



## Protection Working Group Meeting

Wednesday, 22 February 2022, 14:00-16.00 hrs

[In-person and virtual meeting]

**Participants:** AAR Japan, ACAPS, ADWG, ATWG, CARE, Caritas, CBM, Christian Aid, CPSS, DCA, DRC, Educo, GBVSS, GDPWG, Helvetas, HI, HLP Technical Forum, IOM, IRC, LAW, MHPSS WG, MSF, Mukti, Oxfam, Translators without Borders, Protection Sector Coordination, PSEA Network, RI, Save the Children, UNFPA, UNHCR, Winrock and WVI

### Agenda

1. Review of action points from previous meeting
2. Operational updates (Sector, Sub-Sectors and Working Groups)
3. PSEA updates (PSEA Network)
4. Data sharing under Skills Development and Engagement of Volunteer Programme (UNHCR)
5. Housing, Land and Property cases analysis from the year 2022 (NRC)
7. AoB

No.	Key Discussion Points	Summary of Action Points
1.	<p><b><u>Action points from the previous meeting</u></b></p> <ul style="list-style-type: none"><li>• Protection Sector to circulate revised Protection volunteer roles and titles. (Done)</li><li>• Protection Sector to invite applications for the new SAG for 2023. (Done)</li><li>• PSEA Network to provide a presentation on the final workplan for 2023. (In progress)</li><li>• PSEA Network to provide presentation on Complaints and Feedback Mechanism survey in the camps and circulate the final report. (In progress)</li></ul>	
2.	<p><b><u>Operational updates / Key updates from Protection Sector members</u></b></p> <ul style="list-style-type: none"><li>• <b>JRP 2023</b> The JRP 2023 document will be launched by mid-March. The document will be circulated with all members, once launched.</li><li>• <b>Service Mapping 2022 Q4</b> The Service Mapping Dashboard for the fourth quarter of 2022 has been finalized and the dashboard can be viewed on the humanitarianresponse.info website. However, some feedback was not reflected due to some technical issues. Partners are requested to take a look at the dashboard again and reach out to us if any information is not reflected.</li></ul>	<p>Protection Sector to circulate final JRP 2023 document, once launched</p>



	<ul style="list-style-type: none"><li>• <b>Joint work plan for 2023</b> Protection Sector joint workplan has been finalized, along with the CP and GBV Sub-Sectors, with enhanced focus on:<ol style="list-style-type: none"><li>To enhance coordination at camp-levels: discussions with CiC, protection focal points</li><li>Workshops between different focal points of the Sector and the SS</li><li>Strengthening emergency response – PERU and RPA teams to be trained again, PERU teams affected by high-turnover, protection mainstreaming at camp-levels</li></ol></li><li>• <b>Automated referral pathway</b> The referral pathway for the Protection Sector is being automated and will be reflected in a live dashboard soon. Changes made by protection focals will be reflected in real time. An additional field for HLP focals has been added to the referral pathways. Organizations are requested to contact the camp-based Protection Focals to keep them informed of the HLP focals in specific camps.</li><li>• <b>Protection Monitoring</b> The reports for the Q1 and Q2 for 2022 are ready to be circulated, the report for Q3 will be published soon as well, with a debrief for the Protection Monitoring agencies next week. The collection of data for the Q4 report has begun.</li><li>• <b>JRP 2023 5W activity groups and indicators</b> The request to submit information for the JRP 2023 5W was paused to finalize the activity groups and indicators for 2023. Agreement has been reached by the SAG and the reporting will begin soon.</li><li>• <b>Food ration cuts</b> Due to funding constraints, WFP has decided to cut down ration for the refugees, effective from 1<sup>st</sup> March. There has been a discussion between the ISCG and the Sectors to identify issues and impacts arising from the cuts and feedback has been shared. Advocacy will be done at Dhaka level to find possible alternatives.</li><li>• <b>Vacancy of protection focals</b> The positions of camp-based protection focal in camps 1W and back-up focals in camps 5 and 14 are vacant. Organizations with suitable candidates for the positions can reach out to the Protection Sector.</li></ul>	<p>Protection Sector to circulate the automated referral pathways</p> <p>Protection Sector to circulate final JRP 2023 5W activity groups and indicators</p>
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<ul style="list-style-type: none"><li>• <b>Volunteer Policy</b> The revised volunteer policy has been reshared with all partners, along with relevant documents. UNHCR Registration team will discuss further on the data sharing on volunteers.</li></ul> <p><b><u>Child Protection Sub-Sector Update</u></b></p> <ul style="list-style-type: none"><li>• The CPSS monthly meeting was held this week on 20<sup>th</sup> February.</li><li>• The first SAG meeting for 2023 will take place tomorrow, 23 February. The CPSS received a high number of responses for SAG membership but had to adapt to the composition of 3 iNGOs and 3 NNGOs.</li><li>• The Sub-Sector is still waiting for a new Coordinator and a new IM Officer. The new IMO is expected to join around mid-March.</li><li>• CPSS is working with SAG on finalizing guidelines for rationalization. It will be reviewed and agreed on by the SAG tomorrow.</li><li>• CPSS is also working on standardized packages of PSEA and positive parenting.</li></ul> <p><b><u>Gender Based Violence Sub-Sector Update</u></b></p> <ul style="list-style-type: none"><li>• The GBVSS monthly meeting was held on 13<sup>th</sup> February.</li><li>• The GBVIMS Factsheet for November and December has been published.</li><li>• The electronic referral pathways for host communities has been finalized.</li><li>• Trainings of Trainers were held on GBV Risk Mitigation and Mainstreaming on 27<sup>th</sup> Feb - 1<sup>st</sup> March and on Grievance Redress Mechanism on 5 - 9th March.</li></ul> <p><b><u>Anti-Trafficking Working Group Update</u></b></p> <ul style="list-style-type: none"><li>• The ATWG has finalized the dashboard of trafficking cases of 2022.</li><li>• The WG is in the process of updating the work plan for 2023.</li><li>• The WG is in the process of compiling the activities and achievements of 2022.</li><li>• ATWG is also drafting a report on the visit of the Special Rapporteur on Trafficking in Persons which took place at the end of last year.</li><li>• The ATWG is currently working with the GBVSS on various issues, and will invite both the Sub-Sectors to attend the next WG meeting to ensure stronger coordination.</li></ul> <p><b><u>House, Land and Property Technical Forum</u></b></p> <ul style="list-style-type: none"><li>• Discussion is still ongoing on the merger of the SMSD and NFI Sectors. For now, the HLPTF will continue reporting to both the Co-Coordinator from UNHCR and IOM.</li><li>• Analysis has been done on HLP cases of 2022. NRC will provide a presentation on the topic today. The major cases reported were regarding eviction.</li><li>• The HLP TF is in the process of collecting data on land available within the camps.</li></ul>	<p>For details, please contact: Ms Melissa Bencik, <a href="mailto:mbencik@unicef.org">mbencik@unicef.org</a></p> <p>For details, please contact: Ms Rebecca Nakaweesi <a href="mailto:nakaweesi@unfpa.org">nakaweesi@unfpa.org</a></p> <p>For details, please contact: Ms Barbara Colzi <a href="mailto:colzi@unhcr.org">colzi@unhcr.org</a></p> <p>For details, please contact: Ms Rhoda Kadama <a href="mailto:sheltercxb.hlp@gmail.com">sheltercxb.hlp@gmail.com</a></p>
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<p>3.</p>	<p><b><u>PSEA updates (PSEA Network)</u></b></p> <ul style="list-style-type: none"><li>• The report on Complaint and Feedback Mechanism survey was finalized. It will be updated in the humanitarianresponse.info and NPM websites today and the results will be shared soon.</li><li>• Usefulness of the PSEA IEC materials that are available was assessed in the Cox’s Bazar context and out of 10, 5 were found to be very useful, and the other 5 were found not to be very useful.</li><li>• Since the IEC materials are globally endorsed by Inter-Agency Standing Committee (IASC), please feel free to use them. However, PSEA Network looks forward to feedback from Protection Sector, GBV and CP Sub-Sectors regarding their use in the field.</li><li>• Bangladesh PSEA Action Plan 2023 has been finalized, focusing on:</li></ul> <p><b>Prevention:</b> All United Nations staff and related personnel know the UN standards of conduct for protection from sexual exploitation and abuse and understand their personal and managerial/ command responsibilities to address sexual exploitation and abuse and other misconduct.</p> <p><b>Safe and accessible reporting:</b> Every child and adult recipient of United Nations assistance has access to a safe, gender and child-sensitive pathways to report sexual exploitation and abuse.</p> <p><b>Victims’ right to assistance:</b> Every child and adult victim, survivor, complainant is offered immediate, quality assistance (medical care, psychosocial support, legal assistance, reintegration support).</p> <p><b>Accountability and investigations:</b> Every child and adult victim/survivor of sexual exploitation and abuse who is willing has their case investigated in a prompt, and safe way in accordance with a victims’/survivors’ rights approach.</p> <p><b>PSEA inter-agency country-level structure:</b> The Resident Coordinator and UNCT are supported at senior management and technical-levels to lead, oversee, and deliver on the above four PSEA Outcomes.</p>	<p>For details, please contact: Mr Bora Ozbek <a href="mailto:bora@iscgcb.org">bora@iscgcb.org</a></p>
<p>4.</p>	<p><b><u>Data sharing under Skills Development and Engagement of Volunteer Programme (UNHCR)</u></b></p> <p><b>Context</b> ISCG has already circulated the relevant materials on volunteer policy and guidance on the step-by-step roll out. Data-sharing with the government needs to start soon. Organizations will share data with UNHCR, and UNHCR will share the data with the government. The data can be shared using Kobo link, or through Excel files with bulk data in a SharePoint Drive. Responsibilities of sharing the data lie with the responsible organizations. Rights of data sharing should be maintained in all stages, including consent and mechanism for complaint if they face any issues. Organizations will receive a communication from UNHCR registration team</p>	<p>For details, please contact: Mr Philip Wamalwa <a href="mailto:wamalwa@unhcr.org">wamalwa@unhcr.org</a></p>



<p>regarding this. A Data Processing Agreement (DPA) needs to be signed between each organization and UNHCR before sharing the data.</p> <p><b>Purpose</b></p> <p>The specific purposes for data sharing on the Skills Development Programme (only for refugees) are to support capacity building of individuals for developing skills which are portable and commensurate with livelihood opportunities in Rakhine State and to support the application and practice of acquired skills and capacities. The purpose of sharing data on the Volunteer Programme (for refugees and host community members) is to provide overall coordination of volunteer activities, including improving communications with respective Parties as their employers on planned activities and equitable resource allocation for implementation of such activities; to link skilled volunteers to provision of specific services and activities in line with and limited to the terms of reference agreed between the volunteer concerned and the Organization by which the volunteer is engaged; and to identify and prevent duplication in recruitment.</p> <p><b>Fields of information</b></p> <p>Under the Skills Development Programme, participating organizations (based on the DPA) can share the following data with the RRRC:</p> <ul style="list-style-type: none"><li>(a) Full name</li><li>(b) Individual proGres Registration number</li><li>(c) Address (camp level)</li><li>(d) Skills training program/activity currently undertaken; and,</li><li>(e) Start and end date of the training programme/activity,</li><li>(f) Organization offering the skills training.</li></ul> <p>Under the Volunteer Programme, participating organizations (based on the DPA) can share the following data the with the RRRC:</p> <ul style="list-style-type: none"><li>(a) Full name</li><li>(b) Individual proGres Registration number</li><li>(c) Birth Registration card number / National ID Card number (Host Community) (if applicable)</li><li>(d) Address (camp level for refugees and Residential address for Host Community) (if applicable)</li><li>(e) Role of volunteer and category (skilled, semi-skilled or skilled)</li><li>(f) Start and end date of engagement.</li><li>(g) ISCG sector under which the volunteer is engaged</li><li>(h) Hiring organization</li></ul> <p><b>Responsibilities concerning Data Subjects (refugees and/or host community members)</b></p> <ul style="list-style-type: none"><li>• Organizations responsible for fulfilling the rights of data subjects should share the data without undue delay and free of charge in accordance with the data protection framework applicable.</li></ul>	<p>UNHCR Registration team to reach out to organizations regarding DPA</p>
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	<ul style="list-style-type: none"><li>• Data Subjects should be informed about sharing of their personal data including the purposes of the data sharing.</li><li>• Organizations should inform UNHCR about any requests by data subjects to correct or delete their personal data.</li><li>• Requests by data subjects to object to the processing of their personal data will be considered by the organization in consultation with UNHCR.</li><li>• Focal points should be appointed to respond to the requests.</li><li>• Complaint mechanism (including functional mailbox) should be established.</li></ul> <p>Some risk areas have been identified and mitigation measures have also been suggested by UNHCR (details in presentation slides) that are strongly advised to participating organizations to follow.</p>	
5.	<p><b><u>Housing, Land and Property cases trend analysis 2022 (NRC)</u></b></p> <p><b>Overview of land tenure situation in the camps</b> There is complex land tenure status resulting from the mass settlement of Refugees in Ukhiya and Teknaf. Overlapping and unverified claims exist over public (forest) land by the host community. Overcrowding, insecure tenure, rental disputes, and evictions are major causes of conflict between refugees, and host community.</p> <p><b>Evictions</b> According to NRC eviction tracker, over 2800 Rohingya refugees have been impacted by evictions between January to December 2022. 48% were evicted and resulted in secondary and/ or multiple displacement. About 17% were resolved (prevented) through negotiations and/ or mediation by NRC, while 35% of the threat remains active. About 82% of the reported incidents/threats took place on private land compared to 18% on public (forest)/other land. The most impacted camps in 2022 include camp 8E, 9, 24, 25, and 26. October has recorded the highest evictions incidents/threats, while camp 25 accounted for most of eviction incidents/threats. The drivers of eviction include insecure tenure, dispute over rents, lack of livelihoods, inability to pay rents and dispute over user rights.</p> <p><b>Other HLP issues</b> Humanitarian partners reported several cases where beneficiary access to their facilities were denied. In other cases, facilities were locked by landlords demanding rental increase or employment of one of their relatives. Several disputes over shared resources (i.e., water) were reported between refugees and host community, and among refugees. Encroachment, and /or boundary disputes are often reported between Rohingya neighbors, while several cases of HC blocking pathway access for refugees was reported. The practice of buying and selling of shelters after occupants relocate is exacerbating the situation, and undermine the need-based allocation of shelters, and relocation efforts of families living in high-risk zones.</p> <p><b>NRC HLP Response</b></p>	<p>For details, please contact: Liban Abdullahi Jimale <a href="mailto:liban.abdullahi@nrc.no">liban.abdullahi@nrc.no</a></p>



	<p>NRC has focused on strengthening community-based dispute resolution through training on alternative dispute resolution and coaching. NRC has provided counselling and legal support on tenancy rights (including documentation and lease agreements), supporting resolution of rental disputes, and protection from evictions. This is done through mobile teams, and legal aid hubs located across 20 camps. Due Diligence Technical support for SNFI/SMSD actors and trainings on HLP mainstreaming for humanitarian actors are being provided. Information and awareness raising on HLP issues including tenancy rights, importance of secure tenure, safe relocation procedures and eviction is also provided.</p> <p><b>Challenges</b> Reluctance and/or limited authority from CIC side to intervene in evictions emanating from host community remain a challenge. Arbitrary rent collected over public land, and lack of clarity on what constitutes public vs private land in the camps for lack of access to official land records (Mouza maps) still remains a challenge. No referrals and/or limited collaboration exists from some agencies. HLP referrals are often sent to CiCs. Advocacy and coordination on eviction response at field level remains weak. Activation of eviction task force for mass evictions is necessary. HLP team are operational only in 20 camps. While this remains a challenge, NRC does provide remote, and/ or mobile support where possible.</p>	
6.	<p><b>AOB:</b></p> <ul style="list-style-type: none"><li>• New Protection Sector Coordinator Ms Irene Kouame &lt;<a href="mailto:kouamei@unhcr.org">kouamei@unhcr.org</a>&gt; has joined the operations, and the responsibilities have been handed over to her by Mr Michel Huyghe, who will be leaving the Protection Sector Coordination Team shortly.</li><li>• WFP plans on conducting protection risks/needs assessment in the camps, especially on Konapara relocation. WFP seeks suggestions from UNHCR regarding this.</li><li>• UNHCR plans on starting APBn training for two weeks along with IOM. The trainings will target 100 APBn officers. Generally, two similar trainings are arranged throughout the year and the target for 2023 is to train 300 officers. Besides modules from the regular humanitarian facilitators, one session is facilitated by APBn commanders on Code of Conduct, and also has intervention from the RRRC’s office.</li><li>• The next Protection Sector monthly meeting will be held on <b>Thursday, 30 March 2023 at 11:00 – 12:00 hrs.</b></li></ul>	WFP and UNHCR (Barbara) to discuss bilaterally.

For any more information on the Protection Sector meetings, mailing list and other related issues, please contact Ms Irene Kouame ([kouamei@unhcr.org](mailto:kouamei@unhcr.org)) and Ms Mostarin Shamanta Rahman ([shamanta@unhcr.org](mailto:shamanta@unhcr.org)).