

Meeting Title: Livelihoods and Skills Development Sector Coordination Meeting

Meeting Date: 4 March 2024

Participants: AAB, ACF, Bangladesh Post Office, GIZ, IOM, IRC, ILO, ISCG- TWG, ISCG-EEN, NRC, SCI, PIB, SCI, UN Women, UNFPA, WFP.

Agenda:

- 1. Presentation by the Bangladesh Post Office on their new digital money transfer system**
- 2. Discussion on Green Skills by Energy & Environment Network**
- 3. Presentation by GiZ on Skills Development and Job Creation project in HC**
- 4. LSDS updates**

Agenda	Discussion points
<p>1. Presentation by the Bangladesh Post Office on their new digital money transfer system</p>	<ul style="list-style-type: none"> ➤ The Bangladesh Post Office (BPO) Representatives, 1) Mr. S.M. Haroonur Rashid, Additional Director General, Directorate of Bangladesh Post Office, Dhaka , 2) Mr. Shameem Sohaneer; Assistant Postmaster General (Probationer), Metropolitan Circle, Dhaka and 3) Mr. S.M. Solayman. Postal Inspector, Cox’s Bazar postal sub-division held a presentation on EMTS (Electronic Money Transfer Service). ➤ EMTS (Electronic Money Transfer Service) is a popular mobile financial service provided by the Bangladesh Post Office. Through this service, money can be sent and withdrawn in a one-to-one, one-to-many or many-to-one manner very easily and at a low cost. ➤ The service can be used by the Government, private sector, UN, NGOs and INGOs through a bilateral agreement with the BPO. The overall service charge for BPO to conduct this operation is 1%. ➤ The amount to be distributed and the service charges should be deposited through a check in a designated post office. BPO has their bank account in Sonali Bank, and it takes minimum 3 days for Bangladesh Bank (Central Bank) to clear the amount. After the clearance by the BB, the client organization should send the recipient data and required information via an email in a prescribed format. After the EMTS server receives the data, the designated recipients receive a 12-digit pin code on their mobile phone. ➤ The client organization selects the location for distribution, shares the information with BPO and, on the given date, the recipients fill up EMO/MMO Form-2 with the PIN and other details to collect the predetermined amount. ➤ In case of Rohingya Refugees, the client organization can assign their staff members or the organization’s designated mobile number for this distribution purpose. With these methods there is no issue of beneficiary data protection as there will be no need for sharing data. The PIN will be sent to the organization’s assigned number(s), the recipients will come to a designated area on selected time to collect the cash. The post office and client organizations’ representatives will be present at the distribution point. BPO will ensure the security of the cash with their own arrangement. The distribution process will be completed through signature/fingerprint and completion of EMO/MMO Form-2 by the Clients. ➤ For any issues or complaint there is a hotline number for immediate support. Until today there was not a single mistake made by BPO in

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delivering the service to the client. The PIN is valid for longer term, any Bangladeshi national can go to any BPO branch and withdraw the money providing the PIN code.

- If any organization is interested, they can bilaterally discuss with BPO, also depending on the data protection policies set by the organization regarding Host Community operations.
- Contact details for more information: Mr. S.M. Haroonur Rashid, Additional Director General, Directorate of Bangladesh Post Office, Dhaka (Mob: +880 1711-119477, haroon.rashid@bdpost.gov.bd; Mr. Moniruzzaman, Programmer, Central ICT Cell, Directorate of Post Office, Dhaka, Mob: +8801710720117, mone15_cse@yahoo.com..

2. Discussion on Green Skills by Energy & Environment Network

- The Energy & Environment Network stated that there are 20,000 Solar Streetlight (SSL) installed in Rohingya Refugee Camps and only 48% of them are fully functional. There is a need for long term commitment in maintaining and repairing the SSL.
- LSDS has Competency Based Training on Solar Installation and Maintenance. The graduates are to be linked with the organizations who need solar installation and maintenance services and can provide the volunteer engagement opportunities.
- There is a need for database for referring the skilled “solar volunteers” to relevant sectors or organizations. It was discussed that LSDS, EEN and UNHCR should first have discussion on what level of data is required for the referral system and then decide on data sharing mechanism with partners. The decision will be made by the Sector Lead Agency.
- The current practice of UNHCR Livelihoods team is, after the graduation the volunteer engagement opportunities are to be checked internally with the Implementing Partners. Their Implementing Partners are liaising with relevant Sectors to explore if there is any volunteer engagement opportunity for skilled graduates.

3. Presentation by GiZ on Skills Development and Job Creation project in HC

- GiZ has implemented a project on skills development and job creation in the Host Community from July 2019-September 2023. They presented the achievements of the project; the presentation is attached with the meeting minutes. The Implementing Partners were ACF, Helvetas and Shushilan.

4. LSDS updates

- LSDS already shared the Annual Work Plan 2024 with the SAG members; once the plan is endorsed it will be shared with partners.
- The Sector is going to launch the Lessons Learned Exercise for 2023 with partners. The purpose is to collect case studies to emphasize the livelihoods & skills development activities are intricately connected with protection; illustrate the impact of these activities on the well-being of refugees, including the reduction of risky coping strategies such as engaging in illegal/criminal activities (if any) related to GBV and/or smuggling. Furthermore, the case studies will explore how the activities have enabled refugees to feel more empowered and contribute to their own communities. The template has been finalized and by 15 March partners will receive the call for submission with instructions.