The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANCIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: bgdcprt@unhcr.org or call: 16670).

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Protection Services Per Camp (including CP and GBV)

The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANCIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: bgdcprt@unhcr.org or call: 16670).

**Safety and Security**

**Camp in Charge (CIC)**
- RRRC
  - Md. Sarwar Kamal
camp10@rrrc.gov.bd
  - 01810192409

**Protection Focal Point**
- UNHCR
  - Mohammad Osman Gony
gony@unhcr.org
  - 018 8593 4307

**Back-up PFP**
- IOM
  - Sherina
  - sbashri@iom.int
  - 01834777710

**Civil Registration and Documentation**
- Birth, Death, Marriage, Divorce certificates
  - RRRC
  - Palash Chandra Shil
  - palashshil01823604046@gmail.com
  - 018 23604046

- ID Cards
  - UNHCR
  - Rashedul Islam
  - islamr@unhcr.org
  - 01814896963

**Protection Services**

**Legal Assc., Representation & Counselling**
- Legal counselling & information
- Legal Assistance & Representation
- Dispute resolution/ Mediation
- BLAST
  - Adv. Farhana Yesmine
  - lo.camp10@blast.org.bd
  - 01844610427

**Case Management (excluding CP and GBV)**
- DRC
  - Md. Khurshedul Alam
  - md.alam@drc.ngo
  - 01826669455

**Child Protection Services (CP)**

Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services

- Child Protection Focal
  - Save the Children
  - Md. Abul Hossain
  - mdabul.hossain@savethechildren.org
  - 1730950126

- Child Protection Back-up Focal
  - Save the Children
  - Sheuly Nath
  - sheuly.nath@savethechildren.org
  - 1866422125

**Gender-Based Violence Services (GBV)**

- GBV Focal
  - DRC
  - Protima Chakma
  - protima.chakma@drc.ngo
  - 1684273336

- GBV Back-up Focal
  - GUK
  - Abu Sadek
  - abusadek715@gmail.com
  - 1814353604

**Psychosocial Support (Adults)**
- Mukti CXB
  - Yeasmin Akter
  - 1828090963

**GBV Case Management**
- Case Management (Child)
  - Save the Children
  - Abul Hossain
  - 1730950126

**House, Land and Property (HLP)**

- NRC
  - Tarana Sharmin
tarana.tanima@nrc.no
  - 01821916161

**Protection Emergency Response Unit Team Leader (PERU)**

**PERU Team Leader A**
- Action Aid
  - Saddam Hossen
  - saddam.kutubi@actionaid.org
  - 01821458366

**PERU Team Leader B**
- DRC
  - Moni Akter
  - moni.akter@drc.ngo
  - 01639922160

**PERU Team Leader C**
- TBC
The following protection services are available for all refugees in every camp and assistance is always free of charge. NO FINANCIAL, SEXUAL or OTHER FAVORS can be requested in exchange of the services. If you have experienced this or know someone who has, please contact the nearest Complaint and Feedback Mechanism in your camp, or the UNHCR Refugee Hotline (email: bgdcpht@unhcr.org or call: 16670).
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**Civil Registration and Documentation**
- Birth, Death, Marriage, Divorce certificates
  - RRRRC
  - Gias Uddin
  - giasuddin.4544@gmail.com
  - 01847424051
- ID Cards
  - UNHCR
  - Sumon Barua
  - baruas@unhcr.org
  - 017 7653 3656

**Protection Services**
- Legal Assc., Representation & Counselling
  - BRAC
    - Abdul Hakim
    - abdul.hak@brac.net
    - 01812608311
- Case Management (excluding CP and GBV)
  - IOM
    - Md. Jahidul Hoque Japo
    - mjhoque@iom.int
    - 01820960095

**Child Protection Services (CP)**
- Kindly refer to Child Protection Focal and Back-up Focal for Child Protection related services
  - Child Protection Focal
    - Plan International
    - Md Abdul Kayes
    - Abdul.Kayes@plan-international.org
    - 01675200155
  - Child Protection Back-up Focal
    - TBC

**Gender-Based Violence Services (GBV)**
- GBV Focal
  - IOM
  - Fahima Monir
  - fmonir@iom.int
  - 1877753081
- GBV Back-up Focal
  - BRAC
  - Amina Kawchar Kabir
  - amina90kabir@gmail.com
  - 1881227092
- GBV Case Management
  - Psychosocial Support (Adults)
    - IOM
    - Fahima Monir
    - 1877753081
  - Case Management (Child)
    - IOM
    - Fahima Monir
    - 1877753081

**Protection Emergency Response Unit Team Leader (PERU)**
- PERU Team Leader A
  - IOM
  - Md. Jahidul Hoque Japo
  - mjhoque@iom.int
  - 01820960095
- PERU Team Leader B
  - Not available
- PERU Team Leader C
  - Not available

**House, Land and Property (HLP)**
- NRC
  - Md. Mehtab Samir Sayem
  - mehtab.sayem@nrc.no
  - 01673259688
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**Civil Registration and Documentation**
- **Birth, Death, Marriage, Divorce certificates**
  - RRRC
  - Mohammed Rafiqul Huq
  - camp21@rrrc.gov.bd
  - 01784568119
- **ID Cards**
  - UNHCR
  - Rashidul Islam
  - islamr@unhcr.org
  - 1814896963

**Protection Services**
- **Legal Assc., Representation & Counselling**
  - BRAC
  - Riaz Uddin
  - riaz.u@brac.net
  - 01844530433
- **Legal counselling & information**
- **Legal Assistance & Representation**
- **Dispute resolution/ Mediation**
  - UNHCR
  - Mahila Manoara Khanam
  - khanamm@unhcr.org
  - 017 5220 5529
- **Case Management (excluding CP and GBV)**
  - UNHCR
  - Mahila Manoara Khanam
  - khanamm@unhcr.org
  - 01896052648

**Child Protection Services (CP)**
- **Child Protection Focal**
  - Save the Children
  - Shamima Begum
  - shamima.begum@savethechildren.org
  - 1842714764
- **Child Protection Back-up Focal**
  - Save the Children
  - Rozon Barua
  - rozon.barua@savethechildren.org
  - 1812432411

**Gender-Based Violence Services (GBV)**
- **GBV Focal**
  - BRAC
  - Barsha Mazumder
  - barsha.mazumder@brac.net
  - 01848-149538
- **GBV Back-up Focal**
  - RTMI
  - Selina Akter
  - tonni646@gmail.com
  - 186289290290
- **GBV Case Management**
  - BRAC
  - Barsha Mazumder
  - 1848149538
- **Case Management (Child)**
  - Save the Children
  - Shamima Begum
  - 1842714764

**Protection Emergency Response Unit Team Leader (PERU)**
- **PERU Team Leader A**
  - IRC
  - Aflatul Kaiser
  - aflatul.kaiser@rescue.org
  - 1847352893
- **PERU Team Leader B**
  - Action Aid
  - Shahidul Islam Rakib
  - shahidul.islam23@actionaid.org
  - 01815015102
- **PERU Team Leader C**
  - TBC

**House, Land and Property (HLP)**
- **NRC**
  - Prasenjit Barua
  - prasenjit.barua@nrc.no
  - 01842155748

**ID Cards**
- **UNHCR**
  - Rashidul Islam
  - islamr@unhcr.org
  - 1814896963

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