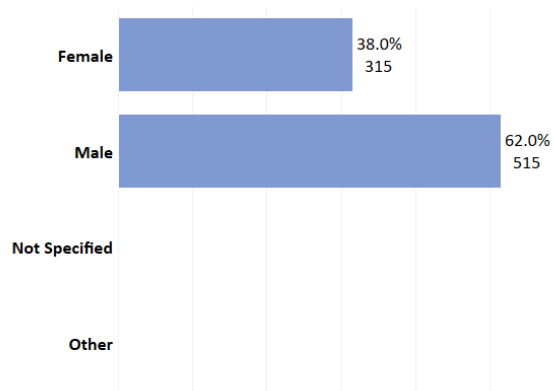
398 tickets closed on the spot*

432 tickets referred to relevant actors

433 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

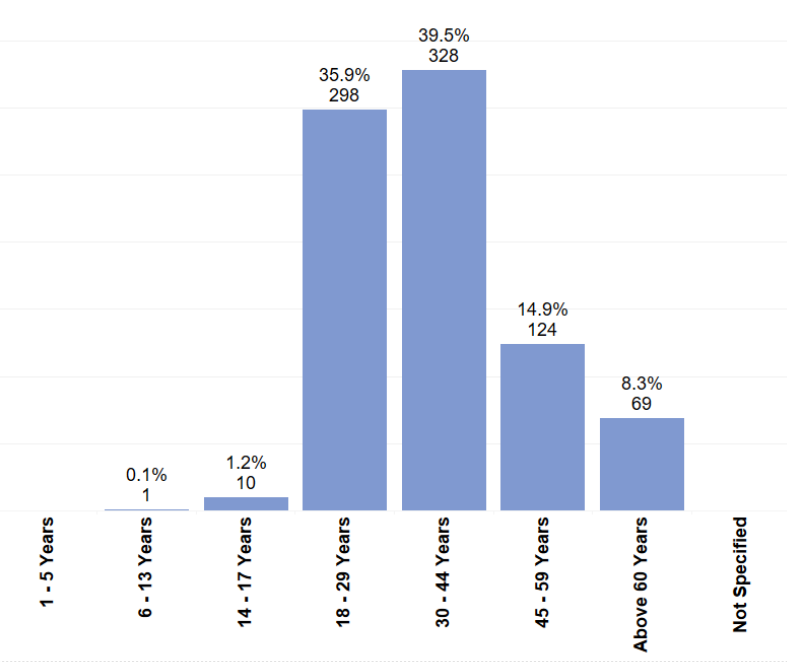
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter and Site Development - Request for information	309	309	0	307	0
Damage to shelter - Shelter damaged over time	253	0	253	16	237
Damage to shelter - Shelter damaged by weather	94	0	94	6	88
Energy & Environment LPG Gas - Not enough for family	26	0	26	12	14
Site Management - Request for information Site Management	26	26	0	26	0
Pathway - Damaged, broken, or needs improvement	24	0	24	0	24
Protection - Request for information	23	23	0	23	0
Food Security - Request for information	22	22	0	22	0
Request for Protection Interventions	12	0	12	1	11
Health - Request for information	9	9	0	9	0
Site Development - Stairs - Damaged, broken, or needs improvement	6	0	6	0	6

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Energy & Environment	Site Development	Site Management	Food Security	Health	WASH	Education	ID Documents	Livelihood	Nutrition
Tickets Received	663	35	32	31	26	25	10	8	0	0	0	0
Total Closed on the Spot	309	23	4	0	26	22	9	5	0	0	0	0
Total Referred	354	12	28	31	0	3	1	3	0	0	0	0
Total Replies	329	24	17	0	26	23	9	5	0	0	0	0
Open Tickets	25	0	11	31	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Damage to shelter - Shelter damaged over time	237
Damage to shelter - Shelter damaged by weather	88
Pathway - Damaged, broken, or needs improvement	24
Energy & Environment LPG Gas - Not enough for family	14
Request for Protection Interventions	11
Site Development - Stairs - Damaged, broken, or needs improvement	6
Request for additional room - Request for new room	5
Shelter Materials - Request additional materials	2
WASH - Water tap & Tubewell - Not Working	2
Food distributions - Household has not received food	1
Food Security - Request for fresh food enlistment - Request for fresh food	1
Health - Request for humanitarian service	1
Site Development - Pathway - Damaged, broken, or needs improvement	1
WASH - Latrine - Latrine not working properly	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 18**

Summary for June 2025

1,034 tickets received in this camp

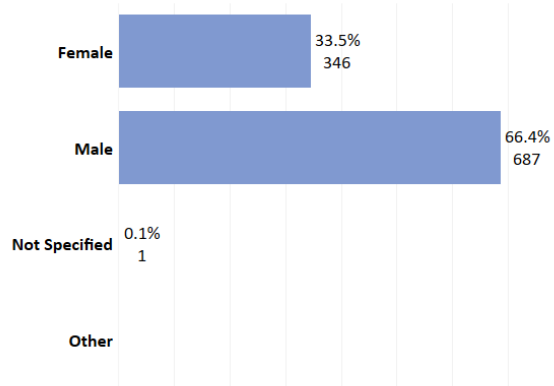
731 tickets closed on the spot*

303 tickets referred to relevant actors

736 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

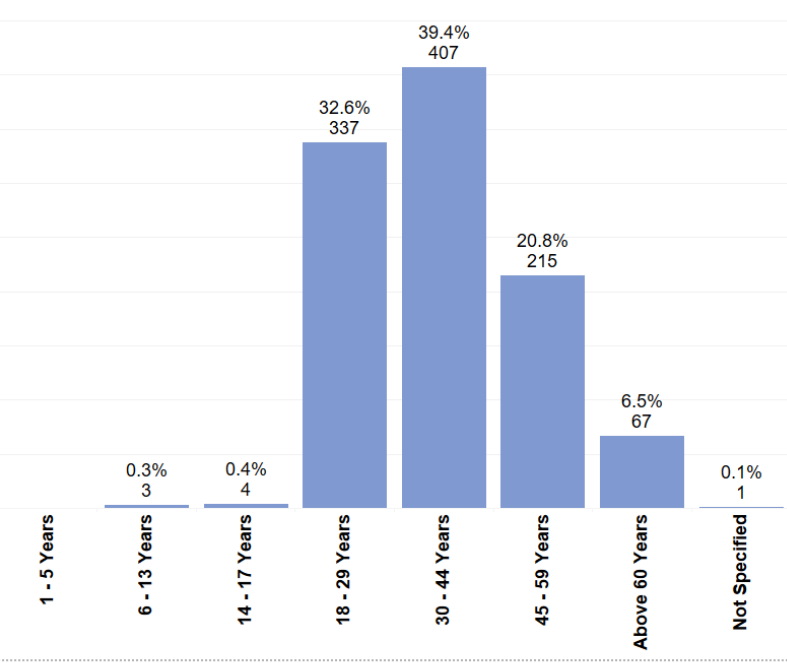
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Request additional materials	204	204	0	0	0
Shelter and Site Development - Request for information	200	200	0	200	0
Slope Protection (erosion) - Requested	112	0	112	125	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	105	0	105	116	0
Health - Request for information	51	51	0	51	0
Food Security - Request for information	43	43	0	43	0
Cash for Work - Has not been selected for CFW in long time	42	42	0	0	0
WASH - Requestion for information	31	31	0	31	0
Protection - Request for information	30	30	0	30	0
NFI - Request additional materials	26	26	0	0	0
Site Management - Request for informationSite Management	22	22	0	22	0
Cooking Stove - Broken or not working	19	19	0	0	0
Request for Protection Interventions	19	0	19	9	10
When is the next LPG distribution day?	19	19	0	0	0
Stairs - Damaged, broken, or needs improvement	14	0	14	12	2
Soap & Hygiene Kit - Not enough	12	12	0	0	0
Drainage - Drain Requested	10	0	10	8	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Site Manage ment	WASH	Health	Protection	Food Security	Energy & Environment	Education	ID Documents	Livelihood	Nutrition
Tickets Received	436	266	76	52	51	50	47	45	7	3	1	0
Total Closed on the Spot	433	0	74	45	51	31	47	39	7	3	1	0
Total Referred	3	266	2	7	0	19	0	6	0	0	0	0
Total Replies	204	303	25	52	51	39	44	5	7	5	1	0
Open Tickets	0	0	0	0	0	0	0	1	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Request for Protection Interventions	10
Drainage - Drain Requested	2
Stairs - Damaged, broken, or needs improvement	2
Stairs - Requested	2
LPG Porters - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 19**

Summary for June 2025

1,578 tickets received in this camp

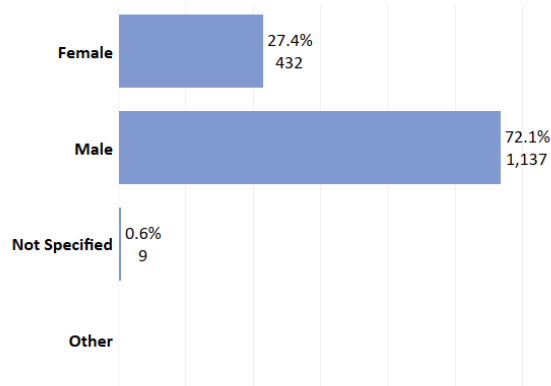
1,087 tickets closed on the spot*

491 tickets referred to relevant actors

397 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

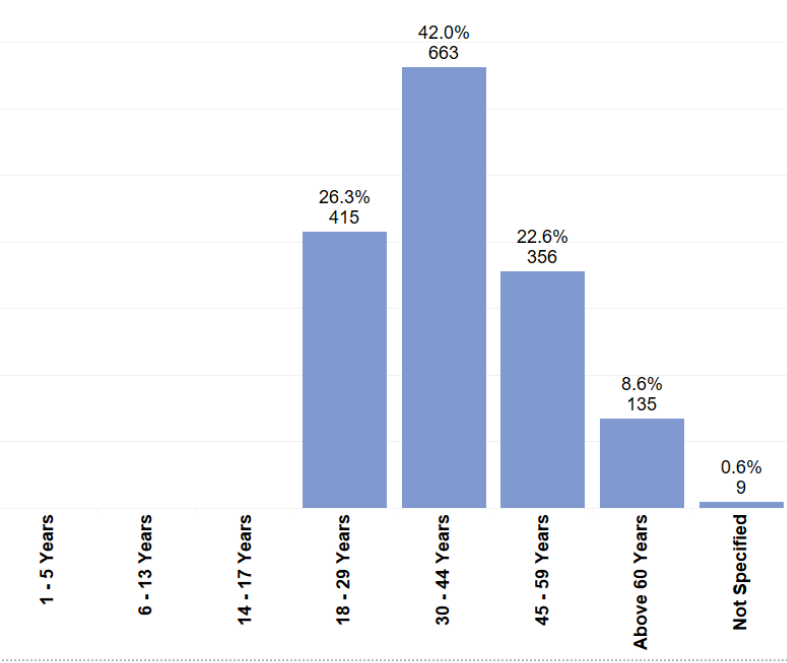
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter Materials - Request additional materials	862	862	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	293	0	293	100	193
LPG Gas - Did not receive cylinder	55	0	55	11	44
Food Security - Request for information	45	45	0	45	0
Health - Request for information	32	32	0	31	0
Stairs - Damaged, broken, or needs improvement	29	0	29	9	20
Cash for Work - Has not been selected for CFW in long time	25	25	0	0	0
LPG Gas - Not enough for family	25	25	0	0	0
Protection - Request for information	23	23	0	22	0
Drainage - Damaged, broken, or needs improvement	21	0	21	14	7
Pathway - Damaged, broken, or needs improvement	13	0	13	8	5
Site Management - Request for informationSite Management	13	13	0	13	0
SMART Card & Family Attestation - Request for individual SMART card	12	12	0	0	0
Shelter Materials - Missed Distribution	10	0	10	25	0
Drainage - Drain Requested	8	0	8	11	0
Latrine - New toilet requested	8	0	8	15	0
Protection Referral (IOM)	8	8	0	0	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Energy & Environment	Food Security	Site Management	Protection	Health	ID Documents	WASH	Education	Livelihood	Nutrition
Tickets Received	891	387	94	46	41	37	33	26	23	0	0	0
Total Closed on the Spot	874	0	34	45	41	32	33	26	2	0	0	0
Total Referred	17	387	60	1	0	5	0	0	21	0	0	0
Total Replies	45	156	17	45	18	25	31	1	59	0	0	0
Open Tickets	0	231	43	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	193
LPG Gas - Did not receive cylinder	44
Stairs - Damaged, broken, or needs improvement	20
Drainage - Damaged, broken, or needs improvement	7
Drainage - Blocked or Water logging	6
Pathway - Damaged, broken, or needs improvement	5
Slope Protection (erosion) - Requested	5
LPG Gas - Did not receive refill	4
Drainage Cover (Slab) - Damaged, broken, or needs improvement	3
Lamp post or Street light - Requested	2
Request for Protection Interventions	2
Fence or railing for path or stairs - Requested	1
Food Porters - Requested	1
Latrine - Needs cleaning	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 20

Summary for June 2025

843 tickets received in this camp

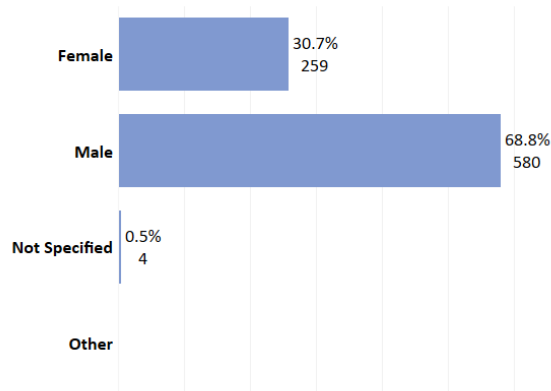
594 tickets closed on the spot*

249 tickets referred to relevant actors

341 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

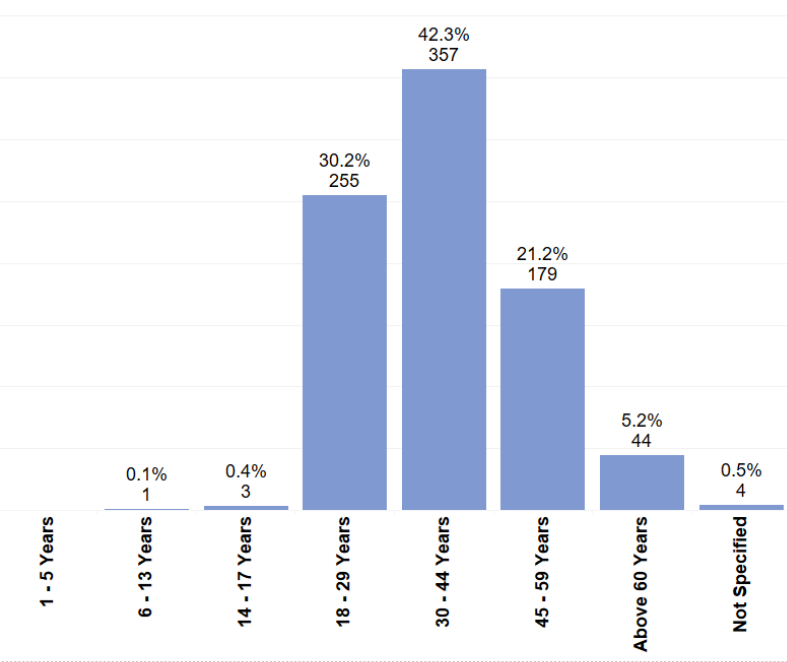
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	300	300	0	0	0
Cash for Work - Requested CFW	120	120	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	80	0	80	64	16
Slope Protection (erosion) - Requested	64	0	64	48	16
Cash for Work - Has not been selected for CFW in long time	43	43	0	0	0
Shelter and Site Development - Request for information	31	31	0	31	0
LPG Gas - Not enough for family	29	29	0	0	0
Stairs - Damaged, broken, or needs improvement	26	0	26	25	1
Drainage - Blocked or Water logging	19	0	19	13	6
NFI - Request additional materials	18	18	0	0	0
Soap & Hygiene Kit - Not enough	11	11	0	0	0
Pathway - Damaged, broken, or needs improvement	10	0	10	5	5
Site Management - Request for informationSite Management	10	10	0	10	0
Stairs - Requested	8	0	8	5	3
Health - Request for information	7	7	0	7	0
Drainage - Damaged, broken, or needs improvement	5	0	5	7	0
Drainage - Drain Requested	5	0	5	2	3

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Development	Site Management	Energy & Environment	WASH	Protection	Health	Food Security	ID Documents	Education	Livelihood	Nutrition
Tickets Received	352	228	173	39	20	12	7	6	5	1	0	0
Total Closed on the Spot	349	0	173	32	12	9	7	6	5	1	0	0
Total Referred	3	228	0	7	8	3	0	0	0	0	0	0
Total Replies	31	177	22	40	15	7	7	39	2	1	0	0
Open Tickets	0	51	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Slope Protection (erosion) - Damaged, broken, or needs improvement	16
Slope Protection (erosion) - Requested	16
Drainage - Blocked or Water logging	6
Pathway - Damaged, broken, or needs improvement	5
Drainage - Drain Requested	3
Stairs - Requested	3
Water tap - Not enough water	3
Bridge - Requested	2
LPG Gas - Did not receive refill	2
Pathway - Requested	2
Drainage Cover (Slab) - Requested	1
Mosque - Shelter Materials requested	1
Request for Protection Interventions	1
Shelter Number - Needs to be changed	1
Shelter Number - Requested	1
Stairs - Damaged, broken, or needs improvement	1
Water tap - Not Working	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 20 Ext**

Summary for June 2025

837 tickets received in this camp

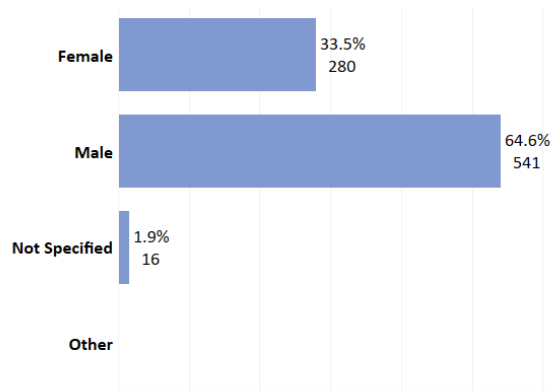
626 tickets closed on the spot*

211 tickets referred to relevant actors

290 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

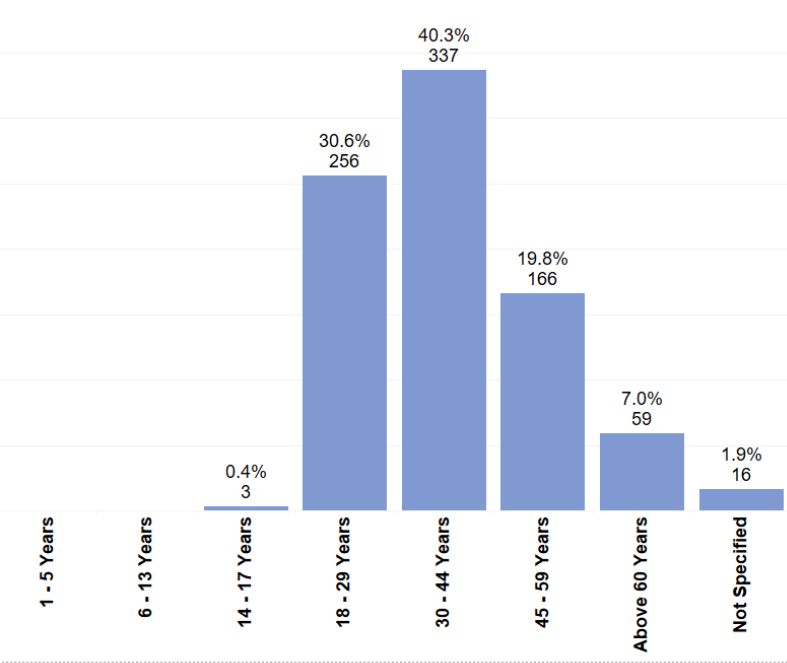
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	292	292	0	0	0
Cash for Work - Requested CFW	201	201	0	0	0
Drainage - Damaged, broken, or needs improvement	42	0	42	44	0
Cash for Work - Has not been selected for CFW in long time	37	37	0	0	0
Slope Protection (erosion) - Damaged, broken, or needs improvement	29	0	29	40	0
LPG Gas - Not enough for family	28	28	0	0	0
LPG Gas - Did not receive cylinder	22	0	22	4	18
Pathway - Damaged, broken, or needs improvement	20	0	20	12	8
Pathway - Requested	16	0	16	9	7
Protection Referral (IOM)	16	16	0	0	0
Slope Protection (erosion) - Requested	15	0	15	18	0
Request for Protection Interventions	9	0	9	9	0
Food Security - Request for information	7	7	0	7	0
SMART Card & Family Attestation - Request for individual SMART card	7	7	0	0	0
Bridge - Damaged, broken, or needs improvement	6	0	6	6	0
Shelter Materials - Request additional materials	6	6	0	0	0
Drainage Cover (Slab) - Damaged, broken, or needs improvement	5	0	5	4	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Management	Site Development	Energy & Environment	Protection	ID Documents	WASH	Food Security	Health	Livelihood	Education	Nutrition
Tickets Received	309	245	153	57	29	14	13	10	6	1	0	0
Total Closed on the Spot	306	243	0	31	20	13	0	8	4	1	0	0
Total Referred	3	2	153	26	9	1	13	2	2	0	0	0
Total Replies	5	80	155	6	13	2	12	12	4	1	0	0
Open Tickets	0	0	0	20	0	0	1	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
LPG Gas - Did not receive cylinder	18
Pathway - Damaged, broken, or needs improvement	8
Pathway - Requested	7
Latrine - Needs desludging	3
Latrine - New toilet requested	3
LPG Porters - Requested	3
Stairs - Requested	3
Mosque - Shelter Materials requested	2
Stairs - Damaged, broken, or needs improvement	2
Water tap - Not enough water	2
Drainage - Blocked or Water logging	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Fence or railing for path or stairs - Requested	1
Food Porters - Requested	1
Health - Request for humanitarian service	1
Lamp post or Street light - Requested	1
Latrine - Broken	1

Common Feedback Platform - CFP

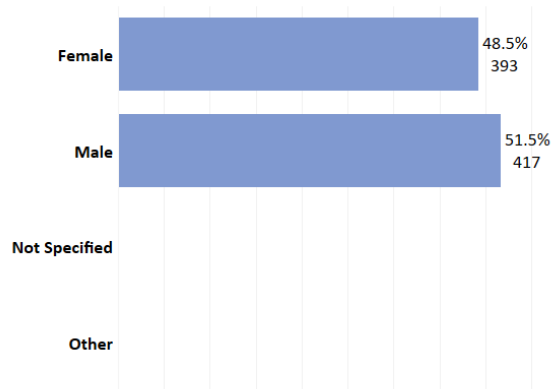
Monthly Camp Report | June 2025 | **Camp 21**

Summary for June 2025

- 810 tickets received in this camp
- 204 tickets closed on the spot*
- 606 tickets referred to relevant actors
- 541 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

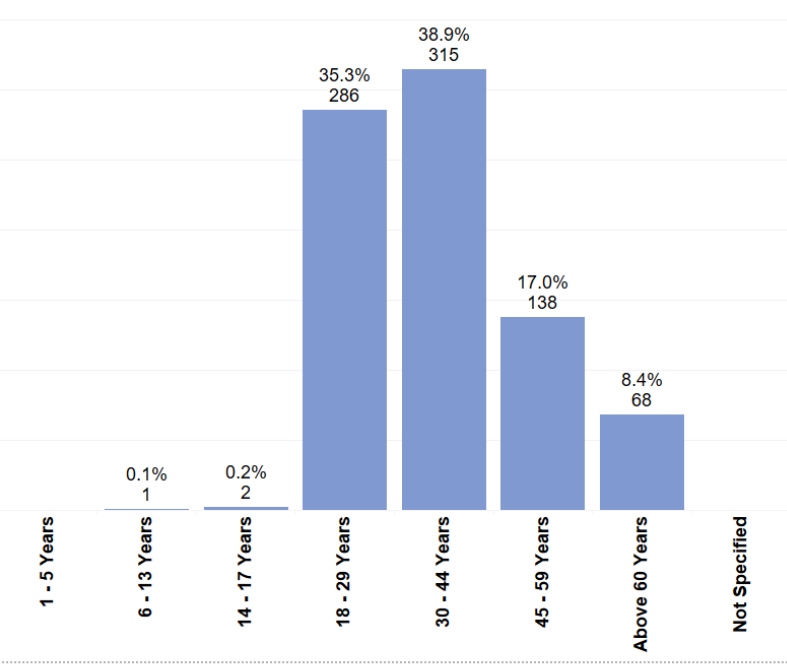
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	345	0	345	214	131
Pathway - Damaged, broken, or needs improvement	166	0	166	78	88
Energy & Environment - Request for Information	63	54	9	54	0
Site Management - Request for informationSite Management	45	41	4	41	0
Request for Protection Interventions	31	0	31	20	11
Health - Request for information	30	29	1	29	0
Protection - Request for information	27	27	0	27	0
Shelter and Site Development - Request for information	23	23	0	23	0
WASH - Requestion for information	18	18	0	18	0
Food Security - Request for information	11	11	0	11	0
WASH - Bathing Station - Requested	9	0	9	9	0
Damage to shelter - Shelter damaged over time	8	0	8	5	3
Request for additional room - Request for new room	6	0	6	6	0
Energy & Environment LPG Gas - Not enough for family	5	0	5	0	5
Site Management - Relocation & Repatriation - Temporary relocation	3	0	3	0	3
WASH - Latrine - Latrine not working properly	3	0	3	2	1
Shelter Materials - Received amount is not enough	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Develop ment	Energy & Environment	Protection	Site Manage ment	WASH	Health	Food Security	Nutrition	Education	ID Documents	Livelihood
Tickets Received	384	170	68	59	48	37	30	13	1	0	0	0
Total Closed on the Spot	23	0	54	28	41	18	29	11	0	0	0	0
Total Referred	361	170	14	31	7	19	1	2	1	0	0	0
Total Replies	248	79	54	48	41	31	29	11	0	0	0	0
Open Tickets	113	91	0	0	0	0	0	0	1	0	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged by weather	131
Pathway - Damaged, broken, or needs improvement	88
Request for Protection Interventions	11
Energy & Environment LPG Gas - Not enough for family	5
Damage to shelter - Shelter damaged over time	3
Site Management - Relocation & Repatriation - Temporary relocation	3
Shelter Materials - Received amount is not enough	2
Site Development - Stairs - Damaged, broken, or needs improvement	2
WASH - Latrine - Needs desludging	2
WASH - Water tap & Tubewell - Not Working	2
Food distributions - Household has not received food	1
Food Security - Request for fresh food enlistment - Request for fresh food	1
Nutrition Assistance - Requested	1
Site Development - Pathway - Damaged, broken, or needs improvement	1
WASH - Latrine - Latrine not working properly	1
WASH - Water tap & Tubewell - Requesting new facility	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 22**

Summary for June 2025

1,807 tickets received in this camp

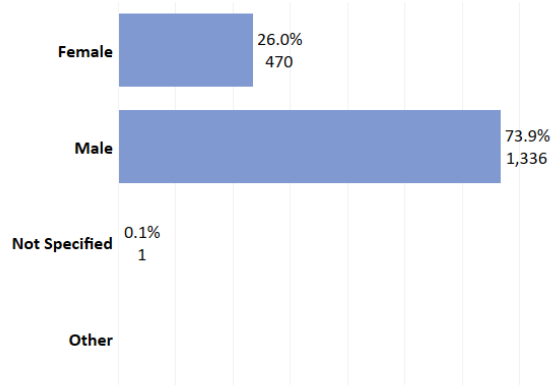
1,498 tickets closed on the spot*

309 tickets referred to relevant actors

913 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

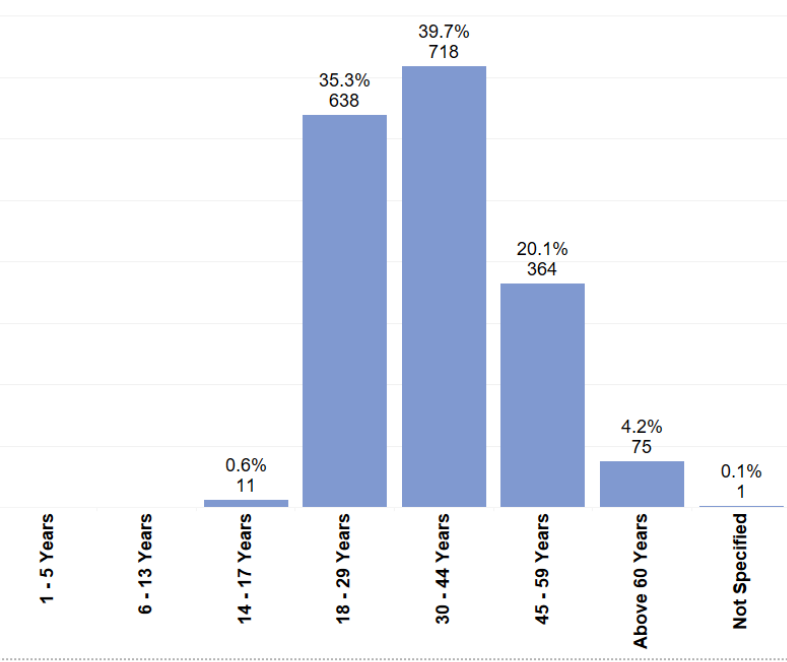
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
NFI - Request additional materials	358	358	0	0	0
Cash for Work - Has not been selected for CFW in long time	181	181	0	0	0
LPG Gas - Not enough for family	181	181	0	0	0
Electricity Supply - Not working	155	0	155	399	0
SMART Card & Family Attestation - Add New Born	154	154	0	0	0
Cooking Stove - Broken or not working	142	142	0	0	0
Site Management - Request for informationSite Management	127	127	0	127	0
WASH - Requestion for information	87	87	0	86	0
Energy & Environment - Request for Information	59	59	0	57	0
Farming supplies - Requested	51	51	0	0	0
Cash for Work - Requested CFW	44	44	0	0	0
Protection - Request for information	27	27	0	27	0
Soap & Hygiene Kit - Not enough	24	24	0	0	0
Shelter and Site Development - Request for information	22	22	0	22	0
SCOPE Card - Has not received new SCOPE Card	18	0	18	0	18
SMART Card & Family Attestation - Lost ID Card	18	18	0	0	0
Cooking Stove - Did not receive	17	0	17	22	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Manage ment	Energy & Environment	Shelter & NFI	ID Documents	WASH	Site Develop ment	Food Security	Protection	Health	Livelihood	Education	Nutrition
Tickets Received	507	403	388	208	119	67	63	45	5	2	0	0
Total Closed on the Spot	352	382	382	173	111	0	63	28	5	2	0	0
Total Referred	155	21	6	35	8	67	0	17	0	0	0	0
Total Replies	526	81	28	50	93	89	12	27	5	2	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
SCOPE Card - Has not received new SCOPE Card	18
Request for Protection Interventions	16
Pathway - Damaged, broken, or needs improvement	8
SCOPE Card - Lost	2
Cooking Stove - Lost or stolen	1
Drainage - Blocked or Water logging	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Drainage Cover (Slab) - Requested	1
Latrine - Needs desludging	1
LPG Gas - Did not receive refill	1
LPG Gas - Lost or stolen cylinder	1
Request for humanitarian service	1
Shelter Number - Requested	1
Slope Protection (erosion) - Damaged, broken, or needs improvement	1

Common Feedback Platform - CFP

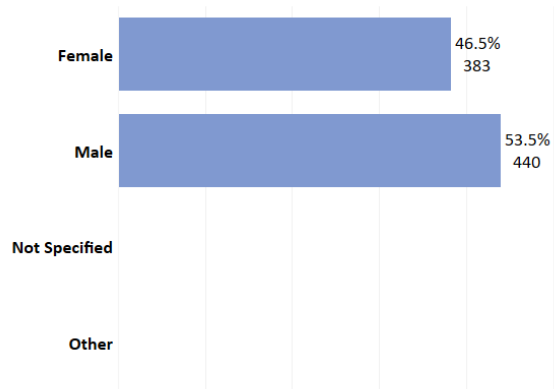
Monthly Camp Report | June 2025 | Camp 24

Summary for June 2025

823 tickets received in this camp
461 tickets closed on the spot*
362 tickets referred to relevant actors
1,518 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

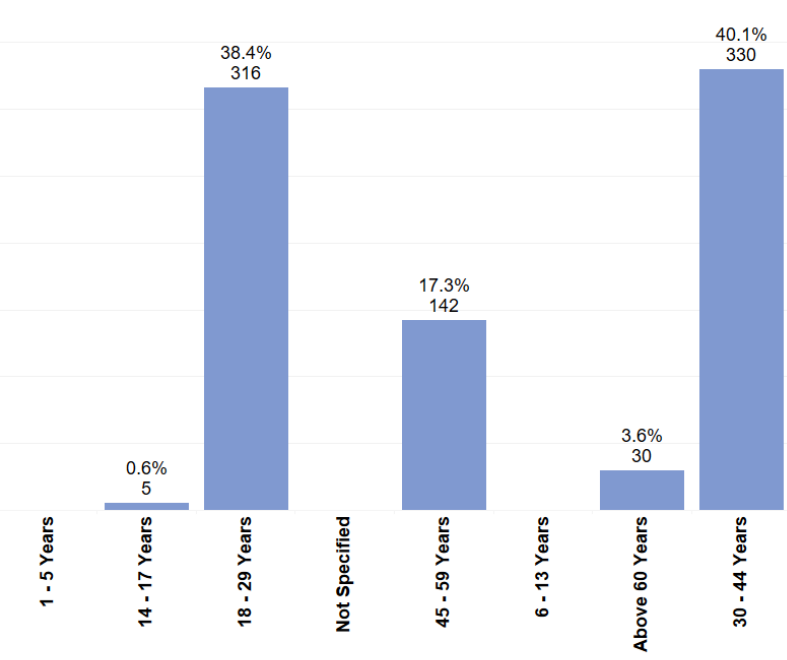
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Site Management - Request for informationSite Management	109	83	26	83	0
Health - Request for information	93	79	14	79	0
Protection - Request for information	69	67	2	67	0
Cash for Work - Has not been enrolled	68	0	68	65	3
Energy & Environment - Request for Information	60	51	9	51	0
Shelter and Site Development - Request for information	56	46	10	46	0
Livelihood - Request for information	48	43	5	43	0
Request for Protection Interventions	43	0	43	2	41
NFI - Request additional materials	34	34	0	0	0
Latrine - Needs desludging	26	0	26	0	26
Cash for Work - Has not been selected for CFW in long time	24	24	0	0	0
Pathway - Requested	23	0	23	16	7
Pathway - Damaged, broken, or needs improvement	16	0	16	13	3
Slope Protection (erosion) - Requested	15	0	15	15	0
WASH - Latrine - Needs desludging	14	0	14	0	14
Cooking Stove - Did not receive	12	0	12	483	0
Education - Request for informationEducation	12	11	1	11	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Management	Protection	Health	Site Development	Shelter & NFI	Energy & Environment	WASH	Livelihood	Education	Food Security	ID Documents	Nutrition
Tickets Received	212	112	93	92	90	86	58	48	12	10	10	0
Total Closed on the Spot	118	67	79	0	80	51	2	43	11	10	0	0
Total Referred	94	45	14	92	10	35	56	5	1	0	10	0
Total Replies	149	69	79	70	46	1,034	3	43	11	10	4	0
Open Tickets	0	0	0	22	0	0	53	0	0	0	6	0

Top Open Tickets this Month

Ticket Description	
Request for Protection Interventions	41
Latrine - Needs desludging	26
WASH - Latrine - Needs desludging	14
Soap & Hygiene Kit - Did not receive	11
Pathway - Requested	7
SCOPE Card - Has not received new SCOPE Card	7
WASH - Wash drainage cleaning	6
Cash for Work - Has not been enrolled	3
Drainage - Damaged, broken, or needs improvement	3
Lamp post or Street light - Requested	3
Pathway - Damaged, broken, or needs improvement	3
Slope Protection (erosion) - Damaged, broken, or needs improvement	2
WASH - Latrine - Latrine not working properly	2
Cooking Stove - Lost or stolen	1
Drainage - Drain Requested	1
Drainage Cover (Slab) - Damaged, broken, or needs improvement	1
Latrine - Broken	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 25

Summary for June 2025

777 tickets received in this camp

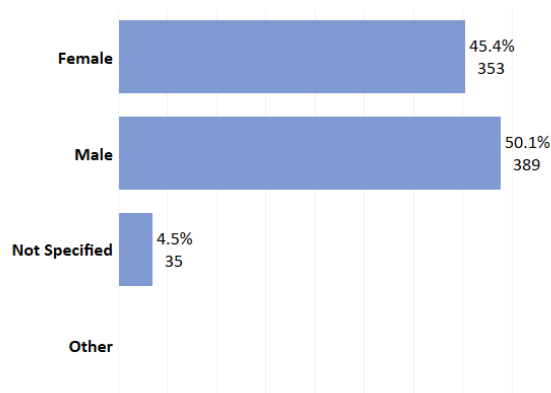
647 tickets closed on the spot*

130 tickets referred to relevant actors

434 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

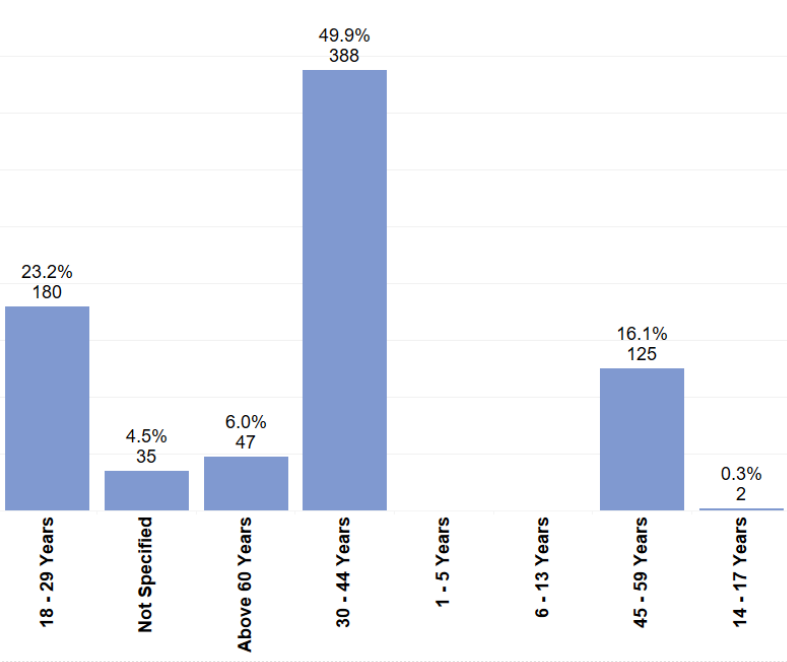
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Site Management - Request for informationSite Management	171	171	0	171	0
Livelihood - Request for information	66	66	0	66	0
Cash for Work - Has not been selected for CFW in long time	52	52	0	0	0
NFI - Request additional materials	41	41	0	0	0
Energy & Environment - Request for Information	40	40	0	40	0
Protection Referral (IOM)	35	35	0	0	0
Soap & Hygiene Kit - Not enough	31	31	0	0	0
Food distributions - Request for more food each month	26	26	0	0	0
Cooking set (gas & stove) - Broken or not working	20	20	0	0	0
Cooking Stove - Broken or not working	19	19	0	0	0
Health - Request for information	19	19	0	19	0
Pathway - Requested	17	0	17	12	5
LPG Gas - Not enough for family	16	16	0	0	0
Cash for Work - Requested CFW	15	15	0	0	0
WASH - Requisition for information	15	15	0	15	0
Latrine - Needs desludging	14	0	14	2	12
Slope Protection (erosion) - Damaged, broken, or needs improvement	12	0	12	2	10

Tickets Received per Age Group



Tickets Analysis by Sector

	Site Management	Energy & Environment	WASH	Site Development	Shelter & NFI	Livelihood	Protection	Food Security	Health	ID Documents	Education	Nutrition
Tickets Received	245	109	97	78	75	66	43	41	19	4	0	0
Total Closed on the Spot	243	104	63	0	69	66	42	41	19	0	0	0
Total Referred	2	5	34	78	6	0	1	0	0	4	0	0
Total Replies	172	76	31	50	9	66	7	2	19	2	0	0
Open Tickets	0	0	3	28	0	0	0	0	0	2	0	0

Top Open Tickets this Month

Ticket Description	Count
Latrine - Needs desludging	12
Slope Protection (erosion) - Damaged, broken, or needs improvement	10
Latrine - Broken	7
Pathway - Requested	5
Shelter Number - Requested	5
SCOPE Card - Has not received new SCOPE Card	4
Drainage - Damaged, broken, or needs improvement	3
Drainage - Drain Requested	3
Fence or railing for path or stairs - Requested	3
Bathing Station - Requested	2
Drainage Cover (Slab) - Damaged, broken, or needs improvement	2
Lamp post or Street light - Requested	2
Pathway - Damaged, broken, or needs improvement	2
Trash Disposal - Trash pick-up needed	2
Bathing Station - Broken or Damaged	1
Bridge - Damaged, broken, or needs improvement	1
Cash for Work - Has not been enrolled	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | **Camp 26**

Summary for June 2025

1,084 tickets received in this camp

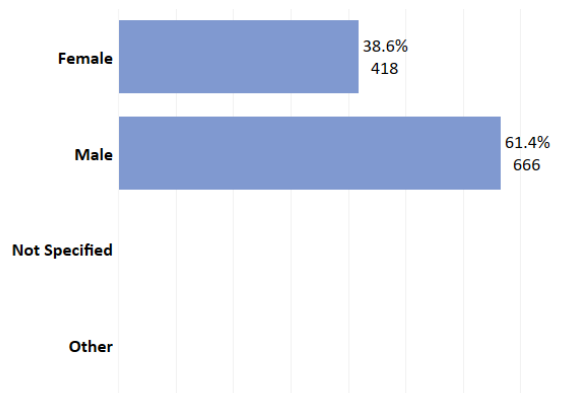
330 tickets closed on the spot*

754 tickets referred to relevant actors

751 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

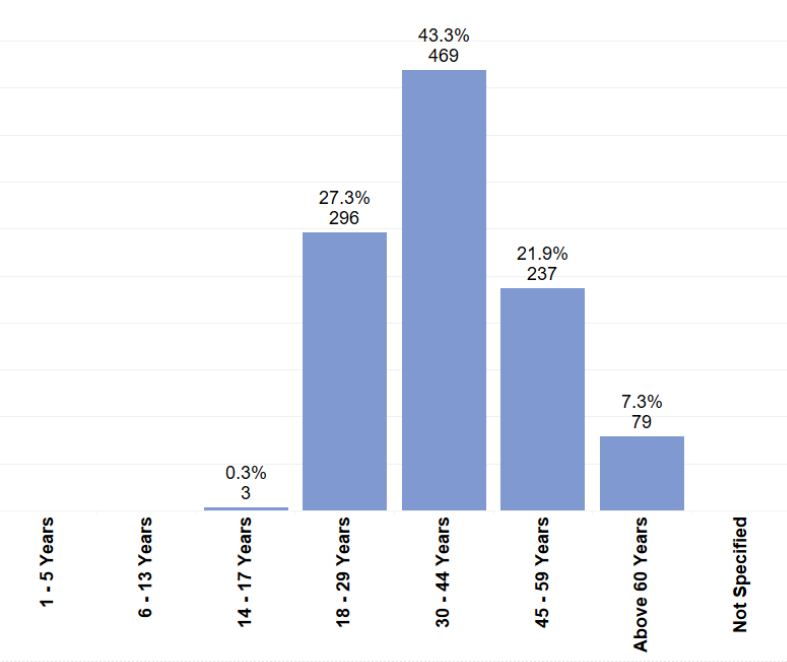
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	612	0	612	407	205
Shelter and Site Development - Request for information	186	179	7	179	0
Protection - Request for information	63	63	0	63	0
Site Management - Request for informationSite Management	60	47	13	47	0
Site Development - Pathway - Requested	56	0	56	1	55
Health - Request for information	21	17	4	17	0
Request for Protection Interventions	20	0	20	2	18
Food Security - Request for information	18	17	1	17	0
Energy & Environment LPG Gas - Not enough for family	7	0	7	1	6
Damage to shelter - Shelter damaged by weather	6	0	6	6	0
Pathway - Damaged, broken, or needs improvement	6	0	6	0	6
Food distributions - HH wants someone outside their family to collect food	4	0	4	0	4
Livelihood - Request for information	4	2	2	2	0
Energy & Environment - Request for Information	3	3	0	3	0
Shelter Materials - Request additional materials	3	0	3	3	0
Site Development - Pathway - Damaged, broken, or needs improvement	3	0	3	0	3
WASH - Latrine - Needs desludging	2	0	2	0	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Site Manage ment	Food Security	Health	Energy & Environment	WASH	Livelihood	Education	ID Documents	Nutrition
Tickets Received	807	84	66	61	23	21	11	6	4	1	0	0
Total Closed on the Spot	179	63	0	47	17	17	3	2	2	0	0	0
Total Referred	628	21	66	14	6	4	8	4	2	1	0	0
Total Replies	595	65	1	47	17	17	5	2	2	0	0	0
Open Tickets	33	0	65	0	0	0	3	2	0	1	0	0

Top Open Tickets this Month

Ticket Description	
Damage to shelter - Shelter damaged over time	205
Site Development - Pathway - Requested	55
Request for Protection Interventions	18
Energy & Environment LPG Gas - Not enough for family	6
Pathway - Damaged, broken, or needs improvement	6
Food distributions - HH wants someone outside their family to collect food	4
Site Development - Pathway - Damaged, broken, or needs improvement	3
WASH - Latrine - Needs desludging	2
Education - Request for information Education	1
Food distributions - Poor quality food items	1
Request for humanitarian service	1
Site Development - Stairs - Requested	1
Site Management - Relocation & Repatriation - Temporary relocation	1
WASH - Bathing Station - Broken or Damaged	1
WASH - Bathing Station - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Camp 27

Summary for June 2025

1,109 tickets received in this camp

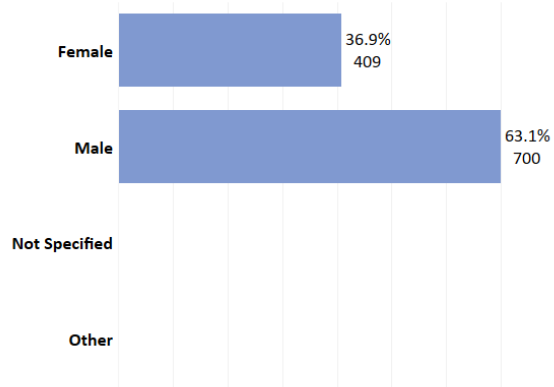
350 tickets closed on the spot*

759 tickets referred to relevant actors

494 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

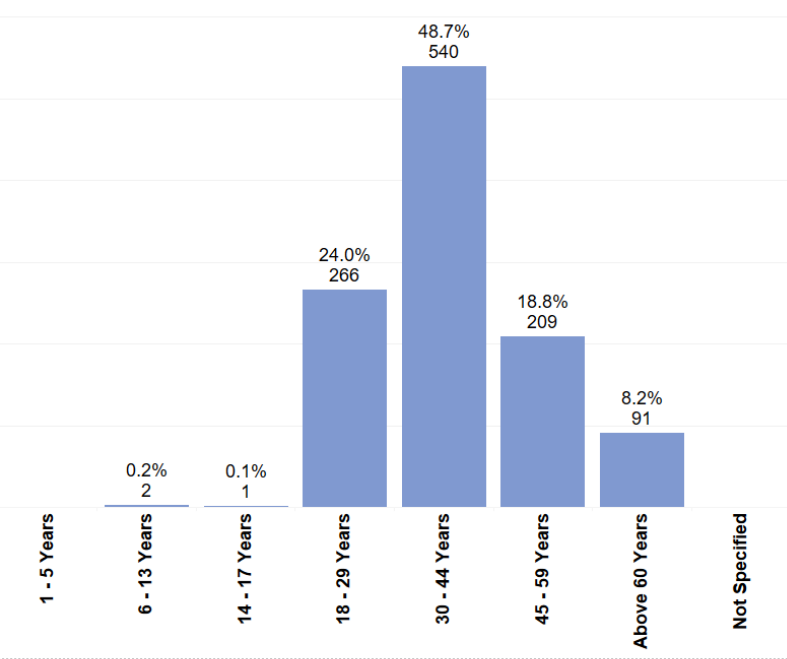
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	255	0	255	118	137
Site Management - Request for informationSite Management	248	88	160	87	73
Shelter and Site Development - Request for information	183	144	39	144	0
Food Security - Request for information	171	57	114	57	57
WASH - Requestion for information	78	29	49	29	20
Pathway - Damaged, broken, or needs improvement	55	0	55	4	51
Protection - Request for information	22	22	0	22	0
Request for Protection Interventions	16	0	16	0	16
WASH - Latrine - Latrine not working properly	10	0	10	4	6
Energy & Environment LPG Gas - Not enough for family	9	0	9	2	7
WASH - Latrine - Needs desludging	9	0	9	6	3
Energy & Environment - Request for Information	8	5	3	5	0
Food distributions - HH wants someone outside their family to collect food	8	0	8	1	7
Site Development - Stairs - Damaged, broken, or needs improvement	5	0	5	0	5
Health - Request for information	4	4	0	4	0
SCOPE Card - Lost	4	0	4	1	3
Shelter Materials - Request additional materials	4	0	4	2	2

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Site Management	Food Security	WASH	Site Development	Protection	Energy & Environment	Health	ID Documents	Livelihood	Education	Nutrition
Tickets Received	445	249	182	99	68	38	18	5	4	1	0	0
Total Closed on the Spot	144	88	57	29	0	22	5	4	0	1	0	0
Total Referred	301	161	125	70	68	16	13	1	4	0	0	0
Total Replies	267	88	58	41	4	22	8	4	1	1	0	0
Open Tickets	34	73	67	29	64	0	5	0	3	0	0	0

Top Open Tickets this Month

Ticket Description

Damage to shelter - Shelter damaged over time	137
Site Management - Request for information Site Management	73
Food Security - Request for information	57
Pathway - Damaged, broken, or needs improvement	51
WASH - Requestion for information	20
Request for Protection Interventions	16
Energy & Environment LPG Gas - Not enough for family	7
Food distributions - HH wants someone outside their family to collect food	7
WASH - Latrine - Latrine not working properly	6
Site Development - Stairs - Damaged, broken, or needs improvement	5
Food distributions - Household has not received food	3
SCOPE Card - Lost	3
Site Development - Pathway - Damaged, broken, or needs improvement	3
Site Development - Pathway - Requested	3
WASH - Latrine - Needs desludging	3
Shelter Materials - Request additional materials	2
WASH - Wash drainage cleaning	2

Common Feedback Platform - CFP

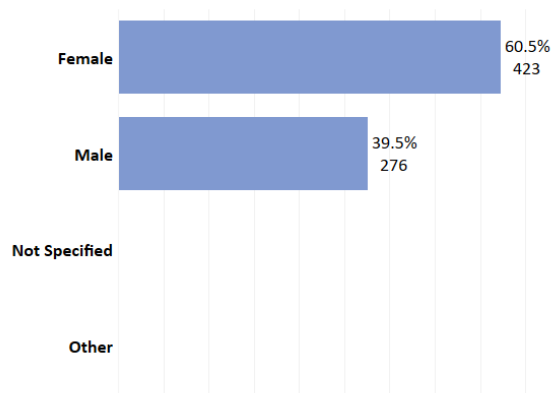
Monthly Camp Report | June 2025 | Kutupalong RC

Summary for June 2025

699 tickets received in this camp
172 tickets closed on the spot*
527 tickets referred to relevant actors
482 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

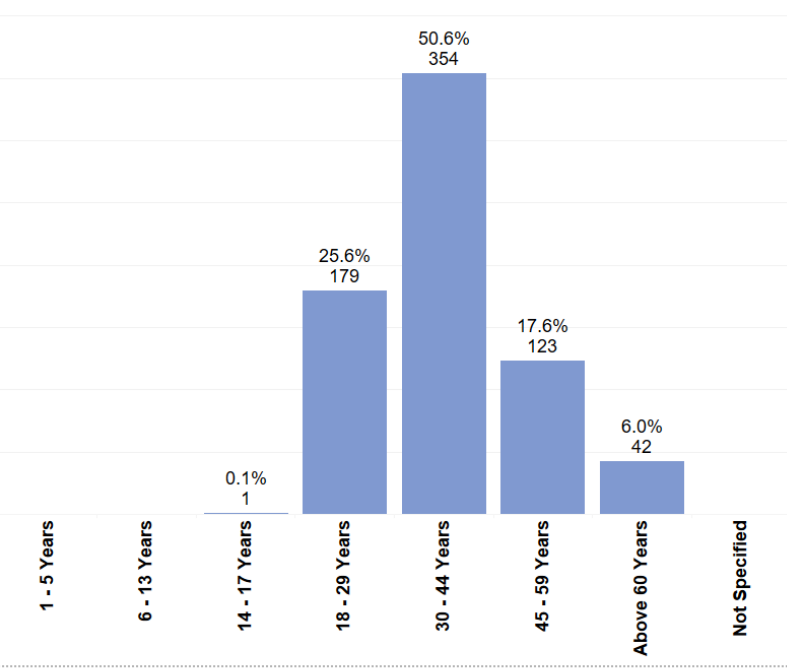
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged by weather	271	0	271	268	3
Request for Protection Interventions	91	0	91	1	90
Protection - Request for information	87	87	0	87	0
Request for humanitarian service	82	0	82	0	82
Shelter and Site Development - Request for information	66	66	0	66	0
Pathway - Damaged, broken, or needs improvement	52	0	52	12	40
Damage to shelter - Shelter damaged over time	12	0	12	12	0
Food Security - Request for information	6	6	0	6	0
Health - Request for information	6	6	0	6	0
Request for additional room - Request for new room	6	0	6	6	0
Shelter Materials - Request additional materials	6	0	6	6	0
Site Management - Request for informationSite Management	4	4	0	4	0
Energy & Environment LPG Gas - Not enough for family	3	0	3	3	0
WASH - Wash drainage cleaning	2	0	2	2	0
Energy & Environment - Feedback	1	1	0	1	0
Livelihood - Request for information	1	1	0	1	0
Site Development - Stairs - Damaged, broken, or needs improvement	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Food Security	Health	Energy & Environment	Site Manage ment	Livelihood	WASH	Education	ID Documents	Nutrition
Tickets Received	361	260	56	6	6	4	4	1	1	0	0	0
Total Closed on the Spot	66	87	0	6	6	1	4	1	1	0	0	0
Total Referred	295	173	56	0	0	3	0	0	0	0	0	0
Total Replies	358	88	14	6	6	4	4	1	1	0	0	0
Open Tickets	0	85	42	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	
Request for Protection Interventions	90
Request for humanitarian service	82
Pathway - Damaged, broken, or needs improvement	40
Damage to shelter - Shelter damaged by weather	3
Site Development - Stairs - Damaged, broken, or needs improvement	1
Site Development - Stairs - Requested	1

Common Feedback Platform - CFP

Monthly Camp Report | June 2025 | Nayapara RC

Summary for June 2025

1,353 tickets received in this camp

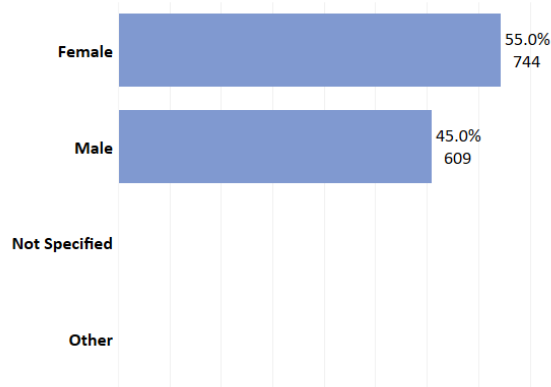
196 tickets closed on the spot*

1,157 tickets referred to relevant actors

252 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

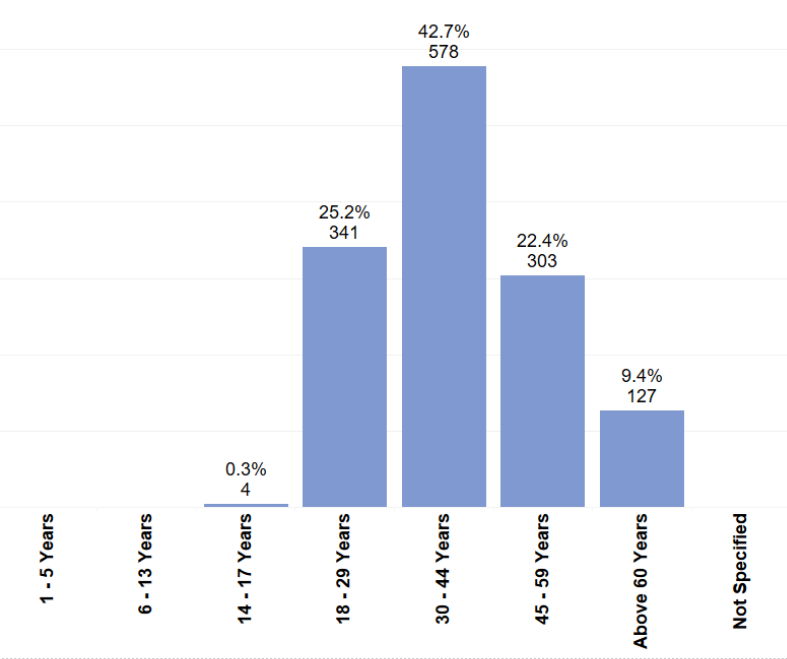
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Damage to shelter - Shelter damaged over time	889	0	889	23	866
Pathway - Damaged, broken, or needs improvement	128	0	128	1	127
Request for Protection Interventions	119	1	118	31	87
Protection - Request for information	102	102	0	101	0
Shelter and Site Development - Request for information	65	63	2	63	0
Health - Request for information	15	15	0	15	0
Food Security - Request for information	10	10	0	10	0
Site Management - Request for informationSite Management	5	5	0	5	0
Damage to shelter - Shelter damaged by weather	4	0	4	0	4
WASH - Wash drainage cleaning	3	0	3	0	3
Request for additional room - Request for new room	2	0	2	0	2
Shelter Materials - Request additional materials	2	0	2	0	2
Site Management - Electricity Supply - Not working	2	0	2	2	0
Changes to Education - Secondary education requested	1	0	1	0	1
Food distributions - Household has not received food	1	0	1	0	1
Health - Request for humanitarian service	1	0	1	0	1
Shelter Materials - Received amount is not enough	1	0	1	0	1

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Site Develop ment	Health	Food Security	Site Manage ment	Education	WASH	Energy & Environment	ID Documents	Livelihood	Nutrition
Tickets Received	963	221	132	16	11	8	1	1	0	0	0	0
Total Closed on the Spot	63	103	0	15	10	5	0	0	0	0	0	0
Total Referred	900	118	132	1	1	3	1	1	0	0	0	0
Total Replies	86	132	1	15	10	8	0	0	0	0	0	0
Open Tickets	814	0	131	0	0	0	1	1	0	0	0	0

Top Open Tickets this Month

Ticket Description	Open Tickets
Damage to shelter - Shelter damaged over time	866
Pathway - Damaged, broken, or needs improvement	127
Request for Protection Interventions	87
Damage to shelter - Shelter damaged by weather	4
WASH - Wash drainage cleaning	3
Request for additional room - Request for new room	2
Shelter Materials - Request additional materials	2
Changes to Education - Secondary education requested	1
Food distributions - Household has not received food	1
Health - Request for humanitarian service	1
Shelter Materials - Received amount is not enough	1
Site Development - Pathway - Damaged, broken, or needs improvement	1
WASH - Water tap & Tubewell - Requesting new facility	1

Common Feedback Platform - CFP

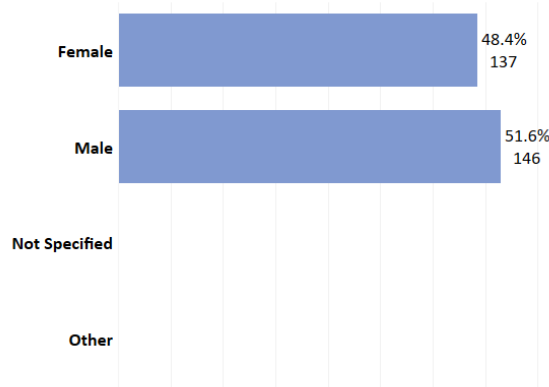
Monthly Camp Report | June 2025 | Transit Center

Summary for June 2025

- 283 tickets received in this camp
- 251 tickets closed on the spot*
- 32 tickets referred to relevant actors
- 261 responses given by relevant actors

**Responses can be given within the same month or at a later date which might make the reponses given higher than the referred tickets.*

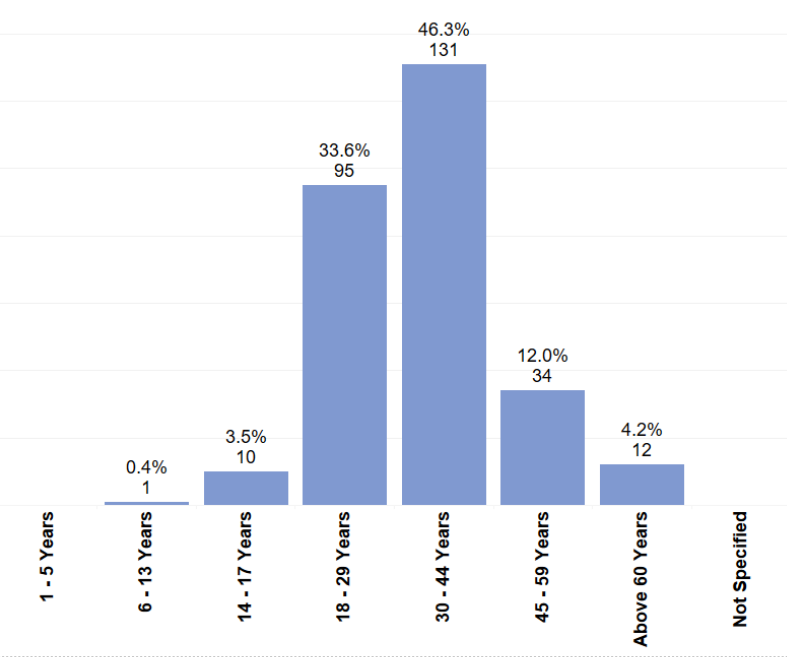
Tickets received by gender



Top Tickets this Month

Ticket Description	Total Received	Total Closed on the Spot	Total Referred	Total Replies	Open Tickets
Shelter and Site Development - Request for information	65	65	0	65	0
Health - Request for information	60	60	0	60	0
Food Security - Request for information	41	41	0	41	0
Protection - Request for information	40	40	0	40	0
Site Management - Request for information Site Management	35	35	0	35	0
Request for Protection Interventions	22	0	22	0	22
Energy & Environment LPG Gas - Not enough for family	9	0	9	9	0
Energy & Environment - Request for Information	6	6	0	6	0
WASH - Requestion for information	4	4	0	4	0
Site Management - Electricity Supply - Not working	1	0	1	1	0

Tickets Received per Age Group



Tickets Analysis by Sector

	Shelter & NFI	Protection	Health	Food Security	Site Management	Energy & Environment	WASH	Education	ID Documents	Livelihood	Nutrition	Site Development
Tickets Received	65	62	60	41	36	15	4	0	0	0	0	0
Total Closed on the Spot	65	40	60	41	35	6	4	0	0	0	0	0
Total Referred	0	22	0	0	1	9	0	0	0	0	0	0
Total Replies	65	40	60	41	36	15	4	0	0	0	0	0
Open Tickets	0	0	0	0	0	0	0	0	0	0	0	0

Top Open Tickets this Month

Ticket Description	Count
Request for Protection Interventions	22