

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Kyathowai Prue Marma  
camp1e@rrrc.gov.bd  
01572-350214  
01812192401

Protection Focal Point  
UNHCR  
Kamrul Hasan Arif  
arifk@unhcr.org  
01847326539

Back-up PFP  
HI  
Md. Sohel Al-Amin  
ms.al-amin@hi.org  
01722394063

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Ibrahim Khalil  
ibrahim.k@brac.net  
01847351697

**Case Management (excluding CP and GBV)**

UNHCR  
Kamrul Hasan Arif  
arifk@unhcr.org  
01847326539

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
BRAC  
Md. Faruqz zaman  
faruqz.zaman@brac.net  
1833301607

Child Protection Back-up Focal  
CODEC  
Md. Rafiqul Islam  
rafiqul.ilm@brac.net  
1847455813

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Zobaida Khanom  
zobaidakhanom171@gmail.com  
1874200400

GBV Back-up Focal  
BRAC  
Prianka Chy  
1819528280

**GBV Case Management**

Psychosocial Support (Adults)  
Not available

Case Management (Child)  
Mukti CXB  
Zobaida Khanom  
1825221818

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
MD. Rashel  
rashelrrrc@gmail.com  
01847424076

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
1814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
ACTED  
Mizanur Rahman  
mijantusharmt9@gmail.com  
01813993847

PERU Team Leader B  
IRC  
Nurul Alam Tuhin  
NurulAlam.Alam@rescue.org  
01864260913

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259688

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CIC)  
RRRC  
Kyathowai Prue Marma  
camp1w@rrrc.gov.bd  
1810168041

Protection Focal Point  
Relief International  
Moriom Amin Fency  
moriom.fency@ri.org  
1880029991

Back-up PFP  
TBC

**Protection Services**

Legal Assc., Representation & Counselling  
Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
M Arifur Rahman  
arifur.rahman5@brac.net  
1844530313

Case Management (excluding CP and GBV)  
UNHCR  
Jia Uddin  
uddinz@unhcr.org  
1815153987

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Relief International  
Nazma Akter  
nazma.akter@ri.org  
1866470531

Child Protection Back-up Focal  
Relief International  
Gias Uddin  
gias.uddin@ri.org  
1879315253

**Gender-Based Violence Services (GBV)**

GBV Focal  
RTMI  
Suma Chakma  
chaksuma19@gmail.com  
1849249737

GBV Back-up Focal  
Mukti CXB  
Shahina Akter  
shahinacox720@gmail.com  
1861173720

GBV Case Management

Psychosocial Support (Adults)  
Mukti CXB  
Shahina Akter  
1840299307

Case Management (Child)  
Relief International  
Nazma Akter  
1885945539

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Tareq Rahman  
tareqramanma@gmail.com  
1847424047

ID Cards  
UNHCR  
Sumon Barua  
baruas@unhcr.org  
1776533656

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
IRC  
Nurul Alam Tuhin  
nurulalam.alam@rescue.org  
01847352822

PERU Team Leader B  
Relief International  
Tasmia Yeasmin  
tasmia.easmin@ri.org  
1625168495

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259688

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcpr@unhcr.org](mailto:bgdcpr@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Shaed Iqbal  
camp2e@rrrc.gov.bd  
01847466826

Protection Focal Point  
UNHCR  
Tanvir Anam Chowdhury  
chowdhut@unhcr.org  
01847326544

Back-up PFP  
BLAST  
Adv Mohammad Jamir Uddin  
lo.camp2e@blast.org.bd  
01811975760'

**Protection Services**

Legal Assc., Representation & Counselling  
Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv Mohammad Jamir Uddin  
lo.camp2e@blast.org.bd  
01811975760'

Case Management (excluding CP and GBV)  
UNHCR  
Tanvir Anam Chowdhury  
chowdhut@unhcr.org  
01847326544

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
CODEC  
Abdur Rahim  
abdurrahimgm1991@gmail.com  
01818558053

Child Protection Back-up Focal  
CODEC  
Md Kamal Uddin Chy  
kamaluddin.eprc@codec.org.bd  
1814257808

**Gender-Based Violence Services (GBV)**

GBV Focal  
RTMI  
Munni Akter  
munniminternational@gmail.com  
1822029022

GBV Back-up Focal  
GUK  
Md. Iqbal Manir Chowdhury  
iqbalmanirchy@gmail.com  
1819020244

GBV Case Management

Psychosocial Support (Adults)  
Mukti CXB  
Baby Bhattacharjee  
1832737668

Case Management (Child)  
DSS  
Nurul Amin  
1840003027

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Pratim Barua  
pratimsb1@gmail.com  
01847424059

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963'

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
CODEC  
Kamal Uddin Chowdhury  
kamal.codeccm@gmail.com  
01814257808'

PERU Team Leader B  
Not available

PERU Team Leader C  
Not available

**House, Land and Property (HLP)**

NRC  
Asma Akter  
asma.akter@nrc.np  
01840415898

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprrt@unhcr.org](mailto:bgdcprrt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Shaed Iqbal  
camp2w@rrrc.gov.bd  
01847-466826

Protection Focal Point  
UNHCR  
Tanvir Anam Chowdhury  
chowdhut@unhcr.org  
01847326544

Back-up PFP  
BLAST  
Adv. Mohammed Rashel  
lo.camp2w@blast.org.bd  
01842636076

**Protection Services**

Legal Assc., Representation & Counselling  
Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv. Mohammed Rashel  
lo.camp2w@blast.org.bd  
01842636076

Case Management (excluding CP and GBV)  
UNHCR  
Tanvir Anam Chowdhury  
chowdhut@unhcr.org  
01847326544

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
BRAC  
Banamali Chandra Das  
banamali.das@brac.net  
1851800743

Child Protection Back-up Focal  
N/a  
Thopayel Meya  
thopailmeya37@gmail.com  
1814473637

**Gender-Based Violence Services (GBV)**

GBV Focal  
RTMI  
Salma Islam Lutfa  
salmalutfa2957@gmail.com  
1608955420

GBV Back-up Focal  
Mukti CXB  
Umme Hadika Aktar  
hadikacox53@gmail.com  
1817796155

GBV Case Management  
Psychosocial Support (Adults)  
RTMI  
Salma Islam lutfa  
1608955420

Case Management (Child)  
BRAC  
Banamali das  
1851800743

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Ramzan Mia  
mdramjanali759@gmail.com  
1875705595

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
HI  
Sumaia Akter  
su.akter@hi.org  
01728026545

PERU Team Leader B  
Not Available

PERU Team Leader C  
Not Available

**House, Land and Property (HLP)**

NRC  
Ashequr Rahman  
asequr.rahman@nrc.no  
01818540094

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CIC)  
RRRC  
Md. Sujauddola  
camp3@rrrc.gov.bd  
01810192403

Protection Focal Point  
UNHCR  
Zakia Kabir  
kabar@unhcr.org  
1852530578

Back-up PFP  
BLAST  
Adv. Mohammad Abdullah  
lo.camp3@blast.org.bd  
1844610420

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv. Mohammad Abdullah  
lo.camp3@blast.org.bd  
01844610420

**Case Management (excluding CP and GBV)**

UNHCR  
Zakia Kabir  
kabar@unhcr.org  
01852530578

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
BRAC  
Atiqur Rahman  
atiqur.rhm@brac.net  
1826360345

Child Protection Back-up Focal  
N/a  
Md. Monirul Islam  
monjurulcox12@gmail.com  
01886-911212

**Gender-Based Violence Services (GBV)**

GBV Focal  
BRAC  
Belal Chowdhury  
belal.chy@brac.net  
01833301774 ;  
01815419028

GBV Back-up Focal  
RTMI  
Tanjina Akter  
tanjinataha1234@gmail.com  
1842157022

**GBV Case Management**

Psychosocial Support (Adults)  
BRAC  
Belal Chowdhury  
1833301774

Case Management (Child)  
BRAC  
Atiqur Rahman  
1847456372

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Afaj Uddin  
afaj2014@gmail.com  
01847424056

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
BRAC  
Ershad Siddiquee  
ershad.missu@brac.net  
01828384787

PERU Team Leader B  
Relief International  
Ismail Mohammad Tasir  
ismail.tasir@ri.org  
01885945537

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Sadia Afrin Priya  
sadia.priya@nrc.no  
01865116737

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)

RRRC  
Sujauddola  
camp4@rrrc.gov.bd  
01810 192403

Protection Focal Point

UNHCR  
Md. Irfan Abu Naim  
naim@unhcr.org  
018 1015 9890

Back-up PFP

BLAST  
Shahnewaj Murad  
lo.camp4@blast.org.bd  
01844610421

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BLAST  
shahnewaj Murad  
lo.camp4@blast.org.bd  
1856268562

**Case Management (excluding CP and GBV)**

TBC

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal

TDH  
Habibur Rahman  
habibur.rahman@tdh.ch  
1816908679

Child Protection Back-up Focal

TDH  
Md. Nazmul Hasan  
nazmul.hasan@tdh.ch  
1868513890

**Gender-Based Violence Services (GBV)**

GBV Focal  
BRAC  
Hosne Jabin Akhi  
hosney.jebin@brac.net  
1677346576

GBV Back-up Focal  
Action Aid Bangladesh  
Sultana Parvin  
1851123096

**GBV Case Management**

Psychosocial Support (Adults)

Mukti CXB  
Sheoli Begum  
1864700344

Case Management (Child)  
Save the Children  
Mohammad Ali  
1819996993

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates

RRRC  
Md. Ariful Islam  
arifulislamcma4@gmail.com  
01847-424048

ID Cards

UNHCR  
Rashedul Islam  
islamr@unhcr.org  
8.80181E+12

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A

SCI  
Mohammad Ali  
mohammad.ali@savethechildren.org  
1819996993

PERU Team Leader B

Action Aid Bangladesh  
Parvin Akther  
parvin.akter@actionaid.org  
01851123096

PERU Team Leader C

Not available

**House, Land and Property (HLP)**

NRC  
Sadia Afrin Priya  
sadia.priya@nrc.no  
01865-116737

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcppt@unhcr.org](mailto:bgdcppt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Sujauddola  
camp4e@rrrc.gov.bd  
01810192403

Protection Focal Point  
CARITAS  
Zahedul Hamid  
pc.bfc.cbp.caritas@gmail.com  
01870663792

Back-up PFP  
Caritas Bangladesh  
Rozina Akhter  
rozicaritas@gmail.com  
1879515257

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Adv Md. Nurul Imam  
nurul.imam@brac.net  
01811256570

**Case Management (excluding CP and GBV)**

UNHCR  
Abu Naim Md Irfan  
naim@unhcr.org  
01842274529

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
CARITAS  
Kanantar Chakma  
kanantar\_chakma.cro@caritasbd.org  
1820330375

Child Protection Back-up Focal  
N/a  
Marufa Akter  
marufajahanjms@gmail.com  
01888-158726

**Gender-Based Violence Services (GBV)**

GBV Focal  
UNHCR  
Ayesha Siddiqua Ireen  
ireen@unhcr.org  
01840495051

GBV Back-up Focal  
BRAC  
Turna Sharma  
turna.sharma@brac.net  
01833301771

**GBV Case Management**

Psychosocial Support (Adults)  
BRAC  
Waheda Begum  
1844530221

Case Management (Child)  
BRAC  
Waheda Begum  
1844530221

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Md. Azizul Haque  
+8801847424068

ID Cards  
UNHCR  
Sumon Barua  
baruas@unhcr.org  
01776533656

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
Action Aid Bangladesh  
Jule Choudhury  
julichy7491@gmail.com  
01836047385

PERU Team Leader B  
Caritas Bangladesh  
Aniees  
anisf9093@gmail.com  
1826531873

PERU Team Leader C  
BRAC  
Mima Jahan  
mimma.jahan@brac.net  
01840818112

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259688

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcpvt@unhcr.org](mailto:bgdcpvt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Ahasan Habib  
camp5@rrrc.gov.bd  
01810192405

Protection Focal Point  
UNHCR  
Taima Akhter  
akhter@unhcr.org  
01860559064

Back-up PFP  
TBC

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Thawhidul Alam  
lo.camp5@blast.org.bd  
01877547013

**Case Management (excluding CP and GBV)**

UNHCR  
Taima Akhter  
akhter@unhcr.org  
01860559064

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
TDH  
Mohammad Rashel Uddin Ali  
rashel.ali@tdh.ch  
1818143280

Child Protection Back-up Focal  
TDH  
Md. Shahanewage  
md.shahanewage@tdh.org  
1533420360

**Gender-Based Violence Services (GBV)**

GBV Focal  
BRAC  
Rafia Azim  
Rafia.azim@brac.net  
1847351721

GBV Back-up Focal  
TBC

**GBV Case Management**

Psychosocial Support (Adults)  
BRAC  
Rafia Azim kanta  
1847351721

Case Management (Child)  
TDH  
Rashel Uddin Ali  
1818143280

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Md. Main Uddin  
mainuddinani@gmail.com  
01830671967

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
DSS  
Md. Golam Rabbani  
mdgolamrabbani219@gmail.com  
01834087808

PERU Team Leader B  
TDH  
Nazim Uddin  
uddin.nazim@tdh.ch  
01817264666

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Habib Ahmed  
habib.ahmed@nrc.no  
01670888679



The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
H.M Khodadat Hossain  
camp6@rrrc.gov.bd  
01810192406

Protection Focal Point  
UNHCR  
Zakia Kabir  
kabir@unhcr.org  
01852530578

Back-up PFP  
DRC  
Ishrat Shorove  
ishrat.shorove@drc.ngo  
+880 1674-958857

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv. Sharmin Akter  
lo.camp6@blast.org.bd  
01844610422

**Case Management (excluding CP and GBV)**

DRC  
U Hla Thein  
u.hla.thein@drc.ngo  
01813028840

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
CODEC  
MD Maruf Hossain  
maruf.eprc@codec.org.bd  
01852514522

Child Protection Back-up Focal  
CODEC  
Mosthari Sultana  
maruf.eprc@codec.org.bd  
1852514522

**Gender-Based Violence Services (GBV)**

GBV Focal  
BRAC  
Marina Tasnim  
marina.tasmin@brac.net  
1847456301

GBV Back-up Focal  
Mukti CXB  
Shamima Khanam  
shamimak666@gmail.com  
1812711666

**GBV Case Management**

Psychosocial Support (Adults)  
BRAC  
Marina Tasnim  
1847456301

Case Management (Child)  
CODEC  
Maruf ur Rahaman  
1852514522

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Md. Nazmul Islam  
camp6@rrrc.gov.bd  
1319025144

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
CODEC  
Musthari Sultana  
mosthariatika777@gmail.com  
01991989876

PERU Team Leader B  
TBC

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259688

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Rabindra Chakma  
camp7@rrrc.gov.bd  
01810192407

Protection Focal Point  
UNHCR  
Mahmudul Hasan Mishuk  
mishuk@unhcr.org  
01847326526

Back-up PFP  
BLAST  
Kaushik Datta  
lo.camp7@blast.org.bd  
01818942956

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Kaushik Datta  
lo.camp7@blast.org.bd  
01818942956

**Case Management (excluding CP and GBV)**

UNHCR  
Mahmudul Hasan Mishuk  
mishuk@unhcr.org  
01847326526

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
CODEC  
Mozammel Haque  
mozammel.eprc@codec.org.bd  
01906570916

Child Protection Back-up Focal  
CODEC  
Jeba Aman Chowdhury  
jabaaman.eprc@codec.org.bd  
1780430541

**Gender-Based Violence Services (GBV)**

GBV Focal  
TBC

GBV Back-up Focal  
BRAC  
Dulaly Dey, PO, Case Worker  
1844530274

**GBV Case Management**

Psychosocial Support (Adults)  
IOM  
Moriom Begum  
1877753073

Case Management (Child)  
Mukti CXB  
Sapu Chowdhury  
1629791713

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Rabindra Chakma  
camp7@rrrc.gov.bd  
01810192407

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
CODEC  
Md. Anis  
mdanis.eprc@codec.org.bd  
01823534340

PERU Team Leader B  
TBC

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259688

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcppt@unhcr.org](mailto:bgdcppt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Rabindra Chakma  
camp8e@rrrc.gov.bd  
01810192407

Protection Focal Point  
DRC  
Clinton Dey  
clinton.dey@drc.ngo  
01823964921

Back-up PFP  
UNHCR  
Mahmudul Hasan Mishuk  
mishuk@unhcr.org  
018-47326526

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Mobinul Hoque Joshed  
lo.camp8e@blast.org.bd  
01862774711

**Case Management (excluding CP and GBV)**

DRC  
Arpan Paul  
arpan.paul@drc.ngo  
01815458537

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
IRC  
Kaniz Fatema  
Kaniz.Fatema2@rescue.org  
01847352623

Child Protection Back-up Focal  
IRC  
Mohammed Shahjalal  
Mohammed.Shahjalal@rescue.org  
1847352836

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Tumpa Das  
tumpadasmukti@gmail.com  
1819851894

GBV Back-up Focal  
BRAC  
Dilwara Begum  
dilwara.begum@brac.net  
1844530302

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Tumpa Das  
1819851894

Case Management (Child)  
DRC  
Nurul Amin  
1819145474

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Ashutush Dutta  
ashutush9102@gmail.com  
01815807588

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
IRC  
Md.Shahjalal  
mohammed.shahjalal@rescue.org  
01892626562

PERU Team Leader B  
DRC  
Mosarof Hossain Junaid  
mosarof.junaid@drc.ngo  
01797424664

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Fatema Anowara  
fatema.anowara@nrc.no  
01842869574

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
SM Ishtiaque Shahriar  
camp8w@rrrc.gov.bd  
1847466823

Protection Focal Point  
DRC  
Rawnakul Alam  
rawnakul.alam@drc.ngo  
+880 1842560126

Back-up PFP  
UNHCR  
Tanjina Sultana  
tanjina@unhcr.org  
01838376262

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv. Mahmuda Akter Rima  
lo.camp8w@blast.org.bd  
1885389468

**Case Management (excluding CP and GBV)**

DRC  
U Hla Thein Rakhain  
u.hla.thein@drc.ngo  
+880 1813 02 88 40

**Child Protection Services**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
BRAC  
Jakir Hossian  
jakir.hos@brac.net  
1847456399

Child Protection Back-up Focal  
TBC

**Gender-Based Violence Services**

GBV Focal  
Relief International  
Pahima Ahmed  
1815841664

GBV Back-up Focal  
BRAC  
Fazley Abid Shadin  
fazley.shadin@brac.net  
1818129494

**GBV Case Management**

Psychosocial Support (Adults)  
Relief International  
Easir Arafat Ema  
1821817913

Case Management (Child)  
Relief International  
Easir Arafat Ema  
1821817913

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Supon Shil  
suponshil@gmail.com  
01847 424089

ID Cards  
UNHCR  
Rajesh Barua  
baruvar@unhcr.org  
1873579222

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
Action Aid  
Jannatun Nourin  
jannatun.nourin@actionaid.org  
01625578252

PERU Team Leader B  
Not Available

PERU Team Leader C  
Not Available

**House, Land and Property (HLP)**

NRC  
Ismail Khaled  
ismail.khaled@nrc.no  
01813557635

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Sarwar Kamal  
camp9@rrrc.gov.bd  
01810-192409

Protection Focal Point  
IOM  
Md Faysal  
mdfaysal@iom.int  
01516-396193/01827-931804

Back-up PFP  
IOM  
Suriya Yeasmin  
syeasmin@iom.int  
01852733735

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv.Tahsina Binthe Salam  
lo.camp9@blast.org.bd  
+880 1844-610426

**Case Management (excluding CP and GBV)**

IOM  
Md Faysal  
mdfaysal@iom.int  
01516-396193

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
IOM  
Mohammed Isha  
mohammedisha06@gmail.com

Child Protection Back-up Focal  
IOM  
Md.Tahidul Islam  
ttuhin@iom.int

**Gender-Based Violence Services (GBV)**

GBV Focal  
IOM  
Ummay Khayer  
kummay@iom.int

GBV Back-up Focal  
Mukti CXB  
Noor Begum  
norbegumbk@gmail.com  
1859683778

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Nur Begum  
1859683778

Case Management (Child)  
Mukti CXB  
Nur Begum  
1859683778

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Monirul Islam  
camp9@rrrc.gov.bd  
01847 424078

ID Cards  
UNHCR  
MD. ALAMGIR  
alamgir@unhcr.org  
01710421981

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
HI  
Mamunur Rashid  
mo.rashid@hi.org  
01575584128

PERU Team Leader B  
Action Aid Bangladesh  
Razia sultana  
razia.sultana@actionaid.org  
01725814809

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Abu Md. Omar Faruk Siddiquee  
abu.faruksiddiquee@nrc.no  
01842155728

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CIC)  
RRRC  
Md. Sarwar Kamal  
[camp10@rrrc.gov.bd](mailto:camp10@rrrc.gov.bd)  
01810192409

Protection Focal Point  
UNHCR  
Mohammad Osman Gony  
[gony@unhcr.org](mailto:gony@unhcr.org)  
018 8593 4307

Back-up PFP  
IOM  
Sherina  
[sbashri@iom.int](mailto:sbashri@iom.int)  
01834777710

**Protection Services**

**Legal Assoc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv. Farhana Yesmine  
[lo.camp10@blast.org.bd](mailto:lo.camp10@blast.org.bd)  
01844610427

**Case Management (excluding CP and GBV)**

DRC  
Md. Khurshedul Alam  
[md.alam@drc.ngo](mailto:md.alam@drc.ngo)  
01826669455

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Save the Children  
Md. Abul Hossain  
[mdabul.hossain@savethechildren.org](mailto:mdabul.hossain@savethechildren.org)  
1730950126

Child Protection Back-up Focal  
Save the Children  
Sheuly Nath  
[sheuly.nath@savethechildren.org](mailto:sheuly.nath@savethechildren.org)  
1866422125

**Gender-Based Violence Services (GBV)**

GBV Focal  
DRC  
Protima Chakma  
[protima.chakma@drc.ngo](mailto:protima.chakma@drc.ngo)  
1684273336

GBV Back-up Focal  
GUK  
Abu Sadek  
[abusadek715@gmail.com](mailto:abusadek715@gmail.com)  
1814353604

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Yeasmin Akter  
  
1828090963

Case Management (Child)  
Save the Children  
Abul Hossain  
  
1730950126

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Palas Chandra Shil  
[palashshil01823604046@gmail.com](mailto:palashshil01823604046@gmail.com)  
018 23604046

ID Cards  
UNHCR  
Rashedul Islam  
[islamr@unhcr.org](mailto:islamr@unhcr.org)  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
Action Aid  
Saddam Hossen  
[saddam.kutubi@actionaid.org](mailto:saddam.kutubi@actionaid.org)  
01821458366

PERU Team Leader B  
DRC  
Moni Akter  
[moni.akter@drc.ngo](mailto:moni.akter@drc.ngo)  
01639922160

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Tarana Sharmin  
[tarana.tanima@nrc.no](mailto:tarana.tanima@nrc.no)  
01821916161

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprpt@unhcr.org](mailto:bgdcprpt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Al Imran  
camp11@rrrc.gov.bd  
01719687525

Protection Focal Point  
UNHCR  
Muhammad Siraj Uddin  
uddinm@unhcr.org  
01847326541

Back-up PFP  
Save the Children  
Sumaiya Akter Nabila  
sumaiya.nabila@savethechildren.org  
01686538199

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv. Srabony Das  
lo.camp11@blast.org.bd  
01832868595

**Case Management (excluding CP and GBV)**

UNHCR  
Muhammad Siraj Uddin  
uddinm@unhcr.org  
01847326541

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Save the Children  
Sumaiya Akter Nabila  
sumaiya.nabila@savethechildren.org  
1686538199

Child Protection Back-up Focal  
Save the Children  
Kshema Chakma  
kshema.chakma@savethechildren.org  
+880 1830-286576

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Rita Prova Dey  
rita.prova.dey@gmail.com  
1857739544

GBV Back-up Focal  
Action Aid  
Rahima Akther Rahi  
rahima.rahi@actionaid.org  
1624957599

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Rita Prova Dey  
1894418502

Case Management (Child)  
Mukti CXB  
Rita Prova Dey  
1894418502

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Anowarul Islam  
camp11@rrrc.gov.bd  
01821835295  
01847424077

ID Cards  
UNHCR  
Mizanur Rahman  
rahmanmi@unhcr.org  
+880 18 1477 0783

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
Action Aid  
Arfan Uddin  
arfan.uddin@actionaid.org  
01813946945

PERU Team Leader B  
TBC

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Md. Ziaul Alam  
ziaul.alam@nrc.no  
01816574474

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bugdcprrt@unhcr.org](mailto:bugdcprrt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)

RRRC  
Md. Al Imran  
camp11@rrrc.gov.bd  
01719687525

Protection Focal Point

UNHCR  
Muhammad Siraj Uddin  
uddinm@unhcr.org  
01847326541

Back-up PFP

DRC  
Farhad Mahmud  
farhad.mahmud@drc.ngo  
+880 1846527040

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BLAST  
Adv. Shahin Akter  
lo.camp12@blast.org.bd  
01837776880

**Case Management (excluding CP and GBV)**

UNHCR  
Muhammad Siraj Uddin  
uddinm@unhcr.org  
+8801847326541

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal

Save the Children  
Mohi Uddin  
mohi.uddin@savethechildren.org  
1820226059

Child Protection Back-up Focal

TBC

**Gender-Based Violence Services (GBV)**

GBV Focal

Action Aid  
Hasna Hena  
kazi.hena@actionaid.org  
1839154312

GBV Back-up Focal

Oxfam  
Chandan  
ckumardey@oxfam.org.uk  
1615333995

**GBV Case Management**

Psychosocial Support (Adults)

Action Aid  
Hamida Sultana  
1550697276

Case Management (Child)

Save the Children  
Mohi Uddin  
1820226059

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates

RRRC  
Tareq Uddin Chowdhury  
cmocamp12rrrc@gmail.com  
1672910080

ID Cards

UNHCR  
Mizanur Rahman  
rahmanmi@unhcr.org  
+8801814770783

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A

Action Aid  
Nazrul Islam Chowdhury  
nissanchy7@gmail.com  
01842344364

PERU Team Leader B

TBC

PERU Team Leader C

TBC

**House, Land and Property (HLP)**

NRC  
Md. Ziaul Alam  
ziaul.alam@nrc.no  
01816574474



The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Parimol Kumar Sarkar  
camp13@rrrc.gov.bd  
01810192413

Protection Focal Point  
UNHCR  
Muhammad Rafiul Islam  
islammu@unhcr.org  
018 4732 6535

Back-up PFP  
WVI  
Mohammad Aziz Ullah  
mohammadaziz\_ullah@wvi.org  
1625577261

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Adv. Rehenuma Tayab  
lo.camp13@blast.org.bd  
01844 610 454

**Case Management (excluding CP and GBV)**

UNHCR  
Muhammad Rafiul Islam  
islammu@unhcr.org  
018 4732 6535

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Save the Children  
Asma Siddiqua  
asma.siddiqua@savethechildren.org  
1814242035

Child Protection Back-up Focal  
Save the Children  
Hosne Al Mobarak Pavel  
hosne.pavel@savethechildren.org  
1846610955

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Rahela Khanom  
rkucky91@gmail.com  
01862376096, 01810076844

GBV Back-up Focal  
World Vision  
Rumena Akter Joba  
rumenaakter\_joba@wvi.org  
01839553898

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Rahela Khanam  
1862376096

Case Management (Child)  
Save the Children  
Asma Siddiqua  
1814242035

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Erfan ul Hoque  
erfanhoq81@gmail.com  
018 4742 4072

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
018 1489 6963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
Save the Children  
Hosne Al Mobarak Pavel  
hosne.pavel@savethechildren.org  
01840635355

PERU Team Leader B  
TBC

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Marma Karry  
marma.karry@nrc.no  
01883153438

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Al Imran  
camp14@rrrc.gov.bd  
01719687525

Protection Focal Point  
UNHCR  
Naziat islam  
islamn@unhcr.org  
01961424372

Back-up PFP  
Coast Foundation  
Hamidur Rahman  
hamidulislamhiro@gmail.com  
Hamidul Islam Hiro

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BRAC  
Hossain Ali  
hossain.ali@brac.net  
01847455661

**Case Management (excluding CP and GBV)**

UNHCR  
Naziat Islam  
islamn@unhcr.org  
+8801961424372

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Coast Foundation  
Md Lokman  
lokmanhokan.coast@gmail.com  
01818996982

Child Protection Back-up Focal  
COAST  
Ibrahim khail  
ibrahim96.coast@gmail.com  
+880 1812-766996

**Gender-Based Violence Services (GBV)**

GBV Focal  
Nari Maitree  
Suparna Barua  
suparna.barua.nm@gmail.com  
01790747973, 01610237376

GBV Back-up Focal  
BRAC  
Laxmi Akter  
laxmi.akhter@brac.net  
01740334811

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Afroja Lipi  
1846961094

Case Management (Child)  
SCI  
MD. Sharfuddin  
1881595313

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Sapan Chakma  
sapanchakma0151@gmail.com  
01847 424064

ID Cards  
UNHCR  
Ataur Rahman Hero  
heroa@unhcr.org  
+880 1812-432766

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
CDD  
Kohinor Akter  
kohinur.po.cdd@gmail.com  
01875389991

PERU Team Leader B  
TBC

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259689

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Dawood Hossain Chowdhury  
camp15@rrrc.gov.bd  
01810192416

Protection Focal Point  
UNHCR  
Shuvashis Chowdhury  
chowdhus@unhcr.org  
01825919350

Back-up PFP  
World Vision  
Md. Atiqul Islam  
atiqul\_islam@wvi.org  
01828456600

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BRAC  
Tarek Aziz  
tareek.aziz@brac.net  
01847456310

**Case Management (excluding CP and GBV)**

UNHCR  
Shuvashis Chowdhury  
chowdhus@unhcr.org  
01825919351

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal

BRAC  
Shafiqul Islam  
safiqul.islam1@brac.net  
1847456400

Child Protection Back-up Focal

World Vision  
Lima Mary rozario  
lima\_rozario@wvi.org  
1892426320

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Lutfunnesa Eti  
lutfunnesa19@gmail.com  
1852919329

GBV Back-up Focal  
World Vision  
Chumki Paul  
sharminkalam63@gmaril.com  
1758254733

**GBV Case Management**

Psychosocial Support (Adults)

Mukti CXB  
Lutfunnesa Eti  
1852919329

Case Management (Child)

DSS  
Shilo Dey  
1851273620

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates

RRRC  
Nizami  
nizamieidgah@gmail.com  
01825316752

ID Cards

UNHCR  
Shahidul Islam Bablu  
bablu@unhcr.org  
01831184748

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A

GNBD  
Rashedul Haque Sarkar  
rashedf2019@gmail.com  
01843736272

PERU Team Leader B

WVI  
Md. Atiqul Islam  
atiqul\_islam@wvi.org  
01828456600

PERU Team Leader C

IRC  
Asrafunnesa  
asrafunnesa.asrafunnesa@rescue.org  
1810008683

**House, Land and Property (HLP)**

NRC  
Md. Naimul Hossain Chowdhury  
naimul.chowdhury@nrc.no  
01811813770

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CIC)  
RRRC  
Dawood Hossain Chowdhury  
camp16@rrrc.gov.bd  
01810192415

Protection Focal Point  
HI  
Mohammad Asaduj Jaman  
m.asaduj-jaman@hi.org  
01815358945

Back-up PFP  
UNHCR  
Naziat Islam  
ISLAMN@UNHCR.ORG  
01961424372

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Adv. Sanket Dev  
sanket.dev@brac.net  
01839009596

**Case Management (excluding CP and GBV)**

IRC  
Saifur Rahman  
saifur.rahman@rescue.org  
01847352883

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
BRAC  
Mahbub Hasan  
Hasan.mahbub@brac.net  
01877935312

Child Protection Back-up Focal  
WVI  
Prodush Mankhin  
ProdushMankhin@wvi.org  
01878870492

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Sabnam Mustari  
sabnammustaricxb2018@gmail.com  
01894335876

GBV Back-up Focal  
IPAS  
Shamsul Alam  
shamsultk94@gmail.com  
01815534693

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Sabnam Mustari  
sabnammustaricxb2018@gmail.com  
01894335876

Case Management (Child)  
Mukti CXB  
Sabnam Mustari  
sabnammustaricxb2018@gmail.com  
01894335876

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Nasir Uddin  
nrz7733@gmail.com  
0182 8612135

ID Cards  
RRRC  
Dawood Hossain Chowdhury  
Camp16@rrrc.gov.bd  
01810-192415

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
FIVDB  
Md. Ruhullah  
mdruhullah1991@gmail.com  
01814895753

PERU Team Leader B  
HI  
Mohammed Hares  
m.hares@hi.org  
01830475876

PERU Team Leader C  
Not available

**House, Land and Property (HLP)**

NRC  
Nayan Dey  
nayan.dey@nrc.no  
01823920200

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mr. S.M. Ishtiaque Shahriar  
camp17@rrrc.gov.bd  
1847466824

Protection Focal Point  
Relief International  
Akash Paul  
akash.paul@ri.org  
01880125625

Back-up PFP  
UNHCR  
Nabila Jahan  
chowhabi@unhcr.org  
1850275064

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Fahimul Islam  
camp17@rrrc.gov.bd  
01847 466 824

ID Cards  
UNHCR  
Aktaruzzaman Babu  
aktaruzz@unhcr.org  
1878085563

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Biswajit Acharjee  
biswajit.acharjee@brac.net  
1861433811

**Case Management (excluding CP and GBV)**

TBC

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
BRAC  
Kazi Shaminur Islam  
shaminur.islam@brac.net  
1833301604

Child Protection Back-up Focal  
BRAC  
Deb Dulal Roy  
shaminur.islam@brac.net  
1833301604

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
Relief International  
Kawser Jannat Kajol  
kawsar.jannat@ri.org  
1882216866

PERU Team Leader B  
HI  
Md. Jahangir Alam  
mj.alam@hi.org  
01816-114545

PERU Team Leader C  
TBC

**Gender-Based Violence Services (GBV)**

GBV Focal  
Relief International  
Taslima Akter  
taslima.akter@ri.org  
1839824957

GBV Back-up Focal  
IOM  
Romena ferdous jahan  
rfjahan@iom.int  
1877753079

**GBV Case Management**

Psychosocial Support (Adults)  
IOM  
Romena ferdous jahan  
1877753079

Case Management (Child)  
CARITAS  
Morzina Akter  
1888312387

**House, Land and Property (HLP)**

NRC  
Ismail Khaled  
ismail.khaled@nrc.no  
01813557635

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Abdur Rauf  
camp18@rrrc.gov.bd  
01810-192418

Protection Focal Point  
IOM  
Nurul Abser  
mnurulabser@iom.int  
01689563066

Back-up PFP  
IOM  
Homayun Rasid  
horasid@iom.int  
01851-242519/ 01796668166

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Dilruba Khanom  
lo.camp18@blast.org.bd  
01864-472426

**Case Management (excluding CP and GBV)**

IOM  
Nurul Abser  
mnurulabser@iom.int  
01689563066

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Save the Children  
Md. Sakhawat Hossain  
sakhawat.hossain@savethechildren.org  
1821651038

Child Protection Back-up Focal  
Save the Children  
Mohammad Ali  
mohammad.ali@savethechildren.org  
01819 996993

**Gender-Based Violence Services (GBV)**

GBV Focal  
IOM  
Moshrafa Khanam  
mkhanam@iom.int  
1575440213

GBV Back-up Focal  
IOM  
Afroza khanam Effat  
akeffat@iom.int  
1839216736

**GBV Case Management**

Psychosocial Support (Adults)  
IOM  
Mosrafa khanam  
1877753086

Case Management (Child)  
Save the Children  
Md. Sakhawat Hossain  
1821651038

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Arfiur Rahman  
arif.rrrc@gmail.com  
01815-789656

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814-896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
BRAC  
Mohammad Mustakim  
mustakim.md@brac.net  
01851568418

PERU Team Leader B  
Not available

PERU Team Leader C  
Not available

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259694

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mr. Parimol Kumar Sarkar  
camp19@rrrc.gov.bd  
01810192413

Protection Focal Point  
IOM  
Mohammad Rafiq Uddin  
mrafiquddin@iom.int  
01812024055

Back-up PFP  
IOM  
Md. Ibrahim  
mohaibrahim@iom.int  
016-13909349

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Ahasan Ullah  
lo.camp19@blast.org.bd  
01812365595

**Case Management (excluding CP and GBV)**

IOM  
Mohammad Rafiq Uddin  
mrafiquddin@iom.int  
01812024055

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Save the Children  
Mohammed Abdul Momin Mamun  
mohammed.mamun@savethechildren.org  
1824670966

Child Protection Back-up Focal  
Save the Children  
Md. Aminul kabir  
aminul.kabir@savethechildren.org  
1812562675

**Gender-Based Violence Services (GBV)**

GBV Focal  
IOM  
Farzana Begum Lipi  
fblipi@iom.int,  
lipifarzanabegum@gmail.com  
1877753077

GBV Back-up Focal  
IOM  
Sarwar Jahan  
sarjahan@iom.int  
1877753083

**GBV Case Management**

Psychosocial Support (Adults)  
IOM  
Farzana Begum Lipi  
1877753077

Case Management (Child)  
Save the Children  
Abdul momi Mamun  
1864056243

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Tipu Sultan  
tipusultan101112@gmail.com  
+8801616 834183

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
1814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
IOM  
Mohammad Ibrahim  
mohaibrahim@iom.int  
01813909349

PERU Team Leader B  
TBC

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259695

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mohammad Abdur Rouf  
camp20@rrrc.gov.bd  
01810192420

Protection Focal Point  
IOM  
Setu Saha  
sesaha@iom.int  
01838065320

Back-up PFP  
IOM  
Sonchita Dey  
sdey@iom.int  
1869603550

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BRAC  
Md. Soaybul Islam  
soaybul.islam@brac.net  
01847456145

**Case Management (excluding CP and GBV)**

IOM  
Setu Saha  
sesaha@iom.int  
01838065320

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal

Plan International  
Md Abdul Kayes  
Abdul.Kayes@plan-international.org  
01675200155

Child Protection Back-up Focal

Nazmul Hassan  
nhassan.bit@gmail.com  
01815-012523

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Rahela Khanom  
rklukey91@gmail.com  
01862376096, 01810076844

GBV Back-up Focal  
BRAC  
Sharin Jannath  
sharin.jannath@brac.net  
1847455513

**GBV Case Management**

Psychosocial Support (Adults)

Mukti CXB  
Rumi Tiwari  
1871777766

Case Management (Child)

IOM  
Tafhima  
1874833383

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Gias Uddin  
giasuddin.4544@gmail.com  
01847424051

ID Cards  
UNHCR  
Sumon Barua  
baruas@unhcr.org  
0 17 7653 3656

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A

IOM  
Setu Saha  
sesaha@iom.int  
01838065320

PERU Team Leader B

Not available

PERU Team Leader C

Not available

**House, Land and Property (HLP)**

BRAC  
Barsha Mazumder  
barsha.mazumder@brac.net  
01848-149538



The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcpr@unhcr.org](mailto:bgdcpr@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mohammad Abdur Rouf  
camp20e@rrrc.gov.bd  
01810192420

Protection Focal Point  
IOM  
Md. Jahidul Hoque Japo  
mjhoque@iom.int  
01820960095

Back-up PFP  
IOM  
Soncita Dey  
sdey@iom.int  
1815855441

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Abdul Hakim  
abdul.hak@brac.net  
01812608311

**Case Management (excluding CP and GBV)**

IOM  
Md. Jahidul Hoque Japo  
mjhoque@iom.int  
01820960095

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Plan International  
Md Abdul Kayes  
Abdul.Kayes@plan-international.org  
01675200155

Child Protection Back-up Focal  
TBC  
Nazmul Hassan  
nhassan.bit@gmail.com  
01815-012523

**Gender-Based Violence Services (GBV)**

GBV Focal  
IOM  
Fahima Monir  
fmonir@iom.int  
1877753081

GBV Back-up Focal  
BRAC  
Amina Kawchar Kabir  
amina90kabir@gmail.com  
1881227092

**GBV Case Management**

Psychosocial Support (Adults)  
IOM  
Fahima Monir  
1877753081

Case Management (Child)  
IOM  
Fahima Monir  
1877753081

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Gias Uddin  
giasuddin.4544@gmail.com  
01847424051

ID Cards  
UNHCR  
Sumon Barua  
baruas@unhcr.org  
0 17 7653 3656

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
IOM  
Md. Jahidul Hoque Japo  
mjhoque@iom.int  
01820960095

PERU Team Leader B  
Not available

PERU Team Leader C  
Not available

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259688

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprtr@unhcr.org](mailto:bgdcprtr@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mohammed Rafiqul Huq  
camp21@rrrc.gov.bd  
01784568119

Protection Focal Point  
UNHCR  
Mahila Manoara Khanam  
khanamm@unhcr.org  
017 5220 5529

Back-up PFP  
NRC  
Prasenjit Barua  
prasenjit.barua@nrc.no  
01842 155748

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BRAC  
Riaz Uddin  
riaz.u@brac.net  
01844530433

**Case Management (excluding CP and GBV)**

UNHCR  
Mahila Manoara Khanam  
khanamm@unhcr.org  
01896052648

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal

Save the Children  
Shamima Begum  
shamima.begum@savethechildren.org  
1842714764

Child Protection Back-up Focal

Save the Children  
Rozon Barua  
rozon.barua@savethechildren.org  
1812432411

**Gender-Based Violence Services (GBV)**

GBV Focal  
BRAC  
Barsha Mazumder  
barsha.mazumder@brac.net  
01848-149538

GBV Back-up Focal  
RTMI  
Selina Akter  
tonni646@gmail.com  
1862899290

**GBV Case Management**

Psychosocial Support (Adults)

BRAC  
Barsha Mazumder  
1848149538

Case Management (Child)

Save the Children  
Shamima Begum  
1842714764

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Mohammed Rafiqul Huq  
camp21@rrrc.gov.bd  
01784568119

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
1814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A

IRC  
Aflatul Kaiser  
aflatul.kaiser@rescue.org  
1847352893

PERU Team Leader B

Action Aid  
Shahidul Islam Rakib  
shahidul.islam23@actionaid.org  
01815015102

PERU Team Leader C

TBC

**House, Land and Property (HLP)**

NRC  
Prasenjit Barua  
prasenjit.barua@nrc.no  
01842155748

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mohammad Rafiqul Haque  
camp22@rrrcgov.bd  
1784568119

Protection Focal Point  
UNHCR  
Mahila Manoara Khanam  
khanamm@unhcr.org  
1719049311

Back-up PFP  
BRAC  
Tofail Ahmed  
tofail.ahmed@brac.net  
1833301533

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Md Abdur Rahim  
abdurrahimctg92@gmail.com  
01812 362811

ID Cards  
UNHCR  
Mahila Manoara Khanam  
khanamm@unhcr.org  
'01719049311

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Tofail Ahmed  
tofail.ahmed@brac.net  
1833301533

**Case Management (excluding CP and GBV)**

UNHCR  
Mahila Manoara Khanam  
khanamm@unhcr.org  
'01719049311

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
BRAC  
Sabuz Mia  
sabuz.m@brac.net  
1871413088

Child Protection Back-up Focal  
BRAC  
Md. Masud Rana  
masud.rana4@brac.net  
01847-456244

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
IRC  
Beauty Barua  
Beauty.Barua@rescue.org  
1847352918

PERU Team Leader B  
Not available

PERU Team Leader C  
Not available

**Gender-Based Violence Services (GBV)**

GBV Focal  
Mukti CXB  
Pallabi Paul Puja  
pallabipuja6297@gmail.com  
1852516297

GBV Back-up Focal  
Mukti CXB  
Nasrin Sharmin  
nasrinfarzana.sharmin@rescue.org  
1847352574

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Pallabi Paul  
1852516297

Case Management (Child)  
BRAC  
Masud rana  
1847456244

**House, Land and Property (HLP)**

NRC  
Md. Nurul Alam  
nurul.alam@nrc.no  
01842155738

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Nazrul Islam  
camp24@rrrc.gov.bd  
01810192424

Protection Focal Point  
IOM  
Tripura Mongaha (Abel)  
mtripura@iom.int

Back-up PFP  
IOM  
Rashedul Alam  
mrralam@iom.int  
018-38914924

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Tofail Ahmed  
tofai.ahmed@brac.net  
01833301533

**Case Management (excluding CP and GBV)**

IOM  
Reshma sultana Lovely  
rslovely@iom.int  
01882052165

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Relief International  
Shohel Sikder  
shohel.sikder@ri.com  
1811681920

Child Protection Back-up Focal  
Nazmus Sadat  
nsadat78@gmail.com  
1616889345

**Gender-Based Violence Services (GBV)**

GBV Focal  
IOM  
Nancy Shova Bayen  
nsbayen@iom.int  
1877753092

GBV Back-up Focal  
Mukti CXB  
Saima Zannat  
saimazannat18@gmail.com  
1888250709

**GBV Case Management**

Psychosocial Support (Adults)  
IOM  
Nancy Shova Bayen  
nsbayen@iom.int  
1877753092

Case Management (Child)  
IOM  
Nancy Shova Bayen  
nsbayen@iom.int  
1877753092

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Nazrul Islam  
camp24@rrrc.gov.bd  
01810192424

ID Cards  
UNHCR  
Rashedul Islam  
islamr@unhcr.org  
01814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
IOM  
Abel Tripura  
mtripura@iom.int  
017 6446 3514

PERU Team Leader B  
HI  
Md .Shadikul Islam  
ms.islam@hi.org  
017 2519 4201

PERU Team Leader C  
TBC

**House, Land and Property (HLP)**

NRC  
Syed Rizban Ullah  
syed.rizban@nrc.no  
01675234232

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Abdul Hannan  
camp25@rrrc.gov.bd  
018 4746 6817

Protection Focal Point  
IOM  
Md. Arafat Rahman  
mdarahman@iom.int  
01781647185

Back-up PFP  
IOM  
Rashedul Alam  
mrralam@iom.int  
018-38914924

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Mohammad Israfil  
mohammad.israfil@brac.net  
01847456413

**Case Management (excluding CP and GBV)**

IOM  
Md. Arafat Rahman  
mdarahman@iom.int  
01781647185

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Relief International  
Mimun Uddin Rubel  
mimun.rubel@ri.org  
1862577662

Child Protection Back-up Focal  
Relief International  
Morshedur Rahman  
morshedur.rahman@ri.org  
1877233552

**Gender-Based Violence Services (GBV)**

GBV Focal  
IRC  
Kausar Jahan Siddika  
KausarJahan.Siddika@rescue.org  
1810008596

GBV Back-up Focal  
YPSA  
Shahnaz Begum  
1716107308

**GBV Case Management**

Psychosocial Support (Adults)  
BRAC  
Lipi Akter  
1822106767

Case Management (Child)  
IRC  
Mizanur Rahman  
1847352833

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Md. Abdul Hannan  
camp25@rrrc.gov.bd  
018 4746 6817

ID Cards  
UNHCR  
Md. Ziaur Rahman  
rahmamdz@unhcr.org  
018 1436 3337

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
IOM  
Arafat Rahman  
mdarahman@iom.int  
01781647185

PERU Team Leader B  
Not available

PERU Team Leader C  
Not available

**House, Land and Property (HLP)**

NRC  
Syed Rizban Ullah  
syed.rizban@nrc.no  
01675234232

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Abdul Hannan  
camp26@rrrc.gov.bd  
1810192426

Protection Focal Point  
UNHCR  
SM Mobassherul Alam Chy  
alamchy@unhcr.org  
+8801717464750

Back-up PFP  
UNHCR  
Faisal Hamid  
faisal.hamid@brac.net  
01847455842

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BRAC  
Faisal Hamid  
faisal.hamid@brac.net  
01813786935

**Case Management (excluding CP and GBV)**

UNHCR  
SM Mobassherul Alam Chy  
alamchy@unhcr.org  
+8801717464750

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal

Save the Children  
Salah Uddin  
salah.uddin1@savethechildren.org  
1858015416

Child Protection Back-up Focal

Save the Children  
Md. Belal Hossain  
belal.hossain1@savethechildren.org  
01723-931995

**Gender-Based Violence Services (GBV)**

GBV Focal  
Relief International  
Farjana Yeasmin  
farjana.yeasmin@ri.org  
01885945145, 01815674206

GBV Back-up Focal  
RTMI  
Salma Islam Lutfa  
salmalutfa2957@gmail.com  
1608955420

**GBV Case Management**

Psychosocial Support (Adults)  
Mukti CXB  
Roksana Akter  
1812687484

Case Management (Child)  
TAISF  
Urmi Rani Das  
1779298600

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Mamun  
mamun.rrrc@gmail.com  
1847424053

ID Cards  
UNHCR  
SM Mobassherul Alam Chy  
alamchy@unhcr.org  
+8801717464750

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A

Save the Children  
Md. Belal Hossain  
Belal.hossain1@savethechildren.org  
1723931995

PERU Team Leader B

BRAC  
Antu Mitra  
antu.mitra@actionaid.org  
01827477764

PERU Team Leader C

TBC

**House, Land and Property (HLP)**

NRC  
Suhrab Iqbal  
suhrab.iqbal@nrc.no  
01842155749

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mr. Md. Hannan  
camp27@rrrc.gov.bd  
01847466817

Protection Focal Point  
UNHCR  
Saleem Badsha  
badshas@unhcr.org  
+8801847326538

Back-up PFP  
BRAC  
Adv. Kefayat Ullah  
kefayat.ullah@brac.net  
01847456172

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BRAC  
Adv. Kefayat Ullah  
kefayat.ullah@brac.net  
01847456172

**Case Management (excluding CP and GBV)**

UNHCR  
Saleem Badsha  
badshas@unhcr.org  
+8801847326538

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
CODEC  
Md Jahir Uddin  
mdjahiruddin1978@gmail.com  
01825286746

Child Protection Back-up Focal  
CODEC  
Shafiul Alam  
shafiul.eprc@codec.org.bd  
1818920232

**Gender-Based Violence Services (GBV)**

GBV Focal  
Relief International  
Munny Akter  
munny.aktergbv@ri.org  
1821065742

GBV Back-up Focal  
Relief International  
Omar Faruk  
omar.faruk@ri.org  
1818718473

**GBV Case Management**

Psychosocial Support (Adults)  
BRAC  
Belal Chowdhury  
belal.chy@brac.net  
01833301774 ;  
01815419028

Case Management (Child)  
Relief International  
Roksana Akter  
roksana.akter@ri.org  
01863115865

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Mr. Md. Hannan  
camp27@rrrc.gov.bd  
01847466817

ID Cards  
UNHCR  
Rashedul Islam  
islam@unhcr.org  
1814896963

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
BRAC  
Adv. Kefayat Ullah  
kefayat.ullah@brac.net  
01847456172

PERU Team Leader B  
Not available

PERU Team Leader C  
Not available

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259692

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**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Md. Shaed Iqbal  
ktp@rrrc.gov.bd  
1847466826

Protection Focal Point  
UNHCR  
Md. Shadly Shakil  
shakil@unhcr.org  
01819357094

Back-up PFP  
BLAST  
Nahid Hossen Miskat  
lo.ktp-rc@blast.org.bd  
01814-451391

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation  
BLAST  
Nahid Hossen Miskat  
lo.ktp-rc@blast.org.bd  
01814-451391

**Case Management (excluding CP and GBV)**

UNHCR  
Md. Shadly Shakil  
shakil@unhcr.org  
01819357094

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal  
Save the Children  
Tareq Mahmud Hero  
tareq.hero@savethechildren.org  
1815368895

Child Protection Back-up Focal  
Save the Children  
Easir Arafat  
easir.arafat@savethechildren.org  
1866888666

**Gender-Based Violence Services (GBV)**

GBV Focal  
UNHCR  
Afruz Sharmin  
sharmin@unhcr.org  
1847326542

GBV Back-up Focal  
BRAC  
Mustafizur Rahman  
mustafizur.m@brac.net  
1847351686

**GBV Case Management**

Psychosocial Support (Adults)  
BRAC  
Lutfunnesa Lutfa  
1833301772

Case Management (Child)  
BRAC  
Lutfunnesa Lutfa  
1833301772

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Md. Belal Uddin  
ciccampoffice@gmail.com  
01847-424129

ID Cards  
UNHCR  
Abul Mansur  
mansura@unhcr.org  
018 1585 2370

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A  
BRAC  
Md. Saiful Islam  
saiful.islam15@brac.net

PERU Team Leader B  
Not available

PERU Team Leader C  
Not available

**House, Land and Property (HLP)**

NRC  
Md. Mehtab Samir Sayem  
mehtab.sayem@nrc.no  
01673259696



The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANTIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: [bgdcprt@unhcr.org](mailto:bgdcprt@unhcr.org) or call: 16670).

**Safety and Security**

Camp in Charge (CiC)  
RRRC  
Mr. Abdul Hannan  
nyp@rrrc.gov.bd  
018 4746 6817

Protection Focal Point  
UNHCR  
Zia Uddin  
uddinz@unhcr.org  
01896052643

Back-up PFP  
BRAC  
Md. Anayet Ullah  
anayet.ullah@brac.net  
01533264103

**Protection Services**

**Legal Assc., Representation & Counselling**

Legal counselling & information  
Legal Assistance & Representation  
Dispute resolution/ Mediation

BRAC  
Md. Anayet Ullah  
anayet.ullah@brac.net  
01533264103

**Case Management (excluding CP and GBV)**

UNHCR  
Zia Uddin  
uddinz@unhcr.org  
01896052643

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

Child Protection Focal

UNHCR  
Shirin Akther  
akther@unhcr.org  
01896060616

Child Protection Back-up Focal

Save the Children  
Md Ariful Kabir Ashik  
ariful.ashik@savethechildren.org  
01811149336

**Gender-Based Violence Services (GBV)**

GBV Focal  
UNHCR  
Md Ashaduzzaman Kaisar  
kaisar@unhcr.org  
01847326593

GBV Back-up Focal  
Relief International  
Samira Jahan  
samira.jahan@ri.org  
01885945524

**GBV Case Management**

Psychosocial Support (Adults)  
Handicap International  
Md Younusur Rahman  
my.rahman@hi.org  
01813556259

Case Management (Child)  
Save the Children  
Md. Ariful Kabir Ashik  
  
1811149336

**Civil Registration and Documentation**

Birth, Death, Marriage, Divorce certificates  
RRRC  
Md Asadul Azim  
cicnayapara@gmail.com  
01847424135

ID Cards  
UNHCR  
Adul Mansur  
mansura@unhcr.org  
018 1585 2370

**Protection Emergency Response Unit Team Leader (PERU)**

PERU Team Leader A

BRAC  
Soaybul Islam  
soaybul.islam@gmail.com  
01823969740'

PERU Team Leader B

TBC

PERU Team Leader C

TBC

**House, Land and Property (HLP)**

NRC  
SM.Abdur Rahman Salim  
sm.rahman@nrc.no  
01821571107